

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Labor And Industries

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:
2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2018:
- Q2: Jan-Mar 2019:
- Q3: Apr-Jun 2019:
- Q4: Jul-Sep 2019:
- Annual:

3. Victim Demographics		Number of Victims				
Population	Q1	Q2	Q3	Q4	Annual	
A. RACE/ETHNICITY						
American Indian or Alaska Native	41	33	34	51	159	
Asian	45	48	55	47	195	
Black or African American	109	85	107	113	414	
Hispanic or Latino	178	168	207	185	738	
Native Hawaiian or Other Pacific Islander	8	13	11	16	48	
White Non-Latino or Caucasian	682	581	662	650	2575	
Some Other Race	123	99	111	106	439	
Multiple Races	0	0	0	0	0	
Not Reported	194	167	191	220	772	
Not Tracked	0	0	0	0	0	
Race/Ethnicity Total	1380	1194	1378	1388	5340	
B. GENDER						
Male	549	457	507	523	2036	
Female	816	725	857	845	3243	
Not Reported	15	12	14	20	61	
Not Tracked	0	0	0	0	0	
Gender Total	1380	1194	1378	1388	5340	
C. AGE						
Age 0- 12	208	199	204	247	858	
Age 13- 17	108	103	127	119	457	
Age 18- 24	194	181	172	213	760	
Age 25- 59	718	561	676	672	2627	
Age 60 and Older	59	113	73	72	317	
Not Reported	93	37	126	65	321	
Not Tracked	0	0	0	0	0	
Age Total	1380	1194	1378	1388	5340	

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2018:

Only one application is usually counted per crime

Q2: Jan-Mar 2019:

Only one application is usually counted per crime

Q3: Apr-Jun 2019:

Only one application is usually counted per crime

Q4: Jul-Sep 2019:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	11	11	5	31
B. Failure to report to police	96	79	79	110	364
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	12	4	4	5	25
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	35	35	35	39	144
F. Ineligible crime	197	140	140	157	634
G. Ineligible application	51	51	51	68	221
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2018:

Q2: Jan-Mar 2019:

Q3: Apr-Jun 2019:

Q4: Jul-Sep 2019:

Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	542	NA	NA	\$ 268,243	\$ 0	\$ 574,947	\$ 17,311	NA	NA		\$ 522	\$ 0	\$ 861,023	NT	8	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	91	NA	NA	\$ 136,225	\$ 0	\$ 116,790	\$ 1,852	NA	NA		\$ 189	\$ 0	\$ 255,056	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	622	NT	NT	\$ 0	\$ 0	\$ 66,758	\$ 5,726	NA	NA	\$ 410,898	\$ 0	\$ 0	\$ 483,382	NT	1		NT	NT
DUI/DWI	48	NA	NA	\$ 47,720	\$ 14,506	\$ 29,972	\$ 0	NA	NA		\$ 567	\$ 0	\$ 92,765	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	124	NA	NA	\$ 297,011	\$ 265,777	\$ 30,066	\$ 6,992	NA	NA		\$ 0	\$ 0	\$ 599,846	NT	4	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	134	NA	NA	\$ 115,369	\$ 75,768	\$ 147,940	\$ 0	NA	NA		\$ 680	\$ 0	\$ 339,757	NT	0	NT	NT	NT
Robbery	17	NA	NA	\$ 11,669	\$ 0	\$ 71,297	\$ 1,170	NA	NA		\$ 0	\$ 0	\$ 84,136	NT	0	NT	NT	NT
Sexual Assault	960	NA	NA	\$ 61,958	\$ 0	\$ 13,054	\$ 8,273	NA	NA	\$ 759,066	\$ 0	\$ 0	\$ 842,351	NT	0	NT	NT	NT
Stalking																		
Terrorism																		
Total	2,538	NA	NA	\$ 938,195	\$ 356,051	\$ 1,050,824	\$ 41,324	NA	NA	\$ 1,169,964	\$ 1,958	\$ 0	\$ 3,558,316	NT	13	NT	NT	NT

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE																		
Qtr:2																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	526	NA	NA	\$ 369,159	\$ 4,046	\$ 633,099	\$ 15,240	NA	NA		\$ 944	\$ 0	\$ 1,022,488	NT	14	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	38	NA	NA	\$ 44,540	\$ 0	\$ 15,685	\$ 2,306	NA	NA		\$ 39	\$ 0	\$ 62,570	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	527	NA	NA	\$ 0	\$ 0	\$ 130,381	\$ 11,138	NA	NA	\$ 445,910	\$ 0	\$ 0	\$ 587,429	NT	1		NT	NT
DUI/DWI	41	NA	NA	\$ 30,834	\$ 852	\$ 69,577	\$ 178	NA	NA		\$ 32	\$ 0	\$ 101,473	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	130	NA	NA	\$ 307,996	\$ 248,205	\$ 143,751	\$ 5,435	NA	NA		\$ 0	\$ 0	\$ 705,387	NT	5	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	122	NA	NA	\$ 146,836	\$ 44,087	\$ 132,581	\$ 603	NA	NA		\$ 738	\$ 0	\$ 324,845	NT	0	NT	NT	NT
Robbery	18	NA	NA	\$ 13,961	\$ 0	\$ 47,138	\$ 2,091	NA	NA		\$ 0	\$ 0	\$ 63,190	NT	0	NT	NT	NT
Sexual Assault	671	NA	NA	\$ 23,456	\$ 0	\$ 27,796	\$ 7,508	NA	NA	\$ 585,468	\$ 0	\$ 0	\$ 644,228	NT	0	NT	NT	NT
Stalking	2	NA	NA	\$ 13,649	\$ 0	\$ 0	\$ 396	NA	NA		\$ 0	\$ 0	\$ 14,045	NT	0	NT	NT	NT
Terrorism																		
Total	2,075	NA	NA	\$ 950,431	\$ 297,190	\$ 1,200,008	\$ 44,895	NA	NA	\$ 1,031,378	\$ 1,753	\$ 0	\$ 3,525,655	NT	20	NT	NT	NT

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	554	NA	NA	\$ 354,455	\$ 0	\$ 727,837	\$ 22,496	NA	NA		\$ 2,536	\$ 0	\$ 1,107,324	NT	8	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	34	NA	NA	\$ 1,259	\$ 0	\$ 26,849	\$ 4,937	NA	NA		\$ 0	\$ 0	\$ 33,045	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	552	NA	NA	\$ 0	\$ 0	\$ 10,299	\$ 9,287	NA	NA	\$ 483,278	\$ 0	\$ 0	\$ 502,864	NT	1		NT	NT
DUI/DWI	55	NT	NT	\$ 46,212	\$ 7,587	\$ 28,187	\$ 1,017	NA	NA		\$ 129	\$ 0	\$ 83,132	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	126	NA	NA	\$ 276,453	\$ 263,577	\$ 110,068	\$ 15,466	NA	NA		\$ 0	\$ 0	\$ 665,564	NT	6	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	125	NA	NA	\$ 143,240	\$ 45,782	\$ 116,148	\$ 1,728	NA	NA		\$ 5,350	\$ 0	\$ 312,248	NT	0	NT	NT	NT
Robbery	16	NA	NA	\$ 15,322	\$ 0	\$ 44,675	\$ 1,295	NA	NA		\$ 0	\$ 0	\$ 61,292	NT	0	NT	NT	NT
Sexual Assault	664	NA	NA	\$ 17,110	\$ 0	\$ 30,271	\$ 5,227	NA	NA	\$ 685,921	\$ 0	\$ 0	\$ 738,529	NT	0	NT	NT	NT
Stalking	2	NA	NA	\$ 1,582	\$ 0	\$ 23	\$ 306	NA	NA		\$ 0	\$ 0	\$ 1,911	NT	0	NT	NT	NT
Terrorism																		
Total	2,128	NA	NA	\$ 855,633	\$ 316,946	\$ 1,094,357	\$ 61,759	NA	NA	\$ 1,169,199	\$ 8,015	\$ 0	\$ 3,505,909	NT	15	NT	NT	NT

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE														Qtr:4				
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	532	NA	NA	\$ 399,530	\$ 39,447	\$ 636,333	\$ 13,933	NA	NA		\$ 5,508	\$ 0	\$ 1,094,751	NT	7	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	38	NA	NA	\$ 46,740	\$ 24,043	\$ 12,888	\$ 2,796	NA	NA		\$ 41	\$ 0	\$ 86,508	NT	0		NT	NT
Child Pornography	1	NA	NA	\$ 0	\$ 0	\$ 740	\$ 0	NA	NA		\$ 0	\$ 0	\$ 740	NT	0		NT	NT
Child Sexual Abuse	535	NA	NA	\$ 0	\$ 0	\$ 2,100	\$ 7,711	NA	NA	\$ 451,753	\$ 0	\$ 0	\$ 461,564	NT	1		NT	NT
DUI/DWI	61	NA	NA	\$ 63,070	\$ 6,208	\$ 72,871	\$ 2,518	NA	NA		\$ 0	\$ 0	\$ 144,667	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	129	NA	NA	\$ 270,007	\$ 225,966	\$ 40,479	\$ 5,571	NA	NA		\$ 0	\$ 0	\$ 542,023	NT	8	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	117	NA	NA	\$ 125,662	\$ 43,144	\$ 208,317	\$ 2,279	NA	NA		\$ 278	\$ 0	\$ 379,680	NT	0	NT	NT	NT
Robbery	8	NA	NA	\$ 0	\$ 0	\$ 13,243	\$ 724	NA	NA		\$ 0	\$ 0	\$ 13,967	NT	0	NT	NT	NT
Sexual Assault	729	NA	NA	\$ 49,250	\$ 0	\$ 15,363	\$ 6,647	NA	NA	\$ 744,773	\$ 0	\$ 0	\$ 816,033	NT	0	NT	NT	NT
Stalking																		
Terrorism																		
Total	2,150	NA	NA	\$ 954,259	\$ 338,808	\$ 1,002,334	\$ 42,179	NA	NA	\$ 1,196,526	\$ 5,827	\$ 0	\$ 3,539,933	NT	16	NT	NT	NT

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	2,154	NA	NA	\$ 1,391,387	\$ 43,493	\$ 2,572,216	\$ 68,980	NA	NA		\$ 9,510	\$ 0	\$ 4,085,586	NT	37	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	201	NA	NA	\$ 228,764	\$ 24,043	\$ 172,212	\$ 11,891	NA	NA		\$ 269	\$ 0	\$ 437,179	NT	0		NT	NT
Child Pornography	1	NA	NA	\$ 0	\$ 0	\$ 740	\$ 0	NA	NA		\$ 0	\$ 0	\$ 740	NT	0		NT	NT
Child Sexual Abuse	2,236	NA	NA	\$ 0	\$ 0	\$ 209,538	\$ 33,862	NA	NA	\$ 1,791,839	\$ 0	\$ 0	\$ 2,035,239	NT	4		NT	NT
DUI/DWI	205	NA	NA	\$ 187,836	\$ 29,153	\$ 200,607	\$ 3,713	NA	NA		\$ 728	\$ 0	\$ 422,037	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	509	NA	NA	\$ 1,151,467	\$ 1,003,525	\$ 324,364	\$ 33,464	NA	NA		\$ 0	\$ 0	\$ 2,512,820	NT	23	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	498	NA	NA	\$ 531,107	\$ 208,781	\$ 604,986	\$ 4,610	NA	NA		\$ 7,046	\$ 0	\$ 1,356,530	NT	0	NT	NT	NT
Robbery	59	NA	NA	\$ 40,952	\$ 0	\$ 176,353	\$ 5,280	NA	NA		\$ 0	\$ 0	\$ 222,585	NT	0	NT	NT	NT
Sexual Assault	3,024	NA	NA	\$ 151,774	\$ 0	\$ 86,484	\$ 27,655	NA	NA	\$ 2,775,228	\$ 0	\$ 0	\$ 3,041,141	NT	0	NT	NT	NT
Stalking	4	NA	NA	\$ 15,231	\$ 0	\$ 23	\$ 702	NA	NA		\$ 0	\$ 0	\$ 15,956	NT	0	NT	NT	NT
Terrorism																		
Total	8,891	NA	NA	\$ 3,698,518	\$ 1,308,995	\$ 4,347,523	\$ 190,157	NA	NA	\$ 4,567,067	\$ 17,553	\$ 0	\$ 14,129,813	NT	64	NT	NT	NT

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

1. Claims were trending down since 2010 when, due to budget shortfalls the programs was legislatively mandated to reduce benefits levels and fees paid to providers. The reduction in benefits expired in July of 2015 and the downward trend leveled off in 2016 and began to increase. In 2017 per legislative mandate, we raised fees paid to providers and saw a larger increase in incoming claims. In 2018 we had to reduce fees to providers again, but at a smaller rate than previous deductions. In July 2019 fee to provider again raised to the 2017 levels, however claim counts are not as high as 2017 numbers.
2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 21

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We receive applications, look at police reports, medical reports and other information to make an eligibility decision.
3. **Does your state have a victim satisfaction survey?**

No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

We have had a lot of turnover recently, resulting in inexperience and short staffing. This learning curve has made us less efficient at serving the needs of crime victims. We continue to increase staff and training to meet the challenges.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

We work with Victim Witness Coordinators at the federal level to obtain crime reports on a timely basis.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

We look for ways to make us more efficient, especially with the computer system. We have also increased outreach in recent years.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

We do not use any VOCA funds for administrative costs. All funds go to benefits.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

Prior to July 2016, our medical fee schedule only paid providers about half the amount paid by industrial insurance for injured workers. Since then, our fees have been between 70 and 100 per cent of industrial insurance, depending on costs and funding. We believe this is a big reason why we have received more claims.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

During Legislative session (January through April), we meet weekly with stakeholders to discuss proposed bills and other issues. We also have regular training sessions and work with prosecutors at all levels to obtain police reports on a timely basis.
10. **Please explain any public outreach efforts to improve awareness of your program.**

Our program participates in several victim services committees such as the Department of Corrections victim counsel, which is group of system and community based advocates and state programs to discuss victim needs and barriers to services. We provide outreach to any advocacy group wanting formal training or informational meetings about our program. We participate in statewide events to bring knowledge of our program to the public, such as national night out, having a booth at the educational pavilion at our State Fair.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

We measure average days from bill received to bill paid. For Federal Fiscal Year 2019, the average was 26 days. This needs to improve. As stated above, we have had a lot of turnover in our program recently. And the bill paying unit had a lot of this. Our numbers should improve as we get fully staffed.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

We continue to look for ways to meet the challenges help victims.