

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2018 - September 30, 2019**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Arkansas Office of The Attorney General

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:   
 Q2: Jan-Mar 2019:   
 Q3: Apr-Jun 2019:   
 Q4: Jul-Sep 2019:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:   
 Q2: Jan-Mar 2019:   
 Q3: Apr-Jun 2019:   
 Q4: Jul-Sep 2019:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
<b>A. RACE/ETHNICITY</b>					
American Indian or Alaska Native	0	0	3	0	3
Asian	1	0	1	1	3
Black or African American	96	88	84	83	351
Hispanic or Latino	12	19	10	12	53
Native Hawaiian or Other Pacific Islander	0	0	1	0	1
White Non-Latino or Caucasian	65	78	53	55	251
Some Other Race	0	0	0	0	0
Multiple Races	1	3	5	3	12
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	175	188	157	154	674
<b>B. GENDER</b>					
Male	86	103	82	89	360
Female	89	85	75	65	314
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	175	188	157	154	674
<b>C. AGE</b>					
Age 0- 12	0	0	0	0	0
Age 13- 17	0	0	0	0	0
Age 18- 24	15	25	18	19	77
Age 25- 59	132	132	120	108	492
Age 60 and Older	28	31	19	27	105
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	175	188	157	154	674

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	2	7	5	14
B. Failure to report to police	5	0	1	2	8
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	5	1	2	2	10
D. Incomplete information	28	7	4	6	45
E. Contributory misconduct	12	26	17	13	68
F. Ineligible crime	4	9	3	2	18
G. Ineligible application	41	57	60	42	200
Other	2	5	7	1	15

Denial explanation:

Qtr 1: Unable to verify all eligibility criteria due to information restrictions. Decision delayed pending outcome of investigation and/or prosecution.

Qtr 2: 3 delayed decision until outcome of investigation and/or prosecution; 2 administratively closed due to victim's request to withdraw

Qtr 3: eligible applications that the decision was delayed pending the outcome of the investigation and/or prosecution.

Qtr 4: Delayed Status; eligibility to be determined pending outcome of the investigation and/or prosecution

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	41	\$ 0	\$ 0	\$ 16,240	\$ 0	\$ 71,166	\$ 3,588	NA	\$ 389		\$ 258	\$ 709	\$ 92,349	0	9	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	328	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 923	NA	\$ 0	\$ 327,551	\$ 0	\$ 0	\$ 328,474	0	0		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 1,112	\$ 7,500	\$ 312	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 8,924	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	41	\$ 0	\$ 0	\$ 1,144	\$ 161,341	\$ 0	\$ 625	NA	\$ 0		\$ 0	\$ 199	\$ 163,309	0	4	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 2,920	\$ 4,035	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 6,955	0	0	0	0	0
Robbery																		
Sexual Assault	1	\$ 0	\$ 0	\$ 292	\$ 0	\$ 0	\$ 654	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 947	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>415</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 18,789</b>	<b>\$ 171,761</b>	<b>\$ 75,513</b>	<b>\$ 5,790</b>	<b>NA</b>	<b>\$ 389</b>	<b>\$ 327,551</b>	<b>\$ 258</b>	<b>\$ 908</b>	<b>\$ 600,957</b>	<b>0</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Lodging for CJ Activities (\$70.93) / Mileage for medical (\$637.70)  
 Homicide Mileage for Criminal Justice Activities

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	36	\$ 0	\$ 0	\$ 28,633	\$ 0	\$ 73,300	\$ 96	NA	\$ 0		\$ 321	\$ 101	\$ 102,451	0	11	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	280	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 273,765	\$ 0	\$ 0	\$ 273,765	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	30	\$ 0	\$ 0	\$ 212	\$ 177,879	\$ 0	\$ 335	NA	\$ 0		\$ 0	\$ 0	\$ 178,426	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 0	0	0	0	0	0
Robbery																		
Sexual Assault	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 430	NA	\$ 0		\$ 0	\$ 0	\$ 430	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>349</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 28,845</b>	<b>\$ 177,879</b>	<b>\$ 73,300</b>	<b>\$ 861</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 273,765</b>	<b>\$ 321</b>	<b>\$ 101</b>	<b>\$ 555,072</b>	<b>0</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Security expenses - replacement of locks and windows in DV cases

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	80	\$ 0	\$ 0	\$ 23,701	\$ 0	\$ 196,519	\$ 3,381	NA	\$ 152		\$ 649	\$ 325	\$ 224,727	0	14	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	342	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,219	NA	\$ 0	\$ 241,065	\$ 0	\$ 0	\$ 243,284	0	6	0	0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,441	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,441	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	43	\$ 0	\$ 0	\$ 8,673	\$ 192,474	\$ 102	\$ 800	NA	\$ 0		\$ 180	\$ 315	\$ 202,544	0	6	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 663	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 663	0	0	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>469</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 32,374</b>	<b>\$ 192,474</b>	<b>\$ 198,062</b>	<b>\$ 7,063</b>	<b>NA</b>	<b>\$ 152</b>	<b>\$ 241,065</b>	<b>\$ 829</b>	<b>\$ 640</b>	<b>\$ 672,659</b>	<b>0</b>	<b>26</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Reimbursement for locks/windows  
 Homicide Legal fees (guardianship)

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	20	\$ 0	\$ 0	\$ 1,516	\$ 0	\$ 33,393	\$ 470	NA	\$ 0		\$ 83	\$ 373	\$ 35,836	0	4	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	378	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 0	\$ 317,002	\$ 0	\$ 0	\$ 317,002	0	0		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 3,650	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 3,650	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	31	\$ 0	\$ 0	\$ 1,891	\$ 163,247	\$ 0	\$ 783	NA	\$ 0		\$ 0	\$ 0	\$ 165,921	0	3	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 915	NA	\$ 0	\$ 0		\$ 915	\$ 915	0	1	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>431</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 3,407</b>	<b>\$ 166,897</b>	<b>\$ 33,393</b>	<b>\$ 2,168</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 317,002</b>	<b>\$ 83</b>	<b>\$ 373</b>	<b>\$ 523,325</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Security expenses; replacement of locks and windows in DV cases

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	177	\$ 0	\$ 0	\$ 70,091	\$ 0	\$ 374,378	\$ 7,535	NA	\$ 541		\$ 1,310	\$ 1,509	\$ 455,363	0	38	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	1,328	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,141	\$ 0	\$ 0	\$ 1,159,384	\$ 0	\$ 0	\$ 1,162,525	0	6		0	0
DUI/DWI	5	\$ 0	\$ 0	\$ 1,112	\$ 11,150	\$ 1,753	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 14,015	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	145	\$ 0	\$ 0	\$ 11,919	\$ 694,942	\$ 102	\$ 2,543	NA	\$ 0		\$ 180	\$ 514	\$ 710,200	0	15	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 2,920	\$ 4,035	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 6,955	0	0	0	0	0
Robbery																		
Sexual Assault	6	\$ 0	\$ 0	\$ 292	\$ 0	\$ 0	\$ 2,662	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,955	0	1	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>1,664</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 83,415</b>	<b>\$ 709,011</b>	<b>\$ 380,268</b>	<b>\$ 15,881</b>	<b>\$ 0</b>	<b>\$ 541</b>	<b>\$ 1,159,384</b>	<b>\$ 1,490</b>	<b>\$ 2,023</b>	<b>\$ 2,352,013</b>	<b>0</b>	<b>60</b>	<b>0</b>	<b>0</b>	<b>0</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
The change in the number of applications is not that significant. However, any decrease may be due to collateral sources.
2. **The average length of time to process an application for claim eligibility for compensation**  
Count days from time of receipt of application to decision. 90  
  
Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are entered and assigned on the date received. Then a background and Medicaid check is conducted and the claim forwarded to the investigator to be acknowledged. Information is then requested from law enforcement, employers, providers, etc. Upon receipt of the requested information claim eligibility is determined. A detailed summary of the incident along with a recommendation is submitted to the Board for review. A final decision is made by the Board.
3. **Does your state have a victim satisfaction survey?**  
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
The VOCA funds have enabled the Arkansas Crime Victims Board to continue to provide compensation to eligible victims, however, the uncertainty of funds is a constant concern for our budget.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
There is no differentiation in serving federal and non-federal victims as long as the eligibility criteria have been met. All efforts are put forth to serve all victims of criminally injurious conduct.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
Continued trainings by staff to law enforcement and other statewide audiences concerning the Crime Victims Compensation Program.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**  
All VOCA funds were used for compensation due to budget concerns.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**  
No.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**  
There is a continued and concentrated effort to work with all of the above officials to verify facts and information regarding the eligibility criteria of claims.
10. **Please explain any public outreach efforts to improve awareness of your program.**  
The staff continues to participate in multiple trainings throughout the state. Crime Victims applications, brochures, and posters will be updated and possibly re-designed.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**  
None other than what is reported in the progress report.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**  
None at this time.