

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: WI Dept. of Justice

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:
 Q2: Jan-Mar 2018:
 Q3: Apr-Jun 2018:
 Q4: Jul-Sep 2018:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	6	5	6	8	25
Asian	11	9	6	7	33
Black or African American	130	125	133	163	551
Hispanic or Latino	67	78	80	90	315
Native Hawaiian or Other Pacific Islander	0	0	2	0	2
White Non-Latino or Caucasian	315	377	292	314	1298
Some Other Race	3	4	2	6	15
Multiple Races	34	29	21	40	124
Not Reported	36	53	29	48	166
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	602	680	571	676	2529
B. GENDER					
Male	214	210	212	214	850
Female	387	470	359	458	1674
Not Reported	1	0	0	4	5
Not Tracked	0	0	0	0	0
Gender Total	602	680	571	676	2529
C. AGE					
Age 0- 12	44	66	60	56	226
Age 13- 17	48	46	46	51	191
Age 18- 24	120	119	109	130	478
Age 25- 59	312	338	263	340	1253
Age 60 and Older	26	34	22	32	114
Not Reported	52	77	71	67	267
Not Tracked	0	0	0	0	0
Age Total	602	680	571	676	2529

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Only one application is usually counted per crime

Q2: Jan-Mar 2018:

Only one application is usually counted per crime

Q3: Apr-Jun 2018:

Only one application is usually counted per crime

Q4: Jul-Sep 2018:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	1	2	0	7
B. Failure to report to police	7	8	9	7	31
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	14	17	27	14	72
D. Incomplete information	29	16	26	16	87
E. Contributory misconduct	47	40	28	28	143
F. Ineligible crime	42	45	34	35	156
G. Ineligible application	0	0	0	0	0
Other	19	8	12	16	55

Denial explanation:

Qtr 1: Delinquent in child support

Qtr 2: Delinquent in child support

Qtr 3: Victim knew driver under the influence - 3; Delinquent in child support - 9

Qtr 4: Delinquent in child support

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 1,000	\$ 0	\$ 2,592	\$ 0	\$ 0	\$ 455	NA	\$ 0		NA		\$ 4,047	0	1	0	0	0
Assault	185	\$ 382	\$ 0	\$ 189,923	\$ 0	\$ 294,443	\$ 4,753	NA	\$ 1,839		NA	\$ 0	\$ 491,340	3	51	2	1	4
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 1,145	\$ 0	\$ 583	\$ 1,080	NA	\$ 0		NA	\$ 0	\$ 2,808	0	1		0	0
Child Pornography																		
Child Sexual Abuse	57	\$ 0	\$ 0	\$ 27,897	\$ 0	\$ 9,217	\$ 15,641	NA	\$ 1,260	\$ 1,705	NA	\$ 0	\$ 55,720	0	6		0	0
DUI/DWI	2	\$ 0	\$ 0	\$ 38,000	\$ 0	\$ 500	\$ 0	NA	\$ 0		NA	\$ 0	\$ 38,500	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 35	NA	\$ 0		NA	\$ 0	\$ 35	0	0	0	0	0
Homicide	57	\$ 0	\$ 0	\$ 91,605	\$ 86,948	\$ 11,323	\$ 3,199	NA	\$ 557		NA	\$ 0	\$ 193,633	0	6	0	1	2
Human Trafficking	2	\$ 0	\$ 0	\$ 2,924	\$ 0	\$ 0	\$ 92	NA	\$ 0		NA	\$ 0	\$ 3,017	1	0	0	0	0
Kidnapping	2	\$ 0	\$ 0	\$ 2,335	\$ 0	\$ 269	\$ 0	NA	\$ 0		NA	\$ 0	\$ 2,604	0	0	0	0	0
Other Vehicular Crimes	6	\$ 0	\$ 0	\$ 5,939	\$ 3,614	\$ 741	\$ 33	NA	\$ 0		NA	\$ 0	\$ 10,328	0	0	0	0	0
Robbery	12	\$ 0	\$ 0	\$ 7,415	\$ 0	\$ 7,288	\$ 746	NA	\$ 0		NA	\$ 0	\$ 15,450	0	0	0	0	0
Sexual Assault	415	\$ 0	\$ 0	\$ 44,337	\$ 0	\$ 17,966	\$ 6,979	NA	\$ 2,307	\$ 293,145	NA	\$ 0	\$ 364,734	0	7	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 423	\$ 0	\$ 0	\$ 1,560	NA	\$ 0		NA	\$ 0	\$ 1,983	0	0	0	0	0
Terrorism																		
Total	749	\$ 1,382	\$ 0	\$ 414,536	\$ 90,562	\$ 342,330	\$ 34,574	NA	\$ 5,963	\$ 294,850	NA	\$ 0	\$ 1,184,198	4	72	2	2	6

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 140	\$ 0	\$ 0	\$ 1,250	NA	\$ 0		NA	\$ 0	\$ 1,390	0	1	0	0	0
Assault	209	\$ 0	\$ 0	\$ 172,243	\$ 0	\$ 464,710	\$ 9,077	NA	\$ 1,769		NA	\$ 0	\$ 647,799	3	72	2	1	2
Burglary	1	\$ 0	\$ 0	\$ 5,054	\$ 0	\$ 20	\$ 0	NA	\$ 0		NA	\$ 0	\$ 5,074	0	0	0	0	0
Child Physical Abuse/Neglect	10	\$ 0	\$ 0	\$ 3,388	\$ 0	\$ 1,653	\$ 1,080	NA	\$ 0		NA	\$ 0	\$ 6,120	0	3		0	0
Child Pornography																		
Child Sexual Abuse	67	\$ 0	\$ 0	\$ 10,391	\$ 0	\$ 11,562	\$ 12,641	NA	\$ 1,835	\$ 4,652	NA	\$ 0	\$ 41,080	0	5		0	0
DUI/DWI	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 406	\$ 101	NA	\$ 0		NA	\$ 0	\$ 508	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	50	\$ 0	\$ 0	\$ 72,843	\$ 86,781	\$ 25,725	\$ 2,804	NA	\$ 0		NA	\$ 0	\$ 188,153	0	5	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 900	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 900	0	0	0	0	0
Kidnapping	1	\$ 0	\$ 0	\$ 2,335	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 2,335	0	0	0	0	0
Other Vehicular Crimes	5	\$ 0	\$ 0	\$ 9,122	\$ 0	\$ 28,345	\$ 360	NA	\$ 0		NA	\$ 0	\$ 37,827	0	0	0	0	0
Robbery	15	\$ 0	\$ 0	\$ 3,686	\$ 0	\$ 16,318	\$ 910	NA	\$ 132		NA	\$ 0	\$ 21,046	0	0	0	0	0
Sexual Assault	426	\$ 0	\$ 0	\$ 28,961	\$ 0	\$ 26,894	\$ 15,018	NA	\$ 5,191	\$ 286,513	NA	\$ 0	\$ 362,577	0	7	1	0	0
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 664	NA	\$ 0		NA	\$ 0	\$ 664	0	0	0	0	0
Terrorism																		
Total	792	\$ 0	\$ 0	\$ 309,062	\$ 86,781	\$ 575,633	\$ 43,906	NA	\$ 8,926	\$ 291,165	NA	\$ 0	\$ 1,315,473	3	93	3	1	2

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 130	NA	\$ 0		NA	\$ 130	0	1	0	0	0	0
Assault	199	\$ 828	\$ 0	\$ 208,869	\$ 0	\$ 435,550	\$ 8,786	NA	\$ 1,854		NA	\$ 100	\$ 655,987	5	75	2	1	0
Burglary	1	\$ 164	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 164	0	0	0	0	0	0
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 10,136	\$ 0	\$ 4,582	\$ 0	NA	\$ 0		NA	\$ 0	\$ 14,718	1	1		0	0
Child Pornography																		
Child Sexual Abuse	61	\$ 0	\$ 0	\$ 5,998	\$ 0	\$ 12,092	\$ 17,500	NA	\$ 379	\$ 1,639	NA	\$ 0	\$ 37,609	0	5		0	0
DUI/DWI	6	\$ 0	\$ 0	\$ 28,075	\$ 0	\$ 350	\$ 0	NA	\$ 0		NA	\$ 0	\$ 28,425	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 563	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 563	0	0	0	0	0	0
Homicide	39	\$ 0	\$ 0	\$ 69,780	\$ 63,647	\$ 892	\$ 4,396	NA	\$ 353		NA	\$ 0	\$ 139,068	0	5	0	0	0
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	NA	\$ 108		NA	\$ 0	\$ 108	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	16	\$ 0	\$ 0	\$ 24,577	\$ 0	\$ 89,351	\$ 473	NA	\$ 750		NA	\$ 0	\$ 115,151	0	0	0	0	0
Robbery	10	\$ 0	\$ 0	\$ 4,917	\$ 0	\$ 3,302	\$ 1,129	NA	\$ 300		NA	\$ 0	\$ 9,648	0	0	0	0	0
Sexual Assault	377	\$ 100	\$ 0	\$ 19,283	\$ 0	\$ 19,526	\$ 12,272	NA	\$ 3,619	\$ 232,867	NA	\$ 0	\$ 287,666	0	8	1	0	0
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 385	\$ 1,500	NA	\$ 0		NA	\$ 0	\$ 1,885	0	0	0	0	0
Terrorism																		
Total	725	\$ 1,091	\$ 0	\$ 372,198	\$ 63,647	\$ 566,030	\$ 46,186	NA	\$ 7,362	\$ 234,506	NA	\$ 100	\$ 1,291,121	6	95	3	1	0

* Other expense explanations
 Assault SANEXam

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Ctr-4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,385	\$ 195	NA	\$ 0		NA		\$ 3,580	0	2	0	0	0
Assault	175	\$ 2,992	\$ 0	\$ 150,609	\$ 0	\$ 322,872	\$ 6,420	NA	\$ 1,142		NA		\$ 484,036	4	58	2	2	1
Burglary	3	\$ 2,000	\$ 0	\$ 0	\$ 0	\$ 9	\$ 0	NA	\$ 360		NA		\$ 2,369	1	0	0	0	0
Child Physical Abuse/Neglect	9	\$ 0	\$ 0	\$ 3,314	\$ 0	\$ 16,483	\$ 744	NA	\$ 0		NA		\$ 20,541	1	1		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,294	NA	\$ 0		NA	\$ 0	\$ 1,294	0	0		0	0
Child Sexual Abuse	81	\$ 0	\$ 0	\$ 27,538	\$ 0	\$ 24,666	\$ 39,376	NA	\$ 1,154	\$ 7,181	NA	\$ 0	\$ 99,915	1	1		0	0
DUI/DWI	6	\$ 0	\$ 0	\$ 42,078	\$ 0	\$ 9,077	\$ 0	NA	\$ 0		NA	\$ 0	\$ 51,155	0	0	0	0	0
Fraud/Financial Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,124	\$ 0	NA	\$ 0		NA	\$ 0	\$ 1,124	0	0	0	0	0
Homicide	44	\$ 0	\$ 0	\$ 63,753	\$ 79,051	\$ 8,794	\$ 3,022	NA	\$ 262		NA	\$ 0	\$ 154,882	0	3	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 2,237	\$ 0	\$ 0	\$ 0	NA	\$ 0		NA	\$ 0	\$ 2,237	0	0	0	0	0
Other Vehicular Crimes	9	\$ 0	\$ 0	\$ 7,258	\$ 1,280	\$ 19,144	\$ 745	NA	\$ 112		NA	\$ 0	\$ 28,539	0	0	0	0	0
Robbery	11	\$ 0	\$ 0	\$ 3,583	\$ 0	\$ 42,676	\$ 1,351	NA	\$ 0		NA	\$ 0	\$ 47,609	0	0	0	0	0
Sexual Assault	371	\$ 0	\$ 0	\$ 72,896	\$ 0	\$ 26,456	\$ 7,920	NA	\$ 3,398	\$ 262,886	NA	\$ 0	\$ 373,556	0	11	0	0	0
Stalking	2	\$ 0	\$ 0	\$ 1,409	\$ 0	\$ 0	\$ 210	NA	\$ 0		NA	\$ 0	\$ 1,619	0	0	0	0	0
Terrorism																		
Total	716	\$ 4,992	\$ 0	\$ 374,675	\$ 80,331	\$ 474,686	\$ 61,277	NA	\$ 6,428	\$ 270,067	NA	\$ 0	\$ 1,272,456	7	76	2	2	1

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	9	\$ 1,000	\$ 0	\$ 2,732	\$ 0	\$ 3,385	\$ 2,030	NA	\$ 0		NA	\$ 0	\$ 9,146	0	5	0	0	0
Assault	768	\$ 4,202	\$ 0	\$ 721,643	\$ 0	\$ 1,517,575	\$ 29,037	NA	\$ 6,604		NA	\$ 100	\$ 2,279,162	15	256	8	5	7
Burglary	5	\$ 2,164	\$ 0	\$ 5,054	\$ 0	\$ 29	\$ 0	NA	\$ 360		NA	\$ 0	\$ 7,606	1	0	0	0	0
Child Physical Abuse/Neglect	35	\$ 0	\$ 0	\$ 17,983	\$ 0	\$ 23,300	\$ 2,904	NA	\$ 0		NA	\$ 0	\$ 44,187	2	6		0	0
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,294	NA	\$ 0		NA	\$ 0	\$ 1,294	0	0		0	0
Child Sexual Abuse	266	\$ 0	\$ 0	\$ 71,825	\$ 0	\$ 57,537	\$ 85,158	NA	\$ 4,627	\$ 15,177	NA	\$ 0	\$ 234,324	1	17		0	0
DUI/DWI	17	\$ 0	\$ 0	\$ 108,154	\$ 0	\$ 10,333	\$ 101	NA	\$ 0		NA	\$ 0	\$ 118,588	0	0	0	0	0
Fraud/Financial Crimes	3	\$ 0	\$ 0	\$ 563	\$ 0	\$ 1,124	\$ 35	NA	\$ 0		NA	\$ 0	\$ 1,722	0	0	0	0	0
Homicide	190	\$ 0	\$ 0	\$ 297,981	\$ 316,427	\$ 46,735	\$ 13,421	NA	\$ 1,172		NA	\$ 0	\$ 675,736	0	19	0	1	2
Human Trafficking	4	\$ 0	\$ 0	\$ 3,824	\$ 0	\$ 0	\$ 92	NA	\$ 108		NA	\$ 0	\$ 4,025	1	0	0	0	0
Kidnapping	4	\$ 0	\$ 0	\$ 6,908	\$ 0	\$ 269	\$ 0	NA	\$ 0		NA	\$ 0	\$ 7,177	0	0	0	0	0
Other Vehicular Crimes	36	\$ 0	\$ 0	\$ 46,897	\$ 4,894	\$ 137,581	\$ 1,611	NA	\$ 862		NA	\$ 0	\$ 191,846	0	0	0	0	0
Robbery	48	\$ 0	\$ 0	\$ 19,600	\$ 0	\$ 69,583	\$ 4,137	NA	\$ 432		NA	\$ 0	\$ 93,753	0	0	0	0	0
Sexual Assault	1,589	\$ 100	\$ 0	\$ 165,477	\$ 0	\$ 90,842	\$ 42,190	NA	\$ 14,513	\$ 1,075,411	NA	\$ 0	\$ 1,388,533	0	33	2	0	0
Stalking	7	\$ 0	\$ 0	\$ 1,832	\$ 0	\$ 385	\$ 3,934	NA	\$ 0		NA	\$ 0	\$ 6,151	0	0	0	0	0
Terrorism																		
Total	2,982	\$ 7,466	\$ 0	\$ 1,470,472	\$ 321,321	\$ 1,958,679	\$ 185,944	NA	\$ 28,679	\$ 1,090,588	NA	\$ 100	\$ 5,063,248	20	336	10	6	9

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
There have been no significant changes in the number of applications received during the reporting period. The online application option has been discontinued since October, 2017. However that has not impacted the overall number of applications received.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 54

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once the application is received, Intake staff enters data from the paper applications into the case management system. Intake staff reviews the application for completeness and follows up on all incomplete and duplicate applications. Intake staff reviews the application to determine what documentation will be needed, such as employer records, medical records, funeral expenses, etc. Intake staff sends out acknowledgement letter and appropriate documents that will be needed in order to process the claim. Intake staff requests police reports from the investigating agency. The claim is automatically assigned to a claims specialist using the case management system. The claims specialist makes an eligibility determination after review of the police reports. Claims specialists consult with program manager regarding waiving the time limits with respect to application date and reporting to law enforcement. If the claims specialist is uncertain about whether the claim meets the eligibility requirements, the claims specialist will present the claim at weekly group review for discussion and decision. Factors that result in delay are that the program may not have received complete investigative reports.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
No major issues were encountered during the reporting period. One notable difference is that the Office of Crime Victim Services has added staff (non-CVC staff) who are early crime response professionals. Their efforts have resulted in improved coordination when incidents occur that are multiple victim and/or high profile incidents. They are able to solicit input and consult with the CVC Program Director and there has been a greater ability to provide outreach to multiple victims who may have been impacted by a larger scale incident.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The program has an ongoing working relationship with the victim/witness staff in the Eastern and Western Districts of Wisconsin and with FBI victim specialists. Victim specialists assist victims of federal crime in filing applications for compensation assistance. Victim specialists will contact this office with questions about potential applications in order to better assist crime victims. Efforts are made to ensure that victims of federal crime are able to access compensation. The collaboration between DOJ's early crime response staff and federal victim service professionals results in improved outreach about the availability of CVC to victims of federal crime.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
As mentioned previously, coordination of the availability and outreach services to ensure that victims of multiple incidents receive CVC information are receiving increased attention with the addition of dedicated DOJ staff to provide early crime response when there is a high profile or multiple victim incident. For example there was a shooting incident at a workplace that involved multiple injuries. The employees were evacuated to a nearby motel. There were other businesses in the area where employees were also evacuated even though the shooting did not occur at their workplace. Efforts were made to coordinate communications and disseminate information, not only to the workplace where the crime occurred, but also to the site where some victims were sheltered, and to the nearby businesses where employees were evacuated. Correspondence was customized and with the assistance of DOJ early response staff, distributed to the point of contact for each business affected as a way to ensure that anyone who was affected by the crime would receive information about the availability of Crime Victim Compensation. These coordination efforts have improved the process of victim compensation services. The program continues to utilize the University of Wisconsin's Criminal Justice Institute to identify and recruit Spanish speaking volunteer interns to translate documents and to make phone contacts with Spanish speaking crime victims when possible. The use of volunteer interns has proven satisfactory in communicating with Spanish speaking crime victims.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Administrative Funds have been used to support a limited number of LTE hours to assist the program in mailing checks to victims, staffing the toll-free line, and contacting victims by email when their applications are received which is quicker than sending out written acknowledgement letters. VOCA Admin funds are used to support additional outreach efforts. During the spring semester, a volunteer intern assisted with a survey, largely spearheaded by the OCVS staff person who administers the SAFE fund, to reach SANE nursing staff to identify outstanding training needs. That resulted in a number of additional trainings that were provided to hospitals which generally included SANE nurses, billing staff, and other hospital staff. These trainings generally result in an increased understanding of the CVC and SAFE programs and the coordination of these benefits for sexual assault services. VOCA Admin funds are generally used to support staff attendance at various trainings. The CVC Program Director and two of the newer CVC program claims specialists were able to attend the national NACVCB/NAVAA conference because of the availability of administrative funds. Additionally, two members of the CVC staff attended a NOVA sponsored advanced training on providing early response services to crime victims. During the reporting period, there was a DOJ sponsored training conference dedicated to providing early response to crime victims. Two newer CVC claims specialists attended that training with the support of VOCA admin funds. Generally VOCA funds are used to support outreach efforts which consist of professional trainings throughout the state to victim service providers, advocates, SANE nurses and victim/witness professionals.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There have not been any changes in laws, initiatives or policy that have impacted the program during the reporting period. The program did undergo an audit by the Office of the Inspector General during the reporting period that has resulted in two recommendations for action that will be implemented in the next reporting reporting period and will impact the program.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The CVC program staff communicates with law enforcement, prosecutors and/or victim/witness staff on a daily basis. The CVC program staff will communicate with law enforcement in an effort to obtain additional information related to a given claim when the investigative reports are not sufficient to make an eligibility determination. CVC staff communicates regularly with prosecutors and/or victim/witness staff about charging decisions, payment information, restitution requests, and various other relevant items in an effort to improve coordination throughout the state and to reduce barriers and streamline the criminal justice processes. CVC staff will make themselves available when needed to testify by telephone or in person at restitution hearings. When required, this is to explain the payments made and to provide supporting documentation of eligible expenses that were paid out on behalf of the crime victim due to injuries sustained. By testifying and providing sufficient documentation of program payments, courts usually rule in favor of victims and of the CVC programs. There are ongoing efforts to provide training to advocates, which meets the VOCA Victim Assistance requirement that program staff must receive training on Crime Victim Compensation every three years. There is ongoing communication between CVC staff and victim/witness professionals to enlist their help in a variety of ways to ensure that crime victims apply for compensation and that we are able to assist them.

Please explain any public outreach efforts to improve awareness of your program.

Each year the Department of Justice hosts several trainings around the state with the target audience being VOCA funded staff/advocates. The CVC program participates in these trainings that are a requirement by the VOCA program. WCASA holds a victim advocacy school which includes a session on CVC. The Department of Justice sponsors SANE training. CVC has been incorporated into the SANE training curriculum for nurses. These trainings are held several times each year in various locations around the state. In addition, the program provides training at the DOJ sponsored State Victim Assistance Academy held annually. CVC is also enlisted to provide training to new victim/witness staff at an annual Nuts and Bolts training for victim/witness professionals. CVC is also represented by staffing resource tables by invitation at various conferences for law enforcement professionals hosted by the Attorney General.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

The Wisconsin Legislative Fiscal Bureau publishes a biennial report which includes updated information about the Office of Crime Victim Services to include the Crime Victim Compensation Program. Informational Paper #59 can be found at the following link: https://docs.legis.wisconsin.gov/misc/lfb/informational_papers/january_2017/0059_crime_victim_and_witness_informational_paper_59.pdf

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

No additional comments.