Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Florida Department of Legal Affairs

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POPULATION DEMOGRAPHICS

| 1. | Number of people for whom application was made for vi compensation benefits duri reporting period. | ictim |
|----|---|--------|
| | Q1: Oct-Dec 2018: | 4,062 |
| | Q2: Jan-Mar 2019: | 3,989 |
| | Q3: Apr-Jun 2019: | 4,547 |
| | Q4: Jul-Sep 2019: | 4,604 |
| | Annual: | 17,202 |

| 2. | Number of victims whose whe basis for the application | |
|----|---|--------|
| | Q1: Oct-Dec 2018: | 4,062 |
| | Q2: Jan-Mar 2019: | 3,989 |
| | Q3: Apr-Jun 2019: | 4,547 |
| | Q4: Jul-Sep 2019: | 4,604 |
| | Annual: | 17,202 |

| 3. Victim Demographics | | | | | |
|---|------|-----------|--------------|---------------|--------|
| Population A. RACE/ETHNICITY | Q1 | Num Q2 | Der of Q3 | Victims Q4 | Annual |
| American Indian or Alaska Native | 36 | 24 | 28 | 41 | 129 |
| Asian | 30 | 33 | 20 | 40 | 123 |
| Black or African American | 1381 | 1308 | 1449 | 1569 | 5707 |
| Hispanic or Latino | 834 | 781 | 965 | 930 | 3510 |
| Native Hawaiian or Other Pacific Islander | 6 | 6 | 8 | 14 | 34 |
| White Non-Latino or Caucasian | 1420 | 1507 | 1650 | 1635 | 6212 |
| Some Other Race | 37 | 54 | 53 | 46 | 190 |
| Multiple Races | 88 | 77 | 107 | 93 | 365 |
| Not Reported | 230 | 199 | 267 | 236 | 932 |
| Not Tracked | 0 | 0 | 0 | 0 | C |
| Race/Ethnicity Total | 4062 | 3989 | 4547 | 4604 | 17202 |
| B. GENDER | | | | | |
| Male | 950 | 1036 | 1227 | 1237 | 4450 |
| Female | 2986 | 2842 | 3197 | 3266 | 12291 |
| Not Reported | 126 | 111 | 123 | 101 | 461 |
| Not Tracked | 0 | 0 | 0 | 0 | C |
| Gender Total | 4062 | 3989 | 4547 | 4604 | 17202 |
| C. AGE | | | | | |
| Age 0- 12 | 277 | 290 | 370 | 302 | 1239 |
| Age 13- 17 | 237 | 267 | 257 | 243 | 1004 |
| Age 18- 24 | 532 | 562 | 614 | 594 | 2302 |
| Age 25- 59 | 2604 | 2361 | 2718 | 2917 | 10600 |
| Age 60 and Older | 410 | 509 | 586 | 548 | 2053 |
| Not Reported | 2 | 0 | 2 | 0 | 4 |
| Not Tracked | 0 | 0 | 0 | 0 | C |
| Age Total | 4062 | 3989 | 4547 | 4604 | 17202 |

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Only one application is usually counted per crime

Q2: Jan-Mar 2019:

Only one application is usually counted per crime

Q3: Apr-Jun 2019:

Only one application is usually counted per crime

Q4: Jul-Sep 2019:

Only one application is usually counted per crime

Number of new applications received during the reporting period

| line reporting period | |
|-----------------------|--------|
| Q1: Oct-Dec 2018: | 4,062 |
| Q2: Jan-Mar 2019: | 3,989 |
| Q3: Apr-Jun 2019: | 4,547 |
| Q4: Jul-Sep 2019: | 4,604 |
| Annual: | 17,202 |

6. Number of applications approved during the

| reporting period. | - |
|-------------------|--------|
| Q1: Oct-Dec 2018: | 2,594 |
| Q2: Jan-Mar 2019: | 2,736 |
| Q3: Apr-Jun 2019: | 2,863 |
| Q4: Jul-Sep 2019: | 2,078 |
| Annual: | 10,271 |

 Number of applications denied/closed. (i.e., applications that were not approved) during the reporting period.

| Q1: Oct-Dec 2018: | 1,689 |
|-------------------|-------|
| Q2: Jan-Mar 2019: | 1,657 |
| Q3: Apr-Jun 2019: | 1,505 |
| Q4: Jul-Sep 2019: | 2,297 |
| Annual: | 7,148 |

Reason(s) for denial or close status applicable for the reporting period:

| Population | | Numb | er of V | lictims | ; |
|---|-----|------|---------|---------|--------|
| | Q1 | Q2 | Q3 | Q4 | Annual |
| A. Application not filed within time limit | 95 | 97 | 75 | 108 | 375 |
| B. Failure to report to police | 289 | 300 | 250 | 391 | 1,230 |
| C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program | 109 | 81 | 56 | 119 | 365 |
| D. Incomplete information | 86 | 146 | 158 | 118 | 508 |
| E. Contributory misconduct | 52 | 50 | 59 | 69 | 230 |
| F. Ineligible crime | 259 | 239 | 246 | 374 | 1,118 |
| G. Ineligible application | 124 | 122 | 99 | 185 | 530 |
| Other | 675 | 622 | 562 | 933 | 2,792 |

Denial explanation:

Qtr 1: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 2: Other denial reasons pursuant to statute exist. Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 3: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

Qtr 4: Ineligible Victim/Applicant, Ineligible Property, No Proof of Property Ownership, Not Reported Within 72 Hours, Other Resources Exist to Compensate Loss, No Injury Suffered, Loss Not Covered, Ineligible Witness, No Crime, Not a FL Resident, Outside of State, FCIC Positive, In Custody/Confined.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

| Q1: Oct-Dec 2018: | 1,588 |
|-------------------|-------|
| Q2: Jan-Mar 2019: | 1,492 |
| Q3: Apr-Jun 2019: | 1,631 |
| Q4: Jul-Sep 2019: | 1,647 |
| Annual: | 6,358 |

| | | | | | | EXPENSE T | PES PAID (in d | ollars) | | | | | | | | CTIMIZATIONS A CRIME TYPE | | |
|--|---|----------------------|----------------|---------------------|---------------------|---|----------------|--------------|----------------------|----------------------------------|--------|------------------------|-----------------------------------|--|---|---|---|--|
| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medical/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorition Pariod | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | | | | | | | | | | | | | | | | | | |
| Assault | 1,235 | \$ 773 | NA | \$ 317,450 | \$ 368 | \$ 431,289 | \$ 35,513 | \$ 1,280,864 | \$ 2,661 | | NA | \$ 167,118 | \$ 2,236,036 | 0 | 850 | 1 | 0 | |
| Burglary | 50 | \$ 0 | NA | \$0 | \$ 0 | \$ 2,040 | \$ 1,950 | \$ 0 | \$ 19,300 | | NA | \$ 0 | \$ 23,290 | 0 | 0 | 1 | 0 | 1 |
| Child Physical Abuse/Neglect | 25 | \$0 | NA | \$ 292 | \$0 | \$0 | \$ 2,019 | \$ 6,700 | \$ 0 | | NA | \$ 10,193 | \$ 19,204 | 0 | 6 | | 0 | |
| Child Pornography | 1 | \$0 | NA | \$0 | \$0 | \$0 | \$ 867 | \$ 0 | \$0 | | NA | \$0 | \$ 867 | 0 | 0 | | 0 | |
| Child Sexual Abuse | 780 | \$ 0 | NA | \$0 | \$0 | \$ 0 | \$ 6,850 | \$ 4,500 | \$0 | \$ 379,981 | NA | \$ 0 | \$ 391,331 | 0 | 1 | | 0 | |
| DUI/DWI | 16 | \$ 0 | | \$ 77,426 | \$ 27,388 | \$ 1,031 | \$ 0 | \$ 1,500 | \$0 | | NA NA | \$ 14,557 | \$ 121,902 | 0 | | 0 | | |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | - | 1 |
| Homicide | 166 | \$ 1,500 | NA | \$ 152,786 | \$ 642,854 | \$ 1,617 | \$ 17,620 | \$ 0 | 6.0 | | NA | \$ 33,592 | \$ 849,969 | 0 | 2 | 0 | 0 | 2 |
| | | | | | | | | | \$ 0 | | 3 | | | | | | | |
| Human Trafficking | 3 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 3,750 | \$ 0 | | NA | \$ 0 | \$ 3,750 | 0 | | | | |
| Kidnapping | 1 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 1,155 | \$ 0 | \$ 0 | | NA | \$ 0 | \$ 1,155 | 0 | | 0 | | |
| Other Vehicular Crimes | 35 | \$ 0 | NA | \$ 25,709 | \$ 43,969 | \$ 16,383 | \$ 0 | \$ 0 | \$ 3,476 | _ | NA | \$ 1,574 | \$ 91,111 | 0 | | 0 | | |
| Robbery | 79 | \$ 0 | NA | \$ 4,914 | \$ 0 | \$ 83,710 | \$ 839 | \$ 0 | \$ 17,885 | | NA | \$ 4,854 | \$ 112,202 | 0 | 0 | 0 | 0 | |
| Sexual Assault | 910 | \$ 0 | NA | \$ 22,309 | \$ 0 | \$ 12,187 | \$ 56,057 | \$ 143,708 | \$ 0 | \$ 332,108 | NA | \$ 29,084 | \$ 595,453 | 0 | 65 | 0 | 0 | |
| Stalking | 11 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 15,000 | \$ 0 | | NA | \$ 0 | \$ 15,000 | 0 | 9 | 0 | 0 | |
| Terrorism | | | | | | | | | | | | | | | | | | |
| Total | 3,312 | \$ 2,273 | NA | \$ 600,886 | \$ 714,579 | \$ 548,257 | \$ 122,870 | \$ 1,456,022 | \$ 43,322 | \$ 712,089 | NA | \$ 260,972 | \$ 4,461,270 | 0 | 935 | 2 | 0 | 3 |
| * Other expense explanations | | | | | | | | | | | | | | | | | | |
| Assault Payments | in former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| Burglary Payments | in former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| Child Physical Abuse/Neglect Payments | n former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| - | in former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| | in former system used | | - | | | - | | | | | | | | | | | | |
| DUI/DWI Payments | in former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| Homicide Payments | in former system used | by the departr | nent to pro | cess claims did not | track benefit types | s by crime. | | | | | | | | | | | | |
| | n former system used | | | | | | | | | | | | | | | | | |
| | in former system used | | | | | - | | | | | | | | | | | | |
| | in former system used | | - | | | - | | | | | | | | | | | | |
| | in former system used | | - | | | - | | | | | | | | | | | | |
| | in former system used in former system used | | - | | | - | | | | | | | | | | | | |
| Stalking Payments | | | | | | | | | | | | | | | | | | |

| | | | | | | EXPENSE 1 | YPES PAID (in o | dollars) | | | | | | | | CTIMIZATIONS A CRIME TYPE | | |
|--|---|----------------------|----------------|--------------------|-----------------------|--|-----------------|--------------|----------------------|----------------------------------|--------|------------------------|-----------------------------------|--|---|--|---|--|
| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medica/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abus/Neglet that were Paid During the Remotion | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | | | | | | | | | | | | | | | | | | |
| Assault | 1,164 | \$ 0 | NA | \$ 305,914 | \$ 32,615 | \$ 362,893 | \$ 63,739 | \$ 1,211,897 | \$ 1,527 | | NA | \$ 300,437 | \$ 2,279,022 | 0 | 769 | 0 | 0 | 1 |
| Burglary | 52 | \$0 | NA | \$ 473 | \$ 0 | \$ 1,651 | \$ 2,670 | \$ 3,000 | \$ 18,752 | | NA | \$ 0 | \$ 26,546 | 0 | 2 | 0 | 0 | |
| Child Physical Abuse/Neglect | 20 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 14,903 | \$ 9,000 | \$ 0 | | NA | \$ 6,814 | \$ 30,717 | 0 | 6 | | 0 | |
| Child Pornography | 1 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 1,833 | \$ 0 | \$ 0 | | NA | \$ 0 | \$ 1,833 | 0 | 0 | | 0 | |
| Child Sexual Abuse | 674 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 7,238 | \$ 3,750 | \$ 0 | \$ 327,698 | NA | \$ 0 | \$ 338,686 | 0 | 1 | | 0 | |
| DUI/DWI | 28 | \$0 | NA | \$ 22,818 | \$ 68,919 | \$ 31,597 | \$ 95 | \$ 0 | \$ 0 | | NA | \$ 77,890 | \$ 201,319 | 0 | 0 | 0 | 0 | |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | |
| Homicide | 228 | \$0 | NA | \$ 110,012 | \$ 921,728 | \$ 4,590 | \$ 71,616 | \$ 0 | \$ 0 | | NA | \$ 22,630 | \$ 1,130,576 | 0 | 5 | 0 | 0 | 5 |
| Human Trafficking | 1 | \$0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 750 | \$ 0 | | NA | \$ 0 | \$ 750 | 0 | 1 | 0 | 0 | |
| Kidnapping | 2 | \$0 | NA | \$ 0 | \$ 0 | \$ 683 | \$ 365 | \$ 0 | \$ 0 | | NA | \$ 0 | \$ 1,048 | 0 | 0 | 0 | 0 | |
| Other Vehicular Crimes | 31 | \$0 | NA | \$ 7,098 | \$ 45,966 | \$ 29,029 | \$ 0 | \$ 1,500 | \$ 1,315 | | NA | \$ 15,956 | \$ 100,864 | 0 | 1 | 0 | 0 | |
| Robbery | 106 | \$0 | NA | \$ 15,391 | \$ 0 | \$ 16,289 | \$ 2,307 | \$ 0 | \$ 31,336 | | NA | \$ 20,462 | \$ 85,785 | 0 | 0 | 0 | 0 | |
| Sexual Assault | 806 | \$0 | NA | \$ 5,921 | \$ 0 | \$ 8,896 | \$ 62,666 | \$ 193,416 | \$0 | \$ 286,655 | NA | \$ 27,282 | \$ 584,836 | 0 | 81 | 0 | 1 | |
| Stalking | 7 | \$0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 3,255 | \$ 7,500 | \$0 | | NA | \$ 0 | \$ 10,755 | 0 | 4 | 0 | 0 | |
| Terrorism | | | | | | | | | | | | | | | | | | |
| Total | 3,120 | \$0 | NA | \$ 467,627 | \$ 1,069,228 | \$ 455,628 | \$ 230,687 | \$ 1,430,813 | \$ 52,930 | \$ 614,353 | NA | \$ 471,471 | \$ 4,792,737 | 0 | 870 | 0 | 1 | 6 |
| | i | | | | | | | · | | 5 | | | | D | | | - | |
| * Other expense explanations Assault Payments in fo | rmer system used | by the de | partment to | process claims did | not track benefit typ | es by crime | | | | | | | | | | | | |
| Child Physical | - | | | - | not track benefit typ | - | | | | | | | | | | | | |
| DUI/DWI Payments in fo | rmer system used | by the dep | partment to | process claims did | not track benefit typ | es by crime. | | | | | | | | | | | | |
| | - | | | - | not track benefit typ | - | | | | | | | | | | | | |
| Other Vehicular Crimes Payments in fo | - | | | - | | - | | | | | | | | | | | | |
| | - | | | - | not track benefit typ | - | | | | | | | | | | | | |
| Sexual Assault Payments in fo | rmer system used | by the der | partment to | process claims did | not track benefit typ | es by crime | | | | | | | | | | | | |

| | | | | | | EXPENSE T | (PES PAID (in d | ollars) | | | | | | | | CTIMIZATIONS A CRIME TYPE | | |
|--|---|----------------------|----------------|---------------------|---------------------|--|-----------------|--------------|----------------------|----------------------------------|--------|------------------------|-----------------------------------|--|---|---|---|--|
| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medica/Dental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic And Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglet that were Paid During the Remntinn Pariori | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
| Arson | 2 | \$ 0 | NA | \$0 | \$ 0 | \$0 | \$ 0 | \$ 1,500 | \$ 500 | | NA | \$ 0 | \$ 2,000 | 0 | 1 | 0 | 0 | (|
| Assault | 1,227 | \$0 | NA | \$ 376,673 | \$ 5.899 | \$ 351,263 | \$ 79,321 | \$ 1,338,118 | \$ 2,712 | | NA | \$ 177,183 | \$ 2,331,169 | 0 | 909 | 2 | 0 | |
| Burglary | 58 | \$0 | NA | \$0 | \$0 | \$ 7,882 | \$ 3,417 | \$ 3,000 | \$ 20,520 | | NA | \$0 | \$ 34,819 | 0 | 2 | 0 | 0 | |
| Child Physical Abuse/Neglect | 14 | \$ 0 | NA | \$0 | \$ 3,347 | \$ 1,906 | \$ 2,564 | \$ 1,500 | \$ 0 | | NA | \$ 5,491 | \$ 14,808 | 0 | | - | 0 | |
| Child Pornography | 1 | \$ 0 | NA | \$0 | \$ 0 | \$ 0 | \$ 693 | \$ 0 | \$0 | | NA | \$ 0 | \$ 693 | 0 | | | 0 | |
| Child Sexual Abuse | 824 | \$0 | NA | \$0 | \$0 | \$0 | \$ 5,606 | \$ 3,000 | \$0 | \$ 394,895 | NA | \$0 | \$ 403,501 | 0 | | | 0 | |
| DUI/DWI | 31 | | NA | | | \$ 38,404 | \$ 124 | \$ 1,500 | | 9 39 4 ,033 | | | \$ 147,526 | 0 | | 0 | 0 | |
| | 31 | \$ 0 | NA | \$ 61,424 | \$ 34,287 | \$ 36,404 | \$ 124 | \$ 1,500 | \$ 0 | | NA | \$ 11,787 | \$ 147,520 | 0 | · · · | U | 0 | |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | |
| Homicide | 159 | \$ 4,111 | NA | \$ 113,262 | \$ 746,520 | \$ 0 | \$ 22,151 | \$ 3,000 | \$ 0 | | NA | \$ 19,889 | \$ 908,933 | 0 | | 0 | 0 | |
| Human Trafficking | 3 | \$ 0 | NA | \$0 | \$0 | \$ 0 | \$ 0 | \$ 3,750 | \$ 0 | | NA | \$ 0 | \$ 3,750 | 0 | | | 0 | |
| Kidnapping | 3 | \$ 0 | NA | \$0 | \$ 15,000 | \$ 0 | \$0 | \$ 1,500 | \$ 0 | | NA | \$0 | \$ 16,500 | 0 | 1 | 0 | 0 | (|
| Other Vehicular Crimes | 28 | \$ 0 | NA | \$ 17,366 | \$ 27,073 | \$ 36,461 | \$ 0 | \$ 0 | \$ 2,442 | | NA | \$ 28,818 | \$ 112,160 | 0 | 0 | 0 | 0 | (|
| Robbery | 113 | \$ 0 | NA | \$ 8,392 | \$ 0 | \$ 15,238 | \$ 8,515 | \$ 0 | \$ 33,367 | | NA | \$ 5,862 | \$ 71,374 | 0 | 0 | 0 | 0 | (|
| Sexual Assault | 894 | \$ 0 | NA | \$ 367 | \$ 0 | \$ 8,575 | \$ 51,602 | \$ 125,530 | \$ 0 | \$ 339,645 | NA | \$ 6,257 | \$ 531,976 | 0 | 50 | 0 | 0 | (|
| Stalking | 12 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 2,511 | \$ 17,250 | \$ 0 | | NA | \$ 0 | \$ 19,761 | 0 | 11 | 0 | 0 | |
| Terrorism | | | | | | | | | | | | | | | | | | |
| Total | 3,369 | \$ 4,111 | NA | \$ 577,484 | \$ 832,126 | \$ 459,729 | \$ 176,504 | \$ 1,499,648 | \$ 59,541 | \$ 734,540 | NA | \$ 255,287 | \$ 4,598,970 | 0 | 984 | 2 | 0 | 28 |
| * Other expense explanations | | | | | | | | | 2 | | | | | | | | | |
| Arson Payments in for | ner system used | by the departm | nent to pro- | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Assault Payments in for | ner system used | by the departm | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Burglary Payments in for | ner system used | by the departm | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Child Physical Payments in for | ner system used | by the departm | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Abuse/Neglect | | | | cess claims did not | | | | | | | | | | | | | | |
| | | | - | cess claims did not | | - | | | | | | | | | | | | |
| | | | - | cess claims did not | | - | | | | | | | | | | | | |
| Homicide Payments in for | ner system used | by the departm | nent to pro- | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Human Trafficking Payments in for | ner system used | by the departm | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Kidnapping Payments in for | ner system used | l by the departn | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| Other Vehicular Crimes Payments in for | ner system used | l by the departm | nent to pro | cess claims did not | track benefit types | by crime. | | | | | | | | | | | | |
| outer venicular crimes Tayments in for | | | | | | | | | | | | | | | | | | |
| | ner system used | l by the departn | nent to pro- | cess claims did not | track benefit types | by crime | | | | | | | | | | | | |

| \$0 \$0 \$338,242 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 | \$ 00 \$ 00 \$ 5003.9227 \$ \$ 5003.9227 \$ \$ 7,6700 \$ \$ 00 \$ \$ 00 \$ \$ 00 | Wedget Wegget 8 86,812 \$ 2,802 \$ 7,745 | \$ 1,550 \$ 1,550 \$ 0 \$ 1,553,866 | \$ 500 \$ 1,839 \$ 17,579 | Sexual Assault Forensic Exams | AN Lake | Other (please explain) 0 \$ 0 | Total Paid for this Crime Type 80005 \$ | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder AbuseNeglect that were Paid During the Renortinn Pariod | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period |
|--|---|---|--|--|--|---|--|--|---|---|---|--|--|
| \$ 338,242 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 \$ 0 | \$ 503,927 \$ 7,670 | \$ 86,812 \$ 2,802 | \$ 1,553,866 | \$ 1,839 | | | | | 0 | 0 | 0 | 0 | |
| \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 | \$ 7,670 | \$ 2,802 | | | | NA | C 00 740 | | | | | | |
| \$0 \$0 \$0 \$0 | | | \$ 0 | \$ 17 579 | | | \$ 92,718 | \$ 2,577,404 | 0 | 74 | 0 | 0 | |
| \$0 \$0 | \$ 0 | \$ 7,745 | | ф нт,ото | | NA | \$ 0 | \$ 28,051 | 0 | 0 | 0 | 0 | |
| | | | \$ 3,000 | \$ 0 | | NA | \$ 4,945 | \$ 15,690 | 0 | 0 | | 0 | |
| | | | | | | | | | | | | | |
| | \$0 | \$ 10,013 | \$ 5,250 | \$ 0 | \$ 368,499 | NA | \$ 0 | \$ 383,762 | 0 | 0 | | 0 | |
| \$ 129,448 \$ 37,546 | \$ 7,229 | \$ 205 | \$ 0 | \$ 0 | | NA | \$ 6,895 | \$ 181,323 | 0 | 0 | 0 | 0 | |
| | | | | | | | | | | | | | |
| \$ 151,480 \$ 1,182,118 | \$ 0 | \$ 43,397 | \$ 0 | \$ 0 | | NA | \$ 24,671 | \$ 1,404,666 | 0 | 3 | 0 | 0 | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| \$ 61,043 \$ 70,801 | \$ 60,660 | \$ 823 | \$ 0 | \$ 1,591 | | NA | \$ 0 | \$ 194,918 | 0 | 0 | 0 | 0 | |
| \$0 \$0 | \$ 44,827 | \$ 15,436 | \$ 3,000 | \$ 38,136 | | NA | \$ 0 | \$ 101,399 | 0 | 0 | 0 | 0 | |
| \$ 381 \$ 0 | \$ 25,623 | \$ 72,092 | \$ 146,250 | \$ 0 | \$ 309,606 | NA | \$ 8,934 | \$ 562,886 | 0 | 8 | 0 | 0 | |
| \$0 \$0 | \$ 0 | \$ 3,293 | \$ 21,000 | \$ 0 | | NA | \$ 0 | \$ 24,293 | 0 | 0 | 0 | 0 | |
| | | | | | | | | | | | | | |
| \$ 680,594 \$ 1,290,465 | \$ 649,936 | \$ 242,618 | \$ 1,733,866 | \$ 59,645 | \$ 678,105 | NA | \$ 138,163 | \$ 5,476,392 | 0 | 85 | 0 | 0 | 1 |
| \$ 68 | \$0 \$0 \$381 \$0 \$0 \$0 | \$0 \$0 \$44,827 \$381 \$0 \$25,623 \$0 \$0 \$0 | \$0 \$0 \$44,827 \$15,436 \$381 \$0 \$25,623 \$72,092 \$0 \$0 \$0 \$3,293 0,594 \$1,290,465 \$649,936 \$242,618 ns did not track benefit types by crime. | \$0 \$0 \$44,827 \$15,436 \$3,000 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$0 \$0 \$3,293 \$21,000 \$0 \$0 \$649,936 \$242,618 \$1,733,866 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$0 \$0 \$0 \$3,293 \$21,000 \$0 \$0 \$0 \$60 \$3,293 \$21,000 \$0 \$0,594 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 ns did not track benefit types by crime. \$1,290,465 \$1,290,46 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 \$0 \$0 \$0 \$3,293 \$21,000 \$0 \$0 \$0,594 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 ns did not track benefit types by crime. \$1,290,465 \$678,105 \$1,290,465 \$678,105 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 NA \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$0 \$0 \$0 \$3,293 \$21,000 \$0 MA \$0 \$0 \$0 \$3,293 \$21,000 \$0 MA \$0 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 NA \$0 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$8,934 \$0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$0 \$0 \$0 \$3,293 \$21,000 \$0 \$0 NA \$0 \$0 \$0 \$0 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA \$138,163 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 NA \$0 \$101,399 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$8,934 \$562,866 \$0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$24,293 0.594 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA \$138,163 \$5,476,392 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 NA \$0 \$101,399 0 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$8,934 \$562,886 0 \$0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$24,293 0 \$0 \$0 \$0 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA \$138,163 \$5,476,392 0 | \$0 \$0 \$44,827 \$15,436 \$3,000 \$38,136 NA \$0 \$101,399 0 0 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$8,934 \$562,886 0 8 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$24,293 0 0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$24,293 0 0 \$0 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA \$138,163 \$5,476,392 0 85 | \$0 \$0 \$15,436 \$3,000 \$38,136 NA \$0 \$101,399 0 0 0 \$381 \$0 \$25,623 \$72,092 \$146,250 \$0 \$309,606 NA \$8,934 \$562,886 0 88 0 \$0 \$0 \$3,293 \$21,000 \$0 NA \$0 \$24,293 0 0 0 \$0 \$1,290,465 \$649,936 \$242,618 \$1,733,866 \$59,645 \$678,105 NA \$138,163 \$5,476,392 0 85 0 | \$0 \$0 \$\$44,827 \$\$15,436 \$\$3,000 \$\$38,136 NA \$\$0 \$\$101,399 0 0 0 0 \$381 \$0 \$\$25,623 \$72,092 \$\$146,250 \$\$0 \$\$39,606 NA \$\$8,934 \$\$562,886 0 8 0 0 \$0 \$0 \$\$0 \$\$32,100 \$\$0 \$\$39,606 NA \$\$8,934 \$\$562,886 0 8 0 0 \$0 \$\$0 \$\$3,293 \$\$21,000 \$\$0 \$\$0 \$\$0 \$\$24,293 0 0 0 0 0 \$0 \$\$0 \$\$3,293 \$\$21,000 \$\$0 \$\$0 \$\$0 \$\$24,293 0 |

| PAYMENT STATISTICS BY CRIME TYPE - | Aggregated | | | | | | | | | | | | | | | | | | |
|------------------------------------|---|----------------------|----------------|------------------|----------------|--|---------------|--------------|----------------------|----------------------------------|--------|------------------------|-----------------------------------|--|---|---|---|--|--|
| | EXPENSE TYPES PAID (in dollars) | | | | | | | | | | | | | TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE | | | | | |
| TYPES OF CRIME | Total Number of Applications Paid During the Reporting Period | Crime Scene Clean Up | Dependent Care | Economic Support | Funeral Burial | Medica/IDental (except mental health) | Mental Health | Relocation | Replacement Services | Sexual Assault Forensic Exams | Travel | Other (please explain) | Total Paid for this Crime Type | Number of Applications Related to Bullying that were Paid During the Reporting Period | Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period | Number of Applications Related to Elder Abuse/Neglect that were Paid During the Remonition Pariod | Number of Applications Related to Hate Crimes that were Paid During the Reporting Period | Number of Applications Related to Mass Violence that were Paid During the Reporting Period | |
| Arson | 4 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 3,000 | \$ 1,000 | | NA | \$ 0 | \$ 4,000 | 0 | 1 | 0 | 0 | 0 | |
| Assault | 5,075 | \$ 773 | NA | \$ 1,338,279 | \$ 38,882 | \$ 1,649,372 | \$ 265,385 | \$ 5,384,745 | \$ 8,739 | | NA | \$ 737,456 | \$ 9,423,631 | 0 | 2,602 | 3 | 0 | 29 | |
| Burglary | 214 | \$ 0 | NA | \$ 473 | \$ 0 | \$ 19,243 | \$ 10,839 | \$ 6,000 | \$ 76,151 | | NA | \$ 0 | \$ 112,706 | 0 | 4 | 1 | 0 | 0 | |
| Child Physical Abuse/Neglect | 74 | \$ 0 | NA | \$ 292 | \$ 3,347 | \$ 1,906 | \$ 27,231 | \$ 20,200 | \$ 0 | | NA | \$ 27,443 | \$ 80,419 | 0 | 13 | | 0 | 0 | |
| Child Pornography | 3 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 3,393 | \$ 0 | \$ 0 | | NA | \$ 0 | \$ 3,393 | 0 | 0 | | 0 | 0 | |
| Child Sexual Abuse | 3,049 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 29,707 | \$ 16,500 | \$ 0 | \$ 1,471,073 | NA | \$ 0 | \$ 1,517,280 | 0 | 3 | | 0 | 0 | |
| DUI/DWI | 102 | \$ 0 | NA | \$ 291,116 | \$ 168,140 | \$ 78,261 | \$ 424 | \$ 3,000 | \$ 0 | | NA | \$ 111,129 | \$ 652,070 | 0 | 2 | 0 | 0 | 0 | |
| Fraud/Financial Crimes | | | | | | | | | | | | | | | | | | | |
| Homicide | 788 | \$ 8,611 | NA | \$ 527,540 | \$ 3,493,220 | \$ 6,207 | \$ 154,784 | \$ 3,000 | \$ 0 | | NA | \$ 100,782 | \$ 4,294,144 | 0 | 16 | 0 | 0 | 108 | |
| Human Trafficking | 7 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 8,250 | \$ 0 | | NA | \$ 0 | \$ 8,250 | 0 | 3 | 0 | 0 | 0 | |
| Kidnapping | 6 | \$ 0 | NA | \$ 0 | \$ 15,000 | \$ 683 | \$ 1,520 | \$ 1,500 | \$ 0 | | NA | \$ 0 | \$ 18,703 | 0 | 1 | 0 | 0 | 0 | |
| Other Vehicular Crimes | 140 | \$ 0 | NA | \$ 111,216 | \$ 187,809 | \$ 142,533 | \$ 823 | \$ 1,500 | \$ 8,824 | | NA | \$ 46,348 | \$ 499,053 | 0 | 1 | 0 | 0 | 0 | |
| Robbery | 433 | \$ 0 | NA | \$ 28,697 | \$ 0 | \$ 160,064 | \$ 27,097 | \$ 3,000 | \$ 120,724 | | NA | \$ 31,178 | \$ 370,760 | 0 | 0 | 0 | 0 | 0 | |
| Sexual Assault | 3,478 | \$ 0 | NA | \$ 28,978 | \$ 0 | \$ 55,281 | \$ 242,417 | \$ 608,904 | \$ 0 | \$ 1,268,014 | NA | \$ 71,557 | \$ 2,275,151 | 0 | 204 | 0 | 1 | 0 | |
| Stalking | 45 | \$ 0 | NA | \$ 0 | \$ 0 | \$ 0 | \$ 9,059 | \$ 60,750 | \$ 0 | | NA | \$ 0 | \$ 69,809 | 0 | 24 | 0 | 0 | 0 | |
| Terrorism | | | | | | | | | | | | | | | | | | | |
| Total | 13,418 | \$ 9,384 | NA | \$ 2,326,591 | \$ 3,906,398 | \$ 2,113,550 | \$ 772,679 | \$ 6,120,349 | \$ 215,438 | \$ 2,739,087 | NA | \$ 1,125,893 | \$ 19,329,369 | 0 | 2,874 | 4 | 1 | 137 | |

NARRATIVE QUESTIONS

^{1.} Please explain any significant change in the number of applications received during the reporting period.

The Bureau of Victim Compensation received 17,207 claims, which is an insignificant decrease of

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 23

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The process is initiated when a Victim Compensation Claim Form and a law enforcement report from the proper authorities (some exceptions apply) is submitted to the department. The form is data entered into the system used to manage compensation claims, assigned a number, and reviewed by a trained claims analyst to determine if the eligibility criterion pursuant to law is met. If the claim is determined eligible, compensable expenses submitted with the application are addressed, and/or the victim/applicant is notified to submit compensable expenses for payment consideration.

3. Does your state have a victim satisfaction survey?

No

^{4.} Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The Bureau of Victim Compensation paid \$19,329,618 during this federal reporting period which is an increase of 22.4% over last year s \$15,791,396. Sadly, collections from restitution, fines, and fees at a statewide level have not increased to support that trend and the bureau no longer had sufficient funds to pay claims at those levels. Therefore, effective September 1, 2019, the Schedule of Benefits was reduced to address the shortage in payments from criminal defendants. All claims with crimes committed on and after September 1st are paid at lower rates and with smaller benefit caps.

^{5.} Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Bureau of Victim Compensation continues to maintain excellent rapport with the FBI, U.S. Attorney's Offices, and advocates affiliated with different branches of the armed forces by attending meetings, offering presentations, facilitating training, and working collaboratively in response to mass shootings deemed federal jurisdiction. The department also responded to requests for information from the International Terrorism Victim Expense Reimbursement Program (ITVERP) to ensure there is no overlap in compensation.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The Bureau of Victim Compensation launched the Initial Contact initiative. Claims analysts are expected to telephonically reach out to every victim/applicant on all new victim compensation and/or property loss claims for purposes of gathering information, offering explanations, and providing instructions. It is our hope that this initiative will improve communication and the overall understanding of what the program can offer.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The Bureau of Victim Compensation did not use federal VOCA funds for administrative purposes during this reporting period. All administrative costs are paid using funds acquired through the state's Crime Compensation Trust Fund.

^{8.} Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Florida's legislature revised sections 960.07(2), 960.13(1), 960.195 (1)(b), and 960.196(2), Fla. Stat., to increase the timeframes within which victims have to report crimes to the proper authorities, and file claims for compensation for incidents occurring on or after October 1, 2019. The Bureau of Victim Compensation revised technical qualifications in 2A-2.002, F.A.C., training materials, publications, and forms to accommodate those legislative changes. The impact will likely affect the number of claims received which will be monitored over the next several years.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The Bureau of Victim Compensation continued its partnership with the Florida Coalition Against Domestic Violence, Florida Counsel Against Sexual Violence, numerous state agencies, faith-based community representatives, and local law enforcement agencies to provide support for victims and assistance with filing victim compensation claims.

^{10.} Please explain any public outreach efforts to improve awareness of your program.

Public outreach is completed by offering continued education to victim advocates, service providers, law enforcement support staff, and community partners who engage victims of crime. The Bureau of Victim Compensation deployed a dedicated trainer to facilitate compensation discussions at both Victim Services Practitioner Designation Training, and Enhancing Victim Services Through Victim Compensation Training, which are offered multiple times throughout the state each year. The bureau also continued to publish posters offered in English, Spanish, and Creole, as well as a brochure which are distributed at training and to VOCA funded partners, as well as making them available to the public on our webpages at www.MyFloridaLegal.com and https://VANext.MyFloridaLegal.com.

^{11.} Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

All Division of Victim Services and Criminal Justice Program departments, which includes the Bureau of Victim Compensation, file an Annual Report with the Governor and Legislature. That report provides an overview of activities and includes the total number of claims received, amounts paid, and calls resolved. It also includes the total amount received from all state funding sources including surcharges, court costs, fines, restitution and subrogation activities, and compares those amounts with the total paid by judicial circuit. To access a copy of the report, visit www.MyFloridaLegal.com, About the Office, Victims Advocacy, and select Crime Victims Services Resources.

^{12.} Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Many states, including Florida, have announced budget shortfalls due to diminished collections at statewide levels. Revising federal regulations as it pertains to the formula could provide greater capacity for state compensation programs to administer awards directly to crime victims. A revision to the federal grant formula by singularly increasing the percentage would be a welcome change.