

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Vermont Center for Crime Victim Services

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	1	2	4	2	9
Asian	2	3	3	0	8
Black or African American	2	1	3	4	10
Hispanic or Latino	2	1	1	3	7
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	81	80	71	83	315
Some Other Race	2	0	0	1	3
Multiple Races	2	2	2	5	11
Not Reported	26	31	38	56	151
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	118	120	122	154	514
B. GENDER					
Male	26	21	17	19	83
Female	52	55	62	70	239
Not Reported	40	44	43	65	192
Not Tracked	0	0	0	0	0
Gender Total	118	120	122	154	514
C. AGE					
Age 0- 12	13	14	8	11	46
Age 13- 17	7	11	13	13	44
Age 18- 24	15	14	11	14	54
Age 25- 59	67	70	78	99	314
Age 60 and Older	14	10	8	14	46
Not Reported	2	1	4	3	10
Not Tracked	0	0	0	0	0
Age Total	118	120	122	154	514

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2019:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2019:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2019:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	4	0	2	6
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	0	0	0	0	0
F. Ineligible crime	5	11	5	6	27
G. Ineligible application	2	1	2	1	6
Other	-	-	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	46	\$ 305	\$ 0	\$ 8,192	\$ 0	\$ 8,039	\$ 2,780	\$ 14,269	\$ 80		\$ 2,781	\$ 5,825	\$ 42,271	0	32	0	0	0
Burglary	2	\$ 0	\$ 0	\$ 483	\$ 0	\$ 0	\$ 0	\$ 1,725	\$ 0		\$ 0	\$ 477	\$ 2,685	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 280	\$ 700	\$ 0		\$ 1,837		\$ 2,817	0	1		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 200	\$ 0	\$ 0		\$ 0	\$ 0	\$ 200	0	0		0	0
Child Sexual Abuse	28	\$ 0	\$ 288	\$ 1,293	\$ 0	\$ 0	\$ 8,111	\$ 0	\$ 0	\$ 163	\$ 961	\$ 1,184	\$ 11,999	0	2		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 1,591	\$ 1,591	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 230	\$ 230	0	0	1	0	0
Homicide	20	\$ 0	\$ 0	\$ 14,196	\$ 5,705	\$ 81	\$ 1,358	\$ 54	\$ 0		\$ 1,912	\$ 129	\$ 23,435	0	6	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 412	\$ 0	\$ 0		\$ 0		\$ 412	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 928	\$ 0	\$ 73	\$ 0	\$ 0	\$ 0		\$ 0	\$ 500	\$ 1,501	0	0	0	0	0
Robbery																		
Sexual Assault	39	\$ 0	\$ 0	\$ 526	\$ 0	\$ 61	\$ 5,180	\$ 3,525	\$ 0	\$ 20,402	\$ 551	\$ 2,529	\$ 32,773	0	4	0	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 746	\$ 0	\$ 746	0	0	0	0	0
Terrorism																		
Total	146	\$ 305	\$ 288	\$ 25,618	\$ 5,705	\$ 8,254	\$ 18,321	\$ 20,273	\$ 80	\$ 20,565	\$ 8,786	\$ 12,464	\$ 120,660	0	45	1	0	0

*** Other expense explanations**

Assault Alternative therapy \$720.00; Security systems \$5,044.73; phone minutes \$59.98 = \$5,824.71
 Burglary Doors (property) \$279.06; Security system 197.65 = \$476.71
 Child Sexual Abuse Security system \$1,184.02
 DUI/DWI Alternative therapy (massage therapy) \$1,590.84
 Fraud/Financial Crimes Security system \$229.99
 Homicide Health care premium \$128.89
 Other Vehicular Crimes Security system \$499.99
 Sexual Assault Security systems \$2,528.83

You added "Other" crime types: (1) Petit Larceny w/ \$210.00 mental health counseling

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 1,500	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,500	0	0	0	0	0
Assault	50	\$ 438	\$ 0	\$ 8,738	\$ 0	\$ 31,946	\$ 2,149	\$ 9,995	\$ 1,634		\$ 4,423	\$ 60	\$ 59,383	0	32	0	0	0
Burglary	2	\$ 0	\$ 0	\$ 961	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 961	0	0	0	0	0
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 4,893	\$ 0	\$ 0	\$ 490	\$ 170	\$ 0		\$ 0	\$ 0	\$ 5,553	0	0	0	0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 400	\$ 0	\$ 0		\$ 0	\$ 0	\$ 400	0	0	0	0	0
Child Sexual Abuse	28	\$ 0	\$ 0	\$ 2,649	\$ 0	\$ 557	\$ 6,441	\$ 1,675	\$ 78	\$ 3,450	\$ 1,316	\$ 0	\$ 16,167	0	2	0	0	0
DUI/DWI																		
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 2,970	\$ 0	\$ 2,970	0	0	1	0	0
Homicide	22	\$ 0	\$ 0	\$ 717	\$ 10,915	\$ 198	\$ 3,658	\$ 0	\$ 0		\$ 2,097	\$ 250	\$ 17,836	0	5	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 700	\$ 0	\$ 0		\$ 0	\$ 0	\$ 700	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 350	\$ 0	\$ 0		\$ 0	\$ 0	\$ 350	0	0	0	0	0
Robbery																		
Sexual Assault	34	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,040	\$ 1,055	\$ 0	\$ 22,754	\$ 207	\$ 0	\$ 28,057	0	3	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 4,827	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		\$ 51	\$ 0	\$ 6,378	0	0	0	0	0
Terrorism																		
Total	147	\$ 1,938	\$ 0	\$ 22,784	\$ 10,915	\$ 32,701	\$ 18,228	\$ 14,395	\$ 1,712	\$ 26,204	\$ 8,096	\$ 3,280	\$ 140,253	0	42	1	0	0

* Other expense explanations

Assault Alternative therapy \$60.00
 Fraud/Financial Crimes Security system \$2,970.01
 Homicide Pet cremation \$250.00

You added "Other" crime types: •(3) Petit Larceny w/ \$70.00 mental health counseling; \$2,000.00 security system; \$100.00 replacement service-cell phone = \$2,170.00 •(1) Grand Larceny w/ \$2,768.74 medical = \$2,768.74 Total spent "other" crime type: \$4,938.74

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	49	\$ 123	\$ 0	\$ 10,042	\$ 0	\$ 8,288	\$ 2,479	\$ 8,225	\$ 955		\$ 1,276	\$ 3,971	\$ 35,359	0	34	0	0	0
Burglary																		
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 2,000	\$ 0	\$ 0	\$ 445	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,445	0	0		0	0
Child Pornography																		
Child Sexual Abuse	37	\$ 0	\$ 250	\$ 9,955	\$ 0	\$ 253	\$ 9,368	\$ 1,113	\$ 0	\$ 6,324	\$ 2,618	\$ 0	\$ 29,880	0	1		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 6,000	\$ 0	\$ 1,487	\$ 89	\$ 0	\$ 136		\$ 0	\$ 0	\$ 7,712	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 350	\$ 0	\$ 0		\$ 9	\$ 0	\$ 359	0	0	0	0	0
Homicide	31	\$ 400	\$ 0	\$ 16,294	\$ 15,887	\$ 309	\$ 1,950	\$ 0	\$ 59		\$ 13,206	\$ 0	\$ 48,104	3	4	0	0	0
Human Trafficking	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,171	\$ 552	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,723	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	4	\$ 0	\$ 0	\$ 513	\$ 5,179	\$ 0	\$ 280	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,972	0	0	0	0	0
Robbery																		
Sexual Assault	38	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,395	\$ 0	\$ 0	\$ 28,464	\$ 859	\$ 2,346	\$ 38,064	0	3	1	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,589	\$ 0		\$ 312	\$ 0	\$ 3,901	0	1	0	0	0
Terrorism																		
Total	169	\$ 523	\$ 250	\$ 44,803	\$ 21,066	\$ 12,508	\$ 21,908	\$ 12,927	\$ 1,150	\$ 34,788	\$ 18,280	\$ 6,317	\$ 174,520	3	43	1	0	0

* Other expense explanations

Assault Property (door) \$722.26; Security systems \$1,998.41 +\$962.99=\$2,961.40; Pet care \$287.80 (boarding a pet)
 Sexual Assault \$2,346.00 (security system)

You added "Other" crime types: • 1 case: Petit Larceny w/ \$140.00 mental health counseling • 1 case : Disturbing the peace by electronic device w/ \$41.03 lost wages • 1 case : Grand larceny of residence w/ \$486.39 travel expense (airfare) • 1 case : Unlawful Trespass/Criminal Threatening w/ \$1939.90 rent & emergency housing

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 572	\$ 0		\$ 0	\$ 5,000	\$ 5,572	0	0	0	0	0
Assault	48	\$ 2,268	\$ 680	\$ 33,518	\$ 0	\$ 3,110	\$ 2,565	\$ 10,570	\$ 1,105		\$ 2,736	\$ 3,875	\$ 60,428	0	37	1	0	0
Burglary	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 2,358	\$ 2,358	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 330	\$ 0	\$ 0		\$ 0	\$ 0	\$ 330	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	32	\$ 0	\$ 0	\$ 7,126	\$ 0	\$ 0	\$ 7,329	\$ 2,086	\$ 0	\$ 4,462	\$ 1,383	\$ 0	\$ 22,386	0	1	0	0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 6,000	\$ 695	\$ 4,000	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,695	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	29	\$ 0	\$ 0	\$ 1,636	\$ 21,385	\$ 40	\$ 1,732	\$ 195	\$ 0		\$ 3,398	\$ 2,555	\$ 30,941	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 12,000	\$ 0	\$ 899	\$ 0	\$ 0	\$ 0		\$ 940	\$ 0	\$ 13,839	0	0	0	0	0
Robbery																		
Sexual Assault	29	\$ 0	\$ 0	\$ 171	\$ 0	\$ 0	\$ 5,040	\$ 0	\$ 0	\$ 26,103	\$ 500	\$ 139	\$ 31,954	0	2	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 963	\$ 0		\$ 0	\$ 58	\$ 1,021	0	0	0	0	0
Terrorism																		
Total	150	\$ 2,268	\$ 680	\$ 60,451	\$ 22,080	\$ 8,049	\$ 16,996	\$ 14,386	\$ 1,105	\$ 30,565	\$ 8,958	\$ 13,986	\$ 179,523	0	42	1	0	0

* Other expense explanations

Arson \$5,000.00 total; Property (insurance deductible for property damage) \$47.05 + \$4,952.95
 Assault \$3,875.09 total Security systems- \$449.87 + \$500.00 + \$1,999.98; Property-wiring/circuit breaker \$197.25, Door-227.99; Pet Injury/Death (vet bill) \$500.00
 Burglary \$2,358.49 total; Security systems \$481.49 + \$1,877.00
 Homicide \$2,555.00 total; Security system \$2,000.00; Property-Dumpster \$277.50 +\$277.50
 Sexual Assault \$139.46 total; Supplements-\$45.47; CBD Oil-\$93.99
 Stalking \$58.20 total; Security system \$58.20

You added "Other" crime types: (1) Petit Larceny w/ \$70.00 mental health counseling; (1) Aggravated Disorder Conduct/Hate crime w/\$700.00 relocation =\$770.00

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 1,500	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 572	\$ 0		\$ 0	\$ 5,000	\$ 7,072	0	0	0	0	0
Assault	193	\$ 3,133	\$ 680	\$ 60,490	\$ 0	\$ 51,383	\$ 9,973	\$ 43,060	\$ 3,774		\$ 11,216	\$ 13,731	\$ 197,441	0	135	1	0	0
Burglary	6	\$ 0	\$ 0	\$ 1,444	\$ 0	\$ 0	\$ 0	\$ 1,725	\$ 0		\$ 0	\$ 2,835	\$ 6,004	0	0	0	0	0
Child Physical Abuse/Neglect	12	\$ 0	\$ 0	\$ 6,893	\$ 0	\$ 0	\$ 1,545	\$ 870	\$ 0		\$ 1,837	\$ 0	\$ 11,145	0	1		0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 600	\$ 0	\$ 0		\$ 0	\$ 0	\$ 600	0	0		0	0
Child Sexual Abuse	125	\$ 0	\$ 538	\$ 21,023	\$ 0	\$ 810	\$ 31,248	\$ 4,874	\$ 78	\$ 14,398	\$ 6,278	\$ 1,184	\$ 80,432	0	6		0	0
DUI/DWI	4	\$ 0	\$ 0	\$ 12,000	\$ 695	\$ 5,487	\$ 89	\$ 0	\$ 136		\$ 0	\$ 1,591	\$ 19,998	0	0	0	0	0
Fraud/Financial Crimes	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 350	\$ 0	\$ 0		\$ 9	\$ 3,200	\$ 3,559	0	0	2	0	0
Homicide	102	\$ 400	\$ 0	\$ 32,843	\$ 53,892	\$ 627	\$ 8,697	\$ 249	\$ 59		\$ 20,613	\$ 2,934	\$ 120,315	3	17	0	0	0
Human Trafficking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,171	\$ 1,665	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,835	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 13,441	\$ 5,179	\$ 972	\$ 630	\$ 0	\$ 0		\$ 940	\$ 500	\$ 21,662	0	0	0	0	0
Robbery																		
Sexual Assault	140	\$ 0	\$ 0	\$ 696	\$ 0	\$ 61	\$ 20,655	\$ 4,580	\$ 0	\$ 97,723	\$ 2,118	\$ 5,014	\$ 130,848	0	12	1	0	0
Stalking	7	\$ 0	\$ 0	\$ 4,827	\$ 0	\$ 0	\$ 0	\$ 6,052	\$ 0		\$ 1,109	\$ 58	\$ 12,046	0	1	0	0	0
Terrorism																		
Total	612	\$ 5,033	\$ 1,218	\$ 153,656	\$ 59,766	\$ 61,512	\$ 75,453	\$ 61,981	\$ 4,047	\$ 112,121	\$ 44,120	\$ 36,048	\$ 614,956	3	172	4	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The Compensation Program received 549 new compensation applications (number of victims) in FFY2019 compared to 564 applications (number of victims) in FFY2018. That is 2.7% decrease from last federal fiscal year. The Sexual Assault Program (under the umbrella of the Compensation Program received 240 Sexual Assault Forensic Claims in FFY19 compared to 217 in FFY2018. That is a 9.6% increase.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 61

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We count the number of days to process an eligible application based on the new date the claim is received to the resolution date of when a decision is made on the claim. This applies to Approved claims and to Unable to process claims once a resolution date is determined and the claim has been determined eligible and/or eligible for payment. Pending claims are not calculated into the average length of time to process eligible application. For this reporting period: Approved claims – 214 claims @ 61 average days to process

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 317

B. Number of victim satisfaction surveys completed during the reporting period. 41

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 36

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

Due to the opiate crisis we are seeing more applications submitted for property related crimes such as burglary or fraud. When money or other property is stolen we are unable to compensate the victims for the loss. If a suspect has not been identified there is no chance for the victim to seek restitution for their uninsured property losses. Also, stemming from the opioid crisis we are seeing cases where the suspect is charged with selling or dispensing a regulated drug with death resulting. This is not an eligible crime with our Program so immediate family members of deceased victim are not eligible for their own claim. The death of the victim was not the direct result of the crime but from the decedent's use of the regulated drug being the direct cause of their death. It is very difficult for family member of victims who have died from an overdose to understand why they are not eligible for Compensation which is challenging. We have received a fair number of claims where the criminal charge is Leaving the Scene of an Accident (1128a) and the victim has incurred injury as a result of the incident. Because the act of leaving the scene of an accident in and of itself does not cause the victim's injury, our Board is working with the Office of State's Attorney's to consider charging the suspect with a criminal charge that would be eligible for Compensation in conjunction with the LSA(a) charge when a victim is injured. This would enable the Program to consider payment of uninsured losses stemming from the victim's injury.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

If we receive an application for a victim of a federal crime we will work closely with the US Attorney Victim Advocate, FBI Advocate, and/or FBI Detective to obtain probable cause and crime information to assist the victim. For human trafficking victims Visa gift cards are available for the US Attorney Victim Advocate or Comp staff to give to the victim for payment of the victim's immediate safety needs such as medication, personal care items, clothing, emergency housing, etc. that in turn will be reflected and paid on the victim's compensation claim. We utilize the FBI Information and Verification Form to obtain information/documentation to find victims of federal crimes eligible for Victims Compensation.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

We are slowly moving in the direction of going paperless and working on an online application. The Program has been focusing on assisting victims with a disability, the elderly, and the Deaf and Hard of Hearing. We continue to review printed materials to make sure that we are using accessible fonts and plain language to be more accessible. We continue to update our use and knowledge of CCVC database that was implemented on 7/1/16 to better serve our Program needs and to improve our efficiency. The Center for Crime Victim Services hired a social media and communications coordinator instead of utilizing a consultant to implement and sustain social media outreach strategies. Hiring of this position continues to assist Comp with updating and adding information to the website in effort to keep all information current and provide opportunities to utilize social media for outreach. The Center, as a whole, held and conducted a series of Vermont Crime Victim Forums. Compensation staff participated in these forums. There were four forums held between October 15, 2018 and November 7, 2018. Forums were held in the following locations throughout the state: Brattleboro: Brattleboro Union High School 10/15/18 St. Johnsbury: St. Johnsbury Welcome Center 10/23/18 Middlebury: Ilesley Public Library 10/30/18 North Hero: Grand Isle County Courthouse 11/7/19 Forums were held to provide an opportunity for all victims and survivors of crime, including business owners and family

members, to share their experiences in the criminal justice system. Local stakeholders and service providers were on hand to listen and provide support. The events were free and open to the public. Our goal was to ensure that Vermont's system is fair, accountable, and responsive to victims' needs. At the Middlebury forum it was identified by a service provider who assists victims with disabilities that there were financial barriers preventing victims from obtaining security measures other than traditional systems. Payment was usually made to a provider for a traditional security system provided by a security company. Due to changing technology such as a surveillance camera/security system monitored by a smart phone, television monitor, tablet, or computer monitor the need was identified to pay for this type of system. These devices are usually purchased online or directly from a box store. Our Program does not have the means to pay for a system online and box stores do not typically accept payment from our Program after services are rendered. Therefore, our Program implemented limited prepayment of a system up to a cap of \$500.00 with measures in place to verify that the system was purchased. The Program will monitor payment of this service to determine if it is equitable to sustain.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

We utilize the Administrative funds for payment of our toll-free telephone. This access allows victims and providers a way to communicate with the Compensation Program staff effectively. It provides communication that is free of charge to victims when they do not have cell phone access. These administrative funds are also used to provide stipends and mileage reimbursement to our Board members. These funds make it possible for board members to offer their valuable time and expertise to guide our Compensation Program. Our Board assists the Compensation Program staff by making decisions on difficult cases brought to them. The Board provides guidance in the development and implementation of our policies and any statutory changes/amendments. This ensures that a victim has a fair and consistent process where information is considered from many perspectives, with a victim centered approach. Victims are better served by an engaged and informed Board of Directors committed to addressing crime victims' needs. Administrative funds are used to pay national association fees and registration fees for meetings and conferences. Finally, these funds are used to pay for staff travel to regional and/or national compensation conferences. The use of these funds enables staff to learn about new compensation initiatives that other states are implementing to improve services to victims of crime. With this learned information we can adopt policies and procedures to improve the services that we provide to victims of crime in Vermont.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

Compensation staff attended the Funeral Directors Association meeting to provide training to them about the Compensation Program to include eligibility, our Funeral Expense Policy, and to discuss policy caps. Funeral directors are often involved with family members of deceased victims in the aftermath of a crime and we wanted to educate them about our Program process.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The court-based victim advocates, the victim advocate in the Attorney General's office and U.S. Attorney victim advocate provide victims with information and applications for our Compensation Program. They provide the Compensation Program with affidavits and probable cause statements in a timely manner. The Judge may order restitution payable to a victim or the Compensation Program to hold offenders accountable for the harm they have caused. Per the VOCA Assistance Program regulations 94.103 Vermont's Compensation program has been receiving a small VOCA Assistance grant, called the Exceptional Fund to cover certain crime related losses that are not otherwise eligible for the VOCA Victims Compensation Program fund as outlined in regulation. The Compensation Program continues to utilize the exceptional fund to provide limited assistance to eligible victims. In Vermont law enforcement are mandated by statute to provide information and access about the Victims Compensation Program to victims of crime and their dependents. Our Program developed tear off sheets that come in small packets a little larger than a business card to provide to law enforcement to hand out to victims. The tear off sheet informs a victim of our Program, provides information about services provided, contact information and access to our program by phone, website, Face Book, and Twitter. As part of this initiative Compensation Staff called and spoke to leaders in each State, Municipal, and Sheriffs Department explaining our initiative, asking if they had questions about the Compensation Program, and explaining that they would be receiving a mailing from us that included packets of tear off sheets for officers in their department to provide to victims of crime to be in compliance with statute. The Program also utilized the training video supporting access to Compensation; Investigator's role which was developed by the International Association of Chief of Police (ICAP) as part of the Crime Victim Compensation Awareness Project at our Vermont Police Academy training. This video was designed to educate law enforcement about Compensation and encourage them to provide victims with information and access to compensation services which was well received. This video will be shown annually at this training.

10. **Please explain any public outreach efforts to improve awareness of your program.**

We provided training to agencies/partners to include police, court-based Victim Advocates, Network programs, and Community Justice Centers/ Restorative Justice Programs in Vermont about the Compensation Program. A Victim Assistance Training Academy is held annually. Part of the curriculum is to provide training on Compensation to attendees that may include military, faith-based organizations, mental health providers, students, educators, children/youth advocacy organizations, victims/survivors, anti-discrimination organizations, vulnerable adult advocates, and State agencies to include Department of Corrections, Diversion, Supervised Visitation Centers. We continue to provide outreach and training to new court-based victim advocates in the State's Attorney Offices when needed. The Compensation Program has begun to attend tabling events at community events. This is a way to provide outreach and educate the community on the Victims Compensation Program. We will continue our efforts. We have created new program information tear off cards to have available at all training/tabling events. These tear off cards are the same cards that have been provided to law enforcement. We have printed our program contact information on pens. We have also purchased silicone mobile pockets with the compensation contact information on them that

can be attached to your cell phones to hold business cards, credit cards, driver s licenses, or other small personal items. The program will distribute these items when attending victim forums, trainings, and other outreach events. Comp staff worked with the prior Center s Training Director to begin developing webinars specific to compensation policies. The goal is to have the webinars available and accessible to service providers, victims, victim advocates, and the general public to view on U Tube so they can view them at any time to learn more about our Compensation Policies.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The legislature was provided the following based on State FY 2018. The Victims Compensation Program is funded through the Center s special fund appropriation and leveraged federal compensation funds. The Program provides limited financial assistance to victims who have experienced an uninsured financial loss as a direct result of a crime. Staff members verify claims through a comprehensive investigative process, and approved payments are made either to service providers or directly to the victim. The number of new claims received annually fluctuates between 450 and 500 claims each year. State dollars paid to victims from the Victims Compensation Fund also leverage federal reimbursement at a rate of 60%. The Compensation Fund also provides assistance to victims of sexual assault who choose not to report the crime to law enforcement. Performance Measures: Victims Compensation: 556 new Compensation claims received \$454,778.67 disbursed on Compensation claims Sexual Assault Program: 213 new Sexual Assault Program claims received \$64,174.41 disbursed on Sexual Assault Program claims \$518,953.08 Total expended for both programs Categories for 5 largest disbursements: Funeral expenses (Compensation): \$ 94,945.58 Counseling: \$ 91,592.39 Medical (Compensation) \$ 62,626.86 Lost Wages (Compensation) \$117,328.76 Sexual Assault Exams, HIV services, Sexual Assault Program Counseling: \$ 64,174.41 Victim Satisfaction Survey 56 returned Received written notification about application in reasonable amount of time: 84% agreed Compensation Program staff were able to answer their questions: 85% agreed Staff responded to their request for assistance: 88% agreed Rated quality of services as excellent or good: 84% agreed Satisfied or very satisfied with the services they received: 87% agreed Rated staff attitude as excellent or good: 92% Comments from victims: -What services were most helpful for you? - An alarm system and help with a lawyer to help me. -The fact that there was some program that recognized my situation was serious, convinced my mother to help me relocate. -Counseling and explaining the program and compassionate listening and helping the siblings and other expenses. -Payment of medical expenses due to being uninsured. -The reimbursement helped with the unplanned travel expenses. -Help with lost wages. -Payment of crime related expenses -Funeral expenses, burial costs and headstone. -Knowing that my financial losses would be covered without worrying about needing to grieve. -Counseling I was given \$250 to cover my insurance deductible. -I thought that was great! -Assistance in giving partial payment for ADA ramp that was required for me to access and leave my house in a wheel chair! -You are all great! You made this tragedy not as hard on my family. -I'm so grateful for your help. This will help me and my granddaughter. -My daughter received the therapy that she has needed because of this program. What help did you need that was not able to be covered? -Trip expenses for my spouse were not covered. -Not covered: First month rent & deposit payment for rent when I was afraid to stay home because my assailant lives near me. -My circumstances required me to drive my vehicle back to VT and I had to have some repairs made while on the road and they were not covered. -Not covered: CBD - THC tinctures, medical marijuana, physical therapy. -Unrecovered property was not covered by compensation. -Property losses were not covered: TV, DVD player, car deductible. -My telephone was broken during the assault and held as evidence. This was not covered.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

As mentioned in the previous Federal report, and in light of increased incidents of mass violence throughout the country, utilizing a short Probable Cause form for law enforcement or FBI to use when they are the lead investigating agency in these incidents would be helpful. This would enable programs to provide services to victims in a timely manner.