

FL Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047
Federal Award Amount	\$137,108,287.00	\$115,217,117.00	\$210,755,732.00	\$143,823,948.00
Total Amount of Subawards	\$159,618,471.00	\$1.00	\$0.00	\$0.00
Total Number of Subawards	518	1	0	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$22,510,184.00)	\$115,217,116.00	\$210,755,732.00	\$143,823,948.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047
Government Agencies Only	233	1	0	0
Corrections	1	0	0	0
Courts	6	1	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	166	0	0	0
Prosecutor	37	0	0	0
Other	23	0	0	0
Nonprofit Organization Only	277	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	58	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	15	0	0	0
Domestic and Family Violence Organization	52	0	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	60	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	28	0	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	14	0	0	0
Multiservice agency	45	0	0	0
Other	5	0	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	8	0	0	0
Campus-based victims services	4	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	4	0	0	0
Total Number of Subawards	518	1	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047

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A. Continue a VOCA-funded victim project funded in a previous year	492	1	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	10	0	0	0
C. Start up a new victim services project	16	0	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds				
A single SAR can select multiple service types. Numbers are not unique				
	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047
A.INFORMATION & REFERRAL	513	0	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	471	0	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	464	0	0	0
D.SHELTER/HOUSING SERVICES	157	0	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	478	0	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	518	0	0	0

Priority and Underserved Requirements				
Priority Area	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047
Child Abuse				
Total Amount	\$17,768,449.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	13.00 %	0.00 %		
Domestic and Family Violence				
Total Amount	\$52,140,480.00	\$1.00	\$0.00	\$0.00
% of Total Federal Award	38.00 %	0.00 %		
Sexual Assault				
Total Amount	\$4,762,089.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %	0.00 %		
Underserved				
Total Amount	\$26,755,262.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	20.00 %	0.00 %		

Budget and Staffing				
Staffing Information	2016-VA-GX-0041	2017-VA-GX-0060	2018-V2-GX-0018	2019-V2-GX-0047

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Total number of paid staff for all subgrantee victimization program and/or services	143861.8702	0		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	2826608.4345	0		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	11349.5048	0		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1417388.264	0		

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	146	11202	14398	14949	15417	13991
Adult Sexual Assault	170	5262	5097	5607	5687	5413
Adults Sexually Abused/Assaulted as Children	97	2091	2289	2356	2380	2279
Arson	46	103	108	86	123	105
Bullying (Verbal, Cyber or Physical)	71	1061	1046	1015	1263	1096
Burglary	108	7785	7836	8403	8554	8144
Child Physical Abuse or Neglect	2	8026	7979	8727	8827	8389
Child Pornography	50	443	354	338	389	381
Child Sexual Abuse/Assault	8	8943	9554	10080	9382	9489
Domestic and/or Family Violence	32	57947	68416	69430	68706	66124
DUI/DWI Incidents	1	1445	1741	1637	1605	1607
Elder Abuse or Neglect	129	1922	2031	2162	2121	2059
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	27	31	48	83	69	57
Human Trafficking: Labor	32	27	39	52	180	74
Human Trafficking: Sex	1	573	677	585	467	575
Identity Theft/Fraud/Financial Crime	1	5247	6873	6483	9771	7093

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Kidnapping (non-custodial)	69	275	262	354	341	308
Kidnapping (custodial)	66	112	159	57	127	113
Mass Violence (Domestic/International)	11	130	170	169	183	163
Other Vehicular Victimization (e.g., Hit and Run)	69	1158	1304	1329	1587	1344
Robbery	130	3882	3808	4120	4187	3999
Stalking/Harassment	137	1953	2120	2292	2668	2258
Survivors of Homicide Victims	1	3134	2842	3122	3112	3052
Teen Dating Victimization	50	230	175	152	147	176
Terrorism (Domestic/International)	8	13	8	64	5	22
Other	3	33150	54989	68367	69375	56470

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	162	193	171	154	724
Homeless	4559	4091	4668	4890	17156
Immigrants/Refugees/Asylum Seekers	1672	2047	2295	2254	5842
LGBTQ	811	844	875	923	2634
Veterans	1274	567	476	611	2304
Victims with Disabilities: Cognitive/Physical /Mental	6404	5327	6157	5638	21759
Victims with Limited English Proficiency	2981	3584	4105	4101	12301
Other	2057	822	401	688	41992

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	656757	
Total number of anonymous contacts who received services during the Fiscal Year	115596	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	484348	73.75 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	161150	24.54 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	190024	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	791	0.16 %

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Asian	2711	0.56 %
Black or African American	92617	19.12 %
Hispanic or Latino	46708	9.64 %
Native Hawaiian or Other Pacific Islander	1763	0.36 %
White Non-Latino or Caucasian	198018	40.88 %
Some Other Race	5109	1.05 %
Multiple Races	4708	0.97 %
Not Reported	36112	7.46 %
Not Tracked	95811	19.78 %
Race/Ethnicity Total	484348	
Gender Identity		
Male	117823	24.33 %
Female	254025	52.45 %
Other	165	0.03 %
Not Reported	14710	3.04 %
Not Tracked	97625	20.16 %
Gender Total	484348	
Age		
Age 0- 12	33694	6.96 %
Age 13- 17	20985	4.33 %
Age 18- 24	48618	10.04 %
Age 25- 59	209660	43.29 %
Age 60 and Older	40213	8.30 %
Not Reported	32098	6.63 %
Not Tracked	99080	20.46 %
Age Total	484348	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	258	511282	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	322768
			A2. Information about victim rights, how to obtain notifications, etc.	439650
			A3. Referral to other victim service programs	200511

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	360877
B. Personal Advocacy/ Accompaniment	237	143495	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	20779
			B2. Victim advocacy/accompaniment to medical forensic exam	11384
			B3. Law enforcement interview advocacy/accompaniment	17504
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	154629
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	6632
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	2841
			B7. Intervention with employer, creditor, landlord, or academic institution	14714
			B8. Child or dependent care assistance (includes coordination of services)	21018
			B9. Transportation assistance (includes coordination of services)	26385
			B10. Interpreter services	8752
C. Emotional Support or Safety Services	232	231987	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	229181
			C2. Hotline/crisis line counseling	77908
			C3. On-scene crisis response (e.g., community crisis response)	6085
			C4. Individual counseling	250474
			C5. Support groups (facilitated or peer)	56063
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	31119
			C7. Emergency financial assistance	18523
D. Shelter/ Housing Services	94	24960	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	185579
			D2. Transitional housing	9175

			D3. Relocation assistance (includes assistance with obtaining housing)	12326
E. Criminal/ Civil Justice System Assistance	241	397289	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	3636896
			E2. Victim impact statement assistance	28953
			E3. Assistance with restitution	45717
			E4. Civil legal assistance in obtaining protection or restraining order	37216
			E5. Civil legal assistance with family law issues	38432
			E6. Other emergency justice-related assistance	22223
			E7. Immigration assistance	3904
			E8. Prosecution interview advocacy/accompaniment	23187
			E9. Law enforcement interview advocacy/accompaniment	11723
			E10. Criminal advocacy/accompaniment	83402
E11. Other legal advice and/or counsel	19045			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	1282
Number of events conducted during the reporting period.	52
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1
Describe any program or educational materials developed during the reporting period.	
N/A	

Describe any planning or training events held during the reporting period.

Example of Training courses: Sexual Assault Nurse Examiner training Understanding Intimate Partner Violence and the impact on Children Managing Compassion Fatigue Effective Strategies for communicating with victims who are deaf or hard of hearing

Describe any program policies changed during the reporting period.

N/A

Describe any earned media coverage events/episodes during the reporting period.

N/A

Describe any coordinated responses/services for assisting crime victims during the reporting period.

On November 2, 2018 a mass shooting took place at a yoga studio in Tallahassee, Florida and on January 23, 2019, a mass shooting occurred at the SunTrust Bank in Sebring, Florida. Employees of the Office of Attorney General (OAG) Bureau of Advocacy and Grants Management immediately reached out to the FBI, state and local law enforcement agencies and local non-profit organizations to provide needed services to the victims of the shooting. Bureau employees immediately traveled to Sebring to assist local providers and families of victims after the shooting, at the Family Assistance Center on available services and continue to provide necessary services. Through the VOCA Travel Assistance Program, several victims families received assistance with travel costs related to their loved one's victimization. OAG staff continues to assist victims families of these horrific shootings and the victims and service providers of the Marjory Stoneman Douglas High School shooting in Parkland, Florida. Through the Antiterrorism and Emergency Assistance Program grant, the OAG has continued to contract with 4 organizations in the Orlando, Florida area to continue providing services to victims and their families of the Pulse Nightclub shooting.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Language barriers continue to be a challenge. In the South Florida area many victims do not speak or read English. Numerous agencies do not have interpreters to assist non-English speaking crime victims. Undocumented victims fear deportation, having their children taken away or facing more violence from the perpetrator, if they report to law enforcement. In some remote areas of the state, there are few or no local agencies to assist victims who may have difficulty completing forms and filing applications for compensation.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

The Office of the Attorney General (OAG) Victim Services Program Specialists (VSPS) continue to work with local organizations to assist crime victims and their families of the Marjory Stoneman Douglas High School shooting and other violent crimes. They provide training on the Victim Compensation Programs, Address Confidentiality Program, Cyber Safety Program, and Identity Theft Program, to local law enforcement victim advocates, State Attorneys' Offices, hospitals, faith-based organizations, private and public schools, senior centers, 211 call centers and other allied professionals to help identify victims and refer them to needed services. Several employees continue to participate in community exercises to prepare for mass disasters and participate on local mass casualty response groups. Several Bureau employees also participated in meetings to prepare for the 2020 Super Bowl and ensure services are in place for victimizations that may occur.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

The Office of the Attorney General continues to work with sub-grantees to address the critical need for victims of domestic violence to receive legal representation when filing the ex parte petition and at the final injunction hearing. The project funds full time attorneys at certified domestic violence centers to represent survivors of domestic violence. The project increases the number of survivors who obtain injunctions for protection, and the number of respondents held in contempt for violations, thus increasing victim safety. Survivors continue to report positive feedback on the assistance they received from the program. The Economic Justice Project funds economic empowerment advocates at Florida's certified domestic violence centers to implement an economic empowerment program for victims. The program continues to promote financial literacy and financial freedom from the abuser. The Florida legislature provided funding to sub-grantees to utilize as Match dollars for a VOCA Generator grant project. The project funds generators at the 42 certified domestic violence shelters to increase the safety of survivors and their children during disasters or other events that may cause centers to lose power needed to operate critical health and safety functions.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Although many of the awarded agencies provide services to victims of the priority categories, some agencies specialize in services to specific victims. For example, child protection teams and children's advocacy centers are awarded funds to provide services to victims of child abuse. The Florida Coalition Against Domestic Violence is awarded funding for 7 statewide projects that specialize in services for domestic violence victims. Certified domestic violence centers also receive funding for domestic violence victims. The Florida Council Against Sexual Violence received funding for victims of sexual assault along with the certified rape crisis centers. Funding for underserved victims of crime are awarded to agencies providing services to survivors of homicide, victims with disabilities, victims of elder abuse, victims of DUI/DWI and human trafficking victims.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Although many of the awarded agencies provide services to victims of the priority categories, some agencies specialize in services to specific victims. For example, child protection teams and children's advocacy centers are awarded funds to provide services to victims of child abuse. The Florida Coalition Against Domestic Violence is awarded funding for 7 statewide projects that specialize in services for domestic violence victims. Certified domestic violence centers also receive funding for domestic violence victims. The Florida Council Against Sexual Violence received funding for victims of sexual assault along with the certified rape crisis centers. Funding for underserved victims of crime are awarded to agencies providing services to survivors of homicide, victims with disabilities, victims of elder abuse, victims of DUI/DWI and human trafficking victims.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Language barriers continue to be a challenge. In the South Florida area many victims do not speak or read English. Numerous agencies do not have interpreters to assist non-English speaking crime victims. Undocumented victims fear deportation, having their children taken away or facing more violence from the perpetrator, if they report to law enforcement. In some remote areas of the state, there are few or no agencies to assist victims who may have difficulty completing and filing applications and required documentation. Additionally, with the increase in VOCA funding, many agencies continue to face challenges hiring staff and ensuring all staff receive adequate training. There have been additional challenges with providers receiving unredacted police reports due to Marsy's law that can cause a delay in services. Effective September 1, 2019, the schedule of Benefits for the state Victim Compensation Program was reduced due to insufficient collections of court ordered assessments, lowering the amount of payment to crime victims and providers.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Many agencies report experiencing high staff turnover due to low salaries or other employment opportunities. This is also a challenge for the OAG grant management staff.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The Office of the Attorney General (OAG) issues a Notice of Availability to apply for grant funds. The notice is posted on the OAG website, published in the Florida Administrative Register, provided to all agencies that have previously applied and current sub grantees through the EGrants online grant management system and published in the agenda for the Statewide Human Trafficking Conference. The notice is also provided to numerous stakeholder organizations such as: Florida Coalition Against Domestic Violence, Florida Council Against Sexual Violence, Department of Health, Children's Medical Services, Florida Prosecuting Attorneys Association, Florida Network of Children's Advocacy Centers, Statewide Office of Guardian Ad-litem, Florida Network for Centers for Independent Living, Florida Sheriffs Association, and Florida Police Chiefs Association. The Division Director, Bureau Chief and OAG regional employees participate on many work groups and task forces throughout the state. The Notice of Availability is also distributed during these meetings.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Submitted applications are reviewed for possible funding, using numerous factors when considering award allocations. The agency is made aware of new or underserved populations by stakeholder organizations, regional employees and daily contact with the public. The Division Director and Bureau Chief participated in numerous conference calls with partnering agencies, in an effort to bring a Trauma Recovery Center (TRC) model to Florida. An application was submitted by a provider and technical review and further discussions are being held. It is anticipated the TRC will be awarded funding and begin providing services during 2020. Outreach is consistently made by Bureau staff to educate the local communities on the availability of VOCA funding.

Please explain how your program is able to respond to gaps in services during the reporting period.

The Office of the Attorney General (OAG) responds to gaps in service through the regional Victim Services Program Specialists, by attending statewide meetings, through stakeholder organizations and contact with the public.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The Division of Victim Services and Criminal Justice Programs Annual Report is provided to the Governor and state legislature and is available on the agency website.