iMPRoVE

What is iMPRoVE?

A FREE tool for organizations serving victims/survivors to measure service quality and outcomes!

iMPRoVE - Measures for Providers Responding to Victimization Experiences - is an easy-to-use tool hosted on a user-friendly platform to help providers who serve persons impacted by crime to collect, understand, & report on the ways the program changes the lives of those they serve.

How can iMPRoVE help organizations?

- Can help all types of victim service providers **collect information on service outcomes & quality.**
- Collects data through the platform & is **easy to download** at any time for reporting or analysing.
- **Displays data on an interactive dashboard** that lets providers explore the impact of their service provision.

Explore now!

Why measure outcomes?

Improve service delivery by identifying strengths & challenges.

Boost staff/team morale by demonstrating areas of excellence.

Support the use of best practices by identifying areas for improvement & training.

Give clients a voice in services & how they are delivered.

Obtain insights for planning & resource development.

Prove that funds are making a difference for survivors with empirical data.

Visit the website at www.improve-tool.org

RTI INTERNATIONAL

Performance Vistas, Inc.

Justice Information Resource Network

CRIMINAL JUSTICE COORDINATING COUNCIL

UNIVERSITY OF BALTIMORE Center for Criminal Justice Reform