

NY Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2017 to Sept 30, 2018]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047
Federal Award Amount	\$118,676,064.00	\$133,904,016.00	\$110,391,054.00	\$199,383,453.00
Total Amount of Subawards	\$83,559,398.00	\$10,939,366.00	\$0.00	\$0.00
Total Number of Subawards	470	112	0	0
Administrative Funds Amount	\$4,747,043.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$1,186,760.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$29,182,863.00	\$122,964,650.00	\$110,391,054.00	\$199,383,453.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047
Government Agencies Only	78	10	0	0
Corrections	0	1	0	0
Courts	4	0	0	0
Juvenile Justice	5	3	0	0
Law Enforcement	16	0	0	0
Prosecutor	37	2	0	0
Other	16	4	0	0
Nonprofit Organization Only	390	101	0	0
Child Abuse Service organization (e.g., child advocacy center)	52	24	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	92	30	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	10	8	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	73	10	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	32	11	0	0
Multiservice agency	129	17	0	0
Other	2	1	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	2	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	2	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	1	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	1	0	0
Total Number of Subawards	470	112	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047

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A. Continue a VOCA-funded victim project funded in a previous year	444	22	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	0	0	0	0
C. Start up a new victim services project	26	90	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds
A single SAR can select multiple service types. Numbers are not unique

	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047
A.INFORMATION & REFERRAL	468	112	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	467	112	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	466	112	0	0
D.SHELTER/HOUSING SERVICES	415	111	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	466	112	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	468	112	0	0

Priority and Underserved Requirements

Priority Area	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047
Child Abuse				
Total Amount	\$6,071,693.00	\$4,651,658.00	\$0.00	\$0.00
% of Total Federal Award	5.00 %	3.00 %		
Domestic and Family Violence				
Total Amount	\$14,935,145.00	\$2,035,481.00	\$0.00	\$0.00
% of Total Federal Award	13.00 %	2.00 %		
Sexual Assault				
Total Amount	\$6,228,531.00	\$2,276,453.00	\$0.00	\$0.00
% of Total Federal Award	5.00 %	2.00 %		
Underserved				
Total Amount	\$24,041,716.00	\$1,920,291.00	\$0.00	\$0.00
% of Total Federal Award	20.00 %	1.00 %		

Budget and Staffing

Staffing Information	2015-VA-GX-0028	2016-VA-GX-0069	2017-VA-GX-0047	2018-V2-GX-0047
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Total number of paid staff for all subgrantee victimization program and/or services	2264	197		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	3411013	358494		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1993	3423		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	461653	38509		



Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	350	16030	13300	12994	12399	13680
Adult Sexual Assault	1	4475	4740	4961	6390	5141
Adults Sexually Abused/Assaulted as Children	348	8286	6247	6136	2172	5710
Arson	344	115	95	105	177	123
Bullying (Verbal, Cyber or Physical)	343	1389	1614	1623	1711	1584
Burglary	344	1119	1003	1097	3786	1751
Child Physical Abuse or Neglect	349	6771	6887	7787	7469	7228
Child Pornography	339	167	381	235	291	268
Child Sexual Abuse/Assault	350	14676	14707	16280	16582	15561
Domestic and/or Family Violence	3	43992	36255	40463	39541	40062
DUI/DWI Incidents	341	2243	1646	1613	3740	2310
Elder Abuse or Neglect	343	965	1029	1237	1163	1098
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	342	79	111	85	138	103
Human Trafficking: Labor	342	126	127	135	165	138
Human Trafficking: Sex	344	441	352	414	510	429
Identity Theft/Fraud/Financial Crime	343	1224	1536	1490	1605	1463

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Kidnapping (non-custodial)	338	58	60	83	91	73
Kidnapping (custodial)	339	49	22	66	140	69
Mass Violence (Domestic/International)	337	14	16	38	68	34
Other Vehicular Victimization (e.g., Hit and Run)	342	480	414	416	439	437
Robbery	346	7082	5038	4837	2898	4963
Stalking/Harassment	350	3738	3994	4419	4753	4226
Survivors of Homicide Victims	345	1731	1617	1673	1818	1709
Teen Dating Victimization	343	186	222	228	247	220
Terrorism (Domestic/International)	337	38	29	32	73	43
Other	343	21183	15247	15186	22285	18475

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	259	290	361	354	1071
Homeless	1997	1941	2053	1761	6352
Immigrants/Refugees/Asylum Seekers	3355	3876	3851	4436	13757
LGBTQ	1402	1408	1551	1698	5149
Veterans	158	144	174	202	611
Victims with Disabilities: Cognitive/Physical /Mental	5665	5428	5777	6448	19816
Victims with Limited English Proficiency	5406	6102	6599	6225	21084
Other	1457	1166	1069	377	4154

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	451257	
Total number of anonymous contacts who received services during the Fiscal Year	171774	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	340205	75.39 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	52404	11.61 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	76776	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	705	0.21 %

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Asian	5421	1.59 %
Black or African American	41236	12.12 %
Hispanic or Latino	36380	10.69 %
Native Hawaiian or Other Pacific Islander	331	0.10 %
White Non-Latino or Caucasian	63578	18.69 %
Some Other Race	3913	1.15 %
Multiple Races	3844	1.13 %
Not Reported	27892	8.20 %
Not Tracked	156905	46.12 %
Race/Ethnicity Total		340205
Gender Identity		
Male	47521	13.97 %
Female	125341	36.84 %
Other	1057	0.31 %
Not Reported	11559	3.40 %
Not Tracked	154727	45.48 %
Gender Total		340205
Age		
Age 0- 12	34289	10.08 %
Age 13- 17	11849	3.48 %
Age 18- 24	16661	4.90 %
Age 25- 59	86560	25.44 %
Age 60 and Older	12134	3.57 %
Not Reported	23702	6.97 %
Not Tracked	155010	45.56 %
Age Total		340205

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	299	287428	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	279897
			A2. Information about victim rights, how to obtain notifications, etc.	988221
			A3. Referral to other victim service programs	59880

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	104521
B. Personal Advocacy/ Accompaniment	294	95262	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	6312
			B2. Victim advocacy/accompaniment to medical forensic exam	5841
			B3. Law enforcement interview advocacy/accompaniment	13198
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	187199
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2630
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	2146
			B7. Intervention with employer, creditor, landlord, or academic institution	9072
			B8. Child or dependent care assistance (includes coordination of services)	5073
			B9. Transportation assistance (includes coordination of services)	53896
			B10. Interpreter services	8948
C. Emotional Support or Safety Services	274	176595	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	100671
			C2. Hotline/crisis line counseling	282802
			C3. On-scene crisis response (e.g., community crisis response)	2710
			C4. Individual counseling	218590
			C5. Support groups (facilitated or peer)	20590
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	55294
			C7. Emergency financial assistance	41743
D. Shelter/ Housing Services	100	7344	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	133509
			D2. Transitional housing	10755

			D3. Relocation assistance (includes assistance with obtaining housing)	5733
E. Criminal/ Civil Justice System Assistance	249	154101	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	29611154
			E2. Victim impact statement assistance	4449
			E3. Assistance with restitution	7428
			E4. Civil legal assistance in obtaining protection or restraining order	8361
			E5. Civil legal assistance with family law issues	10101
			E6. Other emergency justice-related assistance	3663
			E7. Immigration assistance	1518
			E8. Prosecution interview advocacy/accompaniment	23451
			E9. Law enforcement interview advocacy/accompaniment	22385
			E10. Criminal advocacy/accompaniment	142159
E11. Other legal advice and/or counsel	8484			



Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	
N/A	

Describe any planning or training events held during the reporting period.

N/A

Describe any program policies changed during the reporting period.

In light of the changes to the VOCA regulations, OVS adopted a number of policy changes related to the activities that we would fund with our VOCA funds. These included allowing sub-grantees to: to fund case manager services; to fund attorney services for programs who are in need of legal services to assist with the provision of comprehensive, victim-centered work; to partner with programs to improve and expand services for vulnerable adults at risk of abuse, neglect or financial exploitation.

Describe any earned media coverage events/episodes during the reporting period.

Below please find a list of all relevant media events during the reporting period: Staff from the state Office of Victim Services attended the New York State Fair in August 2018. Victim Assistance Academy Training sessions for victim advocates and service providers were held throughout the state from July – September 2018. In total, 228 attendees from 118 organizations took part in these training sessions. For three days in November 2017, more than 400 victim advocates and service providers from across New York State attended a professional development conference in Albany so they can reach more crime victims during their time of need. Sponsored by the state Office of Victim Services, the three-day training was geared toward helping these professionals better connect with crime victims from traditionally underserved populations, including the elderly, members of the LGBTQ community, immigrants and male victims of sexual abuse. On November 17, 2017, OVS recognized the Transgender Day of Remembrance which honors victims of homicide and bigotry. This year alone, more than two dozen members of the transgender community have been murdered across the United States. The Transgender Day of Remembrance pays homage to these losses and recognizes the disproportionate bigotry directed at transgender individuals: Nearly half of the roughly 27,000 transgender people surveyed in a national study conducted in 2015 indicated they were verbally harassed because of being transgender; about 9 percent said they had been attacked due to their gender identity. Today, we remember the fallen and call on New Yorkers to build safer communities by accepting others, including transgender people. On January 25, 2018, OVS hosted a screening of the Sands of Silence: Waves of Courage, an award-winning documentary about human trafficking, as part of an event marking Human Trafficking Awareness Month. In addition to a Q&A session with Sands of Silence filmmaker Chelo Alvarez-Stehle and Virginia Isaias, a survivor who is featured in the film, the event included a discussion of the state's response to human trafficking, its support for victims, and training and resources available for law enforcement. On April 9, 2018 Governor Cuomo announced that 86 state-funded victim assistance programs will receive approximately \$20.4 million over three years to hire case managers who will streamline and improve services for crime victims and their families. The funding, which is administered by the New York State Office of Victim Services, will allow these programs to hire 110 case managers who will connect individuals with direct assistance to help them recover, including counseling, advocacy and civil legal help, among other services. The State Office of Victim Services partnered with the American Red Cross to sponsor a blood drive during National Crime Victims Rights Week. The state Office of Victim Services first partnered with the American Red Cross in 2008 to sponsor a blood drive during Crime Victims' Rights Week. The sponsorship made sense because the agencies share a common mission: providing a safety net for people when they have no place else to turn. This year's blood drive on Wednesday, April 11 marked the 11th anniversary of that Crime Victims' Rights Week partnership. On April 17, 2018 the OVS hosted a summit on Male Sexual Assault. The summit titled Seeking Solutions: Starting the Conversation about Male Sexual Assault featured a Keynote presentation by award-winning New York Times columnist Charles M. Blow. Also featured were a panel of male survivors of sexual assault and a solutions-focused round table of experts in the fields of victim advocacy, law enforcement, psychology, media and more. In July Governor Cuomo announced that \$8.4 million in state and federal funding was made available to improve and expand services for vulnerable adults at risk of abuse, neglect or financial exploitation. Developed by the state Office of Victim Services and state Office for the Aging, the Elder Abuse Interventions and Enhanced Multidisciplinary Teams Initiative is the first of its kind in the nation. The initiative will fund and support 23 existing multidisciplinary teams currently targeting elder abuse and establish additional teams with the goal of serving every county in the state by the fall of 2020. In September Office of Victim Services partnered with State University of New York to Expand the "SUNY's Got Your Back" Comfort Bag Program. \$5 million in funding through the state Office of Victim Services will allow the State University of New York to supply and distribute 225,000 comfort bags to victims of sexual assault and domestic violence seeking help at hospitals, shelters and rape crisis centers across the state.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

In the aftermath of last October's Manhattan terrorist truck attack in the Tribeca section of New York City, OVS worked with OVS-funded service providers to help individuals affected by the incident file claims for compensation for medical bills and other expenses and also provide direct services, such as crisis intervention and counseling. In addition, OVS also reached out to the FBI to work with advocates to provide funding for non-VOCA allowable expenses such as transportation for family members from outside of the USA. OVS continues to collect contact information from funded programs to assist us in the event of mass casualty events like these. Because these kinds of incidents can occur any day and any time, it is imperative for us to know the

proper staffer or program manager to contact in the event of an off-hours emergency. We require either home phone numbers, cell phone numbers or work cell phone numbers that can be used to contact the appropriate person around the clock. OVS managers continue to work to develop strategies and coordinated responses for crime-related mass casualty events. OVS managers have met with and continue to meet with local communities as well as the FBI to work on best practices when confronting such an event. OVS continues to actively pursue and build its relationship with the NYS Department of Homeland Security and Emergency Services, to ensure the agency has a role in any crime-related mass casualty event.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Programs continue to provide information on compensation benefits during their intake process but some have related that victims are too overwhelmed at this point to consider filing the additional paperwork required to initiate a claim, especially if they do not have any immediate out-of-pocket expenses to be considered. OVS has an on-line Victim Services Portal which allows more immediate submission of applications and removes this deterrent for certain victims, however programs do not always reintroduce the compensation option at a later time in their relationship with the victim when there may be newly incurred expenses. OVS funded Victim Assistance Programs continue to tell us that undocumented immigrants are hesitant to report crimes to police, to participate in the criminal justice process or seek crime victim services as they are fearful of being deported. OVS continues to provide training and guidance to help clarify claims opportunities when these issues are identified during site visits and program contacts. OVS continues to provide monthly victim assistance program training for any program who wants to attend and also has started to bring staff from the compensation division along on program site visits so that they can be available to answer any program questions as well.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

Programs participate in local coalitions, multidisciplinary teams, and taskforces to coordinate services for various victim populations. These meetings incorporate input and service strategies from multiple public and private entities such as local victim assistance agencies, law enforcement, and health and human service programs. They also attend regional Coalition meetings to discuss service approaches with their local contemporaries, receive direct service training, and development. A concerted outreach effort to ensure that those most in need of our services was made so that victims are aware that services are available to them. In addition, OVS again hosted a booth at the New York State Fair to educate the public about our services and the services offered by our funded programs. OVS also holds our own Advisory Council meetings with our VAPs where issues and concerns are discussed together to work towards solutions to help victims. OVS has also partnered with several other state agencies to provide funding for direct services to victims of crime.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

OVS released grant procurements to provide funding for Case Managers as well as Attorney Services. Through this funding more than \$18 million will be used for Case Manager services and more than \$81 million for Attorney services will be used to enhance services provided to victims of crime. OVS also continues to ramp up staff by increasing grants unit staff for better, more efficient contract management and monitoring of our programs. OVS is collaborating with the New York State Office for the Aging to expand multi-disciplinary teams to expand a community response to complex cases of elder abuse, including financial exploitation, physical abuse, emotional abuse, psychological abuse, sexual abuse, and financial abuse/exploitation.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Human trafficking (HT) victims continue to experience a lack of adequate shelter after reporting the crime. Victims of HT cannot find shelter which supports their language and cultural needs which can lead to victims returning to their traffickers. OVS has provided funding to programs to increase their capacity to provide services to HT victims and continues to explore ways to address this issue in New York State. Transportation is an issue in many upstate, rural communities, several regions of the state do not have child advocacy centers where VOCA funded projects provide services to child victims and often need to coordinate transportation to CACs for medical or forensic examinations. OVS has worked with several CACs to open satellite offices in communities that do not have access to these services. Additionally, OVS has partnered with the NYS Office of Children and Family Services to fund a project for mobile CAC units, these units will be able to travel to different rural locations where victims have difficulty getting services. Sexual assault is a high priority issue in New York. To ensure that services are available to all sexual assault victims, The Governor's Office has initiated several projects in addition to the VOCA funded sexual assault projects. Campus sexual assault is being addressed by all state agencies that fund rape crisis programs and OVS has partnered with the State University of New York on a project that will provide victims of sexual assault with comfort bags containing items that can be of use in the situation that they have been through. Domestic and interpersonal violence remains a significant issue in New York. Victims of domestic violence receive shelter and support services by VOCA funded projects. Victims often remain in the system for an extended period of time because they have limited resources to move forward. Many victims are under

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employed or unemployed, have no housing options after shelter, need child care and transportation. There are few transitional housing projects to assist victims in making the transition from victim to survivor and OVS is working to increase the number of these projects.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

OVS continues to participate in the Governor's Interagency Human Trafficking Task Force. We have conducted training for several sub-grantees on Human Trafficking and representatives from the U.S. Attorney's Office are interested in partnering with OVS at future training events. However, the majority of VAPs deal primarily with local law enforcement on cases and report not being exposed to federal crimes. VAPs have expressed both a willingness to assist victims of such incidents and establish relationships with federal law enforcement and victim service agencies to facilitate services should the need arise.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

The top issues continue to be mental health, lack of housing, lack of civil legal representation, underserved populations such as elder abuse, Native Americans, LGBTA and young men of color. Programs report that the continued increase in victims with mental health issues and illegal drug use in their areas causes a ripple effect of crimes such as assaults, robberies, and burglaries. Resources to deal with mental health and addiction issues are similarly impacted by financial constraints. Programs report a need for additional shelter space as well as the need for more transitional housing opportunities for victims. Affordable housing remains a significant issue with limited resources available for victims to secure housing by assisting with rent, security deposits and utility connection costs. With the increase in mass casualty events, OVS has met with local communities as well as the FBI in an effort to be proactive in how to plan for the next event. Service providers have expressed a significant need for case managers to address the full scope of issues victims face as a consequence of their victimization, such as housing, employment and social services issues. OVS has entered into contracts to fund case managers at OVS-funded programs. We have also been told that access to attorneys to address civil legal needs of crime victims is a pressing need and we have also entered into contracts with programs to provide attorney services.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Programs continue to report high turnover due to low salary and emotional burn out. While some programs have used the additional funding that they have received to provide overdue raises to current staff and to recruit new positions at a higher rate, it still remains an issue. Programs have also implemented staff appreciation programs to help retain experienced staff.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Our current contracts have a three-year term with a two-year renewal option that was exercised and will run through September 30, 2019; therefore, OVS did not release a request for applications for our victim assistance programs during the reporting period. OVS did release RFAs for case manager services and attorney services which resulted in awards totaling over \$18 million for Case Manager services and awards totaling more than \$81 million for Attorney services, these will be used to enhance services provided to victims of crime being provided to enhance services to child victims of crime. All NYS agencies are required to publicize competitive grant opportunities on the state's Grants Gateway System, as well as advertise opportunities in the NYS Contract Reporter.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

OVS is able to direct funding to new/underserved populations through discretionary awards; by amending our existing contracts to provide additional funding and services; through a new competitive or non-competitive bid; or through a single/sole source contract. OVS can also enter into emergency contracts, when justified, allowing us the flexibility to provide direct funding when a need is identified.

Please explain how your program is able to respond to gaps in services during the reporting period.

When service gaps are identified, OVS canvasses programs currently providing victim services in the needed area to see if they are interested in providing the additional needed services. For example, if the only agency providing particular services in a particular county announced they were shutting down their program, we would reach out to programs in neighboring counties with the expertise and experience to provide those services and work to locate one interested in expanding their current contract to include those services for that county. As an example, a program that operated an OVS-funded Child Advocacy Center could no longer meet its match requirement. To avoid a gap in services to child victims, OVS worked with the original sub-grantee, the Office of Children and Family Services and the local community to identify another service provider who could take over operation of the CAC.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

OVS is required by law to submit a written report to the governor and to the NYS legislature on our agency activities including, but not limited to, specific information regarding crime victim service programs funded by OVS; other sources of funding for crime victims service programs; and an assessment of the adequacy of the current level of funding to meet the reasonable needs of the crime victims service program. The Annual Report for the most recently completed, state fiscal year will be published shortly.