

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Department of The Attorney General

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

3. Victim Demographics

Population		Number of Victims				
A. RACE/ETHNICITY		Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native		1	1	1	1	4
Asian		5	8	6	9	28
Black or African American		39	67	34	45	185
Hispanic or Latino		35	50	41	60	186
Native Hawaiian or Other Pacific Islander		0	0	0	0	0
White Non-Latino or Caucasian		115	98	96	117	426
Some Other Race		12	8	8	20	48
Multiple Races		0	0	0	0	0
Not Reported		87	112	52	128	379
Not Tracked		0	0	0	0	0
Race/Ethnicity Total		294	344	238	380	1256
B. GENDER						
Male		144	190	108	193	635
Female		147	153	128	186	614
Not Reported		3	1	2	1	7
Not Tracked		0	0	0	0	0
Gender Total		294	344	238	380	1256
C. AGE						
Age 0- 12		39	30	45	36	150
Age 13- 17		28	22	31	20	101
Age 18- 24		39	73	31	61	204
Age 25- 59		167	194	113	230	704
Age 60 and Older		11	24	14	23	72
Not Reported		10	1	4	10	25
Not Tracked		0	0	0	0	0
Age Total		294	344	238	380	1256

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018: 292

Q2: Jan-Mar 2019: 343

Q3: Apr-Jun 2019: 235

Q4: Jul-Sep 2019: 376

Annual: 1,246

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018: 132

Q2: Jan-Mar 2019: 335

Q3: Apr-Jun 2019: 189

Q4: Jul-Sep 2019: 238

Annual: 894

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018: 25

Q2: Jan-Mar 2019: 79

Q3: Apr-Jun 2019: 49

Q4: Jul-Sep 2019: 75

Annual: 228

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	6	5	17	29
B. Failure to report to police	2	5	6	7	20
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	8	20	20	15	63
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	2	7	1	4	14
F. Ineligible crime	9	29	15	24	77
G. Ineligible application	3	12	2	8	25
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018: 294

Q2: Jan-Mar 2019: 278

Q3: Apr-Jun 2019: 269

Q4: Jul-Sep 2019: 283

Annual: 1,124

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 296	NA	\$ 0		NA	\$ 0	\$ 296	0	1	0	0	0
Assault	88	\$ 0	NA	\$ 128,093	\$ 8,000	\$ 63,670	\$ 40,998	NA	\$ 738		NA	\$ 0	\$ 241,499	0	41	1	0	0
Burglary																		
Child Physical Abuse/Neglect	14	\$ 0	NA	\$ 0	\$ 0	\$ 5,745	\$ 7,903	NA	\$ 0		NA	\$ 0	\$ 13,647	0	2		0	0
Child Pornography																		
Child Sexual Abuse	17	\$ 0	NA	\$ 0	NA	\$ 17	\$ 910	NA	\$ 0	\$ 12,490	NA	\$ 0	\$ 13,417	0	1		0	0
DUI/DWI	4	\$ 0	NA	\$ 3,757	\$ 0	\$ 742	\$ 0	NA	\$ 0		NA	\$ 0	\$ 4,499	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	54	\$ 0	NA	\$ 27,467	\$ 202,610	\$ 0	\$ 28,335	NA	\$ 0		NA	\$ 0	\$ 258,411	0	5	1	0	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 175	NA	\$ 0		NA	\$ 0	\$ 175	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	6	\$ 0	NA	\$ 0	\$ 0	\$ 13,042	\$ 0	NA	\$ 0		NA	\$ 0	\$ 13,042	0	0	0	0	0
Robbery	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,358	NA	\$ 0		NA	\$ 0	\$ 1,358	0	0	0	0	0
Sexual Assault	158	\$ 0	NA	\$ 2,180	\$ 0	\$ 83,815	\$ 30,486	NA	\$ 1,033	\$ 145,639	\$ 0	\$ 0	\$ 263,153	0	1	4	0	0
Stalking																		
Terrorism	13	\$ 0	NA	\$ 16,781	\$ 0	\$ 4,218	\$ 5,247	NA	\$ 0		NA	\$ 0	\$ 26,246	0	0	0	0	13
Total	359	\$ 0	NA	\$ 178,278	\$ 210,610	\$ 171,249	\$ 115,707	NA	\$ 1,771	\$ 158,129	\$ 0	\$ 0	\$ 835,744	0	51	6	0	13

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,279	NA	\$ 0		NA	\$ 0	\$ 1,279	0	2	0	0	0
Assault	111	\$ 0	NA	\$ 221,629	\$ 0	\$ 187,789	\$ 21,463	NA	\$ 2,712		NA	\$ 0	\$ 433,592	3	42	1	1	0
Burglary																		
Child Physical Abuse/Neglect	16	\$ 0	NA	\$ 0	\$ 0	\$ 2,983	\$ 12,749	NA	\$ 0		NA	\$ 0	\$ 15,732	1	3		0	0
Child Pornography																		
Child Sexual Abuse	61	\$ 0	NA	\$ 0	\$ 0	\$ 362	\$ 5,799	NA	\$ 176	\$ 66,121	NA	\$ 0	\$ 72,459	0	1		0	0
DUI/DWI	2	\$ 0	NA	\$ 565	\$ 0	\$ 1,457	\$ 19	NA	\$ 0		NA	\$ 0	\$ 2,041	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	83	\$ 0	NA	\$ 138,060	\$ 329,186	\$ 0	\$ 21,732	NA	\$ 493		NA	\$ 0	\$ 489,471	0	4	2	2	0
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 839	NA	\$ 0		NA	\$ 0	\$ 839	0	1	0	0	0
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 500		NA	\$ 0	\$ 500	0	0	0	0	0
Other Vehicular Crimes	7	\$ 0	NA	\$ 46,604	\$ 0	\$ 5,234	\$ 0	NA	\$ 0		NA	\$ 0	\$ 51,838	0	0	0	0	0
Robbery	7	\$ 0	NA	\$ 18,029	\$ 0	\$ 3,098	\$ 241	NA	\$ 0		NA	\$ 0	\$ 21,368	0	0	1	0	0
Sexual Assault	222	\$ 0	NA	\$ 22,335	\$ 0	\$ 94,418	\$ 49,847	NA	\$ 287	\$ 370,678	NA	\$ 0	\$ 537,565	0	0	5	0	0
Stalking																		
Terrorism	17	\$ 0	NA	\$ 0	\$ 0	\$ 25,568	\$ 5,709	NA	\$ 0		NA	\$ 0	\$ 31,277	0	0	0	0	17
Total	531	\$ 0	NA	\$ 447,222	\$ 329,186	\$ 320,908	\$ 119,677	NA	\$ 4,168	\$ 436,799	NA	\$ 0	\$ 1,657,960	4	53	9	3	17

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PAYMENT STATISTICS BY CRIME TYPE														Qtr:3				
EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	113	\$ 0	NA	\$ 124,978	\$ 0	\$ 114,642	\$ 33,526	NA	\$ 1,735		NA	\$ 0	\$ 274,882	2	43	7	1	0
Burglary																		
Child Physical Abuse/Neglect	17	\$ 0	NA	\$ 0	\$ 0	\$ 7,796	\$ 13,533	NA	\$ 0		NA	\$ 0	\$ 21,329	0	2		0	0
Child Pornography																		
Child Sexual Abuse	47	\$ 0	NA	\$ 0	\$ 0	\$ 854	\$ 8,739	NA	\$ 100	\$ 39,309	NA	\$ 0	\$ 49,001	0	0		0	0
DUI/DWI	7	\$ 0	NA	\$ 11,517	\$ 0	\$ 1,775	\$ 1,432	NA	\$ 0		NA	\$ 0	\$ 14,724	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	77	\$ 0	NA	\$ 30,305	\$ 377,008	\$ 0	\$ 25,835	NA	\$ 500		NA	\$ 0	\$ 433,648	0	4	1	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	NA	\$ 0	\$ 0	\$ 539	\$ 180	NA	\$ 95		NA	\$ 0	\$ 814	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	NA	\$ 0	\$ 0	\$ 20,114	\$ 128	NA	\$ 0		NA	\$ 0	\$ 20,243	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 0	\$ 0	\$ 219	\$ 0	NA	\$ 0		NA	\$ 0	\$ 219	0	0	0	0	0
Sexual Assault	159	\$ 0	NA	\$ 16,897	\$ 0	\$ 103,732	\$ 33,227	NA	\$ 1,012	\$ 226,935	NA	\$ 0	\$ 381,804	1	3	0	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 848	\$ 8,010	NA	\$ 0		NA	\$ 0	\$ 8,858	0	0	0	0	0
Terrorism	19	\$ 0	NA	\$ 36,764	\$ 0	\$ 36,526	\$ 6,207	NA	\$ 0		NA	\$ 0	\$ 79,496	0	0	0	0	19
Total	447	\$ 0	NA	\$ 220,461	\$ 377,008	\$ 287,046	\$ 130,816	NA	\$ 3,443	\$ 266,244	NA	\$ 0	\$ 1,285,017	3	52	8	1	19

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	70	\$ 0	NA	\$ 106,806	\$ 0	\$ 96,344	\$ 74,964	NA	\$ 1,932		NA	\$ 0	\$ 280,047	1	28	2	0	0
Burglary																		
Child Physical Abuse/Neglect	15	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 17,432	NA	\$ 0		NA	\$ 0	\$ 17,432	0	2		0	0
Child Pornography																		
Child Sexual Abuse	45	\$ 0	NA	\$ 0	\$ 0	\$ 243	\$ 19,857	NA	\$ 0	\$ 53,170	NA	\$ 0	\$ 73,270	0	0		0	0
DUI/DWI	3	\$ 0	NA	\$ 24,393	\$ 0	\$ 0	\$ 6,805	NA	\$ 0		NA	\$ 0	\$ 31,198	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	48	\$ 0	NA	\$ 0	\$ 182,104	\$ 0	\$ 9,544	NA	\$ 0		NA	\$ 0	\$ 191,648	0	1	0	0	0
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 51	\$ 445	NA	\$ 0		NA	\$ 0	\$ 496	0	0	1	0	0
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	NA	\$ 0	\$ 0	\$ 11,748	\$ 0	NA	\$ 0		NA	\$ 0	\$ 11,748	0	0	0	0	0
Robbery	1	\$ 0	NA	\$ 7,019	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 7,019	0	0	0	0	0
Sexual Assault	168	\$ 0	NA	\$ 6,003	\$ 0	\$ 72,590	\$ 24,285	NA	\$ 399	\$ 103,127	NA	\$ 0	\$ 206,404	0	2	0	0	0
Stalking																		
Terrorism	9	\$ 0	NA	\$ 25,000	\$ 0	\$ 8,163	\$ 2,112	NA	\$ 0		NA	\$ 0	\$ 35,275	0	0	0	0	9
Total	366	\$ 0	NA	\$ 169,221	\$ 182,104	\$ 189,139	\$ 155,444	NA	\$ 2,331	\$ 156,297	NA	\$ 0	\$ 854,536	1	33	3	0	9

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,575	NA	\$ 0		NA	\$ 0	\$ 1,575	0	3	0	0	0
Assault	382	\$ 0	NA	\$ 581,506	\$ 8,000	\$ 462,445	\$ 170,951	NA	\$ 7,117		NA	\$ 0	\$ 1,230,020	6	154	11	2	0
Burglary																		
Child Physical Abuse/Neglect	62	\$ 0	NA	\$ 0	\$ 0	\$ 16,523	\$ 51,617	NA	\$ 0		NA	\$ 0	\$ 68,141	1	9		0	0
Child Pornography																		
Child Sexual Abuse	170	\$ 0	NA	\$ 0	\$ 0	\$ 1,476	\$ 35,304	NA	\$ 276	\$ 171,090	NA	\$ 0	\$ 208,147	0	2		0	0
DUI/DWI	16	\$ 0	NA	\$ 40,232	\$ 0	\$ 3,974	\$ 8,256	NA	\$ 0		NA	\$ 0	\$ 52,461	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	262	\$ 0	NA	\$ 195,831	\$ 1,090,908	\$ 0	\$ 85,446	NA	\$ 993		NA	\$ 0	\$ 1,373,178	0	14	4	2	0
Human Trafficking	5	\$ 0	NA	\$ 0	\$ 0	\$ 51	\$ 1,459	NA	\$ 0		NA	\$ 0	\$ 1,509	0	1	1	0	0
Kidnapping	2	\$ 0	NA	\$ 0	\$ 0	\$ 539	\$ 180	NA	\$ 595		NA	\$ 0	\$ 1,314	0	0	0	0	0
Other Vehicular Crimes	23	\$ 0	NA	\$ 46,604	\$ 0	\$ 50,138	\$ 128	NA	\$ 0		NA	\$ 0	\$ 96,870	0	0	0	0	0
Robbery	12	\$ 0	NA	\$ 25,048	\$ 0	\$ 3,317	\$ 1,599	NA	\$ 0		NA	\$ 0	\$ 29,964	0	0	1	0	0
Sexual Assault	707	\$ 0	NA	\$ 47,416	\$ 0	\$ 354,555	\$ 137,844	NA	\$ 2,731	\$ 846,379	\$ 0	\$ 0	\$ 1,388,925	1	6	9	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 848	\$ 8,010	NA	\$ 0		NA	\$ 0	\$ 8,858	0	0	0	0	0
Terrorism	58	\$ 0	NA	\$ 78,545	\$ 0	\$ 74,475	\$ 19,274	NA	\$ 0		NA	\$ 0	\$ 172,294	0	0	0	0	58
Total	1,703	\$ 0	NA	\$ 1,015,182	\$ 1,098,908	\$ 968,342	\$ 521,643	NA	\$ 11,713	\$ 1,017,469	\$ 0	\$ 0	\$ 4,633,257	8	189	26	4	58

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The Division has seen a steady increase in the number of direct billing claim, post forensic exam applications as well as homicide claims over the course of this grant period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 28

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications received by the Division are reviewed for completeness so that any outstanding questions can be addressed before assignment to one of our Eligibility and Outreach Coordinators. All applications are entered into our confidential database that is available only to Division staff. Applicants receive an initial letter acknowledging receipt of their application and provides them with a confidential claim number and debt collection protection during the pendency of their claim. Our Intake Assistant obtains all necessary reports from law enforcement or other investigatory agencies. When this preliminary information is received, the claim is then reviewed by an Eligibility and Outreach Coordinator. Any additional information is gathered during this period regarding the crime, cooperation by the applicant and any contributory contribution issues that have been noted. If approved, applicants receive an initial eligibility letter detailing the next steps for expense submission and the assignment of an Investigator/Advocate to their claim. If denied, the applicant receives a denial letter stating the reason for denial as well as an outline of their appellate rights. Denied applicants may file a Request for Administrative Reconsideration with the Program Director or file a Judicial Appeal in the district court where they reside either after the Program Director's decision on appeal or in place of an administrative review.
3. **Does your state have a victim satisfaction survey?**
Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 181

B. Number of victim satisfaction surveys completed during the reporting period. 60

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 19
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The continued efforts of the Division in responding to the needs of victim expenses associated with the administration of forensic sexual assault exam kits has seen a dramatic increase over the course of this past calendar year. This is partially due to the fact that the Division now has a dedicated staff member now who deals with all of these claims. In addition, hospitals and victims of violence advocates have been trained on the Program and its parameters.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Division worked with our federal law enforcement partners to ensure that any victim of a federal crime is made aware of our program's benefits, has access to our applications and is provided information and referrals, as needed. In addition, our trainings with military Sexual Assault Response Coordinators ensure the assistance necessary for military personnel and their family members who have been victims of sexual assault to receive the necessary assistance to ensure that they receive care to enable their emotional and financial recovery from the impact of this crime.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The Victim Compensation & Assistance Division participated in the Military, Veterans and Family Members working group of the Governors Council on Domestic Violence and Sexual Assault. As a result, the Division presented at a cross disciplinary training for civilian providers and military staff on the Crime Victims Compensation Act and the assistance offered through our program. This is the first major military training that the Division has been able to participate in outside of annual trainings to the Sexual Assault Prevention and Response Office at Hanscom Air Force Base.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds continue to allow Division staff to attend national conferences as required under the Special Conditions of our VOCA grant. In addition, these funds allow staff to continue their education on specific trainings related to domestic violence, sexual assault, mental health needs of victims, and trauma informed care. We are also able to use our funds to develop materials to use in our outreach events, print Crime Victim Compensation applications, and allows for the printing and distribution of our annual Victim Rights Awareness calendars.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

The Division has received an increase number of requests from defense counsel for production of documents pertaining to the victim s application to the Victim Compensation and Assistance Division. As a result, a legislator filed a bill on behalf of the Division codifying the preservation of the confidentiality of applicant s claim information with the only limits as defined by federal law. The bill is awaiting final approval in the Judiciary Committee before it is sent for a vote.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Massachusetts Victim Compensation & Assistance Division continues its longstanding collaboration with federal and state criminal justice partners. Since we depend on these partners for referrals to the program, we are aware of the critical parts they play in the response to victims of crime. We continue to train and confer with federal agencies regarding Crime Victim Compensation applications and work to obtain the necessary law enforcement reports required by our process. In addition, the Division works closely with the Massachusetts Office for Victim Assistance staff to provide training and support to ensure all their subgrantees have the necessary information about the Program and work with their clients in applying to the Program.

10. **Please explain any public outreach efforts to improve awareness of your program.**

As a program that receives their claims through the criminal justice system outside of our Office, the Division is dedicated to working with county district attorney offices, local police departments, and providers to ensure that they have information concerning our Program. Most recently, we have reached out to the statewide police chiefs association to increase their awareness about our program and ensure that we receive the law enforcement information necessary for the processing of our claims.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There were no other outcome measures reported to the governor, legislature or other state entity.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Massachusetts Victim Compensation & Assistance Division remains committed to exploring and working to ensure that victims of violent crime are provided the necessary information about our program through our outreach efforts, trainings to referral sources, and the work of the Community Information and Engagement Division of our Office. In addition, we have developed coordinated efforts with compensation programs within New England to ensure the best possible transition of claimants to the program where the crime occurred, especially in relation to the direct billing of forensic exam expenses. We have also worked with these same agencies to form a collaboration of these state s compensation program for the delivery of information, support and education on victim compensation.