# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2018 - September 30, 2019

### **GRANTEE INFORMATION**

ORGANIZATION NAME: Minnesota Department of Public Safety

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### POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018: 512 Q2: Jan-Mar 2019: 487 Q3: Apr-Jun 2019: 436 Q4: Jul-Sep 2019: 555

Annual:

1,990

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	437
Q2: Jan-Mar 2019:	393
Q3: Apr-Jun 2019:	363
Q4: Jul-Sep 2019:	432
Annual:	1,625

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nu Q2	mber o	of Victin Q4	ns Annual
American Indian or Alaska Native	7	9	14	12	42
Asian	, 19	9 15	9	12	55
Black or African American	64	65	68	105	302
Hispanic or Latino	44	53	43	48	188
Native Hawaiian or Other Pacific Islander	0	1	1	0	2
White Non-Latino or Caucasian	191	176	185	186	738
Some Other Race	0	0	0	0	
			-		0
Multiple Races	25	23	17	21	86
Not Reported	87	51	26	48	212
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	437	393	363	432	1625
B. GENDER					
Male	153	127	147	183	610
Female	284	266	216	249	1015
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	437	393	363	432	1625
C. AGE					
Age 0- 12	53	63	46	64	226
Age 13- 17	65	46	48	60	219
Age 18- 24	68	65	58	65	256
Age 25- 59	237	195	183	220	835
Age 60 and Older	14	24	28	23	89
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	437	393	363	432	1625

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## PERFORMANCE MEASURES

4.	Based on your program's indicate if	general procedure,	7. Number of applications approved) during the re	denied/closed. (i.e., applieporting period.	cations	that	were	not			
	Q1: Oct-Dec 2018:		Q1: Oct-Dec 2018:	179							
	Only one application is us crime	ually counted per	Q2: Jan-Mar 2019:	181							
	Q2: Jan-Mar 2019:		Q3: Apr-Jun 2019:	194							
	Only one application is us	ually counted per	Q4: Jul-Sep 2019:	198							
	crime		Annual:	752							
	Q3: Apr-Jun 2019:		Reason(s) for denial	or close status applicable	le for th	ne re	porti	ng p	eriod:		
	Only one application is us crime	ually counted per	Po	pulation	Number of Victims Q1 Q2 Q3 Q4 Annu						
	Q4: Jul-Sep 2019:		A. Application not filed	within time limit	3	4	2	2	11		
	Only one application is us crime	ually counted per	B. Failure to report to	2	2	4	10	18			
5.	Number of new application	ns <b>received</b> during		e with law enforcement, ator, and/or other official	3	6	5	4	18		
	the reporting period		D. Incomplete informa	tion	5	5	3	4	17		
	Q1: Oct-Dec 2018:	437	E. Contributory miscor		6	1	2	8	17		
	Q2: Jan-Mar 2019:	393	F. Ineligible crime	14401	20	25	14	18	77		
	Q3: Apr-Jun 2019:	363	•								
	Q4: Jul-Sep 2019:	432	G. Ineligible applicatio	n		138	164		594		
	Annual:	1,625	Other		0	-	-	0	0		
		,	Denial explanation:								
6.	Number of applications <b>ap</b> reporting period.	proved during the	Number of applications     during the reporting pe	received for Sexual Assau	lt Forer	nsic E	xami	inatio	ns		
	Q1: Oct-Dec 2018:	513	Q1: Oct-Dec 2018: No								
	Q2: Jan-Mar 2019:	423	to my state's process	т аррисаыс							
	Q3: Apr-Jun 2019:	439	Q2: Jan-Mar 2019: No	t applicable							
	Q4: Jul-Sep 2019:	433	to my state's process								
	Annual:	1,808	Q3: Apr-Jun 2019: No to my state's process	t applicable							

Q4: Jul-Sep 2019: Not applicable

0

to my state's process

Annual:

					EXPENSE	TYPES PAID (i	n dollars)									CTIMIZATIONS A CRIME TYP		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Deriord	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 0		\$ 0		\$ 5,000	0	1	0	0	
Assault	214	\$ 0	\$ 1,820	\$ 105,868	\$ 0	\$ 200,763	\$ 23,238	\$ 0	\$ 0		\$ 10,838		\$ 342,526	0	83	0	0	
Burglary	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 970	\$ 0	\$ 0		\$ 339		\$ 1,309	0	0	0	0	
Child Physical Abuse/Neglect	13	\$ 0	\$ 0	\$ 5,011	\$ 0	\$ 9,857	\$ 2,540	\$ 0	\$ 0		\$ 314		\$ 17,723	0	6		0	
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 29	\$ 0	\$ 0		\$ 0		\$ 29	0	0		0	
Child Sexual Abuse	111	\$0	\$ 5,086	\$ 3,551	\$ 0	\$ 16,096	\$ 55,546	\$0	\$ 0	\$0	\$ 12,389		\$ 92,668	0	48		0	
DUI/DWI	1	\$ 0	\$ 0	\$ 3,600	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 3,600	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	63	\$0	\$0	\$ 213,729	\$ 122,282	\$ 4,664	\$ 5,019	\$ 0	\$ 0		\$ 583		\$ 346,277	0	9	0	0	
Human Trafficking								$\overline{}$										
Kidnapping	5	\$0	\$ 0	\$ 200	\$0	\$0	\$ 1,681	\$ 0	\$ 0		\$ 2,358		\$ 4,240	0	2	0	0	
Other Vehicular Crimes	15	\$0	\$0	\$ 0	\$ 13,920	\$ 13,002	\$ 616	\$0	\$ 0		\$ 243		\$ 27,780	0	0	0	0	
Robbery	38	\$0	\$ 0	\$ 23,287	\$0	\$ 10,000	\$ 4,044	\$0	\$ 0		\$ 0		\$ 37,331	0	0	0	0	
Sexual Assault	44	\$0	\$ 490	\$ 19,108	\$0	\$ 6,551	\$ 15,143	\$ 0	\$ 0	\$0	\$ 4,796		\$ 46,088	0	6	0	0	
Stalking	3	\$0	\$ 0	\$0	\$0	\$ 338	\$ 457	\$0	\$ 0		\$ 0		\$ 795	0	2	0	0	
Terrorism	7																	
Total	513	\$ 5,000	\$ 7,397	\$ 374,354	\$ 136,201	\$ 261,271	\$ 109,283	\$0	\$ 0	\$0	\$ 31,861		\$ 925,366	0	157	0	0	

															TYPES OF VI	CTIMIZATIONS		
					EXPENS	SE TYPES PAID	(in dollars)									A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	168	\$ 0	\$ 240	\$ 93,015	\$ 0	\$ 168,014	\$ 16,930	\$ 0	\$ 0		\$ 6,617		\$ 284,815	0	65	0	0	
Burglary	4	\$ 0	\$ 0	\$ 436	\$ 0	\$ 2,244	\$ 875	\$ 0	\$ 0		\$ 2		\$ 3,558	0	1	0	0	
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 514	\$ 0	\$ 0	\$ 182	\$ 0	\$ 0		\$ 0		\$ 696	0	0		0	
Child Pornography																		
Child Sexual Abuse	86	\$0	\$ 0	\$ 32,731	\$ 0	\$ 28,206	\$ 38,968	\$0	\$ 0	\$ 0	\$ 4,464		\$ 104,369	0	41		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	54	\$0	\$ 0	\$ 101,834	\$ 152,599	\$ 1,269	\$ 2,535	\$ 0	\$0		\$ 372		\$ 258,609	0	13	0	0	
Human Trafficking	1	\$0	\$ 0	\$0	\$0	\$0	\$ 1,262	\$ 0	\$ 0		\$0		\$ 1,262	0	0	0	0	
Kidnapping																		
Other Vehicular Crimes	22	\$ 0	\$ 0	\$ 11,152	\$ 27,085	\$ 5,129	\$ 1,759	\$0	\$ 0		\$ 1,365		\$ 46,490	0	0	0	0	
Robbery	34	\$0	\$ 0	\$ 9,771	\$0	\$ 24,281	\$ 2,952	\$ 0	\$ 0		\$ 141		\$ 37,144	0	0	0	0	
Sexual Assault	48	\$ 0	\$ 0	\$ 27,471	\$ 0	\$ 6,298	\$ 21,736	\$ 0	\$ 0	\$ 0	\$ 2,191		\$ 57,697	0	6	0	0	
Stalking	3	\$0	\$ 0	\$ 2,491	\$ 0	\$ 178	\$ 830	\$ 0	\$0		\$ 40		\$ 3,539	0	1	0	0	
Terrorism	1	\$ 0	\$ 0	\$0	\$0	\$0	\$ 138	\$ 0	\$ 0		\$ 0		\$ 138	0	0	0	0	
Total	423	\$ 0	\$ 240	\$ 279.416	\$ 179,684	\$ 235,618	\$ 88,168	\$ 0	\$0	\$ 0	\$ 15,192		\$ 798,318	0	127	0	0	

					EXPENSE	TYPES PAID (	(in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renorthin Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	177	\$ 1,650	\$ 60	\$ 120,203	\$ 0	\$ 198,816	\$ 15,595	\$ 0	\$ 0		\$ 5,646		\$ 341,969	0	71	0	0	
Burglary	6	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,847	\$ 3,801	\$ 0	\$ 0		\$ 0		\$ 5,648	0	3	0	0	
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 900	\$ 0	\$ 176	\$ 1,922	\$ 0	\$ 0		\$ 74		\$ 3,072	0	4		0	
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 310	\$ 0	\$ 0		\$ 0		\$ 310	0	1		0	
Child Sexual Abuse	96	\$ 0	\$ 0	\$ 3,046	\$ 0	\$ 13,175	\$ 45,427	\$ 0	\$ 0	\$ 0	\$ 3,985		\$ 65,633	0	44		1	
DUI/DWI	1	\$ 0	\$ 0	\$ 15,600	\$ 0	\$ 0	\$ 0	\$ 0	\$0		\$ 0		\$ 15,600	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	71	\$ 0	\$ 0	\$ 161,924	\$ 149,998	\$ 671	\$ 9,551	\$ 0	\$ 0		\$ 546		\$ 322,690	0	17	0	0	
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 438	\$0	\$0	\$0		\$0		\$ 438	0	0	0	0	
Kidnapping	2	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 1,302	\$ 0	\$0		\$0		\$ 1,302	0	0	0	0	
Other Vehicular Crimes	14	\$0	\$ 489	\$ 22,100	\$ 3,835	\$ 5,806	\$ 1,170	\$ 0	\$0		\$ 1,079		\$ 34,478	0	0	0	0	
Robbery	15	\$0	\$ 0	\$ 1,187	\$0	\$ 2,566	\$ 879	\$ 0	\$0		\$ 334		\$ 4,965	0	1	0	0	
Sexual Assault	45	\$0	\$ 0	\$ 45,340	\$0	\$ 10,837	\$ 14,427	\$ 0	\$0	\$ 0	\$ 3,626		\$ 74,230	0	8	0	0	
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 225	\$ 0	\$ 0		\$ 300		\$ 524	0	1	0	0	
Terrorism																		
Total	439	\$ 1,650	\$ 549	\$ 370,300	\$ 153,833	\$ 234,332	\$ 94,607	\$ 0	\$ 0	\$ 0	\$ 15,589		\$ 870,860	0	150	0	1	

					EXPENSE	TYPES PAID (	in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Pezind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 5,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 5,000	0	1	0	0	
Assault	180	\$ 0	\$ 118	\$ 94,406	\$ 0	\$ 159,116	\$ 17,693	\$ 0	\$ 0		\$ 7,911		\$ 279,244	1	71	0	0	
Burglary	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,051	\$ 325	\$0	\$0		\$ 666		\$ 5,042	0	3	0	0	
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 1,919	\$ 0	\$ 505	\$ 661	\$ 0	\$ 0		\$ 360		\$ 3,445	0	5		0	
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 425	\$ 0	\$ 0		\$0		\$ 425	0	1		0	
Child Sexual Abuse	82	\$ 0	\$ 0	\$ 8,092	\$ 0	\$ 11,311	\$ 43,767	\$ 0	\$0	\$ 0	\$ 3,780		\$ 66,951	0	34		0	
DUI/DWI								$\overline{}$										
Fraud/Financial Crimes								$\overline{}$										
Homicide	71	\$0	\$ 0	\$ 212,860	\$ 186,708	\$ 709	\$ 3,789	\$0	\$ 0		\$ 658		\$ 404,723	0	14	0	0	
Human Trafficking	1	\$0	\$ 0	\$ 0	\$0	\$0	\$ 120	\$ 0	\$ 0		\$0		\$ 120	0	0	0	0	
Kidnapping	2	\$0	\$ 0	\$0	\$0	\$ 7,675	\$ 219	\$ 0	\$ 0		\$0		\$ 7,894	0	0	0	0	
Other Vehicular Crimes	18	\$0	\$ 0	\$ 22,000	\$ 38,849	\$ 25,831	\$ 532	\$ 0	\$ 0		\$ 1,338		\$ 88,550	0	0	0	0	
Robbery	32	\$0	\$ 0	\$ 11,209	\$0	\$ 21,967	\$ 1,714	\$ 0	\$ 0		\$ 29		\$ 34,919	0	0	0	0	
Sexual Assault	29	\$0	\$ 0	\$ 15,713	\$0	\$ 854	\$ 8,796	\$ 0	\$ 0	\$ 0	\$ 2,170		\$ 27,533	0	7	0	0	
Stalking	5	\$0	\$ 0	\$ 839	\$0	\$ 60	\$ 767	\$ 0	\$ 0		\$ 169		\$ 1,834	0	3	0	0	
Terrorism								$\equiv$										
Total	433	\$ 5,000	\$ 118	\$ 367,038	\$ 225,557	\$ 232,079	\$ 78,807	\$ 0	\$ 0	\$ 0	\$ 17,082		\$ 925,681	1	139	0	0	

					EXPENSE T	YPES PAID (in	dollars)								TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health )	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Parior	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 10,000	\$ 0	\$0	\$ 0	\$ 0	\$0	\$ 0	\$ 0		\$ 0		\$ 10,000	0	2	0	0	C
Assault	739	\$ 1,650	\$ 2,239	\$ 413,492	\$ 0	\$ 726,707	\$ 73,455	\$ 0	\$ 0		\$ 31,012		\$ 1,248,555	1	290	0	0	2
Burglary	19	\$ 0	\$ 0	\$ 436	\$ 0	\$ 8,141	\$ 5,971	\$ 0	\$ 0		\$ 1,008		\$ 15,557	0	7	0	0	C
Child Physical Abuse/Neglect	28	\$0	\$ 0	\$ 8,344	\$0	\$ 10,538	\$ 5,305	\$ 0	\$ 0		\$ 749		\$ 24,935	0	15		0	(
Child Pornography	4	\$0	\$ 0	\$0	\$ 0	\$ 0	\$ 764	\$ 0	\$ 0		\$ 0		\$ 764	0	2		0	(
Child Sexual Abuse	375	\$ 0	\$ 5,086	\$ 47,421	\$ 0	\$ 68,787	\$ 183,709	\$ 0	\$ 0	\$0	\$ 24,617		\$ 329,621	0	167		1	(
DUI/DWI	2	\$ 0	\$ 0	\$ 19,200	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 19,200	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	259	\$0	\$ 0	\$ 690,347	\$ 611,587	\$ 7,312	\$ 20,895	\$ 0	\$ 0		\$ 2,159		\$ 1,332,300	0	53	0	0	(
Human Trafficking	3	\$0	\$ 0	\$0	\$0	\$ 438	\$ 1,382	\$ 0	\$ 0		\$0		\$ 1,820	0	0	0	0	С
Kidnapping	9	\$0	\$ 0	\$ 200	\$0	\$ 7,675	\$ 3,203	\$ 0	\$ 0		\$ 2,358		\$ 13,436	0	2	0	0	(
Other Vehicular Crimes	69	\$0	\$ 489	\$ 55,251	\$ 83,688	\$ 49,768	\$ 4,076	\$ 0	\$ 0		\$ 4,025		\$ 197,297	0	0	0	0	
Robbery	119	\$0	\$ 0	\$ 45,454	\$0	\$ 58,814	\$ 9,589	\$ 0	\$ 0		\$ 503		\$ 114,360	0	1	0	0	(
Sexual Assault	166	\$0	\$ 490	\$ 107,632	\$0	\$ 24,540	\$ 60,101	\$ 0	\$ 0	\$ 0	\$ 12,785		\$ 205,549	0	27	0	0	(
Stalking	13	\$0	\$ 0	\$ 3,330	\$0	\$ 577	\$ 2,277	\$ 0	\$ 0		\$ 508		\$ 6,692	0	7	0	0	(
Terrorism	1	\$0	\$ 0	\$0	\$0	\$0	\$ 138	\$ 0	\$ 0		\$0		\$ 138	0	0	0	0	C
Total	1,808	\$ 11.650	\$ 8,304	\$ 1,391,107	\$ 695,275	\$ 963.299	\$ 370,865	\$ 0	\$ 0	\$0	\$ 79,724		\$ 3,520,225	1	573	0	1	2

#### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

During this reporting period, there was a small decrease in the number of applications received. This followed a significant increase during the previous 3 reporting period.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 131

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applicants submit their claims by email, fax or regular mail. Claim information is entered into the ClaimsAssistant system, and the claim is assigned to a specialist. A form is then sent to the investigating law enforcement agency to verify the crime. Claims specialists review the application and the law enforcement form to make an initial eligibility decision. If all of the eligibility requirements are met, the file is forwarded to other staff to gather billing forms from providers listed on the application, an employment form, funeral billing form, and other documentation of losses listed on the application. The claims specialists then review all of the information received, and determine the amounts to be paid to the applicant and/or the providers. Another staff person prepares a payment order, and explanation of benefits forms to send to the applicant and providers. If the claim clearly does not meet eligibility requirements or there are no expenses to pay, the staff deny or close the claim. If there is some question about the applicant's eligibility under the program's statutes and rules regarding certain requirements, the claim may be forwarded to the 5-member Reparations Board for review. The board votes on the eligibility of claims forwarded to them by staff, and they may vote to pay in full, reduce the claim, or deny the claim. There is an appeals process for applicants who are dissatisfied with a staff or Board decision on a claim.

3. Does your state have a victim satisfaction survey?

Yes

- A. Number of victim satisfaction surveys distributed during the reporting period. 1,626
- B. Number of victim satisfaction surveys completed during the reporting period. 82
- C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 79
- 4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

During this reporting period, there was a decrease in expenditures. For most of the reporting period there were several unfilled staff positions which resulted in a backlog of claims. It is likely that the decrease in expenditures was a result of the backlog rather than any trends.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The program continued working closely with the FBI s victim specialists in Minneapolis and Bemidji to serve victims of federal crimes during this reporting period. Reparations staff responded to questions from FBI specialists about reparations policies and procedures. This collaborative effort helped ensure the best services for victims of federal crimes.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The program reviewed staffing needs as a result of several retirements of longstanding staff members. A new bi-lingual administrative position was created (though not yet filled) to assist Spanish speaking victims. A training curriculum for existing and newly appointment board members was discussed and a Board manual was developed to assist board members in their decision making process.

7. Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The VOCA administrative funds are dedicated to the support of one clerical position with the reparations program. The person in this position sets up new reparations claims, assists walk-in applicants, answers phone inquiries from applicants and service providers, sends an initial letter to the applicant, and corresponds and obtains law enforcement reports from the investigating law enforcement agency. This position helps the program process claims in a timely manner.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

There were no new laws, initiatives or policy changes regarding victim compensation during this reporting period.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Date certified: November 13, 2019

System-coordination efforts included participating in a training along with the Crime Victim Justice Unit director and tribal partners. This training was attended by 60 advocates and criminal justice professionals from around the state. The trainings covered victims rights, reparations and other victim services issues, with a focus on reaching and serving Native American victim both on and off tribal lands. The reparations training provided participants with general information on the reparations program, as well as how Native Americans can be reimbursed for traditional healing ceremonies. Additional reparations trainings were provided at other venues as well, including the 2018 Minnesota Victim Assistance Academy. The reparations training coordinator, along with the Department of Public Safety Tribal Liaison presented at the MN Indians Affairs Council Board meeting to propose a reparations awareness campaign focused on Tribal and Urban Indian communities.

10. Please explain any public outreach efforts to improve awareness of your program.

As part of the reparations awareness campaign to reach Native American communities, PSAs were developed and aired in tribal communities. Staff also participated in resource booths at conferences as well as at the Minnesota State Fair.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

Another outcome measure that is reported to the governor and legislature is the amount of restitution collected annually from violent offenders who were responsible for crimes committed against victims who received reparations. During state fiscal year 2019, the program recovered nearly \$565,000 from those offenders.

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None.