Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: PA Commission On Crime And Delinquency

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POPULATION DEMOGRAPHICS

١.	Number of people for whom	n an
	application was made for vi	ctim
	compensation benefits duri	ng the
	reporting period.	
	Q1: Oct-Dec 2018:	1,65

1,650

Q2: Jan-Mar 2019: Q3: Apr-Jun 2019: 1,596 1,685

Q4: Jul-Sep 2019:

1,671

Annual:

6,602

2. Number of victims whose victimization is the basis for the application.

 Q1: Oct-Dec 2018:
 1,622

 Q2: Jan-Mar 2019:
 1,563

 Q3: Apr-Jun 2019:
 1,648

 Q4: Jul-Sep 2019:
 1,646

 Annual:
 6,479

Victim Demographics					
Population	Q1	Num Q2	ber of	Victims Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	9	7	2	5	23
Asian	27	29	22	26	104
Black or African American	314	314	391	367	1386
Hispanic or Latino	94	83	96	96	369
Native Hawaiian or Other Pacific Islander	1	5	0	1	7
White Non-Latino or Caucasian	485	488	493	513	1979
Some Other Race	16	22	26	17	81
Multiple Races	17	21	11	15	64
Not Reported	659	594	607	606	2466
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1622	1563	1648	1646	6479
B. GENDER					
Male	745	842	767	773	3127
Female	876	721	881	873	3351
Not Reported	1	0	0	0	1
Not Tracked	0	0	0	0	0
Gender Total	1622	1563	1648	1646	6479
C. AGE					
Age 0- 12	100	115	123	120	458
Age 13- 17	97	94	99	105	395
Age 18- 24	204	196	179	223	802
Age 25- 59	889	848	943	906	3586
Age 60 and Older	326	310	304	292	1232
Not Reported	6	0	0	0	6
Not Tracked	0	0	0	0	0
Age Total	1622	1563	1648	1646	6479

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PERFORMANCE MEASURES

4.	Based on your program's indicate if	general procedure,	7. Number of applications d approved) during the repo		ications	that	were	e not						
	Q1: Oct-Dec 2018:		Q1: Oct-Dec 2018:	57										
	Victims and indirect victin as separate applications	ns generally count	Q2: Jan-Mar 2019:	85										
	Q2: Jan-Mar 2019:		Q3: Apr-Jun 2019:	79										
	Victims and indirect victin	ns generally count	Q4: Jul-Sep 2019:	70										
	as separate applications	is generally count	Annual:	291										
	Q3: Apr-Jun 2019:		Reason(s) for denial or close status applicable for the reporting period											
	Victims and indirect victin as separate applications	ns generally count	Рорг		Num	•	•	ctims Annual						
	Q4: Jul-Sep 2019:		A. Application not filed w	5	11	11	8	35						
	Victims and indirect victin	ns generally count	B. Failure to report to pol	lice	1	0	5	1	7					
5.	as separate applications Number of new application	ns received during	C. Failure to cooperate w victim/witness coordinato required by program		1	2	4	3	10					
	the reporting period	4.040	D. Incomplete informatio	n	0	0	0	0	0					
	Q1: Oct-Dec 2018:	1,648	E. Contributory miscondu	uct	17	32	20	23	92					
	Q2: Jan-Mar 2019:	1,596	F. Ineligible crime		24	0	29	29	82					
	Q3: Apr-Jun 2019:	1,685	G. Ineligible application		9	40	10	6	65					
	Q4: Jul-Sep 2019:	1,622	•											
	Annual:	6,551	Other Denial explanation:		0	0	0	0	0					
6.	Number of applications a reporting period.		Number of applications reduring the reporting perior		ılt Forei	nsic I	Exam	ninati	ions					
	Q1: Oct-Dec 2018:	1,686	Q1: Oct-Dec 2018:	1,522										
	Q2: Jan-Mar 2019:	1,665	Q2: Jan-Mar 2019:	1,360										
	Q3: Apr-Jun 2019:	1,579	O3: Apr. lup 2010:	1.260										

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

1,269

1,610

5,761

Q4: Jul-Sep 2019:

Annual:

1,635

6,565

					1	EXPENSE TYPES	S PAID (in dollar	s)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Builying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Buse/Neglect that were Paid During the Reporting Derivity	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$0	\$0	\$0	\$0	\$ 0	\$0	\$ 3,000	\$0		\$0	\$0	\$ 3,000	0	0	0	0	
Assault	438	\$ 296	\$ 11,992	\$ 310,745	\$ 6,454	\$ 391,660	\$ 36,561	\$ 34,650	\$ 2,085		\$ 10,530	\$ 1	\$ 804,975	0	131	47	0	
Burglary	35	\$ 0	\$0	\$ 19,867	\$0	\$ 0	\$ 1,617	\$ 5,000	\$0		\$ 217	\$0	\$ 26,701	0	0	18	0	
Child Physical Abuse/Neglect	46	\$ 0	\$ 0	\$ 230	\$0	\$ 23,614	\$ 12,897	\$ 4,000	\$0		\$ 3,527		\$ 44,267	0	20		0	
Child Pornography																		
Child Sexual Abuse	1,314	\$ 0	\$ 0	\$ 7,401	\$0	\$ 1,935	\$ 54,148	\$ 2,108	\$0	\$ 923,711	\$ 8,402		\$ 997,706	0	61		0	
DUI/DWI	4	\$ 0	\$ 0	\$ 8,484	\$0	\$ 1,216	\$ 400	\$ 0	\$0		\$ 0		\$ 10,100	0	0	0	0	
Fraud/Financial Crimes	146	\$0	\$0	\$ 195,679	\$0	\$ 0	\$ 1,184	\$0	\$ 704		\$ 38		\$ 197,604	0	0	130	0	
Homicide	161	\$ 500	\$ 0	\$ 18,286	\$ 433,043	\$ 6,277	\$ 11,304	\$ 2,000	\$0		\$ 10,128		\$ 481,539	0	13	0	2	
Human Trafficking																		
Kidnapping	2	\$0	\$ 0	\$ 3,578	\$0	\$ 3,028	\$0	\$ 0	\$0		\$ 0		\$ 6,606	0	0	0	0	
Other Vehicular Crimes	28	\$ 0	\$0	\$ 51,585	\$0	\$ 40,801	\$ 2,325	\$ 1,000	\$ 975		\$ 1,067		\$ 97,753	0	0	0	0	
Robbery	96	\$0	\$ 0	\$ 24,420	\$0	\$ 47,936	\$ 12,751	\$ 4,604	\$ 929		\$ 574	\$0	\$ 91,213	0	0	24	0	
Sexual Assault	454	\$0	\$0	\$ 8,866	\$0	\$ 7,583	\$ 36,779	\$ 3,467	\$ 0	\$ 349,099	\$ 6,681	\$0	\$ 412,475	0	14	7	0	
Stalking	14	\$0	\$ 0	\$ 965	\$0	\$ 0	\$ 5,141	\$ 225	\$ 0		\$ 516	\$0	\$ 6,847	0	0	0	0	
Terrorism	2	\$0	\$0	\$ 0	\$0	\$ 0	\$ 5,275	\$ 0	\$0		\$0	\$ 0	\$ 5,275	0	0	0	0	
Total	2,743	\$ 796	\$ 11,992	\$ 650,105	\$ 439,497	\$ 524,050	\$ 180,382	\$ 60,055	\$ 4,693	\$ 1,272,810	\$ 41,680	\$ 1	\$ 3,186,061	0	239	226	2	

Assault Reports Purchase

															TYPES OF VIO	CTIMIZATIONS		
						EXPENSE T	YPES PAID (in de	ollars)								A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renntlin Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	454	\$ 32	\$ 0	\$ 274,056	\$0	\$ 346,518	\$ 40,421	\$ 39,260	\$ 497		\$ 21,201	\$ 10	\$ 721,994	0	157	46	3	
Burglary	39	\$0	\$0	\$ 14,650	\$0	\$ 8,601	\$ 1,174	\$ 6,477	\$ 1,666		\$ 494	\$ 0	\$ 33,061	0	0	15	0	
Child Physical Abuse/Neglect	39	\$0	\$0	\$ 0	\$0	\$ 18,853	\$ 10,222	\$ 7,000	\$0		\$ 2,989	\$ 0	\$ 39,064	0	18		3	
Child Pornography																		
Child Sexual Abuse	1,120	\$0	\$0	\$ 1,372	\$0	\$ 1,765	\$ 63,410	\$ 3,640	\$0	\$ 839,885	\$ 19,112	\$ 0	\$ 929,184	0	65		0	
DUI/DWI	7	\$ 0	\$ 0	\$ 23,562	\$ 6,500	\$ 3,609	\$ 0	\$0	\$0		\$ 550	\$ 0	\$ 34,221	0	0	0	0	
Fraud/Financial Crimes	100	\$ 0	\$ 0	\$ 138,767	\$0	\$ 0	\$ 1,746	\$0	\$ 30		\$ 499	\$ 0	\$ 141,042	0	0	83	0	
Homicide	174	\$ 0	\$ 0	\$ 78,851	\$ 531,880	\$ 2,387	\$ 18,728	\$0	\$0		\$ 8,457	\$ 0	\$ 640,303	0	22	0	3	
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 180	\$0	\$ 65	\$ 0	\$0	\$0		\$0	\$ 0	\$ 245	0	0	0	0	
Other Vehicular Crimes	30	\$ 0	\$ 0	\$ 39,449	\$0	\$ 27,206	\$ 3,303	\$ 4,103	\$ 0		\$ 218	\$ 1,313	\$ 75,592	0	0	0	0	
Robbery	76	\$ 0	\$ 0	\$ 13,478	\$0	\$ 33,504	\$ 6,633	\$ 2,000	\$ 571		\$ 1,015	\$ 0	\$ 57,200	0	0	21	0	
Sexual Assault	346	\$ 0	\$ 0	\$ 17,236	\$0	\$ 3,526	\$ 28,785	\$ 2,103	\$0	\$ 245,958	\$ 4,959	\$ 0	\$ 302,568	0	17	13	0	
Stalking	18	\$ 0	\$ 0	\$ 1,862	\$ 0	\$ 94	\$ 7,535	\$ 4,000	\$0		\$ 1,066	\$ 0	\$ 14,557	0	0	0	0	
Terrorism	3	\$ 0	\$ 0	\$ 0	\$0	\$0	\$ 4,445	\$ 1,000	\$0		\$ 873	\$0	\$ 6,318	0	0	0	0	
Total	2,408	\$ 32	\$ 0	\$ 603,464	\$ 538,380	\$ 446,129	\$ 186,403	\$ 69,582	\$ 2,762	\$ 1,085,843	\$ 61,434	\$ 1,323	\$ 2,995,351	0	279	178	9	

* Other expense explanations

Assault Replace documents
Other Vehicular Crimes Attorney fees

					E	EXPENSE TYPES	PAID (in dollars)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Rennition Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$0	\$0	\$ 0	\$ 0	\$ 314	\$ 0	\$ 1,000	\$ 0		\$0	\$0	\$ 1,314	0	0	0	0	
Assault	458	\$ 109	\$ 803	\$ 331,322	\$ 0	\$ 398,340	\$ 33,827	\$ 34,128	\$ 125		\$ 17,298	\$ 204	\$ 816,155	0	152	39	2	
Burglary	36	\$ 0	\$0	\$ 25,298	\$ 0	\$ 6,008	\$ 3,563	\$ 4,000	\$ 0		\$ 790	\$ 0	\$ 39,660	0	0	16	0	
Child Physical Abuse/Neglect	41	\$ 0	\$0	\$ 3,021	\$ 0	\$ 17,332	\$ 10,631	\$ 1,231	\$ 0		\$ 2,758	\$ 0	\$ 34,973	0	16		2	
Child Pornography																		
Child Sexual Abuse	857	\$ 0	\$ 0	\$ 7,128	\$ 0	\$ 4,029	\$ 80,178	\$ 1,000	\$ 0	\$ 601,458	\$ 16,852	\$ 0	\$ 710,645	0	64		0	
DUI/DWI	6	\$ 0	\$ 0	\$ 6,470	\$ 0	\$ 187	\$ 40	\$ 0	\$ 0		\$ 155	\$ 0	\$ 6,852	0	0	0	0	
Fraud/Financial Crimes	163	\$ 0	\$ 0	\$ 267,986	\$ 0	\$ 0	\$ 900	\$ 0	\$ 30		\$8	\$ 0	\$ 268,923	0	0	145	0	
Homicide	192	\$ 500	\$0	\$ 36,008	\$ 570,491	\$ 1,703	\$ 13,630	\$ 1,000	\$ 0		\$ 9,039	\$ 0	\$ 632,371	0	21	0	9	
Human Trafficking																		
Kidnapping	1	\$ 0	\$0	\$ 0	\$ 0	\$ 13	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 13	0	0	0	0	
Other Vehicular Crimes	22	\$ 0	\$0	\$ 32,396	\$ 1,615	\$ 59,059	\$ 5,513	\$ 0	\$ 0		\$ 3,236	\$0	\$ 101,819	0	0	0	0	
Robbery	91	\$0	\$ 0	\$ 54,522	\$ 0	\$ 50,128	\$ 9,389	\$ 3,000	\$ 191		\$ 138	\$0	\$ 117,367	0	0	21	0	
Sexual Assault	318	\$0	\$ 451	\$ 40,937	\$0	\$ 22,082	\$ 26,187	\$ 3,152	\$ 204	\$ 221,748	\$ 4,198	\$0	\$ 318,959	0	0	0	0	
Stalking	17	\$0	\$0	\$ 15,552	\$0	\$ 1,302	\$ 3,202	\$ 5,266	\$ 0		\$ 335	\$0	\$ 25,657	0	0	0	0	
Terrorism	4	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 2,165	\$ 0	\$ 0		\$ 560	\$ 0	\$ 2,725	0	0	0	2	
Total	2,208	\$ 609	\$ 1,254	\$ 820,640	\$ 572,106	\$ 560,497	\$ 189,223	\$ 53,777	\$ 549	\$ 823,206	\$ 55,366	\$ 204	\$ 3,077,432	0	253	221	15	

* Other expense explanations

Assault Reports Purchase

															TYPES OF VI	ICTIMIZATIONS		
						EXPENSE TYP	ES PAID (in doll	ars)								A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder AbuseNeglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	451	\$ 325	\$ 0	\$ 407,054	\$ 11,608	\$ 440,200	\$ 42,383	\$ 28,122	\$ 579		\$ 14,386	\$ 25	\$ 944,683	0	143	54	2	
Burglary	31	\$ 0	\$0	\$ 29,163	\$0	\$ 1,257	\$ 3,154	\$ 4,000	\$ 0		\$ 529		\$ 38,103	0	0	11	0	
Child Physical Abuse/Neglect	49	\$ 0	\$0	\$ 10,656	\$0	\$ 12,316	\$ 9,763	\$ 5,722	\$ 0		\$ 2,433	\$0	\$ 40,890	0	21		2	
Child Pornography																		
Child Sexual Abuse	1,292	\$0	\$ 0	\$ 4,467	\$0	\$ 3,635	\$ 78,044	\$ 2,000	\$ 0	\$ 906,380	\$ 12,999	\$ 0	\$ 1,007,525	0	62		0	
DUI/DWI	9	\$ 0	\$ 0	\$ 24,212	\$0	\$ 708	\$ 1,040	\$ 0	\$ 0		\$ 328	\$ 0	\$ 26,288	0	0	0	0	
Fraud/Financial Crimes	130	\$ 0	\$ 0	\$ 185,743	\$ 0	\$ 42	\$ 272	\$ 1,000	\$ 235		\$ 451	\$ 0	\$ 187,742	1	0	107	0	
Homicide	185	\$ 0	\$ 0	\$ 65,869	\$ 488,137	\$ 19,822	\$ 19,872	\$ 1,000	\$ 0		\$ 13,728	\$ 7	\$ 608,435	0	13	0	7	
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 93	\$0	\$0	\$0	\$0	\$ 0		\$ 11	\$ 0	\$ 104	0	0	0	0	
Other Vehicular Crimes	18	\$ 0	\$ 0	\$ 27,959	\$ 6,500	\$ 2,709	\$ 510	\$0	\$ 0		\$ 1,703	\$ 0	\$ 39,382	0	0	0	0	
Robbery	73	\$0	\$ 0	\$ 35,537	\$ 0	\$ 24,182	\$ 8,038	\$0	\$ 18		\$ 812	\$ 0	\$ 68,587	0	0	23	0	
Sexual Assault	417	\$0	\$ 0	\$ 14,512	\$ 0	\$ 1,659	\$ 27,101	\$ 2,000	\$ 544	\$ 314,819	\$ 5,130	\$ 0	\$ 365,765	0	18	11	0	
Stalking	13	\$0	\$ 0	\$ 21,817	\$ 0	\$ 0	\$ 1,736	\$ 4,584	\$ 0		\$ 246	\$ 0	\$ 28,384	0	0	0	0	
Terrorism	4	\$0	\$ 0	\$ 825	\$0	\$ 30	\$ 1,305	\$ 1,000	\$0		\$ 468	\$ 0	\$ 3,629	0	0	0	2	
Total	2.673	\$ 325	\$ 0	\$ 827.908	\$ 506,245	\$ 506.562	\$ 193,218	\$ 49,428	\$ 1.375	\$ 1,221,199	\$ 53,224	\$ 32	\$ 3,359,516	1	257	206	13	

* Other expense explanations

Assault reports Homicide reports

					ı	EXPENSE TYPES	PAID (in dollar	s)							TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Sœne Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	5	\$0	\$0	\$ 0	\$0	\$ 314	\$0	\$ 4,000	\$0		\$0	\$ 0	\$ 4,314	0	0	0	0	
Assault	1,801	\$ 761	\$ 12,795	\$ 1,323,178	\$ 18,062	\$ 1,576,719	\$ 153,192	\$ 136,161	\$ 3,285		\$ 63,415	\$ 240	\$ 3,287,808	0	583	186	7	
Burglary	141	\$0	\$0	\$ 88,978	\$ 0	\$ 15,866	\$ 9,508	\$ 19,477	\$ 1,666		\$ 2,030	\$ 0	\$ 137,525	0	0	60	0	
Child Physical Abuse/Neglect	175	\$0	\$ 0	\$ 13,906	\$ 0	\$ 72,115	\$ 43,513	\$ 17,953	\$0		\$ 11,707	\$ 0	\$ 159,194	0	75		7	
Child Pornography																		
Child Sexual Abuse	4,583	\$0	\$ 0	\$ 20,368	\$0	\$ 11,364	\$ 275,780	\$ 8,748	\$0	\$ 3,271,435	\$ 57,365	\$ 0	\$ 3,645,061	0	252		0	
DUI/DWI	26	\$0	\$0	\$ 62,729	\$ 6,500	\$ 5,719	\$ 1,480	\$0	\$0		\$ 1,033	\$0	\$ 77,460	0	0	0	0	
Fraud/Financial Crimes	539	\$0	\$0	\$ 788,175	\$0	\$ 42	\$ 4,102	\$ 1,000	\$ 998		\$ 996	\$0	\$ 795,312	1	0	465	0	
Homicide	712	\$ 1,000	\$0	\$ 199,014	\$ 2,023,551	\$ 30,189	\$ 63,534	\$ 4,000	\$0		\$ 41,351	\$ 7	\$ 2,362,647	0	69	0	21	
Human Trafficking																		
Kidnapping	6	\$0	\$0	\$ 3,851	\$0	\$ 3,106	\$0	\$0	\$0		\$ 11	\$0	\$ 6,968	0	0	0	0	
Other Vehicular Crimes	98	\$0	\$0	\$ 151,390	\$ 8,115	\$ 129,776	\$ 11,651	\$ 5,103	\$ 975		\$ 6,225	\$ 1,313	\$ 314,546	0	0	0	0	
Robbery	336	\$0	\$0	\$ 127,956	\$0	\$ 155,750	\$ 36,810	\$ 9,604	\$ 1,708		\$ 2,539	\$0	\$ 334,367	0	0	89	0	
Sexual Assault	1,535	\$0	\$ 451	\$ 81,551	\$0	\$ 34,850	\$ 118,852	\$ 10,721	\$ 748	\$ 1,131,624	\$ 20,968	\$0	\$ 1,399,766	0	49	31	0	
Stalking	62	\$0	\$0	\$ 40,196	\$0	\$ 1,396	\$ 17,614	\$ 14,075	\$0		\$ 2,164	\$0	\$ 75,445	0	0	0	0	
Terrorism	13	\$0	\$0	\$ 825	\$0	\$ 30	\$ 13,190	\$ 2,000	\$0		\$ 1,901	\$0	\$ 17,946	0	0	0	4	
Total	10,032	\$ 1.761	\$ 13,245	\$ 2,902,116	\$ 2,056,228	\$ 2,037,237	\$ 749,226	\$ 232,842	\$ 9,380	\$ 4,403,059	\$ 211,705	\$ 1,560	\$ 12,618,360	1	1,028	831	39	

NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

Pennsylvania experienced an 8% decrease in the number of claims during this reporting period. For Federal Fiscal year 2017-2018, Pennsylvania received 7,349 applications and for Federal Fiscal year 2018-2019, a total of 6,737 applications were received. This is an 8% decrease in claims for 2018-2019. For the past few years, Pennsylvania has seen a gradual increase in claims, however, this marks the first time in four years that there has been a slight decrease.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 89

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Pennsylvania counts average processing time from the date of the application is received until a first time decision is made to either pay or dent. If after 60 days, the claimant has failed to submit proper documentation, the claim can be placed into an inactive status which does stop the counting for the average processing time.

3. Does your state have a victim satisfaction survey?

Yes

- A. Number of victim satisfaction surveys distributed during the reporting period. 11,789
- B. Number of victim satisfaction surveys completed during the reporting period. 512
- C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 420
- Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

During the rating period, the continued increase of VOCA Assistance funding to local victim service agencies has created more discussion around the area of compensation and more local agencies looking to work more with compensation victims throughout the process. Pennsylvania continues to strengthen our outreach to legislators and citizens to better educate them on compensation and help them understand that no state tax dollars are used to fund the program. We continue to try and find new ways to conduct this outreach.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Pennsylvania continues to work with federal partners to ensure crime victims needs are met. Cross border issues continue to be a discussion topic when the crime occurs in two (2) or more states. In October 2018, VCAP responded to Tree of Life Synagogue shooting that was deemed an incidence of mass violence and declared a federal crime. VCAP staff spent a week at the Family Assistance Center, at the request of the Federal Bureau of Investigation (FBI). The FBI coordinated the Family Assistance Center. As part of their role, VCAP met with families impacted by this crime and provided information on compensation and assisted with filing claims. Additionally, a coordinated effort was in place with the local victim service agency (Center for Victims) to refer families to them for local services and ongoing management of their compensation claims.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

In April 2017, Pennsylvania Commission on Crime and Delinquency launched a mobile app that provides information related to victim services in Pennsylvania. As the use of this app has increased, Pennsylvania has continued to make improvements and additions to the app for the users. The app allows victims/claimants to file a claim or check the status of a claim that has been filed. During Federal Fiscal year 2018-2019 there were 437 claims filed thru the app. There were 8,685 logins to check claim status during this time period. Also, during this reporting period, VCAP created a policy that extends reimbursement for Forensic Rape Examinations (FRE) to include Pennsylvania residents sexually assaulted in another state who return to a Pennsylvania hospital or other licensed health care provider for the FRE.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The administrative funds are used to partially support the salary and benefits of two staff persons. One of these individuals, a claim specialist, works directly with the Victims Compensation Assistance Program claim process. This process includes determination of eligibility, the verification process, making decisions and the preparation of recommendations. This staff member works directly with victim service groups, service care providers, law enforcement agencies, Clerk of Courts, District Attorney Offices, and victim/claimant compensation claims received daily. The second position provides clerical support for the VCAP. This position assures that all data and bills for incoming claim forms are entered daily and gives Emergency Awards priority status for entering into the claim processing system. This position also assures that all incoming mail is opened and logged, mails acknowledgement letters to victims and claimant, sends notices of decision to victims and claimant and the victim service agencies, and provides assistance to other staff with responsibilities such as filing and copying.

Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

During this reporting period, there were no changes regarding compensation. However, changes have been drafted to the current Crime Victims Act with the hopes of expanding benefits in the future.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

The Victims Compensation Program and State VOCA Victim Assistance Coordinator are both within the same office in Pennsylvania. There is a very close working relationship. The Victims Compensation Assistance Program Manager attends staff meetings of the Victim Service Program that houses the VOCA Assistance Coordinator. Since the Deputy Director now oversees both areas, it provides a better source of communication among the programs. This is an ideal working situation which quickly addresses any barriers that may arise. Victims compensation also works closely with partners to ensure barriers are addressed immediately. Through committee structures at the Pennsylvania Commission on Crime and Delinquency, staff have access to Criminal Justice Advisory Boards which have the ability to coordinate with law enforcement, courts, etc. The PCCD, Office of Victim Services also has a very good working relationship with the Pennsylvania District Attorneys Association to quickly address barriers that may arise with prosecutor offices.

10. Please explain any public outreach efforts to improve awareness of your program.

Pennsylvania continues to promote the victims compensation program using its own website, the app, newsletter articles, pamphlets, brochures (especially the law enforcement brochures that were developed for law enforcement to provide at the time of the crime) and various other outreach such as presentation and conference participation. Staff participated in several legislative community events in which information related to Victims Compensation was shared.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Program submitted a State Performance Plan for Fiscal year 2018-2019. The following performance measures were reported: Average processing time for claims (13 weeks); percentage of victims who are satisfied with the services provided by VCAP (82%); number of claims receiving payment through VCAP (9,576); number of VCAP claimant s served who are victims or survivors of violent crime as defined by UCR (11,991); number of claims denied for payment (420); and total amount paid by VCAP to claimants annually(\$13,314,830.98).

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

None at this time.

Date certified: November 14, 2019