

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2017 - September 30, 2018**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Utah Office for Victims of Crime

POC NAME: Patti Jensen

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

3. Victim Demographics

Population		Number of Victims				
A. RACE/ETHNICITY		Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native		40	29	41	40	150
Asian		14	3	20	12	49
Black or African American		33	33	48	34	148
Hispanic or Latino		330	300	325	276	1231
Native Hawaiian or Other Pacific Islander		10	16	16	17	59
White Non-Latino or Caucasian		995	1037	1041	1102	4175
Some Other Race		89	90	101	79	359
Multiple Races		0	0	0	0	0
Not Reported		617	516	652	758	2543
Not Tracked		0	0	0	0	0
Race/Ethnicity Total		2128	2024	2244	2318	8714
B. GENDER						
Male		378	382	453	412	1625
Female		1724	1642	1791	1906	7063
Not Reported		26	0	0	0	26
Not Tracked		0	0	0	0	0
Gender Total		2128	2024	2244	2318	8714
C. AGE						
Age 0- 12		313	242	310	333	1198
Age 13- 17		658	616	621	628	2523
Age 18- 24		406	398	458	489	1751
Age 25- 59		687	708	771	783	2949
Age 60 and Older		38	47	70	60	215
Not Reported		26	13	14	25	78
Not Tracked		0	0	0	0	0
Age Total		2128	2024	2244	2318	8714

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017: 2,128

Q2: Jan-Mar 2018: 2,024

Q3: Apr-Jun 2018: 2,244

Q4: Jul-Sep 2018: 2,318

Annual: 8,714

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017: 1,601

Q2: Jan-Mar 2018: 1,392

Q3: Apr-Jun 2018: 1,404

Q4: Jul-Sep 2018: 1,285

Annual: 5,682

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017: 527

Q2: Jan-Mar 2018: 632

Q3: Apr-Jun 2018: 840

Q4: Jul-Sep 2018: 412

Annual: 2,411

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	1	1	1	3
B. Failure to report to police	4	28	5	4	41
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	120	123	132	84	459
D. Incomplete information	168	139	242	176	725
E. Contributory misconduct	52	29	67	34	182
F. Ineligible crime	109	231	116	80	536
G. Ineligible application	74	81	41	30	226
Other	0	0	236	3	239

Denial explanation:

Qtr 3: Withdrew applicaiton 7, or closed/pending applications waiting for determination 229 ation

Qtr 4: Withdrew Claim or application

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: 443

Q2: Jan-Mar 2018: 343

Q3: Apr-Jun 2018: 438

Q4: Jul-Sep 2018: 414

Annual: 1,638

# Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE

Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,225	\$ 1,225	NT	NT	NT	NT	NT
Assault	332	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 660,177	\$ 660,177	NT	206	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	19	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 27,560	\$ 27,560	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	153	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 94,514	\$ 94,514	NT	NT		NT	NT
DUI/DWI	9	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 40,883	\$ 40,883	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 48,184	\$ 48,184	NT	6	NT	NT	NT
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 714	\$ 714	NT	NT	NT	NT	NT
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 21,132	\$ 21,132	NT	NT	NT	NT	NT
Robbery	16	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 16,004	\$ 16,004	NT	3	NT	NT	NT
Sexual Assault	593	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 359,503	\$ 0	\$ 77,176	\$ 436,679	NT	302	NT	NT	NT
Stalking	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 2,561	\$ 2,561	NT	5	NT	NT	NT
Terrorism																		
Total	1,148	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 359,503	\$ 0	\$ 990,131	\$ 1,349,634	NT	522	NT	NT	NT

**\* Other expense explanations**

Arson	We do not track my expense type paid
Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

**You added "Other" crime types:** Violation of Protective Order 36=\$4629.00. Homicide Related 5=\$7007.88

# Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE

Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 176	\$ 176	NT	NT	NT	NT	NT
Assault	417	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 685,864	\$ 685,864	NT	263	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	25	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 34,874	\$ 34,874	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	207	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 123,477	\$ 123,477	NT	NT		NT	NT
DUI/DWI	13	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 53,296	\$ 53,296	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	13	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 42,984	\$ 42,984	NT	8	NT	NT	NT
Human Trafficking	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,290	\$ 1,290	NT	NT	NT	NT	NT
Kidnapping	8	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 35,535	\$ 35,535	NT	6	NT	NT	NT
Other Vehicular Crimes	4	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 15,103	\$ 15,103	NT	NT	NT	NT	NT
Robbery	24	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 112,504	\$ 112,504	NT	4	NT	NT	NT
Sexual Assault	581	NT	NT	NT	NT	NT	NT	NT	NT	\$ 348,239	NT	\$ 80,780	\$ 429,019	NT	296	NT	NT	NT
Stalking	3	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,000	\$ 1,000	NT	2	NT	NT	NT
Terrorism																		
Total	1,298	NT	NT	NT	NT	NT	NT	NT	NT	\$ 348,239	NT	\$ 1,186,883	\$ 1,535,122	NT	579	NT	NT	NT

**\* Other expense explanations**

Arson	We do not track my expense type paid
Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

**You added "Other" crime types:** Violation of Protective Order 7= \$7024.00 Homicide Related 8 = \$9384.00

# Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE

Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	595	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 959,733	\$ 959,733	NT	369	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	25	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 16,724	\$ 16,724	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	286	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	\$ 161,322	\$ 161,322	NT	NT		NT	NT
DUI/DWI	15	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 44,353	\$ 44,353	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	15	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 50,329	\$ 50,329	NT	8	NT	NT	NT
Human Trafficking	2	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 6,342	\$ 6,342	NT	NT	NT	NT	NT
Kidnapping	8	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 9,287	\$ 9,287	NT	5	NT	NT	NT
Other Vehicular Crimes	7	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 53,818	\$ 53,818	NT	NT	NT	NT	NT
Robbery	36	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 70,488	\$ 70,488	NT	6	NT	NT	NT
Sexual Assault	548	NT	NT	NT	NT	NT	NT	NT	NT	\$ 334,738	NT	\$ 114,517	\$ 449,255	NT	279	NT	NT	NT
Stalking	10	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 5,976	\$ 5,976	NT	8	NT	NT	NT
Terrorism																		
Total	1,547	NT	NT	NT	NT	NT	NT	NT	NT	\$ 334,738	NT	\$ 1,492,890	\$ 1,827,628	NT	675	NT	NT	NT

**\* Other expense explanations**

Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

**You added "Other" crime types:** Violation of Protective order 10 = \$7155.44. Homicide related 11 = \$10770.14

# Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE

Qtr:4

EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	423	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 705,685	\$ 705,685	NT	262	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	34	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 24,760	\$ 24,760	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	288	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 156,457	\$ 156,457	NT	NT		NT	NT
DUI/DWI	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 39,893	\$ 39,893	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	14	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 68,104	\$ 68,104	NT	8	NT	NT	NT
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 840	\$ 840	NT	NT	NT	NT	NT
Kidnapping	8	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 5,597	\$ 5,597	NT	5	NT	NT	NT
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 10,412	\$ 10,412	NT	NT	NT	NT	NT
Robbery	28	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 64,811	\$ 64,811	NT	4	NT	NT	NT
Sexual Assault	649	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 332,889	\$ 0	\$ 143,554	\$ 476,443	NT	331	NT	NT	NT
Stalking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,015	\$ 1,015	NT	2	NT	NT	NT
Terrorism																		
Total	1,465	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 332,889	\$ 0	\$ 1,221,128	\$ 1,554,017	NT	612	NT	NT	NT

## \* Other expense explanations

Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expense types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expense types paid except for Forensic Exams
Stalking	We do not track by expense types paid

**You added "Other" crime types:** Violation of Protective Order 14 \$3,851.71 Homicide Related 11 \$5,702.45

# Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

## PAYMENT STATISTICS BY CRIME TYPE - Aggregated

EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	NT	NT	NT	NT	NT	NT	NT	NT		NT	\$ 1,401	\$ 1,401	NT	NT	NT	NT	NT
Assault	1,767	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 3,011,459	\$ 3,011,459	NT	1,100	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	103	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 103,918	\$ 103,918	NT	NT		NT	NT
Child Pornography																		
Child Sexual Abuse	934	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 535,770	\$ 535,770	NT	NT		NT	NT
DUI/DWI	49	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 178,426	\$ 178,426	NT	NT	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	54	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 209,601	\$ 209,601	NT	30	NT	NT	NT
Human Trafficking	6	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 9,186	\$ 9,186	NT	NT	NT	NT	NT
Kidnapping	24	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 50,419	\$ 50,419	NT	16	NT	NT	NT
Other Vehicular Crimes	21	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 100,465	\$ 100,465	NT	NT	NT	NT	NT
Robbery	104	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 263,807	\$ 263,807	NT	17	NT	NT	NT
Sexual Assault	2,371	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 1,375,369	\$0	\$ 416,027	\$ 1,791,396	NT	1,208	NT	NT	NT
Stalking	22	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$0	\$ 10,552	\$ 10,552	NT	17	NT	NT	NT
Terrorism																		
Total	5,458	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 1,375,369	\$0	\$ 4,891,032	\$ 6,266,401	NT	2,388	NT	NT	NT

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
There has not been a significant change.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 27  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application is received it is entered into UOVC's data base and is assigned to the next Reparations Officer next in line. Letters are automatic generated, one to the victim acknowledging the receipt of the application and second letter to Law Enforcement agency requesting a copy of the police report. Once the police report is obtained and other information if needed, the Reparations Officer rendered a decision. Once a decision is rendered a letter either an approval or denial goes out to the victim. If it is a denial letter it will state the reason for the denial. If it is an approval letter, it will contain the services approved, therapy, medical etc. Also the approval letter will have attached all other necessary forms needed for services, treatment plan, mileage or travel forms etc.
3. **Does your state have a victim satisfaction survey?**  
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
None
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
UOVC continues to make strong alliance and collaborative relationship with the State's Tribal and Federal entities.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
UOVC continues to apply SUCCESS processes which has continually increased process speeds while at the same time increases the levels of customer services to victims.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
The VOCA Administrative funds continue to be a valuable resource to the State of Utah in helping to meet the needs of victims of violent crime statewide. Administrative funds are used to hire additional temporary staff to help with workloads to assist victims in a timely matter. Because of these funds we are able to keep the additional rental space for our training resource center. Continue to update our technology to be able to hold trainings statewide webinars for all the different agencies who assist victims statewide.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
No
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
Our office also administers the VOCA Assistance, VAWA assistance and SASP Assistance grants for our State. Our compensation processing staff meet and train alongside our victim assistance staff as well as victim advocates and service providers from around the state. They are also involved in needs assessment and other planning meetings with stake holders statewide. Our office coordinates the Utah Council on Victims of Crime, a statutory body with the responsibility of driving policy and law that affect victims. The Council is composed of 24 voting members and is comprised of leaders from law enforcement, prosecution, US Attorney and other agencies. Our office Director is the Chair of the Legislative and Public Policy sub-committee for the Council and is very involved in the state's annual legislative session. The office initiated extensive outreach to Native American communities. Multiple compensation and assistance staff members are sitting members on the Utah Tribal and Native American Issues Committee and with our Director attends all Utah Tribal Leaders' meeting to be accountable to and report to Tribal leaders any success, solutions and ongoing issues regarding victimization in Tribal areas.
10. **Please explain any public outreach efforts to improve awareness of your program.**  
UOVC utilizes staff members, our office Victim Advocates, Reparations Program manager and the Director to conduct public outreach and training services for the Compensation program Hospitals, schools, tribal leaders, police agencies and police academy, non profit agencies just to list a few.



11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
- Monthly automated statistical reports are run on Reparations Officer case loads to show the following: 1. Claims assigned to each Officer for the reporting period. 2. Claims approved by each Officer. 3. Claims denied by each Officer. 4. Claims closed by each Officer. 5. Total claims completed by each Officer. 6. The average processing time of each Officer. Note: The results obtained by these statistics reports show UOVC's average processing time from the date of received to the day of determination is 27 days. The results obtained by these statistics also show the average processing time from the date received to when the first payment is made is 25 days.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
- No Additional comments.