

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Vermont Center for Crime Victim Services

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	1	0	4	2	7
Asian	0	3	3	3	9
Black or African American	1	3	8	0	12
Hispanic or Latino	2	2	2	2	8
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	71	67	71	79	288
Some Other Race	0	0	2	0	2
Multiple Races	2	4	4	3	13
Not Reported	45	37	39	38	159
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	122	116	133	127	498
B. GENDER					
Male	21	19	17	22	79
Female	62	57	70	54	243
Not Reported	39	40	46	51	176
Not Tracked	0	0	0	0	0
Gender Total	122	116	133	127	498
C. AGE					
Age 0- 12	7	13	11	8	39
Age 13- 17	9	4	13	9	35
Age 18- 24	11	14	13	14	52
Age 25- 59	79	74	83	81	317
Age 60 and Older	13	10	12	13	48
Not Reported	3	1	1	2	7
Not Tracked	0	0	0	0	0
Age Total	122	116	133	127	498

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	1	0	2	1	4
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	1	0	1	0	2
F. Ineligible crime	13	2	12	7	34
G. Ineligible application	2	2	3	3	10
Other	0	2	1	0	3

Denial explanation:

Qtr 2: withdrawal of claim

Qtr 3: Closed/unable to process/victim now deceased

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 23	\$ 0	\$ 425	\$ 0		\$ 71	\$ 0	\$ 519	0	0	0	0	0
Assault	64	\$ 427	\$ 0	\$ 7,875	\$ 0	\$ 17,125	\$ 4,200	\$ 3,458	\$ 200		\$ 3,529	\$ 369	\$ 37,184	0	43	0	0	0
Burglary	3	\$ 0	\$ 0	\$ 370	\$ 0	\$ 43	\$ 0	\$ 1,620	\$ 0		\$ 0	\$ 235	\$ 2,269	0	0	0	0	0
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	22	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,946	\$ 3,929	\$ 0	\$ 0	\$ 287	\$ 0	\$ 12,161	0	3		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	31	\$ 0	\$ 0	\$ 6,379	\$ 36,233	\$ 60	\$ 1,670	\$ 41	\$ 0		\$ 6,358	\$ 0	\$ 50,741	0	9	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 5,754	\$ 2,855	\$ 2,922	\$ 205	\$ 0	\$ 0		\$ 245	\$ 0	\$ 11,982	0	0	0	0	0
Robbery																		
Sexual Assault	33	\$ 0	\$ 0	\$ 5,699	\$ 0	\$ 607	\$ 5,969	\$ 0	\$ 0	\$ 16,343	\$ 433	\$ 695	\$ 29,746	0	6	1	0	0
Stalking	2	\$ 0	\$ 0	\$ 204	\$ 0	\$ 2,725	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,929	0	1	0	0	0
Terrorism																		
Total	162	\$ 427	\$ 0	\$ 26,283	\$ 39,088	\$ 23,505	\$ 19,990	\$ 9,473	\$ 200	\$ 16,343	\$ 10,923	\$ 1,298	\$ 147,530	0	62	1	0	0

*** Other expense explanations**

Assault Security system \$368.88

Burglary Security system 234.95

Sexual Assault Property (computer replacement) \$694.60. The 15 claims for the Sexual Assault Forensic exams (\$16,343.04) for victims 18 years and older is paid through the Sexual Assault Program, which is under the umbrella of the Vermont Victims Compensation Program. Total number of applications paid = 18 Compensation Sexual Assault, and 15 Sexual Assault Program =33

You added "Other" crime types: 4 total other crimes= (1) petit larceny w/ \$140.00 counseling; + (1) unlawful mischief w/ \$100.00 replacement services(cell phone) \$100.00; + (1) unlawful trespass w/\$243.44 lost wages; + (1) elder abuse/neglect w/travel expenses (gas reimbursement) \$297.01= Total spent other crime type: \$780.45

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	52	\$ 300	\$ 0	\$ 11,523	\$ 0	\$ 13,642	\$ 7,002	\$ 3,033	\$ 249		\$ 689	\$ 525	\$ 36,962	0	36	0	0	0
Burglary	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 0		\$ 0		\$ 1,000	0	1	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,220	\$ 0		\$ 843	\$ 0	\$ 2,063	0	1		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 140	\$ 0	\$ 0		\$ 0		\$ 140	0	0		0	0
Child Sexual Abuse	31	\$ 0	\$ 0	\$ 3,918	\$ 0	\$ 7,552	\$ 11,707	\$ 1,027	\$ 0	\$ 0	\$ 1,729		\$ 25,934	0	3		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 2,869	\$ 0	\$ 210	\$ 0	\$ 434	\$ 0		\$ 0		\$ 3,513	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	17	\$ 0	\$ 0	\$ 7,135	\$ 8,100	\$ 0	\$ 711	\$ 0	\$ 0		\$ 2,295		\$ 18,240	0	2	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 1,249	\$ 5,673	\$ 62	\$ 60	\$ 0	\$ 0		\$ 0	\$ 2,023	\$ 9,066	0	0	0	0	0
Robbery																		
Sexual Assault	35	\$ 0	\$ 0	\$ 2,533	\$ 0	\$ 16	\$ 4,106	\$ 0	\$ 0	\$ 9,679	\$ 9	\$ 0	\$ 16,343	0	4	0	0	0
Stalking																		
Terrorism																		
Total	146	\$ 300	\$ 0	\$ 29,226	\$ 13,773	\$ 21,482	\$ 23,726	\$ 6,713	\$ 249	\$ 9,679	\$ 5,565	\$ 2,548	\$ 113,260	0	47	0	0	0

*** Other expense explanations**

Assault Property (door replacement) \$525.00

Other Vehicular Crimes Other Vehicular Crimes: Wheelchair ramp \$1,468.26; wheelchair ramp materials \$554.26=\$2022.52

Sexual Assault Sexual Assault Forensic claims (age 18 and Older) =18 paid Total paid \$9,679.49 through the Sexual Assault Program under the umbrella of the Victims Compensation Program + 17 Sexual Assaults paid through the regular Victims Compensation Program. The 18+17 = 35, the number of applications reported in this section.

You added "Other" crime types: 1) Other/Kidnapping-Death resulting -(this is a very old claim that was coded this way in old database) w/ \$395.96 lost wages; • (1) petit larceny -w/ \$140.00 counseling; • (1) reckless endangerment w/\$204.63 lost wages and \$1.26 gas to court; • (1) unlawful mischief/reckless endangerment w/ \$111.18 travel expenses (Hotel) • (1) unlawful mischief w/ \$145.00 crime scene clean up (window replacement) • (1) disorderly conduct w/ \$20.85 gas to court

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	65	\$ 135	\$ 0	\$ 21,157	\$ 0	\$ 14,155	\$ 4,673	\$ 2,755	\$ 500		\$ 1,405	\$ 3,392	\$ 48,172	0	41	0	0	0
Burglary	4	\$ 1,050	\$ 0	\$ 84	\$ 0	\$ 0	\$ 0	\$ 1,620	\$ 0		\$ 0	\$ 3,344	\$ 6,099	0	1	1	0	0
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 2,936	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 2,936	0	1		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 280	\$ 0	\$ 0		\$ 0	\$ 0	\$ 280	0	0		0	0
Child Sexual Abuse	30	\$ 0	\$ 0	\$ 6,306	\$ 0	\$ 168	\$ 9,813	\$ 250	\$ 0	\$ 709	\$ 460	\$ 0	\$ 17,705	0	4		0	0
DUI/DWI	1	\$ 0	\$ 0	\$ 705	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 705	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 13		\$ 13	0	0	0	0	0
Homicide	36	\$ 1,000	\$ 1,825	\$ 9,880	\$ 33,236	\$ 400	\$ 2,793	\$ 157	\$ 0		\$ 6,854	\$ 205	\$ 56,350	0	16	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 640	\$ 0		\$ 0		\$ 640	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 6,000	\$ 0	\$ 682	\$ 0	\$ 0	\$ 0		\$ 980		\$ 7,662	0	0	0	0	0
Robbery																		
Sexual Assault	34	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,745	\$ 598	\$ 0	\$ 25,261	\$ 0	\$ 40	\$ 29,644	0	5	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,100	\$ 0		\$ 0		\$ 2,100	0	0	0	0	0
Terrorism																		
Total	182	\$ 2,185	\$ 1,825	\$ 47,067	\$ 33,236	\$ 15,404	\$ 21,303	\$ 8,120	\$ 500	\$ 25,970	\$ 9,712	\$ 6,982	\$ 172,304	0	68	1	0	0

*** Other expense explanations**

Assault Assault: Alternative therapy \$1830.00; CBD Oil \$146.23; Security system \$1416.06 = \$3392.29
 Burglary Burglary: Security System \$2993.60; Doors (property) 350.75 = \$3344.35
 Child Sexual Abuse Sexual Assault Forensic claims (age 0-17) = 1 paid (\$708.60) paid through the Sexual Assault Program under the umbrella of the Victims Compensation Program The total number paid equals 1 Child Sexual Assault Program plus 29 Compensation Child Sexual Abuse Claims = 30
 Homicide Homicide: Alternative therapy \$80.00; Pet cremation \$125.00=\$205.00
 Sexual Assault Sexual Assault Comp: Cell phone minutes \$40.00 & Sexual Assault Forensic claims (age 18 and Older) = 19 paid (\$25,260.96) Plus 29 Compensation Program Sexual Assault = 34 Total number of sexual assault applications paid

You added "Other" crime types: • (1) Petit Larceny w/ \$70.00 counseling; • (1) petit larceny w/ \$100.00 replacement service (phone); • (1) Disorderly Conduct w/\$10.04 Travel expenses (gas to court); • (1) Disclosure of sexually explicit images w/o consent (adult) w/ \$168.30 lost wages • (1) unlawful mischief w/ \$233.38 lost wages & \$172.24 medical=\$405.62 • (1) disorderly conduct w/ \$619.58 crime scene clean up (windows) Total spent other crime type: \$1,373.54

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson																			
Assault	54	\$ 1,077	\$ 0	\$ 8,267	\$ 0	\$ 20,177	\$ 5,724	\$ 12,080	\$ 200		\$ 2,884	\$ 1,853	\$ 52,263	0	42	0	0	0	
Burglary	2	\$ 50	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,125	\$ 0		\$ 0	\$ 890	\$ 2,065	0	0	0	0	0	
Child Physical Abuse/Neglect	3	\$ 0	\$ 0	\$ 106	\$ 0	\$ 0	\$ 0	\$ 2,649	\$ 0		\$ 0	\$ 0	\$ 2,755	0	1		0	0	
Child Pornography																			
Child Sexual Abuse	29	\$ 0	\$ 0	\$ 1,340	\$ 0	\$ 18	\$ 8,372	\$ 1,020	\$ 0	\$ 2,131	\$ 406	\$ 0	\$ 13,287	0	2		0	0	
DUI/DWI																			
Fraud/Financial Crimes																			
Homicide	49	\$ 960	\$ 144	\$ 8,899	\$ 24,576	\$ 0	\$ 473	\$ 3,050	\$ 1,099		\$ 13,016	\$ 853	\$ 53,069	0	17	0	0	0	
Human Trafficking																			
Kidnapping																			
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 330	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0		\$ 330	0	0	0	0	0	
Robbery																			
Sexual Assault	36	\$ 0	\$ 0	\$ 440	\$ 0	\$ 1,071	\$ 6,479	\$ 70	\$ 0	\$ 14,788	\$ 1,819	\$ 0	\$ 24,667	0	3	0	0	0	
Stalking	2	\$ 351	\$ 0	\$ 180	\$ 0	\$ 128	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 659	0	1	0	0	0	
Terrorism																			
Total	176	\$ 2,438	\$ 144	\$ 19,562	\$ 24,576	\$ 21,395	\$ 21,048	\$ 19,994	\$ 1,299	\$ 16,919	\$ 18,124	\$ 3,596	\$ 149,095	0	66	0	0	0	

* Other expense explanations

Assault Security System \$38.03, Alternative Therapy/Hyperbaric Oxygen Therapy \$1,815
 Burglary \$890. for property, glass replacement and basement door
 Homicide Homicide: Health care premium \$796.59; phone minutes (\$40.00 + \$16.43) = \$56.43 = \$853.02

You added "Other" crime types: *(1) Petit Larceny w/ \$70.00 counseling; *(1) Petit larceny w/ \$252.89 for replacement services (passport \$229.89 & driver's license \$32.00) Total spent other crime type: \$912.74 *(1) Unlawful Trespass/Disorderly conduct w/ \$210.00 counseling *(1) Unlawful Trespass-Residence/Occupied & Unlawful Mischief w/ \$379.85 crime scene clean-up for glass replacement

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 23	\$ 0	\$ 425	\$ 0		\$ 71	\$ 0	\$ 519	0	0	0	0	0
Assault	235	\$ 1,939	\$ 0	\$ 48,822	\$ 0	\$ 65,099	\$ 21,599	\$ 21,326	\$ 1,149		\$ 8,508	\$ 6,139	\$ 174,580	0	162	0	0	0
Burglary	10	\$ 1,100	\$ 0	\$ 455	\$ 0	\$ 43	\$ 0	\$ 5,365	\$ 0		\$ 0	\$ 4,469	\$ 11,432	0	2	1	0	0
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 3,042	\$ 0	\$ 0	\$ 0	\$ 3,869	\$ 0		\$ 843	\$ 0	\$ 7,753	0	3		0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 420	\$ 0	\$ 0		\$ 0	\$ 0	\$ 420	0	0		0	0
Child Sexual Abuse	112	\$ 0	\$ 0	\$ 11,564	\$ 0	\$ 7,738	\$ 37,838	\$ 6,225	\$ 0	\$ 2,840	\$ 2,882	\$ 0	\$ 69,087	0	12		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 3,573	\$ 0	\$ 210	\$ 0	\$ 434	\$ 0		\$ 0		\$ 4,217	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 13		\$ 13	0	0	0	0	0
Homicide	133	\$ 1,960	\$ 1,969	\$ 32,294	\$ 102,145	\$ 460	\$ 5,646	\$ 3,247	\$ 1,099		\$ 28,522	\$ 1,058	\$ 178,400	0	44	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 640	\$ 0		\$ 0		\$ 640	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	18	\$ 0	\$ 0	\$ 13,333	\$ 8,528	\$ 3,666	\$ 265	\$ 0	\$ 0		\$ 1,225	\$ 2,023	\$ 29,039	0	0	0	0	0
Robbery																		
Sexual Assault	138	\$ 0	\$ 0	\$ 8,672	\$ 0	\$ 1,694	\$ 20,299	\$ 668	\$ 0	\$ 66,071	\$ 2,260	\$ 735	\$ 100,400	0	18	1	0	0
Stalking	6	\$ 351	\$ 0	\$ 384	\$ 0	\$ 2,853	\$ 0	\$ 2,100	\$ 0		\$ 0	\$ 0	\$ 5,689	0	2	0	0	0
Terrorism																		
Total	666	\$ 5,350	\$ 1,969	\$ 122,139	\$ 110,673	\$ 81,786	\$ 86,067	\$ 44,300	\$ 2,248	\$ 68,911	\$ 44,323	\$ 14,424	\$ 582,189	0	243	2	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The Compensation Program received 565 new compensation applications (number of victims) in FFY18 compared to 578 applications (number of victims) in FF17. That is 2.3% decrease from last federal fiscal year.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 53

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Claims come to the Vermont Victims Compensation program and are assigned to a claims specialist. The specialist then obtains the affidavit of probable cause to determine eligibility. Then the specialist obtains the bills and corresponding verification to process a payment. The claim is then presented to the Victims Compensation Program Manager for review and decision for approval or denial.
3. **Does your state have a victim satisfaction survey?**
Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 526

B. Number of victim satisfaction surveys completed during the reporting period. 56

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 49
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Due to the opiate crisis we are seeing more applications submitted for property related crimes such as burglary or fraud. When money is stolen or other property is stolen we are unable to compensate the victims for the loss. If a suspect has not been identified there is no chance for the victim to seek restitution for their uninsured property losses. The state has been charging suspects with selling or dispensing a regulated drug with death resulting. However, Compensation is unable to find the family members of the deceased eligible because this charge is not considered a homicide which is required per our statute.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
If we have a federal crime we will work closely with the US Attorney Victim Advocate, FBI Advocate, and/or FBI Detective to obtain probable cause and crime information to assist victims. For human trafficking victims Visa gift cards are available for the US Attorney Victim Advocate or Comp staff to give to the victim for payment of the victim's immediate safety needs such as medication, personal care items, clothing, emergency housing, etc. that in turn will be reflected and paid on the victim's compensation claim. We utilize the FBI Information and Verification Form to obtain information/documentation to find victims of federal crimes eligible for Victims Compensation.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
We are moving in the direction of going paperless. We are working on an online application. Our website specific to Victim's Compensation now includes two short explanatory videos. There is one video under "eligibility" that provide basic program introduction information. The second video is found under "application, documents, policies". Both videos provide "ASL" accommodation. The Program has been focusing on assisting victims with a disability, the elderly, and the Deaf and Hard of Hearing. We continue our outreach and training efforts to organizations serving these victims. Our printed materials continue to be reviewed and changed to use accessible fonts and plain language to be more accessible. We continue to update our database that was implemented on 7/1/16. We continue to implement changes to the database to meet our Program needs. To improve our efficiency and streamline processing victim's claims and providing services in a timely manner. The Center for Crime Victim Services hired a social media and communications coordinator instead of utilizing a consultant to implement and sustain social media outreach strategies. Hiring of this position will assist with updating and adding information to the website in effort to keep all information current and provide opportunities to utilize social media for outreach. The Center as a whole (to include Compensation staff) conducted a series of "Vermont Crime Victim Forums". The Forums provided victims and survivors of crime, including business owners and family members, a chance to speak out about their experiences in the criminal justice system. Local stakeholders and service providers were on hand to listen and provide support. The events were free and open to the public. A total of 5 forums were conducted between October 3, 2017 and November 1, 2017. The Goal was to ensure that Vermont's system was fair, accountable, and responsive to victim needs.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

We utilize the Administrative funds for payment of our toll-free telephone. This access allows victims and providers a way to communicate with the Compensation Program staff effectively. It provides communication that is free of charge to victims when they do not have cell phone access. These administrative funds are also used to provide stipends and mileage reimbursement to our Board members. These funds make it possible for board members to offer their valuable time and expertise to guide our Compensation Program. Our Board assists the Compensation Program staff by making decisions on difficult cases brought to them. The Board provides guidance in the development and implementation of our policies and procedures. This ensures that a victim has a fair and consistent process where information is considered from many perspectives, with a victim centered approach. Victims are better served by an engaged and informed Board of Directors committed to addressing crime victim's needs. Administrative funds are used to pay national association fees and registration fees for meetings and conferences. Finally, these funds are used to pay for staff travel to regional and/or national compensation conferences. The use of these funds enables staff to learn about new compensation initiatives that other states are implementing to improve services to victims of crime. With this learned information we can adopt policies and procedures to improve the services that we provide to victims of crime in Vermont.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

The Board of Directors approved mileage payment for both in-state and out-of-state travel for victims with eligible losses for claims received 7/1/18 forward versus reimbursement based on a gas formula. This increases the amount of money the victim will receive for each date traveled. The Board of Directors also approved an increase for meal reimbursement from \$42.00 per day to \$46.00 per day based on the federal reimbursement rate. The Sexual Assault Program updated and streamlined both the "Billing Form/Protected Health Information" forms that Sexual Assault Nurse Examiners complete and submit to the Sexual Assault Program to enable the Program to pay for the initial forensic/medical examination, certain follow up visits, and payment of 20 mental health counseling sessions for sexual assault victims. The updated forms should facilitate improved compliance by Sexual Assault Nurse Examiners to provide required information necessary to approve and pay sexual assault claims.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The court-based victim advocates, the victim advocate in the Attorney General's office and U.S. Attorney victim advocate provide victims with information and applications for our Compensation Program. They provide the Compensation Program with affidavits and probable cause statements in a timely manner. The prosecutor of the case requests restitution back to the Compensation Program as a matter of practice to hold offenders accountable. Per the VOCA Assistance Program regulations § 94.103 General, (e) Coordination, that encourages states to "coordinate their activities with the jurisdiction's VOCA compensation programs," Vermont's Compensation program has been receiving a small VOCA Assistance grant, called the "Exceptional Fund" to cover certain crime related losses that are not otherwise eligible for the VOCA Victims Compensation Program funds (see VOCA assistance regulations § 94.112 Types of eligible organizations; (2) Crime victim Compensation programs, "for the purpose of providing direct services that extend beyond the essential duties of the staff administering the compensation program, which services may include, but are not limited to, crisis intervention; counseling; and providing information, referrals and follow-up for crime victims." The Compensation Program continues to utilize the established VOCA Assistance exceptional fund to provide limited assistance to eligible victims.

10. **Please explain any public outreach efforts to improve awareness of your program.**

We provided training to agencies/partners to include police, court-based Victim Advocates, Network programs, military, faith based organizations, mental health providers, students, educators, children/youth advocacy organizations, victims/survivors, anti-discrimination organizations, vulnerable adult advocates, and State agencies to include Department of Corrections, Diversion, Supervised Visitation Centers, Community Justice Center, Restorative Justice Programs in Vermont about the Compensation Program at the Victim Assistance Training Academy. We also continue to provide outreach and training to new court-based victim advocates in the State's Attorney Offices. The Compensation Program has begun to attend tabling events at community events. This is a way to provide outreach and educate the community on the Victims Compensation Program. One event was attended in FFY 17 and the event scheduled in FFY2018 was cancelled. We will continue our efforts. We have created new program information tear off cards to have available at all training/tabling events. We have printed our program contact information on pens. We have also purchased silicone mobile pockets with the compensation contact information on them that can be attached to your cell phones to hold business cards, credit cards, driver's licenses, or other small personal items. The program will distribute these items when attending victim forums, trainings, and other outreach events. Comp staff is working with the Center's Training Director to develop webinars specific to compensation policies to provide information to victim advocates and other service providers. We plan to have the webinars available on U Tube for the public to view at any time.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The legislature was provided the following based on State FY 17: The Victims Compensation Program is funded through the Center's special fund appropriation. The program provides limited financial assistance to victims who have experienced an uninsured financial loss as a direct result of a violent crime. Staff members verify claims through a comprehensive investigative process, and approved payments are made either to service providers or directly to the victim. The number of new claims received annually fluctuates between 450 and 500 claims each year. State dollars paid to victims from the Victims Compensation Fund also leverage federal reimbursement at a rate of 60%. Performance Measures: 480 Claims \$513,318 disbursed Categories for 5 largest disbursements: Funeral expenses: \$85,194 Counseling: \$83,690 Sexual Assault: \$82,303

Medical: \$54,972 Wages: \$52,177 Victim Satisfaction Survey 55 returned • Received written notification about application in reasonable amount of time: 80% agreed • Compensation Program staff were able to answer their questions: 93% agreed • Staff responded to their request for assistance: 89% agreed • Rated quality of services as excellent or good: 86% agreed • Rated staff attitude as excellent or good: 96% • Satisfied or very satisfied with the services they received: 89% agreed
Comments from victims: • The most helpful part was help with funeral costs and clean-up of the property. • The best help for was reimbursement for lost wages and installation of an alarm system. • An online application would be great. • The program was the easiest thing about the whole ordeal. • The program should not be so difficult to help a victim. I feel that after going through the process of applying, it was as if I became an “emotional victim” again. It was time consuming, a lot of paperwork and hassle for a small claim. • Although I feel satisfied, I feel the system is not fair to the victim. Even though it was a second home, our house was violated and the person has not been punished in any way for the crime. It is horrible to think that offenders can “get away” with this type of crime with just a slap on the wrist – where is the justice? • It was helpful to discuss the situation with someone – even though I still feel the offender made out in my situation and I was left behind.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

In light of increased incidents of mass violence throughout the country, utilizing a short “Probable Cause” form for law enforcement or FBI to use when they are the lead investigating agency in these incidents would be helpful. This would enable programs to provide services to victims in a timely manner.