

MI Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036
Federal Award Amount	\$67,368,330.00	\$55,755,274.00	\$100,318,579.00	\$67,762,883.00
Total Amount of Subawards	\$65,170,633.00	\$0.00	\$0.00	\$0.00
Total Number of Subawards	294	0	0	0
Administrative Funds Amount	\$252,658.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$1,945,039.00	\$55,755,274.00	\$100,318,579.00	\$67,762,883.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036
Government Agencies Only	25	0	0	0
Corrections	0	0	0	0
Courts	4	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	8	0	0	0
Prosecutor	12	0	0	0
Other	1	0	0	0
Nonprofit Organization Only	249	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	62	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	31	0	0	0
Faith-based Organization	5	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	95	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	4	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	14	0	0	0
Multiservice agency	28	0	0	0
Other	10	0	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	13	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	2	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	9	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	2	0	0	0
Campus Organizations Only	7	0	0	0
Campus-based victims services	5	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	2	0	0	0
Other	0	0	0	0
Total Number of Subawards	294	0	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036

Office for Victims of Crime - Performance Measurement Tool (PMT)

A. Continue a VOCA-funded victim project funded in a previous year	234	0	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	36	0	0	0
C. Start up a new victim services project	16	0	0	0
D. Start up a new Native American victim services project	3	0	0	0
E. Expand or enhance an existing Native American project	6	0	0	0

VOCA and Match Funds
A single SAR can select multiple service types. Numbers are not unique

	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036
A.INFORMATION & REFERRAL	290	0	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	281	0	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	282	0	0	0
D.SHELTER/HOUSING SERVICES	101	0	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	268	0	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	294	0	0	0

Priority and Underserved Requirements

Priority Area	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036
Child Abuse				
Total Amount	\$18,114,203.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	27.00 %			
Domestic and Family Violence				
Total Amount	\$23,597,288.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	35.00 %			
Sexual Assault				
Total Amount	\$8,929,244.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	13.00 %			
Underserved				
Total Amount	\$14,515,675.00	\$0.00	\$0.00	\$0.00
% of Total Federal Award	22.00 %			

Budget and Staffing

Staffing Information	2016-VA-GX-0021	2017-VA-GX-0063	2018-V2-GX-0067	2019-V2-GX-0036
----------------------	-----------------	-----------------	-----------------	-----------------

Office for Victims of Crime - Performance Measurement Tool (PMT)

Total number of paid staff for all subgrantee victimization program and/or services	5325			
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	2491593			
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	8846			
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	810958			

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	30	2040	4360	3503	6873	4194
Adult Sexual Assault	1	2910	2977	2766	3416	3017
Adults Sexually Abused/Assaulted as Children	91	959	710	824	800	823
Arson	5	9	26	16	17	17
Bullying (Verbal, Cyber or Physical)	13	449	420	516	539	481
Burglary	6	272	143	107	218	185
Child Physical Abuse or Neglect	3	1688	2080	1845	1838	1862
Child Pornography	24	197	109	151	93	137
Child Sexual Abuse/Assault	2	5070	6470	6394	6636	6142
Domestic and/or Family Violence	12	17574	19278	19042	22839	19683
DUI/DWI Incidents	1	398	306	218	237	289
Elder Abuse or Neglect	5	473	441	665	632	552
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	16	37	54	50	47	47
Human Trafficking: Labor	16	4	13	7	19	10
Human Trafficking: Sex	61	526	373	382	339	405
Identity Theft/Fraud/Financial Crime	10	87	117	149	149	125

Office for Victims of Crime - Performance Measurement Tool (PMT)

Kidnapping (non-custodial)	3	33	31	25	43	33
Kidnapping (custodial)	5	17	36	17	13	20
Mass Violence (Domestic/International)	4	78	89	26	94	71
Other Vehicular Victimization (e.g., Hit and Run)	12	125	145	89	275	158
Robbery	13	296	200	143	186	206
Stalking/Harassment	53	2718	2653	2727	3420	2879
Survivors of Homicide Victims	15	582	798	456	1376	803
Teen Dating Victimization	43	85	147	108	117	114
Terrorism (Domestic/International)	3	2	1	4	1	2
Other	1	674	898	944	1331	961

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	97	88	102	163	294
Homeless	2425	1788	1925	2405	5074
Immigrants/Refugees/Asylum Seekers	454	405	430	454	1069
LGBTQ	370	384	368	431	1097
Veterans	141	157	150	177	430
Victims with Disabilities: Cognitive/Physical /Mental	2268	2381	2584	2753	7818
Victims with Limited English Proficiency	744	651	611	604	1953
Other	694	68	85	126	512

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	139995	
Total number of anonymous contacts who received services during the Fiscal Year	7213	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	97359	69.54 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	27417	19.58 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	14673	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	1153	1.18 %

Office for Victims of Crime - Performance Measurement Tool (PMT)

Asian	592	0.61 %
Black or African American	36374	37.36 %
Hispanic or Latino	3831	3.93 %
Native Hawaiian or Other Pacific Islander	149	0.15 %
White Non-Latino or Caucasian	43033	44.20 %
Some Other Race	994	1.02 %
Multiple Races	2722	2.80 %
Not Reported	6909	7.10 %
Not Tracked	1602	1.65 %
Race/Ethnicity Total		97359
Gender Identity		
Male	18983	19.50 %
Female	75328	77.37 %
Other	173	0.18 %
Not Reported	1805	1.85 %
Not Tracked	1070	1.10 %
Gender Total		97359
Age		
Age 0- 12	13790	14.16 %
Age 13- 17	7316	7.51 %
Age 18- 24	15218	15.63 %
Age 25- 59	50614	51.99 %
Age 60 and Older	4658	4.78 %
Not Reported	4431	4.55 %
Not Tracked	1332	1.37 %
Age Total		97359

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	124	91301	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	61831
			A2. Information about victim rights, how to obtain notifications, etc.	47513
			A3. Referral to other victim service programs	21417

Office for Victims of Crime - Performance Measurement Tool (PMT)

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	52863
B. Personal Advocacy/ Accompaniment	117	29070	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	845
			B2. Victim advocacy/accompaniment to medical forensic exam	2146
			B3. Law enforcement interview advocacy/accompaniment	7923
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	40749
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	3046
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	165
			B7. Intervention with employer, creditor, landlord, or academic institution	3211
			B8. Child or dependent care assistance (includes coordination of services)	4443
			B9. Transportation assistance (includes coordination of services)	10279
			B10. Interpreter services	1178
C. Emotional Support or Safety Services	117	63128	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	50826
			C2. Hotline/crisis line counseling	30135
			C3. On-scene crisis response (e.g., community crisis response)	3841
			C4. Individual counseling	75325
			C5. Support groups (facilitated or peer)	13953
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	15987
			C7. Emergency financial assistance	5105
D. Shelter/ Housing Services	54	4278	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	33551
			D2. Transitional housing	242

			D3. Relocation assistance (includes assistance with obtaining housing)	2809
E. Criminal/ Civil Justice System Assistance	112	37771	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	26569
			E2. Victim impact statement assistance	5536
			E3. Assistance with restitution	999
			E4. Civil legal assistance in obtaining protection or restraining order	5545
			E5. Civil legal assistance with family law issues	8417
			E6. Other emergency justice-related assistance	7161
			E7. Immigration assistance	743
			E8. Prosecution interview advocacy/accompaniment	5649
			E9. Law enforcement interview advocacy/accompaniment	4963
			E10. Criminal advocacy/accompaniment	13624
E11. Other legal advice and/or counsel	2726			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	1431
Number of people trained or attending education events during the reporting period.	5495
Number of events conducted during the reporting period.	82
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

Materials included: Two-page infographic to communicate findings from a training survey from the IAFN international conference CSC cheat sheet for charging purposes which was handed out at CA basic training Infographic illustrating the overall goal for sexual assault service provision in Michigan which was presented at a VOCA grant manager meeting CACMI.org which included an interactive map for community members to locate their local CAC, information on disclosure of child abuse, and information on resilience and healing Marketing collateral/brochures for members of the public to understand the CAC model and the role of a multidisciplinary approach to child abuse investigation and intervention Two infographics highlighting the results of the evaluation surveys from each of the domestic violence and housing innovation trainings One infographic highlighting the results of the eight-month follow-up surveys for the Addressing the Housing Needs of Sexual Assault Survivors training Two logic models (for Core Sexual Assault Services and Enhanced Sexual Assault Services), a theory of change model, and a self-assessment checklist for programs providing sexual assault services in Michigan One logic model and one self-assessment checklist for SART coordinators in Michigan Resources (e.g. toolkits, guides, templates) for sexual assault programs and SARTs

Describe any planning or training events held during the reporting period.

There were: 61 training events 21 group technical assistance/planning meetings DVS Grants Administration Trainings: 7 Training events (described below) The Division of Victim Services held an in-person VOCA Administrator s training in October 2018 on grant administration and financial reporting mandated for all subgrantees. A total of 213 VOCA subgrantee administrators attended this training between two locations. The following February the Division of Victim Services began offering online webinars to maintain communication with subgrantees and to provide additional technical assistance. These webinars included two orientations/introductory training for new grant administrators attended by 58 people, and two additional update webinars attended by a total of 180 people. In June of 2019, VOCA staff assisted with the coordination of a Division-wide grant administrators training focusing on the financial, administrative, and nonprofit management best practices for recipients of grant funds administered through the MDDHS Division of Victim Services. Approximately 220 grant administrators, executive directors, and financial staff attended this training and nearly 90% of the 132 attendees who completed the post-event evaluation reported a high level of satisfaction with the information presented. As part of the VOCA-funded initiative to increase access to comprehensive sexual assault services throughout the State, DVS funded 30 agencies resulting in 120 new staff positions to provide direct services or improve sexual assault service coordination in approximately 50 counties. For all staff hired under the grant, the Division created a two-day introduction to providing sexual assault services training which 92 new sexual assault staff completed at one of two locations. In addition, more than 160 sexual assault staff from agencies across the state completed a 3-day overview of sexual assault services through the lifespan provided by the Coalition to End Domestic and Sexual Violence. For the specialized role of Sexual Assault Response Coordinators, the Division sponsored the registration and attendance of 18 SART Coordinators or Sexual Assault Program Directors to the national Institute for Sexual Assault Response Team Leaders delivered by the Sexual Violence Justice Institute within the Minnesota Coalition Against Sexual Assault. This three-day conference provided a range of foundational and advanced topics designed to develop advance understanding of sexual assault response team work.

Describe any program policies changed during the reporting period.

The Division of Victim Services took steps to document and codify contracting policies across the Division this year. The VOCA staff developed and finalized data review and validation procedures this, in addition to revising the internal process for amendments. Based on the OVC s revision of the match waiver policy, Michigan developed a match waiver policy that allowed for all grantees with a demonstrated need to apply for match waivers beginning in FY 2020. In addition, the MDHHS Bureau of Audit updated the fiscal monitoring policy for VOCA subgrantees and continued work to improve the risk assessment process to include additional monitoring for high risk subgrantees, and at least one review for all subgrantees at all risk levels.

Describe any earned media coverage events/episodes during the reporting period.

A substantial percentage of subgrantees that were awarded funding through VOCA s Sexual Assault Victim Services grant were featured in local and state news. MLive published an article on YWCA of Greater Flint s new SART Coordinator, the direct services available to sexual assault survivors, and the agency s coordination with other local agencies. DOVE, Inc. was featured in an article by Your Daily Globe, which outlined the expansion of sexual assault services in Gogebic County and the establishment of a SART Coordinator. WXYZ Detroit and MSU Today ran articles on Michigan State University s new sexual Assault program, which includes a new Sexual Assault Response Team and Sexual Assault Nurse Examiner program. The Petoskey News-Review published an article on the expansion of child abuse and sexual assault services provided by Women s Resource Center of Northern Michigan, including the establishment of a SART Coordinator. Branch/Hillsdale/St. Joseph Community Health Agency s Services to Victims of Elder Abuse project appeared in the news twice: The Daily Reporter announced that this agency had been awarded funding and was in the process of coordinating with other local agencies in preparation for the start of the project, and WWMT West Michigan later reported on new hires and services provided by this agency.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

Through the Sexual Assault Victim Services VOCA grant funds were awarded \$5,409,648 to 30 agencies with the aim of providing statewide comprehensive sexual assault services. Of the 30 subgrantees, 18 include fulltime Sexual Assault Response Team (SART) coordinators covering 30 counties and supporting sexual assault services in 6 additional communities with an existing SART. These SARTs are at many stages of development, but all were active and meeting regularly and developing protocol prior to the end of the funding period. The majority of the SART teams include representatives from law enforcement, county prosecutors, Sexual Assault Service Provider Advocates, Sexual Assault Nurse Examiners, Hospitals, Community Mental Health, and first responders. Some SARTs also conduct coordinated case review. Three subgrantees were awarded funding under the VOCA Services of Victims of Elder Abuse project. As a condition of this project, each of these organizations established or participated in 4 multidisciplinary or interdisciplinary teams covering 6 counties. These teams met a total of 36 times and included representatives from law enforcement, probate courts, Adult Protective Services, legal services, credit unions and banking institutions, dispute resolution services, victim service providers and local DV shelters, assisted living and nursing home providers, social workers, and community mental health agencies. These agencies also worked with first responders to identify potential elder abuse victims and refer them to the respective agencies.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Major issues that subgrantees have identified in Michigan that may prevent victims from receiving assistance include limited shelter availability, lack of safe housing, and limited access to transportation in rural and urban areas. In response to these challenges, the Division of Victim Services (DVS) allowed agencies to ask for an increase in funding, including the opportunity to utilize relocation assistance and emergency financial assistance for transportation. Additional reported issues include limited legal services and childcare. As indicated above, DVS allowed agencies to apply for increased funding. Most of the requests included increasing salaries and fringe benefits, along with staffing, in order to improve staff retention and decrease caseloads and waitlists. Due to internal approval processes, it took several months to finalize the awards, so subgrantees faced considerable challenges with implementing the additional services by the end of the year. DVS was able to incorporate the increase into most of the FY20 awards prior to October 1 to address this problem for the next year.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

DVS supported public and private coordination of sexual assault response through targeted training and technical assistance funds for Sexual Assault Response team coordinators and Sexual Assault Nurse Examiners training and certification. DVS sent 18 SART coordinators the national Institute for Sexual Assault Response Team Leaders delivered by the Sexual Violence Justice Institute within the Minnesota Coalition Against Sexual Assault. There the coordinators received specialized technical assistance and training on building strong public partnerships around sexual assault response. Through VOCA training and technical assistance funds awarded to the Michigan Victim Advocacy Network (MiVAN), DVS developed a 5-part introductory webinar to confidentiality requirements for OVC and OVW funded projects. As of today, 643 registered members of MiVAN have completed these trainings. To build on this basic understanding of confidentiality and the law, DVS offered two half-day sessions with Alicia Aiken, JD, of Confidentiality Institute facilitating discussions to provide specific legal information on confidentiality & disclosure requirements. A total of 106 agency staff and public partners participated in this training, and a majority reported having a stronger sense of how to collaborate across public private partnerships.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

In FY19, the Division of Victim Services created an opportunity for current subgrantees to apply for additional VOCA funding to expand existing projects. Agencies submitted 123 requests which resulted in an \$3,765,651 increase in funding for 120 subgrants, which allowed agencies to increase staffing, salaries, and fringe benefits, with the aim of improving staff retention and increasing organizational capacity to address community need. Subgrantees also used this funding to hire housing advocates and add direct victim supports such as emergency financial assistance, relocation and rental assistance, equipment, and texting services. Through the Sexual Assault Victim Services grant, VOCA awarded \$5,409,648 to 30 agencies to expand statewide comprehensive sexual assault services. The activities of this grant include the expansion of direct sexual assault services and 18 fulltime SART Coordinators to establish 10 new SARTs and lead/re-establish eight existing SARTs. VOCA funding helped establish an additional SART Coordinator position with a tribe in the western upper peninsula through their Tribal Victim Services VOCA grant. In FY19, DVS staff provided technical assistance to four developing Child Advocacy Center (CAC) programs in the starkly underserved region of Michigan's Upper Peninsula. These developing programs involve collaboration and partnership with multiple federally recognized tribes in the area. One of these projects is a community-wide effort led by a tribe. DVS provided technical assistance to these programs in the form of monthly conference calls with project leads (36 hours), in-person meetings (15 hours), and other miscellaneous project support and research/preparation for calls and meetings (120 hours). As a result of funding and DVS support, as of the end of FY19, there is one developing CAC program that is providing a full array of services to the community and another with a signed multidisciplinary child abuse protocol in place prepared to provide services in early FY20. As an attachment to this report is the Sexual Assault Nurse Examiner Work Plan which describes the effort to increase the

number of SANE Nurses in Michigan.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Domestic Violence. The local police department dispatched advocates to meet with a survivor in the hospital to make contact and provide crisis intervention. They provided her with information and resources. Advocate later met with client to complete PPO application and help sign up for VINE notifications. Advocate later notified victim of court hearing and met with victim to prepare for hearing. During the hearing, the client and advocate were able to work through the process of a criminal case and what steps she can take to feel safe in her home. The advocate discussed the dynamics of power and control with the client. Advocates also provided the survivor with transportation assistance and financial assistance, as well as assistance in communicating with her property owner to receive new locks to her mailbox to ensure the assailant could not take her mail. The advocate and survivor continue to work together in moving forward with the court proceedings and self-care checks. Child Abuse. A 16-year old victim with autism spectrum disorder was brought to agency for a forensic interview regarding sexual abuse perpetrated by his biological mother. In his interview, he disclosed multiple abusive episodes. He was removed from his foster mother's care, as she knew about the abuse taking place and allowed his mother to continue to see him. He was placed in residential care facility and is receiving therapy services. Advocate accompanied him to court on multiple occasions as he testified in the cases against his mother and foster mother. He was frustrated during the court process because it was difficult for him to not explain more when the defense attorney asked direct questions. Following the testimony, the advocate was able to calm him down and ease some of his concerns. He was focused on scripture and carried a Bible with him everywhere he went. The advocate helped by reading passages from the Bible together and allowed him to teach advocate what he knows. The case has since been bound over for circuit court and they await trial in which our advocate will continue offering support. Sexual Assault. A sexual assault survivor called a member of a church in the middle of the night and shared with her that she had just been sexually assaulted. The member of her church met with her, supported her, and encouraged her to contact a VOCA-funded agency. The survivor called the helpline and scheduled a SANE exam. A VOCA-funded Sexual Assault Survivor Specialist was able to meet with the survivor and the survivor's mother during the exam to provide support and information for both. The survivor decided to continue to meet with the Sexual Assault Survivor Specialist and asked for support in facilitating a conversation she wanted to have with her place of employment, because the person who sexually assaulted her was a coworker. The survivor also encouraged her romantic partner to come in and meet with the Specialist for free, confidential support and information regarding sexual assault, the effects of sexual assault, secondary trauma and self-care. Underserved. This past year a Tribal Victim services program worked with a domestic violence survivor. She was beaten, sexually assaulted, and strangled until she lost control of her bowels and lost consciousness. She was pregnant at the time. Perpetrator was arrested and the case went Federal. Tribal law enforcement worked with victims services as the case went for prosecution. The program supported the victim with medical transport for injuries and delivery of her child. Perpetrator was sentenced to prison for several years. The client filed for a divorce/annulment and sole custody in tribal court and was awarded both. A no contact order was given by a Federal Judge until sentencing and the program assisted in filing a PPO that included the victim's family and her child which was granted by the Tribal court. The Tribal judge issued a No Contact Order, which was broken numerous times. Advocates provided emotional and social support. The client began experiencing painful headaches, numbness on face, hands, and arms. The Victim was hospitalized twice due to ongoing migraines. The Advocate found a neurologist and assisted the victim in transportation to the hospital for further evaluation. Neurologist confirmed that her symptoms are a direct result of the strangulation and physical injury to the neck, and the debilitating migraine is trauma induced. The program has taken steps to mitigate the limited resources for strangulation victims in rural area, including making training and resources available for program staff, law enforcement, and forensic interviewers in the area to more fully assess the possible damage of strangulation.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Because serving victims of federal crime is a condition of receiving crime victim assistance funds, agencies with the opportunity to assist federal crime victims must do so. There is one agency that uses VOCA funding to provide statewide legal aid for domestic violence and elder abuse victims, including immigration cases. Another agency provides legal aid and immigration services, to victims of human trafficking and domestic violence. Tribal agencies frequently assist victims in navigating criminal cases in both tribal and federal court. Several tribal Victim Service described case histories for clients navigating concurrent cases in tribal court and Federal court. Additional advocacy is often provided by tribal advocates who must navigate and keep their clients informed on processes of multiple legal systems, requirements, and court cases work, to achieve the best possible outcome for the victims they serve.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Some emerging issues or notable trends based on agency feedback include the challenges associated with limited shelter, safe and affordable housing, and transportation. In response to this need, agencies increased the amount of VOCA funds allocated to victim emergency financial assistance and relocation expenses, within SAA-set parameters. A number of agencies also requested funding for or began inquiring about the possibility of utilizing texting services, and a few reported using apps on their cell phones to provide interpretation services for survivors who spoke other languages.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Many agencies listed attracting and retaining skilled staff as a major challenge for this funding period. In response to the opportunity to increase their current VOCA allocations more than 40 agencies made a salary adjustments and/or hired a Manager-level position to coordinate VOCA-funded staff. In 2018, Children s Advocacy Centers of Michigan (CACMI) conducted a salary study for Child Advocacy Centers (CACs) in the state for the purpose of aiding CACs in improving staff retention by standardizing salaries for various positions. This salary study showed a wide disparity in salary ranges for leadership positions and was able to show an average full-time salary for 6 different direct service positions in rural, suburban, and urban CACs typically funded by VOCA. Armed with this data, some grantees were able to utilize VOCA amendments to better align staff salaries with the state average. Agencies also faced difficulties with staff retention in leadership positions. Executive Director and Finance Director turnover continues to be a challenge with at least 12 VOCA-funded nonprofit agencies seeing turnover among grant administrators and/or leadership during the reporting period. The reasons cited for executive level turnover include heavy workload, insufficient management-skills, and insufficient salary. In response to this leadership turnover, VOCA staff coordinated additional efforts to provide introductory webinars and in-person orientations where possible.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Michigan issued five VOCA Grant request for proposals (RFP s) for services for the fiscal year beginning October 1, 2018. The process for issuing RFPs. Services to Victims of Elder Abuse; Supervised Visitation and Safe Exchange, Children s Advocacy Development (in Michigan s Upper Peninsula), and Tribal Victim Services. The steps in the RFP process are described below. RFPs are posted for 30 days on the state s grants management website for a minimum of 30 days. VOCA solicitation name - FY Project Period 10/1/2018-9/30/2019 VOCA Competitive Grant Application Released VOCA Grant application informational webcasts Due date to submit written questions regarding the VOCA Competitive Grant Application. Date Written Questions and Answers will be posted. Due date for the application to be initiated. Agency EGrAMS Registration, Agency Profile and Project Director Request MUST submitted. Due date for the Application. Due no later than 3:00 p.m. Application reviews conducted by review committee and recommendation to award, award with modification or reject the application. MDHHS approval of final award recommendations Official requests for VOCA Application Modifications and Clarifications are due. Agreement grant documents available in EGrAMS

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

This grant period saw the launch of a specific Tribal Victim Services grant which provided \$1,295,326 to seven Federally recognized tribal victim service programs. In collaboration with the training and technical assistance provider Uniting Three Fires, DVS was able to provide additional technical assistance and support for these agencies. VOCA funds supported Uniting Three Fires quarterly tribal advocate meetings to provide hands-on grant technical assistance and address questions on grant regulations and allowability. Through these meetings, advocates communicated regarding the lack of culturally-honoring child abuse and SANE services in Indian Country and around the Upper Peninsula. From these conversations, the VOCA-funded CAC Coordinator was able to provide technical assistance and facilitated community conversations supporting culturally-honoring services in the UP. These communications also facilitated VOCA support for expansion of tribal sexual assault services throughout the UP, including funding a tribal SART coordinator, and expanding services to support the development of the first dedicated tribal Sexual Assault Center in the Upper Peninsula. In addition, VOCA funding supported four developing CAC programs in Michigan s underserved Upper Peninsula region. These developing programs include one community-wide effort led by a tribe. The programs received regular technical assistance from the VOCA-funded Statewide CAC Coordinator.

Please explain how your program is able to respond to gaps in services during the reporting period.

The Division of Victim Services launched dedicated funding for sexual assault services to respond to the lack of access and availability of comprehensive sexual assault services in Michigan. Even including this dedicated funding provided through 30 9-month grants, VOCA-funded sexual assault services accounted for less than 15% of all VOCA-funded services. The Statewide Sexual Assault Hotline launched in 2018 to address this gap as well. The hotline continued to grow and increase accessibility to connect callers to local sexual assault services and resources, serving 798 anonymous callers during FY 2019. Based on referrals and resources in call logs in the final quarter of the reporting period, the hotline recorded that approximately 64% of callers requested additional resources and on average each caller obtained 3 resources/referrals. Concurrently, there is a noted gap in available SANE services in the state. In response to this urgent need and current gap in services, VOCA launched the Child Advocacy Center Development grant for Michigan s upper peninsula, assisting two new developing CACs with the creation of

Office for Victims of Crime - Performance Measurement Tool (PMT)

multidisciplinary teams, service space, and staffing including certified SANE Nurses. VOCA also supported SANE nurse training and certification process described in the attached SANE Workplan.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The annual report includes a list the VOCA Grant awards and the number and types of crime victims served. Also, a description of the training and technical assistance activities undertaken are included.