Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: WV Legislative Claims Commission

POC NAME: Leslie Roberts

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:

101 107 105

Q3: Apr-Jun 2018: Q4: Jul-Sep 2018:

Q2: Jan-Mar 2018:

124

Annual:

437

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:	101
Q2: Jan-Mar 2018:	107
Q3: Apr-Jun 2018:	105
Q4: Jul-Sep 2018:	124
Annual:	437

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber o	of Victin Q4	ns Annual
American Indian or Alaska Native	0	1	1	1	3
Asian	1	1	1	0	3
Black or African American	9	12	10	14	45
Hispanic or Latino	0	1	1	2	4
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	76	81	72	90	319
Some Other Race	0	1	1	0	2
Multiple Races	0	1	2	1	4
Not Reported	0	0	0	16	16
Not Tracked	15	9	17	0	41
Race/Ethnicity Total	101	107	105	124	437
B. GENDER					
Male	38	43	36	56	173
Female	62	64	68	68	262
Not Reported	0	0	0	0	0
Not Tracked	1	0	1	0	2
Gender Total	101	107	105	124	437
C. AGE					
Age 0- 12	9	11	10	17	47
Age 13- 17	9	9	5	8	31
Age 18- 24	13	20	15	19	67
Age 25- 59	51	56	48	63	218
Age 60 and Older	9	10	17	11	47
Not Reported	0	0	0	6	6
Not Tracked	10	1	10	0	21
Age Total	101	107	105	124	437

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PERFORMANCE MEASURES

4.	Based on your program's indicate if	s general procedure,	7.	Number of applications approved) during the re		, applications t	nat	wei	re n	ot	
	Q1: Oct-Dec 2017:			Q1: Oct-Dec 2017:	54						
	Victims and indirect victing as separate applications			Q2: Jan-Mar 2018:	134						
	Q2: Jan-Mar 2018:			Q3: Apr-Jun 2018:	41						
	Victims and indirect victing	ms generally count		Q4: Jul-Sep 2018:	76						
	as separate applications			Annual:							
	Q3: Apr-Jun 2018:			Reason(s) for denial	e re	epo	rting	g pe	riod:		
	Victims and indirect victing as separate applications				G					ctims Annual	
	Q4: Jul-Sep 2018:			A. Application not filed		1	5	0	1	7	
	Victims and indirect victing as separate applications			B. Failure to report to		3	1	0	0	4	
5.	Number of new application			C. Failure to cooperat victim/witness coordin required by program			2	12	5	5	24
	the reporting period Q1: Oct-Dec 2017:	404		D. Incomplete informa	ition		0	1	0	2	3
		101		E. Contributory misco		12	20	2	10	44	
	Q2: Jan-Mar 2018:	107		F. Ineligible crime		2	5	1	0	8	
	Q3: Apr-Jun 2018:	105		G. Ineligible application	nn			89	0		90
	Q4: Jul-Sep 2018:	124		Other	···			1	33	-	125
	Annual:	437		Denial explanation:		`	34		33	51	125
				Qtr 1: No Economic L	oss						
6.	Number of applications a	pproved during the		Qtr 2: Claim Withdraw	'n						
	reporting period. Q1: Oct-Dec 2017:	74		Qtr 3: No economic lo Application	ss (28) No criminal co	onduct (4) Dupl	ica	te			
	Q2: Jan-Mar 2018:	88		Qtr 4: duplicate claim	(3) no economic loss	(53) unjustly be	en∈	efits			
	Q3: Apr-Jun 2018:	68		offender (1)							
	Q4: Jul-Sep 2018:	101	•	Niconia and annii anticati		۸ ال ـ ا	:- 1	-		_4!	_
	Annual:	331	8.	Number of applications during the reporting pe		Assault Forens	IC I	=xaı	mına	nons	S
			Q1: Oct-Dec 2017: Not applicable to my state's process								
				Q2: Jan-Mar 2018: No to my state's process	ot applicable						

Q3: Apr-Jun 2018: Not applicable

Q4: Jul-Sep 2018: Not applicable

0

to my state's process

to my state's process

Annual:

					EVE	PENSE TYPES I	DAID (in dall	lare)								CTIMIZATIONS					
					EAF	ENSE TIPES I	-AID (III doll	iais)						RELATED TO A CRIME TYPE							
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number or Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period			
Arson																					
Assault	112	\$ 0	\$ 0	\$ 88,962	\$ 20,000	\$ 57,262	\$ 2,054	\$ 1,679	\$ 0		\$ 3,115	\$ 117	\$ 173,190	NT	NT	NT	NT	NT			
Burglary	1	\$0	\$0	\$ 0	\$ 0	\$ 0	\$ 420	\$ 0	\$ 0		\$ 0	\$ 0	\$ 420	NT	NT	NT	NT	NT			
Child Physical Abuse/Neglect																					
Child Pornography																					
Child Sexual Abuse	12	\$ 0	\$ 0	\$ 1,574	\$ 0	\$ 350	\$ 3,236	\$ 0	\$ 0	\$ 0	\$ 1,239	\$ 0	\$ 6,399	NT	NT		NT	NT			
DUI/DWI	10	\$ 0	\$0	\$ 5,090	\$ 9,431	\$ 4,614	\$ 0	\$ 0	\$ 0		\$ 167		\$ 19,301	NT	NT	NT	NT	NT			
Fraud/Financial Crimes																					
Homicide	32	\$0	\$0	\$ 1,712	\$ 51,091	\$ 48,250	\$ 500	\$ 0	\$ 0		\$ 368	\$ 1,200	\$ 103,122	NT	NT	NT	NT	NT			
Human Trafficking																					
Kidnapping																					
Other Vehicular Crimes	3	\$0	\$0	\$ 710	\$ 0	\$ 3,265	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,975	NT	NT	NT	NT	NT			
Robbery																					
Sexual Assault	10	\$0	\$0	\$ 6,243	\$ 0	\$ 661	\$ 887	\$0	\$ 0	\$ 0	\$ 1,786	\$ 0	\$ 9,577	NT	NT	NT	NT	NT			
Stalking																					
Terrorism																					
Total	180	\$ 0	\$ 0	\$ 104,290	\$ 80,522	\$ 114,401	\$ 7,098	\$ 1,679	\$ 0	\$ 0	\$ 6,676	\$ 1,317	\$ 315,984	NT	NT	NT	NT	NT			

* Other expense explanations

Assault Milage

Homicide Memorial Marker

					EXPE	NSE TYPES PA	AID (in dollar	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the
Arson	2	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 13	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,013	0	1	0	0	
Assault	122	\$ 0	\$ 0	\$ 50,073	\$ 2,185	\$ 97,160	\$ 4,926	\$ 6,781	\$ 0		\$ 4,614	\$ 0	\$ 165,739	0	21	0	0	
Burglary	1	\$ 0	\$0	\$ 0	\$ 0	\$ 230	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 230	0	0	0	0	
Child Physical Abuse/Neglect	1	\$ 0	\$0	\$ 0	\$ 0	\$ 1,281	\$ 0	\$ 0	\$ 0		\$ 561	\$ 0	\$ 1,842	0	0		0	
Child Pornography																		
Child Sexual Abuse	18	\$0	\$0	\$ 0	\$ 0	\$ 7,978	\$ 1,095	\$ 816	\$ 0	\$ 0	\$ 1,106	\$ 0	\$ 10,996	0	0		0	
DUI/DWI	10	\$ 0	\$0	\$ 4,699	\$ 2,086	\$ 0	\$ 0	\$ 0	\$ 334		\$ 1,006	\$ 0	\$ 8,125	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	21	\$0	\$0	\$ 0	\$ 85,542	\$ 1,228	\$ 571	\$ 0	\$ 0		\$ 208	\$ 0	\$ 87,548	0	0	0	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$0	\$0	\$ 710	\$ 10,000	\$ 35,000	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 45,710	0	0	0	0	
Robbery	1	\$0	\$0	\$ 0	\$0	\$ 987	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 987	0	0	0	0	
Sexual Assault	15	\$0	\$0	\$ 5,749	\$0	\$ 999	\$ 1,928	\$ 0	\$ 0	\$0	\$ 1,291		\$ 9,967	0	0	0	0	
Stalking	1	\$ 0	\$0	\$ 0	\$0	\$ 78	\$0	\$0	\$ 0		\$0	\$ 0	\$ 78	0	0	0	0	
Terrorism																		
Total	195	\$0	\$0	\$ 61,231	\$ 109,814	\$ 144,953	\$ 8,520	\$ 7,597	\$ 334	\$ 0	\$ 8,786	\$ 0	\$ 341,234	0	22	0	0	

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PAYMENT STATISTICS BY CRIME TYPE Qtr:	3																	
					EXP	PENSE TYPES	PAID (in dolla	ars)								CTIMIZATIONS A CRIME TYPE	:	
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	90	\$ 0	\$ 0	\$ 47,751	\$ 0	\$ 54,041	\$ 3,486	\$ 0	\$ 0		\$ 3,423	\$ 0	\$ 108,701	0	6	0	0	0
Burglary	3	\$ 0	\$ 0	\$ 11,249	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 4,830	\$ 1,361	\$ 17,440	0	0	0	0	0
Child Physical Abuse/Neglect	15	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,880	\$ 5,298	\$0	\$ 0		\$ 1,561	\$ 0	\$ 10,739	0	0		0	0
Child Pornography	1	\$ 0	\$0	\$ 0	\$ 0	\$ 667	\$ 0	\$0	\$ 0		\$ 0	\$ 0	\$ 667	0	0		0	0
Child Sexual Abuse	17	\$ 0	\$0	\$ 0	\$0	\$ 268	\$ 3,383	\$0	\$ 0	\$ 0	\$ 934		\$ 4,585	0	0		0	0
DUI/DWI	9	\$ 0	\$ 0	\$ 4,845	\$0	\$ 6,461	\$0	\$ 0	\$ 161		\$0	\$0	\$ 11,467	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	18	\$ 0	\$0	\$0	\$ 68,714	\$ 163	\$0	\$0	\$0		\$0	\$ 2,689	\$ 71,566	0	0	0	0	0
Human Trafficking	7																	
Kidnapping	3	\$0	\$0	\$ 0	\$0	\$ 25	\$ 2,337	\$0	\$ 0		\$ 136		\$ 2,498	0	0	0	0	0
Other Vehicular Crimes	1	\$ 0	\$0	\$ 710	\$0	\$ 0	\$ 0	\$0	\$0		\$0	\$ 0	\$ 710	0	0	0	0	0
Robbery	1	\$ 0	\$ 0	\$ 0	\$0	\$ 163	\$ 0	\$0	\$0		\$0	\$ 0	\$ 163	0	0	0	0	0
Sexual Assault	24	\$ 0	\$ 0	\$ 7,556	\$0	\$ 2,405	\$ 6,945	\$ 0	\$0	\$ 0	\$0	\$ 0	\$ 16,906	0	0	0	0	0
Stalking																		
Terrorism																		
Total	182	\$ 0	\$ 0	\$ 72,111	\$ 68,714	\$ 68,072	\$ 21,449	\$0	\$ 161	\$ 0	\$ 10,884	\$ 4,051	\$ 245,442	0	6	0	0	0

* Other expense explanations

Burglary Handicap Construction
Homicide Dependent Economic Loss

PAYMENT STATISTICS BY CRIME TYPE Qtr:	1																	
					EXP	ENSE TYPES	PAID (in do	llars)								ICTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder AbuseNeglect that were Paid During the Renording Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	126	\$ 0	\$ 0	\$ 40,880	\$ 0	\$ 79,505	\$ 2,320	\$ 2,500	\$ 0		\$ 4,374	\$ 939	\$ 130,518	0	0	0	0	0
Burglary	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,102	\$ 325	\$ 0	\$ 0		\$ 715	\$ 0	\$ 7,142	0	0	0	0	0
Child Physical Abuse/Neglect	13	\$ 0	\$ 0	\$ 0	\$ 5,783	\$ 0	\$ 1,532	\$ 0	\$ 0		\$ 1,482	\$ 0	\$ 8,797	0	13		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$0		\$ 36	\$ 0	\$ 36	0	0		0	0
Child Sexual Abuse	13	\$ 0	\$0	\$ 0	\$ 0	\$ 3,136	\$ 893	\$ 0	\$0	\$ 0	\$ 285	\$ 0	\$ 4,314	0	0		0	0
DUI/DWI	10	\$ 0	\$ 0	\$ 4,845	\$0	\$ 792	\$ 0	\$ 0	\$ 0		\$ 441	\$ 0	\$ 6,078	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	25	\$ 0	\$ 0	\$ 17,718	\$ 58,978	\$ 4,000	\$ 652	\$ 2,500	\$ 0		\$ 1,237	\$ 2,800	\$ 87,885	0	0	0	0	0
Human Trafficking																		
Kidnapping	7																	
Other Vehicular Crimes	6	\$ 0	\$0	\$ 710	\$0	\$ 686	\$ 0	\$ 0	\$0		\$ 0	\$ 0	\$ 1,396	0	0	0	0	0
Robbery	5	\$ 0	\$0	\$ 0	\$0	\$ 246	\$ 0	\$ 194	\$ 0		\$ 205	\$ 0	\$ 645	0	0	0	0	0
Sexual Assault	19	\$ 0	\$ 0	\$ 5,498	\$0	\$ 1,674	\$ 1,799	\$ 0	\$ 0	\$ 184	\$ 0	\$ 0	\$ 9,155	0	0	0	0	0
Stalking																		
Terrorism																		
Total	221	\$ 0	\$ 0	\$ 69,651	\$ 64,761	\$ 96,141	\$ 7,521	\$ 5,194	\$ 0	\$ 184	\$ 8,776	\$ 3,739	\$ 255,966	0	13	0	0	0

* Other expense explanations

Assault Rescue Squad, Missed Work

Homicide reimbursement of family member for expenses

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PAYMENT STATISTICS BY CRIME TYPE - Aggreg	gated																	
					EX	(PENSE TYPES	S PAID (in do	llars)							TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortinn Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 10,000	\$ 13	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,013	0	1	0	0	0
Assault	450	\$ 0	\$ 0	\$ 227,666	\$ 22,185	\$ 287,968	\$ 12,786	\$ 10,960	\$ 0		\$ 15,527	\$ 1,056	\$ 578,149	0	27	0	0	0
Burglary	8	\$ 0	\$ 0	\$ 11,249	\$0	\$ 6,332	\$ 745	\$ 0	\$ 0		\$ 5,545	\$ 1,361	\$ 25,232	0	0	0	0	0
Child Physical Abuse/Neglect	29	\$ 0	\$ 0	\$ 0	\$ 5,783	\$ 5,161	\$ 6,830	\$ 0	\$ 0		\$ 3,605	\$ 0	\$ 21,378	0	13		0	0
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 667	\$ 0	\$ 0	\$ 0		\$ 36	\$ 0	\$ 703	0	0		0	0
Child Sexual Abuse	60	\$ 0	\$ 0	\$ 1,574	\$ 0	\$ 11,731	\$ 8,607	\$ 816	\$ 0	\$ 0	\$ 3,565	\$ 0	\$ 26,294	0	0		0	0
DUI/DWI	39	\$ 0	\$ 0	\$ 19,478	\$ 11,517	\$ 11,867	\$ 0	\$ 0	\$ 495		\$ 1,613	\$ 0	\$ 44,970	0	0	0	0	0
Fraud/Financial Crimes		\Box																
Homicide	96	\$ 0	\$ 0	\$ 19,430	\$ 264,325	\$ 53,641	\$ 1,723	\$ 2,500	\$ 0		\$ 1,813	\$ 6,689	\$ 350,121	0	0	0	0	0
Human Trafficking	7	$\overline{}$																
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$0	\$ 25	\$ 2,337	\$0	\$ 0		\$ 136		\$ 2,498	0	0	0	0	0
Other Vehicular Crimes	13	\$ 0	\$0	\$ 2,839	\$ 10,000	\$ 38,951	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 51,791	0	0	0	0	0
Robbery	7	\$ 0	\$0	\$0	\$0	\$ 1,396	\$ 0	\$ 194	\$ 0		\$ 205	\$ 0	\$ 1,795	0	0	0	0	0
Sexual Assault	68	\$ 0	\$ 0	\$ 25,046	\$0	\$ 5,739	\$ 11,560	\$0	\$ 0	\$ 184	\$ 3,077	\$ 0	\$ 45,605	0	0	0	0	0
Stalking	1	\$ 0	\$0	\$0	\$0	\$ 78	\$ 0	\$ 0	\$ 0		\$0	\$ 0	\$ 78	0	0	0	0	0
Terrorism	7																	
Total	778	\$ 0	\$ 0	\$ 307,282	\$ 323,811	\$ 423,567	\$ 44,587	\$ 14,470	\$ 495	\$ 184	\$ 35,123	\$ 9,107	\$ 1,158,626	0	41	0	0	0

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NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

There has not been a significant change in the number of applications.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 210

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Upon receipt, an application is assigned to one of three Claim Investigators. The Investigator sends out inquiries to obtain information from law enforcement, courts, medical providers, insurers, employers, and claimants. When all necessary information has been received, the Investigator prepares a report and recommendation which is forwarded to the claimant (or claimant's attorney) for response (optional). After a response is received (or after the thirty-day response period), the claim is reviewed by a Commissioner for decision. The decision, in the form of an Order, is forwarded to the claimant (or claimant's attorney). If the claimant disagrees with the decision (usually a DENIAL), he has 21 days to request a hearing (which is held before a different Commissioner). A decision which grants an award is sent to the fiscal office for the processing of payment.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

West Virginia is plagued by an opioid crisis. Crime is increasing as well and is increasing applications. Claims are getting jammed up because so many people are trying to file claims for property related crimes, which the WV Crime Victim's Compensation Fund does not cover by code.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The WV Crime Victim's Compensation Fund works with federal partners and their Victim Advocates on several committees. Our claims investigators cultivate relationships with federal victim advocates with the U.S. District Attorney's Office and the FBI. They use our office as a resource and we can provide them with literature about the program and applications at any time.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

The Crime Victim's Compensation Fund software went through a overhaul in August 2018. This update provided better security, added some new fields and allowed for smoother processing of crime victim applications. An entire system overhaul is being looked at, as soon as the Legislative IT staff can take on a new project, likely 2021.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

At this time, all VOCA funds are used to assist crime victims. We have not used Administrative funds this year.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

There have been no laws, initiatives or policy changes this year.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

N/A

10. Please explain any public outreach efforts to improve awareness of your program.

A Claims Investigator attends both sessions of the West Virginia Victim's Assistance Academy and does a presentation explaining the fund and how to apply. They also hand out literature and explain the application process and what crimes are applicable. All new advocates in the State of WV are required to attend these academies, so our office is reaching most new advocates. The Claims Investigators also network with other presenters, which include federal victim advocates, shelter advocates, child advocacy centers, CASA's, rape crisis centers, etc.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

N/A

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Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

As medical fees rise and the State VOCA Administrators are expanding services greatly with their huge expansions of funds, the Crime Victim's Compensation Funds expenses are rising without a federal boost in funds in conjunction with the massive increase in VOCA funds for expansion.

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