Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: NC Victim Compensation Commission

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:	849
Q2: Jan-Mar 2019:	785
Q3: Apr-Jun 2019:	866
Q4: Jul-Sep 2019:	886
Annual:	3,386

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	849
Q2: Jan-Mar 2019:	785
Q3: Apr-Jun 2019:	866
Q4: Jul-Sep 2019:	886
Annual:	3,386

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	9	13	14	7	43
Asian	5	3	10	6	24
Black or African American	277	278	306	320	1181
Hispanic or Latino	70	69	80	88	307
Native Hawaiian or Other Pacific Islander	1	1	1	2	5
White Non-Latino or Caucasian	328	319	369	387	1403
Some Other Race	1	0	2	4	7
Multiple Races	7	3	13	19	42
Not Reported	145	99	64	47	355
Not Tracked	6	0	7	6	19
Race/Ethnicity Total	849	785	866	886	3386
B. GENDER					
Male	267	268	246	299	1080
Female	577	506	608	573	2264
Not Reported	0	6	7	9	22
Not Tracked	5	5	5	5	20
Gender Total	849	785	866	886	3386
C. AGE					
Age 0- 12	85	101	101	111	398
Age 13- 17	103	89	128	88	408
Age 18- 24	192	138	183	191	704
Age 25- 59	428	407	410	463	1708
Age 60 and Older	37	45	33	29	144
Not Reported	4	5	11	4	24
Not Tracked	0	0	0	0	0
Age Total	849	785	866	886	3386

Date certified: November 8, 2019

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2018:

Only one application is usually counted per crime

   Q2: Jan-Mar 2019:

Only one application is usually counted per crime

   Q3: Apr-Jun 2019:

Only one application is usually counted per crime

   Q4: Jul-Sep 2019:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:	849
Q2: Jan-Mar 2019:	785
Q3: Apr-Jun 2019:	866
Q4: Jul-Sep 2019:	886
Annual:	3,386

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:	887
Q2: Jan-Mar 2019:	678
Q3: Apr-Jun 2019:	843
Q4: Jul-Sep 2019:	771
Annual:	3,179

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:	259
Q2: Jan-Mar 2019:	235
Q3: Apr-Jun 2019:	192
Q4: Jul-Sep 2019:	212
Annual:	898

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	5	12	4	25
B. Failure to report to police	5	9	12	3	29
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	89	88	49	73	299
D. Incomplete information	2	7	10	16	35
E. Contributory misconduct	23	21	13	21	78
F. Ineligible crime	32	28	26	26	112
G. Ineligible application	55	43	38	26	162
Other	49	34	32	43	158

Denial explanation:

Qtr 1: A-E felony in 3 years, Benefit the offender, Criminal activity-felony, Criminal activity-misdeanor, Unfounded claim

Qtr 2: Criminal Activity Felony, Criminal Activity Misdemeanor, Unfounded

Qtr 3: Other: Benefit the offender; Criminal activity-felony;misdemeanor; unfounded

Qtr 4: Other: 1 A-E felony in 3 years; 11 Criminal Act Felony; 13 Criminal Act Misdemeanor; 17 Unfounded Claim

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:	375
Q2: Jan-Mar 2019:	255
Q3: Apr-Jun 2019:	373
Q4: Jul-Sep 2019:	456
Annual:	1,459

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	206	$ 0	$ 0	$ 0	$ 0	$ 1,457,704	$ 6,138	$ 0	$ 0	■	$ 0	$ 66,614	$ 1,530,456	0	49	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 843	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 843	0	2		0	0
Child Pornography										■								
Child Sexual Abuse	198	$ 0	$ 0	$ 0	$ 0	$ 22,761	$ 6,402	$ 0	$ 0	$ 89,058	$ 0	$ 0	$ 118,221	0	1		0	0
DUI/DWI	1	$ 0	$ 0	$ 0	$ 5,000	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 5,000	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	97	$ 0	$ 0	$ 0	$ 411,638	$ 1,387	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 413,025	0	13	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	8	$ 0	$ 0	$ 0	$ 9,311	$ 4,559	$ 0	$ 0	$ 0	■	$ 0		$ 13,870	0	0	0	0	0
Robbery										■								
Sexual Assault	375	$ 0	$ 0	$ 0	$ 0	$ 5,049	$ 3,160	$ 0	$ 0	$ 213,167	$ 0	$ 0	$ 221,376	0	2	0	0	0
Stalking										■								
Terrorism										■								
Total	887	$ 0	$ 0	$ 0	$ 425,948	$ 1,492,302	$ 15,701	$ 0	$ 0	$ 302,225	$ 0	$ 66,614	$ 2,302,790	0	67	0	0	0

* Other expense explanations

Assault	Work loss, out of pocket reimbursements

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										[REDACTED]								
Assault	173	$0	$0	$0	$0	$1,104,955	$8,413	$0	$0	[REDACTED]	$0	$48,025	$1,161,393	1	52	0	0	0
Burglary										[REDACTED]								
Child Physical Abuse/Neglect	3	$0	$0	$0	$0	$4,391	$200	$0	$0	[REDACTED]	$0	$0	$4,591	0	0		0	0
Child Pornography										[REDACTED]								
Child Sexual Abuse	140	$0	$0	$0	$0	$16,849	$3,603	$0	$0	$49,768	$0	$0	$70,221	0	2		0	0
DUI/DWI	2	$0	$0	$0	$9,335	$0	$0	$0	$0	[REDACTED]	$0	$0	$9,335	0	0	0	0	0
Fraud/Financial Crimes										[REDACTED]								
Homicide	100	$1,392	$0	$0	$411,596	$0	$348	$0	$0	[REDACTED]	$0	$0	$413,336	0	0	0	0	0
Human Trafficking										[REDACTED]								
Kidnapping										[REDACTED]								
Other Vehicular Crimes	4	$0	$0	$0	$6,551	$193	$0	$0	$0	[REDACTED]	$0	$0	$6,745	0	0	0	0	0
Robbery	1	$0	$0	$0	$0	$0	$322	$0	$0	[REDACTED]	$0	$0	$322	0	0	0	0	0
Sexual Assault	255	$0	$0	$0	$0	$8,396	$0	$0	$0	$141,001	$0	$0	$149,397	0	0	0	0	0
Stalking										[REDACTED]								
Terrorism										[REDACTED]								
Total	678	$1,392	$0	$0	$427,481	$1,134,784	$12,886	$0	$0	$190,769	$0	$48,025	$1,815,338	1	54	0	0	0

* Other expense explanations

Assault	Work loss reimbursement, Out of pocket reimbursement

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$0	$0	$0	$5,000	$0	$0	$0	$0	■	$0	$0	$5,000	0		0		0	0
Assault	162	$1,000	$0	$0	$0	$994,427	$5,078	$0	$0	■	$0	$53,535	$1,054,039	0	34	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	2	$0	$0	$0	$0	$1,844	$0	$0	$0	■	$0	$0	$1,844	0	0		0	0
Child Pornography										■								
Child Sexual Abuse	210	$0	$0	$0	$0	$34,974	$6,570	$0	$0	$99,865	$0	$0	$141,409	0	1		0	0
DUI/DWI	1	$0	$0	$0	$0	$0	$0	$0	$0		$0	$7,800	$7,800	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	93	$0	$0	$0	$367,869	$0	$503	$0	$0	■	$0	$0	$368,372	0	12	1	0	2
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	1	$0	$0	$0	$0	$0	$200	$0	$0	■	$0	$0	$200	0	0	0	0	0
Sexual Assault	373	$0	$0	$0	$0	$2,454	$275	$0	$0	$227,310	$0	$6,300	$236,338	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	843	$1,000	$0	$0	$372,869	$1,033,699	$12,626	$0	$0	$327,175	$0	$67,635	$1,815,002	0	47	1	0	2

* Other expense explanations

Assault	Work loss, other out of pocket reimbursements
DUI/DWI	Victim Workloss
Sexual Assault	Work loss

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars) **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	156	$0	$0	$0	$0	$1,017,304	$3,598	$0	$0	■	$0	$104,643	$1,125,545	0	36	0	0	1
Burglary										■								
Child Physical Abuse/Neglect	2	$0	$0	$0	$0	$854	$0	$0	$0	■	$0	$0	$854	0	1		0	0
Child Pornography										■								
Child Sexual Abuse	173	$0	$0	$0	$0	$20,402	$9,894	$0	$0	$77,229	$0	$0	$107,524	0	0		0	0
DUI/DWI	3	$0	$0	$0	$3,715	$2,059	$0	$0	$0	■	$0	$0	$5,774	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	94	$0	$0	$0	$383,074	$1,259	$633	$0	$0	■	$0	$0	$384,967	0	10	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery										■								
Sexual Assault	342	$0	$0	$0	$0	$12,152	$4,263	$0	$0	$194,776	$0		$211,190	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	770	$0	$0	$0	$386,789	$1,054,031	$18,388	$0	$0	$272,004	$0	$104,643	$1,835,854	0	47	0	0	1

* Other expense explanations

| Assault | Workloss; Out of Pocket Expense |

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

		EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$ 0	$ 0	$ 0	$ 5,000	$ 0	$ 0	$ 0	$ 0	■■■■	$ 0	$ 0	$ 5,000	0	0	0	0	0
Assault	697	$ 1,000	$ 0	$ 0	$ 0	$ 4,574,390	$ 23,227	$ 0	$ 0	■■■■	$ 0	$ 272,816	$ 4,871,433	1	171	0	0	1
Burglary										■■■■								
Child Physical Abuse/Neglect	9	$ 0	$ 0	$ 0	$ 0	$ 7,933	$ 200	$ 0	$ 0	■■■■	$ 0	$ 0	$ 8,133	0	3		0	0
Child Pornography										■■■■								
Child Sexual Abuse	721	$ 0	$ 0	$ 0	$ 0	$ 94,985	$ 26,469	$ 0	$ 0	$ 315,920	$ 0	$ 0	$ 437,374	0	4		0	0
DUI/DWI	7	$ 0	$ 0	$ 0	$ 18,050	$ 2,059	$ 0	$ 0	$ 0	■■■■	$ 0	$ 7,800	$ 27,909	0	0	0	0	0
Fraud/Financial Crimes										■■■■								
Homicide	384	$ 1,392	$ 0	$ 0	$ 1,574,176	$ 2,646	$ 1,485	$ 0	$ 0	■■■■	$ 0	$ 0	$ 1,579,699	0	35	1	0	2
Human Trafficking										■■■■								
Kidnapping										■■■■								
Other Vehicular Crimes	12	$ 0	$ 0	$ 0	$ 15,862	$ 4,753	$ 0	$ 0	$ 0	■■■■	$ 0	$ 0	$ 20,615	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 522	$ 0	$ 0	■■■■	$ 0	$ 0	$ 522	0	0	0	0	0
Sexual Assault	1,345	$ 0	$ 0	$ 0	$ 0	$ 28,050	$ 7,698	$ 0	$ 0	$ 776,253	$ 0	$ 6,300	$ 818,300	0	2	0	0	0
Stalking										■■■■								
Terrorism										■■■■								
Total	3,178	$ 2,392	$ 0	$ 0	$ 1,613,088	$ 4,714,816	$ 59,600	$ 0	$ 0	$ 1,092,173	$ 0	$ 286,916	$ 7,768,985	1	215	1	0	3

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   There has been no significant change in the number of applications received; however, there has been a slight increase in sexual assault claims for forensic exams.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 70

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Explain the responsibilities of your office in processing a claim: The North Carolina compensation program processes claims in the order received and date stamped upon intake. The process involves: Intake - claim entered into VC data base; Distribution - when all needed material are in file the claim is distributed for investigation, if additional materials are needed the claim is distributed for information request; Investigation - claim submitted for investigation to determine eligibility; Recommendation - award-claim is transferred to examination, denial-claim is transferred to Director / Commission; Examination - expenses are reviewed for payment or denial, award-claim is transferred to Director / Commission, denial-claim is transferred to Director / Commission; Determination - Director / Commission determines award or denial, award-claim is submitted to fiscal for payment, letter of determination to victim/claimant, denial-letter of determination to victim/claimant.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   No notable trends have been encountered that had an impact on the North Carolina program s ability to meet the needs of crime victims during the reporting period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   NC Victim Compensation program maintained a successful working relationship with Federal agents assisting victims injured as a result of an offender committing Federal crimes against them. This program responds to all eligible victims. Additionally, letters to US Attorney s office regarding the program.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   Ongoing training and information is provided to victim services agencies, law enforcement agencies, district attorneys offices through direct training and program brochures provided to the general public and agencies throughout the state.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   The VOCA Administrative funds are critical to outreach efforts. These efforts are met by the utilization of 2 1/2 Admin positions supported by VOCA Administrative funds; these positions aid in timely completion of services provided to victim to include direct contact to provide information to victims, as well as, the timely completion of claim processing.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   There were no policy changes in the state regarding victim compensation during the reporting period.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   Education and training is routinely provided throughout the year/reporting period to the above listed agencies. Additionally, brochures and education materials are provided for their use, as well as, for these agencies to share with others and the general public about the program. The above agencies are communicated with regarding support of victims during the processing of claims when appropriate.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    During the reporting period this program has had contact with victim service agencies providing information and material as well as attending stakeholders meeting in order to be aware of victim needs. Additionally, information and educations has been provided to other community groups such as churches, colleges and universities, and Dress for Success Programs to name a few. The program makes efforts to provide information to the general public and other state agencies in order to improve awareness of the program.

11.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

Continuing to work with Victim Service agencies throughout the state to identify victim needs that can be assisted by the Compensation program.