Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Utah Office for Victims of Crime

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:	2,257
Q2: Jan-Mar 2019:	2,322
Q3: Apr-Jun 2019:	2,280
Q4: Jul-Sep 2019:	2,212
Annual:	9,071

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:	2,257
Q2: Jan-Mar 2019:	2,322
Q3: Apr-Jun 2019:	2,280
Q4: Jul-Sep 2019:	2,212
Annual:	9,071

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	51	55	61	37	204
Asian	19	27	23	14	83
Black or African American	31	30	46	37	144
Hispanic or Latino	328	322	352	312	1314
Native Hawaiian or Other Pacific Islander	25	28	20	26	99
White Non-Latino or Caucasian	1092	1163	1161	1056	4472
Some Other Race	55	48	61	54	218
Multiple Races	0	0	0	0	0
Not Reported	656	649	556	676	2537
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	2257	2322	2280	2212	9071
B. GENDER					
Male	406	460	439	421	1726
Female	1851	1862	1841	1791	7345
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	2257	2322	2280	2212	9071
C. AGE					
Age 0- 12	305	277	245	275	1102
Age 13- 17	708	703	677	726	2814
Age 18- 24	445	452	459	438	1794
Age 25- 59	742	821	837	701	3101
Age 60 and Older	41	58	46	51	196
Not Reported	16	11	16	21	64
Not Tracked	0	0	0	0	0
Age Total	2257	2322	2280	2212	9071

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2018:

   Only one application is usually counted per crime

   Q2: Jan-Mar 2019:

   Only one application is usually counted per crime

   Q3: Apr-Jun 2019:

   Only one application is usually counted per crime

   Q4: Jul-Sep 2019:

   Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2018:   1,946

   Q2: Jan-Mar 2019:   2,322

   Q3: Apr-Jun 2019:   2,280

   Q4: Jul-Sep 2019:   2,212

   Annual: 8,760

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2018:   1,317

   Q2: Jan-Mar 2019:   1,726

   Q3: Apr-Jun 2019:   1,593

   Q4: Jul-Sep 2019:   1,177

   Annual: 5,813

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2018:   629

   Q2: Jan-Mar 2019:   470

   Q3: Apr-Jun 2019:   687

   Q4: Jul-Sep 2019:   1,035

   Annual: 2,821

Reason(s) for denial or close status applicable for the reporting period:

Population	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	1	0	0	1
B. Failure to report to police	6	4	2	2	14
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	140	128	127	79	474
D. Incomplete information	256	162	201	152	771
E. Contributory misconduct	53	48	24	18	143
F. Ineligible crime	125	91	108	62	386
G. Ineligible application	49	33	27	19	128
Other	0	3	198	703	904

Denial explanation:

Qtr 2: Withdrew Claim or application

Qtr 3: Pending Determination

Qtr 4: Withdraw claim 3, pending no decission made 700

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2018:   424

   Q2: Jan-Mar 2019:   454

   Q3: Apr-Jun 2019:   442

   Q4: Jul-Sep 2019:   454

   Annual: 1,774

Date certified: November 15, 2019

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										███								
Assault	398	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 647,233	$ 647,233	NT	247	NT	NT	NT
Burglary										███								
Child Physical Abuse/Neglect	38	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 21,798	$ 21,798	NT	NT			NT	NT
Child Pornography										███								
Child Sexual Abuse	249	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	$ 125,840	$ 125,840	NT	NT		NT	NT
DUI/DWI	14	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 86,852	$ 86,852	NT	NT	NT	NT	NT
Fraud/Financial Crimes										███								
Homicide	9	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 70,764	$ 70,764	NT	4	NT	NT	NT
Human Trafficking	1	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 70	$ 70	NT	NT	NT	NT	NT
Kidnapping	8	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 35,270	$ 35,270	NT	5	NT	NT	NT
Other Vehicular Crimes	3	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 9,133	$ 9,133	NT	NT	NT	NT	NT
Robbery	28	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 29,824	$ 29,824	NT	4	NT	NT	NT
Sexual Assault	549	NT	NT	NT	NT	NT	NT	NT	NT	$ 329,446	NT	$ 58,557	$ 388,003	NT	280	NT	NT	NT
Stalking	3	NT	NT	NT	NT	NT	NT	NT	NT	███	NT	$ 1,560	$ 1,560	NT	2	NT	NT	NT
Terrorism										███								
Total	1,300	NT	NT	NT	NT	NT	NT	NT	NT	$ 329,446	NT	$ 1,086,902	$ 1,416,347	NT	542	NT	NT	NT

* Other expense explanations

Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

You added "Other" crime types: Violation of Protective Order 11 $7375.70. Homicide Related 12 $4546.53 Other 106 $46395.96

PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	427	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 658,966	$ 658,966	NT	265	NT	NT	NT
Burglary										■								
Child Physical Abuse/Neglect	35	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 38,465	$ 38,465	NT	NT		NT	NT
Child Pornography										■								
Child Sexual Abuse	262	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 108,237	$ 108,237	NT	NT		NT	NT
DUI/DWI	9	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 25,371	$ 25,371	NT	NT	NT	NT	NT
Fraud/Financial Crimes										■								
Homicide	22	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 114,200	$ 114,200	NT	11	NT	NT	NT
Human Trafficking	1	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 624	$ 624	NT	NT	NT	NT	NT
Kidnapping	10	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 1	$ 1	NT	5	NT	NT	NT
Other Vehicular Crimes	8	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 55,819	$ 55,819	NT	NT	NT	NT	NT
Robbery	31	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 29,032	$ 29,032	NT	5	NT	NT	NT
Sexual Assault	595	NT	NT	NT	NT	NT	NT	NT	NT	$ 349,081	NT	$ 109,134	$ 458,215	NT	303	NT	NT	NT
Stalking	8	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 3,153	$ 3,153	NT	7	NT	NT	NT
Terrorism										■								
Total	1,408	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 349,081	$ 0	$ 1,143,002	$ 1,492,083	NT	596	NT	NT	NT

* Other expense explanations

Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Human Trafficking	We do not track expense types paid
Kidnapping	Refunds hit this period for expenses last quarter (6711.75)
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

You added "Other" crime types: Violation of Protective order 16 - $10,799.78. Homicide related 12 - $9,220.76. Other 121 - $127,782.07 Kidnapping ($6711.75)

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

EXPENSE TYPES PAID (in dollars) | **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	398	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 737,806	$ 737,806	NT	247	NT	NT	NT
Burglary										■								
Child Physical Abuse/Neglect	35	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 24,551	$ 24,551	NT	NT			NT	NT
Child Pornography										■								
Child Sexual Abuse	250	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	$ 162,538	$ 162,538	NT	NT		NT	NT
DUI/DWI	10	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 10,329	$ 10,329	NT	NT	NT	NT	NT
Fraud/Financial Crimes										■								
Homicide	12	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 63,842	$ 63,842	NT	6	NT	NT	NT
Human Trafficking										■								
Kidnapping	4	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 7,119	$ 7,119	NT	3	NT	NT	NT
Other Vehicular Crimes	6	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 48,708	$ 48,708	NT	NT	NT	NT	NT
Robbery	25	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 24,461	$ 24,461	NT	4	NT	NT	NT
Sexual Assault	460	NT	NT	NT	NT	NT	NT	NT	NT	$ 289,656	NT	$ 51,033	$ 340,689	NT	237	NT	NT	NT
Stalking	9	NT	NT	NT	NT	NT	NT	NT	NT	■	NT	$ 6,101	$ 6,101	NT	6	NT	NT	NT
Terrorism										■								
Total	1,209	NT	NT	NT	NT	NT	NT	NT	NT	$ 289,656	NT	$ 1,136,487	$ 1,426,144	NT	503	NT	NT	NT

* Other expense explanations

Assault	we do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

You added "Other" crime types: Violatonf of Protective order 17-$12,369.26. Homicide related 19 - $22,950.50. Other 107 - $119,785.47

PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	NA	NA	NA	NA	NA	NA	■	NA	$ 1,500	$ 1,500	NA	1	NA	NA	NA
Assault	339	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 558,959	$ 558,959	NA	210	NA	NA	NA
Burglary										■								
Child Physical Abuse/Neglect	29	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 34,753	$ 34,753	NA	NA		NA	NA
Child Pornography										■								
Child Sexual Abuse	235	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 82,816	$ 82,816	NA	NA		NA	NA
DUI/DWI	8	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 37,359	$ 37,359	NA	NA	NA	NA	NA
Fraud/Financial Crimes										■								
Homicide	15	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 93,597	$ 93,597	0	15	0	0	0
Human Trafficking										■								
Kidnapping	6	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 10,912	$ 10,912	0	4	0	0	0
Other Vehicular Crimes	3	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 22,743	$ 22,743	0	0	0	0	0
Robbery	18	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 11,312	$ 11,312	0	3	0	0	0
Sexual Assault	718	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 320,902	$ 0	$ 218,182	$ 539,083	0	366	0	0	0
Stalking	8	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0	$ 3,678	$ 3,678	0	7	0	0	0
Terrorism										■								
Total	1,380	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 320,902	$ 0	$ 1,075,812	$ 1,396,713	0	606	0	0	0

* Other expense explanations

Arson	We do not track expense types paid
Assault	We do not track expense types paid
Child Physical Abuse/Neglect	We do not track expense types paid
Child Sexual Abuse	We do not track expense types paid
DUI/DWI	We do not track expnese types paid
Homicide	We do not track expense types paid
Kidnapping	We do not track expense types paid
Other Vehicular Crimes	We do not track by expense types paid
Robbery	We do not track expense types paid
Sexual Assault	We do not track expnese types paid except for Forensic Exams
Stalking	We do not track by expense types paid

You added "Other" crime types: Violation of Protective Order 10 -$6,216.38 and Homicide related 11-$25,557.27 and Other 83 $46,828.74

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	NA	NA	NA	NA	NA	NA	▮	NA	$ 1,500	$ 1,500	NA	1	NA	NA	NA
Assault	1,562	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 2,602,965	$ 2,602,965	NA	969	NA	NA	NA
Burglary										▮								
Child Physical Abuse/Neglect	137	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 119,568	$ 119,568	NA	NA		NA	NA
Child Pornography										▮								
Child Sexual Abuse	996	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 479,430	$ 479,430	NA	NA		NA	NA
DUI/DWI	41	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 159,910	$ 159,910	NA	NA	NA	NA	NA
Fraud/Financial Crimes										▮								
Homicide	58	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 342,404	$ 342,404	0	36	0	0	0
Human Trafficking	2	NT	NT	NT	NT	NT	NT	NT	NT	▮	NT	$ 694	$ 694	NT	NT	NT	NT	NT
Kidnapping	28	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 53,303	$ 53,303	0	17	0	0	0
Other Vehicular Crimes	20	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 136,402	$ 136,402	0	0	0	0	0
Robbery	102	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 94,630	$ 94,630	0	16	0	0	0
Sexual Assault	2,322	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,289,084	$ 0	$ 436,905	$ 1,725,989	0	1,186	0	0	0
Stalking	28	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	▮	$ 0	$ 14,492	$ 14,492	0	22	0	0	0
Terrorism										▮								
Total	5,297	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,289,084	$ 0	$ 4,442,203	$ 5,731,287	0	2,247	0	0	0

Date certified: November 15, 2019

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   There has not been a significant change.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 56

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application is received it is entered into UOVC's database and is assigned to the next Reparations Officer next in line. Letters are automatic generated, one to the victim acknowledging the receipt of the application and a second letter to the Law Enforcement agency requesting a copy of the police report. Once the police report is obtained and other information if needed, the Reparations Officer rendered a decision. Once a decision is rendered a letter either an approval or denial goes out to the victim. If it is a denial letter it will state the reason for the denial. If it is an approval letter, it will contain the services approved, therapy, medical etc. Also the approval letter will have attached all necessary forms needed for services, treatment plan, mileage or travel forms etc.

3. **Does your state have a victim satisfaction survey?**

   No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   None

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   UOVC continues to have strong alliance and collaborative relationship with the State's Tribal and Federal entities.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   UVOC continues to apply SUCCESS processes which has continually increased process speeds while at the same time increases the levels of customer services to victims.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   The VOCA Administrative funds continue to be a valuable resource to the State of Utah in helping to meet the needs of victims of violent crime statewide. Administrative funds are used to hire additional temporary staff to help with workloads to assist victims in a timely matter. Because of these funds we are able to keep the additional rental space for our training resource center. Continue to update our technology to be able to hold trainings statewide webinars for all the different agencies who asset victims statewide.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

   No

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

   Our office also administers the VOCA Assistance, VAWA Assistance and SASP Assistance grants for our State. Our compensation processing staff meet and train alongside our victim assistance staff as well as victim advocates and service providers from around the our State. They are also involved in needs assessment and other planning meetings with stake holders statewide. Our office coordinates the Utah Council on Victims of Crime, a statutory body with the responsibility of driving policy and law that effect victims. The Council is composed of 24 voting members and is comprised of leaders from law enforcement, prosecution, US Attorney and other agencies. Our office Director is the Chair of the Legislative and Public Policy sub-committe for the Council and is very involved in the state's annual legislative session. The office initiated extensive outreach to Native American communities. Multiple compensation and assistance staff members are sitting members on the Utah Tribal and Native American Issues Committee and with our Director attends all Utah Tribal Leaders' meeting to be accountable to and report to Tribal leaders any success, solutions and ongoing issues regarding victimization in Tribal areas.

10. **Please explain any public outreach efforts to improve awareness of your program.**

    UOVC utilizes staff members, our office Victim Advocates, Reparations Program manager and the Director to conduct public outreach and training services for the Compensation program Hospitals, schools, tribal leaders, police agencies and police academy, non profit agencies just to list a few.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Monthly automated statistical reports are run on Reparations Officer case loads to show the following: 1. Claims assigned to each Officer for the reporting period. 2. Claims approved by each Officer. 3. Claims denied by each Officer. 4. Claims closed by each Officer. 5. Total claims completed by each Officer. 6. The average processing time of each Officer. Note: The results obtained by these statistics reports show UOVC's average processing time from the date of received to the day of determination is 57 days. The results obtained by these statistics also show the average processing time from the date of the determination to when the first payment is made is 30 days.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

No Additional comments.

Date certified: November 15, 2019