### Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2017 - September 30, 2018

#### **GRANTEE INFORMATION**

ORGANIZATION NAME: State of New Hampshire

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#### POPULATION DEMOGRAPHICS

1.	Number of people for whom application was made for vi compensation benefits duri reporting period.	ictim
	Q1: Oct-Dec 2017:	138
	Q2: Jan-Mar 2018:	162
	Q3: Apr-Jun 2018:	134
	Q4: Jul-Sep 2018:	172
	Annual:	606

	mber of victims whose v basis for the applicatior	
Q	1: Oct-Dec 2017:	122
Q	2: Jan-Mar 2018:	130
Q	3: Apr-Jun 2018:	107
Q	4: Jul-Sep 2018:	144
A	nnual:	503

3. Victim Demographics					
	Q1	Nui Q2	mber o Q3	of Victir Q4	ns Annual
	0	2	4	0	0
American Indian or Alaska Native	0	3	1	2	6
Asian	0	1	2 0	0	3
Black or African American	6	2	-	8	16
Hispanic or Latino	6	7	6	5	24
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	90	103	87	116	396
Some Other Race	1	1	0	2	4
Multiple Races	1	2	5	2	10
Not Reported	18	11	6	9	44
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	122	130	107	144	503
B. GENDER					
Male	25	30	19	30	104
Female	96	100	88	114	398
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Gender Total	122	130	107	144	503
C. AGE					
Age 0- 12	14	22	16	20	72
Age 13- 17	11	10	5	12	38
Age 18- 24	24	21	16	16	77
Age 25- 59	57	74	68	88	287
Age 60 and Older	10	2	2	6	20
Not Reported	6	1	0	2	9
Not Tracked	0	0	0	0	0
Age Total	122	130	107	144	503

#### PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

#### 5. Number of new applications received during

the reporting period	
Q1: Oct-Dec 2017:	137
Q2: Jan-Mar 2018:	155
Q3: Apr-Jun 2018:	133
Q4: Jul-Sep 2018:	170
Annual:	595

#### 6. Number of applications approved during the

reporting period.	
Q1: Oct-Dec 2017:	117
Q2: Jan-Mar 2018:	104
Q3: Apr-Jun 2018:	154
Q4: Jul-Sep 2018:	131
Annual:	506

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:	10
Q2: Jan-Mar 2018:	10
Q3: Apr-Jun 2018:	5
Q4: Jul-Sep 2018:	6
Annual:	31

#### Reason(s) for denial or close status applicable for the reporting period:

Population	I	Numb	er of	Victi	ms
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	0	1
D. Incomplete information	5	5	3	5	18
E. Contributory misconduct	2	1	0	1	4
F. Ineligible crime	1	0	0	0	1
G. Ineligible application	1	0	0	0	1
Other	1	3	2	0	6
Denial explanation:					
Qtr 1: 1 - no credible evidence of a crime					
Qtr 2: 3 - no credible evidence of a crime occurring	J				

Qtr 3: 2 claims denied for no credible evidnece of a crime

Qtr 4: The five claims that are listed above for having incomplete information are not denied claims. We treat these claims as withdrawn. If the claimant provides us with additional information later, and we are able to process the claim, we will reopen and submit it to the commission for review and decision.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:	56
Q2: Jan-Mar 2018:	45
Q3: Apr-Jun 2018:	57
Q4: Jul-Sep 2018:	63
Annual:	221

						EXPENSE TY		dollare)							TYPES OF VI	CTIMIZATIONS		
						EXPENSE I I	PES PAID (IN	dollars)							RELATED TO	A CRIME TYPE	E	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseMeglect that were Paid During the Renortion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	61	\$0	NA	\$ 26,692	\$ 0	\$ 32,064	\$ 9,200	\$ 9,458	\$ 0		\$ 1,202	\$ 6,349	\$ 84,964	0	50	0	0	
Burglary	2	\$0	NA	\$ 0	\$ 0	\$ 1,222	\$ 0	\$ 0	\$ 0		\$ 0	\$ 828	\$ 2,050	0	0	1	0	
Child Physical Abuse/Neglect	7	\$0	NA	\$ 428	\$ 0	\$ 0	\$ 3,540	\$ 1,258	\$ 0		\$ 0	\$ 42	\$ 5,267	0	6		0	
Child Pornography																		
Child Sexual Abuse	34	\$0	NA	\$ 5,945	\$ 0	\$ 37	\$ 11,039	\$ 1,484	\$ 0	\$ 13,319	\$ 226	\$ 0	\$ 32,050	0	13		0	
DUI/DWI	3	\$0	NA	\$ 0	\$ 0	\$ 4,175	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,175	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	7	\$0	NA	\$ 0	\$ 7,510	\$ 0	\$ 875	\$ 0	\$ 0		\$ 0	\$ 0	\$ 8,385	0	4	0	0	
Human Trafficking																		
Kidnapping	1	\$0	NA	\$ 0	\$ 0	\$ 0	\$ 134	\$ 0	\$ 0		\$ 36	\$ 0	\$ 170	0	1	0	0	
Other Vehicular Crimes	2	\$0	NA	\$ 7,785	\$ 0	\$ 20,000	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 27,785	0	0	0	0	
Robbery																		
Sexual Assault	82	\$0	NA	\$ 7,669	\$0	\$ 2,093	\$ 1,878	\$ 7,599	\$ 813	\$ 35,840	\$ 262	\$ 423	\$ 56,577	0	11	0	0	
Stalking	4	\$0	NA	\$ 107	\$ 0	\$ 0	\$ 0	\$ 1,820	\$0		\$ 0	\$ 501	\$ 2,428	0	4	0	0	
Terrorism																		1
Fotal	203	\$0	NA	\$ 48,624	\$ 7,510	\$ 59,591	\$ 26,666	\$ 21,619	\$ 813	\$ 49,160	\$ 1,725	\$ 8,143	\$ 223,851	0	89	1	0	
• Other expense explanations																		
Assault Five claims for	Ten Day Eme	rgency Fu	unds totali	ng: \$1,615.38;	Twelve claim	s for safety and	security assista	nce - \$4,733.80	5									
Burglary two claims - Sa	fety & Securit	y - \$828.	39															
Child Physical 1 claim - safety Abuse/Neglect	and security -	\$41.55																
Sexual Assault 4 claims for sat	ety & security	- \$422.7	8															
Stalking 1 claim - safety	& security - \$	501.29																

					E	XPENSE TYP	ES PAID (in	dollars)								CTIMIZATIONS A CRIME TYP		
	_														RELATED TO		-	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remortion Parior	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,050	\$ 0	\$0		\$ 0	\$ 0	\$ 1,050	0	1	0	0	
Assault	56	\$0	NA	\$ 6,610	\$ 0	\$ 9,424	\$ 4,846	\$ 14,661	\$0		\$ 31	\$ 4,410	\$ 39,981	0	40	1	0	
Burglary	1	\$0	NA	\$ 306	\$ 0	\$ 350	\$ 0	\$ 0	\$0		\$ 0	\$ 583	\$ 1,239	0	0	0	0	
Child Physical Abuse/Neglect	5	\$0	NA	\$ 0	\$ 0	\$ 2,399	\$ 2,835	\$ 0	\$0		\$ 0	\$ 0	\$ 5,234	0	5		0	(
Child Pornography																		
Child Sexual Abuse	28	\$ 0	NA	\$ 1,094	\$ 0	\$ 1,621	\$ 3,530	\$ 1,950	\$0	\$ 5,694	\$ 234	\$ 0	\$ 14,124	0	9		0	(
DUI/DWI	2	\$ 0	NA	\$ 6,428	\$ 0	\$ 964	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 7,392	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	5	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,322	\$ 0	\$0		\$ 0	\$ 0	\$ 1,322	0	4	0	0	
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$0		\$ 0	\$ 328	\$ 328	0	0	0	0	
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 157	\$ 0	\$0		\$ 0	\$ 0	\$ 157	0	1	0	0	
Other Vehicular Crimes	3	\$ 0	NA	\$ 0	\$ 10,963	\$ 0	\$ 300	\$ 0	\$0		\$ 0	\$ 0	\$ 11,263	0	0	0	0	(
Robbery																		
Sexual Assault	63	\$ 0	\$ 0	\$ 1,757	\$ 0	\$ 264	\$ 4,070	\$ 1,775	\$ 281	\$ 32,994	\$ 999	\$ 0	\$ 42,141	0	7	0	0	(
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 360	\$ 70	\$0		\$ 0	\$ 146	\$ 575	0	3	0	0	(
Terrorism																		
Total	169	\$0	\$ 0	\$ 16,195	\$ 10,963	\$ 15,022	\$ 18,470	\$ 18,455	\$ 281	\$ 38,689	\$ 1,265	\$ 5,466	\$ 124,806	0	70	1	0	(
* Other expense explanations																		
Burglary 1 claim - win	· · ·	0.97; 1 cl	aim - 10-0	security system day emergency		-	emergency fur	nds - \$425.00										

					E	XPENSE TYP	ES PAID (in o	dollars)								CTIMIZATIONS		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medica//Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Relative Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Partion	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	67	\$ 0	NA	\$ 28,008	\$ 0	\$ 69,543	\$ 4,857	\$ 12,819	\$ 0		\$ 162	\$ 8,560	\$ 123,948	0	44	0	0	(
Burglary																		
Child Physical Abuse/Neglect	12	\$ 0	NA	\$ 593	\$ 0	\$ 208	\$ 3,950	\$ 0	\$ 0		\$ 23	\$ 5,384	\$ 10,158	0	11		0	(
Child Pornography																		
Child Sexual Abuse	41	\$ 0	NA	\$ 3,511	\$ 0	\$ 120	\$ 3,337	\$ 0	\$ 0	\$ 7,939	\$ 0	\$ 993	\$ 15,900	0	8		0	(
DUI/DWI	5	\$ 0	NA	\$ 20,256	\$ 0	\$ 3,548	\$ 0	\$ 135	\$ 0		\$ 0	\$ 265	\$ 24,204	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	6	\$ 0	NA	\$ 0	\$ 10,375	\$ 60	\$ 385	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,820	0	5	0	0	(
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 24	\$ 51	\$ 0	\$ 0		\$ 14	\$ 0	\$ 89	0	1	0	0	(
Other Vehicular Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 919	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 919	0	0	0	0	(
Robbery																		
Sexual Assault	61	\$ 0	NA	\$ 2,858	\$ 0	\$ 4,422	\$ 6,853	\$ 1,000	\$ 378	\$ 22,622	\$ 0	\$ 794	\$ 38,927	0	6	0	0	(
Stalking	7	\$0	NA	\$ 297	\$ 0	\$ 0	\$ 385	\$ 650	\$ 0		\$ 0	\$ 1,516	\$ 2,848	0	5	0	0	(
Terrorism																		
Total	201	\$0	NA	\$ 55,524	\$ 10,375	\$ 78,844	\$ 19,818	\$ 14,603	\$ 378	\$ 30,560	\$ 199	\$ 17,511	\$ 227,813	0	80	0	0	(
* Other expense explanations																		
	cs/doors/window	rs) - \$466	.98; 8 clai	ims (security sys	stems) - \$7,048	3.21; 4 claims (1	0-day emergen	cy funds) - \$1.0	44.43									
Child Physical Abuse/Neglect 1 claim - atto	rney's fees relati	ng to crin	ne															
	rity system) \$38	9.89; 1 cl	aim (10-d	ay emergency f	unds) \$602.77													
	oors, locks and w																	
Sexual Assault 2 claims (10-	day emergency f	unds) \$5	34.20; 1 c	laim reimburser	nent for fee to	obtain protective	e order - \$260.0	0										

						EXPENSE TY		dollars)								CTIMIZATIONS		
						EXPENSE IT	PES PAID (IN	dollars)							RELATED TO	A CRIME TYP	E	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,275	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,275	0	1	0	0	C
Assault	70	\$ 0	NA	\$ 11,517	\$ 0	\$ 31,775	\$ 10,762	\$ 15,523	\$ 0		\$ 810	\$ 3,293	\$ 73,680	0	47	0	0	C
Burglary	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 162	\$ 162	0	0	1	0	0
Child Physical Abuse/Neglect	8	\$ 0	NA	\$ 0	\$ 0	\$ 308	\$ 1,627	\$ 200	\$ 0		\$ 0	\$ 6,411	\$ 8,546	0	8		0	(
Child Pornography																		
Child Sexual Abuse	48	\$ 0	NA	\$ 3,134	\$ 0	\$ 0	\$ 439	\$ 448	\$ 0	\$ 17,432	\$ 671	\$ 1,442	\$ 23,565	0	13		0	0
DUI/DWI	5	\$ 0	NA	\$ 6,070	\$ 0	\$ 2,094	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 8,164	0	0	0	0	C
Fraud/Financial Crimes																		
Homicide	12	\$ 0	NA	\$ 2,126	\$ 15,620	\$ 228	\$ 1,624	\$ 0	\$0		\$ 0	\$ 0	\$ 19,597	0	6	0	0	(
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 85	\$ 32	\$ 0	\$0		\$ 7	\$ 0	\$ 125	0	1	0	0	(
Other Vehicular Crimes	3	\$ 0	NA	\$ 1,240	\$ 0	\$ 4,311	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,551	0	0	0	0	C
Robbery																		
Sexual Assault	60	\$ 0	NA	\$ 1,490	\$ 0	\$ 546	\$ 2,070	\$ 1,689	\$0	\$ 25,890	\$ 0	\$ 5,345	\$ 37,030	0	3	0	0	(
Stalking	4	\$ 0	NA	\$ 387	\$ 0	\$ 0	\$ 385	\$ 3,571	\$0		\$ 0	\$ 694	\$ 5,037	0	4	0	0	(
Terrorism																		
Total	213	\$ 0	NA	\$ 25,964	\$ 15,620	\$ 39,348	\$ 18,213	\$ 21,429	\$0	\$ 43,322	\$ 1,488	\$ 17,347	\$ 182,733	0	83	1	0	(
* Other expense explanations																		
	ems (5 claims - 1	\$1,951.77	); Ten-Da	av Emergencv F	unds (2 claims	- \$1,341.49)												
	em (1 claim - \$1					, ,												
Child Physical Abuse/Neglect Legal fees to	prepare and file	ex-parte	order of p	protection (1 cla	m - \$6410.96)													
	ems (1 claim - \$	1441.67)																
	em (2 claims, to																	
Stalking Security syste	em (1 claim @ \$	(194.37);	Ten-Day	Emegency fund	s (one claim @	500.00)												

PAYMENT STATISTICS BY CRIME TYPE - Aggre	gated																	
EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remotion Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,325	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,325	0	2	0	0	0
Assault	254	\$0	NA	\$ 72,827	\$ 0	\$ 142,806	\$ 29,664	\$ 52,460	\$ 0		\$ 2,205	\$ 22,612	\$ 322,574	0	181	1	0	0
Burglary	4	\$0	NA	\$ 306	\$ 0	\$ 1,572	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,573	\$ 3,452	0	0	2	0	0
Child Physical Abuse/Neglect	32	\$0	NA	\$ 1,021	\$ 0	\$ 2,915	\$ 11,953	\$ 1,458	\$ 0		\$ 23	\$ 11,836	\$ 29,206	0	30		0	0
Child Pornography																		
Child Sexual Abuse	151	\$0	NA	\$ 13,684	\$ 0	\$ 1,778	\$ 18,345	\$ 3,882	\$ 0	\$ 44,384	\$ 1,131	\$ 2,434	\$ 85,639	0	43		0	0
DUI/DWI	15	\$0	NA	\$ 32,754	\$ 0	\$ 10,781	\$ 0	\$ 135	\$ 0		\$ 0	\$ 265	\$ 43,935	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	30	\$0	NA	\$ 2,126	\$ 33,505	\$ 288	\$ 4,205	\$ 0	\$ 0		\$ 0	\$ 0	\$ 40,124	0	19	0	0	0
Human Trafficking	1	\$0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 328	\$ 328	0	0	0	0	0
Kidnapping	4	\$0	NA	\$ 0	\$ 0	\$ 109	\$ 375	\$ 0	\$ 0		\$ 56	\$ 0	\$ 541	0	4	0	0	0
Other Vehicular Crimes	9	\$0	NA	\$ 9,025	\$ 10,963	\$ 25,230	\$ 300	\$ 0	\$ 0		\$ 0	\$ 0	\$ 45,519	0	0	0	0	0
Robbery																		
Sexual Assault	266	\$0	\$ 0	\$ 13,774	\$ 0	\$ 7,325	\$ 14,870	\$ 12,063	\$ 1,472	\$ 117,346	\$ 1,261	\$ 6,562	\$ 174,674	0	27	0	0	0
Stalking	18	\$0	NA	\$ 790	\$ 0	\$ 0	\$ 1,130	\$ 6,110	\$ 0		\$ 0	\$ 2,857	\$ 10,887	0	16	0	0	0
Terrorism																		
Total	786	\$0	\$0	\$ 146,308	\$ 44,468	\$ 192,805	\$ 83,168	\$ 76,107	\$ 1,472	\$ 161,731	\$ 4,677	\$ 48,467	\$ 759,202	0	322	3	0	0

#### NARRATIVE QUESTIONS

#### <sup>1.</sup> Please explain any significant change in the number of applications received during the reporting period.

The New Hampshire Victims' Compensation Program is seeing an increase in the number of claims received. There is a 25% increase in claims from last quarter to this quarter. The factors that may have contributed to the increase in claim applications are twofold. First, it is likely due to the increase in VOCA Assistance funding. The increase in victim assistance funding has expanded the ability of victim serving agencies and organizations in this state to reach and serve more crime victims. This has led to an increase in crime victim compensation applications. Secondly, the New Hampshire Victims' Compensation Program implemented an online application in early 2016 and with that came an increase in outreach and training for victim advocates. Training concerning the new online application was implemented as well as general compensation information was shared with victim service agencies and organizations. All of the 13 crisis centers were visited, information shared through e-mail or discussions where held via telephone conference concerning the new application and compensation in general.

#### <sup>2.</sup> The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 41

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are submitted to this office either directly from a victim or from an advocate or health care professional. The application is opened within 2-3 business days of receipt. An acknowledgment letter is emailed or mailed to the claimant, depending on their preferred mode of safe communication. This correspondence provides the claimant with their claim number, requests supporting documentation if applicable and provides the claimant with information for protection from debt collection delay for crime-related expenses. Staff next sends a Law Enforcement Authority Verification Form to the law enforcement agency investigating the crime and request police reports. Upon receipt of the police reports, the claim is marked as commission ready and the coordinator of the program reviews each claim for eligibility and makes a recommendation in accordance with New Hampshire law and Administrative Rule. The claim and the coordinator's recommendation are submitted to the New Hampshire law and Administrative Rule. The claim and the coordinator. Within 1-3 business days, program staff emails or mails out all commission decision letters. Claims that are awarded are provided with an explanation of benefits form. Claims that are denied, are provided with information on how to appeal the denial.

#### 3. Does your state have a victim satisfaction survey?

No

## <sup>4.</sup> Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

There are no emerging/major issues or notable trends that the New Hampshire Victims' Compensation Program has encountered that has an impact on our program's ability to meet the needs of crime victims during the reporting period.

#### <sup>5.</sup> Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The New Hampshire Victims' Compensation Program has an excellent working relationship with the Victim/Witness Advocate at the N.H. U.S. Attorney's Office. Moreover, we work seamlessly with the local FBI pertaining to victims of federal crimes. During this reporting period, this office also worked successfully with the US Embassy in Mexico to secure records for a New Hampshire resident who was a victim of a crime in Mexico.

## 6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The New Hampshire Victims' Compensation Program created two outreach posters, which also contained a QR code with a direct link to our online application. The posters are disseminated to local hospitals, crisis centers, counseling centers, police departments, courts, doctor's offices, local libraries throughout the state.

#### 7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

No VOCA Comp Admin funds were used during this reporting period.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

No.

<sup>9.</sup> Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Outreach and training is a priority of the New Hampshire Victims' Compensation Program. Continued outreach provides system-coordinator with various stake holders and opens barriers for victims who may have not otherwise applied for services. Over the past reporting period, the coordinator New Hampshire Victims' Compensation Program has attended various meetings and provided information on how agencies can work together to provide services to crime victims. Meetings where held with the chiefs of police, the New Hampshire Police Association, the Coalition against Domestic & Sexual Violence, the VOCA Victim Assistance Coordinator; court clerks; child protection services; Child Advocacy Centers. The Coordinator is also a member of the Attorney General's Task Force on Child Abuse, the Child Fatality Review Committee; Domestic Violence Fatality Review Committee and the Sexual Assault Nurse Examiners Board, where she provides insight and information concerning the Victims' Compensation Program.

#### <sup>10.</sup> Please explain any public outreach efforts to improve awareness of your program.

The answer to question number 9 addresses system-coordination and outreach efforts. Outreach and training is a priority of the New Hampshire Victims' Compensation Program. Continued outreach provides system-coordinator with various stake holders and opens barriers for victims who may have not otherwise applied for services. Over the past reporting period, the coordinator New Hampshire Victims' Compensation Program has attended various meetings and provided information on how agencies can work together to provide services to crime victims. Meetings where held with the chiefs of police, the New Hampshire Police Association, the Coalition against Domestic & Sexual Violence, the VOCA Victim Assistance Coordinator; court clerks; child protection services; Child Advocacy Centers. The Coordinator is also a member of the Attorney General's Task Force on Child Abuse, the Child Fatality Review Committee; Domestic Violence Fatality Review Committee and the Sexual Assault Nurse Examiners Board, where she provides insight and information concerning the Victims' Compensation Program.

# <sup>11.</sup> Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

NH law, RSA 21-M:8-g, requires the victims' assistance commission to provide a written report detailing the number of claims for compensation made from the victims' assistance fund and the total amount of compensation granted from the fund for the preceding state fiscal year, and the balance of the fund as of the end of the preceding fiscal year. This data will be reported separately in New Hampshire's progress report.

## <sup>12.</sup> Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

n/a