

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2018 - September 30, 2019**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Oregon Department of Justice

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:   
 Q2: Jan-Mar 2019:   
 Q3: Apr-Jun 2019:   
 Q4: Jul-Sep 2019:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:   
 Q2: Jan-Mar 2019:   
 Q3: Apr-Jun 2019:   
 Q4: Jul-Sep 2019:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	18	8	8	18	52
Asian	7	9	2	2	20
Black or African American	23	8	20	14	65
Hispanic or Latino	81	78	73	67	299
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	270	236	275	236	1017
Some Other Race	0	0	0	0	0
Multiple Races	0	0	0	0	0
Not Reported	1146	992	1216	1106	4460
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1545	1331	1594	1443	5913
<b>B. GENDER</b>					
Male	582	472	552	496	2102
Female	960	853	1031	916	3760
Not Reported	3	6	11	31	51
Not Tracked	0	0	0	0	0
Gender Total	1545	1331	1594	1443	5913
<b>C. AGE</b>					
Age 0- 12	834	715	870	808	3227
Age 13- 17	339	270	372	305	1286
Age 18- 24	94	63	69	75	301
Age 25- 59	242	247	260	224	973
Age 60 and Older	34	36	23	31	124
Not Reported	2	0	0	0	2
Not Tracked	0	0	0	0	0
Age Total	1545	1331	1594	1443	5913

## PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Only one application is usually counted per crime

Q2: Jan-Mar 2019:

Only one application is usually counted per crime

Q3: Apr-Jun 2019:

Only one application is usually counted per crime

Q4: Jul-Sep 2019:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	1	0	0	1
B. Failure to report to police	0	0	1	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	0	2	0	6
D. Incomplete information	0	13	1	0	14
E. Contributory misconduct	3	1	3	1	8
F. Ineligible crime	41	56	44	60	201
G. Ineligible application	7	5	7	8	27
Other	18	28	10	69	125

Denial explanation:

Qtr 1: Duplicate application, Failure to respond to request, lack of evidence

Qtr 2: Claim withdrawn, Reconsideration denied, wrongful act, duplicate claim

Qtr 3: Wrongful Act, Withdrawn, duplicate claim, lack of evidence

Qtr 4: Claim withdrawn, Reconsideration denied, lack of evidence, Wrongful Act, Duplicate claim, no signature

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	NA	NA	\$ 0	\$ 0	\$ 18,041	\$ 0	NA	NA		\$ 0	\$ 0	\$ 18,041	NT	0	0	0	0
Assault	625	NA	NA	\$ 128,785	\$ 0	\$ 218,318	\$ 22,648	NA	NA		\$ 676	\$ 212	\$ 370,639	NT	218	0	0	0
Burglary																		
Child Physical Abuse/Neglect	154	NA	NA	\$ 600	\$ 4,495	\$ 38,711	\$ 9,076	NA	NA		\$ 435	\$ 612	\$ 53,929	NT	18		0	0
Child Pornography																		
Child Sexual Abuse	384	NA	NA	\$ 0	\$ 0	\$ 11,666	\$ 34,179	NA	NA	\$ 54,250	\$ 0	\$ 0	\$ 100,095	NT	229		0	0
DUI/DWI	31	NA	NA	\$ 3,814	\$ 20,807	\$ 4,066	\$ 2,750	NA	NA		\$ 0	\$ 0	\$ 31,437	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	98	NA	NA	\$ 9,799	\$ 97,770	\$ 1,770	\$ 10,220	NA	NA		\$ 5,715	\$ 0	\$ 125,274	NT	15	0	0	0
Human Trafficking																		
Kidnapping	6	NA	NA	\$ 0	\$ 0	\$ 1,566	\$ 1,150	NA	NA		\$ 0	\$ 0	\$ 2,716	NT	2	0	0	0
Other Vehicular Crimes	30	NA	NA	\$ 6,986	\$ 10,000	\$ 5,853	\$ 241	NA	NA		\$ 0	\$ 0	\$ 23,080	NT	0	0	0	0
Robbery	8	NA	NA	\$ 2,156	\$ 0	\$ 1,103	\$ 0	NA	NA		\$ 0	\$ 0	\$ 3,259	NT	0	0	0	0
Sexual Assault	79	NA	NA	\$ 3,641	\$ 0	\$ 6,401	\$ 6,383	NA	NA	\$ 107,481	\$ 147	\$ 0	\$ 124,053	NT	9	0	0	0
Stalking	5	NA	NA	\$ 0	\$ 0	\$ 0	\$ 558	NA	NA		\$ 0	\$ 0	\$ 558	NT	0	0	0	0
Terrorism																		
<b>Total</b>	<b>1,427</b>	<b>NA</b>	<b>NA</b>	<b>\$ 155,781</b>	<b>\$ 133,072</b>	<b>\$ 307,495</b>	<b>\$ 87,205</b>	<b>NA</b>	<b>NA</b>	<b>\$ 161,731</b>	<b>\$ 6,973</b>	<b>\$ 824</b>	<b>\$ 853,081</b>	<b>NT</b>	<b>491</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Other expense explanations

Assault Occupational Therapy  
 Child Physical Abuse/Neglect Occupational Therapy

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 0	\$ 1,695	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,695	NT	1	0	0	0
Assault	625	NA	NA	\$ 110,054	\$ 0	\$ 298,069	\$ 24,899	NA	\$ 0		\$ 1,423	\$ 4,900	\$ 439,345	NT	171	2	0	4
Burglary																		
Child Physical Abuse/Neglect	169	NA	NA	\$ 0	\$ 0	\$ 43,818	\$ 7,591	NA	\$ 0		\$ 0	\$ 550	\$ 51,959	NT	25		0	0
Child Pornography																		
Child Sexual Abuse	418	NA	NA	\$ 0	\$ 0	\$ 14,603	\$ 42,415	NA	\$ 0	\$ 75,611	\$ 1,046	\$ 740	\$ 134,415	NT	227		0	0
DUI/DWI	43	NA	NA	\$ 2,988	\$ 21,404	\$ 41,262	\$ 3,182	NA	\$ 0		\$ 0	\$ 0	\$ 68,836	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	62	NA	NA	\$ 5,043	\$ 85,985	\$ 175	\$ 4,323	NA	\$ 0		\$ 0	\$ 0	\$ 95,527	NT	13	0	0	0
Human Trafficking	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 213	NA	\$ 0		\$ 0	\$ 0	\$ 213	NT	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	42	NA	NA	\$ 18,622	\$ 10,000	\$ 5,641	\$ 3,051	NA	\$ 0		\$ 0	\$ 0	\$ 37,314	NT	0	0	0	0
Robbery	11	NA	NA	\$ 108	\$ 0	\$ 3,432	\$ 883	NA	\$ 0		\$ 0	\$ 0	\$ 4,422	NT	1	0	0	0
Sexual Assault	74	NA	NA	\$ 5,073	\$ 0	\$ 14,641	\$ 9,495	NA	\$ 0	\$ 155,093	\$ 0	\$ 0	\$ 184,301	NT	14	0	0	0
Stalking	5	NA	NA	\$ 0	\$ 0	\$ 0	\$ 583	NA	\$ 0		\$ 0	\$ 0	\$ 583	NT	0	0	0	0
Terrorism																		
<b>Total</b>	<b>1,451</b>	<b>NA</b>	<b>NA</b>	<b>\$ 141,888</b>	<b>\$ 119,084</b>	<b>\$ 421,640</b>	<b>\$ 96,633</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 230,704</b>	<b>\$ 2,469</b>	<b>\$ 6,190</b>	<b>\$ 1,018,608</b>	<b>NT</b>	<b>452</b>	<b>2</b>	<b>0</b>	<b>4</b>

\* Other expense explanations

- Assault            medical equipment, prosthetic, speech therapy, massage therapy, occupational therapy
- Child Physical Abuse/Neglect    speech therapy
- Child Sexual Abuse    residential treatment

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	734	NA	NA	\$ 62,638	\$ 0	\$ 293,345	\$ 30,562	NA	\$ 0		\$ 181	\$ 4,728	\$ 391,454	NT	220	0	0	5
Burglary																		
Child Physical Abuse/Neglect	189	NA	NA	\$ 0	\$ 0	\$ 25,113	\$ 6,321	NA	\$ 0		\$ 93	\$ 0	\$ 31,527	NT	22		0	0
Child Pornography																		
Child Sexual Abuse	485	NA	NA	\$ 0	\$ 0	\$ 35,636	\$ 46,742	NA	\$ 0	\$ 75,060	\$ 324	\$ 0	\$ 157,762	NT	225		0	0
DUI/DWI	29	NA	NA	\$ 2,788	\$ 1,802	\$ 10,027	\$ 1,590	NA	\$ 0		\$ 418	\$ 0	\$ 16,625	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	75	NA	NA	\$ 2,389	\$ 85,463	\$ 0	\$ 8,418	NA	\$ 0		\$ 544	\$ 0	\$ 96,813	NT	7	0	0	0
Human Trafficking																		
Kidnapping	2	NA	NA	\$ 0	\$ 0	\$ 359	\$ 125	NA	\$ 0		\$ 0	\$ 0	\$ 484	NT	1	0	0	0
Other Vehicular Crimes	39	NA	NA	\$ 22,765	\$ 5,000	\$ 3,325	\$ 1,136	NA	\$ 0		\$ 0	\$ 0	\$ 32,226	NT	0	0	0	0
Robbery	13	NA	NA	\$ 362	\$ 0	\$ 100	\$ 675	NA	\$ 0		\$ 0	\$ 0	\$ 1,137	NT	1	0	0	0
Sexual Assault	98	NA	NA	\$ 12,166	\$ 0	\$ 23,803	\$ 14,963	NA	\$ 0	\$ 134,939	\$ 0	\$ 0	\$ 185,870	NT	15	0	0	0
Stalking	10	NA	NA	\$ 2,400	\$ 0	\$ 0	\$ 550	NA	\$ 0		\$ 0	\$ 0	\$ 2,950	NT	4	0	0	0
Terrorism																		
<b>Total</b>	<b>1,674</b>	<b>NA</b>	<b>NA</b>	<b>\$ 105,509</b>	<b>\$ 92,265</b>	<b>\$ 391,708</b>	<b>\$ 111,080</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 209,999</b>	<b>\$ 1,560</b>	<b>\$ 4,728</b>	<b>\$ 916,850</b>	<b>NT</b>	<b>495</b>	<b>0</b>	<b>0</b>	<b>5</b>

\* Other expense explanations

Assault Occupational and Speech Therapy

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	667	NA	NA	\$ 34,121	\$ 5,000	\$ 259,069	\$ 23,792	NA	\$ 0		\$ 455	\$ 6,874	\$ 329,311	NT	282	0	0	4
Burglary																		
Child Physical Abuse/Neglect	253	NA	NA	\$ 0	\$ 0	\$ 45,419	\$ 8,334	NA	\$ 0		\$ 0	\$ 14	\$ 53,766	NT	42	0	0	0
Child Pornography																		
Child Sexual Abuse	638	NA	NA	\$ 0	\$ 0	\$ 26,063	\$ 56,606	NA	\$ 0	\$ 94,988	\$ 76	\$ 572	\$ 178,305	NT	302	0	0	0
DUI/DWI	94	NA	NA	\$ 3,441	\$ 22,960	\$ 25,487	\$ 100	NA	\$ 0		\$ 0	\$ 383	\$ 52,370	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	75	NA	NA	\$ 398	\$ 76,945	\$ 355	\$ 5,575	NA	\$ 0		\$ 419	\$ 0	\$ 83,693	NT	9	0	0	0
Human Trafficking																		
Kidnapping	4	NA	NA	\$ 0	\$ 0	\$ 497	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 497	NT	2	0	0	0
Other Vehicular Crimes	77	NA	NA	\$ 23,627	\$ 11,585	\$ 52,182	\$ 606	NA	\$ 0		\$ 208	\$ 1,193	\$ 89,402	NT	0	0	0	0
Robbery	4	NA	NA	\$ 12,657	\$ 0	\$ 0	\$ 1,238	NA	\$ 0		\$ 0	\$ 0	\$ 13,894	NT	0	0	0	0
Sexual Assault	86	NA	NA	\$ 15,484	\$ 0	\$ 10,732	\$ 12,230	NA	\$ 0	\$ 161,446	\$ 0	\$ 210	\$ 200,103	NT	12	0	0	0
Stalking																		
Terrorism																		
<b>Total</b>	<b>1,898</b>	<b>NA</b>	<b>NA</b>	<b>\$ 89,728</b>	<b>\$ 116,490</b>	<b>\$ 419,805</b>	<b>\$ 108,479</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 256,435</b>	<b>\$ 1,158</b>	<b>\$ 9,246</b>	<b>\$ 1,001,341</b>	<b>NT</b>	<b>649</b>	<b>0</b>	<b>0</b>	<b>4</b>

\* Other expense explanations

Assault	Chiropractic services, occupational therapy, massage therapy, speech therapy
Child Physical Abuse/Neglect	Speech Therapy
Child Sexual Abuse	Massage therapy, residential treatment
DUI/DWI	Chiropractic services
Other Vehicular Crimes	Speech therapy, massage therapy, occupational therapy, chiropractic services
Sexual Assault	Massage therapy

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	8	NA	NA	\$ 0	\$ 1,695	\$ 18,041	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 19,736	NT	1	0	0	0
Assault	2,651	NA	NA	\$ 335,599	\$ 5,000	\$ 1,068,801	\$ 101,900	NA	\$ 0		\$ 2,735	\$ 16,714	\$ 1,530,748	NT	891	2	0	13
Burglary																		
Child Physical Abuse/Neglect	765	NA	NA	\$ 600	\$ 4,495	\$ 153,061	\$ 31,321	NA	\$ 0		\$ 528	\$ 1,176	\$ 191,181	NT	107		0	0
Child Pornography																		
Child Sexual Abuse	1,925	NA	NA	\$ 0	\$ 0	\$ 87,968	\$ 179,942	NA	\$ 0	\$ 299,909	\$ 1,445	\$ 1,312	\$ 570,577	NT	983		0	0
DUI/DWI	197	NA	NA	\$ 13,031	\$ 66,973	\$ 80,842	\$ 7,622	NA	\$ 0		\$ 418	\$ 383	\$ 169,268	NT	0	0	0	0
Fraud/Financial Crimes																		
Homicide	310	NA	NA	\$ 17,630	\$ 346,164	\$ 2,300	\$ 28,535	NA	\$ 0		\$ 6,678	\$ 0	\$ 401,307	NT	44	0	0	0
Human Trafficking	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 213	NA	\$ 0		\$ 0	\$ 0	\$ 213	NT	0	0	0	0
Kidnapping	12	NA	NA	\$ 0	\$ 0	\$ 2,422	\$ 1,275	NA	\$ 0		\$ 0	\$ 0	\$ 3,697	NT	5	0	0	0
Other Vehicular Crimes	188	NA	NA	\$ 72,000	\$ 36,585	\$ 67,001	\$ 5,033	NA	\$ 0		\$ 208	\$ 1,193	\$ 182,021	NT	0	0	0	0
Robbery	36	NA	NA	\$ 15,283	\$ 0	\$ 4,635	\$ 2,795	NA	\$ 0		\$ 0	\$ 0	\$ 22,712	NT	2	0	0	0
Sexual Assault	337	NA	NA	\$ 36,364	\$ 0	\$ 55,577	\$ 43,070	NA	\$ 0	\$ 558,959	\$ 147	\$ 210	\$ 694,328	NT	50	0	0	0
Stalking	20	NA	NA	\$ 2,400	\$ 0	\$ 0	\$ 1,691	NA	\$ 0		\$ 0	\$ 0	\$ 4,091	NT	4	0	0	0
Terrorism																		
<b>Total</b>	<b>6,450</b>	<b>NA</b>	<b>NA</b>	<b>\$ 492,907</b>	<b>\$ 460,912</b>	<b>\$ 1,540,648</b>	<b>\$ 403,397</b>	<b>NA</b>	<b>\$ 0</b>	<b>\$ 858,869</b>	<b>\$ 12,160</b>	<b>\$ 20,987</b>	<b>\$ 3,789,879</b>	<b>NT</b>	<b>2,087</b>	<b>2</b>	<b>0</b>	<b>13</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**  
 During this reporting period the Oregon Crime Victims' Compensation program saw a slight increase in the number of applications submitted by Oregon crime victims and their family members. The Program received 4.7% more applications this year when compared to the total number of applications received last year. The Program also saw an increase in Sexual Assault Forensic Examination (SAFE) applications this reporting period. The number of SAFE applications received increased by 7.8% over last year.
2. **The average length of time to process an application for claim eligibility for compensation**  
 Count days from time of receipt of application to decision. 90  
  
 Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application for compensation is received by the department it is assigned and claim number and a claims specialist requests documentation from various agencies such as law enforcement, Department of Child Protective Services and child assessment centers. The specialist may also be sending requests for information to employers, medical practitioners or funeral providers. In some cases additional information may be obtained through the Oregon Judicial Departments on line court system. The Program has access to criminal and civil cases and is able to upload documents such as indictments or protective orders directly from the court into our case management system. Once all investigatory reports or documents are received, the claim is forwarded to a Claims Examiner for review. The claims examiners review the information in the claim file in order to determine if the request for compensation meets the statutory eligibility criteria for approval. If the claim is accepted and compensation awarded, the claims examiner will send a Determination Order and Notice of Approval to the victim or claimant. If the request for compensation is denied, the examiner will draft a Determination Order and Notice of Denial. This order will state the findings of fact and the statutory reasons the claim cannot be approved. In most cases, claim eligibility determinations are made with in 90 or less. Once a claim is accepted any bills in the file will be reviewed for crime related treatment and if appropriate, payments will be made on behalf of the victim.
3. **Does your state have a victim satisfaction survey?**  
 No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**  
 There were no emerging issues during this reporting period.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**  
 The Program has had an exceptional working relationship with the Oregon FBI victim specialists and the Oregon US Attorney's Office victim specialists for several years. If the compensation program receives an application that indicates a federal crime CVSSD staff will contact the victim advocates at the US attorney's office or the FBI for information regarding the criminal case. In most instances, there will not be a report available, however the Oregon Program, together with the FBI victim specialists, created a submission form years ago that is filled out by the investigating agent(s) and then forwarded to our office in order for the claims examiner to make a determination regarding eligibility. The advocates with the US Attorney's office and the FBI are excellent resources for victims of federal crimes in Oregon and they make every effort to contact CVSSD staff prior to assisting with the submission of an application from a victim of a federal crime.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**  
 The Oregon Crime Victims' Compensation Program continues to improve our on line submission of applications for victims and their family members. Victims are currently able to submit their applications on line. Those applications are received within minutes of hitting the submission button. The Program has continued to make modifications to improve the portal in order to make it intuitive and convenient for victim and advocates who might be assisting a victim with a compensation application. The Program also has a tutorial on our web site to assist victims and applicants with registering in the portal. The Program has also been working on an on line compensation training that will be available in early 2020. This on line training will be available to new advocates who have been unable to attend one of CVSSD's quarterly compensation trainings and who might require information regarding the compensation program prior to the next "in person" training date. This on line training may also serve as a compensation "refresher" for advocates who have not attended a compensation training in the last two years. While the on-line training will not take the place of the "in person" training, it will serve as a tool to help advocates navigate the compensation program rules and statutory requirements before they are able to attend a full day training.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The Oregon program utilizes VOCA Administrative funds in a few ways. VOCA administrative funds are used to pay a portion of three compensation staff salaries. We also use Administrative funds to send new staff to victim assistance trainings through the State Victim Assistance Academy. We also send some staff to a yearly diversity conference and other staff to a Child Abuse Summit. We send staff to these conferences in order for them to keep apprised of any system changes or issues that might effect the work that we do within the compensation program. These trainings also expand staff knowledge of victimization, trauma informed victim services and victim advocacy.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

There were no changes to our laws or policies this reporting period. The major statutory changes were reported during fiscal year 17-18.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The Oregon Crime Victims' Compensation Program has excellent working relationships with all of the above mentioned community partners. During this last reporting period the Program has increased contact with the tribes within the state of Oregon in order to provide more training and assistance. The Program has been invited by some of the tribes to give presentations regarding compensation which has not happened in previous years. The Program is constantly offering education and assistance to our community partners in order to maintain strong working relationships with everyone. Our VOCA Assistance team is in the same office as VOCA Compensation so we are easily accessible to answer questions that come up regarding compensation.

10. **Please explain any public outreach efforts to improve awareness of your program.**

The Compensation Program currently has two staff who train advocates and child assessment center staff about compensation. These two staff had traveled throughout the state of Oregon visiting rural counties and communities in order to train advocates in district attorney offices, non-profits, tribal communities and child assessment centers about compensation. They have assisted these groups with navigating the on line portal and helping new advocates log in to the system. The Oregon program has also made modifications to our web site, adding tutorials and information regarding crime victims' compensation.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The outcome measures reported to the legislature include the percent of determinations made within 90 days as well as the number of SAVE exams performed by a certified SANE. The target number for exams performed by SANEs is 98% and the percent achieved was 64% . However, while DOJ administers the Sexual Assault Victims Emergency Medical Response (SAVE) Fund the SANEs are employed by health care providers; they are not DOJ personnel. The result measured by this key performance measure (KPM) is, therefore, affected directly by personnel who do not serve under the Attorney General's direction or control. The availability of SANEs is still an issue in some areas of the state, due to both geographic challenges and lack of funding for 24/7 hour coverage. The ongoing training provided by the Attorney General's Sexual Assault Task Force to certify more SANEs is a critical element contributing to this measure. There are approximately 135 trained SANEs in Oregon. There will always be a need for ongoing training as SANE certifications expire after 3 years. The number of claims determined within 90 days target goal is 98% and the program achieved 80% during the last reporting period. The factors affecting our results was The number of incoming claims and the number of available staff are two factors that had a significant impact on our numbers last year. CVSSD experienced a significant staff shortage. Between February 2018 and November 2018 the department lost 80% of our claims examiner staff to retirement and movement to other state agencies. Although the program is now fully staffed, training new staff takes at minimum 6 months. With 4 new claims examiners the number of claims reviewed within 90-days is slowly increasing as staff become fully trained. It is anticipated that by the end of 2019 CVSSD will be fully staffed and will be able to make determinations within the 90 day period.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

As indicated during the last reporting period, the program has been able to assist more victims of sexual assault, human trafficking and domestic violence due to statutory changes that eliminated previous barriers preventing these victims from applying for compensation.