

DARYL FOX: Good afternoon, everyone, and welcome to today's webinar, "Building Capacity of National Crisis Hotlines," hosted by the Office for Victims of Crime.

At this time, it's my pleasure to introduce Ivette Estrada, Grants Program Specialist with the Office for Victims of Crime for some welcoming remarks and to begin the presentation. Ivette?

IVETTE ESTRADA: Thank you, and good afternoon, everyone, and welcome to OVC's Fiscal Year 2022 "Building Capacity of National Crisis Hotlines" pre-application webinar. My name is Ivette Estrada. I'm a Grant Program Specialist with the Office for Victims of Crime. I'm in the Discretionary Programs Division, which oversees all discretionary programs that seek to improve quality of services, capacity to deliver services, and access to services for crime victims through demonstration initiatives and national scope programs. Our division also responds to terrorism and mass violence. In my capacity, I manage grant programs in the areas of sexual assault, human trafficking, as well as technology-based initiatives, including this National Hotline program.

For today's webinar, I plan to cover the following areas: overview of OVC and its mission; break down the major components of the solicitation, specifically the purpose, goal, and objectives of the National Crisis Hotline program, eligibility, the application timelines, and required documents; the application process; and then wrap up with questions and answers.

The Office for Victims of Crime administers the Crime Victims Fund, which is financed by fines and penalties paid by convicted federal offenders and not from tax dollars. OVC channels that money towards victim compensation and assistance throughout the United States, raises awareness about victims' issues, promotes compliance with victims' rights laws, and provides training and technical assistance and publications and products to victim assistance professionals throughout the U.S. Through the Crime Victims Fund, OVC programs support victims in Tribal communities, state victim compensation and assistance programs, provide training and technical assistance and information resources, support victims of human trafficking, and national-scope demonstration and service projects.

So that's a background of OVC. The timeline for this solicitation is as follows. The Grants.gov deadline is Wednesday, June 8th, and the JustGrants application deadline is June 27, 2022. DOJ expects to make awards no later than September 30, 2022. If you are funded, anticipate that your project will have a start date on or after October 1, 2022. However, if your award does have a project start date of October 1st, we would encourage you to review your special conditions thoroughly, as there may be conditions that restrict you from initiating grant activities. For example, if your budget was not approved through the awarding process, there will be a withholding special condition that has a hold on your funds until your budget is approved. So, again, please read through your special conditions, if you are awarded.

As far as eligibility, eligible applicants include city or township governments, county governments, Native American tribal governments that are Federally recognized, Native American tribal organizations (other than Federally recognized tribal governments), nonprofits having a 501(c)(3) status with the IRS, nonprofits that do not have a 501(c)(3) status with the IRS other than institutions of higher education, private institutions of higher ed., public- and state-controlled institutions of higher ed., state governments, and then there is the Other category. For purposes of this solicitation, the category "Other" means any state of the United States, so that is the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American--American Samoa, and the Commonwealth of the Northern Mariana Islands are all eligible to apply.

Funding to support national hotlines was previously folded into OVC's Advancing the Use of Technology to Assist Victims of Crime program. But in fiscal year 22, this year, OVC created this program -- the Building Capacity of National Crisis Hotlines -- as an independent initiative to specifically support the enhancement or expansion of national hotlines that serve crime victims and survivors with strength-based and trauma-informed services. So this program was really designed to help build a capacity and infrastructure of national hotline call centers that are really essential for providing crisis intervention services, safety planning, information, referrals, and resources for crime victims and survivors in all 50 states. Under this program, OVC is encouraging applications that focus on four areas. The first is addressing online gender-based abuse and harassment; the second is offering services that respond to online-facilitated gender-based violence; the third is to train hotline personnel on how to respond to issues of online harassment and abuse, particularly toward women and girls, along with LGBTQ, nonbinary people, and other marginalized groups; and lastly, using technology to make services safe and more accessible and to reach underserved communities.

So the goal of this program is to, again, build the capacity and infrastructure of national call centers to provide crisis intervention support services using victim-centered and trauma-informed approaches that protect the safety and confidentiality of victims seeking services.

To achieve the goal of this program, there are several objectives that I will run through. The first objective is to provide high-quality services by expanding hotline staffing to improve the capacity that will reduce wait times and enhance access to services. 2. Enhance training for hotline personnel on how to respond to complex crisis situations, such as suicide prevention, human trafficking, online abuse and harassment, etc., and provide support to minimize vicarious trauma and burnout. 3. Engage in public awareness and outreach efforts to really increase the accessibility, visibility, and awareness of hotline services. 4. Develop culturally and linguistically appropriate materials and resources for service providers and criminal justice stakeholders that increase awareness of hotline services.

Fifth is provide trainings or webinars targeted at service providers and criminal justice stakeholders, again, to increase awareness of services. Sixth is to support and maintain the National Hotline Consortium, which is a group of leading national victim services and crisis intervention hotlines, to share technology service delivery and promising practices, as well as to improve operations and support quality victim services and crisis response. And lastly, to increase focus on quality assurance and quality improvement by using a data-driven improvement process to enhance service provision, technology processes, reporting, as well as data analysis capacity.

The main deliverables of this program will be the development or enhancement and implementation of national hotline programming, in addition to training and technical assistance and public outreach. But other deliverables and benchmarks include the development or enhancement of a training curriculum for hotline personnel to enhance their knowledge and service delivery, and this is to be completed by the end of Year 1. The development or enhancement of an automated system for tracking calls and analyzing trends to enhance reporting and data analysis capacity, and this is to be accomplished between Years 1 and 2. The development of a quality assurance and improvement plan, to be completed within Years 1 and 2. Development of a public outreach/marketing plan to increase visibility and awareness of hotline services, and that's to be done between Years 1 and 2. And then, finally, the development of a public-facing annual report that highlights the data that's been collected under the program, and it can focus on services provided, challenges, trends, gaps in services, etc.

OJP has a couple of Priority Areas this year to support Executive Order 13985 on *Advancing Racial Equity and Support for Underserved Communities Through the Federal Government*. For Priority Area 1A, OJP will give priority consideration to applications that include project(s) that will promote racial equity and the removal of barriers to access and opportunity for communities that have been historically underserved, marginalized, and adversely affected by inequality when making award decisions. To receive this consideration, the applicant must describe how the proposed project will address potential inequities and barriers to equal employment and/or to contribute to greater access to services for underserved and historically marginalized populations. For Priority Area 1B, OJP will give priority consideration to applicants that demonstrate that their capabilities and competencies for implementing their proposed project(s) are enhanced because the applicant (or at least the one proposed subrecipient that will receive at least 30 percent of the requested award funding) identifies as a culturally specific organization. So, to receive this additional priority consideration, applicants will need to describe how being a culturally specific organization, or funding the culturally specific subrecipient organization, will enhance their ability to implement the proposed project(s) and should also specify which culturally specific populations are intended or expected to be served or to have their needs addressed under the proposed project(s).

Consistent with this Executive Order, the term "underserved community" refers to a population sharing a particular characteristic, as well as a geographic community that has been systematically denied a full opportunity to participate in aspects of economic, social, and civic life or whose members have been historically underserved, marginalized, and adversely affected by inequality. So such communities include, among others, Black people, Hispanics, Latino people, Native American, and other Indigenous peoples of North America, including Alaska Natives, Eskimos, Aleuts, Asian Americans, Native Hawaiians, and Pacific Islanders.

Culturally specific organizations are defined for purposes of this solicitation as private nonprofit or tribal organizations whose primary purpose as a whole is to provide culturally specific services to, among others, Black people, Hispanics, and Latino people, Native American, and other Indigenous people of North America, including Alaska Natives, Eskimos, and Aleuts, Asian Americans, Native Hawaiians, and/or Pacific Islanders. So please note that addressing these priority areas is one of many factors that OJP considers when making funding decisions. Receiving priority considerations for one or more priority areas is not a guarantee of an award.

The total amount that has been allocated toward this program is \$6 million. OVC expects to make three awards under this program, at no more than \$2 million, per award. The maximum that you can apply for is \$2 million, however, please note that you do not need to request the full amount. These are 3-year awards. If your proposal is awarded, again, the award start date will be October 1st, 2022. This solicitation and awards made under this solicitation are subject to the availability of appropriated funds and to any modifications or additional requirements that may be imposed by the agency or by law.

The type of award -- OVC may choose to make discretionary awards in the form of grants or cooperative agreements. For this solicitation, OVC does plan to make awards as cooperative agreements, which means that substantial involvement is expected between OVC and the award recipient when carrying out project activities. Generally, under cooperative agreement awards, responsibility for the day-to-day conduct of the funded project rests with the recipient in implementing the funded and approved proposal and budget, as well as the award terms and conditions. Responsibility for oversight and redirection of the project, if necessary, rests with OVC. So, if awarded, the award recipient is required to work with the assigned OVC grant

manager, who is the authorized representative responsible for ensuring the successful management of the award during the entire project performance.

We'll now transition to Application and Submission Information.

The following application elements must be included in the application submission for an application to meet the basic minimum requirements in order to advance the peer review and receive consideration for funding. The three required elements are the Proposal Abstract, the Proposal Narrative, and the Budget Worksheet and Budget Narrative, specifically the web-based form. Applications that meet basic minimum requirements will be evaluated by peer reviewers. On this slide, under the Proposal Narrative and Budget, you'll see the review criteria next to each section of the Proposal Narrative. For example, the Description of the Issue is 20 percent, the Project Design is 40 percent, Capabilities and Competencies 20 percent, Data Collection Plan 10 percent, and the Budget 10 percent. If you fail to submit any of these required documents, your application will not meet the basic minimum requirements and will not be considered for funding. I'll go through each of these documents in the next several slides.

A Proposal Abstract no more than 400 words summarizing the proposed project, including the purpose of the project, primary activities, expected outcomes, the service area, intended beneficiaries and subrecipients, if known, will be completed in the JustGrants web-based form. This Abstract should be written in the third person, and it will be made publicly available on the OJP website, if the project is awarded. If you are requesting a priority consideration area, which I referenced earlier, you will want to identify that priority area that you are applying under in the Proposal Abstract. So you'll need to indicate either 1A and/or 1B for that priority area.

The Proposal Narrative should be submitted as an attachment in JustGrants. The narrative document should be double-spaced, using a 12-point Times New Roman font, have no less than one-inch margins, and not exceed 25 pages. And the pages should be numbered. So please do adhere to the Proposal Narrative formatting requirements when developing your proposal.

The following sections must be included as part of the Proposal Narrative, and those four sections are the description of the issue, project design, capabilities and competencies, and a data collection plan. Each section has a review criteria that I just went through in the previous couple of slides, so it's really important to address all four sections. One application tip is to outline all the grant requirements and then make a plan to fulfill each and every requirement.

The first part of the Proposal Narrative is the description of the issue. You'll want to describe the significance and value of your proposed project. Include data to provide evidence that the need for the effort exists, as well as demonstrate the scope and size of the need. You'll also want to describe how this funding opportunity will help address the issues stated in this section, and also address how your proposed project will address gaps in services and not duplicate any existing programs.

For the Project Design and Implementation section, your strategy should address the needs identified in the previous description of the issue section and include goals, objectives, and activities that are aligned with the solicitation's goals and objectives, which I covered in the previous slides. You'll want to create solid goals and ensure that your objectives are specific, measurable, attainable, realistic, and time-bound. In this section, you are also required to provide a timetable just indicating roughly when activities or project milestones are to be accomplished. Set a realistic timeline to implement your strategy, and remember that the

timeframe should cover the duration of the 36-month project period. Finally, if you are seeking priority consideration for priority area 1A, you should address within this section how the proposed project will promote racial equity and/or the removal of barriers to access and opportunity and/or contribute to greater access to services for communities that have been historically underserved, marginalized, and adversely affected by inequality.

For the Capabilities and Competencies section, here you'll want to describe the management structure of the program, how the program will be managed, and background information of personnel responsible for managing and implementing the project. You'll want to also include an organizational chart or information describing the personnel that you've identified in implementing the project, the proposed project. And you should also include a list of the proposed staff members that will be involved in the project. If additional staff will be hired, identify the selection criteria. The Project Director for the proposed project should also have both the substantive expertise and experience to perform crucial leadership functions and sufficient time as well to devote to the project to provide the needed guidance and supervision. Job descriptions and copies of resumes for proposed key staff positions should be included as a separate attachment. Finally, if you are seeking priority consideration under Priority Area 1B, you'll need to describe within this section how being a culturally specific organization or funding a culturally specific subrecipient will enhance your ability to implement the proposed project.

When developing your Data Collection Plan, which is the last section of your Proposal Narrative, you'll want to: describe the process for measuring and reporting project performance; identify who is going to be collecting data; who's also responsible for reporting on the performance measurements. You'll also want to describe how the information will be used to guide and evaluate the impact of the project and to make--to help inform any necessary mid-course corrections. Describe the process to accurately report data, as well. This would include data reported by any proposed subrecipients. I would also encourage you to have a thorough understanding of the performance measures OVC will ask you to report on, which can be found on our website. And if you are funded, OVC will require award recipients to submit quarterly performance measure data in the Performance Measurement Tool and then to separately submit semiannual performance reports. And OVC can provide further guidance, if your proposal is funded.

All applicants are going to have to complete the Budget Worksheet and the Budget Narrative using the JustGrants web-based form. For your budget, you will want to break out costs by year, again reflecting 36 months total of project activity. The budget should be mathematically sound and align with the project design and information described the Proposal Narrative. If you are seeking priority consideration under 1B, based on the identification of at least one proposed subrecipient as a culturally specific organization, the proposed funding for the subrecipient in the web-based budget form must be a minimum of 30 percent of award funding in order to qualify for that priority consideration. The Budget Narrative should also describe how the activities that will be funded with the minimum 30 percent to the subrecipient relate to the priority consideration requested under Priority Area 1B.

The [OJP Grant Application Resource Guide](#) provides a lot of information on budget preparation and submission, so that's a great resource to review for further guidance on that. And for any questions on allowable and unallowable costs, you can also review the [DOJ Grants Financial Guide](#), and we'll provide a link to both of those resources at the end of this presentation.

Just like your objectives need to be SMART, so does your budget. So just make sure that your budget is, again, specific, measurable, achievable, relevant, and time-bound. So you'll want to

be specific when listing all of your expenses and subcategories. Make sure your costs are measurable. Make sure that your budget makes sense and all your budget items are achievable. And again with regards to time-bound, make sure that the budget reflects a 3-year project period and that it's broken down by year.

This screen lists other documents to be included in your application. There is an application checklist that can be found at the end of the solicitation. I believe it's the last 2-3 pages of the solicitation, and that can help you in developing your application. So please use the checklist prior to submitting your application to ensure that you've submitted all of the required documents.

Some tips to developing your Program Narrative and budget. Again, just use simple and concise language. Remember that peer reviewers are going to be reviewing your proposal, and many of them may not be familiar with the details of your program. Information should be presentable and well-organized. Your goals, again, should be realistic and achievable--realistic in how you can achieve them. And feedback from those who may run the project. And, again, just make sure that everything--the design of the project is achievable and realistic.

Some common reasons cited for a weak application, it's either too ambitious or it lacks focus. We've heard that an application--the applicant lacks appropriate expertise to carry out the proposed project. There's no evidence of feasibility. Again, just do not assume that peer reviewers are familiar with your project. There was a lot of grammatical errors, poor writing, typos. Some other--Another one that I see often is that there were no citations or no source of data. So again, just remember to adhere to the solicitation requirements and the formatting requirements, as well.

So now we're going to go over the Application Process.

The application process is done in two steps. First, applicants will need to submit the required Application for Federal Assistance Standard Form, which is the SF-424, and a Disclosure of Lobbying Activities Form, which is the SF-LLL form, in Grants.gov. These two forms must be submitted in Grants.gov by 11:59 p.m., Eastern Time, on June 8, 2022. The full application must then be submitted in JustGrants by 8:59 p.m., Eastern Time, on June 27th. I'll talk a little bit more about those forms.

The application submission process involves completing and submitting web-based forms, as well as attachments that are requested based on the requirements in the solicitation. The process of submitting an application in JustGrants begins in Grants.gov. So once you've located a funding opportunity with DOJ, you will submit an SF-424 and an SF-LLL in Grants.gov. This is the extent of the application requirements in Grants.gov. Aside from the SF-424 and the SF-LLL, most of the application is entered in JustGrants. Your entity information is populated based upon entries made in SAM.gov and used in Grants.gov. Since the application submission process is done in two steps, this is why there are two application submission deadlines, one for Grants.gov and the other for JustGrants. Each solicitation has an application submission deadline in Grants.gov. After this date, the solicitation is removed from Grants.gov, and no one will be able to apply any longer. It's highly recommended that you check the due date in Grants.gov and try to submit at least 72 hours prior to the deadline to provide you with enough time to correct any errors and resubmit, if necessary. Once the application has been submitted and validated in Grants.gov, it is sent to JustGrants for completion, and this process can take several days for Grants.gov to complete validation and release it to JustGrants. Another point here is that it's OK to enter preliminary information in Grants.gov if you haven't fully determined

your budget or your project scope. You will then be able to edit and update all your entries in JustGrants.

Grants.gov presents the opportunities from multiple government agencies and is not managed by DOJ. So if you do have questions about Grants.gov, we highly recommend that you contact their help desk for support. Again, the first step to submitting your application is to apply in Grants.gov. In Grants.gov, you will select the option to apply for grants. Remember that the Grants.gov log-in is separate from JustGrants. You will log in Grants.gov using the email address you want to receive notification. There is a Workspace icon that will allow you access to funding opportunities. Once you've determined a funding opportunity and applied, you will receive notification from Grants.gov confirming the receipt of the SF-424, which is the Application for Federal Assistance Form, and stating whether the--that form and the SF-LLL were validated and submitted or were rejected with errors. The notifications will include an explanation for any errors, so you'll definitely want to review that. Therefore again, it's a great idea to submit in Grants.gov at least 48 hours prior to the deadline to give you the time needed to correct any errors. You will not be able to correct errors or continue with the application process once that deadline in Grants.gov has passed.

And then the second step is to submit the full application, including attachments, in JustGrants.

There are certain web-based forms that must be submitted directly into the system--your proposal abstract, and budget. For those who are return users, you will need to submit your goals, objectives, deliverables, and timelines just like before, which is directly through the system. Make sure your budget information is included in the Budget Detail Form and lastly, your Disclosure of Duplication Cost Items. If a section is required and presents you with web-based entries, that's an indicator that you cannot upload a document. So you'll need to use the format required in the application.

After you've submitted your application, you're probably wondering what's next. Once all the applications for the solicitation have been reviewed, then the entity will be notified if they have received an award, which will happen before September 30th. Please remember who your Entity Administrator and Authorized Representatives are, for they are the ones that will be notified when the deadline--the application deadline is changed. The system will also notify the Application Submitter, Entity Administrator, and Authorized Representative when the application has been received in JustGrants from Grants.gov. And the Entity Administrator will also receive notification on when the award notification has been sent. If you have submitted your application, the status will show as "submitted." You may also see a banner that indicates that it is past due. This banner indicates that the submission deadline has passed and not that your application is past due. So if your status shows submitted, your application has been received by DOJ, and you can ignore the past due banner.

This slide here is to highlight some training resources that are offered on the DOJ website, and they are organized by topics. You can select a topic area to explore, and once you select that topic, a page will open with training resources dedicated to that topic. Typically, you will find a Job Aid Reference Guide and links to step-by-step videos. These are really short videos, and they're meant to be used while you are working. It can really help if you're in the middle of a task in JustGrants and need to verify next steps. The Job Aid Reference Guide also provides step-by-step instructions with screenshots to help you walk through any task, so utilize these resources at any time when developing your proposal.

To provide targeted assistance to applicants applying for DOJ funding opportunities, the JustGrants team offers various Office Hours Sessions on the application submission process. These Office Hour Sessions are held every Wednesday from 2:30 to 4 p.m., Eastern Time. And you can find these sessions on the JustGrants website at justicegrants.usdoj.gov/training.

I mentioned the [OJP Grants Application Resource Guide](#). This guide provides a lot of guidance to applicants for the preparation and submission of applications for funding. If this solicitation expressly modifies any provision in the OJP Grant Application Resource Guide, the applicant's to follow the guidelines in the solicitation as to that provision.

And to assist potential applicants in developing strong proposals, OVC hosts educational webinars for interested stakeholders to learn more about the program objectives and submission requirements. A question and answer session is held before the conclusion of every webinar. To find out more information about these webinars, you can sign up for [News From OVC](#) to stay up to date on webinars as they are scheduled, and I believe they are also recorded.

This is a list of important web sites that I've referenced throughout this presentation and the solicitation, as well. They could be resources for you as you prepare your application. There's the [OVC website](#), the [DOJ Grants Financial Guide](#) that I had referenced earlier, the [JustGrants website](#), [Grants.gov website](#), the [OJP Grant Application Resource Guide](#), [OVC Training and Technical Assistance Center](#), [Grant Performance Measurement Reporting](#), and the [OJP Resource Center](#). Again, all of these are resources for you as you prepare your application.

Here is an important contact information slide. Ahem. Excuse me. As you prepare your application, there are various contacts to consider. First is Grants.gov, which is available to provide technical assistance when submitting the SF-424 and the SF-LLL. They can be reached by phone at 1-800-518-4726 or email to support@grants.gov. Next is JustGrants, which is available to provide technical assistance on submitting the full application, and they can be reached by phone at 833-872-5175 or email to JustGrants@usdoj.gov. Finally, is the OJP Response Center, and they are available to provide technical assistance with any of the programmatic requirements of the solicitation, and they can be reached at 1-800-851-3420 or email to grants@ncjrs.gov.

As a reminder, you'll want to submit the SF-424, the SF-LLL in Grants.gov by June 8th, no later than 11:59 p.m., Eastern Time. And then you'll submit the full application in JustGrants by June 27th, no later than 8:59 p.m. Eastern Time. And again, applicants, consider reviewing one of the previously recorded Submitting and Application sessions for any assistance.

If you are interested in staying connected and want to receive updates on new funding opportunities and other OVC announcements, you can always subscribe to [News From OVC](#) at our website.

You can also stay connected to OVC through social media. We are on [Facebook](#), [Twitter](#), and [YouTube](#).

And that concludes this presentation. I believe we should have time for some questions...and I see that we have a few questions here.

The first question is "Must the project cover every objective listed in the RFP, or can we propose just selected ones?"

We would encourage you to align your strategy with the program goals and objectives for the solicitation, so that would include all objectives. You can certainly add any additional ones, as well.

The second--or another question that I see here is, "Is maintaining the National Hotline Consortium going to be one of the 3 expected grants, or will all 3 grantees be expected to address it in some way? If the latter, what are they required to do? Is participating in the consortium enough, or is something more expected? Is maintaining the National Consortium going to be one of the 3 expected grants?"

Well, we don't know--we can't say that because we don't know who is going to apply, and that will all depend on the scoring of each proposal. If you are funded, what we would want to see for the National Hotline Consortium is that it is maintained. And OVC can certainly work with the funded recipients to provide further guidance on that, but there is an expectation that the National Hotline Consortium should be supported and maintained.

The second question--or another question is, "In the past there were, but I don't see it in this RFP. Are there any non-supplanting requirements?"

Yes. There are non-supplanting requirements, and it's usually added as a special condition in the award. So if you are funded, I would certainly look out for that in your special conditions before accepting your award. But it is a requirement in the post-award process.

Those are all the questions that I see in the Q&A. I don't believe any came through the chat. So I believe those are--those are--yep. Those are all the questions.

DARYL FOX: Thanks for that, Ivette. So just a reminder as everybody--we conclude and wait for you all to enter any more questions, the PowerPoint, recording, and transcript for today will be posted to the OVC website. With the registration email you registered for today with, you'll get sent a notice when those are available, if you have to go back and reference anything.

And that seems to be all that's in the queue now, Ivette. Is there anything in closing you wanted to mention?

IVETTE ESTRADA: Um, I'm happy to stay on a couple more minutes if anybody else has additional questions. We have--We have time, but I don't see any other questions. I'll leave it up to you, Daryl, if you want to keep it open.

DARYL FOX: Yeah, most certainly. I think another one did just come in.

IVETTE ESTRADA: Oh, yes, I do. Let's see. "All of our pre--All of our previous proposals have required letters of support from other organizations. This RFP doesn't mention that, so we want to confirm that letters are not expected."

That is correct. They are not required. You are--You can certainly submit them. You can submit any letters of support as part of your proposal, but they are not required.

DARYL FOX: And I'll also put this slide up again. Just as Ivette mentioned, if you do have any questions at any time on any of these aspects, either the Grants.gov, or JustGrants, or anything

with the solicitation and programmatic requirements themselves, you can contact the OJP Response Center.

IVETTE ESTRADA: Perfect. Thank you. And I guess we can wrap up. I don't see any other questions.

DARYL FOX: OK. Wonderful. So on behalf of the Office of Victims of Crime and our panelist, I want to thank you for joining today's webinar. This will end today's presentation.