

# NV Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2016-VA-GX-0076</b>	<b>2017-VA-GX-0085</b>	<b>2018-V2-GX-0076</b>	<b>2019-V2-GX-0021</b>
<b>Federal Award Amount</b>	\$19,981,431.00	\$16,862,691.00	\$30,539,214.00	\$20,918,536.00
<b>Total Amount of Subawards</b>	\$18,508,484.00	\$15,167,833.00	\$7,549,716.00	\$0.00
<b>Total Number of Subawards</b>	65	118	61	0
<b>Administrative Funds Amount</b>	\$984,436.00	\$678,824.00	\$377,486.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$75,000.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$488,511.00	\$941,034.00	\$22,612,012.00	\$20,918,536.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2016-VA-GX-0076</b>	<b>2017-VA-GX-0085</b>	<b>2018-V2-GX-0076</b>	<b>2019-V2-GX-0021</b>
<b>Government Agencies Only</b>	<b>14</b>	<b>25</b>	<b>13</b>	<b>0</b>
Corrections	0	0	0	0
Courts	1	1	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	5	10	6	0
Prosecutor	0	0	0	0
Other	8	14	7	0
<b>Nonprofit Organization Only</b>	<b>49</b>	<b>89</b>	<b>46</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	3	6	3	0
Coalition (e.g., state domestic violence or sexual assault coalition)	1	2	1	0
Domestic and Family Violence Organization	11	23	11	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	2	4	2	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	3	9	5	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	6	6	3	0
Multiservice agency	23	39	21	0
Other	0	0	0	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	1	1	0	0
<b>Campus Organizations Only</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>0</b>
Campus-based victims services	0	1	1	0
Law enforcement	0	0	0	0
Physical or mental health service program	1	2	1	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>65</b>	<b>118</b>	<b>61</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b> A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0076	2017-VA-GX-0085	2018-V2-GX-0076	2019-V2-GX-0021

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A. Continue a VOCA-funded victim project funded in a previous year	52	102	53	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	3	1	0
C. Start up a new victim services project	11	14	8	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	1	3	2	0

<b>VOCA and Match Funds</b>				
A single SAR can select multiple service types. Numbers are not unique				
	2016-VA-GX-0076	2017-VA-GX-0085	2018-V2-GX-0076	2019-V2-GX-0021
A.INFORMATION & REFERRAL	57	53	56	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	48	44	49	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	57	49	53	0
D.SHELTER/HOUSING SERVICES	27	21	19	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	39	34	35	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	64	58	61	0

<b>Priority and Underserved Requirements</b>				
Priority Area	2016-VA-GX-0076	2017-VA-GX-0085	2018-V2-GX-0076	2019-V2-GX-0021
<b>Child Abuse</b>				
Total Amount	\$7,456,323.00	\$3,530,378.00	\$2,531,141.00	\$0.00
% of Total Federal Award	37.00 %	21.00 %	8.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$5,249,328.00	\$5,442,881.00	\$2,405,098.00	\$0.00
% of Total Federal Award	26.00 %	32.00 %	8.00 %	
<b>Sexual Assault</b>				
Total Amount	\$2,581,926.00	\$2,188,010.00	\$779,515.00	\$0.00
% of Total Federal Award	13.00 %	13.00 %	3.00 %	
<b>Underserved</b>				
Total Amount	\$3,220,907.00	\$2,011,160.00	\$724,047.00	\$0.00
% of Total Federal Award	16.00 %	12.00 %	2.00 %	

<b>Budget and Staffing</b>				
Staffing Information	2016-VA-GX-0076	2017-VA-GX-0085	2018-V2-GX-0076	2019-V2-GX-0021

Office for Victims of Crime - Performance Measurement Tool ( PMT )

Total number of paid staff for all subgrantee victimization program and/or services	479	766	423	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	515968	606231	252377	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	134	520	255	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	32407	100939	40795	

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	62	1606	1762	1997	1817	1795
Adult Sexual Assault	63	3093	3074	3365	1412	2736
Adults Sexually Abused/Assaulted as Children	22	503	518	537	524	520
Arson	1	116	14	15	13	39
Bullying (Verbal, Cyber or Physical)	8	1518	1293	1409	824	1261
Burglary	3	117	145	285	261	202
Child Physical Abuse or Neglect	43	8048	8238	8850	6271	7851
Child Pornography	3	236	1057	303	18	403
Child Sexual Abuse/Assault	48	5588	7011	6842	1796	5309
Domestic and/or Family Violence	18	8925	9659	11010	8591	9546
DUI/DWI Incidents	2	152	82	61	90	96
Elder Abuse or Neglect	2	1180	1241	1338	882	1160
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	3	29	30	29	34	30
Human Trafficking: Labor	3	15	23	21	14	18
Human Trafficking: Sex	8	283	342	367	280	318
Identity Theft/Fraud/Financial Crime	1	84	59	73	101	79

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Kidnapping (non-custodial)	1	79	91	90	63	80
Kidnapping (custodial)	1	70	78	69	52	67
Mass Violence (Domestic/International)	1	69	53	44	46	53
Other Vehicular Victimization (e.g., Hit and Run)	1	46	69	89	102	76
Robbery	1	195	171	115	150	157
Stalking/Harassment	3	1414	1132	1977	1676	1549
Survivors of Homicide Victims	3	125	108	107	86	106
Teen Dating Victimization	1	103	114	126	70	103
Terrorism (Domestic/International)	1	35	20	22	10	21
Other	1	2105	1964	2861	707	1909

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	70	109	173	109	302
Homeless	1648	1251	1635	1636	5764
Immigrants/Refugees/Asylum Seekers	572	468	565	1127	1914
LGBTQ	528	430	384	363	1940
Veterans	444	309	418	236	728
Victims with Disabilities: Cognitive/Physical /Mental	2166	2384	2805	2033	8159
Victims with Limited English Proficiency	1644	901	920	1044	3901
Other	3	1	0	86	23

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	118145	
Total number of anonymous contacts who received services during the Fiscal Year	1421	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	86329	73.07 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	25649	21.71 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	4979	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	909	1.05 %

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Asian	1217	1.41 %
Black or African American	10730	12.43 %
Hispanic or Latino	13986	16.20 %
Native Hawaiian or Other Pacific Islander	657	0.76 %
White Non-Latino or Caucasian	24725	28.64 %
Some Other Race	470	0.54 %
Multiple Races	2665	3.09 %
Not Reported	12116	14.03 %
Not Tracked	18854	21.84 %
<b>Race/Ethnicity Total</b>		<b>86329</b>
<b>Gender Identity</b>		
Male	17294	20.03 %
Female	45136	52.28 %
Other	383	0.44 %
Not Reported	5895	6.83 %
Not Tracked	17621	20.41 %
<b>Gender Total</b>		<b>86329</b>
<b>Age</b>		
Age 0- 12	15118	17.51 %
Age 13- 17	6233	7.22 %
Age 18- 24	6075	7.04 %
Age 25- 59	27483	31.84 %
Age 60 and Older	3690	4.27 %
Not Reported	9199	10.66 %
Not Tracked	18531	21.47 %
<b>Age Total</b>		<b>86329</b>

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	59	51742	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	15362
			A2. Information about victim rights, how to obtain notifications, etc.	9939
			A3. Referral to other victim service programs	33356

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	53321
B. Personal Advocacy/ Accompaniment	56	19989	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	798
			B2. Victim advocacy/accompaniment to medical forensic exam	1405
			B3. Law enforcement interview advocacy/accompaniment	1628
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	10726
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2191
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1302
			B7. Intervention with employer, creditor, landlord, or academic institution	974
			B8. Child or dependent care assistance (includes coordination of services)	670
			B9. Transportation assistance (includes coordination of services)	15048
			B10. Interpreter services	1492
C. Emotional Support or Safety Services	58	48840	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	25209
			C2. Hotline/crisis line counseling	25460
			C3. On-scene crisis response (e.g., community crisis response)	2975
			C4. Individual counseling	19914
			C5. Support groups (facilitated or peer)	7918
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	5299
			C7. Emergency financial assistance	16360
D. Shelter/ Housing Services	39	4563	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	9473
			D2. Transitional housing	4197

			D3. Relocation assistance (includes assistance with obtaining housing)	516
E. Criminal/ Civil Justice System Assistance	50	44815	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	29540
			E2. Victim impact statement assistance	858
			E3. Assistance with restitution	417
			E4. Civil legal assistance in obtaining protection or restraining order	7397
			E5. Civil legal assistance with family law issues	3629
			E6. Other emergency justice-related assistance	629
			E7. Immigration assistance	367
			E8. Prosecution interview advocacy/accompaniment	1249
			E9. Law enforcement interview advocacy/accompaniment	2137
			E10. Criminal advocacy/accompaniment	4556
E11. Other legal advice and/or counsel	4158			

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	94
Number of people trained or attending education events during the reporting period.	370
Number of events conducted during the reporting period.	10
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	

Policies were updated/developed for NDHHS, a webinar at the beginning of the project period was offered to review our Request for Funds (RFF). Updates to the division's website were made during the reporting period to include a Training link where all training webinars were and continue to be uploaded for easy access. A Training Questions and Answers link was also part of the addition to provide clarification to any specific program questions.

**Describe any planning or training events held during the reporting period.**

On an ongoing basis NDHHS is responsible to plan, organize and/or provide the following: Provide training to all subrecipients regarding different topics relating to the grant and program requirements. Organize, plan and participate in the Victims Service Collaborative monthly meetings. Plan, host, organize, and execute the annual VANN conference in the State of Nevada.

**Describe any program policies changed during the reporting period.**

There was a webinar for all VOCA subrecipients held at the beginning of the program period to review our expectation and RFF policy.

**Describe any earned media coverage events/episodes during the reporting period.**

No media coverage has been provided during the reporting period.

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

In 2017 NDHHS created the Nevada's Victims Service Collaborative with the mission to continuously improve access and delivery of services throughout Nevada for all victims and survivors through strategic planning, communication, and resource sharing among the State agencies that fund victim services. NDHHS continues to coordinate the Victims Service Collaborative meetings successfully by allowing all participants to discuss any issues that will impede victims from accessing services and issues with service providers rendering adequate and quality services to the victims. During the reporting period, coordination meetings were attended by the Nevada VOCA Administrator who is also the Family Violence and Prevention Services Act Administrator, the Nevada Coalition to End Domestic and Sexual Violence, the Nevada Violence Against Women Administrator and the Nevada Rape Prevention and Education Coordinator. NDHHS also works very closely with the Nevada Coalition to End Domestic and Sexual Violence to facilitate more avenues of communication between subrecipients and the agency, in some cases, the presence of a mediator or third party is effective to work through problems and solve issues. The Coalition also has a wide variety of resources throughout the State to assist subrecipients with training, education, and guidance. During the reporting period, NDHHS took the in the organization and coordination of victims services group force to resolve an unexpected occurrence which eliminated a much-needed service for victims of crime in rural Nevada. Rural Nevada faces many challenges that prevent victims to access the few services that are located near them. Alternatives to Living in a Violent Environment (ALIVE) was a Domestic Violence Shelter located in Yerington Nevada which with has an estimated population of 51,789 and land area of 2,001.19 square miles. ALIVE stopped functioning and providing services. This issue became imminent as the county sheriff's office was encountering a lack of services for victims of crime. GMU worked with the county, and subgrantees to discuss an action plan and mitigate the issues in a timely manner allowing service to be available through partnering agencies for victims to contour to receive guidance and services short term. Once a plan of action was in place and services were available through sister agencies GMU continued to work with Lyon County Health and Human Services to identify a long-term solution. GMU was able to work with them to assist in covering that service area. Shelter and transportation continue to be an issue; however, a case manager will be available to provide crisis intervention while we continue to mitigate the challenges that Nevada faces in the rural communities.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

Nevada is a desert state of approximately 110,567 square miles and two and a half major metropolitan cities – Las Vegas, Reno, and Elko respectively, with the remainder of the state being rural, frontier, or Native land. The majority of Nevada's population lives either in or around the Reno or Las Vegas area with the rest of the population residing in very rural areas with extremely limited services. With the urban population, Nevada struggles to meet the needs of transient victims, which provides a challenge to advocates since victims may have limited resource information, and have contacts in Nevada, and need to escape their victimizer by returning home in another state. Nevada subrecipients are faced establishing one-time collaborations with out-of-state organizations to make certain the victim is safe. This process is extremely time consuming. Along with dealing with the high volume of transient populations, Nevada's advocates assist urban Nevadan victims to achieve normalcy. Working together, collaborating with other in-state and out-of-state agencies to provide services where victim resides is the only way Nevada advocates can fully create the holistic approach to healing that victims need to recover. Subrecipients identified victims in frontier areas, elder victims, and tribal victims are populations that consistently experience barriers to access services. These victims are often underserved due to remote locations, lack of mobility, or narrow belief systems. Rural Nevada faces many barriers, but NDHHS has identified the two biggest obstacles are the lack of service providers and the lack of transportation.

**Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

During the reporting period, NDHHS has established coordination meetings and the Victim Services Collaborative with other service providers to discuss coordination efforts and activities as well as possible concerns with common subrecipients. The coordination meetings occur on a monthly basis with all VOCA Administrator who is also the Family Violence and Prevention Services Act Administrator, Nevada Coalition to End Domestic and Sexual Violence, Nevada Violence Against Women Administrator and the Nevada Rape Prevention and Education Coordinator, and is available to subrecipients for discussion regarding needs, collaboration, or any concerns they have. A coordination meeting with all sub grantees is scheduled to discuss coordination efforts. Through this partnership NDHHS was able to unite forces to provide a solution to Lyon County's lack of victims services issues that arose this reporting year.

**Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

NDHHS continued with the efforts made in previous years regarding streamlining the Request for Reimbursement process. A new program reporting system was also implemented to capture required data elements and allow increased accuracy of program reports. The agency provided training and technical assistance to victim service providers regarding these changes and processes and continued to be available for individual assistance. In response to a subrecipient survey, NDHHS GMU implemented an open-door policy which allows subrecipients access to an assigned NDHHS contact responsible for answering specific questions, addressing concerns, or providing program guidance. Implementation of this policy has led to positive feedback and encouragement from subrecipients. Additionally, NDHHS established the Victim Services Collaborative to bring victims, advocates, and state agencies together to easily locate information and resources for victims, training opportunities for advocates, updates on best practices, and resources to address vicarious trauma.

**Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

**Child abuse:** This case history was provided by a VOCA funded sub grantee which provides legal assistance and counseling services. A 14-year-old girl was sexually abused by her stepfather. She went to live with her grandparents but later moved in with other relatives when her grandmother's health declined. The mother appeared to evolve in her understanding of her daughter's experience, but mom privately continued to blame our client for causing her father's deportation away from his biological children and for the family's financial hardship. Our client confided to her attorney that her mother did not really care for her and was turning her siblings against her. The attorney talked to the relatives and found that they had a bond with the client and were very happy to either adopt her or act as her guardian. The client's mother agreed to the guardianship. Our client is secure in the home where she often meets with her siblings in a secure and supportive setting. The client expressed feeling less anxious and stress. **Domestic Assault:** This case history was provided by a VOCA funded sub grantee which provides shelter/counseling assistance to victims of crime. A female client experiences problem with her husband who has taken her daughters and refuses to let her see them. When the client accesses our office, she presented a diagnosis of PTSD and described feeling overwhelmed with trying to get her daughter's back from her estranged husband (the perpetrator of domestic violence against her). She suffered from problems related to flashbacks, hypervigilance, and feelings of guilt. The agency's therapist began working with the client and addressing the client's feelings of low self-worth and guilt using reframing strategies. Therapist and client have explored client's trauma and processed the client's triggers, finding coping mechanisms to help decrease these symptoms. Additionally, therapist provided client with referrals to other resources to help her regain contact with her daughters. Client began to experience an improvement in her symptoms and no longer experiences flashbacks. The client has become more empowered to follow-through through the court system to reunite with her daughters. **Sexual Assault:** This case history was provided by a VOCA funded sub grantee which provides legal assistance to victims of crime. A female client victim of severe domestic and sexual violence needed representation to divorce her abuser and obtain sole custody of her children. Client had a protection order and her abuser was serving a 10-year prison sentence after being convicted. Client was struggling with emotional trauma and financial instability. Her abuser attempted to continue the emotional abuse her after his incarceration and with the help of his family. The family would blame our client for his criminal conviction and punished her by controlling her use of the family car, which the abuser's parents owned. Meanwhile, the abuser's family hired an attorney to contest the case and attempt to obtain court ordered visitation for the family. They continued the case in bad faith for over a year, offering to settle and then avoiding signing. The sub grantee's attorney helped the client to withdraw from the settlement and request a trial date to bring the case to a close. The client was advised to limit or eliminate communication with the abuser and his family unless otherwise court ordered. The agency's attorney referred the client to other community resources to assist the client with a fresh start away from her abuser's family. The abuser failed to appear for the trial. After a discussion with the Court, a divorce decree was entered. Client was awarded sole legal custody and primary physical custody. Any contact between abuser and the minor children will be at the client's discretion. The Client changed her name back to her maiden name. **Underserved:** This case history was provided by a Native American funded sub grantee which provides housing/counseling assistance to victims of crime. A Native American female with two children victims of domestic violence arrived at the shelter in search of a safe place for her and her children. Our client and her children were a victim of domestic violence by client's intimate partner. The family was residing with his family. When our

client was physically attacked by her intimate partner and seeing her children being verbally attacked, she knew she needed to get away from him. The client and her children entered our shelter and resided there until the program was able to relocate her under our Tribal Victim Set-Aside Transitional Housing. While in the shelter, she was provided a safe place and emotional support. Our client and her children are currently residing in their own apartment away from any domestic violence.

**Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

NDHHS collects data from VOCA sub grantees quarterly via the statistical report regarding how many Victims of Federal crimes they serve. We have also increased collaboration with the Nevada Coalition and other subrecipients who are direct services providers that assist Victims of Federal crime on tribal land.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

The state of Nevada is the seventh largest state in the US with a total of sixteen (16) counties of which two are considered urban counties. When dealing with rural Nevada DCFS-GMU is also dealing with lack of service providers, transportation, lack of access to care, lack of shelter, motels or other housing resources to assist victims of crime. GMU has identified the importance of encouraging the rural service providers to not only improve their services, but to support them in any innovative idea that can expand their service areas. Making sure that we attempt to expand services to areas where no assistance is provided has been one of NDHHS continues goal. Transportation continues to be an ongoing barrier for victims to access assistance. Homelessness has been an issue in our country for long time and our state as well as others states in the country are faced with finding a solution to better assist the homeless community in southern Nevada. Through the Nevada s Victims Services Collaborative group NDHHS is continuously working with the participants to improve their intake/screening agency s forms in order to identify if any of the homeless client being served by their agency is a victim of crime and may benefit from their VOCA funded services. Streamlining the intake forms to capture all required and necessary information of their clients is an ongoing process. Continuing to find solution to assist the transit community will continue to be another of NDHHS goal.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Due to the scale and size of programs, NDHHS, grants management unit has observed that service agencies located in the rural areas of the state are increasingly faced by staff retention issues due to insufficient salaries and insufficient employee benefits. Additionally, labor market statistics show that many younger individuals and employees are moving out of the rural areas in pursue of better employment opportunities. As a result, rural agencies function by utilizing part-time or retired employees. These individuals seem to have less technical skill such as the use of computers, utilizing Excel worksheet or embracing new technologies. GMU has learned to accommodate those small rural agencies by providing additional technical assistance and/or modify required reporting forms.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

VOCA funding for services to victims of crimes was publicized through our agency website, discussions with agency staff, email blasts to a large distribution of services providers, during ongoing meetings with state and community partners and newspapers throughout the State.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

NDHHS has been utilizing the results from the VOCA Needs Assessment Gaps Analysis done in 2017 to increase the underserved populations by directing funding into where it is most needed. With our Request for Application Evaluation Committee NDHHS can have a truly competitive grant process that allows for new agencies the potential to obtain grant funding each grant cycle. Our team has personally reach out to the Native American community to inform them of the opportunity for VOCA funding and to provide guidance through the RFA process.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

NDHHS has made internal changes to better assist our subrecipients. The grants management units have implemented a person center approach, but with our agencies. The purpose of this change is for NDHHS to provide the agencies with a more individualized assistance, to provide direct guidance and for the GPA to become an equal partner with the subgrantee in regards to planning, developing, implementing and or innovating in services and most importantly to assist the agencies to meet their goals which as a result will benefit the Victims of Crime in our state. As it was mentioned on question eleven (11) due to our agency implementing a person-centered approach NDHHS was contacted by the County of Lyon to assist with finding a solution to assist victims in the rural county after a subgrantee ALIVE stopped functioning and providing services. As mentioned before the need for victim services became imminent as the county sheriff's office was encountering a lack of services for victims of crime. NDHHS worked with the county, and sub grantees to discuss an action plan and mitigate the issues in a timely manner and continued to work with the countv and the agencies to create a long-term solution. With the assistance of our victim service

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agency community NDHHS was successful in resolving a gap in services.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

NDHHS GMU consolidates the program s annual financial data to submit to our fiscal unit to allow them to meet their reporting state of federal requirements. A programmatic data report is consolidated and is made available for any reporting purposes required by our division.