

VT Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2018 to Sept 30, 2019]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049
Federal Award Amount	\$4,718,903.00	\$3,976,135.00	\$6,748,807.00	\$4,714,389.00
Total Amount of Subawards	\$4,834,852.00	\$4,218,595.00	\$5,626,969.00	\$0.00
Total Number of Subawards	65	61	77	0
Administrative Funds Amount	\$188,756.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$47,189.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$351,894.00)	(\$242,460.00)	\$1,121,838.00	\$4,714,389.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049
Government Agencies Only	8	6	15	0
Corrections	0	0	0	0
Courts	0	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	2	2	4	0
Prosecutor	3	2	2	0
Other	3	2	9	0
Nonprofit Organization Only	57	55	62	0
Child Abuse Service organization (e.g., child advocacy center)	13	13	13	0
Coalition (e.g., state domestic violence or sexual assault coalition)	7	4	5	0
Domestic and Family Violence Organization	2	4	2	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	10	18	14	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	1	1	1	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	2	4	2	0
Multiservice agency	16	11	17	0
Other	6	0	8	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	0	0	0
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	65	61	77	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049

Office for Victims of Crime - Performance Measurement Tool (PMT)

A. Continue a VOCA-funded victim project funded in a previous year	49	61	70	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	7	1	0	0
C. Start up a new victim services project	10	0	7	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	1	0	0

VOCA and Match Funds				
A single SAR can select multiple service types. Numbers are not unique				
	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049
A.INFORMATION & REFERRAL	63	61	75	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	58	55	70	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	48	48	53	0
D.SHELTER/HOUSING SERVICES	21	28	30	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	52	52	63	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	65	61	76	0

Priority and Underserved Requirements				
Priority Area	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049
Child Abuse				
Total Amount	\$602,540.00	\$827,772.00	\$941,759.00	\$0.00
% of Total Federal Award	13.00 %	21.00 %	14.00 %	
Domestic and Family Violence				
Total Amount	\$1,092,345.00	\$1,407,649.00	\$1,718,924.00	\$0.00
% of Total Federal Award	23.00 %	35.00 %	25.00 %	
Sexual Assault				
Total Amount	\$642,183.00	\$1,112,349.00	\$1,157,633.00	\$0.00
% of Total Federal Award	14.00 %	28.00 %	17.00 %	
Underserved				
Total Amount	\$1,082,451.00	\$864,606.00	\$1,293,333.00	\$0.00
% of Total Federal Award	23.00 %	22.00 %	19.00 %	

Budget and Staffing				
Staffing Information	2016-VA-GX-0036	2017-VA-GX-0042	2018-V2-GX-0006	2019-V2-GX-0049

Office for Victims of Crime - Performance Measurement Tool (PMT)

Total number of paid staff for all subgrantee victimization program and/or services	343	437	371	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	117872	134263	125502	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	2276	295	449	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	22329	40939	33909	

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	57	1018	1119	1211	1424	1193
Adult Sexual Assault	99	728	635	812	862	759
Adults Sexually Abused/Assaulted as Children	84	117	153	158	171	149
Arson	18	57	45	28	30	40
Bullying (Verbal, Cyber or Physical)	48	18	21	29	52	30
Burglary	21	272	317	293	302	296
Child Physical Abuse or Neglect	71	330	358	408	384	370
Child Pornography	65	38	57	39	46	45
Child Sexual Abuse/Assault	85	711	799	785	814	777
Domestic and/or Family Violence	1	3856	3922	4230	4047	4013
DUI/DWI Incidents	20	236	248	246	219	237
Elder Abuse or Neglect	61	78	80	86	90	83
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	35	25	11	23	32	22
Human Trafficking: Labor	22	4	1	4	3	3
Human Trafficking: Sex	78	78	62	86	88	78
Identity Theft/Fraud/Financial Crime	27	1024	828	790	672	828

Office for Victims of Crime - Performance Measurement Tool (PMT)

Kidnapping (non-custodial)	22	45	47	49	99	60
Kidnapping (custodial)	21	0	2	6	4	3
Mass Violence (Domestic/International)	13	0	0	0	0	0
Other Vehicular Victimization (e.g., Hit and Run)	25	618	706	663	668	663
Robbery	20	97	161	183	170	152
Stalking/Harassment	76	344	364	413	697	454
Survivors of Homicide Victims	41	140	399	215	208	240
Teen Dating Victimization	75	41	48	85	51	56
Terrorism (Domestic/International)	12	0	0	0	0	0
Other	6	881	1234	1029	1310	1113

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	38	24	31	39	141
Homeless	432	371	550	562	1674
Immigrants/Refugees/Asylum Seekers	161	79	111	143	376
LGBTQ	200	193	240	207	542
Veterans	17	46	45	25	92
Victims with Disabilities: Cognitive/ Physical /Mental	561	509	700	608	1850
Victims with Limited English Proficiency	158	96	130	135	378
Other	339	385	120	108	618

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	36322	
Total number of anonymous contacts who received services during the Fiscal Year	1352	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	23900	65.80 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	3096	8.52 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	1548	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	75	0.31 %

Office for Victims of Crime - Performance Measurement Tool (PMT)

Asian	284	1.19 %
Black or African American	621	2.60 %
Hispanic or Latino	336	1.41 %
Native Hawaiian or Other Pacific Islander	45	0.19 %
White Non-Latino or Caucasian	13946	58.35 %
Some Other Race	69	0.29 %
Multiple Races	162	0.68 %
Not Reported	4816	20.15 %
Not Tracked	3546	14.84 %
Race/Ethnicity Total	23900	
Gender Identity		
Male	5052	21.14 %
Female	15127	63.29 %
Other	444	1.86 %
Not Reported	1021	4.27 %
Not Tracked	2256	9.44 %
Gender Total	23900	
Age		
Age 0- 12	1964	8.22 %
Age 13- 17	1964	8.22 %
Age 18- 24	2870	12.01 %
Age 25- 59	11677	48.86 %
Age 60 and Older	2063	8.63 %
Not Reported	2214	9.26 %
Not Tracked	1148	4.80 %
Age Total	23900	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	58	18550	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	13205
			A2. Information about victim rights, how to obtain notifications, etc.	12410
			A3. Referral to other victim service programs	8117

Office for Victims of Crime - Performance Measurement Tool (PMT)

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	11786
B. Personal Advocacy/ Accompaniment	50	8105	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	248
			B2. Victim advocacy/accompaniment to medical forensic exam	239
			B3. Law enforcement interview advocacy/accompaniment	1188
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	22455
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	89
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	86
			B7. Intervention with employer, creditor, landlord, or academic institution	223
			B8. Child or dependent care assistance (includes coordination of services)	2286
			B9. Transportation assistance (includes coordination of services)	1558
			B10. Interpreter services	254
C. Emotional Support or Safety Services	49	15002	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	9367
			C2. Hotline/crisis line counseling	25546
			C3. On-scene crisis response (e.g., community crisis response)	147
			C4. Individual counseling	33077
			C5. Support groups (facilitated or peer)	2637
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	260
			C7. Emergency financial assistance	1420
D. Shelter/ Housing Services	25	1885	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	55668
			D2. Transitional housing	11390

			D3. Relocation assistance (includes assistance with obtaining housing)	306
E. Criminal/ Civil Justice System Assistance	49	14140	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	14879
			E2. Victim impact statement assistance	2225
			E3. Assistance with restitution	1042
			E4. Civil legal assistance in obtaining protection or restraining order	4083
			E5. Civil legal assistance with family law issues	1771
			E6. Other emergency justice-related assistance	508
			E7. Immigration assistance	160
			E8. Prosecution interview advocacy/accompaniment	1387
			E9. Law enforcement interview advocacy/accompaniment	668
			E10. Criminal advocacy/accompaniment	4433
E11. Other legal advice and/or counsel	4011			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	45
Number of people trained or attending education events during the reporting period.	198
Number of events conducted during the reporting period.	15
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

Each year, the Center creates a series of materials to support the trainings that we offer. This year we created: - PowerPoint presentations as well as handouts to accompany them for at least 10 of the trainings. - Flyer to post physically as well as on the web and to share. - Posters as visuals for trainings - Approximately 250 Resources Directories - Updated web page location to support the increase in media coverage and providing a more central location for that coverage. - Instagram page [CCVS_VT_Wellness] - Youtube account [The Mend] - Soundcloud/iTunes accounts to support the various formats of the podcast - Bi-weekly email blast [current news/the Mend episode release]

Describe any planning or training events held during the reporting period.

Planning Events: Meetings with VT Network – coordination of training events Human Trafficking Task Force Training and Outreach Committee meetings Coordination & Planning meeting for VT CVRW Annual Ceremony Attendance at the VT Restorative Justice Consortium Meetings Monthly Advisory Meetings for AmeriCorps planning grant Staff Training of Trainers bi-monthly meetings Quarterly meeting of the DV Training sub-committee Coordination meeting with VVAA Core Trainers Planning meetings for RU & Diversion training on new MOU Training Events: Voice and Choice Demonstration Project Training- November 1-2, 2018 VVAA Session One – November 29- 30, 2018 VVAA Session Two –January 17 & 18, 2019 VVAA Session Three – March 21 & 22, 2019 CVRW Annual Celebration & Ceremony – Montpelier, VT – April 8, 2019 VVAA Session Four – May 13 & 14, 2019 Civil Rights Compliance Training for Sub-Grantees – September 25, 2019 Foundations of Dialogue Education Part 1 – April 30- May 1st, 2019 Foundations of Dialogue Education Part 2 – May 21-May 23, 2019 Language Interpretation/Line Training- March 29, 2019 Voice and Choice Training- October 8-9, 2019.

Describe any program policies changed during the reporting period.

The Vermont Center for Crime Victim Services revised its policies and procedures around risk assessment and on-site monitoring to be compliant with the VOCA Assistance regulations.

Describe any earned media coverage events/episodes during the reporting period.

Total earned media coverage – 26 - Published Press releases – 11 - Calendar listings – 4 - News stories – 8 - Videos/Recordings - 3 During the reporting period, CCVS launched The Mend podcast. This podcast is for survivors and victims of crime sponsored through the Center for Crime Victim Services in Vermont. The host of this podcast is Anna Nasset. Anna is a former crime victim turned advocate and speaker. Anna hosts this bi-weekly show that airs around the 1st and 15th of each month. The Mend was created to take a deeper look at services, organizations and concepts for victims and survivors of crime. We wanted to acknowledge the healing process and provide resources not only in our state of Vermont, but through-out the country that could benefit victims of crime as they begin to mend. Topics for The Mend have included: Restorative Justice, Storytelling, Music and Massage, Sexual Assault in the Army, Human Trafficking, Offender Notification systems and the different elements of the Center for Crime Victim Services. There will be a total of 24 episodes. Episodes are aired on Youtube as well as iTunes and Soundcloud. All current episodes can be accessed by visiting the Social Media page at the CCVS website.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

All of Vermont's VOCA funded Subgrantees serve on local multi-disciplinary task forces to coordinate and improve services to victim.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Underserved/marginalized populations in Vermont continue to suffer from both implicit and explicit forms of discrimination and bias. These maladies permeate the structures and organizations that ultimately are supposed to serve all victims of crime. Thus, steps need to be continuously and proactively taken to remove barriers to access and utilization of services to victims and survivors identifying as LBGTQ, racial and ethnic minorities, immigrants, older adults, and persons with disabilities. Furthermore, there are perennial, insurmountable resource barriers that rural victims encounter including; the lack of safe, affordable housing, lack of transportation resources, and lack of employment opportunities. Often survivors are faced with these three barriers at once, leading to feelings of despair and anxiety. In addition, survivors often lack the resources to secure legal representation in civil matters such as custody and divorce. Without legal supports, survivors are at an extreme disadvantage, often being re-victimized through the legal process and receiving less favorable outcomes. An increased number of survivors seeking services are facing complex issues including substance misuse and significant mental health diagnoses. We are actively receiving training and working with community partners to ensure staff are equipped to effectively support survivors and make appropriate referrals.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

In 2018 The Vermont Center for Crime Victim services issued an RFP to create a comprehensive demonstration project to place dedicated victim services liaisons in a variety of restorative and parallel justice programs to better serve victims and those affected by crime. The development of the Voice and Choice for Victims Demonstration Project was initially funded by an AmeriCorps Planning Grant through SerVermont, that was informed and guided by and Advisory Group that met monthly for 6 months. That process crystalized our vision and commitment to empower crime victims by honoring their voice and acting upon coordinated public/private solutions in repairing the harm done to them. VCCVS received applications from nine programs and was able to fund five, with the intention of renewed, non-competitive funding for three years, pending federal funding and performance. At the end of the reporting period, these 5 Voice and Choice Demonstration Programs have served a total of 1188 individuals. Most of these individuals served were Caucasian females, ages 25-29 years old. The crimes they were victims to included: vehicular victimizations (e.g. hit and run), robbery, identity fraud, adult physical assault, stalking/harassment, burglary, and bullying. In addition to the important work they do serving victims of crimes in VT, these programs are also key partners in educating criminal justice related agencies and service programs on trauma informed practices. They have developed an implementation guide to replicate the program nationwide. Furthermore, they have also developed an Agency Self-Assessment Tool of victim-centered practices. This tool is intended for organizations to build awareness about how they respond to people who have experienced victimization. The assessment tool follows the Guiding Principles of Parallel Justice. Access to the tool is free online and once completed the assessment, agencies can request follow-up support from the Parallel Justice Program to guide them move towards more victim-centered practices. In addition, CCVS has set aside \$500,000 in VOCA funds for The Vermont Legal Partnership (VLP). This partnership was established in 2016 as a direct result of addressing Vermont's most urgent needs for crime victims in the state as identified in the VOCA strategic plan. It is made up of 7 non-profit organizations: Legal Services VT, Vermont Legal Aid, Disability Rights VT, Have Justice Will Travel, The VT Network Against Domestic and Sexual Violence, The South Royalton Legal Clinic at VT Law School, The Vermont Bar Association. CCVS subgrants with all of the agencies within VLP to ensure that victims rights are enforced and if needed, they obtain legal representation in the aftermath of their crimes. Collaboratively, these partners have provided legal services to 2189 victims of crimes in VT during the reporting period.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

In 2019, Crime Research Group, Inc. (CRG), Vermont's Statistical Analysis Center, (SAC), and the Vermont Center for Crime Victim Services (CCVS) partnered on the VOCA-SAC Partnerships to Enhance Victim Services RFP to collect and analyze victim-and victim-services related data in Vermont. The purpose of this project was to enhance the capacity of CCVS and the local providers to use data and empirical evidence to improve services to crime victims. Specifically, this project worked with a specific group of VOCA Assistance subrecipients: the Vermont wraparound legal network called the Vermont Legal Partnership for Crime Victims (VLP). The intention of the project was to promote and expand data collection beyond the Office for Victims of Crime (OVC) Performance Measurement Tool (PMT), improve victim service planning and implementation in the area of legal services, and identify trends and gaps in the use of legal services to ensure that the needs of victims are met, and improve outcomes. This project proposed using data to identify service delivery gaps, a plan to meet those gaps, as well as developing, implementing, and assessing performance measures for more effectively using the current PMT data. Final Recommendations included: 1. Request that OVC update the PMT to include legal services to victims or find a way for the VLP to share legal services and outcomes with federal funders so the depth and breadth of services are acknowledged and captured. As an alternative, create a data dictionary so that the VLP understand where to put the legal services data. 2. Partners should add minimal modifications to their databases and spreadsheets. The fields are: referred by, referral date, and the Likert Scale for achieving client outcomes. Additionally, it is recommended that Have Justice Will Travel use the Empower database with the module for reporting on the VOCA grant, as well as other features that will make data collection easier than the spreadsheet system currently in use. 3. Create or identify common questions for the client satisfaction survey for use by the VLP partners. Client satisfaction is a superior performance indicator and a way to determine if the client ultimately feels that they are better off. 4. Use the RBA quadrant (or something similar) as a simple tool to report out on common performance measures and outcomes. 5. Track the gaps in legal services through Legal Services Vermont with the VBA's assistance when there are no private attorneys to take the cases referred by the VLP partners. Regularly report out to the VLP to identify trends and gaps in use of legal services to ensure that the needs of the victims are met. 6. Develop a triage system to determine merit or relative merit of cases, improving victim service planning and implementation of legal services. 7. Develop a protocol for the timing of re-referrals from the VBA to Legal Services Vermont so cases don't fall between the cracks. Through the VOCA-SAC partnership CRG, CCVS, and the VLP were able to identify areas of improvement in the data collection and analysis process in order to improve the accuracy, relevance, and usefulness of the data regarding legal services provided by these subgrantees. As a result, going forward, enhanced data collection can be used for improving victim service planning and implementation of legal services and identifying trends and gaps to ensure that the needs of the victims are met. During this reporting period the Center for Crime Victim Services, with the support of the VOCA grant, continued to fund a Social Media and Communications specialist. The primary goal of the communications plan is to increase statewide awareness about the Center for Crime Victim Services, specifically, what services the Center offers, and how to access those services when they are needed. With improved access to information, crime victims in Vermont are better informed about how and where to get the materials they need in the wake of a crime.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse: The Vermont Child Advocacy Centers, who respond to child sexual assault crimes will receive VOCA funding to implement direct victim services, enhance trainings, and build capacity necessary to attain accreditation from the National Children's Alliance, with a focus on multidisciplinary teams, cultural competency and diversity, victim support and advocacy, mental health support, and forensic interviewing. Domestic Violence: All the programs in the Vermont Network receive VOCA funding. Sexual Assault: Approximately \$150,000 is enabling Vermont's current part-time statewide Sexual Assault Nurse Examiner (SANE) Coordinator to increase to a full-time Clinical Coordinator who can recruit and train additional pediatric and adult SANEs to improve 24/7 availability of SANEs in Vermont medical facilities. Of the 14 VOCA funded programs of Vermont's domestic and sexual violence coalition, 12 are dual sexual/domestic violence programming, and 2 are sexual violence programs. All of Vermont's Special Investigative Units serve sexual assault victims, these SIUs are collocated with the Child Advocacy Centers. This past year VOCA funding supported 2 Human Trafficking Case Managers at the Rutland City Police Department (to serve Southern Vermont) and the South Burlington Police Department (to serve Northern Vermont).

Underserved Populations: Organizations that serve traditionally marginalized populations receive VOCA funding to improve delivery of Victim Services. Those organizations include Association of Africans Living in Vermont (who serve many different nations with needs to understand 40 different languages), the Deaf Victim Advocate Program at the Vermont Network Against Domestic and Sexual Violence, and Disability Rights Vermont and the Pride Center which serves LGBTQ victims who are victims of domestic and sexual violence. The Community of Vermont Elders also serves to educate and advocate for the needs of older Vermonters a highly marginalized population in the state.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

The US Attorney's Office staffs a full-time victim advocate who assists Victims of Federal crime navigate the justice system. This individual is responsible for informing these victims of their rights under federal law, provides information about the status of the case, refers victims to other supports and services, assists with Victims Compensation applications (logistical information with respect to reimbursement of crime related losses), accompanies victims to court, assists with victim impact statements, and assists with requests for restitution. The advocate in this office also compiles and updates resource directories for crime victims, some of these directories are for specialized services to victims with disabilities or sources for alternative therapies. VOCA funded legal service providers worked this past year in obtaining U visas for victims of domestic abuse who work with the US Attorney's Office. Language barriers and isolation have made it difficult for these victims to come forward; the efforts of Vermont's legal services and underserved populations program has given these victims a place to go for help.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

In 2019 the Act 146 Study Committee was created by Vermont's General Assembly to examine the potentials for using restorative justice approaches to domestic violence, sexual violence and stalking. A recent report from the University of Alberta defines restorative justice as a collaborative approach to addressing harm caused or revealed by criminal behavior. It involves a trained facilitator, the people with a legitimate stake in the situation, and a focus on accountability and repairing the harm¹. The Act 146 Study Committee met throughout the course of the past year, elicited feedback from stakeholders and survivors of violence and concluded that restorative justice ought to be pursued as a means to address domestic violence, sexual violence and stalking but only following a careful and thoughtful development of offerings formally housed within a public body or agency. The Act 146 Study Group agreed that restorative justice approaches could be helpful in addressing domestic violence, sexual violence and stalking in Vermont. As such, the group recommends that restorative justice occur as part of an integrated justice system, operating within current justice responses, alongside those responses and as an alternative outside of existing responses. However, these restorative justice options should not function in isolation, or as a watered-down version of an otherwise punitive justice system. The recommendations of the Study Group are as follows: #1: Vermont should continue to study and explore restorative justice options as responses to domestic violence and sexual violence and examine whether or if restorative justice is an ap #2: Programmatic criteria for programs offering restorative justice interventions to address domestic violence, sexual violence and stalking should be formalized by a body or agency that is authorized to create readiness criteria, provide support and technical assistance, and offer oversight. #3: Vermont should accelerate its commitment to procedural justice reforms – especially as they relate to legal responses to domestic violence, sexual violence and stalking. #4 Expand victims voice and voluntary participation in current restorative justice processes. #5: Vermont should explore a focused effort to integrate restorative practices into Relief from Abuse Order process in Family Court. #6: DCF should expand family group conferencing capacity and offerings. #7: Community-Based Programs should develop peer-support opportunities for survivors of domestic and sexual violence. #8: There should be public investment in pilot projects aimed at addressing domestic violence, sexual violence and stalking. Issues of racial justice are also important to be addressed in our state. The Vermont Racial Justice Alliance is currently working on an act relating to data collection in the criminal justice system. This bill proposes to require the Judiciary, the Center for Crime Victim Services, the Department of State's Attorneys and Sheriffs, and the Department of Corrections to collect and publicly post criminal justice data.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

None

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Victim Assistance funding is announced via press releases from our congressional delegation. VOCA is used as a stable funding source for Vermont's core victim services, so not all the sub grants are competitive. VOCA funding has fluctuated quite a bit these past few years; in 2018 Vermont's federal grant was \$6,748,807 but in 2019 the amount was \$4,714,389. We are trying to support any new initiatives for least three years based on the four-year average of the VOCA grants the state has received. We are currently supporting the maximum amount of subgrants, given those parameters. If the proposed FFY 20 omnibus bill passes in Congress, we will expect to see a 21% reduction in VOCA funding. We are very concerned, looking down the road, given the decrease in federal fines and fees to the Crime Victim's Fund. Therefore, we feel advertising and increasing initiatives at this time would be poor planning.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Underserved populations supported with VOCA funding include; the Association of Africans Living in Vermont (who serve many different nations with needs to understand 40 different languages), the Deaf Victim Advocate Program at the Vermont Network Against Domestic and Sexual Violence, and Disability Rights Vermont and the Pride Center which serves LGBTQ victims who are victims of domestic and sexual violence. Each of those programs provide training and technical assistance to other victim service organizations. This past year VOCA funding was used to support families experiencing domestic violence in Vermont's most rural communities.

Please explain how your program is able to respond to gaps in services during the reporting period.

The state of Vermont continued to work from the VOCA strategic planning process conducted in 2016 which identified the unmet needs in Victim Services in our state. Given the economic uncertainties, we are currently updating our strategic plan and reviewing our programmatic evaluations to inform the most judicious use of VOCA funding. We hope to publish our updated needs assessment sometime next year which will identify the gaps in victim services in Vermont. Currently, our human trafficking case managers are also collaborating in conducting a needs assessment for specific services for victims of human trafficking in VT. Our VOCA funded Legal Partnership has just agreed upon a set of questions that will help to evaluate the satisfaction of their services, which will help to identify and better respond to gaps in services.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

What follows are key excerpts from the Vermont Center for Crime Victim Services report to the Vermont Legislature regarding outcome measures of its programming.

COMPENSATION PROGRAM The program provides limited financial assistance to victims who have experienced an uninsured financial loss as a direct result of a crime. Compensation Claims for the reporting period: Victims Compensation 556 claims = \$454,778.67 (Top allocations were funeral expenses and counseling.) Sexual Assault Program 213 claims = \$64,174.41 State dollars paid to victims from the Victims Compensation Fund also leverage federal reimbursement at a rate of 60%.

RESTITUTION UNIT The Unit collects restitution owed to victims by criminal offenders, enforces restitution orders, and processes claims for Special Fund advancements of up to \$5,000 to eligible victims. Of 1054 restitution orders, 497 were eligible for advanced payment totaling \$505,854.61 \$1,036,440.18 of restitution owed was collected from offenders.

VICTIM ASSISTANCE PROGRAM The Victim Assistance Program is funded with Federal Victims of Crime Act Funds (VOCA) and the Compensation Special Fund. 5,166 crime victims were served by approximately 27 Victim Advocates in the State's Attorney's office who are dedicated to ensuring victims rights. 86% of the victims served were satisfied with the information and services they were provided.

TRAINING CCVS provides basic and advanced training opportunities on issues related to crime victimization for advocates, community members, prosecutors and law enforcement officers. 469 Participants in Trainings around VT. 43 Organizations receiving trainings. 16 Training Events, 15 were to Service Providers

Child Advocacy Centers(CAC) - \$92,350 13 Child Advocacy Centers in Vermont house multi-disciplinary teams to make decisions about the investigation, treatment, management and prosecution of cases of child physical and sexual abuse and neglect. In 2018, CAC/SIUs served 1,615 victims of sexual assault, of which 1,318 were children and 297 were adults.

Supervised Visitation Program(SVP) \$369,750 Supervised Visitation Programs (SVPs) provide a neutral and safe space in which a child may have contact with a non-custodial parent. Compensation Funds (Comp) \$712,537 supports the Vermont Victim Assistance Program in our State's Attorneys offices \$227,835 Supports Supervised Visitation Programs and Coordinator \$17,640 supports the DV Council Coordinator Anti Violence Grant \$916,259 In 2018 The Vermont Network responded to the needs of 8,550 individuals whose lives were impacted by domestic and sexual violence. The Network programs also provided outreach and education to 13,973 Youth and 9,127 adults. Domestic Violence & Sexual Violence Special Fund(DVSV) \$806,195 \$806.195 supports Vermont Network Programs: \$17.640 supports the DV Council Coordinator: \$49.253 supports the DV Trainer

Office for Victims of Crime - Performance Measurement Tool (PMT)

at the VT Criminal Justice Training Council. Services Training Officers and Prosecutors (STOP) \$762,132, STOP supports communities in their efforts to develop and strengthen effective responses to sexual assault, domestic violence, dating violence and stalking. Family Violence Prevention Services Act (FVPSA) \$738,493, FVPSA funds in Vermont help programs to serve 550 women, 324 children and 40 men in shelter who were exposed to domestic violence. Sexual Assault Services Program (SASP) \$738,493, supports Vermont's two stand-alone rape crisis centers allowing them to serve 190 victims of sexual assault with legal advocacy, crisis intervention, hospital/clinic/other medical response, case management and 24/7 hot line. Victims of Crime Act (VOCA) \$6,748,807 for direct advocacy services and training of victim service professionals to 57 programs, currently in the following categories; 1 Child Advocacy Centers (\$368,650) 1 Human Trafficking (\$210,000) 1 State's Attorneys Victim Advocates (\$1,421,918) 1 Community/Restorative Justice (\$270,845) 1 Vermont Network Programs (\$610,126) 1 Underserved/Special Projects (\$958,786) 1 Legal Partnership for Crime Victims (\$638,894) 1 VOCA Victims Compensation Grant (\$154,000) 1 Rural Grant Supplement (\$206,479) CCVS also received three discretionary grants in FFY 2020 from the Office for Victims of Crime; Human Trafficking Task Force (\$664,632); Training (\$70,473) for On-line learning and; Building State Technology Capacity (\$379,259) for a grants management system. Additionally, CCVS administers the Office on Violence Against Women's Rural Grant Program, which serves families living in isolation impacted by domestic violence (\$250,000).