Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: NC Victim Compensation Commission

POC NAME: Janice Carmichael

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

   Q1: Oct-Dec 2017: 831

   Q2: Jan-Mar 2018: 767

   Q3: Apr-Jun 2018: 722

   Q4: Jul-Sep 2018: 863

   Annual: 3,183

2. Number of victims whose victimization is the basis for the application.

   Q1: Oct-Dec 2017: 831

   Q2: Jan-Mar 2018: 767

   Q3: Apr-Jun 2018: 722

   Q4: Jul-Sep 2018: 863

   Annual: 3,183

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	**Q1**	**Q2**	**Q3**	**Q4**	**Annual**
American Indian or Alaska Native	16	13	13	16	58
Asian	3	10	5	3	21
Black or African American	291	234	233	268	1026
Hispanic or Latino	60	61	64	52	237
Native Hawaiian or Other Pacific Islander	9	0	1	6	16
White Non-Latino or Caucasian	278	303	224	292	1097
Some Other Race	2	6	3	0	11
Multiple Races	6	2	4	11	23
Not Reported	145	134	169	208	656
Not Tracked	21	4	6	7	38
Race/Ethnicity Total	831	767	722	863	3183
B. GENDER					
Male	313	257	256	282	1108
Female	515	508	461	574	2058
Not Reported	2	1	2	2	7
Not Tracked	1	1	3	5	10
Gender Total	831	767	722	863	3183
C. AGE					
Age 0- 12	116	105	101	122	444
Age 13- 17	90	103	79	104	376
Age 18- 24	206	175	161	167	709
Age 25- 59	381	349	354	431	1515
Age 60 and Older	31	29	26	33	119
Not Reported	7	6	1	6	20
Not Tracked	0	0	0	0	0
Age Total	831	767	722	863	3183

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2017:

   Only one application is usually counted per crime

   Q2: Jan-Mar 2018:

   Only one application is usually counted per crime

   Q3: Apr-Jun 2018:

   Only one application is usually counted per crime

   Q4: Jul-Sep 2018:

   Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:	831
Q2: Jan-Mar 2018:	767
Q3: Apr-Jun 2018:	722
Q4: Jul-Sep 2018:	863
Annual:	3,183

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:	614
Q2: Jan-Mar 2018:	670
Q3: Apr-Jun 2018:	675
Q4: Jul-Sep 2018:	782
Annual:	2,741

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:	333
Q2: Jan-Mar 2018:	255
Q3: Apr-Jun 2018:	299
Q4: Jul-Sep 2018:	202
Annual:	1,089

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	2	4	13	4	23
B. Failure to report to police	15	17	15	10	57
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	103	81	69	69	322
D. Incomplete information	3	13	14	10	40
E. Contributory misconduct	37	18	27	18	100
F. Ineligible crime	38	35	48	30	151
G. Ineligible application	71	39	47	29	186
Other	64	48	66	32	210

Denial explanation:

Qtr 1: Benefit the offender, Criminal activity-felony, Criminal activity-misdemeanor, Unfounded

Qtr 2: A-E felony denials 1 Benefit the offender 1 Criminal activity-felony 10 Criminal activity - misdemeanor 15 Unfounded claim 21

Qtr 3: A-E felony within 3 years, Benefit the offender, Criminal activity-felony and misdemeanor, Unfounded claims

Qtr 4: Award would Benefit the Offender, Criminal activity-felony, Criminal activity - misdemeanor, Unfounded

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:	189
Q2: Jan-Mar 2018:	0
Q3: Apr-Jun 2018:	230
Q4: Jul-Sep 2018:	323
Annual:	742

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	172	$ 0	$ 0	$ 0	$ 0	$ 1,290,718	$ 4,106	$ 0	$ 0	■	$ 0	$ 35,332	$ 1,330,156	1	43	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 226	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 226	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	129	$ 0	$ 0	$ 0	$ 0	$ 22,970	$ 34,719	$ 0	$ 0	$ 45,667	$ 0	$ 0	$ 103,356	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	108	$ 2,250	$ 0	$ 0	$ 444,458	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 446,708	0	24	0	0	0
Human Trafficking										■								
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 370	$ 0	$ 0	■	$ 0		$ 370	0	0	0	0	0
Other Vehicular Crimes	13	$ 0	$ 0	$ 0	$ 7,750	$ 58,728	$ 2,230	$ 0	$ 0	■	$ 0	$ 3,877	$ 72,585	0	1	0	0	0
Robbery										■								
Sexual Assault	190	$ 0	$ 0	$ 0	$ 0	$ 44,081	$ 3,121	$ 0	$ 0	$ 88,331	$ 0		$ 135,533	0	2	0	0	0
Stalking										■								
Terrorism										■								
Total	614	$ 2,250	$ 0	$ 0	$ 452,208	$ 1,416,723	$ 44,546	$ 0	$ 0	$ 133,998	$ 0	$ 39,209	$ 2,088,934	1	71	0	0	0

* Other expense explanations

Assault	Work loss, out-of-pocket expenses
Other Vehicular Crimes	Work loss, out of pocket payments

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■								
Assault	207	$ 0	$ 0	$ 0	$ 0	$ 1,199,853	$ 6,438	$ 0	$ 0	■■■	$ 0	$ 92,341	$ 1,298,632	0	49	0	0	0
Burglary										■■■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 530	$ 0	$ 0	$ 0	■■■	$ 0		$ 530	0	1		0	0
Child Pornography										■■■								
Child Sexual Abuse	137	$ 0	$ 0	$ 0	$ 0	$ 16,813	$ 3,601	$ 0	$ 0	$ 58,011	$ 0	$ 0	$ 78,425	0	1		0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 3,954	$ 0	$ 0	$ 0	$ 0	■■■	$ 0		$ 3,954	0	0	0	0	0
Fraud/Financial Crimes										■■■								
Homicide	111	$ 1,000	$ 0	$ 0	$ 442,113	$ 150	$ 667	$ 0	$ 0	■■■	$ 0		$ 443,930	0	16	0	0	0
Human Trafficking										■■■								
Kidnapping										■■■								
Other Vehicular Crimes	11	$ 0	$ 0	$ 0	$ 10,818	$ 98,387	$ 0	$ 0	$ 0	■■■	$ 0	$ 8,936	$ 118,141	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 7,931	$ 0	$ 0	$ 0	■■■	$ 0		$ 7,931	0	0	0	0	0
Sexual Assault	200	$ 0	$ 0	$ 0	$ 0	$ 15,578	$ 1,271	$ 0	$ 0	$ 103,051	$ 0	$ 0	$ 119,900	0	2	0	0	0
Stalking										■■■								
Terrorism										■■■								
Total	670	$ 1,000	$ 0	$ 0	$ 456,885	$ 1,339,242	$ 11,977	$ 0	$ 0	$ 161,062	$ 0	$ 101,277	$ 2,071,443	0	69	0	0	0

* Other expense explanations

Assault	Work loss - claimant out-of-pocket expenses
Other Vehicular Crimes	Work loss - out of pocket expenses
Sexual Assault	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■■■								
Assault	195	$ 0	$ 0	$ 0	$ 0	$ 1,489,653	$ 5,563	$ 0	$ 0	■■■	$ 0	$ 96,931	$ 1,592,146	2	46	0	0	0
Burglary										■■■								
Child Physical Abuse/Neglect	1	$ 0	$ 0	$ 0	$ 0	$ 5	$ 0	$ 0	$ 0	■■■	$ 0	$ 0	$ 5	0	0		0	0
Child Pornography										■■■								
Child Sexual Abuse	126	$ 0	$ 0	$ 0	$ 0	$ 18,620	$ 6,299	$ 0	$ 0	$ 47,335	$ 0	$ 0	$ 72,254	0	0		0	0
DUI/DWI	2	$ 0	$ 0	$ 0	$ 5,000	$ 299	$ 0	$ 0	$ 0	■■■	$ 0	$ 0	$ 5,299	0	0	0	0	0
Fraud/Financial Crimes										■■■								
Homicide	115	$ 52	$ 0	$ 0	$ 450,903	$ 979	$ 553	$ 0	$ 0	■■■	$ 0	$ 0	$ 452,487	0	21	0	0	0
Human Trafficking										■■■								
Kidnapping										■■■								
Other Vehicular Crimes	6	$ 0	$ 0	$ 0	$ 2,011	$ 61,209	$ 0	$ 0	$ 0	■■■	$ 0	$ 4,500	$ 67,720	0	0	0	0	0
Robbery										■■■								
Sexual Assault	230	$ 0	$ 0	$ 0	$ 0	$ 10,301	$ 3,871	$ 0	$ 0	$ 110,311	$ 0	$ 0	$ 124,482	0	0	0	0	0
Stalking										■■■								
Terrorism										■■■								
Total	675	$ 52	$ 0	$ 0	$ 457,914	$ 1,581,065	$ 16,285	$ 0	$ 0	$ 157,646	$ 0	$ 101,431	$ 2,314,392	2	67	0	0	0

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

* Other expense explanations

Assault	Out of pocket expenses, work loss
Other Vehicular Crimes	Work Loss

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

EXPENSE TYPES PAID (in dollars) | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	169	$ 0	$ 0	$ 0	$ 0	$ 1,062,620	$ 1,458	$ 0	$ 0	■	$ 0	$ 81,699	$ 1,145,777	1	48	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 0	$ 0	$ 2,113	$ 0	$ 0	$ 0	■	$ 0		$ 2,113	0	3		0	0
Child Pornography										■								
Child Sexual Abuse	190	$ 0	$ 0	$ 0	$ 0	$ 8,248	$ 14,167	$ 0	$ 0	$ 82,907	$ 0	$ 0	$ 105,322	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	86	$ 0	$ 0	$ 0	$ 357,779	$ 2,836	$ 167	$ 0	$ 0	■	$ 0	$ 0	$ 360,782	0	14	0	0	0
Human Trafficking										■								
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 10,270	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 10,270	0	1	0	0	0
Other Vehicular Crimes	9	$ 0	$ 0	$ 0	$ 9,169	$ 64,319	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 73,488	0	0	0	0	0
Robbery										■								
Sexual Assault	323	$ 0	$ 0	$ 0	$ 0	$ 4,135	$ 135	$ 1,800	$ 0	$ 173,007	$ 0	$ 0	$ 179,077	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	782	$ 0	$ 0	$ 0	$ 366,947	$ 1,154,541	$ 15,926	$ 1,800	$ 0	$ 255,914	$ 0	$ 81,699	$ 1,876,828	1	66	0	0	0

* Other expense explanations

Assault	Work loss, prescription reimbursements

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										███████								
Assault	743	$ 0	$ 0	$ 0	$ 0	$ 5,042,843	$ 17,564	$ 0	$ 0	███████	$ 0	$ 306,303	$ 5,366,710	4	186	0	0	0
Burglary										███████								
Child Physical Abuse/Neglect	7	$ 0	$ 0	$ 0	$ 0	$ 2,874	$ 0	$ 0	$ 0	███████	$ 0	$ 0	$ 2,874	0	5		0	0
Child Pornography										███████								
Child Sexual Abuse	582	$ 0	$ 0	$ 0	$ 0	$ 66,650	$ 58,785	$ 0	$ 0	$ 233,920	$ 0	$ 0	$ 359,356	0	1		0	0
DUI/DWI	3	$ 0	$ 0	$ 0	$ 8,954	$ 299	$ 0	$ 0	$ 0	███████	$ 0	$ 0	$ 9,253	0	0	0	0	0
Fraud/Financial Crimes										███████								
Homicide	420	$ 3,302	$ 0	$ 0	$ 1,695,253	$ 3,965	$ 1,386	$ 0	$ 0	███████	$ 0	$ 0	$ 1,703,906	0	75	0	0	0
Human Trafficking										███████								
Kidnapping	2	$ 0	$ 0	$ 0	$ 0	$ 10,270	$ 370	$ 0	$ 0	███████	$ 0	$ 0	$ 10,640	0	1	0	0	0
Other Vehicular Crimes	39	$ 0	$ 0	$ 0	$ 29,747	$ 282,644	$ 2,230	$ 0	$ 0	███████	$ 0	$ 17,313	$ 331,933	0	1	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 7,931	$ 0	$ 0	$ 0	███████	$ 0		$ 7,931	0	0	0	0	0
Sexual Assault	943	$ 0	$ 0	$ 0	$ 0	$ 74,095	$ 8,398	$ 1,800	$ 0	$ 474,700	$ 0	$ 0	$ 558,993	0	4	0	0	0
Stalking										███████								
Terrorism										███████								
Total	2,741	$ 3,302	$ 0	$ 0	$ 1,733,955	$ 5,491,571	$ 88,734	$ 1,800	$ 0	$ 708,620	$ 0	$ 323,615	$ 8,351,597	4	273	0	0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   There were no significant changes in the number of applications received during the reporting period.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 96

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The North Carolina compensation program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered into VC data base; Distribution - when all needed material are in file the claim is distributed for investigation, if additional materials are needed the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award-claim is transferred to examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   There were no emerging issues or notable trends encountered during the reporting period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   Presentations and informational materials are provided to the FBI, tribal communities and military communities along with other outreach efforts throughout the state in collaboration with other federal agencies.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   Training and material provided to external agencies such as DA's offices, Law Enforcement and other victim service agencies; which allowed these agencies to provide victims/claimants with compensation referral information.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   VOCA Administrative Funds supports 2 1/2 positions which are critical to servicing victims. Without the Admin supported positions we could not provide timely or quality service to victims. The VOCA Administrative Funds also provided promotional materials and compensation staff training.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   No, no laws, initiatives, or policy changes in North Carolina regarding victim compensation during the reporting period.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   This program continues to work closely with law enforcement, courts, VWLA's and U.S. attorneys' office by providing training and presentations throughout the year. Outreach efforts are made to multi-cultural ethnic agencies to include all ethnic groups.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    Current literature and brochures are provided to various agencies to include colleges and universities throughout the state. This program also works closely with NCVAN, Domestic Violence and Sexual Assault Coalitions, churches, funeral service providers, child advocacy centers, Mothers' Against Drunk Driving and other victim agencies.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

    NA

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Continued awareness and focus on the growing population of the state and identifying underserved victim areas.

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