

# NC Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2016-VA-GX-0075</b>	<b>2017-VA-GX-0050</b>	<b>2018-V2-GX-0061</b>	<b>2019-V2-GX-0067</b>
<b>Federal Award Amount</b>	\$68,178,534.00	\$56,971,254.00	\$103,435,763.00	\$70,371,764.00
<b>Total Amount of Subawards</b>	\$63,894,094.00	\$52,653,141.00	\$54,523,067.00	\$0.00
<b>Total Number of Subawards</b>	133	163	122	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$4,284,440.00	\$4,318,113.00	\$48,912,696.00	\$70,371,764.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2016-VA-GX-0075</b>	<b>2017-VA-GX-0050</b>	<b>2018-V2-GX-0061</b>	<b>2019-V2-GX-0067</b>
<b>Government Agencies Only</b>	<b>22</b>	<b>21</b>	<b>14</b>	<b>0</b>
Corrections	0	0	0	0
Courts	3	8	5	0
Juvenile Justice	0	0	0	0
Law Enforcement	2	1	0	0
Prosecutor	0	0	0	0
Other	17	12	9	0
<b>Nonprofit Organization Only</b>	<b>111</b>	<b>142</b>	<b>104</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	20	31	12	0
Coalition (e.g., state domestic violence or sexual assault coalition)	7	3	1	0
Domestic and Family Violence Organization	10	15	23	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	27	56	40	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	12	8	6	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	5	10	8	0
Multiservice agency	21	14	6	0
Other	9	5	8	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>
Campus-based victims services	0	0	4	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>133</b>	<b>163</b>	<b>122</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0075	2017-VA-GX-0050	2018-V2-GX-0061	2019-V2-GX-0067

Office for Victims of Crime - Performance Measurement Tool ( PMT )

A. Continue a VOCA-funded victim project funded in a previous year	68	107	82	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	30	21	13	0
C. Start up a new victim services project	35	35	25	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	2	0

**VOCA and Match Funds**  
A single SAR can select multiple service types. Numbers are not unique

	2016-VA-GX-0075	2017-VA-GX-0050	2018-V2-GX-0061	2019-V2-GX-0067
A.INFORMATION & REFERRAL	129	152	112	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	113	136	106	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	109	142	106	0
D.SHELTER/HOUSING SERVICES	63	94	66	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	107	139	95	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	132	162	120	0

**Priority and Underserved Requirements**

Priority Area	2016-VA-GX-0075	2017-VA-GX-0050	2018-V2-GX-0061	2019-V2-GX-0067
<b>Child Abuse</b>				
Total Amount	\$6,412,220.00	\$16,461,167.00	\$7,107,093.00	\$0.00
% of Total Federal Award	9.00 %	29.00 %	7.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$6,533,296.00	\$20,532,376.00	\$27,505,379.00	\$0.00
% of Total Federal Award	10.00 %	36.00 %	27.00 %	
<b>Sexual Assault</b>				
Total Amount	\$3,214,668.00	\$6,188,501.00	\$8,557,791.00	\$0.00
% of Total Federal Award	5.00 %	11.00 %	8.00 %	
<b>Underserved</b>				
Total Amount	\$14,264,914.00	\$8,453,907.00	\$10,438,438.00	\$0.00
% of Total Federal Award	21.00 %	15.00 %	10.00 %	

**Budget and Staffing**

Staffing Information	2016-VA-GX-0075	2017-VA-GX-0050	2018-V2-GX-0061	2019-V2-GX-0067
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Office for Victims of Crime - Performance Measurement Tool ( PMT )

Total number of paid staff for all subgrantee victimization program and/or services	1952.31	15224	1400
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	600461.085	1306020	1273909
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	2818.65	6415	1422
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	337569.172	382486	500767

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	128	7828	9311	10716	11919	9943
Adult Sexual Assault	1	4175	4643	4970	6101	4972
Adults Sexually Abused/Assaulted as Children	147	1644	2546	2094	2078	2090
Arson	17	185	162	151	163	165
Bullying (Verbal, Cyber or Physical)	1	2302	1989	2775	2782	2462
Burglary	26	1017	1335	1358	3533	1810
Child Physical Abuse or Neglect	169	5040	5585	5946	5734	5576
Child Pornography	101	121	131	214	190	164
Child Sexual Abuse/Assault	1	6367	6811	7493	6549	6805
Domestic and/or Family Violence	29	39167	43758	45491	50127	44635
DUI/DWI Incidents	20	589	688	753	1575	901
Elder Abuse or Neglect	2	1255	1122	1262	1505	1286
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	42	80	58	65	70	68
Human Trafficking: Labor	97	169	186	241	207	200
Human Trafficking: Sex	1	398	378	476	467	429
Identity Theft/Fraud/Financial Crime	29	1816	2514	2429	4694	2863

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Kidnapping (non-custodial)	45	268	280	302	281	282
Kidnapping (custodial)	46	48	63	103	161	93
Mass Violence (Domestic/International)	18	42	38	100	49	57
Other Vehicular Victimization (e.g., Hit and Run)	23	398	430	503	1663	748
Robbery	30	1220	1470	1437	1130	1314
Stalking/Harassment	144	2721	2961	3855	4022	3389
Survivors of Homicide Victims	2	345	365	422	502	408
Teen Dating Victimization	145	308	488	241	248	321
Terrorism (Domestic/International)	17	89	32	69	121	77
Other	8	3537	18231	7327	8888	9495

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	272	220	250	228	760
Homeless	3717	3391	4111	4087	11958
Immigrants/Refugees/Asylum Seekers	2597	2943	3126	3171	8481
LGBTQ	999	886	1030	1060	2158
Veterans	603	698	792	919	1859
Victims with Disabilities: Cognitive/Physical /Mental	3350	2922	3160	3356	9754
Victims with Limited English Proficiency	3857	4376	4426	4532	16645
Other	746	262	377	1014	429162

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	2976945	
Total number of anonymous contacts who received services during the Fiscal Year	1406895	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	1250289	42.00 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	63570	2.14 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	17506	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	2205	0.18 %

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Asian	1499	0.12 %
Black or African American	47816	3.82 %
Hispanic or Latino	17206	1.38 %
Native Hawaiian or Other Pacific Islander	405	0.03 %
White Non-Latino or Caucasian	91042	7.28 %
Some Other Race	2498	0.20 %
Multiple Races	3505	0.28 %
Not Reported	41446	3.31 %
Not Tracked	1042667	83.39 %
<b>Race/Ethnicity Total</b>		<b>1250289</b>
<b>Gender Identity</b>		
Male	47858	3.83 %
Female	149438	11.95 %
Other	1906	0.15 %
Not Reported	13113	1.05 %
Not Tracked	1037974	83.02 %
<b>Gender Total</b>		<b>1250289</b>
<b>Age</b>		
Age 0- 12	25535	2.04 %
Age 13- 17	12543	1.00 %
Age 18- 24	21993	1.76 %
Age 25- 59	88148	7.05 %
Age 60 and Older	12105	0.97 %
Not Reported	38421	3.07 %
Not Tracked	1051544	84.10 %
<b>Age Total</b>		<b>1250289</b>

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	288	215614	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	162721
			A2. Information about victim rights, how to obtain notifications, etc.	185805
			A3. Referral to other victim service programs	71151

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	157133
B. Personal Advocacy/ Accompaniment	255	109723	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	5314
			B2. Victim advocacy/accompaniment to medical forensic exam	5650
			B3. Law enforcement interview advocacy/accompaniment	11049
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	166370
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	9061
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	8295
			B7. Intervention with employer, creditor, landlord, or academic institution	10209
			B8. Child or dependent care assistance (includes coordination of services)	15466
			B9. Transportation assistance (includes coordination of services)	41345
			B10. Interpreter services	15437
C. Emotional Support or Safety Services	280	152282	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	179340
			C2. Hotline/crisis line counseling	150755
			C3. On-scene crisis response (e.g., community crisis response)	9517
			C4. Individual counseling	134210
			C5. Support groups (facilitated or peer)	39302
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	14245
			C7. Emergency financial assistance	23219
D. Shelter/ Housing Services	179	20073	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	92456
			D2. Transitional housing	8430

			D3. Relocation assistance (includes assistance with obtaining housing)	8597
E. Criminal/ Civil Justice System Assistance	245	2753848	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	3469281
			E2. Victim impact statement assistance	21708
			E3. Assistance with restitution	12259
			E4. Civil legal assistance in obtaining protection or restraining order	66388
			E5. Civil legal assistance with family law issues	16375
			E6. Other emergency justice-related assistance	22496
			E7. Immigration assistance	8175
			E8. Prosecution interview advocacy/accompaniment	11077
			E9. Law enforcement interview advocacy/accompaniment	11578
			E10. Criminal advocacy/accompaniment	28773
E11. Other legal advice and/or counsel	32152			

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	84
Number of people trained or attending education events during the reporting period.	6677
Number of events conducted during the reporting period.	200
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	

Annually, the GCC hosts two workshops for subrecipients and prospective applicants, which occur twice in different regions of the state. The Grant Writing Workshops focuses on pre-award guidance and provides training on VOCA regulations, GCC policies, the application process, and operating the Grant Enterprise Management System (GEMS). The Grant Award Workshops are geared toward subrecipients who receive VOCA funding through the GCC and educates subrecipients on grants financial management. The Grant Award Workshops provide training on 2 CFR 200, cost principles, audit requirements, documentation and record-keeping requirements, monitoring procedures, financial reporting, additional DOJ guidelines, and GCC Grants Management policies. Additionally, specific statewide coalitions and agencies receive a portion of administrative funding to provide programmatic training and technical assistance to local organizations. These agencies include: the NC Coalition Against Domestic Violence, (NCCADV) the NC Coalition Against Sexual Assault (NCCASA), the NC Victim Assistance Network (NCVAN), the NC Human Trafficking Commission (NCHTC), and Child Advocacy Centers of NC (CACNC). Each of these organizations provide subject-matter training, guidance on best practices, and requirements for programmatic compliance to best serve vulnerable populations across the state. The NCCADV provides a Training Program for local agencies across the state on domestic violence response and best practices. Content experts create facilitation guides and have standardized materials for each individual training. The NCCASA developed Statewide and County-wide infographs and website guides for service providers and the public. The NCHTC has developed a fact sheet on human trafficking incidents and response for local community groups, response teams, and other service providers. CACNC developed First Call: Abbreviated Initial Screening Tool, which serves as a tool for first responders working with children. The NCVAN works to provide resources to survivors of homicide victims and others harmed by violent crimes in the state. Through administrative funding, NCVAN has developed materials and curricula on vicarious trauma. This training involves exercises and materials that target prosecutors and advocates. The two tracks for the training are designed specifically to target (1) prosecutors and (2) advocates. The training are participatory and allow participants to process their trauma.

#### **Describe any planning or training events held during the reporting period.**

The GCC hosts workshops for subrecipients and applicants, occurring twice in different regions of the state. The Grant Writing Workshops focuses on the pre-award process through the GCC, and educates subrecipients on the policies, procedures, and requirements for all VOCA-funded projects through the GCC. The Grant Award Workshops provide training on compliance for VOCA-funded projects on topics related to 2 CFR 200, cost principles, audit requirements, documentation and record-keeping requirements, monitoring procedures, financial reporting, additional DOJ guidelines, and GCC Grants Management policies. The GCC also hosted in-service grants management training for all staff. The NCCADV conducted training on domestic violence basics, language access, teen dating violence, issues impacting immigrant communities, technology abuse, children and domestic violence, and mental health. NCCADV facilitators participate in short train-the-trainer sessions so that they may bring new skills back to their training. Members of the coalition have asked for more training on how to serve survivors with disabilities. The Training Program saw this as an opportunity to collaborate with the Vera Institute of Justice. In September 2019, the Training Program hosted the Vera Institute as they facilitated a training on best practices in serving survivors with disabilities and practicing cultural humility. The NCCASA hosted a statewide conference which consisted of 3 key-note speakers, 27 workshops, and 2 panel discussions. Other training conducted by NCCASA include webinars and in-person training on sexual assault victim response, resources, and best practices. The NCVAN developed curricula on vicarious trauma geared toward prosecutors and advocates. The NCHTC provided training events for local community groups, regional response teams, task forces, coalitions, law enforcement, and not-profit/non-government agencies. Additionally, the NCHTC held a 2-day statewide symposium and included four different tracks for workshops. CACNC has provided training focused around child advocacy centers and the requirements of accredited organizations. CACNC has provided multi-disciplinary team training, two statewide symposiums, and forensic interview training. Additionally, CACNC developed an abbreviated narrative interview training for first responders and began training, a physical abuse simulation lab for the MDT, and sex abuse 101 which is a required training for medical providers who wish to roster with CMEP.

#### **Describe any program policies changed during the reporting period.**

The GCC publishes an updated Request for Applications (RFA) each fiscal year with updates to policies, procedures, and priorities. The funding priorities are determined by the Commission and posted on the GCC web page each September. The updated RFA highlights additional policies of the GCC and various federal entities to ensure ongoing compliance with new and previously funded programs. Through updates of the RFA, the GCC works to strengthen grant writing requirements of applicants and subrecipients. Additionally, the GCC has worked to improve grants management and monitoring practices within the agency. GCC Grant Management staff provide regular monitoring of awarded grants at different periods throughout the life of the grant. This includes initial risk assessments of awarded projects, desk reviews, and regular site visits. The Grants Management team has updated our risk matrix tool and the site visit monitoring tool to be more concise on metrics and program outcomes. The GCC risk assessment policy has been updated to better maintain compliance with 2 CFR200.331(b), which requires that federal grant recipients and pass-through agencies evaluate each subrecipient's risk of noncompliance with federal statutes, regulations, and the terms and conditions of the subaward for purposes of determining the appropriate subrecipient monitoring or specific conditions. While first time subrecipients receive a pre-award risk assessment, most risk assessments are conducted by Grant Managers when assigned a new grant. Risk assessments should be completed in the first 90 days after a grant is opened in our Grant

Management Enterprise System (GEMS). A risk assessment can be conducted using the Risk Matrix Tool. The Risk Matrix Tool assesses subrecipient risk in: key/leadership staff qualifications, history of meeting reporting requirements, funding utilization, amount of funding, and a self-assessment of internal controls. Subrecipients are assigned a risk level of LOW, MEDIUM, or HIGH based upon this risk evaluation. Subrecipients may also be assigned to a higher risk level outside of the risk matrix tool based upon documented concerns by the Grant Manager.

**Describe any earned media coverage events/episodes during the reporting period.**

Key media coverage during this reporting period reported by our statewide coalitions and agencies include commercials and coverage for resources available. CACNC produced a 30-second and 60-second commercial that Spectrum agreed to air for free for five months. The NCVAN hosted events that were highlighted through local news media, and their trauma training was highlighted through local news media.

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

Agencies applying for VOCA funding through the GCC must indicate that they collaborate with local and statewide organizations and demonstrate their willingness to provide coordinated community responses to victims of crime. In addition to this, agencies must provide Memoranda of Understanding/Agreement with partner agencies and must indicate the responsibilities of each partnering agency. This practice is especially important for Family Justice Centers and partnering agencies who share office space and collaborative services. The GCC has an application priority designated for Collaborative/Multi-Agency Models (Family Justice Centers) and accepts applications for the development of models across the state. Funding awarded to Collaborative/Multi-Agency/Family Justice Center models assists local communities in providing services to victims through the establishment of co-located service models. Where funded, proposals promote the collaborative effort of service providers in making services more available to victims and promote the collaborative efforts of agencies within a local/regional area. Each center establishes a collaborative plan specifying how victims will access services and must provide evidence of pre-existing collaborative relationships between partners. All MOU/MOA must outline how the collective will provide core services to victims of crime. Examples of partners in existing projects include and are not limited to: domestic violence advocates, sexual assault advocates, child advocates, law enforcement, prosecutors, civil legal support, and mental health services.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

Through the Crime Victim Services Advisory Group, the GCC works to learn about promising practices, emerging issues, and chronic challenges faced by communities throughout the state. The Advisory Group consists of staff from individual agencies and subrecipients throughout the state who provides input on barriers that prevent victims from receiving assistance. Issues that have been identified include: transportation barriers for rural crime victims, lack of infrastructure of agencies in rural communities, and a lack of resources for victims of domestic violence after the abusive relationship ends. Statewide partners have identified the need for a law enforcement task force specific to human trafficking efforts, which is not VOCA-fundable. Additionally, there is a need for emergency housing for victims of human trafficking, 24-hour case management response, and additional specialized services for this victim population. While the state has populous areas in need of resources, the identified barriers are especially detrimental to culturally-specific communities and in rural/remote areas of the state. A continued issue is easy access to services for victims in rural communities, who struggle with meeting needs due to lack of transportation and public transit services. There is a continued need for culturally-specific service providers that are equipped to support specific victim populations; this includes African American communities, Latinx communities, immigrant communities, and LGBTQ+ communities. Additional barriers include a shortage of Sexual Assault Nurse Examiners, a lack of qualified medical forensic examiners, and a backlog of untested sexual assault forensic examination kits.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

The Crime Victims Services Team at the GCC holds quarterly meetings to bring public and private agencies together to discuss common issues. These meetings foster a collaborative atmosphere the emphasize how each of the agencies can contribute to and support other groups to provide a higher level of service to victims of crime. The family justice center initiative has encouraged agencies to work together in a collaborative model to provide key services to victims of crime at a single location. Centers may be initiated by different agencies that work together to better assist victims of crime. These may include domestic violence agencies, sexual assault service providers, law enforcement, social service agencies, prosecutors, legal service agencies, and other partners. Additionally, family justice centers are often a shared collaboration between local government agencies and private victim response agencies.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

Through VOCA funding, GCC supports a program of a local university that is devoted to seeing the needs of LGBTQ+ victims of domestic violence and dating violence. This project has developed organizational best practices to domestic violence service providers to providing safe, effective, and relevant services to LGBTQ+ victim populations. This program maintains regional hubs that provide services to victims and TTA to partnering agencies. Another notable program works to combat human trafficking among justice-involved youth through direct services at youth development centers across the state. This project seeks to increase the capacity of local programs to work with youth who are victims of human trafficking, identify and respond directly to youth who have been victimized, and provide resources and services for victims of other crimes in this population (which may include dating violence, child abuse, and sexual violence).

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

The GCC provides priorities for subrecipients to structure and prioritize the focus areas of the Commission and those of the Office for Victims of Crime. The GCC primarily meets the federally mandated minimum allocations through the following GCC-identified priorities: Sexual Assault/Spousal Abuse Victims Services, Child Advocacy Centers, and Underserved Crime Victims Services. The remaining priorities published in our 2018 VOCA Request for Applications include: Legal Services for Victims of Crime, Family Justice Centers, Victims of Human Trafficking, Other Services for Victims of Crime, and Automated Victim Notification Services. Under the Sexual Assault/Spousal Abuse Victims Services, proposals should include a plan of action to provide core crisis intervention services to sexual assault and/or intimate partner abuse (domestic violence) victims including client outreach services, legal assistance, crisis line operation, relocation expenses, evidence-based mental health services, shelter services, information and referral services, transitional housing, language crisis line, and sexual assault examinations/rape kits. Through the Child Advocacy Centers priority, proposals must describe services provided by an accredited Child Advocacy Center (CAC) or a provisional CAC who is developing child advocacy services. In both cases, agencies must submit a letter of support from Child Advocacy Centers of NC. All applicants must have a signed interagency agreement with the District Attorney's office, Department of Social Services & Law Enforcement. Proposals include costs to cover direct services personnel for the services including advocacy, mental health services, child medical evaluation, forensic interviews, and forensic medical evidence collection exams. As provided by OVC, Underserved Populations may be distinguished by the crime type or by demographic characterizations. Proposals should describe services to a population that is defined by communities to be underserved. Examples provided to subrecipients include, but are not limited to: rural populations, disabled victims of crime, African American victims, family/friends of homicide victims, American Indians/tribal victims, LGBTQ+ victims of crime, culturally specific populations, immigrant crime victims, male victims of crime, and elderly victims of crime. Under the Legal Services for Victims of Crime priority, proposals are accepted for state, regional or local legal non-profit agencies to provide services to victims of crime including victims of domestic violence, sexual assault, dating violence, stalking, human trafficking and/or child abuse. Proposals are considered for statewide legal agencies/organizations providing legal services to crime victims and local and/or Regional Non-Profits that provide legal services to crime victims. Through the Family Justice Centers priority, proposals promote the collaborative effort of service providers in making services more readily available to victims and to promote the collaborative efforts of agencies within a local/regional area. Funding awarded under this priority assists local communities in providing services to victims through the establishment of multi-agency co-located service provision. For Victims of Human Trafficking, proposals are accepted from agencies to address human trafficking, including child victims of trafficking by increasing the level of awareness of human trafficking and by improving the level of service provided to victims. Proposals include strategies for improving and/or developing multi-system, inter-agency, multi-disciplinary responses to the needs of human trafficking victims, including improving and/or developing inter-agency protocols on effective response and/or improving and/or developing an advocacy council, task force and/or multi-disciplinary team to, among other tasks, meet regularly to review current services/cases. Proposals for Other Services for Victims of Crime include a plan of action to provide enhanced services to victims such as transitional housing, relocation services, forensic medical examinations, sane nursing services, forensic interviews, emergency legal assistance, emergency medical assistance, client outreach services, court advocacy services, evidence-based mental health services, services to address victims of financial fraud and/or identity theft, and services to victims addressing the intersection of violence and substance abuse. Finally, under the Automated Victim Notification Services priority, proposals focus on statewide automated victim notification systems and technology services – including other electronic and text notification systems – to include staff to provide services to alert victims on the status of offenders and to provide notification of changes in the status of the offender in jail, correctional, or court systems.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

In addition to the conditions and regulations governing VOCA program eligibility, the GCC requires all applicants seeking VOCA funding to submit a letter to their regional US Attorney to notify them of their agency's ability to provide resources to victims of crime. Additionally, an upload of the letter must be provided at the time of application for funding. Programs must also identify an individual or individuals responsible for assisting crime victims with applying for victim's compensation. This covers the range of victimization that may cross state lines.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Emerging issues reported to the GCC include challenges with technology, including barriers for victims seeking assistance through the criminal justice system. As technology continuously changes, legal issues surrounding investigation and prosecution practices become challenging to navigate. There have also been efforts to address the illicit massage industry. While we have not found the perfect solution, we are engaging in innovative discussions and partnerships to continue forward movement. NC HTC has also invested significant time to learn the vulnerable areas within agriculture and the guest worker visa program. With more funds to invest more staff time, we believe there are solutions for these areas that would make positive changes to help more victims or prevent victimization in those industries. Other issues remain to be services geared to address the intersection of substance use disorder and specific victimization, a lack of housing for victims of human trafficking, a shortage of transitional housing, and providing resources to victims for long-term stability.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

The GCC's Crime Victim Services team, which administers VOCA funding, is currently fully staffed. As identified by our statewide partners, our state does not have enough devoted to staffing human trafficking, which would heavily aid in tackling victimization. In addition, providing direct services to victims of human trafficking is extremely difficult and requires lower caseloads than seen in standard domestic violence cases. Human trafficking victims have significantly higher complex trauma and other service needs – in addition to the basic human needs of those victimized by other crimes.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

Prospective subrecipients are notified of funding availability through a variety of means. Annually, the GCC publishes updated Requests for Applications to the website, in addition to making this information available at the annual Grant Writing and Grant Award workshops. Statewide coalitions and agencies also receive notification of funding availability to share with local agencies across the state. These coalitions include the NC Coalition Against Domestic Violence, the NC Coalition Against Sexual Assault, the NC Human Trafficking Commission, Child Advocacy Centers of NC, and the NC Victim Assistance Network. These agencies are well connected to local programs across the state. Additionally, current and previous subrecipients receive notification through email regarding the availability of VOCA funding. The Crime Victim Services Advisory Group, whose members may belong to various local and statewide agencies, also refers interested entities to the GCC for information on funding and the application process.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

The Crime Victims Services team partners with agencies across the state to better inform our funding strategies. Through the Crime Victims Services Advisory Group, our goals include learning about promising approaches, emerging issues, and chronic challenges faced by specific communities throughout the state. The GCC also participates in outreach to agencies and groups across the state to make them aware of funding opportunities. Additionally, partnering statewide agencies who work alongside local agencies also prioritize underserved and culturally specific communities. Examples of these agencies include the NC Coalition Against Domestic Violence, the NC Coalition Against Sexual Assault, and the NC Council for Women and Youth Involvement. Finally, collaborating with other funding sources, for example STOP/VAWA, helps build relationships with local agencies who provide funding to culturally-specific populations.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

GCC staff work closely with local and statewide agencies to inform our funding priorities and to give insight to the gaps in services through progress reporting, grant monitoring, outreach, and other assessment-based approaches. These approaches may be in collaboration with other funding sources. Through this collaboration, the GCC is able to also identify resources that may be used to support agencies in providing uninterrupted services to the crime victim population. Where available, the GCC may provide funding to agencies during the funding period who may identify increased needs for services or require emergency funding. Examples of this may be agencies in areas of the state that are impacted by adverse weather events (such as hurricane flooding). Where possible, the GCC may provide reverted or un-allocated funding to support agencies ability provide continuous funding to those victimized by crime.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

Outcome measures include data reported to the Office for Victims of Crime through the quarterly and annual PMT reporting measures. Additionally, many funded programs have public-facing reports on the number of crime victims served and the amount of funding devoted to victims of crime throughout the state.