

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Oregon Department of Justice

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	9	14	16	20	59
Asian	6	17	7	7	37
Black or African American	16	9	13	12	50
Hispanic or Latino	58	81	43	95	277
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	284	289	241	222	1036
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	1045	1041	1011	1085	4182
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1418	1451	1331	1441	5641
B. GENDER					
Male	519	581	476	529	2105
Female	889	861	847	907	3504
Not Reported	10	9	8	5	32
Not Tracked	0	0	0	0	0
Gender Total	1418	1451	1331	1441	5641
C. AGE					
Age 0- 12	737	801	731	811	3080
Age 13- 17	302	339	271	297	1209
Age 18- 24	98	62	73	78	311
Age 25- 59	248	217	221	226	912
Age 60 and Older	29	31	35	25	120
Not Reported	4	1	0	4	9
Not Tracked	0	0	0	0	0
Age Total	1418	1451	1331	1441	5641

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	1	0	1
B. Failure to report to police	3	1	2	0	6
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	2	1	5	0	8
D. Incomplete information	9	39	1	2	51
E. Contributory misconduct	2	4	0	3	9
F. Ineligible crime	27	44	45	58	174
G. Ineligible application	19	15	9	11	54
Other	42	9	18	18	87

Denial explanation:

Qtr 1: Duplicate claim, lack of evidence, failure to respond to request

Qtr 2: Case suspended, pre-dates program, duplicate claim, reconsideration denied

Qtr 3: Duplicate application, Failure to respond, fraudulent information, lack of evidence, wrongful act

Qtr 4: Lack of evidence, Failure to respond to request, claim withdrawn

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	541	NA	NA	\$ 68,651	\$ 0	\$ 306,449	\$ 10,427	NA	\$ 0		\$ 144	\$ 6,457	\$ 392,128	NT	221	0	0	8
Burglary																		
Child Physical Abuse/Neglect	159	NA	NA	\$ 0	\$ 0	\$ 35,006	\$ 3,368	NA	NA		\$ 0		\$ 38,374	NT	16		0	0
Child Pornography																		
Child Sexual Abuse	473	NA	NA	\$ 0	\$ 0	\$ 18,615	\$ 43,334	NA	\$ 0	\$ 94,653	\$ 571	\$ 624	\$ 157,797	NT	231		0	0
DUI/DWI	53	NA	NA	\$ 5,054	\$ 40,442	\$ 10,035	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 55,531	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	103	NA	NA	\$ 9,501	\$ 83,935	\$ 9,076	\$ 12,542	NA	\$ 0		\$ 3,451	\$ 0	\$ 118,505	NT	10	0	0	0
Human Trafficking	1	NA	NA	\$ 0	\$ 0	\$ 24	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 24	NT	0	0	0	0
Kidnapping	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 495	NA	\$ 0		\$ 0	\$ 0	\$ 495	NT	1	0	0	0
Other Vehicular Crimes	62	NA	NA	\$ 9,880	\$ 735	\$ 23,710	\$ 755	NA	\$ 0		\$ 35	\$ 0	\$ 35,114	NT	0	0	0	0
Robbery	14	NA	NA	\$ 430	\$ 0	\$ 3,520	\$ 266	NA	\$ 0		\$ 0	\$ 0	\$ 4,217	NT	0	0	0	0
Sexual Assault	96	NA	NA	\$ 5,864	\$ 0	\$ 16,311	\$ 5,126	NA	\$ 0	\$ 182,971	\$ 0	\$ 0	\$ 210,272	NT	7	0	0	0
Stalking																		
Terrorism																		
Total	1,503	NA	NA	\$ 99,379	\$ 125,112	\$ 422,747	\$ 76,312	NA	\$ 0	\$ 277,624	\$ 4,200	\$ 7,081	\$ 1,012,456	NT	486	0	0	8

* Other expense explanations

Assault Home Health Care, Occupational therapy, medical equipment
 Child Sexual Abuse Res. treatment

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	NA	NA	\$ 2,058	\$ 0	\$ 0	\$ 0	NA	NA		\$ 0		\$ 2,058	NT	1	0	0	0
Assault	445	NA	NA	\$ 91,877	\$ 0	\$ 222,200	\$ 8,267	NA	NA		\$ 66	\$ 1,328	\$ 323,738	NT	189	0	0	5
Burglary																		
Child Physical Abuse/Neglect	131	NA	NA	\$ 0	\$ 0	\$ 44,206	\$ 863	NA	NA		\$ 0	\$ 0	\$ 45,069	NT	10		0	0
Child Pornography																		
Child Sexual Abuse	402	NA	NA	\$ 0	\$ 0	\$ 18,958	\$ 88,156	NA	NA	\$ 88,156	\$ 273	\$ 3,725	\$ 199,267	NT	201		0	0
DUI/DWI	51	NA	NA	\$ 0	\$ 11,198	\$ 19,570	\$ 1,595	NA	NA		\$ 0		\$ 32,363	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	107	NA	NA	\$ 9,098	\$ 119,121	\$ 22,583	\$ 6,989	NA	NA		\$ 1,187	\$ 0	\$ 158,978	NT	12	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	\$ 0	\$ 327	\$ 0	NA	NA		\$ 0		\$ 327	NT	0	0	0	0
Other Vehicular Crimes	60	NA	NA	\$ 8,601	\$ 6,022	\$ 10,501	\$ 114	NA	NA		\$ 0		\$ 25,238	NT	0	0	0	0
Robbery	10	NA	NA	\$ 480	\$ 0	\$ 1,819	\$ 530	NA	NA		\$ 0	\$ 0	\$ 2,829	NT	0	0	0	0
Sexual Assault	65	NA	NA	\$ 13,767	\$ 0	\$ 15,797	\$ 7,312	NA	NA	\$ 125,650	\$ 0	\$ 0	\$ 162,527	NT	9	0	0	0
Stalking	4	NA	NA	\$ 1,733	\$ 0	\$ 0	\$ 570	NA	NA		\$ 0	\$ 0	\$ 2,303	NT	3	0	0	0
Terrorism																		
Total	1,279	NA	NA	\$ 127,615	\$ 136,342	\$ 355,960	\$ 114,395	NA	NA	\$ 213,806	\$ 1,526	\$ 5,053	\$ 954,696	NT	425	0	0	5

* Other expense explanations

Assault Occupational therapy
 Child Sexual Abuse residential treatment

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 3,904	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 3,904	NT	0	0	0	0
Assault	630	NA	NA	\$ 101,327	\$ 0	\$ 215,444	\$ 16,420	NA	\$ 0		\$ 826	\$ 5,953	\$ 339,970	NT	220	0	0	7
Burglary																		
Child Physical Abuse/Neglect	179	NA	NA	\$ 0	\$ 0	\$ 50,251	\$ 5,649	NA	\$ 0		\$ 0	\$ 0	\$ 55,900	NT	17		0	0
Child Pornography																		
Child Sexual Abuse	456	NA	NA	\$ 390	\$ 0	\$ 15,183	\$ 51,639	NA	\$ 0	\$ 86,336	\$ 293	\$ 9,245	\$ 163,086	NT	249		0	0
DUI/DWI	31	NA	NA	\$ 5,861	\$ 0	\$ 12,574	\$ 3,784	NA	\$ 0		\$ 0	\$ 0	\$ 22,219	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	75	NA	NA	\$ 8,897	\$ 45,488	\$ 1,165	\$ 11,036	NA	\$ 0		\$ 404	\$ 0	\$ 66,990	NT	15	0	0	0
Human Trafficking																		
Kidnapping	5	NA	NA	\$ 0	\$ 0	\$ 174	\$ 425	NA	\$ 0		\$ 0	\$ 0	\$ 599	NT	1	0	0	0
Other Vehicular Crimes	52	NA	NA	\$ 8,284	\$ 5,000	\$ 10,812	\$ 700	NA	\$ 0		\$ 0	\$ 0	\$ 24,795	NT	0	0	0	0
Robbery	9	NA	NA	\$ 283	\$ 0	\$ 310	\$ 468	NA	\$ 0		\$ 0	\$ 0	\$ 1,060	NT	0	0	0	0
Sexual Assault	91	NA	NA	\$ 3,389	\$ 0	\$ 18,873	\$ 13,176	NA	\$ 0	\$ 89,452	\$ 0	\$ 0	\$ 124,888	NT	24	0	0	0
Stalking	12	NA	NA	\$ 1,019	\$ 0	\$ 142	\$ 826	NA	\$ 0		\$ 0	\$ 0	\$ 1,988	NT	7	0	0	0
Terrorism																		
Total	1,541	NA	NA	\$ 133,354	\$ 50,488	\$ 324,927	\$ 104,122	NA	\$ 0	\$ 175,788	\$ 1,523	\$ 15,198	\$ 805,399	NT	533	0	0	7

* Other expense explanations

Assault Speech therapy, occupational therapy, home health care
 Child Sexual Abuse residential treatment

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 1,388	NA	NA		\$ 0	\$ 0	\$ 1,388	NT	1	0	0	0
Assault	632	NA	NA	\$ 128,521	\$ 0	\$ 249,275	\$ 25,950	NA	NA		\$ 854	\$ 0	\$ 404,600	NT	232	0	0	4
Burglary																		
Child Physical Abuse/Neglect	158	NA	NA	\$ 0	\$ 4,515	\$ 18,644	\$ 3,256	NA	NA		\$ 416	\$ 25,964	\$ 52,795	NT	13		0	0
Child Pornography																		
Child Sexual Abuse	452	NA	NA	\$ 0	\$ 0	\$ 12,445	\$ 51,723	NA	NA	\$ 79,354	\$ 143	\$ 401	\$ 144,065	NT	243		0	0
DUI/DWI	44	NA	NA	\$ 3,244	\$ 12,488	\$ 6,655	\$ 468	NA	NA		\$ 0	\$ 0	\$ 22,855	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	86	NA	NA	\$ 16,967	\$ 84,911	\$ 3,476	\$ 6,615	NA	NA		\$ 80	\$ 0	\$ 112,050	NT	26	0	0	0
Human Trafficking																		
Kidnapping	1	NA	NA	\$ 0	\$ 0	\$ 54	\$ 0	NA	NA		\$ 0	\$ 0	\$ 54	NT	0	0	0	0
Other Vehicular Crimes	41	NA	NA	\$ 17,579	\$ 0	\$ 11,839	\$ 350	NA	NA		\$ 181	\$ 0	\$ 29,949	NT	0	0	0	0
Robbery	7	NA	NA	\$ 100	\$ 0	\$ 28	\$ 340	NA	NA		\$ 0	\$ 0	\$ 468	NT	0	0	0	0
Sexual Assault	86	NA	NA	\$ 3,219	\$ 0	\$ 12,528	\$ 9,656	NA	NA	\$ 165,436	\$ 0	\$ 0	\$ 190,840	NT	16	0	0	0
Stalking	8	NA	NA	\$ 1,200	\$ 0	\$ 0	\$ 875	NA	NA		\$ 0	\$ 0	\$ 2,075	NT	2	0	0	0
Terrorism																		
Total	1,516	NA	NA	\$ 170,831	\$ 101,915	\$ 314,943	\$ 100,620	NA	NA	\$ 244,791	\$ 1,674	\$ 26,364	\$ 961,137	NT	533	0	0	4

* Other expense explanations
 Child Physical Abuse/Neglect Medical assessments
 Child Sexual Abuse Residential treatment

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	5	NA	NA	\$ 5,962	\$ 0	\$ 0	\$ 1,388	NA	\$ 0		\$ 0	\$ 0	\$ 7,350	NT	2	0	0	0
Assault	2,248	NA	NA	\$ 390,375	\$ 0	\$ 993,369	\$ 61,063	NA	\$ 0		\$ 1,890	\$ 13,738	\$ 1,460,435	NT	862	0	0	24
Burglary																		
Child Physical Abuse/Neglect	627	NA	NA	\$ 0	\$ 4,515	\$ 148,107	\$ 13,136	NA	\$ 0		\$ 416	\$ 25,964	\$ 192,138	NT	56		0	0
Child Pornography																		
Child Sexual Abuse	1,783	NA	NA	\$ 390	\$ 0	\$ 65,200	\$ 234,851	NA	\$ 0	\$ 348,500	\$ 1,280	\$ 13,995	\$ 664,216	NT	924		0	0
DUI/DWI	179	NA	NA	\$ 14,158	\$ 64,128	\$ 48,834	\$ 5,847	NA	\$ 0		\$ 0	\$ 0	\$ 132,968	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	371	NA	NA	\$ 44,464	\$ 333,455	\$ 36,299	\$ 37,183	NA	\$ 0		\$ 5,122	\$ 0	\$ 456,523	NT	63	0	0	0
Human Trafficking	1	NA	NA	\$ 0	\$ 0	\$ 24	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 24	NT	0	0	0	0
Kidnapping	8	NA	NA	\$ 0	\$ 0	\$ 555	\$ 920	NA	\$ 0		\$ 0	\$ 0	\$ 1,475	NT	2	0	0	0
Other Vehicular Crimes	215	NA	NA	\$ 44,344	\$ 11,757	\$ 56,861	\$ 1,919	NA	\$ 0		\$ 215	\$ 0	\$ 115,096	NT	0	0	0	0
Robbery	40	NA	NA	\$ 1,293	\$ 0	\$ 5,676	\$ 1,604	NA	\$ 0		\$ 0	\$ 0	\$ 8,573	NT	0	0	0	0
Sexual Assault	338	NA	NA	\$ 26,239	\$ 0	\$ 63,509	\$ 35,270	NA	\$ 0	\$ 563,509	\$ 0	\$ 0	\$ 688,526	NT	56	0	0	0
Stalking	24	NA	NA	\$ 3,953	\$ 0	\$ 142	\$ 2,271	NA	\$ 0		\$ 0	\$ 0	\$ 6,366	NT	12	0	0	0
Terrorism																		
Total	5,839	NA	NA	\$ 531,179	\$ 413,856	\$ 1,418,576	\$ 395,449	NA	\$ 0	\$ 912,009	\$ 8,923	\$ 53,697	\$ 3,733,689	NT	1,977	0	0	24

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

There was a slight decrease in the number of compensation applications received this reporting period. The Department experienced a 3% decrease in compensation applications, however there was a 4% increase in applications for adult sexual assault exams.
2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 90

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The program is able to make determination within 90 days of receipt 84% of the time. Once the department receives an application for compensation we request all required information from various law enforcement agencies, medical assessment facilities and medical providers. Once the information is received, the claim is moved forward to a claims examiner for review and eligibility determination. In most cases we are able to make an eligibility determination within 90 days of receipt. Often times a determination will be made sooner. The number of incoming claims and the number of available staff are two factors that had a significant impact on our numbers last year. CVSSD experienced a significant and ongoing staffing shortage for nearly all of the 2016-17 fiscal year. Although the program is now fully staffed, training new staff takes at minimum 6 months. With 4 new claims examiners the number of claims reviewed within 90-days is slowly increasing as staff become fully trained. It is anticipated that by the end of 2018 CVSSD will be fully staffed and will be able to make determinations within the 90 day period.
3. **Does your state have a victim satisfaction survey?**

No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The most significant issue the program has faces is the hiring and training of new staff. Over the last few years the program has had several staff retirements and position vacancies. Training time for new staff varies from 6 months to 1 year. The program is currently fully staffed, however not all staff have been fully trained and therefor are not performing at 100%. Once all staff complete their training plans and the program is functioning at 100% our determination and payment times will decrease and victims will receive services in a more timely manner.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

CVSSD has for several years had an excellent working relationship with our Federal community partners in the US Attorney's office. If we receive a claim that indicates a federal crime has occurred, staff will contact the victim advocates at the US Attorney's office and with the FBI. In most cases, these agencies contact our office prior to submitting an application in order to discuss the case as often times there is no report available for review. We had also developed a submission form that the agents are able to complete and send to the department to assist with eligibility determination. This form was developed years ago and has been a great assistance to the program in federal cases. The advocates at the FBI and US Attorney's office refer all federal victims to the CVCP if they are believed to be eligible for our services.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

As indicated in last years report, the program is now able to receive applications for compensation, police reports, medical bills etc. through our web portal. In an effort to ensure that the portal is being utilized by all the various victim assistance programs and non profit agencies, the department has continued to offer quarterly compensation training to anyone interested. We are also currently working on an e-module training so victim service providers in remote areas can access the training on line. This e-module should be available to view in Spring 2019.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The Program sends most new staff members to victim assistance training either through the State Victim Assistance Academy or through our local county victim assistance program. We also send several staff to the state-wide diversity conference and a yearly Child Abuse Summit in order to stay up to date on any changing issues state-wide or county-wide. CVSSD also uses administrative funds to cover .53 FTE for two compensation staff members.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

The program had a few three statutory changes during this reporting period. CVSSD raised the statutory weekly wage loss amount from \$400 per week to \$600 per week. The department also added a \$1500 medication benefit (within the \$20,000 award) in cases of homicide for family members needing medications in conjunction with counseling services. Additionally the department modified the reporting requirement in cases of sexual assault, domestic violence, stalking and human trafficking to add the following: If a victim of sexual assault, domestic violence, stalking or human trafficking file a protective order or stalking order against the perpetrator or have a sexual assault exam, the reporting requirement is waived for good cause.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Oregon crime victims' compensation program has excellent relationships with all the above mentions community partners. Since the program's inception in 1978, the department has been working on building relationships and educating our community partners regarding the compensation program and the benefits available to victims. Additionally, our VOCA Assistance team is in the same office as VOCA compensation and are easily accessible if questions come up regarding VOCA assistance recipients.

10. **Please explain any public outreach efforts to improve awareness of your program.**

As indicted above, the department is currently working on an on-line compensation training through an e-module that will be available to the public in 2019. The department offers a quarterly training to the state victim assistance programs and non-profits which has been available since 2006. The program also participates in the State Victim Assistance Academy to train new advocates about CVCP and, upon request, CVCP will travel to conduct training to programs throughout the state.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

One of the Programs Ky Performance Measures (KPMs) is the percentage of compensation orders issued within 90 days of receipt. AS indicated above the program is not currently meeting this goal due to the hiring of several new staff who are not fully trained. The department does anticipate that we will be meeting the goal within the next few months as staff become trained in their various job duties. Another KPM reported to the legislature is the percent of SANEs conducting the sexual assault examinations. The goal is that 75% of the exams are conducted by Sexual Assault Nurse Examiners, however the department has no control over this number as the exams are conducted in hospitals state wide and in some cases the exams are performed by a MD or DO as no SANE is available. The department is currently considering removing this specific KPM and replacing with an outcome that we are able to measure within the program.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

With the statutory changes made this year the department is able to assist more victim's of sexual assault, domestic violence and human trafficking. One of the previous barriers (reporting to law enforcement) prevented victims from applying for assistance due to fear of retaliation from the alleged suspect if the crime was reported. By giving the victims other ways to report (Sexual assault exams, restraining orders) we are hopeful that more victims will apply for services through CVCP.