

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2018 - September 30, 2019**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Connecticut Judicial Branch  
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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:

3. Victim Demographics						
Population	Number of Victims					
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual	
American Indian or Alaska Native	0	2	2	2	6	
Asian	4	4	10	5	23	
Black or African American	71	51	55	69	246	
Hispanic or Latino	76	83	69	65	293	
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	
White Non-Latino or Caucasian	113	105	98	93	409	
Some Other Race	6	6	2	2	16	
Multiple Races	0	6	6	10	22	
Not Reported	99	109	94	153	455	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	369	366	336	399	1470	
<b>B. GENDER</b>						
Male	111	124	112	147	494	
Female	255	232	218	250	955	
Not Reported	3	10	6	2	21	
Not Tracked	0	0	0	0	0	
Gender Total	369	366	336	399	1470	
<b>C. AGE</b>						
Age 0- 12	84	84	63	72	303	
Age 13- 17	47	30	45	36	158	
Age 18- 24	41	39	37	43	160	
Age 25- 59	182	197	165	222	766	
Age 60 and Older	13	16	22	23	74	
Not Reported	2	0	4	3	9	
Not Tracked	0	0	0	0	0	
Age Total	369	366	336	399	1470	

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	10	4	6	9	29
B. Failure to report to police	1	1	2	2	6
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	9	13	5	4	31
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	18	12	14	9	53
F. Ineligible crime	10	12	11	4	37
G. Ineligible application	13	21	21	14	69
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018: Not applicable to my state's process

Q2: Jan-Mar 2019: Not applicable to my state's process

Q3: Apr-Jun 2019: Not applicable to my state's process

Q4: Jul-Sep 2019: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	102	\$ 0	\$ 0	\$ 64,530	\$ 0	\$ 147,745	\$ 22,213	NA	\$ 0		\$ 1,451	\$ 0	\$ 235,938	0	81	2	1	0
Burglary																		
Child Physical Abuse/Neglect	13	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,503	\$ 12,975	NA	\$ 0		\$ 0	\$ 0	\$ 14,478	0	9		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	NA	\$ 0		\$ 0	\$ 0	\$ 1,000	0	1		0	NA
Child Sexual Abuse	58	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,319	\$ 57,080	NA	\$ 0	NA	\$ 233	\$ 0	\$ 64,632	0	7		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 1,965	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,965	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	65	\$ 0	\$ 0	\$ 143,072	\$ 88,434	\$ 0	\$ 6,842	NA	\$ 0		\$ 5,115	\$ 0	\$ 243,463	0	18	0	0	3
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 88	\$ 688	NA	\$ 0		\$ 0	\$ 0	\$ 775	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 2,084	\$ 0	\$ 3,664	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 5,749	NA	0	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 255	NA	\$ 0		\$ 0	\$ 0	\$ 255	NA	1	0	0	NA
Sexual Assault	36	\$ 0	\$ 0	\$ 2,368	\$ 0	\$ 6,970	\$ 36,536	NA	\$ 47	NA	\$ 2,355	\$ 0	\$ 48,276	NA	13	0	0	NA
Stalking																		
Terrorism																		
<b>Total</b>	<b>282</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 214,019</b>	<b>\$ 88,434</b>	<b>\$ 167,289</b>	<b>\$ 137,588</b>	<b>NA</b>	<b>\$ 47</b>	<b>NA</b>	<b>\$ 9,154</b>	<b>\$ 0</b>	<b>\$ 616,530</b>	<b>0</b>	<b>130</b>	<b>2</b>	<b>1</b>	<b>3</b>

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	110	\$ 272	\$ 0	\$ 69,344	\$ 0	\$ 112,034	\$ 17,885	NA	\$ 0		\$ 989	\$ 0	\$ 200,523	0	87	0	0	0
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,131	NA	\$ 0		\$ 0	\$ 0	\$ 10,131	0	10		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 250	NA	\$ 0		\$ 0	\$ 0	\$ 250	0	1		0	NA
Child Sexual Abuse	74	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,178	\$ 65,670	NA	\$ 0	NA	\$ 193	\$ 0	\$ 83,040	0	15		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 1,892	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,892	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	65	\$ 1,000	\$ 0	\$ 186,286	\$ 78,833	\$ 16,523	\$ 8,884	NA	\$ 0		\$ 4,278	\$ 3,751	\$ 299,555	0	20	0	0	4
Human Trafficking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 63	\$ 600	NA	\$ 0		\$ 0	\$ 0	\$ 663	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 2,400	\$ 0	\$ 15,000	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 17,400	NA	0	0	0	NA
Robbery																		
Sexual Assault	41	\$ 0	\$ 0	\$ 814	\$ 0	\$ 5,201	\$ 23,675	NA	\$ 0	NA	\$ 0	\$ 0	\$ 29,690	NA	12	0	0	NA
Stalking																		
Terrorism																		
<b>Total</b>	<b>308</b>	<b>\$ 1,272</b>	<b>\$ 0</b>	<b>\$ 260,736</b>	<b>\$ 78,833</b>	<b>\$ 165,998</b>	<b>\$ 127,095</b>	<b>NA</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 5,459</b>	<b>\$ 3,751</b>	<b>\$ 643,144</b>	<b>0</b>	<b>145</b>	<b>0</b>	<b>0</b>	<b>4</b>

\* Other expense explanations

Homicide Attorney Fees

You added "Other" crime types: Child Witness to Domestic Violence - 1 paid claim for \$478.66 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	109	\$ 0	\$ 0	\$ 83,418	\$ 0	\$ 170,341	\$ 22,451	NA	\$ 0		\$ 24	\$ 0	\$ 276,234	0	96	1	0	0
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 568	\$ 0	\$ 0	\$ 2,515	NA	\$ 0		\$ 32	\$ 0	\$ 3,116	0	7		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,825	NA	\$ 0		\$ 0	\$ 0	\$ 1,825	0	1		0	NA
Child Sexual Abuse	66	\$ 0	\$ 0	\$ 721	\$ 0	\$ 12,008	\$ 41,919	NA	\$ 0	NA	\$ 225	\$ 0	\$ 54,872	0	17		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 2,039	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,039	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	69	\$ 3,000	\$ 0	\$ 144,611	\$ 72,763	\$ 10,030	\$ 5,595	NA	\$ 0		\$ 6,833	\$ 0	\$ 242,831	0	15	0	0	1
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 100	NA	\$ 0		\$ 0	\$ 0	\$ 100	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 265	NA	\$ 0		\$ 0	\$ 0	\$ 265	0	0	0	0	NA
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 10,387	\$ 0	\$ 4,768	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 15,155	NA	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,388	\$ 1,465	NA	\$ 0		\$ 0	\$ 0	\$ 4,853	0	2	0	0	NA
Sexual Assault	48	\$ 232	\$ 0	\$ 20,452	\$ 0	\$ 9,907	\$ 29,676	NA	\$ 0	NA	\$ 0	\$ 0	\$ 60,267	NA	15	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 505	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 505	0	0	0	0	NA
Terrorism																		
<b>Total</b>	<b>310</b>	<b>\$ 3,232</b>	<b>\$ 0</b>	<b>\$ 262,195</b>	<b>\$ 72,763</b>	<b>\$ 210,947</b>	<b>\$ 105,811</b>	<b>NA</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 7,114</b>	<b>\$ 0</b>	<b>\$ 662,062</b>	<b>0</b>	<b>153</b>	<b>1</b>	<b>0</b>	<b>1</b>

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	122	\$ 0	\$ 0	\$ 90,677	\$ 0	\$ 146,205	\$ 23,710	NA	\$ 917		\$ 454	\$ 0	\$ 261,963	0	114	0	0	0
Burglary																		
Child Physical Abuse/Neglect	13	\$ 0	\$ 0	\$ 2,760	\$ 0	\$ 1,666	\$ 2,484	NA	\$ 0		\$ 68	\$ 0	\$ 6,978	0	13		0	NA
Child Pornography																		
Child Sexual Abuse	69	\$ 0	\$ 0	\$ 117	\$ 0	\$ 9,665	\$ 38,417	NA	\$ 0	NA	\$ 56	\$ 0	\$ 48,255	0	21		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 2,673	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,673	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	73	\$ 0	\$ 0	\$ 188,483	\$ 103,983	\$ 1,837	\$ 19,657	NA	\$ 0		\$ 680	\$ 0	\$ 314,640	0	9	0	0	10
Human Trafficking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 113	NA	\$ 0		\$ 0	\$ 0	\$ 113	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 11,278	\$ 0	\$ 24,439	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 35,717	NA	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 285	NA	\$ 0		\$ 0	\$ 0	\$ 285	0	1	0	0	NA
Sexual Assault	44	\$ 0	\$ 0	\$ 484	\$ 0	\$ 3,129	\$ 20,892	NA	\$ 0	NA	\$ 1,584	\$ 0	\$ 26,088	NA	15	0	0	NA
Stalking																		
Terrorism																		
<b>Total</b>	<b>332</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 296,473</b>	<b>\$ 103,983</b>	<b>\$ 186,941</b>	<b>\$ 105,557</b>	<b>NA</b>	<b>\$ 917</b>	<b>NA</b>	<b>\$ 2,841</b>	<b>\$ 0</b>	<b>\$ 696,712</b>	<b>0</b>	<b>173</b>	<b>0</b>	<b>0</b>	<b>10</b>

You added "Other" crime types: Child Witness to Domestic Violence - 2 paid claims \$314.50 Medical/Dental and \$945.00 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	443	\$ 272	\$ 0	\$ 307,969	\$ 0	\$ 576,324	\$ 86,259	NA	\$ 917		\$ 2,918	\$ 0	\$ 974,658	0	378	3	1	0
Burglary																		
Child Physical Abuse/Neglect	43	\$ 0	\$ 0	\$ 3,329	\$ 0	\$ 3,170	\$ 28,105	NA	\$ 0		\$ 100	\$ 0	\$ 34,704	0	39		0	NA
Child Pornography	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,075	NA	\$ 0		\$ 0	\$ 0	\$ 3,075	0	3		0	NA
Child Sexual Abuse	267	\$ 0	\$ 0	\$ 838	\$ 0	\$ 46,169	\$ 203,086	NA	\$ 0	NA	\$ 707	\$ 0	\$ 250,800	0	60		0	NA
DUI/DWI	4	\$ 0	\$ 0	\$ 8,569	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 8,569	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	272	\$ 4,000	\$ 0	\$ 662,453	\$ 344,013	\$ 28,390	\$ 40,978	NA	\$ 0		\$ 16,905	\$ 3,751	\$ 1,100,490	0	62	0	0	18
Human Trafficking	9	\$ 0	\$ 0	\$ 0	\$ 0	\$ 150	\$ 1,500	NA	\$ 0		\$ 0	\$ 0	\$ 1,650	0	0	0	0	NA
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 265	NA	\$ 0		\$ 0	\$ 0	\$ 265	0	0	0	0	NA
Other Vehicular Crimes	15	\$ 0	\$ 0	\$ 26,149	\$ 0	\$ 47,871	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 74,021	NA	0	0	0	NA
Robbery	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,388	\$ 2,005	NA	\$ 0		\$ 0	\$ 0	\$ 5,393	0	4	0	0	NA
Sexual Assault	169	\$ 232	\$ 0	\$ 24,117	\$ 0	\$ 25,207	\$ 110,779	NA	\$ 47	NA	\$ 3,939	\$ 0	\$ 164,320	NA	55	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 505	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 505	0	0	0	0	NA
Terrorism																		
<b>Total</b>	<b>1,232</b>	<b>\$ 4,503</b>	<b>\$ 0</b>	<b>\$ 1,033,423</b>	<b>\$ 344,013</b>	<b>\$ 731,175</b>	<b>\$ 476,052</b>	<b>NA</b>	<b>\$ 963</b>	<b>NA</b>	<b>\$ 24,569</b>	<b>\$ 3,751</b>	<b>\$ 2,618,449</b>	<b>0</b>	<b>601</b>	<b>3</b>	<b>1</b>	<b>18</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The State of Connecticut Office of Victim Services (OVS) Victim Compensation Program experienced a 4% decrease in the number of new applications received during FFY 2019 as compared to FFY 2018. While the number of applications decreased from the prior year, OVS is still receiving a significantly higher number of new applications over prior fiscal year averages. The continued high level of new applications was due to changes in the governing statutes in the prior report period that expanded eligibility for the Victim Compensation Program.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 135

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The claims examiners develop each claim received by requesting information from the claimant or representing attorney, law enforcement agencies, employers, and service providers to ensure that eligibility for victim compensation is met. The claims examiner will follow-up on each file to review if OVS received the requested information. If the requested information has not been received, the claims examiner will continue requesting the information. If there is no response after the fourth and final request, the claims examiner will seek the information from the claimant or representing attorney. Once all the needed information is received, the claims examiner recommends a determination on the compensability of the claim. The recommendations are: Approved with Pay (met eligibility and there are compensable expenses), Approved without Pay (met eligibility but there are no compensable expenses at this time) or Non-Compensable (claim is not eligible). For recommendations of Approved with Pay, the claims examiner also recommends the amount of compensation to be awarded for the expenses and losses that were submitted by the claimant. A claims supervisor, victim services supervisor, or OVS s Judicial Legal Council reviews the eligibility recommendation, expenses, and losses to ensure that relevant policies and statutes were followed. If additional information is needed, the file will be returned to the claims examiner. If the claim has all the needed information, a written decision is forwarded to the claimant or representing attorney. The claims supervisor or victim services supervisor reviews all claims for potential recovery opportunities. Claimants awarded compensation who may receive future civil settlements will receive a letter indicating the amount owed to satisfy OVS s recovery rights. If there is a pending criminal case, the claims supervisor or victim services supervisor will sign up for notification through the CT SAVIN system to receive criminal case notifications. Once the case is disposed, and if probation is ordered, OVS will review the case to determine if restitution is a condition of probation. If restitution is a condition of probation, and OVS made a payment, OVS will contact the probation officer requesting that if any restitution is paid, an account will be created for OVS to receive any restitution payments.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 1,261

B. Number of victim satisfaction surveys completed during the reporting period. 158

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 141

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

During the report period, there was a legislative change to the OVS Crime Victim Compensation Program statute allowing OVS to include expenses related to attendance at Juvenile Matters and Board of Pardons and Parole Hearings. This change had a positive impact, as we are able to financially assist more claimants by expanding the types of court proceedings eligible for reimbursement.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

OVS assists victims of federal crime if they meet our eligibility criteria. OVS works closely with the Connecticut FBI Victim Specialist and the U.S. Department of Justice Victim-Witness Coordinator to coordinate benefits and to obtain crime information for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

During this report period, the OVS Crime Victim Compensation Program increased the funeral benefit from \$5,000 to \$6,000. Most funeral bills are over \$5,000, so OVS is able to pay or reimburse more, reducing the financial hardship on the claimant.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**



VOCA Compensation Grant Administrative funds were used to send compensation program administrators to the 2019 national training conference for VOCA Administrators. The conferences provided opportunities for networking, information sharing, and the ability to learn new practices and ideas in the area of compensation claims processing. Administrative funds were also used to develop four victim compensation informational videos, which were posted on the OVS web page in August 2019 and on the Judicial Branch YouTube page to provide information to victims, providers, and other site visitors about victim compensation.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

During the report period, the OVS Crime Victim Compensation Program made one legislative statute change to include expenses related to attendance at Juvenile Matters and Board of Pardons and Parole Hearings. During the report period, the OVS Crime Victim Compensation Program made one significant policy change that increase the funeral benefit from \$5,000 to \$6,000.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

OVS Compensation staff work closely with OVS court-based Victim Services Advocates to obtain crime information, when necessary, and/or court proceedings dates, from the State s Attorney s office. OVS court-based Victim Services Advocates are also required to attend a yearly Compensation 101 Contractor Training so they work more effectively with crime victims to help them to access OVS benefits by assisting them with completing the OVS Compensation Application. OVS contacts law enforcement agencies yearly to confirm that we have their most updated contact information. We also send them a list of our current forms/publications to confirm they have our most recent information and ask them what forms/publications they need. OVS staff also teaches a four-hour program at Connecticut municipal and state police department training academies.

10. **Please explain any public outreach efforts to improve awareness of your program.**

OVS personnel staffed information tables at conferences, career fairs, and other public events throughout the year. Compensation information was provided at the information tables for distribution to attendees. An OVS staff person was at the table to explain the Compensation Program and answer any questions. Compensation information was provided to attendees at all OVS trainings and presentations. During hospital trainings conducted by the program manager for the OVS Sexual Assault Forensic Examiners Program, compensation brochures were distributed to hospital staff with their presentation materials, and additional brochures and posters were left to be displayed in their respective emergency departments. As all newly-hired VOCA Victim Assistance-funded contractor staff were required to attend a training on the OVS Compensation Program, we held several additional training sessions to accommodate the increase in VOCA funded staff. We held these trainings at our office and brought these trainings into the community to a community center and police department. OVS ran public service announcements about the victim compensation program during the second and fourth quarter of this reporting period. The announcements aired in English and in Spanish on radio stations throughout Connecticut. In August 2019, victim compensation informational videos were posted on the OVS web page and on the Judicial Branch YouTube page to provide information to victims, providers, and other site visitors about victim compensation.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcome measures that have not already been reported in this submission.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.