

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: New Mexico Crime Victims Reparation Commission

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:

3. Victim Demographics						
Population		Number of Victims				
A. RACE/ETHNICITY		Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native		169	148	139	116	572
Asian		7	2	2	7	18
Black or African American		47	15	24	33	119
Hispanic or Latino		477	304	406	406	1593
Native Hawaiian or Other Pacific Islander		2	2	1	3	8
White Non-Latino or Caucasian		255	201	238	220	914
Some Other Race		7	3	4	6	20
Multiple Races		55	48	55	54	212
Not Reported		215	298	249	264	1026
Not Tracked		0	0	0	0	0
Race/Ethnicity Total		1234	1021	1118	1109	4482
B. GENDER						
Male		430	347	367	328	1472
Female		786	674	751	778	2989
Not Reported		18	0	0	3	21
Not Tracked		0	0	0	0	0
Gender Total		1234	1021	1118	1109	4482
C. AGE						
Age 0- 12		428	388	384	281	1481
Age 13- 17		162	156	154	121	593
Age 18- 24		94	75	108	147	424
Age 25- 59		309	285	379	419	1392
Age 60 and Older		36	22	23	28	109
Not Reported		205	95	70	113	483
Not Tracked		0	0	0	0	0
Age Total		1234	1021	1118	1109	4482

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	5	11	17	37
B. Failure to report to police	3	9	23	44	79
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	8	15	22	15	60
D. Incomplete information	70	107	162	237	576
E. Contributory misconduct	8	3	10	10	31
F. Ineligible crime	9	6	8	9	32
G. Ineligible application	42	52	70	108	272
Other	5	7	6	7	25

Denial explanation:

Qtr 1: Withdrawal of claim

Qtr 2: Withdrawal of Claim

Qtr 3: Withdrawal of Claim

Qtr 4: Withdrawal of Claim, False Claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0	\$ 1,622	\$ 0		\$ 0	\$ 0	\$ 4,622	0	1	0	0	0
Assault	82	\$ 0	\$ 0	\$ 76,156	\$ 0	\$ 53,012	\$ 11,462	\$ 20,776	\$ 350		\$ 3,807	\$ 0	\$ 165,563	0	39	0	0	3
Burglary																		
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 1,330	\$ 0	\$ 653	\$ 7,146	\$ 0	\$ 0		\$ 0		\$ 9,129	0	1		0	0
Child Pornography																		
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 148	\$ 4,427	\$ 7,697	\$ 0	\$ 0	\$ 129	\$ 9,155	\$ 249		\$ 21,805	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	30	\$ 0	\$ 0	\$ 7,681	\$ 80,314	\$ 0	\$ 950	\$ 0	\$ 0		\$ 1,653	\$ 0	\$ 90,598	0	2	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,861	\$ 0	\$ 1,930	\$ 0		\$ 0	\$ 0	\$ 8,791	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,004	\$ 970	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,974	0	0	0	0	0
Robbery																		
Sexual Assault	72	\$ 0	\$ 0	\$ 7,631	\$ 0	\$ 1,662	\$ 14,205	\$ 8,033	\$ 0	\$ 25,647	\$ 498		\$ 57,675	0	8	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		\$ 0	\$ 0	\$ 3,000	0	0	0	0	0
Terrorism																		
Total	230	\$ 0	\$ 0	\$ 92,945	\$ 84,741	\$ 73,889	\$ 34,732	\$ 35,360	\$ 479	\$ 34,802	\$ 6,207	\$ 0	\$ 363,156	0	51	0	0	3

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,902	\$ 0		\$ 0	\$ 0	\$ 1,902	0	1	0	0	0	0
Assault	99	\$ 0	\$ 0	\$ 47,787	\$ 0	\$ 49,039	\$ 10,672	\$ 26,447	\$ 1,206		\$ 1,261	\$ 0	\$ 136,411	0	36	2	1	4
Burglary																		
Child Physical Abuse/Neglect	18	\$ 0	\$ 0	\$ 1,448	\$ 0	\$ 1,966	\$ 9,417	\$ 0	\$ 282		\$ 671	\$ 0	\$ 13,785	0	2		0	2
Child Pornography																		
Child Sexual Abuse	37	\$ 0	\$ 0	\$ 750	\$ 0	\$ 1,880	\$ 6,738	\$ 2,665	\$ 0	\$ 11,252	\$ 127	\$ 0	\$ 23,412	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	59	\$ 0	\$ 0	\$ 4,011	\$ 133,519	\$ 0	\$ 4,865	\$ 0	\$ 0		\$ 1,820		\$ 144,216	0	6	1	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,397	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,397	0	0	0	0	0
Kidnapping	3	\$ 0	\$ 0	\$ 205	\$ 0	\$ 99	\$ 0	\$ 0	\$ 0		\$ 1,292	\$ 0	\$ 1,596	0	0	0	0	0
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 2,078	\$ 0	\$ 199	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,277	0	0	0	0	0
Robbery																		
Sexual Assault	72	\$ 0	\$ 0	\$ 5,273	\$ 0	\$ 5,928	\$ 12,055	\$ 7,901	\$ 0	\$ 20,321	\$ 663	\$ 0	\$ 52,140	0	6	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 5,062	\$ 0	\$ 0	\$ 0	\$ 0		\$ 401	\$ 0	\$ 5,463	1	0	0	0	0
Terrorism																		
Total	294	\$ 0	\$ 0	\$ 61,552	\$ 138,581	\$ 63,508	\$ 43,748	\$ 38,915	\$ 1,488	\$ 31,572	\$ 6,235	\$ 0	\$ 385,598	1	51	3	1	6

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	118	\$ 0	\$ 261	\$ 50,673	\$ 3,909	\$ 106,030	\$ 32,953	\$ 27,256	\$ 980	\$ 4,638		\$ 226,700	0	42	3	0	5	
Burglary																		
Child Physical Abuse/Neglect	19	\$ 0	\$ 0	\$ 597	\$ 0	\$ 12,755	\$ 4,183	\$ 0	\$ 0	\$ 792	\$ 0	\$ 18,326	0	2		0	0	
Child Pornography																		
Child Sexual Abuse	33	\$ 0	\$ 0	\$ 1,989	\$ 0	\$ 449	\$ 11,874	\$ 925	\$ 0	\$ 6,260	\$ 511	\$ 22,008	0	0		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	84	\$ 1,431	\$ 0	\$ 20,866	\$ 229,576	\$ 3,059	\$ 4,556	\$ 565	\$ 0	\$ 21,044	\$ 0	\$ 281,097	1	7	0	0	0	
Human Trafficking	3	\$ 0	\$ 0	\$ 824	\$ 0	\$ 1,704	\$ 0	\$ 1,736	\$ 0	\$ 0	\$ 0	\$ 4,264	0	0	0	0	0	
Kidnapping	3	\$ 0	\$ 0	\$ 595	\$ 0	\$ 4,182	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,777	0	0	1	0	0	
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 47,695	\$ 0	\$ 26,678	\$ 0	\$ 0	\$ 0	\$ 1,022	\$ 0	\$ 75,395	0	0	0	0	0	
Robbery																		
Sexual Assault	72	\$ 299	\$ 258	\$ 4,686	\$ 0	\$ 917	\$ 8,658	\$ 13,776	\$ 102	\$ 24,107	\$ 762	\$ 53,564	0	7	2	0	0	
Stalking	1	\$ 0	\$ 0	\$ 2,123	\$ 0	\$ 0	\$ 0	\$ 602	\$ 0	\$ 0	\$ 0	\$ 2,725	0	0	0	0	0	
Terrorism																		
Total	344	\$ 1,730	\$ 519	\$ 130,046	\$ 233,486	\$ 155,775	\$ 62,224	\$ 44,860	\$ 1,082	\$ 30,367	\$ 28,769	\$ 688,857	1	58	6	0	5	

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PAYMENT STATISTICS BY CRIME TYPE Qtr-4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 768	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 0	\$ 909	0	0	0	0	0	
Assault	127	\$ 0	\$ 2,030	\$ 61,027	\$ 0	\$ 78,289	\$ 15,811	\$ 35,087	\$ 838	\$ 2,070	\$ 0	\$ 195,151	0	40	1	0	2	
Burglary																		
Child Physical Abuse/Neglect	19	\$ 0	\$ 0	\$ 2,657	\$ 0	\$ 4,576	\$ 3,033	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,265	0	0		0	0	
Child Pornography																		
Child Sexual Abuse	62	\$ 0	\$ 480	\$ 6,526	\$ 0	\$ 1,246	\$ 19,522	\$ 4,376	\$ 0	\$ 16,263	\$ 2,650	\$ 51,063	0	0		0	0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	66	\$ 1,579	\$ 0	\$ 14,101	\$ 206,397	\$ 4,526	\$ 4,352	\$ 1,268	\$ 0	\$ 1,680	\$ 0	\$ 233,904	0	3	0	0	0	
Human Trafficking																		
Kidnapping	5	\$ 0	\$ 0	\$ 3,048	\$ 0	\$ 1,125	\$ 0	\$ 0	\$ 0	\$ 488	\$ 0	\$ 4,661	0	0	1	0	0	
Other Vehicular Crimes	16	\$ 0	\$ 0	\$ 39,101	\$ 1,819	\$ 46,631	\$ 0	\$ 0	\$ 0	\$ 1,589	\$ 0	\$ 89,140	0	0	0	0	0	
Robbery																		
Sexual Assault	64	\$ 0	\$ 0	\$ 1,913	\$ 0	\$ 3,201	\$ 6,882	\$ 13,644	\$ 742	\$ 17,984	\$ 870	\$ 45,237	0	9	0	0	0	
Stalking	10	\$ 0	\$ 0	\$ 769	\$ 0	\$ 0	\$ 0	\$ 6,509	\$ 0	\$ 515	\$ 0	\$ 7,792	0	1	0	0	0	
Terrorism																		
Total	371	\$ 1,579	\$ 2,510	\$ 129,910	\$ 208,215	\$ 139,594	\$ 49,600	\$ 60,884	\$ 1,580	\$ 34,247	\$ 10,001	\$ 638,121	0	53	2	0	2	

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 768	\$ 0	\$ 3,000	\$ 0	\$ 3,523	\$ 0		\$ 140	\$ 0	\$ 7,432	0	2	0	0	0
Assault	426	\$ 0	\$ 2,291	\$ 235,642	\$ 3,909	\$ 286,370	\$ 70,898	\$ 109,567	\$ 3,373		\$ 11,776	\$ 0	\$ 723,825	0	157	6	1	14
Burglary																		
Child Physical Abuse/Neglect	66	\$ 0	\$ 0	\$ 6,031	\$ 0	\$ 19,950	\$ 23,778	\$ 0	\$ 282		\$ 1,463	\$ 0	\$ 51,505	0	5		0	2
Child Pornography																		
Child Sexual Abuse	161	\$ 0	\$ 480	\$ 9,413	\$ 4,427	\$ 11,272	\$ 38,134	\$ 7,966	\$ 129	\$ 42,930	\$ 3,537	\$ 0	\$ 118,288	0	0		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	239	\$ 3,010	\$ 0	\$ 46,659	\$ 649,806	\$ 7,586	\$ 14,724	\$ 1,833	\$ 0		\$ 26,198	\$ 0	\$ 749,815	1	18	1	0	0
Human Trafficking	6	\$ 0	\$ 0	\$ 824	\$ 0	\$ 12,962	\$ 0	\$ 3,665	\$ 0		\$ 0	\$ 0	\$ 17,451	0	0	0	0	0
Kidnapping	11	\$ 0	\$ 0	\$ 3,848	\$ 0	\$ 5,407	\$ 0	\$ 0	\$ 0		\$ 1,779	\$ 0	\$ 11,034	0	0	2	0	0
Other Vehicular Crimes	33	\$ 0	\$ 0	\$ 88,874	\$ 1,819	\$ 74,511	\$ 970	\$ 0	\$ 0		\$ 2,611	\$ 0	\$ 168,785	0	0	0	0	0
Robbery																		
Sexual Assault	280	\$ 299	\$ 258	\$ 19,503	\$ 0	\$ 11,708	\$ 41,799	\$ 43,353	\$ 844	\$ 88,058	\$ 2,793	\$ 0	\$ 208,616	0	30	2	0	0
Stalking	13	\$ 0	\$ 0	\$ 2,892	\$ 5,062	\$ 0	\$ 0	\$ 10,111	\$ 0		\$ 916	\$ 0	\$ 18,980	1	1	0	0	0
Terrorism																		
Total	1,239	\$ 3,309	\$ 3,029	\$ 414,454	\$ 665,023	\$ 432,765	\$ 190,303	\$ 180,019	\$ 4,628	\$ 130,988	\$ 51,213	\$ 0	\$ 2,075,732	2	213	11	1	16

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
 The number of applications received increased by 8.7% from FFY18 (4148) to FFY19 (4509). Our two year filing extension good cause exception appears to still be contributing to this increase; however, with our agency's continued outreach and emphasis on the importance of getting compensation applications submitted to ensure crime victims are accessing all available resources. With the passage of HB342 as of July 1, 2019, we anticipate an increase in our compensation applications which will be received. This new law gives crime victims in New Mexico who have not reported to law enforcement the ability to still submit a compensation application through a licensed medical, licensed mental health or counseling provider, or tribal health provider.
2. **The average length of time to process an application for claim eligibility for compensation**
 Count days from time of receipt of application to decision. 81

 Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applications are currently submitted online, they are also accepted by mail, fax, and email. All are date stamped electronically or manually. All compensation applications are routed to the agency's Compensation Management Analyst for data entry, creating files, assigning to State Investigators, and sending request letters to hospitals, law enforcement agencies, employers, etc. All compensation applications are routed through agency's Victim Advocates to make contact with victim/claimant to discuss process, additional resources in their respective areas and VINE registration. State Investigators conduct a review of the compensation application and all supporting documentation. If a incident verification form/report is attached, the State Investigator makes an eligibility determination and submits to supervisors for quality assurance review. If expenses are readily available, these can be reviewed at the same time as the eligibility determination. If no expenses are available, the State Investigator creates a tickler in the internal database to conduct follow up on the claim and also with the victim or claimant. State Investigators keep the victim/claimant apprised throughout the entire process and advise via mail/email of when payments will be made/received.
3. **Does your state have a victim satisfaction survey?**
 No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
 Several years ago, NMCVRC implemented an expedited process for homicide cases in which families were in financial distress and needed assistance to finalize funeral contracts. This Priority Processing, continues to be highly utilized and we continue to see an increase in payouts for funeral/memorial services. In addition, our relocation/rent assistance for victims of domestic violence (intimate partner), sexual assault, human trafficking, and homicide cases (crime occurred in household) continues to be utilized by these victims. NMCVRC continues to seek the ability to provide immediate crisis stabilization to crime victims for temporary shelter, food, and basic necessities by collaborating with non-profit agencies throughout the state who have the ability to expedite payment by check or credit card to all victimizations.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
 NMCVRC provides outreach, training and collaborates with Federal crime victim service providers throughout the State. We continue to participate on a variety of multi-disciplinary teams that include Federal agencies. We work closely with Federal agencies with victims on Indian Country and victims of human trafficking (sex and labor) NMCVRC continues to work closely with the Coalition to Stop Violence Against Native Women to enhance services to crime victims in Indian Country. We have created a good work group with our local FBI and Homeland Security victim advocates who provide referrals and supporting documentation for crimes that occur on Indian Country and Federal lands. This ensures timely eligibility determinations and processing of incurred expenses.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
 NMCVRC continues to collaborate and participate within our state Human Trafficking Task force. Staff members participated in a "train the trainer" in an effort to further educate other entities and business throughout New Mexico about human trafficking and the available resources our agency can provide to these crime victims. These efforts have provided our agency to enhance and expand services to assist victims of human trafficking. Some of these services are transitional housing, crisis stabilization and financial assistance to support their efforts in escaping their traffickers.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
 VOCA administrative funds are used for agency rent, phones, vehicle lease, and travel. These funds continue to support our agency operation needs to process compensation applications. These funds facilitate our staff the ability to provide outreach and training of victim compensation and VINE services. Staff are also able to attend national trainings, such as the National VOCA Conference in San Diego, CA, Crimes Against Children Conference and others. These trainings provide staff improved approaches and best practices on addressing victim needs.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
- NMCVRC was successful in passing legislation, House Bill 342, which removed statutory requirements of reporting a victimization within 30 days and was changed to report within a reasonable time. In addition, a crime victim may report their crime to a licensed medical, mental health or counseling provider, or tribal health provider. This legislation will allow access to crime victims the ability to submit a compensation application and receive assistance for their victimization.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
- NMCVRC participates in several multi-disciplinary teams such as Human Trafficking Task Force, Intimate Partner Death Review Team, and the Albuquerque Family Advocacy Center and others. Each of these have active members from federal, state, tribal, law enforcement, and non-profit service providers from the entire state. These collaborative efforts allow for discussions of gaps in services and the ability to provide potential solutions. Our agency gains further access to information which has allowed streamlined eligibility determinations.
10. **Please explain any public outreach efforts to improve awareness of your program.**
- NMCVRC provides outreach and training services to ensure the most updated information regarding victim compensation is available and ensure advocates know how to assist victims/claimants with completing online applications. NMCVRC continues to be a participant in the training curriculum for new probation and parole cadets, victim advocate volunteers in the state's largest judicial district, and volunteers throughout the state who serve as Court Appointed Special Advocates. To ensure access of information, we have an online compensation application, which also allows victims to access information directly from the database. In addition, we annually update and enhance our website to ensure information is current.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
- NMCVRC processes compensation applications on average within 81 days from the date of received. We pay crime victims/claimants at 100% and service providers at 65%.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
- NMCVRC continues to have dialogue and conversations with the New Mexico Coalition to Stop Violence Against Native Women, New Mexico's Coalition of Sexual Assault Programs, New Mexico Coalition Against Domestic Violence, New Mexico Child Advocacy Center Children's Alliance, and the New Mexico Child Advocacy Network. These collaborative efforts continue to provide improvements and proposed legislative changes which further enhance and assist crime victims in our state.