

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2017 - September 30, 2018**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Maryland Department of Public Safety And Correctional Services

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	0	0	1	0	1
Asian	3	6	6	8	23
Black or African American	153	147	175	217	692
Hispanic or Latino	10	41	33	49	133
Native Hawaiian or Other Pacific Islander	0	0	0	2	2
White Non-Latino or Caucasian	35	27	31	41	134
Some Other Race	9	1	3	5	18
Multiple Races	3	1	2	7	13
Not Reported	8	9	11	8	36
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	221	232	262	337	1052
<b>B. GENDER</b>					
Male	150	167	198	224	739
Female	69	65	63	111	308
Not Reported	2	0	1	2	5
Not Tracked	0	0	0	0	0
Gender Total	221	232	262	337	1052
<b>C. AGE</b>					
Age 0- 12	10	8	9	22	49
Age 13- 17	16	13	12	14	55
Age 18- 24	47	41	42	64	194
Age 25- 59	135	157	183	208	683
Age 60 and Older	8	12	12	21	53
Not Reported	5	1	4	8	18
Not Tracked	0	0	0	0	0
Age Total	221	232	262	337	1052

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	1	2	0	6
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	1	1	0	6
D. Incomplete information	2	13	5	13	33
E. Contributory misconduct	25	11	13	4	53
F. Ineligible crime	10	11	8	2	31
G. Ineligible application	93	70	128	59	350
Other	1	1	1	0	3

Denial explanation:

Qtr 1: n/a

Qtr 2: Unable to process

Qtr 3: n/a

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: Number of applications received

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	33	\$ 0	\$ 0	\$ 42,172	\$ 0	\$ 47,900	\$ 0	\$ 0	\$ 0		\$ 0	\$ 178	\$ 90,250	0	7	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 40	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 40	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	37	\$ 0	\$ 25,000	\$ 0	\$ 137,585	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 162,585	0	3	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 20,794	\$ 0	\$ 0	\$ 0		\$ 0		\$ 20,794	0	0	0	0	0
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	2	\$ 0	\$ 0	\$ 6,551	\$ 0	\$ 9,642	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 16,193	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>75</b>	<b>\$ 0</b>	<b>\$ 25,000</b>	<b>\$ 48,723</b>	<b>\$ 137,585</b>	<b>\$ 78,376</b>	<b>\$ 5,000</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 178</b>	<b>\$ 294,861</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Must investigate with appropriate staff members that are currently unavailable for questioning.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	47	\$ 250	\$ 0	\$ 120,303	\$ 0	\$ 69,565	\$ 5,984	\$ 0	\$ 0		\$ 0	\$ 0	\$ 196,102	0	7	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	4	\$ 0	\$ 7,283	\$ 0	\$ 0	\$ 640	\$ 5,695	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,618	0	1		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	67	\$ 0	\$ 108,690	\$ 727	\$ 213,139	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 322,556	0	3	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	3	\$ 0	\$ 0	\$ 8,668	\$ 0	\$ 179	\$ 1,210	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,057	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>121</b>	<b>\$ 250</b>	<b>\$ 115,973</b>	<b>\$ 129,698</b>	<b>\$ 213,139</b>	<b>\$ 70,385</b>	<b>\$ 12,889</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 542,333</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>0</b>

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 1,025	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,025	0	0	0	0	0	
Assault	89	\$ 250	\$ 0	\$ 270,521	\$ 0	\$ 196,024	\$ 1,753	\$ 0	\$ 0		\$ 0	\$ 1,638	\$ 470,186	0	15	0	0	1
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 3,499	\$ 0	\$ 3,537	\$ 940	\$ 0	\$ 0		\$ 0	\$ 7,976	0	4		0	0	
Child Pornography																		
Child Sexual Abuse	2	\$ 0	\$ 5,632	\$ 0	\$ 0	\$ 0	\$ 910	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,542	0	1		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	92	\$ 0	\$ 130,104	\$ 2,365	\$ 326,558	\$ 3,759	\$ 2,185	\$ 0	\$ 0		\$ 0	\$ 464,970	0	9	0	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,611	\$ 0	\$ 0	\$ 0		\$ 0	\$ 6,611	0	0	0	0	0	
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0		\$ 0	\$ 5,000	0	0	0	0	0	
Sexual Assault	9	\$ 0	\$ 0	\$ 3,579	\$ 0	\$ 5,246	\$ 5,732	\$ 0	\$ 0	\$ 0	\$ 0	\$ 14,557	0	0	0	0	0	
Stalking																		
Terrorism																		
<b>Total</b>	<b>203</b>	<b>\$ 250</b>	<b>\$ 135,736</b>	<b>\$ 279,964</b>	<b>\$ 327,583</b>	<b>\$ 215,177</b>	<b>\$ 16,520</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 1,638</b>	<b>\$ 976,868</b>	<b>0</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>1</b>

\* Other expense explanations  
 Assault Attorney Fees

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	58	\$ 250	\$ 0	\$ 171,530	\$ 0	\$ 80,934	\$ 0	\$ 0	\$ 0		\$ 0	\$ 568	\$ 253,282	0	13	0	0	0
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 1,292	\$ 0	\$ 1,500	\$ 0	\$ 0	\$ 0		\$ 0		\$ 2,792	0	0		0	0
Child Pornography																		
Child Sexual Abuse	6	\$ 0	\$ 25,194	\$ 25,000	\$ 0	\$ 916	\$ 3,898	\$ 0	\$ 0	\$ 0	\$ 0		\$ 55,008	0	3		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	76	\$ 0	\$ 96,429	\$ 16,478	\$ 305,386	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,127	\$ 419,420	0	4	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 4,476	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 4,476	0	0	0	0	0
Robbery	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,498	\$ 1,800	\$ 0	\$ 0		\$ 0	\$ 0	\$ 19,298	0	0	0	0	0
Sexual Assault	4	\$ 0	\$ 1,444	\$ 3,663	\$ 0	\$ 705	\$ 3,330	\$ 0	\$ 0	\$ 0	\$ 0		\$ 9,142	0	2	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>150</b>	<b>\$ 250</b>	<b>\$ 123,067</b>	<b>\$ 222,439</b>	<b>\$ 305,386</b>	<b>\$ 101,552</b>	<b>\$ 9,028</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 1,695</b>	<b>\$ 763,417</b>	<b>0</b>	<b>22</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault This was an ambulance bill for Union Bridge Fire Company.  
 Homicide Two payments for bereavement leave: \$407; \$720.

You added "Other" crime types: Domestic and Family Violence

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 1,025	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,025	0	0	0	0	0
Assault	227	\$ 750	\$ 0	\$ 604,526	\$ 0	\$ 394,424	\$ 7,737	\$ 0	\$ 0		\$ 2,383	\$ 1,009,820	0	42	0	0	1
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,000	\$ 0	\$ 0		\$ 0	\$ 5,000	0	0	0	0	0
Child Physical Abuse/Neglect	9	\$ 0	\$ 0	\$ 4,791	\$ 0	\$ 5,037	\$ 940	\$ 0	\$ 0		\$ 0	\$ 10,768	0	4		0	0
Child Pornography																	
Child Sexual Abuse	12	\$ 0	\$ 38,109	\$ 25,000	\$ 0	\$ 1,556	\$ 10,503	\$ 0	\$ 0	\$ 0	\$ 0	\$ 75,168	0	5		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 40	\$ 0	\$ 0	\$ 0		\$ 0	\$ 40	0	0	0	0	0
Fraud/Financial Crimes																	
Homicide	272	\$ 0	\$ 360,223	\$ 19,570	\$ 982,668	\$ 3,759	\$ 2,185	\$ 0	\$ 0		\$ 1,127	\$ 1,369,531	0	19	0	0	0
Human Trafficking																	
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 20,794	\$ 0	\$ 0	\$ 0		\$ 0	\$ 20,794	0	0	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 4,476	\$ 0	\$ 6,611	\$ 0	\$ 0	\$ 0		\$ 0	\$ 11,087	0	0	0	0	0
Robbery	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,498	\$ 6,800	\$ 0	\$ 0		\$ 0	\$ 24,298	0	0	0	0	0
Sexual Assault	18	\$ 0	\$ 1,444	\$ 22,461	\$ 0	\$ 15,772	\$ 10,272	\$ 0	\$ 0	\$ 0	\$ 0	\$ 49,949	0	2	0	0	0
Stalking																	
Terrorism																	
<b>Total</b>	<b>549</b>	<b>\$ 750</b>	<b>\$ 399,776</b>	<b>\$ 680,823</b>	<b>\$ 983,693</b>	<b>\$ 465,490</b>	<b>\$ 43,437</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 3,510</b>	<b>\$ 2,577,480</b>	<b>0</b>	<b>72</b>	<b>0</b>	<b>0</b>	<b>1</b>

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
n/a
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 52  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The agency utilizes a 'New Date' which represents the date in which all necessary documentation is received in order to begin the claims process. This New Date is measured up to the Board Decision Date.
3. **Does your state have a victim satisfaction survey?**  
Yes  
  
A. Number of victim satisfaction surveys distributed during the reporting period. 114  
B. Number of victim satisfaction surveys completed during the reporting period. 14  
C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 12
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
The State of Maryland is experiencing decrease Court Cost Collection. This leads to a decrease in Special Funds paid out to Crime Victims, which in turn leads to a decrease in Federal Matched Dollars.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
We serve all victims injured in Maryland including victims of federal crime.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
Claims Examiners received an update to the Claims Tracking Spreadsheet The 'Show Cause Order' now serves as the third form of documentation in the Show Cause Order process. The process of receiving completed Contributory Conduct Forms from the Baltimore City Homicide Department has been revised.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
VOCA administrative funds are used to support the salaries of staff who conduct outreach to victim advocates across the state. Also, VOCA funds are used to support salaries of staff who administer the funds in an efficient manner and ensure compliance with laws and procedures.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
Chapter 422 of 2018 (House Bill 247), Criminal Procedure - Victim Services Unit - Victims' Compensation, established a Victim Services Unit (Unit) within the Governor's Office of Crime Control and Prevention, and transferred the Sexual Assault Reimbursement Unit from the Maryland Department of Health to this Unit. This Act also transferred the Criminal Injuries Compensation Board from the Department of Public Safety and Correctional Services to the Unit within the Governor's Office of Crime Control and Prevention, effective July 1, 2018.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
CICB works with all entities in the criminal justice system when processing claims. We coordinate receipt of necessary documents to process claims and verify all documents received. Personnel in the various criminal justice entities assist CICB as needed.
10. **Please explain any public outreach efforts to improve awareness of your program.**  
Staff from CICB speak regularly to victim advocates around Maryland. The staff has reached hundreds of advocates through the state academy, specific population outreach as well as trainings specifically designed to respond to a needs assessment identifying a gap in knowledge about compensation. Staff has also conducted outreach efforts at health fairs in Baltimore.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

n/a

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

n/a