

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2018 - September 30, 2019

GRANTEE INFORMATION

ORGANIZATION NAME: Iowa Department of Justice

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	8	8	7	7	30
Asian	4	8	15	8	35
Black or African American	104	78	103	82	367
Hispanic or Latino	67	58	48	58	231
Native Hawaiian or Other Pacific Islander	1	0	1	3	5
White Non-Latino or Caucasian	439	448	469	479	1835
Some Other Race	6	3	12	4	25
Multiple Races	25	23	18	26	92
Not Reported	36	33	40	42	151
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	690	659	713	709	2771
B. GENDER					
Male	484	194	189	196	1063
Female	203	463	522	512	1700
Not Reported	3	2	2	1	8
Not Tracked	0	0	0	0	0
Gender Total	690	659	713	709	2771
C. AGE					
Age 0- 12	83	74	83	97	337
Age 13- 17	50	47	67	53	217
Age 18- 24	106	97	125	87	415
Age 25- 59	378	381	386	371	1516
Age 60 and Older	31	24	22	23	100
Not Reported	42	36	30	78	186
Not Tracked	0	0	0	0	0
Age Total	690	659	713	709	2771

PERFORMANCE MEASURES

4. Was there grant activity during the reporting period?
 Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

5. Please select the type(s) of technology being developed or improved under this grant.
 Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

6. Number of **contacts recieved** via current/previous technology (website, text message, IM-chat, phone) in the quarter prior to the start of the grant operations.
 Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

7. Number of **dropped calls** in the quarter prior to the start of the grant operations.
 Q1: Oct-Dec 2018:
 Q2: Jan-Mar 2019:
 Q3: Apr-Jun 2019:
 Q4: Jul-Sep 2019:
 Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	1	0	0	1	2
B. Failure to report to police	15	26	21	15	77
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	2	2	1	5	10
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	6	9	5	7	27
F. Ineligible crime	39	49	46	50	184
G. Ineligible application	9	12	6	10	37
Other	46	46	38	46	176

Denial explanation:

Qtr 1: 36 duplicate claims; 10 claims corrected to secondary applications
 Qtr 2: 46 Unable to Process: 36 Duplicate claims; 10 claims corrected to secondary applications
 Qtr 3: 21 duplicate applications; 11 corrected to secondary victim applications; 6 withdrawn at applicant's request
 Qtr 4: 46 Unable to Process: 19 Duplicate claims; 25 corrected and re-entered; 2 withdrawn at victim's request

8. The average length of **wait time or response time** for a contact during the quarter prior to the start of grant operations:
 Q1: Oct-Dec 2018: A. The average length of **wait time or response time** for a contact during the quarter prior to the start of grant operations:
 Q2: Jan-Mar 2019: NT
 Q3: Apr-Jun 2019: NT
 Q4: Jul-Sep 2019: Not applicable
 Annual:

Victim Compensation Formula Grant Program - October 01, 2018 - September 30, 2019

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	\$ 0	\$ 0	NA	\$ 4,097	\$ 0	\$ 1,500	\$ 0		\$ 47	\$ 0	\$ 5,643	0	0	0	0	0
Assault	364	\$ 0	\$ 0	\$ 144,439	NA	\$ 192,117	\$ 24,975	\$ 41,860	\$ 1,865		\$ 10,590	\$ 6,459	\$ 422,306	1	171	1	1	2
Burglary	16	\$ 0	\$ 0	\$ 2,729	NA	\$ 593	\$ 2,450	\$ 1,509	\$ 0		\$ 257	\$ 1,127	\$ 8,666	0	4	0	0	0
Child Physical Abuse/Neglect	14	\$ 0	\$ 0	\$ 1,308	NA	\$ 512	\$ 3,259	\$ 1,000	\$ 0		\$ 2,422	\$ 0	\$ 8,501	0	4	0	0	0
Child Pornography																		
Child Sexual Abuse	740	\$ 0	\$ 0	\$ 6,130	NA	\$ 11,657	\$ 26,865	\$ 11,165	\$ 573	\$ 347,755	\$ 10,691	\$ 0	\$ 414,836	0	89	0	0	0
DUI/DWI	20	\$ 0	\$ 0	\$ 22,110	NA	\$ 27,178	\$ 0	\$ 1,000	\$ 0		\$ 1,713	\$ 0	\$ 52,001	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	156	\$ 0	\$ 120	\$ 121,922	\$ 143,334	\$ 28,939	\$ 8,875	\$ 665	\$ 0		\$ 40,538	\$ 500	\$ 344,893	0	22	5	0	0
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$ 2,141	NA	\$ 45	\$ 60	\$ 0	\$ 200		\$ 173	\$ 0	\$ 2,619	0	1	0	0	0
Other Vehicular Crimes	20	\$ 0	\$ 0	\$ 2,600	NA	\$ 35,149	\$ 0	\$ 575	\$ 0		\$ 913	\$ 500	\$ 39,737	0	1	0	0	0
Robbery	6	\$ 0	\$ 0	\$ 360	NA	\$ 563	\$ 41	\$ 0	\$ 0		\$ 13	\$ 704	\$ 1,681	1	0	0	0	0
Sexual Assault	459	\$ 500	\$ 0	\$ 11,406	NA	\$ 12,971	\$ 14,286	\$ 2,454	\$ 2,051	\$ 338,843	\$ 2,843	\$ 96	\$ 385,448	2	9	1	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	NA	\$ 670	\$ 0	\$ 0	\$ 0		\$ 7	\$ 0	\$ 677	0	0	0	0	0
Terrorism																		
Total	1,802	\$ 500	\$ 120	\$ 315,145	\$ 143,334	\$ 314,492	\$ 80,812	\$ 61,728	\$ 4,689	\$ 686,598	\$ 70,207	\$ 9,386	\$ 1,687,009	4	301	7	1	2

*** Other expense explanations**
 Assault residential security items
 Burglary residential security items
 Homicide residential security items
 Other Vehicular Crimes residential security items
 Robbery residential security items
 Sexual Assault residential security items

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson	2	\$ 0	\$ 0	\$ 4,121	NA	\$ 106	\$ 0	\$ 0	\$ 0		\$ 14	\$ 0	\$ 4,240	0	0	0	0	0	
Assault	305	\$ 0	\$ 54	\$ 104,804	NA	\$ 217,321	\$ 33,482	\$ 28,841	\$ 1,245		\$ 6,474	\$ 4,255	\$ 396,476	1	141	1	2	1	
Burglary	14	\$ 1,000	\$ 0	\$ 13,337	NA	\$ 655	\$ 5,926	\$ 0	\$ 160		\$ 938	\$ 841	\$ 22,857	1	1	0	0	0	
Child Physical Abuse/Neglect	6	\$ 0	\$ 0	\$ 0	NA	\$ 0	\$ 1,758	\$ 0	\$ 0		\$ 486	\$ 407	\$ 2,650	0	2		0	0	
Child Pornography																			
Child Sexual Abuse	640	\$ 0	\$ 0	\$ 6,054	NA	\$ 9,681	\$ 31,466	\$ 1,849	\$ 796	\$ 270,192	\$ 10,300	\$ 0	\$ 330,337	0	93		0	0	
DUI/DWI	20	\$ 0	\$ 0	\$ 594	NA	\$ 12,476	\$ 0	\$ 0	\$ 0		\$ 1,938	\$ 0	\$ 15,008	0	0	0	0	0	
Fraud/Financial Crimes																			
Homicide	107	\$ 0	\$ 500	\$ 55,836	\$ 110,800	\$ 3,752	\$ 12,202	\$ 250	\$ 0		\$ 22,303		\$ 205,643	0	21	5	0	0	
Human Trafficking																			
Kidnapping	1	\$ 0	\$ 0	\$ 0	NA	\$ 0	\$ 604	\$ 0	\$ 0		\$ 10	\$ 0	\$ 614	0	0	0	0	0	
Other Vehicular Crimes	12	\$ 0	\$ 0	\$ 10,083	NA	\$ 8,001	\$ 4,900	\$ 425	\$ 0		\$ 323	\$ 0	\$ 23,732	0	1	0	0	0	
Robbery	11	\$ 0	\$ 0	\$ 3,144	NA	\$ 1,567	\$ 2,436	\$ 0	\$ 0		\$ 223	\$ 0	\$ 7,370	0	0	0	0	0	
Sexual Assault	334	\$ 200	\$ 0	\$ 10,754	NA	\$ 11,676	\$ 18,427	\$ 0	\$ 1,472	\$ 267,893	\$ 4,120	\$ 674	\$ 315,216	2	9	1	1	0	
Stalking	2	\$ 0	\$ 0	\$ 1,305	NA	\$ 0	\$ 0	\$ 0	\$ 0		\$ 18	\$ 500	\$ 1,823	0	0	0	0	0	
Terrorism																			
Total	1,454	\$ 1,200	\$ 554	\$ 210,032	\$ 110,800	\$ 265,234	\$ 111,202	\$ 31,364	\$ 3,673	\$ 538,085	\$ 47,146	\$ 6,676	\$ 1,325,965	4	268	7	3	1	
* Other expense explanations																			
Assault	residential security items																		
Burglary	residential security items																		
Child Physical Abuse/Neglect	residential security items																		
Sexual Assault	residential security items																		
Stalking	residential security items																		

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 1,426	NA	\$ 0	\$ 0	\$ 2,000	\$ 0		\$ 34	\$ 0	\$ 3,460	0	0	0	0	0
Assault	300	\$ 500	\$ 0	\$ 105,431	NA	\$ 156,594	\$ 26,636	\$ 34,283	\$ 1,426		\$ 7,394	\$ 1,752	\$ 334,016	1	152	1	2	2
Burglary	19	\$ 1,500	\$ 0	\$ 2,518	NA	\$ 3,622	\$ 992	\$ 4,178	\$ 112		\$ 991	\$ 1,429	\$ 15,341	0	0	0	0	0
Child Physical Abuse/Neglect	12	\$ 0	\$ 0	\$ 0	NA	\$ 305	\$ 1,365	\$ 0	\$ 0		\$ 644	\$ 0	\$ 2,314	0	1		0	0
Child Pornography																		
Child Sexual Abuse	124	\$ 0	\$ 0	\$ 2,144	NA	\$ 3,460	\$ 34,917	\$ 1,816	\$ 448	\$ 272,382	\$ 7,883	\$ 500	\$ 323,550	0	79		0	0
DUI/DWI	13	\$ 0	\$ 0	\$ 10,968	NA	\$ 1,521	\$ 0	\$ 0	\$ 0		\$ 562	\$ 0	\$ 13,051	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	164	\$ 0	\$ 1,200	\$ 129,438	\$ 187,357	\$ 11,973	\$ 14,867	\$ 900	\$ 0		\$ 34,005	\$ 617	\$ 380,356	4	26	4	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	NA	\$ 0	\$ 885	\$ 0	\$ 0		\$ 0	\$ 0	\$ 885	0	1	0	0	0
Other Vehicular Crimes	8	\$ 0	\$ 0	\$ 4,923	NA	\$ 5,289	\$ 100	\$ 0	\$ 0		\$ 174	\$ 0	\$ 10,486	0	1	0	0	0
Robbery	10	\$ 0	\$ 0	\$ 1,388	NA	\$ 5,746	\$ 3,580	\$ 0	\$ 200		\$ 620	\$ 0	\$ 11,534	0	0	0	0	0
Sexual Assault	350	\$ 0	\$ 0	\$ 11,313	NA	\$ 4,799	\$ 17,683	\$ 2,015	\$ 1,368	\$ 268,883	\$ 1,660	\$ 500	\$ 308,220	3	6	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 360	NA	\$ 111	\$ 560	\$ 1,547	\$ 0		\$ 216	\$ 0	\$ 2,794	0	1	0	0	0
Terrorism																		
Total	1,009	\$ 2,000	\$ 1,200	\$ 269,909	\$ 187,357	\$ 193,419	\$ 101,585	\$ 46,739	\$ 3,553	\$ 541,264	\$ 54,182	\$ 4,798	\$ 1,406,006	8	267	5	2	2

*** Other expense explanations**

- Assault residential security items
- Burglary residential security items
- Child Sexual Abuse residential security items
- Homicide residential security items
- Sexual Assault residential security items

You added "Other" crime types: Sexual Exploitation of a Minor: 1 application, 2 claims paid, Economic Support: \$436.63; Interference with Official Acts Causing Injury: 1 application, 1 claim paid, Economic Support: \$756.76

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period	
Arson	2	\$ 0	\$ 0	\$ 0	NA	\$ 35	\$ 405	\$ 1,000	\$ 0		\$ 0	\$ 469	\$ 1,909	0	0	0	0	0	
Assault	316	\$ 980	\$ 978	\$ 100,630	NA	\$ 206,458	\$ 29,673	\$ 30,804	\$ 1,625		\$ 6,956	\$ 5,086	\$ 383,188	0	148	0	1	0	
Burglary	13	\$ 0	\$ 0	\$ 1,680	NA	\$ 152	\$ 326	\$ 1,296	\$ 0		\$ 1,674	\$ 1,500	\$ 6,627	0	2	0	0	0	
Child Physical Abuse/Neglect	14	\$ 0	\$ 0	\$ 738	NA	\$ 1,450	\$ 4,215	\$ 0	\$ 0		\$ 452	\$ 0	\$ 6,855	0	2	0	0	0	
Child Pornography																			
Child Sexual Abuse	597	\$ 738	\$ 0	\$ 3,910	NA	\$ 2,892	\$ 23,862	\$ 4,317	\$ 300	\$ 272,431	\$ 8,810	\$ 0	\$ 317,260	0	74	0	0	0	
DUI/DWI	11	\$ 1,000	\$ 0	\$ 11,023	NA	\$ 7,386	\$ 0	\$ 1,722	\$ 0		\$ 352	\$ 500	\$ 21,983	0	0	0	0	0	
Fraud/Financial Crimes																			
Homicide	151	\$ 0	\$ 895	\$ 73,399	\$ 170,501	\$ 8,430	\$ 16,818	\$ 0	\$ 0		\$ 28,113	\$ 406	\$ 298,561	4	30	4	0	0	
Human Trafficking																			
Kidnapping	3	\$ 0	\$ 0	\$ 0	NA	\$ 14,616	\$ 0	\$ 0	\$ 110		\$ 0	\$ 0	\$ 14,726	0	0	0	0	0	
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 4,347	NA	\$ 15,095	\$ 0	\$ 530	\$ 0		\$ 592	\$ 0	\$ 20,564	0	0	0	0	0	
Robbery	9	\$ 0	\$ 0	\$ 12,000	NA	\$ 3,283	\$ 632	\$ 0	\$ 130		\$ 227	\$ 43	\$ 16,314	0	0	0	0	0	
Sexual Assault	407	\$ 0	\$ 0	\$ 7,942	NA	\$ 6,979	\$ 15,469	\$ 953	\$ 1,496	\$ 290,488	\$ 3,907		\$ 327,234	2	10	0	0	0	
Stalking	1	\$ 0	\$ 0	\$ 0	NA	\$ 0	\$ 333	\$ 0	\$ 0		\$ 198	\$ 0	\$ 531	0	1	0	0	0	
Terrorism																			
Total	1,535	\$ 2,718	\$ 1,873	\$ 215,667	\$ 170,501	\$ 266,775	\$ 91,734	\$ 40,621	\$ 3,661	\$ 562,919	\$ 51,282	\$ 8,003	\$ 1,415,753	6	267	4	1	0	
* Other expense explanations																			
Arson	residential security items																		
Assault	residential security items																		
Burglary	residential security items																		
DUI/DWI	residential security items																		
Homicide	residential security items																		
Robbery	residential security items																		

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	11	\$ 0	\$ 0	\$ 5,546	NA	\$ 4,237	\$ 405	\$ 4,500	\$ 0		\$ 95	\$ 469	\$ 15,252	0	0	0	0	0
Assault	1,285	\$ 1,480	\$ 1,031	\$ 455,304	NA	\$ 772,490	\$ 114,767	\$ 135,787	\$ 6,161		\$ 31,415	\$ 17,552	\$ 1,535,987	3	612	3	6	5
Burglary	62	\$ 2,500	\$ 0	\$ 20,264	NA	\$ 5,022	\$ 9,694	\$ 6,982	\$ 272		\$ 3,860	\$ 4,897	\$ 53,491	1	7	0	0	0
Child Physical Abuse/Neglect	46	\$ 0	\$ 0	\$ 2,046	NA	\$ 2,267	\$ 10,597	\$ 1,000	\$ 0		\$ 4,004	\$ 407	\$ 20,320	0	9		0	0
Child Pornography																		
Child Sexual Abuse	2,101	\$ 738	\$ 0	\$ 18,237	NA	\$ 27,690	\$ 117,110	\$ 19,147	\$ 2,117	\$ 1,162,760	\$ 37,684	\$ 500	\$ 1,385,983	0	335		0	0
DUI/DWI	64	\$ 1,000	\$ 0	\$ 44,695	NA	\$ 48,561	\$ 0	\$ 2,722	\$ 0		\$ 4,564	\$ 500	\$ 102,042	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	578	\$ 0	\$ 2,715	\$ 380,595	\$ 611,991	\$ 53,094	\$ 52,763	\$ 1,815	\$ 0		\$ 124,958	\$ 1,522	\$ 1,229,452	8	99	18	0	0
Human Trafficking																		
Kidnapping	7	\$ 0	\$ 0	\$ 2,141	NA	\$ 14,661	\$ 1,549	\$ 0	\$ 310		\$ 184	\$ 0	\$ 18,845	0	2	0	0	0
Other Vehicular Crimes	51	\$ 0	\$ 0	\$ 21,953	NA	\$ 63,533	\$ 5,000	\$ 1,530	\$ 0		\$ 2,002	\$ 500	\$ 94,519	0	3	0	0	0
Robbery	36	\$ 0	\$ 0	\$ 16,892	NA	\$ 11,158	\$ 6,689	\$ 0	\$ 330		\$ 1,083	\$ 746	\$ 36,899	1	0	0	0	0
Sexual Assault	1,550	\$ 700	\$ 0	\$ 41,414	NA	\$ 36,425	\$ 65,865	\$ 5,422	\$ 6,387	\$ 1,166,107	\$ 12,529	\$ 1,269	\$ 1,336,118	9	34	2	1	0
Stalking	9	\$ 0	\$ 0	\$ 1,665	NA	\$ 781	\$ 893	\$ 1,547	\$ 0		\$ 439	\$ 500	\$ 5,825	0	2	0	0	0
Terrorism																		
Total	5,800	\$ 6,418	\$ 3,746	\$ 1,010,753	\$ 611,991	\$ 1,039,919	\$ 385,332	\$ 180,452	\$ 15,576	\$ 2,328,866	\$ 222,816	\$ 28,862	\$ 5,834,733	22	1,103	23	7	5

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There was no significant change in the number of applications received during the reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 25

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Application is received and entered into claims processing system. Law Enforcement report and/or other documentation, such as medical records, mental health treatment records, or victim advocacy statements, is requested. Upon receipt of documentation, decision is made by assigned compensation specialist. If denying application, recommendation is made to Compensation Administrator. If recommending approval, file goes through peer-to-peer quality control process. Recommendations for approval where issues exist may be reviewed by Compensation Administrator
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
While state revenues have leveled off somewhat, they have not increased which is one reason the program made changes to administrative rules described in #8 below. The program continues working to balance fiscal realities with meeting the needs of crime victims. We believe the changes we've implemented deal appropriately with those.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
CVAD has relationships with victim-witness coordinators in both the Northern and Southern Districts of Iowa. We also work closely with the FBI victim specialist in Iowa. When there is a victim of a federal crime we rely on those relationships to help ensure our program information is made available to victims. Compensation staff is also in regular communication with those individuals when seeking an application from a Federal crime victims.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
None during this period.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative funds support the salaries of 3 investigators/compensation specialists who process applications to determine eligibility, and calculate eligible benefit payments.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
Administrative rules were amended as a means of improving program's ability to serve victims, and control costs. Eligibility considerations dealing with "good cause" were added to sections of administrative rule. A 25% reduction in gross wage calculation was added to contribute to cost savings. Since compensation benefits are not taxable, the change holds victims harmless. Rule was amended to clarify that the program has the authority to set repayment rates for laboratory costs and medications for the treatment and prevention of sexually transmitted infections under the Sexual Abuse Exam program.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
Iowa VOCA Assistance funds are administered out of the same office as the Iowa Victim Compensation program. This allows for strong coordination among staff administering both programs. We conduct frequent trainings with our partners in law enforcement and prosecution at the local, state, and federal level to ensure victims are made aware of the compensation program. Our statewide DV and SA coalitions provide training to new victim advocates working in programs funded by VOCA Assistance dollars. Compensation staff is given the opportunity to participate in those trainings. In addition, state law allowed the compensation program to reimburse community-based victim service programs for expenses paid on behalf of eligible victims for relocation assistance. CVAD has done significant training for program staff at all levels to grow understanding around how to submit payment information to the compensation program; what is allowable for the compensation program; and the differences between VOCA Assistance funds and VOCA Compensation funds.
10. **Please explain any public outreach efforts to improve awareness of your program.**

Crime Victim Assistance Division staff conducted training and outreach efforts statewide. Audiences include law enforcement personnel and cadets, victim assistance programs and advocates, prosecutors and victim-witness coordinators, criminal justice classes, hospital social workers, mortuary service providers. We staff tables at a variety of conferences and distribute program information.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

An annual report based on state fiscal year is provided to the legislature by January 15 of each year.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

NA