Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: RI Office of the General Treasurer

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:	284
Q2: Jan-Mar 2019:	280
Q3: Apr-Jun 2019:	346
Q4: Jul-Sep 2019:	347
Annual:	1,257

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	284
Q2: Jan-Mar 2019:	279
Q3: Apr-Jun 2019:	346
Q4: Jul-Sep 2019:	347
Annual:	1,256

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	2	3	3	3	11
Asian	6	3	6	0	15
Black or African American	36	22	55	42	155
Hispanic or Latino	59	59	86	103	307
Native Hawaiian or Other Pacific Islander	0	0	0	1	1
White Non-Latino or Caucasian	153	142	162	148	605
Some Other Race	5	8	4	12	29
Multiple Races	6	8	3	9	26
Not Reported	17	34	27	29	107
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	284	279	346	347	1256
B. GENDER					
Male	60	61	75	68	264
Female	223	217	271	276	987
Not Reported	1	1	0	3	5
Not Tracked	0	0	0	0	0
Gender Total	284	279	346	347	1256
C. AGE					
Age 0- 12	32	29	34	35	130
Age 13- 17	22	21	21	27	91
Age 18- 24	48	46	60	45	199
Age 25- 59	166	158	211	218	753
Age 60 and Older	6	13	10	12	41
Not Reported	10	12	10	10	42
Not Tracked	0	0	0	0	0
Age Total	284	279	346	347	1256

Date certified: October 2, 2019

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2018:

   Victims and indirect victims generally count as separate applications

   Q2: Jan-Mar 2019:

   Victims and indirect victims generally count as separate applications

   Q3: Apr-Jun 2019:

   Victims and indirect victims generally count as separate applications

   Q4: Jul-Sep 2019:

   Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2018: 282

   Q2: Jan-Mar 2019: 278

   Q3: Apr-Jun 2019: 343

   Q4: Jul-Sep 2019: 344

   Annual: 1,247

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2018: 202

   Q2: Jan-Mar 2019: 168

   Q3: Apr-Jun 2019: 228

   Q4: Jul-Sep 2019: 210

   Annual: 808

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2018: 95

   Q2: Jan-Mar 2019: 81

   Q3: Apr-Jun 2019: 119

   Q4: Jul-Sep 2019: 108

   Annual: 403

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	6	3	3	7	19
B. Failure to report to police	6	6	14	13	39
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	14	14	25	22	75
D. Incomplete information	10	2	6	4	22
E. Contributory misconduct	7	11	12	5	35
F. Ineligible crime	33	28	48	38	147
G. Ineligible application	19	17	11	18	65
Other	0	0	0	1	1

Denial explanation:

Qtr 4: Victim had a warrant. The program is unable to obtain the criminal record of a victim while a warrant is pending. Eligibility in RI requires the victim to have no violent felony convictions within the past 5 years, so without the ability to obtain the criminal record, we are unable to process the application at this time.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2018: Not applicable to my state's process

   Q2: Jan-Mar 2019: Not applicable to my state's process

   Q3: Apr-Jun 2019: Not applicable to my state's process

   Q4: Jul-Sep 2019: Not applicable to my state's process

   Annual: 0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$0	$0	$0	$0	$0	$0	$297	$0	■	$0	$0	$297	0	1	0	0	0
Assault	102	$0	$0	$20,853	$0	$73,733	$7,407	$116,312	$0	■	$0	$0	$218,306	0	65	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	3	$0	$0	$0	$0	$0	$308	$5,002	$0	■	$0	$0	$5,310	0	2		0	0
Child Pornography										■								
Child Sexual Abuse	19	$0	$0	$480	$0	$4,171	$13,473	$7,055	$0	$0	$0	$0	$25,180	0	11		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	7	$0	$32,440	$0	$29,011	$0	$265	$2,250	$0	■	$0	$0	$63,966	0	1	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	2	$0	$0	$0	$0	$227	$0	$0	$0	■	$0	$0	$227	0	0	0	0	0
Robbery	3	$0	$0	$1,826	$0	$769	$0	$1,083	$0	■	$0	$0	$3,678	0	1	0	0	0
Sexual Assault	13	$0	$0	$0	$0	$259	$704	$4,757	$0	$7,959	$0	$0	$13,679	0	4	0	0	0
Stalking										■								
Terrorism										■								
Total	150	$0	$32,440	$23,159	$29,011	$79,159	$22,157	$136,756	$0	$7,959	$0	$0	$330,642	0	85	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	82	$0	$0	$22,458	$0	$16,433	$3,287	$76,318	$0	■	$0	$0	$118,496	0	54	0	0	0
Burglary										■								
Child Physical Abuse/Neglect	5	$0	$0	$0	$0	$60	$516	$8,039	$0	■	$0	$0	$8,615	0	4		0	0
Child Pornography										■								
Child Sexual Abuse	23	$0	$0	$421	$0	$3,456	$6,577	$13,293	$0	$0	$0	$0	$23,746	0	10		0	0
DUI/DWI	2	$0	$0	$312	$0	$1,720	$0	$0	$0	■	$0	$0	$2,032	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	11	$0	$15,000	$0	$58,707	$0	$1,719	$500	$0	■	$0	$0	$75,927	0	2	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$0	$0	$0	$0	$103	$0	$0	$0	■	$0	$0	$103	0	0	0	0	0
Robbery	5	$0	$0	$304	$0	$0	$1,350	$1,083	$0	■	$0	$0	$2,737	0	1	0	0	0
Sexual Assault	10	$0	$0	$0	$0	$808	$1,231	$4,700	$0	$683	$0	$0	$7,423	0	3	0	0	0
Stalking										■								
Terrorism										■								
Total	139	$0	$15,000	$23,495	$58,707	$22,580	$14,680	$103,933	$0	$683	$0	$0	$239,078	0	74	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	89	$ 0	$ 0	$ 33,253	$ 0	$ 39,532	$ 4,551	$ 62,297	$ 0		$ 0	$ 0	$ 139,634	0	54	0	0	0
Burglary	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 2,850	$ 0		$ 0	$ 0	$ 2,850	0	0	0	0	0
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 0	$ 0	$ 0	$ 490	$ 2,750	$ 0		$ 0	$ 0	$ 3,240	0	3		0	0
Child Pornography	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,400	$ 0		$ 0	$ 0	$ 1,400	0	1		0	0
Child Sexual Abuse	26	$ 0	$ 0	$ 252	$ 0	$ 114	$ 10,429	$ 12,662	$ 0	$ 0	$ 0	$ 0	$ 23,456	0	11		0	0
DUI/DWI	2	$ 0	$ 0	$ 0	$ 0	$ 3,793	$ 0	$ 0	$ 0		$ 0	$ 0	$ 3,793	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	7	$ 0	$ 15,350	$ 0	$ 24,020	$ 0	$ 451	$ 0	$ 0		$ 0	$ 0	$ 39,821	0	1	0	0	0
Human Trafficking	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 270	$ 997	$ 0		$ 0	$ 0	$ 1,267	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes																		
Robbery	5	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,800	$ 3,123	$ 0		$ 0	$ 0	$ 4,923	0	1	0	0	0
Sexual Assault	13	$ 0	$ 0	$ 0	$ 0	$ 635	$ 665	$ 1,511	$ 0	$ 7,742	$ 0	$ 0	$ 10,553	0	2	0	0	0
Stalking																		
Terrorism																		
Total	150	$ 0	$ 15,350	$ 33,505	$ 24,020	$ 44,073	$ 18,656	$ 87,590	$ 0	$ 7,742	$ 0	$ 0	$ 230,936	0	73	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars) — **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	83	$ 0	$ 0	$ 24,891	$ 0	$ 44,238	$ 2,796	$ 63,193	$ 0	■	$ 0		$ 135,118	0	55	1	0	0
Burglary	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 3,256	$ 0	■	$ 0	$ 0	$ 3,256	0	1	0	0	0
Child Physical Abuse/Neglect	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 406	$ 210	$ 0	■	$ 0	$ 0	$ 616	0	2		0	0
Child Pornography										■								
Child Sexual Abuse	22	$ 0	$ 0	$ 729	$ 0	$ 334	$ 9,011	$ 0	$ 0	$ 583	$ 0	$ 0	$ 10,657	0	7		0	0
DUI/DWI	2	$ 0	$ 0	$ 25,000	$ 0	$ 20	$ 0	$ 0	$ 0	■	$ 0	$ 0	$ 25,020	0	0	0	0	0
Fraud/Financial Crimes										■								
Homicide	11	$ 0	$ 2,544	$ 0	$ 70,643	$ 0	$ 631	$ 0	$ 0	■	$ 0	$ 0	$ 73,818	0	1	0	0	0
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 180	$ 0	$ 0	■	$ 0	$ 0	$ 180	0	0	0	0	0
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 966	$ 0	■	$ 0	$ 0	$ 966	0	0	0	0	0
Other Vehicular Crimes										■								
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 720	$ 424	$ 0	■	$ 0	$ 0	$ 1,144	0	1	0	0	0
Sexual Assault	16	$ 0	$ 0	$ 0	$ 0	$ 1,258	$ 1,830	$ 1,450	$ 0	$ 4,753	$ 0	$ 0	$ 9,291	0	3	0	0	0
Stalking	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 8,823	$ 0	■	$ 0	$ 0	$ 8,823	0	1	0	0	0
Terrorism										■								
Total	143	$ 0	$ 2,544	$ 50,620	$ 70,643	$ 45,850	$ 15,574	$ 78,321	$ 0	$ 5,336	$ 0	$ 0	$ 268,888	0	71	1	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$0	$0	$0	$0	$0	$0	$297	$0	■	$0	$0	$297	0	1	0		0	0
Assault	356	$0	$0	$101,455	$0	$173,935	$18,041	$318,121	$0	■	$0	$0	$611,553	0	228	1		0	0
Burglary	2	$0	$0	$0	$0	$0	$0	$6,106	$0	■	$0	$0	$6,106	0	1	0		0	0
Child Physical Abuse/Neglect	14	$0	$0	$0	$0	$60	$1,720	$16,000	$0	■	$0	$0	$17,780	0	11			0	0
Child Pornography	1	$0	$0	$0	$0	$0	$0	$1,400	$0	■	$0	$0	$1,400	0	1			0	0
Child Sexual Abuse	90	$0	$0	$1,882	$0	$8,075	$39,490	$33,010	$0	$583	$0	$0	$83,040	0	39			0	0
DUI/DWI	6	$0	$0	$25,312	$0	$5,532	$0	$0	$0	■	$0	$0	$30,844	0	0	0		0	0
Fraud/Financial Crimes										■									
Homicide	36	$0	$65,334	$0	$182,381	$0	$3,067	$2,750	$0	■	$0	$0	$253,531	0	5	0		0	0
Human Trafficking	3	$0	$0	$0	$0	$0	$450	$997	$0	■	$0	$0	$1,447	0	0	0		0	0
Kidnapping	1	$0	$0	$0	$0	$0	$0	$966	$0	■	$0	$0	$966	0	0	0		0	0
Other Vehicular Crimes	3	$0	$0	$0	$0	$330	$0	$0	$0	■	$0	$0	$330	0	0	0		0	0
Robbery	15	$0	$0	$2,130	$0	$769	$3,870	$5,713	$0	■	$0	$0	$12,482	0	4	0		0	0
Sexual Assault	52	$0	$0	$0	$0	$2,960	$4,430	$12,419	$0	$21,137	$0	$0	$40,946	0	12	0		0	0
Stalking	2	$0	$0	$0	$0	$0	$0	$8,823	$0	■	$0	$0	$8,823	0	1	0		0	0
Terrorism										■									
Total	582	$0	$65,334	$130,780	$182,381	$191,661	$71,067	$406,601	$0	$21,721	$0	$0	$1,069,544	0	303	1		0	0

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   No significant change

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 13

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt of the application, we contact the victim/claimant to acknowledge receipt, obtain any additional information we may need, determine safest way to send correspondence, and explain next steps. We then request the relevant police reports, and victim's State criminal record. Once we receive, the claim is submitted for a decision. Once the decision is made, we send a letter with the decision, and next steps vie regular and certified mail, or email if this is the preferred contact method.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   None

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   We partner with the victim specialists in the FBI and US Attorney's local offices, and attend regular meetings with them.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   We have been out in the community more, and created a "mobile office" where we can set up at an off site location and fully process applications. We have been able to answer more questions directly and assist in completing applications by going to places we know victims frequent such as police stations, courts, hospitals, and welfare offices.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   We previously used Administrative funds for partial salary coverage. Beginning with fiscal 2020, we will shift that to assist with training, conferences, and operations costs. This will allow our staff to better serve victims as they will be trained on new issues they face. Without this funding, staff would not be able to attend training or conferences as the program has a very limited budget for expenses other than claim payouts.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   Relocation payments for rent in a new apartment were limited to funds needed for first 2 months and security deposit. Previously, we paid $5,000 toward rent on nearly all approved relocation claims.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   We have strong partnerships in the private sector with many victim service agencies, as well as most police departments within the state, and the attorney general's office. We are in constant communication with them and both attend and host training sessions to learn more about what they do, and so they can learn more about our program to help them feel more empowered with their victims to navigate the process. We also take on most of the burden of document gathering ourselves to make the process as seamless as possible for victims

10. **Please explain any public outreach efforts to improve awareness of your program.**

    As mentioned in the answer above for question 6, we have created mobile office days. On these days, staff set up at an off site location such as a hospital, police station, court, welfare office, etc. The staff make their presence known and proactively seek out victims who may not already know about the program. Staff are able to answer questions directly, assist in completing applications, and begin processing them while off site.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

    We provide an annual report to our legislature but it contains the same information as this report.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

   N/A

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