

# UT Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

<b>OVC VOCA Assistance Funds</b>				
	<b>2016-VA-GX-0052</b>	<b>2017-VA-GX-0057</b>	<b>2018-V2-GX-0051</b>	<b>2019-V2-GX-0063</b>
<b>Federal Award Amount</b>	\$20,689,525.00	\$17,481,339.00	\$31,579,191.00	\$21,771,193.00
<b>Total Amount of Subawards</b>	\$22,275,465.00	\$13,111,488.00	\$6,569,227.00	\$0.00
<b>Total Number of Subawards</b>	280	143	143	0
<b>Administrative Funds Amount</b>	\$1,034,476.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	(\$2,620,416.00)	\$4,369,851.00	\$25,009,964.00	\$21,771,193.00

<b>Subgrantee Organization Type</b>				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
<b>Type of Organization</b>	<b>2016-VA-GX-0052</b>	<b>2017-VA-GX-0057</b>	<b>2018-V2-GX-0051</b>	<b>2019-V2-GX-0063</b>
<b>Government Agencies Only</b>	<b>162</b>	<b>81</b>	<b>81</b>	<b>0</b>
Corrections	0	0	0	0
Courts	1	1	1	0
Juvenile Justice	0	0	0	0
Law Enforcement	64	32	32	0
Prosecutor	53	28	28	0
Other	44	20	20	0
<b>Nonprofit Organization Only</b>	<b>110</b>	<b>57</b>	<b>57</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	2	1	1	0
Domestic and Family Violence Organization	21	11	11	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	51	27	27	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	10	5	5	0

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Sexual Assault Services organization (e.g., rape crisis center)	6	3	3	0
Multiservice agency	0	0	0	0
Other	20	10	10	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	4	2	2	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	1	1	1	0
<b>Campus Organizations Only</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>0</b>
Campus-based victims services	2	1	1	0
Law enforcement	1	1	1	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>280</b>	<b>143</b>	<b>143</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051	2019-V2-GX-0063

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A. Continue a VOCA-funded victim project funded in a previous year	210	126	126	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	19	1	1	0
C. Start up a new victim services project	67	16	16	0
D. Start up a new <b>Native American</b> victim services project	2	1	1	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**

A single SAR can select multiple service types. Numbers are not unique

	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051	2019-V2-GX-0063
A.INFORMATION & REFERRAL	132	0	142	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	121	0	134	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	125	0	135	0
D.SHELTER/HOUSING SERVICES	72	0	84	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	102	0	124	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	136	0	143	0

**Priority and Underserved Requirements**

Priority Area	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051	2019-V2-GX-0063
<b>Child Abuse</b>				
Total Amount	\$3,658,238.00	\$2,092,888.00	\$1,057,881.00	\$0.00
% of Total Federal Award	18.00 %	12.00 %	3.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$9,782,154.00	\$5,443,774.00	\$2,735,437.00	\$0.00
% of Total Federal Award	47.00 %	31.00 %	9.00 %	
<b>Sexual Assault</b>				
Total Amount	\$2,630,277.00	\$2,046,789.00	\$1,020,503.00	\$0.00
% of Total Federal Award	13.00 %	12.00 %	3.00 %	
<b>Underserved</b>				
Total Amount	\$6,069,679.00	\$3,402,944.00	\$1,708,472.00	\$0.00
% of Total Federal Award	29.00 %	19.00 %	5.00 %	

**Budget and Staffing**

Staffing Information	2016-VA-GX-0052	2017-VA-GX-0057	2018-V2-GX-0051	2019-V2-GX-0063
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Total number of paid staff for all subgrantee victimization program and/or services	2631	1283	1283	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	1698648	771069	771069	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	14369	6783	6783	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	371598	162881	162881	

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	176	2196	2638	2738	4453	3006
Adult Sexual Assault	12	2137	2366	2826	2613	2485
Adults Sexually Abused/Assaulted as Children	172	582	325	717	741	591
Arson	90	12	7	25	31	18
Bullying (Verbal, Cyber or Physical)	141	357	448	432	690	481
Burglary	124	459	482	539	481	490
Child Physical Abuse or Neglect	215	1590	1638	1786	2081	1773
Child Pornography	140	182	116	99	108	126
Child Sexual Abuse/Assault	1	3612	4301	3913	3830	3914
Domestic and/or Family Violence	10	12659	14437	16331	15122	14637
DUI/DWI Incidents	123	186	299	265	256	251
Elder Abuse or Neglect	168	157	184	217	222	195
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	108	52	56	72	232	103
Human Trafficking: Labor	114	23	49	61	96	57
Human Trafficking: Sex	144	38	53	63	82	59
Identity Theft/Fraud/Financial Crime	116	1572	1900	1664	930	1516

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Kidnapping (non-custodial)	115	97	98	122	134	112
Kidnapping (custodial)	132	45	45	51	66	51
Mass Violence (Domestic/International)	69	10	5	2	4	5
Other Vehicular Victimization (e.g., Hit and Run)	121	220	225	203	248	224
Robbery	121	191	178	172	203	186
Stalking/Harassment	188	1187	1306	1585	1511	1397
Survivors of Homicide Victims	1	263	268	279	268	269
Teen Dating Victimization	160	33	42	95	94	66
Terrorism (Domestic/International)	66	8	6	2	2	4
Other	88	3311	3245	5027	7982	4891

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	91	99	96	82	248
Homeless	635	658	791	682	1974
Immigrants/Refugees/Asylum Seekers	658	622	776	521	1955
LGBTQ	291	247	259	252	796
Veterans	86	80	113	80	237
Victims with Disabilities: Cognitive/Physical /Mental	1075	1000	1104	1051	3514
Victims with Limited English Proficiency	1070	1207	1189	1198	3473
Other	8	62	263	334	6621

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	118750	
Total number of anonymous contacts who received services during the Fiscal Year	18346	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	93010	78.32 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	15987	13.46 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	25827	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	1932	2.08 %

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Asian	879	0.95 %
Black or African American	2171	2.33 %
Hispanic or Latino	13526	14.54 %
Native Hawaiian or Other Pacific Islander	1150	1.24 %
White Non-Latino or Caucasian	55420	59.58 %
Some Other Race	797	0.86 %
Multiple Races	855	0.92 %
Not Reported	9887	10.63 %
Not Tracked	6393	6.87 %
<b>Race/Ethnicity Total</b>		<b>93010</b>
<b>Gender Identity</b>		
Male	23017	24.75 %
Female	56288	60.52 %
Other	161	0.17 %
Not Reported	10619	11.42 %
Not Tracked	2925	3.14 %
<b>Gender Total</b>		<b>93010</b>
<b>Age</b>		
Age 0- 12	10498	11.29 %
Age 13- 17	6367	6.85 %
Age 18- 24	11456	12.32 %
Age 25- 59	42812	46.03 %
Age 60 and Older	3983	4.28 %
Not Reported	12731	13.69 %
Not Tracked	5163	5.55 %
<b>Age Total</b>		<b>93010</b>

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	112	84124	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	80021
			A2. Information about victim rights, how to obtain notifications, etc.	49279
			A3. Referral to other victim service programs	46561

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	66670
B. Personal Advocacy/ Accompaniment	103	39117	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1007
			B2. Victim advocacy/accompaniment to medical forensic exam	1969
			B3. Law enforcement interview advocacy/accompaniment	7460
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	74140
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	877
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1042
			B7. Intervention with employer, creditor, landlord, or academic institution	2176
			B8. Child or dependent care assistance (includes coordination of services)	75728
			B9. Transportation assistance (includes coordination of services)	6925
			B10. Interpreter services	3092
C. Emotional Support or Safety Services	103	50748	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	43911
			C2. Hotline/crisis line counseling	24743
			C3. On-scene crisis response (e.g., community crisis response)	4042
			C4. Individual counseling	17501
			C5. Support groups (facilitated or peer)	13657
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	1855
			C7. Emergency financial assistance	12215
D. Shelter/ Housing Services	56	5818	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	121927
			D2. Transitional housing	444

			D3. Relocation assistance (includes assistance with obtaining housing)	3014
E. Criminal/ Civil Justice System Assistance	102	58696	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	77901
			E2. Victim impact statement assistance	11698
			E3. Assistance with restitution	12996
			E4. Civil legal assistance in obtaining protection or restraining order	9405
			E5. Civil legal assistance with family law issues	6769
			E6. Other emergency justice-related assistance	2384
			E7. Immigration assistance	783
			E8. Prosecution interview advocacy/accompaniment	7789
			E9. Law enforcement interview advocacy/accompaniment	4345
			E10. Criminal advocacy/accompaniment	28820
E11. Other legal advice and/or counsel	3028			

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	35
Number of people trained or attending education events during the reporting period.	1305
Number of events conducted during the reporting period.	15
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	

During the reporting period, there were several education materials created for each training. All trainings had a flyer, agenda, online-registration, a curriculum. The Crime Victims Conference had a conference booklet created, that contained the agenda, biographies, class descriptions, and resources. The Academy participants were given their resources and powerpoints online, and the RFP and Grant Management training participants were given the applications, and RFP instructions.

**Describe any planning or training events held during the reporting period.**

During the reporting period we held 15 training events in Utah, we focused on being accessible to all 29 counties in Utah; we held trainings in Washington, San Juan, Iron, Utah, Salt Lake, Davis, and Carbon county. We held seven SWAVO trainings in locations all over the State, One Annual Crime Victims Conference, One Utah Victim Assistance Academy, Five Grant Management Training all over the State of Utah, and one VOCA RFP training. All fifteen of the trainings had a planning committee. The Victim Assistance Academy, SWAVO, and the Crime Victims Academy all had robust committees filled with diverse committee members from different parts of the State and backgrounds. These volunteer committee meetings met multiple times to create the curriculum, and help implement the training. The Grant Management Trainings and RFP Trainings were created and implemented by Utah Office for Crime Victim staff.

**Describe any program policies changed during the reporting period.**

Program policies that we have changed during the reporting period include awareness programs, grant amendment requests, and match waivers. In our most recent RFP, we set aside a small amount of funds for programs to conduct awareness projects as allowable under the VOCA rule. Previously we have not funded any projects that are entirely related to awareness and outreach. In this solicitation, we encourage applicants to submit proposals for projects that focus on a crime type or population, provide large-scale awareness and education, and work collaboratively with partners from across the state. We received two proposals (one for child abuse and another for sexual assault) that will help to increase the general public's awareness of the crime and where they can access services. We are excited to see how these projects will unfold. Another program policy that we have changed is amendment requests from our subgrantees. Previously we have not had any specific policy on how amendments are to be considered and at what threshold they can be approved. We created a policy that was approved by UOVC's Board of Directors that delineates how amendment requests will be considered that includes tiers of authority for approvals at specified amounts. Furthermore, the new policy includes factors that will be taken into consideration when approving grant amendments such as the level of risk of the agency, their ability to provide corresponding match, their additional resources, etc. Another policy that has changed at UOVC is our new match waiver policy in accordance with the new guidelines set forth by OVC. We have submitted our policy to OVC and it has been approved. From that policy we were able to create a match waiver application for subgrantees who wish to request a match waiver. The application helps us to determine their need for the match waiver, any additional resources they may have, and how the organization anticipates meeting their match in the future. We have one program that has submitted a match waiver request of which we approved. We have found this new policy to be extremely helpful to assist programs to serve crime victims.

**Describe any earned media coverage events/episodes during the reporting period.**

N/A

**Describe any coordinated responses/services for assisting crime victims during the reporting period.**

A new Forensic Nurse/Sex Assault Exam project with a domestic violence shelter (Safe Harbor) was created during this last funding cycle. Weber, Davis, and Morgan Counties had only one agency (NUSANE) to help respond to sex assault exams. They were understaffed and victims were waiting an extended period of time to receive services. The length of time victims had to wait for services spurred the creation of Safe Harbor's SANE program. There was some initial frustration between the agencies and collaboration was a struggle between Safe Harbor and NUSANE. Eventually, Safe Harbor's SANE program and NUSANE came to an agreement to work together in helping conduct sex assault exams in a victim sensitive and timely fashion. The response time is much quicker and the quality of service for victims of sex assault has greatly improved.

**Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

Due to the influx of VOCA monies, we have been able to fund much more programs throughout the state to assist crime victims. This has been a tremendous advancement in the field and crime victims have benefited greatly. However, we have found that with a greater number of programs throughout the state, there have arisen some issues that we did not anticipate. Many programs that have been doing this work for years have now found themselves in a situations where they aren't "the only shop in town" and there have been some turf battles in certain jurisdictions. Granted, every program that we have provided funding to has established a need for that funding in their community and garnered the necessary community support for that program. However, some programs are learning that there are other programs in the area that are providing services to crime victims, but in a different way. For example, in one rural community there has never been a community-based victim advocate for victims of sexual assault. When a non-profit organizations submitted a proposal showing a need for this type of service, our office awarded them a VOCA subaward. Upon hearing this, some of the long-standing svstem-based advocates in that area were upset to find out that there

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would be another victim advocate assisting sexual assault victims, albeit providing completely different services. Similar circumstances have arisen in different communities across the state with new programs coming forward. We have encouraged programs to continue to collaborate and communicate effectively in the best interests of the victim. It has taken some time, discomfort, and relationship-building, but overall we see this as positive growth for crime victims in our state as more services are increasing.

### **Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

The UOVC Victim Assistance Program requires that each successful subrecipient coordinate and collaborate with service providers throughout their local communities. VOCA grant applicants are required to provide information detailing their coordination and collaboration efforts. They are also required to provide three letters of support from local agencies with whom they coordinated and received support.

### **Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

In an effort to improve delivery of victim services, UOVC increased its funding to our child abuse treatment programs. Two years ago we released a special RFP for statewide child abuse treatment programs with our Children's Justice Centers. We have experienced great success with this program and the need for therapy has further increased since the inception of the program. We increased the award to these programs by approximately four million dollars. This pays for contracted therapists as on-staff therapists. We have also added two programs that offer equine therapy for two Family Support Centers. The primary focus of the equine therapy is child based but can extend to older members of the family as well. The treatment programs have dramatically decreased the wait time for child victims to be seen for therapy. The assessment tool that is being utilized has improved the agencies ability to address the child victims' mental health concerns from their trauma and victimization.

### **Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

In order to ensure that each of the priority categories are being met, UOVC divides its funding into eight categories: Legal Services, Child Abuse and Treatment, Domestic Violence, Sexual Assault, Criminal Justice Victim Services Programs, Underserved Populations, Housing, and Outreach/Awareness. By delineating these categories, we are better able to reserve funding for certain areas where more services are needed and curb funding in others where the priority category is already over-exceeded. The four main priority areas are discussed in more detail below: Domestic Violence: the largest portion of UOVC's VOCA Victim Assistance funding goes towards victims of domestic violence. Currently, our program is funding 15 subgrants whose core mission is to provide services to victims of domestic violence. These programs plus 96 other subgrants provide domestic violence services totaling \$6.7 million annually. These agencies have been encouraged through the RFP process to utilize funding to ensure services are available across the state of Utah including much of its rural population. The following is an anecdotal narrative from a subgrantee that provides wrap around services for domestic violence victims. Jane (pseudonym) came to our shelter with her 5 children and she was 6 months pregnant with her sixth child. Her husband was arrested for multiple charges and was facing close to 10 years in prison. We connected her with many resources including child care when it came time to have the baby. She was approved for help with rent she found an apartment that would fit her growing family. Jane was able to get into her new apartment and get settled before the new baby was born. Jane was very determined and motivated to stay away from abusive relationships and start a new life for herself and her children. Sexual Assault: Currently our program is funding 15 subgrants whose core mission is to provide services to victims of sexual assault. These programs plus 88 other subgrants provide sexual assault services for a total of \$1.5 million annually. The following is an example of the type of services provided by many of our sexual assault programs across the state: Our support group is ongoing and gives the victims of sexual crime a much needed support system. As they become more confident their voices have become a voice for others as well. Group members express their feeling through art projects, journaling and discussions. Recently one member of the support group who had experienced sexual abuse from her husband of 20 years found the courage to leave the violent relationship. She stated the support group and advocates had literally saved her life. Child Abuse: the third largest portion of UOVC's VOCA Assistance funding goes towards victims of child abuse. Currently our program is funding 19 subgrants whose core mission is to provide services to victims of child abuse for a total of \$8,902,731 million for two years. We have dramatically expanded mental health services within the Children Justice Centers (CJC) and fund therapists or contracted therapists with 16 of the 19 subgrants. The CJC's are using a Pediatric Integrated Post-trauma Services (PIPS) assessment tool to evaluate the level of trauma the child has experienced and to also assess their mental health needs. This assessment tool has given the CJC's the ability to identify and respond to concerns of symptoms of traumatic stress and other mental health issues. They are able to directly connect the victim and their families to treatment services. We have received feedback from several of the CJC's that this assessment tool has assisted them in identifying severe mental health concerns that were not previously being disclosed by victims. The increased funding to the child abuse category has been invaluable. Underserved Populations: UOVC is currently funding seven programs that specifically serve underserved populations as part of their program's mission for a total of \$1.96 million annually. We also fund many other programs that provide services to underserved populations as well as underserved crime categories. Of the seven

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programs that we fund, three of them specifically assist Native Americans/Tribes, two of them assist victims who are in plural families, one assists victims who are Deaf or Hard of Hearing, and one assists immigrants. Each program is unique and vital to their own community. Furthermore, UOVC employs an outreach specialist whose main function is to reach out to underserved communities statewide to inform them of our program and assist them as needed. In the past year, she had conducted outreach to over 25 different organizations that work with underserved communities including but not limited to: Hispanic/Latino, American Indian/Alaskan Native, African American, Native Hawaiian/Pacific Islander, Plural Families, LGBTQ2S+, People with DisAbilities, Refugees, Deaf/Hard of Hearing, Human Trafficking, and the Elderly Population.

### **Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

The following example is from a local Children's Advocacy Center: The FBI had gotten a call from Russia telling them they had tracked the computer user code to Utah. A man had been photographing sleeping children and selling the photos to various individuals online. He had stayed with lifetime friends and would photograph their children without anyone knowing. There were found to be 100s upon 100s of photos of this particular family. They were able to bring the children to the Children's Justice Center and we provided accompaniment to their law enforcement interview. We were also able to assist with applying for Crime Victim Reparations and getting them access to therapy. This example is from a VOCA funded advocacy program with Compensation: The following victimization is a reservation shooting homicide that we received on 01/22/2019. When the claim was pending, we spoke to the claimant (victim's wife) and explained how the funeral benefit works, and also how to get us billed for mental health therapy she was seeking. We also verified her insurance information. Unfortunately she was insured through the victim and coverage ended with his death. Tisha paid for a security deposit for relocation, which I know isn't grant funded, but when the claimant realized we only helped with the deposit we as advocates helped her find other resources that could cover things like rent and utilities.

### **Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

One emerging issue in our state that has been affecting crime victim services is the professionalization of the victim advocacy field. We have passed legislation in the past two years that specifically addresses and defines what a victim advocate is. We are now requiring that all those who wish to be certified as a victim advocate receive at least 40 hours of training that specifically involves trauma-informed services to crime victims. Through this change we have engaged in many conversations and work groups with victim advocates on how these trainings can best be conducted and what trauma-informed services really mean to crime victims. We are in the process of finalizing the training and the requirements so that it can now be available to all advocates statewide.

### **Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Our program has undergone some staffing and restructuring changes in the past year. There have been a few individuals who have moved on from UOVC; however, there have been much more individuals that have joined our ranks. We have created four new positions in the past year in order to meet the administrative need of VOCA funding. We have created an Audit Manager and an Auditor position to assist with the extensive monitoring that is necessary for our subgrantees. We have also created one new Grant Analyst position as well as a VOCA Program Manager position. It has been extremely helpful to carve out an entire "VOCA Division" in order to administer the program most effectively. The people who have joined are team are extremely well qualified to perform their duties and our program has made great progress in the past year.

### **Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

The UOVC funding cycle starts on the state fiscal year, July 1st. We begin publicizing the opportunity for victim assistance funding in February. We have a master emailing list that contains over 1,200 agencies statewide. An electronic notification is sent out notifying them of the funding opportunity. Additionally we advertise through various email listservs throughout the state including the Statewide Advocates for Victims Organization (SWAVO), Utah Domestic Violence Coalition (UDVC), Utah Coalition Against Sexual Assault (UCASA), Utah Nonprofits Association, Utah Prosecution Council, Utah Law Enforcement and Chiefs Association, and the Utah Bar Association. UOVC also makes concerted efforts to have face to face meetings regarding funding opportunities to cities/counties that need victim services.

### **Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

In order to ensure that we were directing funding to new/underserved populations, in our last RFP we set aside a category with specified funds for agencies that work directly with an underserved population as part of their mission statement. Through this initiative we were able to fund two new and six returning programs that specifically assist underserved populations who are victims of crime. These populations include native americans/tribal programs, immigrants, deaf/hard of hearing, refugees, and members of the polygamous communities. We have found that these programs have been vital to reach out to underserved victims of crime and address their needs. Without funding for their services, there would be many more people across the state of Utah without anywhere to turn to for help. Recently in our conversation with one of the VOCA-funded organizations that assist victims of crime living in polygamous communities , the director told us that without the funding for their services there would be thousands of people without anywhere to turn for help. It was shortly after that meeting that we received the terrible news that three women and six children from that same community had been massacred by a drug cartel in Northern Mexico. The entire community (that has already been so utterly isolated and marginalized) has been in complete upheaval. However, this organization was able to reach out to the victims and their families and through VOCA funding provide some relief. We are grateful that we have been able to have funded this organization for the past few years with VOCA funds so that they could be there when these victims needed it.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

In order to identify gaps in services as well as victims' needs we have partnered with the University of Utah Social Research Institute to conduct needs assessment across the state for crime victims. In this past reporting period, they concluded their sexual assault victims needs assessment and gave us recommendations to utilize in our funding decisions. Their recommendations were 1) Develop and implement trauma and sexual assault training for providers 2) Increase public awareness of sexual assault and services available to survivors 3) Increase trauma-informed, mental health services, and 4) Expand SANE services. We then directly incorporated those recommendations into our RFP for this program year and those who were applying for funds under our sexual assault victim services category were encouraged to create projects that met at least one of these four purposes. We then were able to fund several new and returning programs that, combined, met all of these purposes.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

The UOVC continues to participate in the Governor s SUCCESS program. This program is designated to measure performance each quarter on the agencies key activities with the objective to improve overall service delivery. For our report, we require each subrecipient to submit a quarterly report that verifies their progress to the goals and objectives that they outlined in their original grant application. There are approximately 145 subrecipients with 6-24 objectives each. Currently we are tracking over 1,100 total objectives. These objectives vary by grant; however common objectives that are tracked include: safety planning with victims, on-scene crisis intervention, providing court advocacy, assisting victims to apply for compensation, providing shelter to victims, volunteer training and recruitment, therapy, protective order assistance, civil legal assistance, and support at forensic exams. Through this measurement system, we are able to quantitatively identify the strengths and challenges to each program and follow up with them as needed. We have implemented the SUCCESS program for the past six years and it continues to improve. We have recently revised the measures that we will be reporting for SUCCESS. While we still will be requiring subgrantees to submit quarterly reports to us with their progress towards their objectives, the data measures are now in line with the federal data reporting from the Performance Measurement Tool. Additionally, our program provides an annual report each year to the Utah State Legislature. The report lists the amount of reparations paid directly to victims as well as victim assistance grants, their amounts, and their purposes.