

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Delaware Victim Compensation Assistance Program

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	0	0	2	2
Asian	0	4	0	0	4
Black or African American	121	95	141	128	485
Hispanic or Latino	39	40	47	54	180
Native Hawaiian or Other Pacific Islander	2	0	3	4	9
White Non-Latino or Caucasian	98	67	78	89	332
Some Other Race	5	3	6	12	26
Multiple Races	0	0	0	0	0
Not Reported	38	30	70	52	190
Not Tracked	0	4	0	0	4
Race/Ethnicity Total	303	243	345	341	1232
B. GENDER					
Male	86	66	99	97	348
Female	213	176	245	241	875
Not Reported	4	0	1	3	8
Not Tracked	0	1	0	0	1
Gender Total	303	243	345	341	1232
C. AGE					
Age 0- 12	35	28	28	33	124
Age 13- 17	23	18	26	28	95
Age 18- 24	40	36	54	43	173
Age 25- 59	177	136	196	188	697
Age 60 and Older	19	11	27	23	80
Not Reported	9	14	14	26	63
Not Tracked	0	0	0	0	0
Age Total	303	243	345	341	1232

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	2	3	5
B. Failure to report to police	0	0	0	1	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	6	2	9	11	28
D. Incomplete information	33	0	0	0	33
E. Contributory misconduct	11	3	6	9	29
F. Ineligible crime	0	0	0	0	0
G. Ineligible application	0	0	0	0	0
Other	0	29	28	31	88

Denial explanation:

Qtr 2: Unable to process

Qtr 3: Unable to Process or Drug Related Activity

Qtr 4: Closure for active warrants, unable to contact

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: Not applicable to my state's process

Q2: Jan-Mar 2018: We do receive and cover Sexual Assault Nurse Examinations.

Q3: Apr-Jun 2018: Not OVC reported

Q4: Jul-Sep 2018: Not applicable to my state's process

Annual:

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	221	\$ 4,026	\$ 0	\$ 108,110	\$ 0	\$ 135,498	\$ 34,294	\$ 118,077	\$ 0		\$ 491	\$ 0	\$ 400,496	0	111	0	1	0
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 2,519	\$ 0	\$ 618	\$ 3,103	\$ 8,803	\$ 0		\$ 0	\$ 0	\$ 15,043	0	3		0	0
Child Pornography																		
Child Sexual Abuse	71	\$ 0	\$ 0	\$ 75,781	\$ 0	\$ 402	\$ 25,884	\$ 12,488	\$ 0	\$ 0	\$ 0	\$ 0	\$ 114,554	0	3		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 900	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 900	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	27	\$ 1,000	\$ 0	\$ 8,393	\$ 50,730	\$ 1,556	\$ 3,528	\$ 0	\$ 0		\$ 0	\$ 0	\$ 65,208	0	1	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 17,808	\$ 0	\$ 5,843	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 23,652	0	0	0	0	0
Robbery	44	\$ 4,198	\$ 0	\$ 15,577	\$ 0	\$ 22,721	\$ 15,876	\$ 21,367	\$ 0		\$ 0	\$ 0	\$ 79,739	0	0	0	0	0
Sexual Assault	54	\$ 0	\$ 0	\$ 700	\$ 0	\$ 8,716	\$ 3,548	\$ 4,114	\$ 0	\$ 25,819	\$ 0	\$ 0	\$ 42,897	0	10	0	0	0
Stalking	11	\$ 500	\$ 0	\$ 1,439	\$ 0	\$ 0	\$ 1,475	\$ 13,454	\$ 0		\$ 0	\$ 0	\$ 16,868	0	7	0	0	0
Terrorism																		
Total	447	\$ 9,724	\$ 0	\$ 230,326	\$ 50,730	\$ 176,256	\$ 87,707	\$ 178,303	\$ 0	\$ 25,819	\$ 491	\$ 0	\$ 759,358	0	135	0	1	0

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 2,246	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,246	0	0	0	0	0	
Assault	193	\$ 2,781	\$ 0	\$ 114,312	\$ 0	\$ 111,155	\$ 32,274	\$ 76,121	\$ 0	\$ 82	\$ 12,806	\$ 349,531	0	97	0	0	0	
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,880	\$ 8,250	\$ 0	\$ 0	\$ 0	\$ 11,130	0	1		0	0	
Child Pornography																		
Child Sexual Abuse	60	\$ 0	\$ 0	\$ 566	\$ 0	\$ 268	\$ 21,381	\$ 646	\$ 0	\$ 216	\$ 268	\$ 23,345	0	3		0	0	
DUI/DWI	3	\$ 0	\$ 0	\$ 4,739	\$ 0	\$ 1,565	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,304	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	27	\$ 1,000	\$ 0	\$ 14,541	\$ 53,714	\$ 765	\$ 3,750	\$ 0	\$ 0	\$ 0	\$ 560	\$ 74,330	0	2	0	0	0	
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 282	\$ 0	\$ 0	\$ 425	\$ 0	\$ 0	\$ 0	\$ 0	\$ 707	0	1	0	0	0	
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 13,723	\$ 0	\$ 24,825	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 38,548	0	0	0	0	0	
Robbery	45	\$ 1,639	\$ 0	\$ 10,114	\$ 0	\$ 5,997	\$ 15,784	\$ 7,551	\$ 0	\$ 0	\$ 4,861	\$ 45,947	0	1	1	0	0	
Sexual Assault	56	\$ 0	\$ 0	\$ 37,388	\$ 0	\$ 15,177	\$ 2,281	\$ 15,294	\$ 0	\$ 4,606	\$ 1,030	\$ 75,777	0	11	0	0	0	
Stalking	20	\$ 911	\$ 0	\$ 5,788	\$ 0	\$ 0	\$ 3,738	\$ 14,490	\$ 0	\$ 0	\$ 1,776	\$ 26,703	0	14	0	0	0	
Terrorism																		
Total	419	\$ 6,331	\$ 0	\$ 203,700	\$ 53,714	\$ 159,751	\$ 82,513	\$ 122,352	\$ 0	\$ 4,606	\$ 298	\$ 21,302	\$ 654,568	0	130	1	0	0

*** Other expense explanations**
 Assault personal safety
 Child Sexual Abuse personal safety
 Homicide Items seized as evidence
 Robbery personal safety
 Sexual Assault personal safety
 Stalking personal safety

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 989	\$ 0	\$ 19	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,008	NT	0	0	0	0
Assault	142	\$ 3,210	\$ 0	\$ 63,103	\$ 0	\$ 104,066	\$ 26,946	\$ 91,573	\$ 0		\$ 0	\$ 6,390	\$ 295,290	NT	92	1	0	0
Burglary																		
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 920	\$ 3,390	\$ 0		\$ 0	\$ 0	\$ 4,310	NT	1		0	0
Child Pornography																		
Child Sexual Abuse	55	\$ 0	\$ 0	\$ 6,991	\$ 0	\$ 717	\$ 25,797	\$ 5,570	\$ 0	\$ 0	\$ 0	\$ 155	\$ 39,231	NT	6		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 5,222	\$ 0	\$ 5,362	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,584	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	26	\$ 1,000	\$ 0	\$ 8,222	\$ 44,778	\$ 1,434	\$ 3,388	\$ 3,052	\$ 0		\$ 0	\$ 0	\$ 61,874	NT	2	0	0	0
Human Trafficking																		
Kidnapping	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 815	\$ 0	\$ 0		\$ 0	\$ 704	\$ 1,519	NT	1	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 3,528	\$ 0	\$ 6,507	\$ 0	\$ 0	\$ 0		\$ 0	\$ 318	\$ 10,354	NT	0	0	0	0
Robbery	38	\$ 2,723	\$ 0	\$ 7,309	\$ 0	\$ 25,413	\$ 11,228	\$ 9,592	\$ 0		\$ 0	\$ 2,419	\$ 58,683	NT	4	1	0	0
Sexual Assault	69	\$ 950	\$ 0	\$ 11,169	\$ 0	\$ 36,916	\$ 1,806	\$ 4,283	\$ 0	\$ 1,463	\$ 0	\$ 1,976	\$ 58,563	NT	9	0	0	0
Stalking	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,321	\$ 8,171	\$ 0		\$ 0	\$ 1,969	\$ 12,461	NT	8	0	0	0
Terrorism																		
Total	359	\$ 7,883	\$ 0	\$ 106,535	\$ 44,778	\$ 180,434	\$ 73,221	\$ 125,631	\$ 0	\$ 1,463	\$ 0	\$ 13,931	\$ 553,877	NT	123	2	0	0

*** Other expense explanations**
 Assault personal safety and items seized as evidence
 Child Sexual Abuse personal safety
 Kidnapping personal safety
 Other Vehicular Crimes personal safety
 Robbery personal safety
 Sexual Assault personal safety
 Stalking personal safety

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 1,000	\$ 0	\$ 6,517	\$ 0	\$ 0	\$ 195	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,712	0	1	0	0	0	
Assault	188	\$ 850	\$ 0	\$ 53,302	\$ 5,000	\$ 116,539	\$ 41,564	\$ 92,588	\$ 0	\$ 0	\$ 5,348	\$ 315,191	0	105	5	0	0	
Burglary																		
Child Physical Abuse/Neglect	8	\$ 571	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,740	\$ 4,264	\$ 0	\$ 0	\$ 0	\$ 6,575	0	2		0	0	
Child Pornography																		
Child Sexual Abuse	73	\$ 0	\$ 0	\$ 564	\$ 0	\$ 1,365	\$ 39,767	\$ 8,893	\$ 0	\$ 0	\$ 155	\$ 50,743	0	4		0	0	
DUI/DWI	5	\$ 0	\$ 0	\$ 4,883	\$ 0	\$ 15,335	\$ 0	\$ 896	\$ 0	\$ 0	\$ 0	\$ 21,115	0	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	31	\$ 1,000	\$ 1,655	\$ 8,154	\$ 81,146	\$ 0	\$ 2,440	\$ 2,839	\$ 0	\$ 0	\$ 534	\$ 97,768	0	6	0	0	0	
Human Trafficking																		
Kidnapping	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 230	\$ 2,595	\$ 0	\$ 0	\$ 0	\$ 270	\$ 3,095	0	1	0	0	0	
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 5,205	\$ 0	\$ 4,249	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,454	0	0	0	0	0	
Robbery	46	\$ 3,240	\$ 0	\$ 6,803	\$ 0	\$ 8,267	\$ 20,588	\$ 13,013	\$ 0	\$ 0	\$ 4,892	\$ 56,804	0	4	4	0	0	
Sexual Assault	63	\$ 0	\$ 0	\$ 695	\$ 0	\$ 35,610	\$ 7,575	\$ 1,057	\$ 0	\$ 0	\$ 1,990	\$ 46,927	0	6	0	0	0	
Stalking	19	\$ 307	\$ 0	\$ 75	\$ 0	\$ 0	\$ 9,251	\$ 11,255	\$ 0	\$ 0	\$ 912	\$ 21,800	0	14	0	0	0	
Terrorism																		
Total	444	\$ 6,968	\$ 1,655	\$ 86,197	\$ 86,146	\$ 181,595	\$ 125,715	\$ 134,805	\$ 0	\$ 0	\$ 14,102	\$ 637,183	0	143	9	0	0	

*** Other expense explanations**
 Assault Personal Safety
 Child Sexual Abuse Personal Safety
 Homicide Personal Safety
 Kidnapping Personal Safety
 Robbery Personal Safety
 Sexual Assault Personal Safety
 Stalking Personal Safety

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	5	\$ 1,000	\$ 0	\$ 9,752	\$ 0	\$ 19	\$ 195	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,966	0	1	0	0	0
Assault	744	\$ 10,868	\$ 0	\$ 338,827	\$ 5,000	\$ 467,259	\$ 135,078	\$ 378,360	\$ 0		\$ 574	\$ 24,545	\$ 1,360,509	0	405	6	1	0
Burglary																		
Child Physical Abuse/Neglect	31	\$ 571	\$ 0	\$ 2,519	\$ 0	\$ 618	\$ 8,643	\$ 24,707	\$ 0		\$ 0	\$ 0	\$ 37,058	0	7		0	0
Child Pornography																		
Child Sexual Abuse	259	\$ 0	\$ 0	\$ 83,902	\$ 0	\$ 2,751	\$ 112,828	\$ 27,597	\$ 0	\$ 0	\$ 216	\$ 579	\$ 227,873	0	16		0	0
DUI/DWI	12	\$ 0	\$ 0	\$ 14,845	\$ 0	\$ 23,162	\$ 0	\$ 896	\$ 0		\$ 0	\$ 0	\$ 38,904	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	111	\$ 4,000	\$ 1,655	\$ 39,311	\$ 230,368	\$ 3,755	\$ 13,106	\$ 5,892	\$ 0		\$ 0	\$ 1,094	\$ 299,180	0	11	0	0	0
Human Trafficking																		
Kidnapping	12	\$ 0	\$ 0	\$ 282	\$ 0	\$ 230	\$ 3,835	\$ 0	\$ 0		\$ 0	\$ 974	\$ 5,321	0	3	0	0	0
Other Vehicular Crimes	18	\$ 0	\$ 0	\$ 40,265	\$ 0	\$ 41,425	\$ 0	\$ 0	\$ 0		\$ 0	\$ 318	\$ 82,007	0	0	0	0	0
Robbery	173	\$ 11,801	\$ 0	\$ 39,803	\$ 0	\$ 62,398	\$ 63,476	\$ 51,522	\$ 0		\$ 0	\$ 12,172	\$ 241,172	0	9	6	0	0
Sexual Assault	242	\$ 950	\$ 0	\$ 49,951	\$ 0	\$ 96,419	\$ 15,210	\$ 24,748	\$ 0	\$ 31,889	\$ 0	\$ 4,997	\$ 224,164	0	36	0	0	0
Stalking	62	\$ 1,718	\$ 0	\$ 7,302	\$ 0	\$ 0	\$ 16,785	\$ 47,370	\$ 0		\$ 0	\$ 4,657	\$ 77,832	0	43	0	0	0
Terrorism																		
Total	1,669	\$ 30,907	\$ 1,655	\$ 626,758	\$ 235,368	\$ 698,036	\$ 369,156	\$ 561,092	\$ 0	\$ 31,889	\$ 790	\$ 49,335	\$ 2,604,987	0	531	12	1	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There is not significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 15

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are entered into the claim management system and then a hard copy of the application and file is given to the Executive Director for assignment to an investigator. Once assigned to an investigator, the investigator analyzes the case for eligibility and drafts a decision letter. The decision letters are presented to the Executive Director on a weekly basis for signature.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
There were no emerging/major issues or notable trends that impacted our ability to meet the needs of crime victims.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The program works closely with victim services at the Delaware United States Attorney's Office and the Federal Bureau of Investigation. The Executive Director of this program serves on multiple committees and tasks forces with the victims services personnel of both the US Attorney's Office and the FBI.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
We always seek to be more effective and efficient; however, during the reporting period, we have had a significant amount of employment change, including the appointment of a new Executive Director. With the change in leadership and multiple employment changes, there are lots of policy changes underway. The most notable change is that policies were written to uniformly handle claims for lost wages and loss of support.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds allow us to maintain and update our electronic claims processing system. This system streamlines our process and helps provide victims with more efficient and effective assistance. The system also allows us to be paperless. Further, VOCA Administrative funds allows the staff to receive training. This is helping us expand our services in the areas of restitution, mass violence, and human trafficking.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Two internal policies were implemented to ensure uniform calculation of the lost wages and loss of support benefit. These policies give a clear calculation for both of the benefits which makes it clear to the Program staff and gives a fair benefit to the victim. Additionally, there were several regulatory changes made in the areas of mental health and dental claims. Now there is clear guidance on how to pay both mental health and dental claims. Further, there is also clear guidance on how the program handles victims seeing unlicensed mental health professionals.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Delaware is small in size and has a very tightknit victim services committee. Members of the Victims' Compensation Assistance Program work closely with all of the individuals listed above. Not only are we housed within the Delaware Department of Justice, but members of the program also serve on multiple committees, task forces, etc. which makes coordinating efforts much easier.
10. **Please explain any public outreach efforts to improve awareness of your program.**
The Victims' Compensation Assistance Program is well known throughout the state; however, this program considers outreach to be an important program component. As such, the Executive Director is always available to (and routinely does) attend outreach/resource events and to present to groups. There are certain events the Program always attends such as: the Delaware State Fair, the Day of Remembrance for Homicide Victims, and the Victims' Tribute that takes place during Crime Victims' Rights Week.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
- The Victims' Compensation Assistance Program provides an annual report to the Governor and members of the State General Assembly. No other outcome measures are reported.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
- None