

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Missouri Department of Public Safety

POC NAME: Katrina Prenger

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	2	5	3	2	12
Asian	9	2	2	4	17
Black or African American	161	169	218	254	802
Hispanic or Latino	15	13	13	16	57
Native Hawaiian or Other Pacific Islander	3	2	2	0	7
White Non-Latino or Caucasian	184	169	181	179	713
Some Other Race	8	24	5	4	41
Multiple Races	17	6	9	10	42
Not Reported	4	31	17	10	62
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	403	421	450	479	1753
B. GENDER					
Male	172	259	275	278	984
Female	227	158	168	196	749
Not Reported	4	4	7	5	20
Not Tracked	0	0	0	0	0
Gender Total	403	421	450	479	1753
C. AGE					
Age 0- 12	8	16	19	16	59
Age 13- 17	25	24	29	24	102
Age 18- 24	81	94	95	78	348
Age 25- 59	269	268	281	339	1157
Age 60 and Older	19	16	22	21	78
Not Reported	1	3	4	1	9
Not Tracked	0	0	0	0	0
Age Total	403	421	450	479	1753

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	2	1	1	4
B. Failure to report to police	8	1	2	1	12
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	11	5	18	9	43
D. Incomplete information	126	54	57	18	255
E. Contributory misconduct	4	6	4	5	19
F. Ineligible crime	18	9	10	3	40
G. Ineligible application	12	16	8	9	45
Other	100	33	22	7	162

Denial explanation:

Qtr 1: Other collateral source paid for medical bills and lost time from work. property loss only, auto accident, two or more felonies, no physical injury, failure to supply information to the CVC Program

Qtr 2: 5-Application Withdrawn; 1-False Reporting/Police Report; 7-No Minimum Loss; 2-No Minimum Loss/At Least \$50; 9-No Minimum Loss/Reimbursed by Medicare/Medicaid; 2-Pending Auto Insurance; 3-Reimbursement by Collateral Source/Insurance Programs; 1-Reimbursement by Collateral Source/Medicaid or Medicare; 3-Two or More Felonies

Qtr 3: 2-No Minimum Loss; 5-Reimbursement by Collateral Source/Medicaid or Medicare; 2-Reimbursement by Collateral Source; 4-No Minimum Loss/Reimbursed by Medicare/Medicaid; 1-No Minimum Loss; 6-Two or More Felonies; 1-Victim Deceased; 1-Pending Auto Insurance

Qtr 4: 1-No Minimum Loss; 2-Two or More Felonies; 1-Reimbursement by Collateral Source/Medicaid or Medicare; 1-No Minimum Loss/Reimbursed by Medicare/Medicaid; 1-No Minimum Loss/Reimbursed by Workers' Comp; 1-Suicide

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	411	NA	NA	\$ 71,154	\$ 0	\$ 594,479	\$ 3,162	NA	NA		NA	\$ 79	\$ 668,873	NT	97	NT	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	5	NA	NA	\$ 0	\$ 0	\$ 750	\$ 2,597	NA	NA	\$ 308,166	NA		\$ 311,513	NA	NA		NA	NA
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	85	NA	\$ 0	\$ 58,025	\$ 283,260	\$ 0	\$ 749	NA	NA		NA		\$ 342,034	NA	0	0	NT	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	24	NA	NA	NT	\$ 0	\$ 21,742	\$ 0	NA	NA		NA		\$ 21,742	NA	NA	NA	NA	0
Robbery	36	NA	NA	\$ 12,640	\$ 3,274	\$ 22,952	\$ 653	NA	\$ 0		NA		\$ 39,519	NA	NA	NA	0	NA
Sexual Assault	5	NA	\$ 0	\$ 0	\$ 0	\$ 1,653	\$ 640	NA	NA	\$ 329,383	NA		\$ 331,676	NA	NA	NA	NA	NA
Stalking																		
Terrorism																		
Total	566	NA	\$ 0	\$ 141,819	\$ 286,534	\$ 641,576	\$ 7,800	NA	\$ 0	\$ 637,549	NA	\$ 79	\$ 1,715,357	NA	97	0	0	0

* Other expense explanations

Assault Personal Property
Sexual Assault Included is Teen Victimization

You added "Other" crime types: Teen Dating Victimization and Domestic Assaults

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	158	NA	NA	\$ 79,279	\$ 0	\$ 1,076,766	\$ 7,368	NA	\$ 0		NA	NA	\$ 1,163,413	0	31	0	0	0
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,468	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,468	0	0		0	0
Child Pornography																		
Child Sexual Abuse	7	NA	NA	\$ 0	\$ 0	\$ 299	\$ 3,870	NA	NA	\$ 158,887	NA	NA	\$ 163,055	0	0		0	0
DUI/DWI	5	NA	NA	\$ 55,752	\$ 607	\$ 5,068	\$ 0	NA	\$ 0		NA	NA	\$ 61,428	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	124	NA	NA	\$ 155,920	\$ 426,909	\$ 723	\$ 3,023	NA	\$ 0		NA	NA	\$ 586,575	0	0	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 234	NA	\$ 0		NA	NA	\$ 234	0	0	0	0	0
Other Vehicular Crimes	4	NA	NA	\$ 113	\$ 5,000	\$ 4,399	\$ 0	NA	\$ 0		NA	NA	\$ 9,512	0	0	0	0	0
Robbery	13	NA	NA	\$ 2,562	\$ 5,000	\$ 44,068	\$ 240	NA	\$ 0		NA	NA	\$ 51,870	0	0	0	0	0
Sexual Assault	18	NA	NA	\$ 0	\$ 0	\$ 32,209	\$ 7,117	NA	\$ 0	\$ 103,643	NA	NA	\$ 142,969	0	0	0	0	0
Stalking																		
Terrorism																		
Total	334	\$ 0	\$ 0	\$ 293,627	\$ 437,516	\$ 1,165,999	\$ 21,852	\$ 0	\$ 0	\$ 262,530	\$ 0	\$ 0	\$ 2,181,525	0	31	0	0	0

You added "Other" crime types: Other Crimes Causing Injury-\$601.40

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	103	NA	NA	\$ 62,740	\$ 5,211	\$ 594,515	\$ 1,280	NA	NA		NA	\$ 556	\$ 664,302	0	15	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	3	NA	NA	\$ 0	\$ 0	\$ 291	\$ 1,279	NA	NA	\$ 1,446	NA	\$ 0	\$ 3,016	0	0	0	0	0
DUI/DWI	1	NA	NA	\$ 0	\$ 0	\$ 2,797	\$ 0	NA	NA		NA	\$ 0	\$ 2,797	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	78	NA	NA	\$ 33,638	\$ 301,971	\$ 92	\$ 750	NA	NA		NA	\$ 0	\$ 336,451	0	0	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 360	NA	NA		NA	\$ 0	\$ 360	0	0	0	0	0
Other Vehicular Crimes	5	NA	NA	\$ 3,159	\$ 19,869	\$ 3,514	\$ 0	NA	NA		NA	\$ 0	\$ 26,542	0	0	0	0	0
Robbery	12	NA	NA	\$ 6,681	\$ 1,895	\$ 39,043	\$ 515	NA	NA		NA	\$ 0	\$ 48,134	0	0	0	0	0
Sexual Assault	13	NA	NA	\$ 4,200	\$ 0	\$ 9,029	\$ 619	NA	NA	\$ 9,790	NA	\$ 275	\$ 23,913	0	0	0	0	0
Stalking																		
Terrorism																		
Total	216	NA	NA	\$ 110,418	\$ 328,947	\$ 649,280	\$ 4,804	NA	NA	\$ 11,236	NA	\$ 830	\$ 1,105,515	0	15	0	0	0

* Other expense explanations

Assault Personal Proper-\$15.11; Attorney-\$540.44
Sexual Assault Emergency-\$100.00; Personal Property-\$174.61

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	65	NA	NA	\$ 33,548	\$ 0	\$ 613,977	\$ 1,080	NA	NA		NA	\$ 0	\$ 648,605	0	15	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	2	NA	NA	\$ 1,194	\$ 0	\$ 0	\$ 1,594	NA	NA	\$ 127,333	NA	\$ 0	\$ 130,121	0	0	0	0	0
DUI/DWI	2	NA	NA	\$ 7,520	\$ 0	\$ 26,011	\$ 0	NA	NA		NA	\$ 0	\$ 33,531	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	94	NA	NA	\$ 64,070	\$ 336,263	\$ 70	\$ 5,238	NA	NA		NA	\$ 0	\$ 405,641	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	NA	NA	\$ 0	\$ 3,604	\$ 0	\$ 0	NA	NA		NA	\$ 0	\$ 3,604	0	0	0	0	0
Robbery	7	NA	NA	\$ 2,000	\$ 0	\$ 43,503	\$ 357	NA	NA		NA	\$ 100	\$ 45,960	0	0	0	0	0
Sexual Assault	7	NA	NA	\$ 10,315	\$ 0	\$ 820	\$ 1,488	NA	NA	\$ 118,433	NA	\$ 0	\$ 131,056	0	0	0	0	0
Stalking																		
Terrorism																		
Total	179	NA	NA	\$ 118,647	\$ 339,867	\$ 684,381	\$ 9,757	NA	NA	\$ 245,766	NA	\$ 100	\$ 1,398,517	0	15	0	0	0

* Other expense explanations

Robbery Attorney Fees

You added "Other" crime types: Attorney Fees - \$100

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	737	NA	NA	\$ 246,721	\$ 5,211	\$ 2,879,737	\$ 12,890	NA	\$ 0		NA	\$ 634	\$ 3,145,193	0	158	0	0	0
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,468	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,468	0	0		0	0
Child Pornography																		
Child Sexual Abuse	17	NA	NA	\$ 1,194	\$ 0	\$ 1,340	\$ 9,340	NA	NA	\$ 595,832	NA	\$ 0	\$ 607,706	0	0		0	0
DUI/DWI	8	NA	NA	\$ 63,272	\$ 607	\$ 33,875	\$ 0	NA	\$ 0		NA	\$ 0	\$ 97,755	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	381	NA	\$ 0	\$ 311,653	\$ 1,348,403	\$ 885	\$ 9,760	NA	\$ 0		NA	\$ 0	\$ 1,670,701	0	0	0	0	0
Human Trafficking																		
Kidnapping	2	NA	NA	\$ 0	\$ 0	\$ 0	\$ 594	NA	\$ 0		NA	\$ 0	\$ 594	0	0	0	0	0
Other Vehicular Crimes	35	NA	NA	\$ 3,272	\$ 28,474	\$ 29,655	\$ 0	NA	\$ 0		NA	\$ 0	\$ 61,401	0	0	0	0	0
Robbery	68	NA	NA	\$ 23,883	\$ 10,169	\$ 149,565	\$ 1,765	NA	\$ 0		NA	\$ 100	\$ 185,482	0	0	0	0	0
Sexual Assault	43	NA	\$ 0	\$ 14,515	\$ 0	\$ 43,712	\$ 9,864	NA	\$ 0	\$ 561,249	NA	\$ 275	\$ 629,614	0	0	0	0	0
Stalking																		
Terrorism																		
Total	1,295	\$ 0	\$ 0	\$ 664,510	\$ 1,392,864	\$ 3,141,237	\$ 44,213	\$ 0	\$ 0	\$ 1,157,081	\$ 0	\$ 1,009	\$ 6,400,914	0	158	0	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
We have had an increase in the number of applications received this year, which is most likely due to an increase in crime and continued CVC contact with stakeholders such as law enforcement, victim advocates, medical/funeral providers and various other entities that assist victims and their families in seeking financial assistance in the aftermath of a crime, as well as information disseminated on our state's CVC website.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 85

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once the application arrives in the office, it is reviewed for completeness. The application is assigned to a caseworker who enters it into our CVC system, which automatically assigns a claim number. The caseworker contacts the victim/claimant if any additional information is needed to process the claim. In the course of determining eligibility, the caseworker contacts law enforcement for a copy of the police report; conducts a Medicaid check (since Medicaid is considered a collateral source and our program is a payer of last resort); contacts the prosecutor if an alleged offender's name is known (for outcome of case and determine if restitution was ordered); contacts providers to verify actual out-of-pocket crime-related expenses (medical, funeral, counseling, loss of income and loss of support in death cases). Once the caseworker receives all of the needed information, then he/she recommends their decision to the Program Manager, who in turn makes the final decision on claim eligibility for compensation.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
There were no major issues or trends that impacted our program's ability to meet the needs of crime victims.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
We have not had many victims of federal crimes apply for compensation. The only way we know that a crime has occurred within the federal jurisdiction is when our caseworkers have to request an incident report from the Federal Bureau of Investigation in either the U.S. Eastern and Western District.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Our compensation unit is now fully staffed.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
We have not used any VOCA Administrative Funds.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Legislation signed into law this year made significant changes to Missouri's CVC Program that benefits victims/claimants filing for compensation. It removed the requirement that applications must be notarized; removed the \$2,500 counseling cap; removed the 48-hour rule for reporting the crime; removed the criminal history check; removed the 3-year time limit for submitting additional crime-related bills; removed cooperating with prosecution of the offender (note that victim must still cooperate with law enforcement); removed that victim must have incurred \$50 out-of-pocket expense or lost two continuous weeks of earnings from gainful employment; and removed that applications must be filed in person or by mail.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
We work with the state's prosecutors, law enforcement, and victim advocates (both VOCA Grant and non-VOCA Grant funded) to assist these players to continue to provide victims and their families with correct information regarding the compensation program.
10. **Please explain any public outreach efforts to improve awareness of your program.**
We have continued to give presentations to organizations/agencies that assist crime victims in filing for compensation benefits. We've also issued news releases regarding the statute changes and coordinated media coverage of these changes.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

We do not provide additional or other outcome measures to the governor, legislature or any other state entity that have not been reported in this or any other past submission to the Office of Justice Programs.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No additional comments at this time.