

PR Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022
Federal Award Amount	\$24,749,361.00	\$19,485,395.00	\$34,084,036.00	\$22,669,661.00
Total Amount of Subawards	\$23,546,190.00	\$16,137,401.00	\$10,572,600.00	\$0.00
Total Number of Subawards	121	82	49	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$1,203,171.00	\$3,347,994.00	\$23,511,436.00	\$22,669,661.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022
Government Agencies Only	30	21	12	0
Corrections	1	1	0	0
Courts	1	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	1	1	0	0
Prosecutor	1	0	0	0
Other	26	19	12	0
Nonprofit Organization Only	87	61	37	0
Child Abuse Service organization (e.g., child advocacy center)	28	16	11	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	30	26	13	0
Faith-based Organization	9	8	5	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	6	2	1	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	6	4	2	0

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Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	7	4	4	0
Other	1	1	1	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	4	0	0	0
Campus-based victims services	4	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	121	82	49	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022

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A. Continue a VOCA-funded victim project funded in a previous year	104	75	42	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	2	0	1	0
C. Start up a new victim services project	15	6	6	0
D. Start up a new Native American victim services project	0	1	0	0
E. Expand or enhance an existing Native American project	1	0	0	0

VOCA and Match Funds
A single SAR can select multiple service types. Numbers are not unique

	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022
A.INFORMATION & REFERRAL	100	70	44	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	84	60	32	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	107	71	45	0
D.SHELTER/HOUSING SERVICES	61	45	18	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	64	53	21	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	120	82	49	0

Priority and Underserved Requirements

Priority Area	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022
Child Abuse				
Total Amount	\$7,386,958.00	\$5,616,459.00	\$4,868,905.00	\$0.00
% of Total Federal Award	30.00 %	29.00 %	14.00 %	
Domestic and Family Violence				
Total Amount	\$12,526,049.00	\$5,998,953.00	\$3,238,748.00	\$0.00
% of Total Federal Award	51.00 %	31.00 %	10.00 %	
Sexual Assault				
Total Amount	\$1,212,454.00	\$718,381.00	\$161,191.00	\$0.00
% of Total Federal Award	5.00 %	4.00 %	0.00 %	
Underserved				
Total Amount	\$1,815,550.00	\$2,977,672.00	\$2,039,679.00	\$0.00
% of Total Federal Award	7.00 %	15.00 %	6.00 %	

Budget and Staffing

Staffing Information	2016-VA-GX-0077	2017-VA-GX-0038	2018-V2-GX-0060	2019-V2-GX-0022
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Total number of paid staff for all subgrantee victimization program and/or services	97492	772	423
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	1447912	865195	892584
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	3016	646	514
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	569857	406200	330006

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	72	720	643	593	664	655
Adult Sexual Assault	71	363	199	223	390	293
Adults Sexually Abused/Assaulted as Children	53	126	162	197	170	163
Arson	2	25	16	16	10	16
Bullying (Verbal, Cyber or Physical)	1	403	453	433	509	449
Burglary	17	401	142	87	35	166
Child Physical Abuse or Neglect	11	758	1044	1052	992	961
Child Pornography	36	21	5	8	4	9
Child Sexual Abuse/Assault	1	259	668	531	523	495
Domestic and/or Family Violence	31	6745	9296	8605	8690	8334
DUI/DWI Incidents	10	9	53	25	19	26
Elder Abuse or Neglect	6	582	518	559	438	524
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	21	14	25	12	3	13
Human Trafficking: Labor	13	2	4	4	5	3
Human Trafficking: Sex	15	2	2	2	1	1
Identity Theft/Fraud/Financial Crime	8	275	244	131	219	217

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Kidnapping (non-custodial)	11	320	34	28	22	101
Kidnapping (custodial)	13	25	22	31	35	28
Mass Violence (Domestic/International)	11	24	15	3	30	18
Other Vehicular Victimization (e.g., Hit and Run)	11	36	155	58	38	71
Robbery	26	1789	395	293	226	675
Stalking/Harassment	21	149	190	173	195	176
Survivors of Homicide Victims	24	1445	605	441	410	725
Teen Dating Victimization	10	6	8	14	6	8
Terrorism (Domestic/International)	3	1	0	2	1	1
Other	4	2016	5626	6782	4737	4790

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	39	46	40	45	160
Homeless	337	387	472	422	1872
Immigrants/Refugees/Asylum Seekers	116	257	408	180	603
LGBTQ	46	64	92	106	369
Veterans	41	16	16	14	82
Victims with Disabilities: Cognitive/Physical /Mental	936	1163	1137	933	3982
Victims with Limited English Proficiency	1717	1513	1870	1803	7848
Other	121	312	142	215	1168

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	73891	
Total number of anonymous contacts who received services during the Fiscal Year	1268	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	37256	50.42 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	7746	10.48 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	4313	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	51	0.14 %

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Asian	9	0.02 %
Black or African American	190	0.51 %
Hispanic or Latino	31585	84.78 %
Native Hawaiian or Other Pacific Islander	5	0.01 %
White Non-Latino or Caucasian	373	1.00 %
Some Other Race	67	0.18 %
Multiple Races	144	0.39 %
Not Reported	2831	7.60 %
Not Tracked	2001	5.37 %
Race/Ethnicity Total		37256
Gender Identity		
Male	8549	22.95 %
Female	25664	68.89 %
Other	64	0.17 %
Not Reported	2508	6.73 %
Not Tracked	471	1.26 %
Gender Total		37256
Age		
Age 0- 12	3128	8.40 %
Age 13- 17	1521	4.08 %
Age 18- 24	3834	10.29 %
Age 25- 59	15189	40.77 %
Age 60 and Older	4880	13.10 %
Not Reported	6432	17.26 %
Not Tracked	2272	6.10 %
Age Total		37256

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	77	35248	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	31072
			A2. Information about victim rights, how to obtain notifications, etc.	49677
			A3. Referral to other victim service programs	13185

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	19748
B. Personal Advocacy/ Accompaniment	63	9775	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1350
			B2. Victim advocacy/accompaniment to medical forensic exam	428
			B3. Law enforcement interview advocacy/accompaniment	6633
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	1674
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	641
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	233
			B7. Intervention with employer, creditor, landlord, or academic institution	593
			B8. Child or dependent care assistance (includes coordination of services)	7892
			B9. Transportation assistance (includes coordination of services)	21915
			B10. Interpreter services	110
C. Emotional Support or Safety Services	97	27749	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	11151
			C2. Hotline/crisis line counseling	10822
			C3. On-scene crisis response (e.g., community crisis response)	298
			C4. Individual counseling	40021
			C5. Support groups (facilitated or peer)	4889
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	25489
			C7. Emergency financial assistance	4176
D. Shelter/ Housing Services	57	2731	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	69611
			D2. Transitional housing	5939

			D3. Relocation assistance (includes assistance with obtaining housing)	708
E. Criminal/ Civil Justice System Assistance	46	23153	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	16088
			E2. Victim impact statement assistance	5555
			E3. Assistance with restitution	1085
			E4. Civil legal assistance in obtaining protection or restraining order	5257
			E5. Civil legal assistance with family law issues	1294
			E6. Other emergency justice-related assistance	402
			E7. Immigration assistance	401
			E8. Prosecution interview advocacy/accompaniment	980
			E9. Law enforcement interview advocacy/accompaniment	1010
			E10. Criminal advocacy/accompaniment	3922
E11. Other legal advice and/or counsel	5714			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1
Describe any program or educational materials developed during the reporting period.	
Not required	

Describe any planning or training events held during the reporting period.
Not required
Describe any program policies changed during the reporting period.
At these moment none program policies changes during the reporting period
Describe any earned media coverage events/episodes during the reporting period.
Media coverage events were earned during the reporting period when Puerto Rico population was notified by in an increase with VOCA Federal Funds for FY 2018 witch help others non-profit organization to access information of VOCA Funds.
Describe any coordinated responses/services for assisting crime victims during the reporting period.
Our efforts have included, among other, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 85 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations.
Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.
One of the biggest issues faced in Puerto Rico is that due to our internal process, it takes a long time before we can pay compensation benefits to the victims. We are aware of this situation and are looking for alternatives to solve this problem. Due to the fact that the majority of victims are of scarce resources we should act faster in order for them to receive their payment sooner. Another issue for these victims is that since most of them are from scarce resources they are not able to pay all their needs, such as housing, and payments of water, light and rent bills. The state fund of victim compensation does not cover these needs since the law does not provide for their reimbursement. Nevertheless, there are other programs that provides this kind of help, although resources in Government are scarce.
Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.
Our efforts have included, among other, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 85 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations. The sub grantees have to submit with each proposal the Volunteer Services Certifications.
Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.
Throughout the year we have provided technical assistance to the development of the sub-grantees. We also constantly monitor and evaluate the services offered by the sub-grantees. This monitoring process includes four phases of the monitoring guide, which covers the administrative, fiscal, programmatic and closeout monitoring. Among the many seminars, orientations and workshops our sub-grantees have attended to improve the services to crime victims are: Psychological Trauma of Crime Victimization, Crisis Intervention, Domestic Violence, and Comprehensive Intervention with Children in Dangerous Situations. Regarding to activities conducted by state to improve the delivery of victims services, we should mention a need assessment for victims of crime in Puerto Rico. VOCA funds have expand the services during the new VOCA Guideline, witch has been a big step to help to assist all of crime victims during the reporting period.
Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period
Case # 1 Foreign woman arrives at the Support Center for Victims of Crime referred by a government agency. The participant reported being a victim of a pattern of domestic violence that lasted eleven years. She is the mother of a minor who also suffered from secondary domestic violence. In addition, from the initial victimization, the participant had been diagnosed with cancer at that time and had serious financial problems due to the aggressor controlling her finances. When the participant arrived at the center, she was in a vulnerable emotional state. She had low self-esteem, insecurity and great fear. In addition, participant was underweight when he started services. Also, the participant did not have support or family resources since they all lived in their country of origin. Initially, the participant was evaluated by the social work component, who designed a service plan aimed at attending the emotional consequences. the participant's physical health and the pending legal aspects. In addition. the center

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began to provide therapeutic services to her daughter. From the Psychology Component, the treatment plan was directed to improve self-esteem, reduce anxiety levels, increase their sense of security and psych educate about the cycle of gender violence. The Legal Component provided advice on his rights as a victim, custody and divorce proceedings. In addition, case # 1 participated in therapeutic, sensory, support group, yoga, and recreational activities. Currently, the participant has been able to increase her self-esteem and sense of confidence to face the legal proceedings against the aggressor. It has reported an improvement in the decrease of anxiety levels. She has managed to establish life plans and future goals. She returned to her profession as an artisan and is generating income improving this her finances and self-sufficiency. In addition, her daughter has been positively integrated, serving as a support resource in the process of mutual treatment. In turn, the participant achieved full custody of her daughter. The participant has shown improvement in all areas of her life, becoming a survivor of domestic violence. Currently the participant is in the process of completing her therapeutic services. Case #2 Is a survivor of a homicide victim. Her daughter was murdered at the hands of her husband who, after murdering her, commits suicide in front of her grandchildren. The event marked the life of the participant drastically since the domestic violence took the life of her daughter. When the participant started CAVIC services, a month had passed since the murder of her daughter. She was in a process of mourning. She was sad, anguished, altered her sleep patterns and problems in her physical health. Initially, the participant was evaluated by the social work component, who designed a service plan aimed at attending to the emotional consequences, the physical health of the participant and the pending legal aspects. In addition, the Psychology Component began its treatment plan aimed at addressing the stages of grief from a trauma-focused model. In turn, she oriented herself on the cycle of domestic violence so that it could understand the unfortunate murder of her daughter. From the Legal Component, she was oriented about her rights as a secondary victim. In addition, he has participated in various recreational, sensory and support group activities. Currently the participant is more emotionally strengthened. She has become an activist and spokesperson for women's rights, making gender violence visible in various spaces. She has participated in educational campaigns, reports in the newspaper and created her foundation for victims of gender violence. Case #3 The participant was referred by a government agency because he was a secondary victim of abuse of his three children. The state removed the minors from their mother's home due to a pattern of physical abuse and neglect and the participant assumed full custody of their children. Participant reports at that time that he grew up he do not have supervision and therefore had no reference models for the care and attention of his children. Prior to this incident, the father related sporadically with his children. When the participant arrived at the center, he was committed to his service plan. However, he recognized that he lacked parenting and emotion management skills. Furthermore, he did not know how to intervene with her children due to the victimization suffered. That is why, from the Social Work Component, a service plan was developed aimed at attending to the family composition (father and his three children) to attend the emotional consequences of the pattern of abuse experienced by minors. As well as providing healthy parenting tools, skills for the effective management of emotions and strengthening expressions of affection and tolerance. The participant and his three children were cared for individually and with family fro

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Among the efforts taken to serve federal crime victims, the Specialized Program for Victims Assistance of the Puerto Rico Department of Justice, has handled victims referrals from the Federal District Attorney s Crime Victims Assistance Office. The Victims Witness Specialist of this office, Ms. Orlando Ros-Walker, maintains contact with this Program, the External Resources Division and he s invited to participate in our official activities. In addition, Mr. Ros Walker refers federal victims to VOCA Funded programs to receive counseling and therapy.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Puerto Rico has an increase with victims of crime in all category, all of these issue emerge from increase in crime, social behavior and economic problems.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Cost of living and minimum salaries wage are not among with the real economy of the Island. States Government, Non Profit Organization and Municipalities are confronting problems to retain staffing.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Puerto Rico Department of Justice has implemented the method of publishing information about VOCA funds. The VOCA funds is announces in the web pages of Department of Justice for all non profit organization , Agency, University and Municipalities.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

During the period the State made an public announce to promoted VOCA funds, in especial to served victims undeserved population.

Please explain how your program is able to respond to gaps in services during the reporting period.

The VOCA Program to address service responses has requested a public notice to develop projects in few served areas (Center part of the Island) to offer direct services, One example of the direct service projects that provide for women victims of domestic violence and sexual abuse in the center and west part of the Island in P. R. is VAME Mayaguez.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Notification are sent to the governor's office regarding statistic, audit results and increase of federal funds that benefit crime victim as a top priority in dealing with social and economic problems that our state is facing. Is in the central areas and west as state vision to ensure a better services for all participants in P. R.