

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Florida Department of Legal Affairs

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	35	31	30	31	127
Asian	42	27	41	38	148
Black or African American	1436	1284	1375	1494	5589
Hispanic or Latino	773	796	745	929	3243
Native Hawaiian or Other Pacific Islander	0	5	13	5	23
White Non-Latino or Caucasian	1642	1660	1553	1582	6437
Some Other Race	66	51	57	49	223
Multiple Races	100	105	93	109	407
Not Reported	299	323	273	247	1142
Not Tracked	4	4	3	1	12
Race/Ethnicity Total	4397	4286	4183	4485	17351
B. GENDER					
Male	1107	1157	1093	1176	4533
Female	3153	2998	2986	3206	12343
Not Reported	135	127	101	102	465
Not Tracked	2	4	3	1	10
Gender Total	4397	4286	4183	4485	17351
C. AGE					
Age 0- 12	340	309	299	375	1323
Age 13- 17	257	401	289	287	1234
Age 18- 24	580	576	569	624	2349
Age 25- 59	2647	2460	2523	2714	10344
Age 60 and Older	567	531	495	482	2075
Not Reported	4	5	5	2	16
Not Tracked	2	4	3	1	10
Age Total	4397	4286	4183	4485	17351

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	89	126	105	105	425
B. Failure to report to police	160	320	307	282	1,069
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	51	84	119	125	379
D. Incomplete information	118	191	162	115	586
E. Contributory misconduct	39	36	60	41	176
F. Ineligible crime	171	267	211	227	876
G. Ineligible application	27	58	51	54	190
Other	395	589	587	565	2,136

Denial explanation:

Qtr 1: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 2: Other denial reasons pursuant to statute exist. Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 3: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 4: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	1,154	\$ 0	NA	\$ 13,115	\$ 0	\$ 38,536	\$ 3,800	\$ 670,507	\$ 2,000		NA	\$ 786,419	\$ 1,514,377	NT	572	NT	NT	NT
Burglary	19	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,060		NA	\$ 0	\$ 7,060	NT	0	NT	NT	NT
Child Physical Abuse/Neglect	31	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 780	\$ 750	\$ 0		NA	\$ 29,713	\$ 31,243	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	489	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,767	\$ 3,000	\$ 0	\$ 238,633	NA	\$ 0	\$ 243,400	NT	0		NT	NT
DUI/DWI	19	\$ 0	NA	\$ 0	\$ 3,094	\$ 0	\$ 0	\$ 0	\$ 40		NA	\$ 64,552	\$ 67,686	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	108	\$ 1,500	NA	\$ 0	\$ 504,784	\$ 0	\$ 0	\$ 0	\$ 0		NA	\$ 56,744	\$ 563,028	NT	1	NT	NT	NT
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 750	\$ 0		NA	\$ 0	\$ 750	NT	0	NT	NT	NT
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		NA	\$ 62	\$ 62	NT	0	NT	NT	NT
Other Vehicular Crimes	27	\$ 0	NA	\$ 4,723	\$ 20,071	\$ 621	\$ 0	\$ 0	\$ 0		NA	\$ 62,182	\$ 87,597	NT	0	NT	NT	NT
Robbery	36	\$ 0	NA	\$ 0	\$ 0	\$ 35	\$ 0	\$ 0	\$ 29,798		NA	\$ 76,123	\$ 105,956	NT	0	NT	NT	NT
Sexual Assault	768	\$ 0	NA	\$ 0	\$ 0	\$ 964	\$ 6,311	\$ 88,331	\$ 0	\$ 247,001	NA	\$ 144,700	\$ 487,307	NT	7	NT	NT	NT
Stalking	5	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,250	\$ 0		NA	\$ 8,344	\$ 10,594	NT	2	NT	NT	NT
Terrorism	2	\$ 0	NA	\$ 0	\$ 0	\$ 1,387	\$ 1,267	\$ 0	\$ 0		NA	\$ 0	\$ 2,654	NT	0	NT	NT	NT
Total	2,660	\$ 1,500	NA	\$ 17,838	\$ 527,949	\$ 41,543	\$ 13,925	\$ 765,588	\$ 38,898	\$ 485,634	NA	\$ 1,228,839	\$ 3,121,714	NT	582	NT	NT	NT

*** Other expense explanations**

- Assault Payments in former system used by the department to process claims did not track benefit types by crime.
- Child Physical Abuse/Neglect Payments in former system used by the department to process claims did not track benefit types by crime.
- DUI/DWI Payments in former system used by the department to process claims did not track benefit types by crime.
- Homicide Payments in former system used by the department to process claims did not track benefit types by crime.
- Kidnapping Payments in former system used by the department to process claims did not track benefit types by crime.
- Other Vehicular Crimes Payments in former system used by the department to process claims did not track benefit types by crime.
- Robbery Payments in former system used by the department to process claims did not track benefit types by crime.
- Sexual Assault Payments in former system used by the department to process claims did not track benefit types by crime.
- Stalking Payments in former system used by the department to process claims did not track benefit types by crime.

You added "Other" crime types: (\$22,962) Criminal Mischief/Vandalism, Culpable Negligence, Cyber-Crime, False Imprisonment, Home Invasion, Invasion, Shooting/Throwing Deadly Missile into Dwell/Veh/Bldg/Aircraft

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,741	\$ 0		NA	\$ 2,000	\$ 4,741	0	2	0	0	0
Assault	1,301	\$ 0	NA	\$ 133,877	\$ 7,500	\$ 102,545	\$ 10,610	\$ 830,767	\$ 1,837		NA	\$ 515,126	\$ 1,602,262	0	424	0	0	0
Burglary	58	\$ 0	NA	\$ 0	\$ 0	\$ 267	\$ 0	\$ 0	\$ 27,076		NA	\$ 0	\$ 27,343	0	0	0	0	0
Child Physical Abuse/Neglect	40	\$ 0	NA	\$ 568	\$ 0	\$ 0	\$ 1,140	\$ 2,250	\$ 0		NA	\$ 25,256	\$ 29,214	0	0	0	0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 563	\$ 0	\$ 0		NA	\$ 0	\$ 563	0	0	0	0	0
Child Sexual Abuse	797	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 4,505	\$ 3,750	\$ 0	\$ 390,834	NA	\$ 0	\$ 399,089	0	1	0	0	0
DUI/DWI	20	\$ 0	NA	\$ 1,630	\$ 2,885	\$ 759	\$ 0	\$ 2,250	\$ 0		NA	\$ 44,628	\$ 52,152	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	190	\$ 5,625	NA	\$ 0	\$ 884,465	\$ 373	\$ 3,163	\$ 0	\$ 0		NA	\$ 48,245	\$ 941,871	0	4	0	0	9
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,250	\$ 0		NA	\$ 0	\$ 2,250	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	30	\$ 0	NA	\$ 14,683	\$ 47,188	\$ 14,317	\$ 0	\$ 0	\$ 1,000		NA	\$ 42,072	\$ 119,260	0	0	0	0	0
Robbery	111	\$ 0	NA	\$ 2,440	\$ 0	\$ 13,413	\$ 3,769	\$ 1,500	\$ 25,971		NA	\$ 53,772	\$ 100,865	0	0	0	0	0
Sexual Assault	1,015	\$ 0	NA	\$ 354	\$ 0	\$ 6,103	\$ 30,165	\$ 126,887	\$ 208	\$ 352,052	NA	\$ 106,702	\$ 622,471	1	12	0	0	0
Stalking	5	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		NA	\$ 2,295	\$ 5,295	0	0	0	0	0
Terrorism	7	\$ 0	NA	\$ 0	\$ 0	\$ 10,000	\$ 300	\$ 0	\$ 0		NA	\$ 0	\$ 10,300	0	0	0	0	0
Total	3,584	\$ 5,625	NA	\$ 153,552	\$ 942,038	\$ 147,777	\$ 54,215	\$ 975,395	\$ 56,092	\$ 742,886	NA	\$ 840,096	\$ 3,917,676	1	446	0	0	9

*** Other expense explanations**

Arson	Payments in former system used by the department to process claims did not track benefit types by crime.
Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Child Physical Abuse/Neglect	Payments in former system used by the department to process claims did not track benefit types by crime.
DUI/DWI	Payments in former system used by the department to process claims did not track benefit types by crime.
Homicide	Payments in former system used by the department to process claims did not track benefit types by crime.
Other Vehicular Crimes	Payments in former system used by the department to process claims did not track benefit types by crime.
Robbery	Payments in former system used by the department to process claims did not track benefit types by crime.
Sexual Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Stalking	Payments in former system used by the department to process claims did not track benefit types by crime.

You added "Other" crime types: Other Crimes = Criminal Mischief/Vandalism, Culpable Negligence, Cyber-Crime, False Imprisonment, Home Invasion, Invasion, Shooting/Throwing Deadly Missile into Dwell/Veh/Bldg/Aircraft

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	NA	\$ 0	\$ 7,500	\$ 0	\$ 0	\$ 2,250	\$ 0		NA	\$ 0	\$ 9,750	0	4	0	0	0
Assault	1,501	\$ 0	NA	\$ 247,798	\$ 7,726	\$ 260,960	\$ 26,605	\$ 974,816	\$ 1,939		NA	\$ 331,917	\$ 1,851,761	1	734	0	0	4
Burglary	47	\$ 0	NA	\$ 0	\$ 0	\$ 313	\$ 0	\$ 750	\$ 15,771		NA	\$ 0	\$ 16,834	0	1	0	0	0
Child Physical Abuse/Neglect	33	\$ 0	NA	\$ 10,104	\$ 0	\$ 401	\$ 0	\$ 1,456	\$ 0		NA	\$ 28,358	\$ 40,319	0	2		0	0
Child Pornography	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,250	\$ 0		NA	\$ 0	\$ 2,250	0	1		0	0
Child Sexual Abuse	327	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 3,400	\$ 2,250	\$ 0	\$ 158,210	NA	\$ 0	\$ 163,860	0	0		0	0
DUI/DWI	22	\$ 0	NA	\$ 14,567	\$ 20,462	\$ 11,774	\$ 210	\$ 1,487	\$ 0		NA	\$ 13,688	\$ 62,188	0	2	0	0	0
Fraud/Financial Crimes																		
Homicide	206	\$ 0	NA	\$ 187,368	\$ 980,735	\$ 904	\$ 15,101	\$ 0	\$ 0		NA	\$ 31,798	\$ 1,215,906	0	1	0	0	25
Human Trafficking	4	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,000	\$ 0		NA	\$ 0	\$ 6,000	0	1	0	0	0
Kidnapping	2	\$ 0	NA	\$ 0	\$ 0	\$ 2,131	\$ 0	\$ 0	\$ 0		NA	\$ 530	\$ 2,661	0	0	0	0	0
Other Vehicular Crimes	29	\$ 0	NA	\$ 35,959	\$ 50,783	\$ 6,762	\$ 440	\$ 0	\$ 575		NA	\$ 26,498	\$ 121,017	0	0	0	0	0
Robbery	143	\$ 0	NA	\$ 344	\$ 0	\$ 28,257	\$ 3,315	\$ 750	\$ 37,289		NA	\$ 18,120	\$ 88,075	0	1	0	0	0
Sexual Assault	543	\$ 0	NA	\$ 0	\$ 0	\$ 6,651	\$ 42,926	\$ 139,056	\$ 0	\$ 123,507	NA	\$ 77,370	\$ 389,510	0	28	0	1	0
Stalking	13	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 105	\$ 9,000	\$ 0		NA	\$ 2,723	\$ 11,828	0	4	0	0	0
Terrorism	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		NA	\$ 7,500	\$ 7,500	0	0	0	0	0
Total	2,877	\$ 0	NA	\$ 496,140	\$ 1,067,206	\$ 318,153	\$ 92,102	\$ 1,140,065	\$ 55,574	\$ 281,717	NA	\$ 538,502	\$ 3,989,459	1	779	0	1	29

*** Other expense explanations**

Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Child Physical Abuse/Neglect	Payments in former system used by the department to process claims did not track benefit types by crime.
DUI/DWI	Payments in former system used by the department to process claims did not track benefit types by crime.
Homicide	Payments in former system used by the department to process claims did not track benefit types by crime.
Kidnapping	Payments in former system used by the department to process claims did not track benefit types by crime.
Other Vehicular Crimes	Payments in former system used by the department to process claims did not track benefit types by crime.
Robbery	Payments in former system used by the department to process claims did not track benefit types by crime.
Sexual Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Stalking	Payments in former system used by the department to process claims did not track benefit types by crime.
Terrorism	Payments in former system used by the department to process claims did not track benefit types by crime.

You added "Other" crime types: (\$4,436) Other Crimes – Criminal Mischief/Vandalism, Culpable Negligence, Cyber-Crime, False Imprisonment, Home Invasion, Invasion, Shooting/Throwing Deadly Missile into Dwell/Veh/Bldg/Aircraft

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,250	\$ 208		NA	\$ 0	\$ 2,458	0	2	0	0	0
Assault	1,392	\$ 0	NA	\$ 293,154	\$ 0	\$ 356,149	\$ 40,374	\$ 1,245,281	\$ 2,388		NA	\$ 167,451	\$ 2,104,797	0	971	2	0	7
Burglary	56	\$ 0	NA	\$ 0	\$ 0	\$ 1,318	\$ 6,369	\$ 500	\$ 21,189		NA	\$ 0	\$ 29,376	0	0	0	0	0
Child Physical Abuse/Neglect	28	\$ 0	NA	\$ 0	\$ 5,068	\$ 0	\$ 11,803	\$ 1,500	\$ 0		NA	\$ 14,895	\$ 33,266	0	3		0	0
Child Pornography	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,090	\$ 750	\$ 0		NA	\$ 0	\$ 2,840	0	1		0	0
Child Sexual Abuse	1,077	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 7,351	\$ 3,000	\$ 0	\$ 525,967	NA	\$ 0	\$ 536,318	0	0		0	0
DUI/DWI	28	\$ 0	NA	\$ 9,577	\$ 107,627	\$ 651	\$ 0	\$ 0	\$ 0		NA	\$ 11,021	\$ 128,876	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	188	\$ 1,500	NA	\$ 117,859	\$ 809,127	\$ 4,430	\$ 25,315	\$ 0	\$ 0		NA	\$ 47,588	\$ 1,005,819	0	1	0	0	27
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 63	\$ 50	\$ 2,250	\$ 0		NA	\$ 0	\$ 2,363	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	23	\$ 0	NA	\$ 11,872	\$ 41,359	\$ 2,603	\$ 528	\$ 0	\$ 85		NA	\$ 18,475	\$ 74,922	0	0	0	0	0
Robbery	114	\$ 0	NA	\$ 937	\$ 0	\$ 25,296	\$ 520	\$ 750	\$ 30,979		NA	\$ 7,783	\$ 66,265	0	1	0	0	0
Sexual Assault	1,195	\$ 0	NA	\$ 19,050	\$ 0	\$ 14,840	\$ 47,067	\$ 176,937	\$ 0	\$ 449,756	NA	\$ 33,164	\$ 740,814	0	56	0	5	0
Stalking	21	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,357	\$ 24,550	\$ 0		NA	\$ 8,526	\$ 34,433	0	16	0	0	0
Terrorism																		
Total	4,129	\$ 1,500	NA	\$ 452,449	\$ 963,181	\$ 405,350	\$ 142,824	\$ 1,457,768	\$ 54,849	\$ 975,723	NA	\$ 308,903	\$ 4,762,547	0	1,052	2	5	34

*** Other expense explanations**

Arson Payments in former system used by the department to process claims did not track benefit types by crime.

Assault Payments in former system used by the department to process claims did not track benefit types by crime.

Burglary Payments in former system used by the department to process claims did not track benefit types by crime.

Child Physical Abuse/Neglect Payments in former system used by the department to process claims did not track benefit types by crime.

Child Pornography Payments in former system used by the department to process claims did not track benefit types by crime.

Child Sexual Abuse Payments in former system used by the department to process claims did not track benefit types by crime.

DUI/DWI Payments in former system used by the department to process claims did not track benefit types by crime.

Homicide Payments in former system used by the department to process claims did not track benefit types by crime.

Human Trafficking Payments in former system used by the department to process claims did not track benefit types by crime.

Other Vehicular Crimes Payments in former system used by the department to process claims did not track benefit types by crime.

Robbery Payments in former system used by the department to process claims did not track benefit types by crime.

Sexual Assault Payments in former system used by the department to process claims did not track benefit types by crime.

Stalking Payments in former system used by the department to process claims did not track benefit types by crime.

You added "Other" crime types: (\$500) Other Crimes = Criminal Mischief/Vandalism, Culprable Negligence, Cyber-Crime, False Imprisonment, Home Invasion, Invasion, Shooting/Throwing Deadly Missile into Dwell/Veh/Bldg/Aircraft

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	14	\$ 0	NA	\$ 0	\$ 7,500	\$ 0	\$ 0	\$ 7,241	\$ 208		NA	\$ 2,000	\$ 16,949	0	8	0	0	0
Assault	5,348	\$ 0	NA	\$ 687,944	\$ 15,226	\$ 758,190	\$ 81,389	\$ 3,721,371	\$ 8,164		NA	\$ 1,800,913	\$ 7,073,197	1	2,701	2	0	11
Burglary	180	\$ 0	NA	\$ 0	\$ 0	\$ 1,898	\$ 6,369	\$ 1,250	\$ 71,096		NA	\$ 0	\$ 80,613	0	1	0	0	0
Child Physical Abuse/Neglect	132	\$ 0	NA	\$ 10,672	\$ 5,068	\$ 401	\$ 13,723	\$ 5,956	\$ 0		NA	\$ 98,222	\$ 134,042	0	5		0	0
Child Pornography	5	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 2,653	\$ 3,000	\$ 0		NA	\$ 0	\$ 5,653	0	2		0	0
Child Sexual Abuse	2,690	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 17,023	\$ 12,000	\$ 0	\$ 1,313,644	NA	\$ 0	\$ 1,342,667	0	1		0	0
DUI/DWI	89	\$ 0	NA	\$ 25,774	\$ 134,068	\$ 13,184	\$ 210	\$ 3,737	\$ 40		NA	\$ 133,889	\$ 310,902	0	4	0	0	0
Fraud/Financial Crimes																		
Homicide	692	\$ 8,625	NA	\$ 305,227	\$ 3,179,111	\$ 5,707	\$ 43,579	\$ 0	\$ 0		NA	\$ 184,375	\$ 3,726,624	0	7	0	0	61
Human Trafficking	9	\$ 0	NA	\$ 0	\$ 0	\$ 63	\$ 50	\$ 11,250	\$ 0		NA	\$ 0	\$ 11,363	0	3	0	0	0
Kidnapping	3	\$ 0	NA	\$ 0	\$ 0	\$ 2,131	\$ 0	\$ 0	\$ 0		NA	\$ 592	\$ 2,723	0	0	0	0	0
Other Vehicular Crimes	109	\$ 0	NA	\$ 67,237	\$ 159,401	\$ 24,303	\$ 968	\$ 0	\$ 1,660		NA	\$ 149,227	\$ 402,796	0	0	0	0	0
Robbery	404	\$ 0	NA	\$ 3,721	\$ 0	\$ 67,001	\$ 7,604	\$ 3,000	\$ 124,037		NA	\$ 155,798	\$ 361,161	0	2	0	0	0
Sexual Assault	3,521	\$ 0	NA	\$ 19,404	\$ 0	\$ 28,558	\$ 126,469	\$ 531,211	\$ 208	\$ 1,172,316	NA	\$ 361,936	\$ 2,240,102	1	103	0	6	0
Stalking	44	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,462	\$ 38,800	\$ 0		NA	\$ 21,888	\$ 62,150	0	22	0	0	0
Terrorism	10	\$ 0	NA	\$ 0	\$ 0	\$ 11,387	\$ 1,567	\$ 0	\$ 0		NA	\$ 7,500	\$ 20,454	0	0	0	0	0
Total	13,250	\$ 8,625	NA	\$ 1,119,979	\$ 3,500,374	\$ 912,823	\$ 303,066	\$ 4,338,816	\$ 205,413	\$ 2,485,960	NA	\$ 2,916,340	\$ 15,791,396	2	2,859	2	6	72

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The Bureau of Victim Compensation received 17,351 claims (does not include sexual battery forensic examination), which is an increase of 18.53% over the last annual fiscal period. This change is attributed to the Victims of Crime Act (VOCA) Assistance grant which received a substantial increase in funding which generated opportunities for more programs and more victim service practitioners. With additional sub-grants given to state and local law enforcement and community organizations, the number of referrals to compensation increased, and thus more victims were served.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 23

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The process is initiated when a Victim Compensation Claim Form and a law enforcement report from the proper authorities (some exceptions apply) is submitted to the department. The form is data entered into the system used to manage compensation claims, assigned a number, and reviewed by a trained claims analyst to determine if the eligibility criteria pursuant to law is met. If the claim is determined eligible, compensable expenses submitted with the application are addressed, and/or the victim/applicant is notified to submit compensable expenses for payment consideration.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The increase of the Victim of Crime Act (VOCA) grant provided a substantial increase in the number of sub-grants given to state and local law enforcement and community organizations. More and more advocates were hired by those organizations, and thus, more advocates were trained by the Bureau of Victim Compensation. As a result, the number of referrals to compensation increased and a heavier workload was absorbed which slowed down the average processing time for eligibility determinations from 17 days to 22.5 days.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Bureau of Victim Compensation continues to maintain excellent rapport with the FBI, U.S. Attorney's Offices, and advocates affiliated with different branches of the armed forces by attending meetings, offering presentations, facilitating training, and working collaboratively in response to mass shootings deemed federal jurisdiction. The department also responded to requests for information from the International Terrorism Victim Expense Reimbursement Program (ITVERP) to ensure there is no overlap in compensation.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The Bureau of Victim Compensation developed and launched a web portal for victim advocates and treatment providers to learn more about how requests for compensation are processed, get answers to frequently asked questions, find forms needed to expedite claim activities, and obtain publications. The web portal also enables users to register and receive access to online application and/or treatment invoice submission. Advocates can track the status of applications they've submitted, and treatment providers can see the status of invoices. This greatly increased the capacity for web portal users to assist victims and improved communication.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The Bureau of Victim Compensation did not use federal VOCA funds for administrative purposes during this reporting period. All administrative costs are paid using funds acquired through the state's Crime Compensation Trust Fund.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Florida's legislature passed Chapter 960.194, Fla. Stat., during annual fiscal period 2016-17, to administer loss of support benefits higher than the maximum claim cap of \$25,000, to the surviving family members of emergency responders who were killed in the line of duty. The Bureau of Victim Compensation processed four "Emergency Responder Death Benefits" during this period and paid \$50,000 to the families of each of those officers.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Bureau of Victim Compensation continued its partnership with the Florida Coalition Against Domestic Violence, Florida Counsel Against Sexual Violence, numerous state agencies, faith-based community representatives, and local law enforcement agencies to provide support for victims and assistance with filing victim compensation claims.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Public outreach is completed by offering continued education to victim advocates, service providers, law enforcement support staff, and community partners who engage victims of crime. The Bureau of Victim Compensation deployed a dedicated trainer to facilitate compensation discussions at both Victim Services Practitioner Designation Training, and Enhancing Victim Services Through Victim Compensation Training, which are offered multiple times throughout the state each year. The trainings became so popular that additional opportunities for training were offered. By providing this resource, a greater understanding about the programs and benefits administered through victim compensation was developed.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

All Division of Victim Services and Criminal Justice Program departments, which includes the Bureau of Victim Compensation, file an Annual Report with the Governor and Legislature. That report provides an overview of activities and includes the total number of claims received, amounts paid, and calls resolved. It also includes the total amount received from all state funding sources including surcharges, court costs, fines, restitution and subrogation activities, and compares those amounts with the total paid by judicial circuit. To access a copy of the report, visit MyFloridaLegal.com, About the Office, Victims Advocacy, and select Crime Victims' Services Resources.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.