

GU Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035
Federal Award Amount	\$1,290,271.00	\$1,105,729.00	\$1,876,864.00	\$1,328,944.00
Total Amount of Subawards	\$938,818.00	\$695,108.00	\$0.00	\$0.00
Total Number of Subawards	5	5	0	0
Administrative Funds Amount	\$59,513.00	\$50,286.00	\$0.00	\$0.00
Training Funds Amount	\$5,000.00	\$5,000.00	\$0.00	\$0.00
Balance Remaining	\$286,940.00	\$355,335.00	\$1,876,864.00	\$1,328,944.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035
Government Agencies Only	1	1	0	0
Corrections	0	0	0	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	0	0	0	0
Prosecutor	0	0	0	0
Other	1	1	0	0
Nonprofit Organization Only	4	4	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	0	0	0	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	1	1	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	1	1	0	0
Other	2	2	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	5	5	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035

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A. Continue a VOCA-funded victim project funded in a previous year	5	5	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	0	0	0	0
C. Start up a new victim services project	0	0	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds				
A single SAR can select multiple service types. Numbers are not unique				
	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035
A.INFORMATION & REFERRAL	5	5	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	5	5	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	5	5	0	0
D.SHELTER/HOUSING SERVICES	5	4	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	4	4	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	5	5	0	0

Priority and Underserved Requirements				
Priority Area	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035
Child Abuse				
Total Amount	\$45,000.00	\$136,715.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %	12.00 %		
Domestic and Family Violence				
Total Amount	\$45,000.00	\$214,927.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %	19.00 %		
Sexual Assault				
Total Amount	\$45,000.00	\$118,210.00	\$0.00	\$0.00
% of Total Federal Award	3.00 %	11.00 %		
Underserved				
Total Amount	\$7,104.00	\$225,256.00	\$0.00	\$0.00
% of Total Federal Award	1.00 %	20.00 %		

Budget and Staffing				
Staffing Information	2016-VA-GX-0055	2017-VA-GX-0062	2018-V2-GX-0007	2019-V2-GX-0035

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Total number of paid staff for all subgrantee victimization program and/or services	20	27		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	32240	29869		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	2	20		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1560	4663		

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	9	69	57	62	83	67
Adult Sexual Assault	10	18	19	13	19	17
Adults Sexually Abused/Assaulted as Children	7	1	6	3	3	3
Arson	2	1	0	0	0	0
Bullying (Verbal, Cyber or Physical)	9	1	6	1	1	2
Burglary	3	27	23	41	22	28
Child Physical Abuse or Neglect	10	20	55	23	28	31
Child Pornography	8	1	0	0	0	0
Child Sexual Abuse/Assault	9	23	24	31	23	25
Domestic and/or Family Violence	10	265	281	217	223	246
DUI/DWI Incidents	2	26	15	19	12	18
Elder Abuse or Neglect	7	1	3	5	2	2
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	8	0	0	0	0	0
Human Trafficking: Labor	8	0	0	0	0	0
Human Trafficking: Sex	8	0	2	0	1	0
Identity Theft/Fraud/Financial Crime	7	1	12	8	1	5

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Kidnapping (non-custodial)	7	0	2	0	0	0
Kidnapping (custodial)	7	0	0	0	0	0
Mass Violence (Domestic/International)	6	0	0	0	0	0
Other Vehicular Victimization (e.g., Hit and Run)	6	12	14	16	12	13
Robbery	7	7	13	9	1	7
Stalking/Harassment	9	35	61	62	30	47
Survivors of Homicide Victims	8	1	4	0	2	1
Teen Dating Victimization	8	0	0	0	0	0
Terrorism (Domestic/International)	7	0	0	2	0	0
Other	1	117	138	148	100	125

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	0	0	0	0	1
Homeless	16	34	2	2	29
Immigrants/Refugees/Asylum Seekers	5	0	0	0	2
LGBTQ	0	0	0	1	2
Veterans	0	0	0	0	4
Victims with Disabilities: Cognitive/Physical /Mental	8	5	10	4	29
Victims with Limited English Proficiency	2	5	1	0	9
Other	0	0	1	0	0

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	2168	
Total number of anonymous contacts who received services during the Fiscal Year	17	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	1735	80.03 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	389	17.94 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	345	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	2	0.12 %

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Asian	228	13.14 %
Black or African American	13	0.75 %
Hispanic or Latino	9	0.52 %
Native Hawaiian or Other Pacific Islander	1087	62.65 %
White Non-Latino or Caucasian	103	5.94 %
Some Other Race	10	0.58 %
Multiple Races	33	1.90 %
Not Reported	62	3.57 %
Not Tracked	188	10.84 %
Race/Ethnicity Total		1735
Gender Identity		
Male	594	34.24 %
Female	973	56.08 %
Other	34	1.96 %
Not Reported	3	0.17 %
Not Tracked	131	7.55 %
Gender Total		1735
Age		
Age 0- 12	191	11.01 %
Age 13- 17	125	7.20 %
Age 18- 24	160	9.22 %
Age 25- 59	794	45.76 %
Age 60 and Older	153	8.82 %
Not Reported	114	6.57 %
Not Tracked	198	11.41 %
Age Total		1735

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	4	1792	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	1418
			A2. Information about victim rights, how to obtain notifications, etc.	1083
			A3. Referral to other victim service programs	384

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	532
B. Personal Advocacy/ Accompaniment	3	244	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	16
			B2. Victim advocacy/accompaniment to medical forensic exam	2
			B3. Law enforcement interview advocacy/accompaniment	25
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	56
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1
			B7. Intervention with employer, creditor, landlord, or academic institution	19
			B8. Child or dependent care assistance (includes coordination of services)	19
			B9. Transportation assistance (includes coordination of services)	113
			B10. Interpreter services	14
C. Emotional Support or Safety Services	3	390	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	400
			C2. Hotline/crisis line counseling	78
			C3. On-scene crisis response (e.g., community crisis response)	2
			C4. Individual counseling	7
			C5. Support groups (facilitated or peer)	3
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	1
			C7. Emergency financial assistance	5
D. Shelter/ Housing Services	1	134	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	335
			D2. Transitional housing	8

			D3. Relocation assistance (includes assistance with obtaining housing)	12
E. Criminal/ Civil Justice System Assistance	3	1300	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	1233
			E2. Victim impact statement assistance	44
			E3. Assistance with restitution	205
			E4. Civil legal assistance in obtaining protection or restraining order	95
			E5. Civil legal assistance with family law issues	0
			E6. Other emergency justice-related assistance	0
			E7. Immigration assistance	0
			E8. Prosecution interview advocacy/accompaniment	255
			E9. Law enforcement interview advocacy/accompaniment	0
			E10. Criminal advocacy/accompaniment	389
E11. Other legal advice and/or counsel	38			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	8
Number of people trained or attending education events during the reporting period.	251
Number of events conducted during the reporting period.	15
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

The program or education materials developed and/or updated during the reporting period are as follows: Redesigned OAG website to increase effectiveness. Use social media to reach constituents on matters that affect them. Improve victim response through automation, professional development of staff and stakeholders, and victim compensation efforts. Updated the Resource link to subrecipient documents to make it user friendly. Updated the Office of Victims of Crime, Training and Technical Assistance Center (OVC/TTAC) resource website. Updated the posted notices to individuals with Limited English Proficient (LEP) in the reception areas of each division.

Describe any planning or training events held during the reporting period.

Planning Events Held The OAG's planning activities include several outreach meetings held in communities throughout Guam. Planning activities also included the development and release of open and competitive FY2018 Call for Proposals solicitations in 2019. Training Planning for future training needs of victim assistance service providers and allied professionals is an evolving ongoing task and will continue into FY2020. During this reporting period, FY2016 VOCA victim assistance funds to provide training activities to victim assistance service providers and allied professionals in August 26 and 27, 2019. Based on feedback from the victim advocacy trainings provided in 2018 and 2019, it was noted that a more extensive training needs assessment process needs to be conducted specifically around training needs and gaps that can be identified locally with subject matter experts or off-island based trainers and/or consultants. Training events held during the reporting period are as follows: Oct 1, 2018 – Sep 30, 2019 – Office of the Attorney General of Guam. Victim Advocate Training (VAT) and, or Refresher courses web-based system to increase knowledge, skills, or abilities that are essential towards enhancing and expanding service delivery to crime victims. Oct 23, 2018 – Office of the Attorney General of Guam. VOCA Subrecipient Orientation training or refresher for new and/or existing VOCA subrecipients. March 13, 2019 – Terrorism and Mass Violence online training course. August 12 – 15, 2019 – Office of the Attorney General of Guam. 2019 VOCA National Training Conference. This important 2 day conference is designed exclusively for VOCA assistance and state compensation administrators, staff and Board members. The conference provided a unique opportunity for conference attendees to obtain critical up-to-date information on VOCA funding and ways to improve program and grant management. August 26 – 27, 2019 – Office of the Attorney General of Guam. 2019 Victim Advocacy Professional Related Training Conference. This important 2 – day conference is designed for VOCA subrecipients, victim assistance providers, social workers, prosecutors, law enforcement, and allied professionals who deal with crime victims of underserved LGBTQ populations and children and/or individuals with mental disabilities. The OAG provided training to approximately 100 participants during the reporting period. September 4 – 8, 2019 – Office of the Attorney General of Guam. Victim Advocacy Professional Training Conference provided by the Institute on Violence and Trauma (IVAT), San Diego, California.

Describe any program policies changed during the reporting period.

The program policies changed during the reporting period are as follows: Language Access Plan, Policy 2019-001 – the Language Access Plan was updated to reflect changes in data and procedures for review and compliance. The intent of the Plan is to provide timely, meaningful, and equal access to all individuals who require services from the OAG. Equal Employment Opportunity Plan Utilization Report, Policy 2019-002 – the OAG is committed to the principles of EEO and non-discrimination as a necessary element of the merit system regarding the hiring and/or promoting of minorities, females and/or underrepresented groups. Enhancing VOCA Programmatic Oversight – all VOCA fiscal forms and programmatic monitoring tools are periodically reviewed and updated accordingly to aid in monthly/quarterly desk reviews and site visits for monitoring compliance and providing financial and programmatic oversight of VOCA subrecipients. Financial monitoring activities are a shared responsibility between the Finance and Grants section to provide VOCA program compliance and to update gaps in monitoring protocols and risk assessments tools used. Grants Management & Monitoring Guidelines – the guidelines are to assist and benefit the VOCA program administered by the OAG to be fiscally sound program and maintain compliance with federal and local statutes, regulations, provisions and policies. Subrecipient Monitoring Policies and Procedures – the guidelines are to assist and benefit the VOCA program administered by the OAG in its monitoring activities for subrecipients awarded VOCA funds. Review the Risk Assessment Form for any new updates to VOCA Program Guidelines, Policy changes and or Rules and/or Regulations.

Describe any earned media coverage events/episodes during the reporting period.

Media and press coverage defined as earned or not paid for/purchased were the result of efforts by the OAG in commemoration of National Crime Victims rights Week (NCVRW) on April 7 – 13, 2019. The OAG conducted several outreach events to raise awareness about crime victims issues and rights and services, highlight local victim assistance services and to introduce the community to the important resources and services available with partner agencies and allied professionals in the same field. This year's theme – Honoring Our Past. Creating Hope for the Future. This year's event will celebrate the progress made by those before us as we look to a future of crime victim services that is even more inclusive, accessible, and trauma-informed. The OAG uses these opportunities to highlighted how the investment of communities in crime victims expands the opportunity for victims to disclose their victimization, connect with services, and receive the support they need. The OAG encouraged VOCA subrecipients to participate in the week's events and in other victim-related observances throughout the month. Events sponsored by the Office of Attorney General of Guam are as follows: o April 09, 2019 - National Crime Victims Rights Week Community Outreach at Agana Shopping Center. o April 10, 2019 - National Crime Victims Rights Week Community Outreach at Agana

Shopping Center. o April 11, 2019 - National Crime Victims Rights Week Community Outreach at Agana Shopping Center. The Attorney General assisted by the OAG s Public Information Officer work together with the media to highlight the available services to victims and any victim-centered incidents that have happened via OAG s website, twitter account and other media streams. The VOCA Subrecipients have worked with the media to highlight the available services to victims and/or their survivors.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

Guam s multidisciplinary service delivery system relies on the consolidated input from law enforcement agencies, prosecutors, courts and other victim service providers. The information collected and the ongoing discussions and collaboration among all the partners helps us to put together a comprehensive strategic plan to develop, implement, and enforce a victim notification and notification program for victims to access confidentially and conveniently. The OAG continues to hold discussions with victim assistance service providers, advocates, other non-profits organizations, public and/or private entities, policymakers and allied professionals to help us transform victim services by identifying major issues that may hamper our progress and to better address the delivery of victim-centered services. The OAG s intent is to expand and/or enhance data collection of victimizations to better understand how crime victims occur in Guam, identify evidence-based practices to better serve our victims, disseminate practical and useable victim research within our jurisdiction, and promote best-practices collaboration among our stakeholders. Several program pamphlets and informational brochures were posted around the community. During this reporting period, the Office of the Attorney General and Victim Service Center participated in the Crime Victim s Rights Week held at the Agana Shopping Center, a local shopping mall, from April 9 through 11, 2019. The general public was invited to participate in these events which brought awareness to crime victims rights. Victim Service Center Placards and Brochures were distributed to attendees and other victim service providers, non-profit organizations, local businesses, and government agencies attended as well.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

The Guam Criminal Injuries Compensation Commission (CICC), members are very much active in their role, meeting quarterly to discuss, approve policies, procedures and applications for compensation for injuries and/or expenses incurred by victims. The current Commission comprised of three members are appointed by the Governor of Guam, thus, the OAG continues its coordinated efforts to secure interest and placement in Commission membership for the vacant positions that have not been filled. The OAG continually works towards identifying underrepresented victims so that they can receive victim assistance services and why some people access services while other don t to better design and implement best practices for connecting people to the direct victim services that they may need. The OAG supports and equip our VOCA subrecipients with the necessary tools so that they can provide the most useful and effective services to crime victims. Our goal is that victim services are accessible, culturally appropriate and relevant, trauma informed, and that the majority of victim s access and benefit from these much-needed services. If funding increases for the victim assistance program, it will result in more claims being filed. Of the awards granted, more than half were for medical care needs for beneficiaries who are uninsured and/or receive public assistance. If medical insurance coverage decreases, then benefits would have to be adjusted; or if medical coverage increases, less monies would be used towards medical expenses, thus, would this expand to other benefits. VSC Advocates continue to have difficulty contacting or locating victims who do not have the means for communication, are homeless, or give incorrect contact information. However, VSC program staff continue to diligently network and coordinate with the OAG Investigative Section, Mayor s Council of Guam and other agencies or resources to improve its efforts at making contact with victims.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

On April 9 - 11, 2019, the OAG, in commemoration of Guam s 2019 National Crime Victims Rights Week (NCVRW) conducted outreach events at several locations throughout the community to raise awareness about crime victims issued and rights and to introduce the community to the important resources and services available. Several of our vital community, government partners and direct victim assistance service providers assisted in making these 3 events well attended. The OAG has worked closely with public and private entities to provide services to crime victims, including our VOCA subgrantees, Erica s House, Victim Advocates Reaching Out (VARO), Guam Legal Assistance Services Corporation – Disability Law Center, and OAG Victim Service Center (VSC) and Sanctuary, Incorporated of Guam. Our intent is to improve upon our services by creating a learning community designed to build capacity through collaborative partnerships and training building among the victim service community towards similar goals in the same professional field, sharing work being done in each project and to share lessons-learned to provide effective direct victim services.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

The OAG issued a Call for Proposals, Notice of Funding Availability FY2018 Victims of Crime Act (VOCA) Crime Victim Assistance Grant Program during this reporting period. OAG published all Call for Proposals by issuing a media release i.e., print advertisement in a locally in a newspaper of general circulation. Once the media release is issued/published, the grant application is made available via OAG's website. At the time of the application release, an email is sent to all interested potential vendors or those who expressed an interest in being notified for NOFA opportunities. The user link is created for interested applicants to download the application and required mandatory and federal certification forms. Notable Accomplishments: 1) Continue to received VOCA formula grants in the continuum of providing direct victim assistance services to victims of crime. 2) Criminal Injuries Compensation Commission (CICC) In FY2019, Guam received a grant award of \$82,000 for reimbursement under the VOCA Compensation Assistance Program (\$.60 cents for every dollar awarded from the CICC Fund). 3) VOCA Grant Administration – Expanding victim assistance services to crime victims. a. Sustain 2 victim advocate classified positions locally in FY2019. b. Develop specifications and procure an automated victim notification system for Guam. This objective is ongoing. e. Provide ongoing technical and programming support to the OAG for all automation initiatives. f. Assess existing databases, statistical methodology, and data collection to determine enhancements necessary for management reports to be produced to increase efficiencies, including work or caseload trends, statistics, and performance metrics for future performance-based budgeting. 4) Continue to provide the technical support necessary for the implementation of the Family Violence Registry pursuant to P.L. 31-103 (designed as a web based searchable database). 5) Provide management oversight and increase awards under the Criminal Injuries Compensation Commission (CICC) to establish a history of compensation of two (2) years, and thereafter apply to the Office for Victims of Crime for reimbursement to the territory based on \$.60 recovery per dollar awarded. 6) Enhancing Data-Driven Collection Efforts. A Statistician was hired to enhance data driven collection efforts. The Statistician analyzed data from various OAG division and direct victim assistance services providers to ensure OAG management make better informed policy decisions and program operational changes.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child abuse – Our agency funds a service provider that provides a safe way for the victim to exchange their children with the victim's ex-partner. 2) Assures that children who have witnessed family violence will not have to re-witness violence between their parents during exchanges or visitations. 3) Provide a safe way for children who are abused to visit with the abusing parent or the parent who was unable to stop the abuse, if such visitation is allowed by the courts. Domestic Assault – Our agency funds an organization to provide crisis intervention and advocacy to primary and secondary victims of violent crimes and traumatic events with temporary shelter, clothing and food. Sexual Assault – Our agency funds an agency that provides advocacy for youth survivors of violence who are victims of domestic violence, child abuse, sexual assault, human trafficking, or other crimes of violence and so that they can recover and thrive in life. Underserved – Our agency funds an agency that assists underserved victim populations and to provide direct services to assist the growing number of youth victims of crime by providing a crisis hotline, crisis counseling, therapy/treatment, transportation, shelter/safe house, information/referral, and personal advocacy for youth survivors of violence. To provide direct services to 60 youth, between the ages of 12 and 22-years old, who are victims of domestic violence, child abuse, sexual assault, human trafficking, or other crimes of violence and so that they can recover and thrive in life. VSC continued to remain in communication with the victims providing notification charges, case or trial updates, provision of the Victims Bill of Rights, and court tours in preparation of trial, assistance obtaining protection orders, safety planning, to include assistance in preparing and submitting restitution, victim impact statements, and applications for criminal injuries compensation. Victims returning to Guam to testify at trials were provided assistance through arranging for the logistics of the victim's arrival, lodging and meals, transportation to and from court, accompaniment, and other necessary meetings regarding the case and continued up until their departure. Limited English proficient victims or their family members were assisted by utilizing an OAG contracted language interpreter.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

The Office of the Attorney General promotes coordinated efforts with the U.S. Attorney's Office in the areas of trafficking, human, sex or labor. VOCA Subrecipients partner with FBI victim advocates to provide assistance if it is warranted.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Trends seen by Victim Service Center (VSC): Older victims of crime (over 60 years of age) Criminal Sexual Conduct cases are more prevalent among younger age children Family violence remains on the top three notable crimes. During this fiscal year, our efforts were geared towards improving direct victim assistance services and being more victim-centered in our responses. We focused on increasing access to services for limited English populations through improving our Language Access Plan, building on interpreter pool listings and sharing resources with other departments and agencies. We see more cases of male victims from past sexual assault survivors are coming forward to report. Additional reporting requirements are time-consuming and takes valuable staff resources time away from providing direct victim assistance services, thus, we are conducting more periodic reviews to access our reporting process to make it more efficient rather than burdensome on the victims and staff as well.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

The OAG for this reporting period has experienced no staffing retention issues. However, VOCA subrecipients have a competitive field with the local job market, therefore, staff turnover can be common amongst non-profit versus for-profit organizations.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The OAG issued a Call for Proposals, Notice of Funding Availability (NOFA) for the FY2018 Victims of Crime Act (VOCA) Crime Victim Assistance Grant Program initially by issued a media release i.e., print advertisement in a locally in a newspaper of general circulation. Once the media release is issued/published, the grant application and necessary mandatory and federal forms are available for download via the OAG's website. At the time of the application release, an email is sent to all interested potential vendors or those who expressed an interest in being notified for VOCA Grant Opportunity Notifications or NOFA. The user link is created for interested applicants to download the application, required mandatory and federal certification forms. Additionally, an individual can register to pick up a copy of the Call for Proposal package by visiting our office or requesting for a copy to be provided (mailed out). Interested applicants who registered with our office will be sent messages if there is a question regarding the posted solicitation or the application process or if there are amendments made on the Call for Proposals.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

The OAG used the National Crime Victims Rights Week to expand victim services, how the investment of communities in crime victims expands the opportunity for victims to disclose their victimization, connect with services, and receive the support they need. The theme was to expand victim services as there are many barriers facing victims of crime especially those with disabilities, LGBTQ victims, older adults, speakers with limited English proficiency, and others from historically marginalized communities. The NCVRW served as the platform to bring a greater audience to the commitment of direct services and resources available to victims of crime. The OAG keeps a list of individuals or entities who have requested VOCA information and send out notifications of VOCA funding opportunities. Our website will also be used to post notices of funding availability to anyone interested in victim assistance services. The OAG will continue making strides to improve services to crime victims. The Guam Crime Victims Advisory Council was established by volunteer memberships appointed to guide the management of VOCA grants and provide input with regard to underserved populations.

Please explain how your program is able to respond to gaps in services during the reporting period.

The OAG is exploring feasible ways to expand its communication systems, including computerized systems linking police, prosecutors, victim advocates and the courts for the purpose of identifying and tracking arrests, protection orders, violations of protection orders, prosecutions, and convictions to improve service delivery such as access, confidentiality and notification to victims. A communication challenge VSC advocates deal with daily is trying to locate crime victims whose contact information is either outdated or lacking. Another significant barrier is the difficulty of locating and contacting victims who do not have the means of communication, are homeless, or give incorrect contact information. Most victims have cell phones these days; however, a majority use prepaid mobile phones and even without regular mobile phone usage or minutes, SMS Text messages can still be sent and received. The VOCA subrecipients stay connected to one another through participation with a local Coalition who conducts annual/monthly trainings and quarterly meetings to discuss emerging crime trends to enhance victim-centered services.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

There were no outcome measures reported to the governor, legislature, or other state entity during the reporting period.