

GU Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2017 to Sept 30, 2018]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007
Federal Award Amount	\$1,163,549.00	\$1,290,271.00	\$1,105,729.00	\$1,876,864.00
Total Amount of Subawards	\$807,382.00	\$938,818.00	\$0.00	\$0.00
Total Number of Subawards	6	5	0	0
Administrative Funds Amount	\$53,177.00	\$59,513.00	\$50,286.00	\$0.00
Training Funds Amount	\$5,000.00	\$5,000.00	\$5,000.00	\$0.00
Balance Remaining	\$297,990.00	\$286,940.00	\$1,050,443.00	\$1,876,864.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007
Government Agencies Only	1	1	0	0
Corrections	0	0	0	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	0	0	0	0
Prosecutor	0	0	0	0
Other	1	1	0	0
Nonprofit Organization Only	5	4	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	0	0	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	1	1	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	2	1	0	0
Other	2	2	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	6	5	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose A single SAR can select multiple purposes. Numbers are not unique				
	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007

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A. Continue a VOCA-funded victim project funded in a previous year	4	5	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	2	0	0	0
C. Start up a new victim services project	0	0	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds				
A single SAR can select multiple service types. Numbers are not unique				
	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007
A.INFORMATION & REFERRAL	6	5	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	6	5	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	5	5	0	0
D.SHELTER/HOUSING SERVICES	5	5	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	5	4	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	6	5	0	0

Priority and Underserved Requirements				
Priority Area	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007
Child Abuse				
Total Amount	\$64,031.00	\$45,000.00	\$0.00	\$0.00
% of Total Federal Award	6.00 %	3.00 %		
Domestic and Family Violence				
Total Amount	\$64,031.00	\$45,000.00	\$0.00	\$0.00
% of Total Federal Award	6.00 %	3.00 %		
Sexual Assault				
Total Amount	\$64,031.00	\$45,000.00	\$0.00	\$0.00
% of Total Federal Award	6.00 %	3.00 %		
Underserved				
Total Amount	\$37,264.00	\$7,104.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %	1.00 %		

Budget and Staffing				
Staffing Information	2015-VA-GX-0048	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007

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Total number of paid staff for all subgrantee victimization program and/or services	29	20		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	12490	32240		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	31	2		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	3600	1560		

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	7	93	76	70	70	77
Adult Sexual Assault	9	22	30	29	16	24
Adults Sexually Abused/Assaulted as Children	7	2	3	3	2	2
Arson	4	1	1	0	1	0
Bullying (Verbal, Cyber or Physical)	9	8	12	22	4	11
Burglary	4	17	38	30	18	25
Child Physical Abuse or Neglect	11	23	22	18	17	20
Child Pornography	9	0	0	0	0	0
Child Sexual Abuse/Assault	9	19	27	29	21	24
Domestic and/or Family Violence	11	296	258	265	213	258
DUI/DWI Incidents	4	23	27	17	29	24
Elder Abuse or Neglect	8	6	2	1	2	2
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	8	0	0	0	0	0
Human Trafficking: Labor	9	0	0	0	0	0
Human Trafficking: Sex	9	0	0	0	0	0
Identity Theft/Fraud/Financial Crime	8	2	1	2	2	1

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Kidnapping (non-custodial)	7	2	2	1	3	2
Kidnapping (custodial)	7	0	0	0	2	0
Mass Violence (Domestic/International)	7	0	0	0	0	0
Other Vehicular Victimization (e.g., Hit and Run)	8	12	0	6	11	7
Robbery	8	12	7	8	13	10
Stalking/Harassment	9	49	36	33	47	41
Survivors of Homicide Victims	9	0	2	1	0	0
Teen Dating Victimization	9	1	0	0	0	0
Terrorism (Domestic/International)	7	3	4	4	0	2
Other	0	96	127	71	100	98

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	1	0	0	1	1
Homeless	2	13	5	12	19
Immigrants/Refugees/Asylum Seekers	1	0	0	0	2
LGBTQ	3	0	1	0	2
Veterans	3	0	0	1	4
Victims with Disabilities: Cognitive/Physical /Mental	12	9	9	7	24
Victims with Limited English Proficiency	0	1	0	0	8
Other	0	0	0	0	0

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	2238	
Total number of anonymous contacts who received services during the Fiscal Year	40	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	1829	81.72 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	321	14.34 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	123	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	2	0.11 %

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Asian	250	13.67 %
Black or African American	11	0.60 %
Hispanic or Latino	26	1.42 %
Native Hawaiian or Other Pacific Islander	1204	65.83 %
White Non-Latino or Caucasian	77	4.21 %
Some Other Race	5	0.27 %
Multiple Races	31	1.69 %
Not Reported	114	6.23 %
Not Tracked	109	5.96 %
Race/Ethnicity Total		1829
Gender Identity		
Male	641	35.05 %
Female	1029	56.26 %
Other	38	2.08 %
Not Reported	30	1.64 %
Not Tracked	91	4.98 %
Gender Total		1829
Age		
Age 0- 12	211	11.54 %
Age 13- 17	142	7.76 %
Age 18- 24	211	11.54 %
Age 25- 59	911	49.81 %
Age 60 and Older	76	4.16 %
Not Reported	150	8.20 %
Not Tracked	128	7.00 %
Age Total		1829

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	4	1794	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	1265
			A2. Information about victim rights, how to obtain notifications, etc.	1339
			A3. Referral to other victim service programs	444

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	500
B. Personal Advocacy/ Accompaniment	3	255	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	5
			B2. Victim advocacy/accompaniment to medical forensic exam	4
			B3. Law enforcement interview advocacy/accompaniment	26
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	54
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	0
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	0
			B7. Intervention with employer, creditor, landlord, or academic institution	16
			B8. Child or dependent care assistance (includes coordination of services)	2
			B9. Transportation assistance (includes coordination of services)	94
			B10. Interpreter services	12
C. Emotional Support or Safety Services	3	363	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	408
			C2. Hotline/crisis line counseling	128
			C3. On-scene crisis response (e.g., community crisis response)	6
			C4. Individual counseling	2
			C5. Support groups (facilitated or peer)	1
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	0
			C7. Emergency financial assistance	0
D. Shelter/ Housing Services	1	101	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	127
			D2. Transitional housing	4

			D3. Relocation assistance (includes assistance with obtaining housing)	8
E. Criminal/ Civil Justice System Assistance	3	1443	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	940
			E2. Victim impact statement assistance	54
			E3. Assistance with restitution	297
			E4. Civil legal assistance in obtaining protection or restraining order	137
			E5. Civil legal assistance with family law issues	3
			E6. Other emergency justice-related assistance	7
			E7. Immigration assistance	0
			E8. Prosecution interview advocacy/accompaniment	236
			E9. Law enforcement interview advocacy/accompaniment	55
			E10. Criminal advocacy/accompaniment	316
E11. Other legal advice and/or counsel	62			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	4
Number of people trained or attending education events during the reporting period.	351
Number of events conducted during the reporting period.	33
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

- Updated the Victim Service Center Brochures to include Victims Bills of Rights Placard.
- Resource link to subrecipient documents.
- Website hyperlink to the Office of Victims of Crime, Training and Technical Assistance Center (OVC/TTAC) resource website.
- Notices to individuals with Limited English Proficient (LEP) were posted in the reception areas of each division.

Describe any planning or training events held during the reporting period.

Oct 1, 2017 – Sep 30, 2018 – Attorney General of Guam. Victim Advocate Training (VAT) and, or Refresher courses web-based system to increase knowledge, skills, or abilities that are essential towards enhancing and expanding service delivery to crime victims. October 25-26 2017 – Pacific Star Hotel. Advocates Gabrielle Williams, Raffaele Sgambelluri, and Benny Russel Campos attended the “kNOw more” Conference Training on Elder Abuse later in life, sponsored by the Guam Coalition of Family Violence, and Sexual Assault. November 7, 2017 – Attorney General of Guam Training Room. Several staff directly involved in federal grants spend several hours watching six (6) Civil Rights Compliance Training videos to ensure compliance with prohibiting from discriminating based on race, color, national origin, sex, disability, or age. November 11, 2017 – Attorney General of Guam Training Room. Several VSC staff spent their weekend watching six (6) Civil Rights Compliance Training videos to ensure compliance with prohibiting from discriminating based on race, color, national origin, sex, disability, or age. January 13, 2018 – Agana Shopping Center, Center Court. Victim Service Advocates attended the “Human Trafficking & Stalking Awareness Outreach” sponsored by the Guam Coalition of Family Violence, and Sexual Assault. April 16-19, 2018 – Honolulu, Hawaii. Joann Augustine, Acting Victim Advocate Supervisor, attended the 15th Hawaii International Summit, Preventing, Assessing & Treating Trauma Across the Lifespan, sponsored by the Institute on Violence, Abuse and Trauma in. April 16-19, 2018 – Dallas, Texas. Ms. Charlene Quintanilla of Victim Advocates Reaching Out (VARO), and Ms. Asia Sison of Guam Legal Service Corporation (GLSC), attended the 12th Annual Conference on Crimes Against Women. September 21-22 – Westin Resort.

Describe any program policies changed during the reporting period.

- Language Access Plan, Policy 2018-001 – the Language Access Plan was updated to reflect changes in data and procedures for review and compliance. The intent of the Plan is to provide timely, meaningful, and equal access to all individuals who require services from the OAG
- Equal Employment Opportunity Plan Utilization Report – the OAG is committed to the principles of EEO and non-discrimination as a necessary element of the merit system regarding the hiring and/or promoting of minorities, females and/or underrepresented groups
- Methods of Administration – Policies to ensure recipients of federal financial assistance from the OJP comply with the applicable federal civil rights laws
- Grants Management & Monitoring Guidelines – the guidelines are to assist and benefit the VOCA program administered by the OAG to be fiscally sound program and maintain compliance with federal and local statutes, regulations, provisions and policies
- Subrecipient Monitoring Policies and Procedures – the guidelines are to assist and benefit the VOCA program administered by the OAG in its monitoring activities for subrecipients awarded VOCA funds

Describe any earned media coverage events/episodes during the reporting period.

The Office of the Attorney General, in commemoration of National Crime Victims’ rights Week (NCVRW) on April 8 – 14, 2018, conducted several outreach events to raise awareness about crime victims’ issues and rights, and to introduce the community to the important resources and services available. This year’s theme – “Expand the Circle: Reach all Victims”, highlighted how the investment of communities in crime victims expands the opportunity for victims to disclose their victimization, connect with services, and receive the support they need. The theme also acknowledges the many barriers facing victims in crime especially those with disabilities, LGBTQI victims, older adults, speakers with limited English proficiency, and others from historically marginalized communities.

- April 8, 2018 – Agana Shopping Center from 11am – 2pm
- April 9, 11, 13 – Guam Premier Outlet Food Court from 11am – 2pm

Describe any coordinated responses/services for assisting crime victims during the reporting period.

The OAG continues to hold discussions with victim service providers, advocates, policymakers and professionals to help us transform victim services by identifying major issues that may hamper our progress. The OAG’s intent is to expand and/or enhance data collection of victimizations to better understand how crime victims occur in Guam, identify evidence-based practices to better serve our victims, disseminate practical and useable victim research within our jurisdiction, and promote best-practices collaboration among our stakeholders. Here are some of the coordinated responses/services for assisting crime victims during the reporting period. On April 8, 2018 – The Office of the Attorney General and Victim Service Center participated in the Crime Victim’s Rights Week held at the Agana Shopping Center, Guam. The general public was invited to participate in this one-day event which brought awareness to crime victims’ rights. VSC Placards and Brochures were distributed to attendees and other victim service providers, non-profit organizations, local businesses, and government agencies attended as well. The OAG continues to hold discussions with victim service providers, advocates, policymakers and professionals to help us transform victim services by identifying major issues that may hamper our progress. The OAG’s intent is to expand the data collection of victimizations to better understand how crime victims occur in Guam, identify evidence-based practices to better serve our victims, disseminate practical and useable victim research within our jurisdiction, and promote best-practices

collaboration among our stakeholders.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

The Guam Criminal Injuries Compensation Commission (CICC), members are very much active in their role, meeting quarterly to discuss, approve policies, procedures and applications for compensation for injuries and/or expenses incurred by victims. The current Commission comprised of three members are appointed by the Governor of Guam, thus, the OAG continues its coordinated efforts to secure interest and placement in Commission membership for the vacant positions that have not been filled. The OAG continually works towards identifying underrepresented victims so that they can receive victim assistance services and why some people access services while other don't to better design and implement best practices for connecting people to the direct victim services that they may need. The OAG supports and equip our VOCA subrecipients with the necessary tools so that they can provide the most useful and effective services to crime victims. Our goal is that victim services are accessible, culturally appropriate and relevant, trauma informed, and that the majority of victim's access and benefit from these much-needed services. If funding increases for the victim assistance program, it will result in more claims being filed. Of the awards granted, more than half were for medical care needs for beneficiaries who are uninsured and/or receive public assistance. If medical insurance coverage decreases, then benefits would have to be adjusted; or if medical coverage increases, less monies would be used towards medical expenses, thus, would this expand to other benefits. VSC Advocates continue to have difficulty contacting or locating victims who do not have the means for communication, are homeless, or give incorrect contact information. However, VSC program staff continue to diligently network and coordinate with the OAG Investigative Section, Mayor's Council of Guam and other agencies or resources to improve its efforts at making contact with victims.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

On April 5, 2018, the OAG, in commemoration of the Guam National Crime Victims' Rights (NCVRW) conducted outreach events at the Agana Shopping Center and Guam Premier Outlet Food Court to raise awareness about crime victims issued and rights, and to introduce the community to the important resources and services available. Several of our vital community, government partners and direct victim assistance service providers assisted in making these 2 events well attended. The OAG has worked closely with public and private entities to provide services to crime victims, including our VOCA subgrantees, Erica's House, Victim Advocates Reaching Out (VARO), Guam Legal Assistance Services Corporation – Disability Law Center, and OAG Victim Service Center (VSC) and Sanctuary, Incorporated of Guam. Our intent is to improve upon our services by creating a learning community designed to build capacity through collaborative partnerships and training building among the victim service community towards similar goals in the same professional field, sharing work being done in each project and to share lessons-learned to provide effective direct victim services.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

1) Served approximately 1,306 victims of crime. 2) Criminal Injuries Compensation Commission (CICC) • In FY2018, CICC has awarded more than \$230,055.51 in criminal injuries compensation to eligible applicants. • Established a collections process for victims of crime. • In FY2018, Guam received a grant award of \$33,000 for reimbursement under the VOCA Compensation Assistance Program (\$.60 cents for every dollar awarded from the CICC Fund). 3) Purpose of Victim Service Center (VSC): • Provide direct services to victims involved in the criminal justice system • Victim contact and notification of proceedings • Advocacy and support • Advocates were trained in courtroom operations Operationally, VSC has: • Improved its victim notification procedures • Victim consent forms • Restructured all files and records • Developed victim referral forms to capture statistics for federal and budgetary reporting • Implemented standard operating procedures for victim safety • Informed all advocates on victim compensation eligibility, and • Provided training to all advocates in the area on domestic violence protective orders, language access equality, and the victim advocacy privilege. Victims of Crime Act (VOCA) Grant Administration • A 2015-2018 State Plan was developed and identifies priority areas in which funds will be sub-granted (see chart below). This comprehensive strategic plan laid the framework for improvements within the OAG implemented in 2016, and has served as a guide to strengthen the institutional foundation of the OAG; provide quality services to clients and constituents; enhance employee development and satisfaction; build infrastructure, e.g., facilities, technology, administrative and financial; and enhance public education and community outreach. The 2015-2018 State Plan, "Pathway to Justice" may be found at www.guamag.org or upon request. ? Training of OAG employees (only reflects relevant categories): • 490 employees were trained o NAGTRI Opioid Abuse: Consumer Protection & Enforcement Training o Enhanced Training and Services to End Violence Against & Abuse of Women Later in Life Programs o Customer Service o Victim Assistance Training Online (Various topics) o Domestic & Sexual Violence in Later Life o Ethical Issues and Practical Strategies for Working with Elder Abuse Victims o Financial Crimes Training o Culturally and Linguistically Appropriate Services (CLAS) Training o Annual Crimes Against Children Conference o Victim Advocacy Training o Victims of Crime National Training Conference o Domestic Violence and Sexual Assault o National Trial Advocacy Training o Annual VOCA Conference • LaniKate Task Force o AG Barrett-Anderson and Deputy AG Carol Hinkle-Sanchez trained Guam DOE teachers, nurses and administrators in Child Sexual Abuse Prevention

Curricula o Guam Department of Education incorporated this curriculum into their health classes. o 5 School Districts with a total of 78 employees trained. o The LaniKate Task Force continues to work collaboratively in providing support and training to the schools, and we continue to move forward on meeting the mandates of this law. Short Term Goals (excerpt from FY2018 budget submission): 4. Improve services to crime victims. (Related to Pathway to Justice, Strategic Focus Area 2 – Improve Quality Services) a. Sustain 3 victim advocate classified positions locally in FY2018 (2 incumbents plus 1 new position budgeted). b. Develop a crime victim survey and survey victims to determine needs. c. Collaborate with service providers to discuss survey results and needed services or changes to existing services. d. Develop specifications and procure an automated victim notification system for Guam. This objective is ongoing. e. Continue providing technical and programming support to the OAG for all automation initiatives. (Related to Pathway to Justice, Strategic Focus Area 4 – Build Infrastructure – Facilities, Technology, Administrative and Financial) f. Complete a procurement action for an automated victim information notification system. g. Assess existing databases to determine enhancements necessary for management reports to be produced to increase efficiencies, including work or caseload trends, statistics, and performance metrics for future performance-based budgeting. 5. Continue to provide the technical support necessary for the implementation of the Family Violence Registry pursuant to P.L. 31-103 (designed as a web based searchable database). 6. Provide management oversight and increase awards under the Criminal Injuries Compensation Commission (CICC) to establish a history of compensation of two (2) years, and thereafter apply to the Office for Victims of Crime for reimbursement to the territory based on \$.60 recovery per dollar awarded. Summary On Monday, January 22, 2018, the FY2017 VOCA Call for Proposals was published in the Pacific Daily News to solicit competitive proposal submissions.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

VOCA subrecipients reported the number of individuals who received services based on their victimization type. Subrecipients also reported the number of individuals who experienced multiple types of victimizations. Overall, the total of individuals served during Oct 1 – Sep 30, was 2,620. Among the victimization types, domestic or family violence was the most prevalent category, adult physical assault reported was next, stalking/harassment/terrorizing coming in third, followed closely by child physical abuse or neglect and emerging theft crimes. The Victim Service Center advocates of the Office of the Attorney General provide information, accompaniment, and other services to victims. Here are a few examples of individual case histories offered as anecdotal information. 1) Victims returning to Guam to testify at trials were provided assistance through arranging for the logistics of the victim's arrival, lodging and meals, transportation to and from court, accompaniment, and other necessary meetings regarding the case and continued up until their departure. 2) Limited English proficient victims or their family members were assisted by utilizing an OAG contracted language interpreter. 3) VSC continued to remain in communication with the victims providing notification charges, case or trial updates, provision of the Victims' Bill of Rights, and court tours in preparation of trial, assistance obtaining protection orders, safety planning, to include assistance in preparing and submitting restitution, victim impact statements, and applications for criminal injuries compensation.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

The Office of the Attorney General promotes coordinated efforts with the U.S. Attorney's Office in the areas of trafficking, human, sex or labor. Human trafficking on Guam could very well be a serious problem, growing undetected and barely scratching the surface until exposed but it can be preventable through rigorous public awareness campaigns. However, the low numbers of cases reported makes it difficult to secure federal funding to combat the problem. A new report analyzing human trafficking indicators in Guam said awareness campaigns focused on human trafficking are insufficient and will continue to be inadequate until more research and more data is collected about the local human trafficking climate. Federal crime victims are assisted by VOCA funded service providers and other victim service organizations when requested or are the first responders. Services are provided until it is no longer desired or needed. VOCA sub-grantees actively engage in referring the Navy Family Advocacy Task Force and the Air Force Family Advocacy victims of a federal crime if it is their jurisdiction. Contained in maintained with the United States Attorney General's Victim Coordinator/Advocate on the availability of services from the Office of the Attorney General as well as other community victim service organizations.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Trends seen by Victim Service Center (VSC): • Older victims (over 60 years of age) • Criminal Sexual Conduct • Family violence • Victimization Statistics: Age of Individuals Served: The individuals served who self-reported their age represent 83 percent of all individuals served during the reporting period. Based on the data reported by the subrecipients, the majority or 49.38% of individuals receiving services assistance were between 25-59 at the time of victimization. This is expected given the wide range of ages in this category. This group is followed by ages between 0-12 (11.54%), and followed closely by ages between 18-24 (11.44%), by ages between 13-17 (8.46%). A significant number of victims are age 60 and over (4.12%). Gender Identity: In collecting data on gender identity, individuals were given the options of female, male, or other. Those who self-reported their gender identity represent 85 percent of the total individuals served. However, there were 278 Unknown or 15 percent who the subrecipients either did not collect the information or individuals did not self-report the information. Based on

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the information collected, 56 percent of the individuals assisted by subrecipients were female, 35 percent were male, and 9 percent were reported unknown. The data may suggest that females are more likely than males to seek assistance from victim assistance providers. The direct services provided by our sub grantees, include but are not limited to, information and referral; personal advocacy/accompaniment; emotional support or safety services; shelter/housing services; criminal/civil justice system assistance, assistance in filing compensation forms, outreach activities and coordination with other agencies and/or organizations. The OAG is constantly working on stream lining our data collection processes to provide relevant and accurate information. Furthermore, the information derived from the data collections assists the OAG in assessing the needs of our victims to expand direct services and close the gaps on our unmet needs so that we can make better informed decisions with regards to policy and/or legislative changes.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

The OAG for this reporting period has experienced no staffing retention issues.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The OAG used the National Crime Victims' Rights Week to expand victim services, how the investment of communities in crime victims expands the opportunity for victims to disclose their victimization, connect with services, and receive the support they need. The theme was to expand victim services as there are many barriers facing victims of crime especially those with disabilities, LGBTQ victims, older adults, speakers with limited English proficiency, and others from historically marginalized communities. The NCVRW served as the platform to bring a greater audience to the commitment of direct services and resources available to victims of crime.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

The OAG will continue making strides to improve services to crime victims. The Guam Crime Victims Advisory Council was established by volunteer memberships appointed to guide the management of VOCA grants and provide input with regard to underserved populations.

Please explain how your program is able to respond to gaps in services during the reporting period.

The OAG is exploring feasible ways to expand its communication systems, including computerized systems linking police, prosecutors, victim advocates and the courts for the purpose of identifying and tracking arrests, protection orders, violations of protection orders, prosecutions, and convictions to improve service delivery such as access, confidentiality and notification to victims. A communication challenge VSC advocates deal with daily is trying to locate crime victims whose contact information is either outdated or lacking. Another significant barrier is the difficulty of locating and contacting victims who do not have the means of communication, are homeless, or give incorrect contact information. Most victims have cell phones these days; however, a majority use prepaid mobile phones and even without regular mobile phone usage or minutes, SMS Text messages can still be sent and received.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Guam's multidisciplinary service delivery system relies on the consolidated input from law enforcement agencies, prosecutors, courts and other victim service providers. The information collected and the ongoing discussions and collaboration among all the partners helps us to put together a comprehensive strategic plan to develop, implement, and enforce a victim notification and notification program for victims to access confidentially and conveniently.