

UT Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2017 to Sept 30, 2018]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051
Federal Award Amount	\$18,112,508.00	\$20,689,525.00	\$17,481,339.00	\$31,579,191.00
Total Amount of Subawards	\$17,233,499.00	\$16,939,914.00	\$0.00	\$0.00
Total Number of Subawards	174	134	0	0
Administrative Funds Amount	\$905,625.00	\$1,034,476.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$26,616.00)	\$2,715,135.00	\$17,481,339.00	\$31,579,191.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051
Government Agencies Only	107	79	0	0
Corrections	0	0	0	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	43	30	0	0
Prosecutor	41	24	0	0
Other	23	25	0	0
Nonprofit Organization Only	64	52	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	1	1	0	0
Domestic and Family Violence Organization	11	10	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	33	24	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	2	5	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	2	3	0	0
Multiservice agency	0	0	0	0
Other	15	9	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	2	2	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	2	2	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	1	1	0	0
Campus-based victims services	1	1	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	174	134	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051

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A. Continue a VOCA-funded victim project funded in a previous year	155	86	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	59	17	0	0
C. Start up a new victim services project	19	48	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051
A.INFORMATION & REFERRAL	75	128	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	67	117	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	72	121	0	0
D.SHELTER/HOUSING SERVICES	39	68	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	69	100	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	75	131	0	0

Priority and Underserved Requirements

Priority Area	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051
Child Abuse				
Total Amount	\$2,163,907.00	\$2,932,783.00	\$0.00	\$0.00
% of Total Federal Award	12.00 %	14.00 %		
Domestic and Family Violence				
Total Amount	\$8,071,155.00	\$6,895,099.00	\$0.00	\$0.00
% of Total Federal Award	45.00 %	33.00 %		
Sexual Assault				
Total Amount	\$1,542,128.00	\$2,035,358.00	\$0.00	\$0.00
% of Total Federal Award	9.00 %	10.00 %		
Underserved				
Total Amount	\$4,245,082.00	\$5,009,735.00	\$0.00	\$0.00
% of Total Federal Award	23.00 %	24.00 %		

Budget and Staffing

Staffing Information	2015-VA-GX-0063	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051
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Total number of paid staff for all subgrantee victimization program and/or services	1388.0872	1329		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	860354.95	947432		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	7695.71	7576		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	230860.59	207586		



Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	80	2059	2680	2034	2043	2204
Adult Sexual Assault	9	1624	2318	1983	1852	1944
Adults Sexually Abused/Assaulted as Children	74	490	667	453	490	525
Arson	39	23	35	17	12	21
Bullying (Verbal, Cyber or Physical)	62	139	235	188	207	192
Burglary	53	423	895	396	609	580
Child Physical Abuse or Neglect	98	1171	1676	1301	1531	1419
Child Pornography	62	66	119	108	107	100
Child Sexual Abuse/Assault	1	3157	3497	3570	3823	3511
Domestic and/or Family Violence	6	10216	12274	11724	13009	11805
DUI/DWI Incidents	57	178	894	130	181	345
Elder Abuse or Neglect	76	172	163	169	224	182
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	44	38	13	7	11	17
Human Trafficking: Labor	44	5	6	3	12	6
Human Trafficking: Sex	60	21	21	38	33	28
Identity Theft/Fraud/Financial Crime	55	1584	2007	1705	1268	1641

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Kidnapping (non-custodial)	43	64	169	87	92	103
Kidnapping (custodial)	56	51	41	34	41	41
Mass Violence (Domestic/International)	27	0	14	0	2	4
Other Vehicular Victimization (e.g., Hit and Run)	54	216	183	190	240	207
Robbery	53	142	276	140	193	187
Stalking/Harassment	84	931	1019	1135	1141	1056
Survivors of Homicide Victims	1	164	206	136	214	180
Teen Dating Victimization	69	76	52	50	51	57
Terrorism (Domestic/International)	26	2	12	4	10	7
Other	44	2149	11315	2450	2790	4676

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	64	81	60	80	181
Homeless	584	501	441	640	1451
Immigrants/Refugees/Asylum Seekers	522	789	752	601	1483
LGBTQ	200	335	289	264	613
Veterans	56	71	70	78	170
Victims with Disabilities: Cognitive/Physical /Mental	833	1141	1015	992	2741
Victims with Limited English Proficiency	846	854	904	979	2582
Other	144	12828	485	690	6457

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	122668	
Total number of anonymous contacts who received services during the Fiscal Year	11949	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	94927	77.39 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	13152	10.72 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	24651	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	2313	2.44 %

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Asian	832	0.88 %
Black or African American	2197	2.31 %
Hispanic or Latino	12167	12.82 %
Native Hawaiian or Other Pacific Islander	848	0.89 %
White Non-Latino or Caucasian	50124	52.80 %
Some Other Race	784	0.83 %
Multiple Races	775	0.82 %
Not Reported	8474	8.93 %
Not Tracked	16413	17.29 %
Race/Ethnicity Total		94927
Gender Identity		
Male	22436	23.64 %
Female	50681	53.39 %
Other	247	0.26 %
Not Reported	6500	6.85 %
Not Tracked	15063	15.87 %
Gender Total		94927
Age		
Age 0- 12	10928	11.51 %
Age 13- 17	5842	6.15 %
Age 18- 24	10407	10.96 %
Age 25- 59	37646	39.66 %
Age 60 and Older	3604	3.80 %
Not Reported	9850	10.38 %
Not Tracked	16650	17.54 %
Age Total		94927

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	96	84299	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	68432
			A2. Information about victim rights, how to obtain notifications, etc.	52729
			A3. Referral to other victim service programs	34279

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	51755
B. Personal Advocacy/ Accompaniment	84	32861	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	969
			B2. Victim advocacy/accompaniment to medical forensic exam	2490
			B3. Law enforcement interview advocacy/accompaniment	7718
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	36352
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	834
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	948
			B7. Intervention with employer, creditor, landlord, or academic institution	2036
			B8. Child or dependent care assistance (includes coordination of services)	23946
			B9. Transportation assistance (includes coordination of services)	4105
			B10. Interpreter services	2019
C. Emotional Support or Safety Services	88	44298	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	36087
			C2. Hotline/crisis line counseling	23334
			C3. On-scene crisis response (e.g., community crisis response)	3423
			C4. Individual counseling	12195
			C5. Support groups (facilitated or peer)	12133
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	1883
			C7. Emergency financial assistance	3029
D. Shelter/ Housing Services	49	4316	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	80843
			D2. Transitional housing	89

			D3. Relocation assistance (includes assistance with obtaining housing)	1271
E. Criminal/ Civil Justice System Assistance	89	59548	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	75889
			E2. Victim impact statement assistance	10031
			E3. Assistance with restitution	11697
			E4. Civil legal assistance in obtaining protection or restraining order	8762
			E5. Civil legal assistance with family law issues	6322
			E6. Other emergency justice-related assistance	2548
			E7. Immigration assistance	1275
			E8. Prosecution interview advocacy/accompaniment	6933
			E9. Law enforcement interview advocacy/accompaniment	4613
			E10. Criminal advocacy/accompaniment	25909
E11. Other legal advice and/or counsel	2662			



Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	11
Number of people trained or attending education events during the reporting period.	800
Number of events conducted during the reporting period.	11
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

Each training event included a "Save the Date" flyer, a contact list, and an agenda. Each training event also included various handouts from presenters and resources for victim advocates. For the academy, a 3" binder was provided to each advocate with resources, program outlines, presenters' handouts, and other items related to advocacy services. At the VOCA RFP training, participants received copies of the RFP instructions, the PowerPoint of the presentation, and all State and Federal guidelines. At the Grant Management Training, all participants received a PowerPoint of the training as well as spiral-bound book of all the handouts and forms necessary to implement their VOCA grant.

Describe any planning or training events held during the reporting period.

During the reporting period, we held four quarterly SWAVO trainings (Statewide Advocate for Victims Organization), one annual Crime Victims Conference (UCVC), one annual Utah Victim Assistance Academy, four VOCA RFP Trainings, and one VOCA Grant Management Training. Prior to each SWAVO training, the SWAVO Steering Committee meets to go over the needs of victim advocates. We review training needs, areas of weakness, and current trends happening in the field. On average there are two steering committee meetings prior to each training. At the end of each year they meet to develop an outline for the following year. For the UCVC, we meet as a planning committee approximately three times prior to the event to review speakers, layout, objectives, flyers, mailings, and everything pertaining to running an effective conference. For the VOCA RFP Trainings, the UOVC Victim Assistance Program met to determine the parameters of the VOCA program and how the application was to be set up. We then scheduled four separate trainings to be held in various areas of the state. Prior to UVAA, a committee was formed with various victim advocates who have been in the field for several years. These advocates then became the "faculty members" for the entire 40-hour training. Lastly we provided a Grants Management Training for new Program Managers. The training included the information necessary for a subgrantee to manage and implement their grant according to all pertinent guidelines.

Describe any program policies changed during the reporting period.

During the most recent reporting period, we changed our policies to increase the cap on emergency funds from \$3000 per year to \$5,000 per year. We have also allowed subgrantees to utilize emergency funding for housing expenses which is something we have not done in the past.

Describe any earned media coverage events/episodes during the reporting period.

We have not had any earned media coverage events/episodes during the reporting period.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

One area for coordinating responses/services for assisting crime victims during the past reporting period was the implementation of our Child Abuse Treatment Program funded by VOCA. UOVC's Victim Assistance Program joined forces with the Utah Attorney General's Office Children's Justice Center Program, the Primary Children's Hospital Safe and Healthy Families Program, and 11 Children's Justice Centers across the state to develop mental health resources for children who have been abused. Following the model and screening tool set forth by the Safe and Healthy Families Program and with the assistance of the AG's Office Children's Justice Center Program; we were able to develop a grant program for CJC's to receive funding to contract mental health treatment providers to provide evidence-based clinical counseling to child victims free of charge. The program has shown huge success in its first year and many children have been able to receive these life-changing services.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

One major issue that both assists and prevents crime victims in our state from receiving assistance is the implementation of the Lethality Assessment Protocol or LAP. Nearly all the domestic violence shelters in the state have implemented the LAP program as part of their core services. As part of this program, they have partnered with law enforcement agencies who have agreed to administer the LAP when they go out on a domestic violence call. However, some law enforcement agencies have chosen NOT to partner with the domestic violence shelter and either administer their own lethality assessment or offer other types of victim services. This has caused a major problem in our state. For those police departments who are partnering with the shelters in the LAP, the victims in their jurisdictions are given priority to access shelter and other services. On the other hand, for those agencies that have not partnered with the DV shelter for the LAP, their victims are not given priority and are rarely given the opportunity to access shelter. This has caused a major dispute among shelters and law enforcement agencies. Because of this disparity, as VOCA Assistance Administrators we are in the process of implementing a "No Turn Away" Policy for organizations that receive VOCA funding.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

The UOVC Victim Assistance Program required that each successful subgrantee coordinate and collaborate with service providers through their local areas. VOCA grant applicants were required to provide information describing their coordination and collaboration efforts and obtain three letters of support from local agencies with whom they coordinated and received support.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

In an effort to improve the delivery of victim services, the UOVC Victim Assistance Program conducted extensive outreach to areas that did not have criminal justice systems victim advocates in place. One such area was Weber County, Utah. Weber County is located approximately 40 miles to the north of Salt Lake City and is the fourth most populated county in Utah. Its county seat, Ogden, is one of Utah's largest cities and has crime rates comparable to Salt Lake City and West Valley City-which are large scale cities with the highest crime rates in the state. However, Ogden and its surrounding communities do not have system-level victim advocates like West Valley and Salt Lake City do. With extensive work with leaders within the community as well as law enforcement we were able to assist Ogden City as well as two other cities in Weber County began their own victim advocacy program. Now with these programs in place, crime victims in this area are able to receive the services that they need. In the past reporting year, the UOVC Victim Assistance Program has planned, developed, and implemented a Housing First Program using VOCA funding. Representatives from our program traveled both to Washington State where the Housing First Program was first implemented, and then to Colorado where it has been implemented using VOCA funds. They were able to meet with those who have been administering the program in Colorado and then take the information that they learned and use it as a model for Utah. A Housing First RFP was released in March and 18 programs from across the State of Utah applied for a total of \$3,414,402. UOVC awarded 15 programs for a total of \$2,593,394 that began on July 1st. So far, the Housing First Program has shown great success for crime victims as many have been assisted with the funding. We are looking to use this year's pilot program as a foundation to how this program will go forward in the future.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

In the past reporting period, UOVC's Victim Assistance Program has made significant changes to its funding structure in order to ensure that each priority category is being met. This was done by determining categories for our grant funding and allocating each subaward to a category. We have made seven categories: Legal Services, Child Abuse & Treatment, Underserved Populations, Housing, Domestic Violence Programs, Sexual Assault Programs, and Criminal Justice Victim Advocacy Programs. By delineating these categories, we are better able to reserve funding for certain areas where more services are needed and curb funding in others where the priority category is already over-exceeded. Moreover, we have assigned specific Grant Analysts over each category who are specialists in that area. The four main priority areas are discussed in more detail below: 1) Domestic Violence: the largest portion of UOVC's VOCA Victim Assistance funding goes towards victims of domestic violence. Currently, our program is funding 15 subgrants whose core mission is to provide services to victims of domestic violence for a total of \$3.98 million annually. The following is an anecdotal narrative from a subgrantee that provides services to domestic violence victims: A client called our agency seeking some type of assistance but wasn't sure what was available. While speaking with her, she reported that her husband of 19 years had been abusing her physically, emotionally, and psychologically for years. As a mother of five children, she explained that her greatest concern was her children. We discussed the variety of services that we offer. She was interested in the Domestic Violence Classes. She completed the intake paperwork and committed to attending the Women's Domestic Violence class. She wanted advice on filing for divorce and other legal issues and was referred to legal services. She expressed interested in taking classes to become a Mortgage Loan Officer and we discussed the scholarship program at our agency which she wants to apply for. 2) Underserved: the second largest portion of UOVC's VOCA Victim Assistance funding goes towards victims who fall in the underserved category. Currently our program is funding 55 criminal justice victim advocacy programs across the state for a total of \$5.54 million annually. Furthermore, our program is funding 7 statewide organizations whose mission is to provide services to victims of crime from underserved communities for a total of \$1.91 million. The following is an anecdotal narrative from a subgrantee that provides services to victims of crime from an underserved community: The victim/service coordinator has worked with officers to develop and implement new protocol on how to appropriately deal with victims in under-served populations. This has resulted in an increase of victim disclosures of abuse and has drawn attention to the need for a stronger victim-case investigator, and an improved response by officers when called out to a DV scene. 3) Child Abuse: the third largest portion of UOVC's VOCA Assistance funding goes towards victims of child abuse. Currently our program is funding 23 subgrants whose core mission is to provide services to victims of child abuse for a total of \$2.79 million annually. The following is an anecdotal narrative from a subgrantee that provides legal services to child abuse victims: We had a victim who was willing to be video recorded for our pro bono event. He described our services as saving his life and preventing him and his daughter from becoming homeless. His daughter had been abused by his former partner. He needed a custody order and to modify child support. He was living in a trailer and barely making ends meet because of a disability, but he had a very strong desire to do everything right for his daughter. He got her into counseling and her grades skyrocketed after being with him. She was finding success for the first time in her life. 4) Sexual Assault: Currently our program

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is funding 15 subgrants that specifically provide services to sexual assault victims for a total of \$1.47 million. Furthermore, a large portion of the remaining 125 subawards provide services to sexual assault victims for a total of \$1.47 million. The following is an anecdotal narrative submitted from subgrantee that provides services to sexual assault victims: An advocate was called and asked to respond to the hospital to meet with a client who had been sexually assaulted. The client was extremely afraid and traumatized after this incident. The advocate was able to remain present while telling her story to the officer, hospital staff, and SANE nurse. Due to the rapport that was established early on with this client, she was able to tell the advocate about her concerns as well as who she wanted in the exam. The advocate was able to talk with the professionals regarding her wishes.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

When administering our VOCA subgrants, we require that agencies provide services to victims of Federal crime like they would victims of any other crime. One such example is when stole a plane and crashed it into his wife's home. The Victim Advocate from the city's police department was able to work with the National Transportation Safety Board while assisting the victim and her child. Utah is home to six Federally recognized tribes with a great deal of of tribal land spread out throughout the state. VOCA funded programs, more specifically Utah Navajo Health Systems, have provided assistance to those whose victimization took place on tribal land. Lastly, Utah is home to Hill Air Force Base. There are various VOCA funded victim services programs adjacent to the base that provide services to those who live and work on base who could be victims of Federal crimes.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

One emerging issue that we have seen in our state is the concern with the lack of set-aside services for victims of sexual assault. There are many counties (mostly rural) in the state that do not have sexual assault victim services. As a response to this the Utah Coalition Against Sexual Assault (UCASA) applied for and received VOCA funding to place four mobile victim advocates in these areas to provide services to victims of sexual assault.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

On a subgrantee level, staffing retention varies by agency. In the past two years we have encouraged subgrantees to increase staff salaries as well as benefit packages in an effort to aid retention. Furthermore, we have encouraged subgrantees to request funding for employee wellness programs and coordinators to address agency issues that contribute to high turnover. We have seen some success with these initiatives and we will continue to work with subgrantees in their efforts. In our assistance program, we have had minimal turnover in the past reporting year. However we have had a realignment of duties that is a direct result of the increase of VOCA funding. As our program has grown over the past three years, the UOVC Director saw a need to separate out the management of the VOCA Program from the overall duties of our Victim Assistance Program Coordinator and thus created the position of VOCA Program Manager. The VOCA Program Manager oversees the entire VOCA program while the Victim Assistance Program Coordinator maintain her duties managing the VAWA and SASP programs, the VOCA Discretionary Training Grant, and the Utah Crime Victims Council. By dedicating a Program Manager specifically to VOCA we have been able to more efficiently implement VOCA funding throughout the state.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

At UOVC, our funding cycle begins each July , and we begin publicizing the opportunity for victim assistance funding in February. We have a master mailing list that includes over 1,200 agencies statewide that receive a letter notifying them of the availability of funding. Additionally, we advertise through various email listservs throughout the state including the Statewide Advocate for Victims Organization (SWAVO), Utah Domestic Violence Coalition (UDVC), Utah Coalition Against Sexual Assault (UCASA), Utah Nonprofits Association, Utah Prosecution Council, Utah Law Enforcement and Chiefs Association, and the Utah Bar Association.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

In the past year, our victim assistance program has made special efforts to reach out to underserved populations. We have employed a Program Specialist who has served as an Outreach Specialist and liaison with marginalized communities. Through her work we have made contacts with representatives from the Pacific Islander community, LGBTQ+, multi-cultural centers, the Native American Domestic Violence Coalition, and many tribal entities. Her work has been crucial as we have developed these partnerships. Furthermore, when we issued our 2018 RFP for VOCA funding we carved out a special category for underserved populations. Before this opportunity we were only funding 4 organizations whose primary mission is to serve those who are underserved. We now are funding 7 organizations who primary mission to assist underserved communities for a total of \$1,914,213 annually. carving out a category and allocating funding Hilde/outreach

Please explain how your program is able to respond to gaps in services during the reporting period.

In order to identify victim needs throughout the state, we have contracted with the University of Utah Social Research Institute (SRI) to conduct needs assessments for crime victims. In these needs assessments, SRI was able to conduct surveys as well as interviews with victim services professionals statewide to better understand the needs that crime victims may have. In the past reporting period, they concluded their needs assessment for sexual assault victims. They provided us with four recommendations: 1) Develop and implement trauma and sexual assault training for providers; 2) Increase public awareness of sexual assault and services available to survivors 3) Increase access to trauma-informed, mental health services; and 4) Expand SANE services. Upon receiving the recommendations, UOVC formed a Sexual Assault Victim Services Task Force to address the findings. The task force included representatives from treatment, SANE programs, rape recovery centers, criminal justice system victim advocates, universities, corrections, community educators, and the state coalition. The task force has met and broken up into work groups to address each of the recommendations to which the outcome will be to develop an RFP for programs to apply for funding.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

UOVC continues to participate in the Governor's SUCCESS program. This program is designated to measure performance each quarter on the agency's key activities with the end to improve overall service delivery. For our report, we require each subgrant to submit a quarterly report that verifies their progress to the goals and objectives that they outlined in their original grant application. There are approximately 140 subgrants with 6-24 objectives each. Currently we are tracking over 1,100 total objectives. These objectives vary by grant; however common objectives that are tracked include: safety planning with victims, on-scene crisis intervention, attending court with victims, assisting victims to apply for compensation, providing shelter to victims, volunteer training and recruitment, therapy, protective order assistance, civil legal assistance, and support at forensic exams. Through this measurement system, we are able to quantitatively identify the strengths and challenges to each program and follow up with them as needed. We have implemented the SUCCESS program for the past five years and it continues to improve. However, we are currently in the process of revising the measures that we will be reporting for SUCCESS. While we still will be requiring subgrantees to submit quarterly reports to us with their progress towards their objectives, the data measures that we will submit to the Governor's office will be indicators of victim services statewide instead of a large scale report of 1,100 objectives for 140 programs. Additionally, our program provides an annual report each year to the Utah State Legislature. The report lists the amount of reparations paid directly to victims as well as victim assistance grants, their amounts, and their purposes.