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Human Trafficking FY 2020–2022 Grantees

Performance Measurement Tool Training

September 2022



Announcements



- This session is being recorded and will be available on the OVC website.
- This session is for Human Trafficking grantees with an award from Fiscal Year (FY) 2020 or later.
- A copy of the slides will be sent to all participants after the presentation.
- Type your questions in the Q&A box and the team will respond.
- Type comments and responses to the presenter and participants in the chat box.
- All participants are automatically muted upon entering the session.
- If you experience technical difficulties during this session, send a private chat message requesting assistance to Harif Balogun.



What is the fiscal year of your Human Trafficking award?

Post your answer in the chat box!



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Human Trafficking FY 2020–2022 Grantees

Performance Measurement Tool Training

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Overview









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Updates, Reports, and Due Dates



Updated Reporting Process



- 1. Why are we doing this? PMT is the best reporting system option at this time.
- 2. The PMT has a number of features that will reduce burden when reporting.
- 3. Performance measures are not changing, they are the same as you have been reporting the last two years.
- 4. If you have a 2018/2019 award that is reporting in TIMS in addition to a 2020-2022 award in PMT, those older awards will continue to report in TIMS until close out.
- 5. We encourage you to continue to use the Excel Data Spreadsheet as a job aid.
- 6. Reporting opens in October and you will be able to report on 3 periods of data in the PMT covering January to September 2022.



Updated Reporting Process



- 1. Human Trafficking grantees that have an award from FY 2020 or later will begin using the Office for the Victims of Crime (OVC) PMT to report performance measure data in <u>October 2022</u>.
- 2. Awards issued in FY 2019 and earlier that report in Trafficking Information Management System (TIMS) or the Bureau of Justice Assistance (BJA) PMT will not be affected and should continue to report in their current system.
- 3. Grantees are encouraged to continue using the Excel Data Spreadsheet as a job aid to gather data on grant activity each quarter over the life of the award.





Upon receiving access to the PMT, grantees should enter data for grant activity that occurred in three separate quarters (Qs) into the PMT:

- FY 2022 Q2 (January to March 2022)—Data should already be tracked in the Data Excel Spreadsheet.
- FY 2022 Q3 (April to June 2022)—Data should already be tracked in the Data Excel Spreadsheet.
- FY 2022 Q4 (July to September 2022)—New data collected for the current reporting period.



Performance Measurement Tool Topic Areas



Topic Areas
Trafficking Population
Victim Services
Partnerships
Training
Strategic Planning
Task Force
Personnel
Policies/Procedures/Protocols
Investigation/Prosecution
Community Outreach
Data Collection and Evaluation
TTA Providers







Report Type	Definition
Quarterly Performance Measure Report	Three months of data on award activities entered in the PMT. <u>Combined with any subgrantee or partner data as applicable</u> .
Semiannual Report	This report includes quarterly data <u>and</u> narrative questions related to grantee and subgrantee activities. Narrative questions cover progress toward goals and objectives. A separate set of questions in JustGrants covering the previous 6 months and next 6 months only.
Closeout / Final Report	This report is submitted after all grant funds are expended, and aggregates quantitative and qualitative data over the life of the award.

*Report on Grant Activity – Proposed activity implemented or executed with OVC grant funds.



Reporting Schedule: Federal Fiscal Year



Reporting Period (federal fiscal year)	Data Required in PMT	Upload to JustGrants
October 1–December 31	Due January 30: performance measures and narrative questions	Yes January 30
January 1–March 31	Due April 30: performance measures	No
April 1–June 30	Due July 30: performance measures and narrative questions	Yes July 30
July 1–September 30	Due October 30: performance measures	No
Last Reporting Period of Award	Due after end date on each award. Performance measures and closeout questions	Yes 120 days after award ends





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Performance Measurement Tool



Performance Measurement Tool



- The PMT website address is: <u>https://ojpsso.ojp.gov/</u>.
- Each organization will have an account created by the PMT team.
- Initial access will be granted to the organization point of contact (POC) listed in JustGrants as the Grant Award Administrator.
- The POC will receive an auto-generated email from the OVC PMT Helpdesk with login instructions.

Performance Measurement Tool Tips



- The system works best in Google Chrome 4.1.0 and above, or the latest version of Microsoft Edge.
- Answer all questions on the page, then click Save and Continue.
- Enter a numeric value in all fields marked "Number." No other value will be accepted.

- Avoid the "Back" button– Before going back to another page, click Save and Continue or click another tab.
- Hover over underlined text prompts and an explanation to appear.
- Save your work frequently. The system times out after 30 minutes of inactivity.

Performance Measurement Tool Login



- Access the PMT website at: <u>https://ojpsso.ojp.gov/</u>.
- After you log in, choose OVC PMT.





Main Navigation Menu





OVC PMT Home: General information about your award and reports.

Administration: Details of federal awards and where to add new user information.

Profile: Contact information for your organization, organization POC, and awards.

Enter Data: Data entry pages for performance measures.

Reports: Reporting statuses, current and past reports, and semiannual PDF reports. **Need Help?**: Links to resources for using the PMT.



Administration: User Management and Adding a New User



OVC PMT Home Administration	Profile Enter Data	Reports	Need Help?	Logout		
Current User List						
List Current Users						
User Name Matthew Kenvon	Phone 8448842503	Ema	ail CPMTTier4@oiu	n usdoj dov)elete?
Matthew Renyon	0110012000	011		p.uouoj.gov	-	<u>relete</u>
			Add a	new user		

- 1. Hover over the **Administration** tab and click **User Management**.
- 2. Click the Add a New User button.
- 3. Fill in all the required fields (name, email, and phone number).

Enter Data: Quarterly Reporting



C PMT Home Administratio	n Profile	Enter Data	Reports	Need Help?	Logout	
Please be aware that	vour session v	vill time out 30 r	ninutes aft	er vou stop sav	ing data. To avoid losing or having to reenter data. click	the 'save'
button before leaving th	ne system unat	ttended or when	you're fin	shed entering	lata.	
	Selec	t Federal Award	2018-V	3-AA-0000 🔻		
	Select F	Reporting Period	04/01/2	019 - 06/30/2019	v	
				Continue		

- Always start with Enter Data tab.
- Enter data tab shows quarterly dates.
- Quarterly reports start at the enter data tab.



Important Note: The current reporting period will only appear if all previous reporting periods are completed and saved.

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Enter Data: Quarterly Reporting System Default





Important Note: Grantees will have the option to unlock the October to December 2021 report to enter data for that quarter if they choose. However, grantees are not required to enter data for FY 2022 Q1; they only are responsible for FY 2022 Q2–Q4 (January to September 2022).



Enter Data: Grant Activity





Question 1: Last reporting period is defined as the "Closeout Report."

Question 2: Grant activity is OVC-approved activities/deliverables implemented with grant funds:

- If there was activity in the reporting period, select the Yes radio button.
- If there was <u>not</u> activity, select No and provide an explanation.

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Enter Data: Question Banks

GRANT ACTIVITY	TASK FORCE MEETINGS	PERSONNEL	POLICIES, PROCEDURES, AND PROTOCOLS	TRAFFICKING POPULATION
VICTIM SERVICES	COMMUNITY OUTREACH	TRAINING	REVIEW	
These questions a	ask about grantee meetings ar	nd activities to est	tablish or maintain partnerships during the reporting	g period. In this section collect data from all
ASELINE QUESTION	in the task force. Partners may sk force.	y include all partr	nerships at the agency/organization level, regardles	ss of the number of staff involved that support
ASELINE QUESTION	in the task force. Partners may sk force. IS tions gather information about d.	y include all partr	nerships at the agency/organization level, regardles	ey are asked of new grantees during the first

Question sets only appear if you answer Yes to question 2, indicating that there was grant activity for the reporting period.



Enter Data: Baseline Questions



- Some question banks include baseline questions.
- Baseline questions gather information about activities that occurred prior to the grant becoming operational. The data reported should be consistent for all reporting periods.
- Scroll down and click on the plus (+) sign to reveal the current quarter questions.

BASELINE QUESTIONS

The baseline questions gather information about activities that occurred prior to the grant becoming operational. They are asked of new grantees d first reporting period only.

20

- 1. Number of improvement initiatives planned for the duration of the current grant.
- 2. <u>Number of project deliverables **planned** for the length of the current grant.</u> 40

CURRENT QUARTER REPORTING		+
	Save & Continue Exit Data Entry	

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Enter Data: Baseline Questions







GRANT ACTIVITY	TASK FORCE MEETINGS	PERSONNEL	POLICIES, PROCEDURES, AND PROTOCOLS	TRAFFICKING POPULATION
VICTIM SERVICES	COMMUNITY OUTREACH	TRAINING	REVIEW	
Complete the follo	wing regarding people who ar	e identified as co	onfirmed and/or potential human trafficking victims i	dentified by all victim service providers active in

D (
Performance	Definition for this section
measure reference	
Confirmed victims	Person who is a victim of a severe form of human trafficking as defined by the Trafficking Victims Protection Act of 2000, 22 U.S.C. § 7102(9).
Potential victims	Person who has been subject to situations that have indicators of human trafficking; however, more information is still needed to determine if they meet the definition of a victim of human trafficking as defined by the Trafficking Victims Protection Act of 2000, 22 U.S.C. § 7102(9). Potential victims identified during an investigation may be victims of sex trafficking, labor trafficking, or both sex and labor trafficking.
U.S. citizens	Victims who do have legal status to reside in the United States and will not need continued presence or a T-visa to remain in the United States while their case is still progressing. These types of victims would include U.S. citizens, U.S. nationals, permanent residents, qualified aliens, and temporary workers (H-2A and H-2B).

CURRENT QUARTER REPORTING

E Key Trafficking Population Measures



Enter Data: Instructions



CURRENT QUARTER REPORTING Key Trafficking Population Measures 15. Total number of confirmed and/or potential victims of trafficking who received services during the reporting period. Number 16. Total number of anonymous contacts received during the reporting period. Number 17. Did you provide s Instruction Yes Report all anonymous contacts received by your organization through a hotline, online chat, or other service where the O No (If No, skir individuality of each contact cannot be established. If your organization did not have any anonymous contacts, enter zero (0). 18. Of the total num were new individuals who received services from your

Note: Hover over underlined question text for additional instructions.



Enter Data: Skip Patterns, Accordions, Show/Hide



- Automatic skip logics are embedded into the question banks. Grantees
 need to pay attention to the instructions in order to ensure all questions
 are addressed accordingly based on their response to Yes/No questions.
- Grantees should also pay attention to "+" and "-" buttons indicating that additional data is required through the hide/show function of PMT.
- Grantees should carefully scan the review tab for alerts indicating that required questions have not been answered and that some data is missing.
- Reports with missing data <u>cannot</u> be submitted and marked complete.

Enter Data: Skip Patterns



Question 17: An example of a Yes/No question that includes instructions on how to proceed depending on the answer selected.



Enter Data: Skip Patterns





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Enter Data: Accordions



= 19A-D. Demographics (for new victims of sex trafficking served during the reporting period)

19A. Race/Ethnicity

Population	Number of new victims
American Indian or Alaska Native	Number
Asian	Number
Black or African American	Number
Hispanic or Latino	Number
Native Hawaiian or Other Pacific Islander	Number
White Non-Latino or Caucasian	Number
Some Other Race	Number
Multiple Races	Number
Not Reported	Number
Not Tracked	Number
19A. Race/Ethnicity Total	
	(Auto calculated)

19B. Gender Identity

Population	Number of new victims		
Male	Number		



Enter Data: Show/Hide Function



VICTIM SERVICES	COMMUNITY OUTREACH	TRAINING	REVIEW
The follow section These measures r	contains performance measur may be reported by all victim se	es regarding co ervice providers	onfirmed and/or potential human trafficking victims and eligible family members receiving services. s active in the task force during the reporting period.
CURRENT QUARTER	REPORTING		-
31. <u>Report th</u> A	e total number of individuals who i . Information and referral	eceived service:	s by service type and the number of times each type of service was provided during the reporting period.
E	8. Personal advocacy/accompar	iment	
c	c. Emotional support, safety, and	d health services	3
C). Shelter or housing services		
E	. 🗆 Criminal/Civil justice system a	ssistance	
F	E C Education/Employment/Life sk	ills	

Once a box for a service type is checked, the PMT show/hide function will display the next set of subcategories for the selected service type.



Enter Data: Show/Hide Function



- 31. Report the total number of individuals who received services by service type and the number of times each type of service was provided during the reporting period.
 - A. 🗹 Information and referral
 - B. D Personal advocacy/accompaniment
 - C.
 Emotional support, safety, and health services
 - D.
 Shelter or housing services
 - E. Criminal/Civil justice system assistance
 - F. C Education/Employment/Life skills
- 31A. Information and referral services
- 31A. Total number of trafficking victims who received information and referral services. Number
- 31A. Total number of eligible family members who received information and referral services. Number

Service	Number of Occurrences Trafficking Victims	Number of Occurrences Eligible Family Members
31A-1. Information about the criminal justice process	Number of occurrences	Number of occurrences
31A-2. Information about victim rights, how to obtain notifications, etc.	Number of occurrences	Number of occurrences



Enter Data: System Validations



ierrorism (domestic/international) Other	uat-ovcpmt.ojp.gov says	s umber	
lf Other, explain	Total 22A must be equal to (Q22.	
Of the individuals who received serv ented with more the one type of victir rting period? Special classifications of individuals		ОК	
Population Category		Number of Victims who Self-Identify as Population Category	jory
Deaf/Hard of hearing		Number	
Homolocs		Number	

Be sure to check your numbers across questions and within subcategories. The PMT will notify grantees when numbers do not add up where needed across question sets using preconfigured validations.



Enter Data: System Validations



Partner	Number of partners	lask force core	lask force	Is the partner
		partner	partner	new?
State law enforcement agency	Number	0	0	0
Local law enforcement agency	Number	0	0	0
Tribal law enforcement agency	Number	0	0	0
Federal Bureau of Investigation	Number	0	0	0
Homeland Security Investigations	Number	0	0	0
Victim services provider/agency	Number	0	0	0
United States Attorney's Office	Number	0	0	0
State/Local prosecutor/prosecutors office	Number	0	0	0
Federal/State/Local regulatory agency	Number	0	0	0
Researcher/Evaluator/Academic or statistical analysis center	Number	0	0	0
State agency	Number	0	0	0
Tribal agency	Number	0	0	0
Local agency	Number	0	0	0
Immigrant/Refugee services agency	Number	0	0	0
Interpreters/Language assistance services	Number	0	0	
	· · · ·			

Table Validations: When entering a number other than zero in a table, grantees need to complete the response within the table for the response to be complete.



Completing Data Entry – Review Page



TASK FORCE MEETINGS Current Quarter Reporting



Completing Data Entry



CONFIRMATION	
☐ Mark data entry as complete. The record will be locked for further data entry.	SAVE
Additional Comments	
You have 500 characters left. (Maximum characters: 500)	I
*Once data entry is complete for a reporting period, you can view performance data reports here.	

- 1. Confirm data is accurate.
- 2. Check the Mark Data Entry As Complete box.
- 3. Consider the Additional Comments box to document changes or information you want to share.
- 4. Click the Save button.



Reports Tab: Review Status



- 1. Navigate to the Reports tab.
- 2. Find the current quarter to see the status of that report.
- 3. During the reporting period, you can unlock your report.
- 4. If you need to make corrections after the reporting period closes, call the PMT Helpdesk to request they unlock the report.

Reporting Period	Data Entry Status	Last Modified Initial Completion Date	PDF Reports
10/01/2018 - 12/31/2018	Complete <u>Unlock</u>	09/05/2019 Nora Frame	<u>Excel</u> <u>Semi-Annual</u>
01/01/2019 - 03/31/2019	Unlock	09/06/2019 Nora Frame	Excel



Generating the Semiannual Report



OVC PMT Home Administration Profile Enter Data Reports eed Help? Logout

- 1. On the Reports tab, select the applicable award number.
- 2. Select the link labeled Semi-Annual PDF.
- 3. Save the generated PDF report to your computer.
- 4. Upload PDF report into JustGrants by the reporting period due date.

Reporting Period	Data Entry Status	Last Modified Initial Completion Date	PDF Reports
10/01/2018 - 12/31/2018	Complete <u>Unlock</u>	09/05/2019 Nora Frame	Excel <u>Semi-Annual</u>
01/01/2019 - 03/31/2019	Complete <u>Unlock</u>	09/06/2019 Nora Frame	Excel



Which is the Correct Semiannual Report?

	orrect	
TVS-TestAll Sections Semiannual Pe Transforming Victim Services Gr Reporting Period:07/01/2018 -	rformance Report ant Program 12/31/2018	A1 $-$: $- f_x$ A1 $-$ A 1 ORGANIZATION NAME: TVS- DOG NAME: TVS-
Grant Information		2 POC NAME: Test 3 POC Email: test
Grantee Legal name: TVS-TestAll Sections	Project Start Date: 2018-07-01	4 POC Phone: (803
Award Number: 2015-VA-GX-9999	Project End Date: 2020-12-31	5 Award number: 2015
Award Amount: \$ 12,454,957.00	POC Name: Test McExample	Award humber. 2013
Grant Manager: Fakename Fakesurname	POC PHONE: (803) 734-0791	6
Solicitation Title: OVC FY 15 VOCA Victim Assistance Formula	POC EMAIL: test@test.gov	7 Award Project Start Date:
Project Title: FY 15 VOCA Victim Assitance Formula		8 Reporting Project End Date:
Performance Measures		9 Reporting Period Start:
Performance Measure Baseline First Quarter Second 6 mo. (+/-) Total (Calculate	ge Explanations of data from text ion) boxes	11 12
TRAINING		
% Planned Trainings Conducted 12 12 92.3	1%	13 Grant Activity
% Participants Completed Training 100 100 55.50	First Quarter: % Second Quarter:	14 CURRENT QUARTER REPORTING whic



	el = Incorrect	
· · × · ✓	fx ORGANIZATION NAME:	
А	В	
DRGANIZATION NAME:	TVS-TestAll Sections	
POC NAME:	Test McExample	
POC Email:	test@test.gov	
POC Phone:	(803) 734-0791	
Award number:	2015-VA-GX-9999	
ward Project Start Date:	7/1/2018	
Reporting Project End Date:	12/31/2020	
Reporting Period Start:	10/1/2018	
Reporting Period End:	12/31/2018	
	Question	
Grant Activity		
CURRENT QUARTER REPORTING	1. Is this the last reporting period duringwhich this award will have data to report?Yes	

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PMT and JustGrants – Semiannual Reporting Steps



- 1. Go to the Reports tab
- 2. Select the award number
- 3. Scroll down to the latest reporting period
- 4. Click on the link labeled "Semi-Annual PDF"
- 5. PDF should generate, be sure to save it to desktop or in a file that can be located
- 6. Log into JustGrants and locate the Performance Report (PR) for the reporting period
- 7. Upload the PDF document that was downloaded from PMT to the JustGrants PR in the attachment section
- 8. Complete the semiannual narrative questions directly in JustGrants in the PR



Next Steps

Next Steps: Quarterly Reporting in Performance Measurement Tool



- Obtain a copy of your program's Performance Measures Questionnaire and identify which question banks are aligned with your award.
- Combine prime and subgrantee data into each quarterly report.
- All zeroes should represent a true value of zero.
- In January and July, generate and save a semiannual PDF from PMT then attach it to the performance report for that reporting period in JustGrants, complete the semiannual narrative questions in JustGrants, and submit the report.

Next Steps for Fiscal Year 2022 Quarter 2–4 Data



- Collect the tracked data on performance measures going back to January 2022.
- Enter quarterly performance measure data in the PMT for grant activity that occurred in all three quarters.





Resources



https://ovc.ojp.gov/funding/performance-measures/human-trafficking

Resources in PMT or on the OVC website:

- User guide for the PMT system.
- Recorded trainings and webinars on PMT and performance management topics.
- Updated Performance Measure Dictionary and Terminology Resource.
 - Performance Measure Dictionary and Terminology Resource &

The <u>OVC Performance Measure Dictionary and Terminology Resource</u> is designed as a resource for terms used as part of OVC's performance data collection efforts. Check out this resource for standardized definitions and examples for easier reporting.

Performance Measures

Human Trafficking Grantee Performance Measures

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Human Trafficking Grantee Performance Measures \mathscr{S}

OVC strives to uphold the intent of the Trafficking Victims Protection Act of 2000 and its subsequent reauthorizations to ensure that all trafficking victims—regardless of immigration status, gender, or form of trafficking—receive justice and support in accessing the services they need.

OVC manages the largest amount of funding across the Federal Government dedicated to providing services to victims of human trafficking. OVC strengthens the response to human trafficking through grant funding for victim services, multidisciplinary teams, statewide responses to child and youth trafficking, training and technical assistance, and leadership in the field.

In 2020, all performance measures across the OVC human trafficking portfolio were revised to $\!-\!$

- better reflect and report the activities of OVC's human trafficking grantees,
- standardize the questions across OVC's human trafficking portfolio, and
- align the human trafficking performance measures to OVC's other performance measures.

Data from the revised performance measures allow OVC to communicate to its stakeholders the full picture of the benefits realized with OVC grant funds. Where can I find my program's performance measures?

Victim Assistance and Compensation Grantee Performance Measures

Transforming Victim Services Grantee Performance Measures

Human Trafficking Grantee Performance Measures

How are performance measures reported?

When are performance reports due?

How can grantees find support and resources?

Data Analyses

Contact Us

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How Can We Help?

- Contact us with questions about a specific measure.
- Schedule a "Welcome to OVC Performance Management" session for new staff or for staff turnover.
- Consider a short 30-minute session via Webex to screen share and review your reports.
- Send questions, comments, and suggestions for technical assistance to the helpdesk.

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Which Helpdesk to Call?



PMT Tier 4 Helpdesk

- New user accounts in PMT
- Navigating or error messages in PMT
- Specific program performance measures in PMT or JustGrants



JustGrants Helpdesk

- Account creation, forgot password, roles, onboarding
- Navigation or error messages in JustGrants (e.g., how to find performance reports)
- Uploading attachments

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Contact Information



OVC PMT Helpdesk

Monday–Friday, 8:30 a.m.–5:00 p.m. Eastern Toll free number: 1–844–884–2503**

> Email: <u>ovcpmt@usdoj.gov</u>

Website: <u>https://ovc.ojp.gov/funding/performance-measures</u>

** Appointments are available outside of normal business hours by request.

JustGrants

5:00 a.m.–9:00 p.m. Eastern Toll free number: 1–833–872–5175

Email: justicegrants.support@usdoj.gov

Website: <u>https://justicegrants.usdoj.gov/</u>

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