

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: Labor And Industries

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	50	23	58	37	168
Asian	35	38	46	42	161
Black or African American	89	93	131	104	417
Hispanic or Latino	175	205	196	189	765
Native Hawaiian or Other Pacific Islander	17	16	13	14	60
White Non-Latino or Caucasian	711	713	647	732	2803
Some Other Race	127	124	119	111	481
Multiple Races	0	0	0	0	0
Not Reported	221	216	219	184	840
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1425	1428	1429	1413	5695
B. GENDER					
Male	547	558	561	557	2223
Female	867	851	845	839	3402
Not Reported	11	19	23	17	70
Not Tracked	0	0	0	0	0
Gender Total	1425	1428	1429	1413	5695
C. AGE					
Age 0- 12	236	234	256	232	958
Age 13- 17	153	140	159	114	566
Age 18- 24	190	211	216	215	832
Age 25- 59	718	689	671	699	2777
Age 60 and Older	66	85	70	73	294
Not Reported	62	69	57	80	268
Not Tracked	0	0	0	0	0
Age Total	1425	1428	1429	1413	5695

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	15	10	4	5	34
B. Failure to report to police	135	120	90	140	485
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	25	12	9	18	64
D. Incomplete information	42	0	25	0	67
E. Contributory misconduct	43	31	27	52	153
F. Ineligible crime	204	191	188	165	748
G. Ineligible application	25	65	17	50	157
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)										TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE							
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	513	NA	NA	\$ 345,444	\$ 6,386	\$ 478,152	\$ 10,165	NA	NA		\$ 1,351	\$ 0	\$ 841,498	NT	112	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	32	NA	NA	\$ 1,648	\$ 1,275	\$ 19,149	\$ 120	NA	NA		\$ 39	\$ 0	\$ 22,231	NT	1		NT	NT
Child Pornography																		
Child Sexual Abuse	665	NA	NA	\$ 0	\$ 0	\$ 11,420	\$ 6,332	NA	NA	\$ 359,027	\$ 0	\$ 0	\$ 376,779	NT	4		NT	NT
DUI/DWI	39	NA	NA	\$ 45,023	\$ 19,280	\$ 13,597	\$ 0	NA	NA		\$ 0	\$ 0	\$ 77,900	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	123	NA	NA	\$ 263,670	\$ 230,652	\$ 12,572	\$ 632	NA	NA		\$ 0	\$ 0	\$ 507,526	NT	17	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	115	NA	NA	\$ 120,732	\$ 58,994	\$ 110,012	\$ 975	NA	NA		\$ 419	\$ 0	\$ 291,132	NT	0	NT	NT	NT
Robbery	12	NA	NA	\$ 37,314	\$ 0	\$ 4,989	\$ 1,380	NA	NA		\$ 0	\$ 0	\$ 43,683	NT	0	NT	NT	NT
Sexual Assault	635	NA	NA	\$ 25,115	\$ 0	\$ 9,288	\$ 4,138	NA	NA	\$ 393,809	\$ 233	\$ 0	\$ 432,583	NT	4	NT	NT	NT
Stalking	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 24	NA	NA		\$ 0	\$ 0	\$ 24	NT	0	NT	NT	NT
Terrorism																		
Total	2,135	NA	NA	\$ 838,946	\$ 316,587	\$ 659,179	\$ 23,766	NA	NA	\$ 752,836	\$ 2,042	\$ 0	\$ 2,593,356	NT	138	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	589	NA	NA	\$ 324,226	\$ 6,840	\$ 719,304	\$ 18,629	NA	NA		\$ 0	\$ 0	\$ 1,068,999	NT	18	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	29	NA	NA	\$ 1,205	\$ 0	\$ 51,869	\$ 1,134	NA	NA		\$ 191	\$ 0	\$ 54,399	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	1,039	NA	NA	\$ 0	\$ 0	\$ 30,851	\$ 15,193	NA	NA	\$ 879,714	\$ 0	\$ 0	\$ 925,758	NT	0		NT	NT
DUI/DWI	36	NA	NA	\$ 14,956	\$ 0	\$ 30,925	\$ 0	NA	NA		\$ 0	\$ 0	\$ 45,881	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	120	NA	NA	\$ 252,196	\$ 201,574	\$ 18,702	\$ 1,422	NA	NA		\$ 0	\$ 0	\$ 473,894	NT	2	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	127	NA	NA	\$ 147,741	\$ 42,991	\$ 154,789	\$ 100	NA	NA		\$ 1,624	\$ 0	\$ 347,245	NT	0	NT	NT	NT
Robbery	20	NA	NA	\$ 34,727	\$ 0	\$ 11,165	\$ 3,299	NA	NA		\$ 0	\$ 0	\$ 49,191	NT	0	NT	NT	NT
Sexual Assault	1,013	NA	NA	\$ 22,074	\$ 0	\$ 36,064	\$ 2,928	NA	NA	\$ 654,067	\$ 0	\$ 0	\$ 715,133	NT	0	NT	NT	NT
Stalking	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 396	NA	NA		\$ 0	\$ 0	\$ 396	NT	0	NT	NT	NT
Terrorism																		
Total	2,974	NA	NA	\$ 797,125	\$ 251,405	\$ 1,053,669	\$ 43,101	NA	NA	\$ 1,533,781	\$ 1,815	\$ 0	\$ 3,680,896	NT	20	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	561	NA	NA	\$ 368,988	\$ 0	\$ 670,098	\$ 21,283	NA	NA		\$ 2,590	\$ 0	\$ 1,062,959	NT	11	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	36	NA	NA	\$ 4,387	\$ 0	\$ 9,172	\$ 2,750	NA	NA		\$ 7,781	\$ 0	\$ 24,090	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	753	NA	NA	\$ 0	\$ 0	\$ 23,091	\$ 8,054	NA	NA	\$ 666,356	\$ 0	\$ 0	\$ 697,501	NT	0		NT	NT
DUI/DWI	41	NA	NA	\$ 18,557	\$ 7,705	\$ 49,755	\$ 0	NA	NA		\$ 0		\$ 76,017	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	114	NA	NA	\$ 268,509	\$ 192,203	\$ 91,957	\$ 703	NA	NA		\$ 0		\$ 553,372	NT	2	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	129	NA	NA	\$ 117,304	\$ 60,868	\$ 149,905	\$ 2	NA	NA		\$ 1,801		\$ 329,880	NT	0	NT	NT	NT
Robbery	19	NA	NA	\$ 17,307	\$ 0	\$ 9,221	\$ 1,545	NA	NA		\$ 0	\$ 0	\$ 28,073	NT	0	NT	NT	NT
Sexual Assault	633	NA	NA	\$ 28,519	\$ 1,349	\$ 19,245	\$ 12,444	NA	NA	\$ 484,199	\$ 0	\$ 0	\$ 545,756	NT	1	NT	NT	NT
Stalking																		
Terrorism																		
Total	2,286	NA	NA	\$ 823,571	\$ 262,125	\$ 1,022,444	\$ 46,781	NA	NA	\$ 1,150,555	\$ 12,172	\$ 0	\$ 3,317,648	NT	14	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	598	NA	NA	\$ 414,136	\$ 1,348	\$ 554,268	\$ 25,608	NA	NA		\$ 184	\$ 0	\$ 995,544	NT	11	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	50	NA	NA	\$ 2,224	\$ 0	\$ 32,142	\$ 4,513	NA	NA		\$ 2,849	\$ 0	\$ 41,728	NT	0		NT	NT
Child Pornography																		
Child Sexual Abuse	885	NA	NA	\$ 0	\$ 0	\$ 6,268	\$ 15,071	NA	NA	\$ 643,431	\$ 0	\$ 0	\$ 664,770	NT	1		NT	NT
DUI/DWI	43	NA	NA	\$ 52,327	\$ 8,737	\$ 34,286	\$ 0	NA	NA		\$ 56	\$ 0	\$ 95,406	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	112	NA	NA	\$ 271,927	\$ 267,386	\$ 17,431	\$ 4,987	NA	NA		\$ 117	\$ 0	\$ 561,848	NT	5	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	122	NA	NA	\$ 135,311	\$ 61,172	\$ 252,329	\$ 355	NA	NA		\$ 366	\$ 0	\$ 449,533	NT	0	NT	NT	NT
Robbery	14	NA	NA	\$ 27,099	\$ 0	\$ 7,045	\$ 403	NA	NA		\$ 0	\$ 0	\$ 34,547	NT	0	NT	NT	NT
Sexual Assault	766	NA	NA	\$ 62,059	\$ 0	\$ 36,998	\$ 5,771	NA	NA	\$ 538,209	\$ 0	\$ 0	\$ 643,037	NT	0	NT	NT	NT
Stalking																		
Terrorism																		
Total	2,590	NA	NA	\$ 965,083	\$ 338,643	\$ 940,767	\$ 56,708	NA	NA	\$ 1,181,640	\$ 3,572	\$ 0	\$ 3,486,413	NT	17	NT	NT	NT

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	2,261	NA	NA	\$ 1,452,794	\$ 14,574	\$ 2,421,822	\$ 75,685	NA	NA		\$ 4,125	\$ 0	\$ 3,969,000	NT	152	NT	NT	NT
Burglary																		
Child Physical Abuse/Neglect	147	NA	NA	\$ 9,464	\$ 1,275	\$ 112,332	\$ 8,517	NA	NA		\$ 10,860	\$ 0	\$ 142,448	NT	1		NT	NT
Child Pornography																		
Child Sexual Abuse	3,342	NA	NA	\$ 0	\$ 0	\$ 71,630	\$ 44,650	NA	NA	\$ 2,548,528	\$ 0	\$ 0	\$ 2,664,808	NT	5		NT	NT
DUI/DWI	159	NA	NA	\$ 130,863	\$ 35,722	\$ 128,563	\$ 0	NA	NA		\$ 56	\$ 0	\$ 295,204	NT	0	NT	NT	NT
Fraud/Financial Crimes																		
Homicide	469	NA	NA	\$ 1,056,302	\$ 891,815	\$ 140,662	\$ 7,744	NA	NA		\$ 117	\$ 0	\$ 2,096,640	NT	26	NT	NT	NT
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	493	NA	NA	\$ 521,088	\$ 224,025	\$ 667,035	\$ 1,432	NA	NA		\$ 4,210	\$ 0	\$ 1,417,790	NT	0	NT	NT	NT
Robbery	65	NA	NA	\$ 116,447	\$ 0	\$ 32,420	\$ 6,627	NA	NA		\$ 0	\$ 0	\$ 155,494	NT	0	NT	NT	NT
Sexual Assault	3,047	NA	NA	\$ 137,767	\$ 1,349	\$ 101,595	\$ 25,281	NA	NA	\$ 2,070,284	\$ 233	\$ 0	\$ 2,336,509	NT	5	NT	NT	NT
Stalking	2	NA	NA	\$ 0	\$ 0	\$ 0	\$ 420	NA	NA		\$ 0	\$ 0	\$ 420	NT	0	NT	NT	NT
Terrorism																		
Total	9,985	NA	NA	\$ 3,424,725	\$ 1,168,760	\$ 3,676,059	\$ 170,356	NA	NA	\$ 4,618,812	\$ 19,601	\$ 0	\$ 13,078,313	NT	189	NT	NT	NT

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
We saw a decrease in applications since 2010, but it leveled off in 2016 and started rising. Then we saw a sharp increase starting in July 2017. We believe this was due to an increase in fees we paid to providers. We decreased the fees starting in July 2018 and saw a small decrease in applications from the prior year. The new fees are still higher than the fees paid prior to July 2017.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 21

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. We receive applications, look at police reports, medical reports and other information to make an eligibility decision.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
We have implemented a new Claims Management System. There was a longer learning curve than we expected, but we are seeing improvements.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
We work with Victim Witness Coordinators at the federal level to obtain crime reports on a timely basis.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
We look closely at details of our processes to find ways to improve, especially in our new system.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
We do not use any VOCA funds for administrative costs. All funds go to benefits.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
We had to reduce medical fees in July 2018. These fees were still higher than the fees paid prior to July 2017, but lower than the fees paid after July 23, 2017.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
During Legislative session (January through April), we meet weekly with stakeholders to discuss proposed bills and other issues. We also have regular training sessions and work with prosecutors at all levels to obtain police reports on a timely basis. We also spoke at the tribal prosecutors conference about the benefits and resources the program could offer the victims.
10. **Please explain any public outreach efforts to improve awareness of your program.**
Training and Education to the Victim Support Services- Core Advocate Training sessions Sept 2017, February 2018 and June 2018. Resource Booth Washington State Fair Education Pavilion Sept 2018. Members of the following groups, which meet at least quarterly: Criminal Justice round table-meet during WA legislative session to discuss law and policy, including victim services. Jan 2018-April 2018 and ad hoc meeting. DOC victim's council/Savin advisory group: Meet quarterly to discuss updates in victim's services and notification programs Quarterly Oct 2017-Sept 2018.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**
We measure average days from bill received to bill paid. This was 28 days during the federal fiscal year, but we have increased staff and have reduced the backlog.
12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**
The new Claims Management System has had some problems, but we are improving it.

