Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: New Mexico Crime Victims Reparation Commission

POC NAME: Frank Zubia

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2017: 898

   Q2: Jan-Mar 2018: 1,016

   Q3: Apr-Jun 2018: 1,002

   Q4: Jul-Sep 2018: 1,232

   Annual: 4,148

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2017: 898

   Q2: Jan-Mar 2018: 1,016

   Q3: Apr-Jun 2018: 1,002

   Q4: Jul-Sep 2018: 1,208

   Annual: 4,124

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	111	142	203	155	611
Asian	2	4	5	17	28
Black or African American	19	20	20	19	78
Hispanic or Latino	293	350	315	500	1458
Native Hawaiian or Other Pacific Islander	1	4	4	5	14
White Non-Latino or Caucasian	132	164	158	244	698
Some Other Race	0	0	0	1	1
Multiple Races	43	54	61	73	231
Not Reported	297	278	236	194	1005
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	898	1016	1002	1208	4124
B. GENDER					
Male	321	379	349	413	1462
Female	574	634	648	786	2642
Not Reported	3	3	4	9	19
Not Tracked	0	0	1	0	1
Gender Total	898	1016	1002	1208	4124
C. AGE					
Age 0- 12	360	447	439	438	1684
Age 13- 17	127	178	153	176	634
Age 18- 24	68	95	92	116	371
Age 25- 59	311	269	297	387	1264
Age 60 and Older	32	27	21	34	114
Not Reported	0	0	0	57	57
Not Tracked	0	0	0	0	0
Age Total	898	1016	1002	1208	4124

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017: 898

Q2: Jan-Mar 2018: 1,016

Q3: Apr-Jun 2018: 1,002

Q4: Jul-Sep 2018: 1,098

Annual: 4,014

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017: 552

Q2: Jan-Mar 2018: 874

Q3: Apr-Jun 2018: 1,005

Q4: Jul-Sep 2018: 492

Annual: 2,923

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017: 174

Q2: Jan-Mar 2018: 343

Q3: Apr-Jun 2018: 409

Q4: Jul-Sep 2018: 150

Annual: 1,076

Reason(s) for denial or close status applicable for the reporting period:

Population	Q1	Q2	Q3	Q4	Annual
	**Number of Victims**
A. Application not filed within time limit	1	0	3	1	5
B. Failure to report to police	14	35	35	1	85
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	16	16	20	8	60
D. Incomplete information	72	163	164	70	469
E. Contributory misconduct	9	8	14	13	44
F. Ineligible crime	32	68	92	3	195
G. Ineligible application	28	52	74	54	208
Other	2	1	7	0	10

Denial explanation:

Qtr 1: Withdrawal of application

Qtr 2: Withdrawal of Claim

Qtr 3: Withdrawal of claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: Not applicable to my state's process

Q2: Jan-Mar 2018: Not applicable to my state's process

Q3: Apr-Jun 2018: Near the end of this quarter, the New Mexico Coalition of Sexual Assault Programs contacted our agency due to a shortage in funding to cover their sexual assault forensic examinations.

Q4: Jul-Sep 2018: 44

Annual: 44

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▮								
Assault	151	$ 0	NA	$ 95,979	$ 0	$ 90,590	$ 3,758	$ 34,639	NA	▮	$ 7,828	$ 0	$ 232,795	0	19	0	0	0
Burglary										▮								
Child Physical Abuse/Neglect	14	$ 0	$ 0	$ 8,471	$ 0	$ 118	$ 4,532	$ 0	NA	▮	$ 380		$ 13,501	0	6		0	0
Child Pornography	2	$ 0	NA	$ 0	$ 0	$ 0	$ 1,885	$ 0	NA	▮	$ 0	$ 0	$ 1,885	0	2		0	0
Child Sexual Abuse	51	$ 0	NA	$ 13,707	$ 0	$ 4,848	$ 12,733	$ 16,834	NA	NA	$ 194		$ 48,316	0	5		0	0
DUI/DWI	8	$ 0	NA	$ 1,933	$ 4,405	$ 10,824	$ 0	$ 0	NA	▮	$ 2,484		$ 19,645	0	0	0	0	0
Fraud/Financial Crimes										▮								
Homicide	63	$ 8,650	NA	$ 14,613	$ 150,686	$ 6	$ 3,306	$ 0	NA	▮	$ 471		$ 177,732	0	12	0	0	0
Human Trafficking	2	$ 0	NA	$ 3,000	$ 0	$ 0	$ 0	$ 1,221	NA	▮	$ 0	$ 0	$ 4,221	0	0	0	0	0
Kidnapping	2	$ 0	NA	$ 5,102	$ 0	$ 0	$ 0	$ 0	NA	▮	$ 0	$ 0	$ 5,102	0	0	0	0	0
Other Vehicular Crimes	2	$ 0	NA	$ 0	$ 1,393	$ 0	$ 0	$ 0	NA	▮	$ 969	$ 0	$ 2,362	0	1	0	0	0
Robbery	2	$ 0	NA	$ 0	$ 0	$ 413	$ 0	$ 0	NA	▮	$ 0	$ 0	$ 413	0	0	0	0	0
Sexual Assault	14	$ 0	NA	$ 188	$ 0	$ 5,531	$ 60	$ 7,850	NA	NA	$ 64	$ 0	$ 13,693	0	4	0	0	0
Stalking	2	$ 0	NA	$ 0	$ 0	$ 81	$ 0	$ 2,008	NA	▮	$ 0	$ 0	$ 2,089	0	0	0	0	0
Terrorism										▮								
Total	313	$ 8,650	$ 0	$ 142,994	$ 156,483	$ 112,411	$ 26,273	$ 62,552	NA	NA	$ 12,390	$ 0	$ 521,752	0	49	0	0	0

* Other expense explanations

Other Vehicular Crimes   0

PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	132	$ 0	NA	$ 118,589	$ 0	$ 109,545	$ 8,717	$ 9,287	NA	■	$ 5,903	$ 0	$ 252,042	1	57	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	9	$ 0	NA	$ 288	$ 0	$ 0	$ 5,597	$ 0	NA	■	$ 535	$ 0	$ 6,420	0	2		0	0
Child Pornography	1	$ 0	NA	$ 0	$ 0	$ 0	$ 408	$ 0	$ 0	■	$ 0		$ 408	0	0		0	0
Child Sexual Abuse	44	$ 0	NA	$ 8,503	$ 0	$ 14,735	$ 11,968	$ 3,000	NA	NA	$ 630	$ 0	$ 38,836	0	1		0	0
DUI/DWI	8	$ 0	NA	$ 7,009	$ 0	$ 199	$ 0	$ 0	NA	■	$ 2,334		$ 9,542	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	56	$ 0	NA	$ 26,081	$ 85,849	$ 0	$ 6,441	$ 0	NA	■	$ 4,481	$ 0	$ 122,852	0	7	0	0	0
Human Trafficking	1	$ 0	NA	$ 300	$ 0	$ 0	$ 0	$ 0	NA	■	$ 0	$ 0	$ 300	0	0	0	0	0
Kidnapping	1	$ 0	NA	$ 4,212	$ 0	$ 910	$ 0	$ 0	NA	■	$ 0	$ 0	$ 5,122	0	0	0	0	0
Other Vehicular Crimes	1	$ 0	NA	$ 2,404	$ 0	$ 4,687	$ 0	$ 0	NA	■	$ 0	$ 0	$ 7,091	0	0	0	0	0
Robbery	1	$ 0	NA	$ 54	$ 0	$ 0	$ 0	$ 0	NA	■	$ 0	$ 0	$ 54	0	0	0	0	0
Sexual Assault	16	$ 0	NA	$ 5,543	$ 0	$ 468	$ 1,350	$ 4,495	NA	NA	$ 235	$ 0	$ 12,091	0	7	0	0	0
Stalking	1	$ 0	NA	$ 0	$ 0	$ 2,530	$ 0	$ 0	NA	■	$ 0	$ 0	$ 2,530	0	0	0	0	0
Terrorism										■								
Total	271	$ 0	NA	$ 172,984	$ 85,849	$ 133,074	$ 34,481	$ 16,782	$ 0	NA	$ 14,117	$ 0	$ 457,288	1	74	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	EXPENSE TYPES PAID (in dollars)											Total Paid for this Crime Type	TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
		Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)		Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▓								
Assault	148	$ 0	$ 0	$ 61,706	$ 0	$ 79,836	$ 7,150	$ 23,141	$ 0	▓	$ 5,063	$ 0	$ 176,897	0	90	0	0	0
Burglary										▓								
Child Physical Abuse/Neglect	13	$ 0	$ 0	$ 6,809	$ 0	$ 493	$ 1,640	$ 0	$ 0	▓	$ 520	$ 0	$ 9,461	0	2	0	0	0
Child Pornography	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 100	$ 0	$ 0	▓	$ 0	$ 0	$ 100	0	0	0	0	0
Child Sexual Abuse	56	$ 0	$ 0	$ 21,172	$ 0	$ 3,166	$ 10,932	$ 1,536	$ 0	$ 3,110	$ 1,806	$ 0	$ 41,722	0	1	0	0	0
DUI/DWI	15	$ 0	$ 0	$ 739	$ 28,311	$ 2,517	$ 0	$ 0	$ 0	▓	$ 2,001		$ 33,568	0	0	0	0	0
Fraud/Financial Crimes										▓								
Homicide	67	$ 1,750	$ 0	$ 4,989	$ 143,866	$ 0	$ 5,406	$ 0	$ 0	▓	$ 4,966	$ 0	$ 160,977	0	9	0	0	0
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 409	$ 0	$ 0	$ 0	▓	$ 0		$ 409	0	0	0	0	0
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 300	$ 0	$ 0	▓	$ 0	$ 0	$ 300	0	0	0	0	0
Other Vehicular Crimes	3	$ 0	$ 0	$ 3,176	$ 0	$ 0	$ 0	$ 0	$ 0	▓	$ 0	$ 0	$ 3,176	0	0	0	0	0
Robbery										▓								
Sexual Assault	17	$ 0	$ 0	$ 12,321	$ 0	$ 14,433	$ 0	$ 2,481	$ 0	$ 2,136	$ 196	$ 0	$ 31,567	0	4	0	0	0
Stalking	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 573	$ 2,150	$ 0	▓	$ 0	$ 0	$ 2,723	0	2	0	0	0
Terrorism										▓								
Total	324	$ 1,750	$ 0	$ 110,912	$ 172,177	$ 100,854	$ 26,101	$ 29,309	$ 0	$ 5,246	$ 14,552	$ 0	$ 460,900	0	108	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE	Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■								
Assault	51	$0	$0	$29,016	$0	$39,276	$9,931	$11,539	$0	■■■	$678	$0	$90,440	0	30	0	0	0
Burglary										■■■								
Child Physical Abuse/Neglect	5	$0	$0	$1,704	$0	$511	$2,382	$0	$0	■■■	$0	$0	$4,597	0	3			0	0
Child Pornography										■■■								
Child Sexual Abuse	19	$0	$0	$19,118	$0	$167	$0	$413	$0	$6,735	$107	$0	$26,540	0	0		0	0
DUI/DWI										■■■								
Fraud/Financial Crimes										■■■								
Homicide	37	$0	$0	$3,129	$78,783	$0	$1,943	$0	$0	■■■	$2,921	$0	$86,774	0	6	0	0	0
Human Trafficking	3	$0	$0	$3,000	$0	$137	$0	$2,650	$0	■■■	$0	$0	$5,787	0	0	0	0	0
Kidnapping										■■■								
Other Vehicular Crimes	4	$0	$0	$0	$3,299	$15,135	$0	$0	$0	■■■	$819	$0	$19,254	0	0	0	0	0
Robbery										■■■								
Sexual Assault	54	$0	$0	$3,363	$0	$425	$3,817	$7,082	$0	$19,324	$303	$0	$34,314	0	2	0	0	0
Stalking	1	$0	$0	$0	$0	$375	$0	$0	$0	■■■	$0	$0	$375	0	0	0	0	0
Terrorism										■■■								
Total	174	$0	$0	$59,330	$82,082	$56,026	$18,072	$21,684	$0	$26,059	$4,828	$0	$268,081	0	41	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applicators Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▮								
Assault	482	$0	$0	$305,291	$0	$319,249	$29,555	$78,606	$0	▮	$19,473	$0	$752,174	1	196	0	0	0
Burglary										▮								
Child Physical Abuse/Neglect	41	$0	$0	$17,272	$0	$1,122	$14,151	$0	$0	▮	$1,434	$0	$33,979	0	13		0	0
Child Pornography	4	$0	$0	$0	$0	$0	$2,393	$0	$0	▮	$0	$0	$2,393	0	2		0	0
Child Sexual Abuse	170	$0	$0	$62,500	$0	$22,915	$35,633	$21,783	$0	$9,845	$2,737	$0	$155,413	0	7		0	0
DUI/DWI	31	$0	$0	$9,682	$32,716	$13,540	$0	$0	$0	▮	$6,819		$62,755	0	0	0	0	0
Fraud/Financial Crimes										▮								
Homicide	223	$10,400	$0	$48,811	$459,184	$6	$17,095	$0	$0	▮	$12,839	$0	$548,336	0	34	0	0	0
Human Trafficking	7	$0	$0	$6,300	$0	$546	$0	$3,871	$0	▮	$0	$0	$10,717	0	0	0	0	0
Kidnapping	4	$0	$0	$9,314	$0	$910	$300	$0	$0	▮	$0	$0	$10,524	0	0	0	0	0
Other Vehicular Crimes	10	$0	$0	$5,580	$4,692	$19,822	$0	$0	$0	▮	$1,788	$0	$31,882	0	1	0	0	0
Robbery	3	$0	NA	$54	$0	$413	$0	$0	NA	▮	$0	$0	$467	0	0	0	0	0
Sexual Assault	101	$0	$0	$21,416	$0	$20,856	$5,227	$21,908	$0	$21,460	$798	$0	$91,665	0	17	0	0	0
Stalking	6	$0	$0	$0	$0	$2,986	$573	$4,158	$0	▮	$0	$0	$7,716	0	2	0	0	0
Terrorism										▮								
Total	1,082	$10,400	$0	$486,220	$496,592	$402,364	$104,928	$130,326	$0	$31,305	$45,887	$0	$1,708,021	1	272	0	0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

    The number of applications received increased 31% from FFY17 to FFY18. Albuquerque, New Mexico continues to be rated as a U.S. city with the most violent crime per capita. Our two year filing extension appears to also still be contributing to the increase in compensation applications as our state CYFD and CASA programs are still submitting child abuse related claims at a high rate. We continue to provide outreach and trainings throughout the state to ensure all victim service providers are up to date on all current NMCVRC policies and procedures.

2. **The average length of time to process an application for claim eligibility for compensation**

    Count days from time of receipt of application to decision. 81

    Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are received by mail, fax or email. They are date stamped and sent to the compensation analyst within one work day for database entry, creating files, assigning a state investigator and sending letters to hospitals, law enforcement agencies, employers, etc. This stage may take three to five days depending on the number of applications coming in. On day five, the file is given to the victim advocate who has three working days to contact the victim/family member to find out their immediate needs, provide resources in respective area's and review the compensation process. That brings us to day 9 to possible +3 months when all the necessary documentation is received and the state investigator reviews the file to determine eligible expense, works with their supervisor on any issues regarding the case, contacts the victim/family member/service providers letting them know the status of the application and what other expenses they may have. Once the police report has been received and reviewed, on average within 30 days, either a decision can be made or supplemental information may be requested if the report is ambiguous, which may take another 30 days. A decision can be an approval, partial approval or denial. The state investigator contacts the victim/family on the decision, the appeal process (if partially approval or denied), what billing can be processed, what remains on hold and if approved, when to expect a mailed check (within three to four weeks).

3. **Does your state have a victim satisfaction survey?**

    No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

    We continue to see a large number of requests for relocation and rent assistance. We included eligibility for these expenses to survivors of homicide where the crime occurred in the household. Our working relationships with VOCA Victim Assistance funded non-profit agencies throughout the state continues to be a positive solution to ensure timely payments to landlords, property managers, utility companies, and others who provide relocation services.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

    NMCVRC provides outreach and training to Federal victim service providers. We continue to collaborate with federal agencies on a multi-disciplinary team in efforts to determine needs and provide services to victims of sex trafficking and labor trafficking. Our agency continues to enhance collaboration with the Coalition to Stop Violence Against Native Women to address the needs in Indian Country. We have strong relationships with our local FBI and Homeland Security victim advocates who provide referrals and supporting documentation for crimes that occur on Indian Country and federal lands. This ensures timely eligibility determinations and processing of incurred expenses.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

    NMCVRC conducted a July and September Academy for Victim Assistance. This provided basic victim advocacy training to over 100 advocates throughout New Mexico in District Attorney's offices, Child Advocacy Centers, law enforcement advocates, shelter advocates, and sexual assault advocates. This training provided overviews from New Mexico's Coalition of Sexual Assault Programs, Coalition to Stop Violence Against Native Women, New Mexico Coalition Against Domestic Violence, New Mexico Attorney General's Office, and many other programs who provide services to victims with disabilities, victims of human trafficking, child victims, transgender services, and victim compensation services.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

    VOCA administrative funds are used to pay portions of agency rent, phone, vehicle lease, and travel. These funds continue to support our agency operational needs to process compensation applications. Travel provides our staff abilities to provide outreach and training of victim compensation and VINE services. Staff are also able to attend national trainings, such as the National VOCA Conference in Georgia. These trainings allow staff to stay up to date on best services and also learn what services are being provided in other states throughout the country.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

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We were successful in passing legislation that has added Failure to Render Aid to our enumerated crimes. This is a point of discussion in all victim compensation trainings and has been well received. This has allowed our program to begin paying on incurred expenses such as funeral, medical, lost wages, and others.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

NMCVRC participates in several multi-disciplinary teams such as Human Trafficking Task Force, Intimate Partner Death Review Team, and the Albuquerque Family Advocacy Center. Each of these have active members from federal, state, tribal, law enforcement, and non-profit service providers. These collaborative efforts allow for discussions of gaps in services and potential solutions. Our agency gains further access to information which has allowed streamlined eligibility determinations.

10. **Please explain any public outreach efforts to improve awareness of your program.**

NMCVRC continues to provide outreach and training services to ensure most updated information regarding victim compensation is available. Failure to Render Aid and NM VINE have been our most recent topics to our outreach efforts. We continue to have the ability to provide training to new probation and parole cadets, victim advocate volunteers in the state's largest judicial district, and volunteers throughout the state who serve as Court Appointed Special Advocates. In addition, as stated in question 6, NMCVRC conducted a July and September Academy for Victim Assistance.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

81 days on average to process an victim compensation application, 65% care and support payment to providers, 100% care and support payment to individual victims

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

We continue to have conversations and dialogue with the Coalition to Stop Violence Against Native Women, New Mexico's Coalition of Sexual Assault Programs, New Mexico Coalition Against Domestic Violence, New Mexico Child Advocacy Center Children's Alliance, and the New Mexico Child Advocacy Network to improve and change legislation which would further assist and support services to victims. As an example, removing statute which requires victims report incidents to law enforcement within 30 days (180 for domestic violence/sexual assault) and instead requiring a report being made to law enforcement at any point and continued cooperation with the investigation and legal process.