

MD Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
Federal Award Amount	\$33,984,124.00	\$61,140,519.00	\$41,161,674.00	\$30,398,600.00
Total Amount of Subawards	\$37,087,941.00	\$55,441,250.00	\$35,637.00	\$0.00
Total Number of Subawards	159	152	1	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$3,103,817.00)	\$5,699,269.00	\$41,126,037.00	\$30,398,600.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
Government Agencies Only	41	36	0	0
Corrections	1	1	0	0
Courts	0	0	0	0
Juvenile Justice	1	1	0	0
Law Enforcement	4	2	0	0
Prosecutor	5	3	0	0
Other	30	29	0	0
Nonprofit Organization Only	116	114	1	0
Child Abuse Service organization (e.g., child advocacy center)	21	23	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	16	17	0	0
Faith-based Organization	3	3	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	17	19	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	8	8	0	0

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Sexual Assault Services organization (e.g., rape crisis center)	5	6	0	0
Multiservice agency	30	27	1	0
Other	16	11	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	0	2	0	0
Campus-based victims services	0	2	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	157	152	1	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
A. Continue a VOCA-funded victim project funded in a previous year	98	143	1	0

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B. Expand or enhance an existing project not funded by VOCA in the previous year	48	1	0	0
C. Start up a new victim services project	12	7	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
A.INFORMATION & REFERRAL	104	140	1	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	56	52	1	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	48	45	1	0
D.SHELTER/HOUSING SERVICES	23	29	1	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	38	43	1	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	68	56	1	0

Priority and Underserved Requirements

Priority Area	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
Child Abuse				
Total Amount	\$7,701,663.00	\$15,691,005.00	\$0.00	\$0.00
% of Total Federal Award	23.00 %	26.00 %	0.00 %	
Domestic and Family Violence				
Total Amount	\$9,301,102.00	\$12,480,030.00	\$0.00	\$0.00
% of Total Federal Award	27.00 %	20.00 %	0.00 %	
Sexual Assault				
Total Amount	\$10,691,404.00	\$10,377,733.00	\$35,637.00	\$0.00
% of Total Federal Award	31.00 %	17.00 %	0.00 %	
Underserved				
Total Amount	\$9,086,326.00	\$11,519,206.00	\$0.00	\$0.00
% of Total Federal Award	27.00 %	19.00 %	0.00 %	

Budget and Staffing

Staffing Information	2017-VA-GX-0071	2018-V2-GX-0032	2019-V2-GX-0064	2020-V2-GX-0045
Total number of paid staff for all subgrantee victimization program and/or services	696	740	83	

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Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	372868	433174	401
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1933	861	14
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	87354	69242	1680

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	21	4093	4757	3746	3780	4094
Adult Sexual Assault	1	1747	3052	1454	1617	1967
Adults Sexually Abused/Assaulted as Children	29	500	910	711	492	653
Arson	6	57	77	22	52	52
Bullying (Verbal, Cyber or Physical)	9	782	703	433	400	579
Burglary	10	809	599	246	519	543
Child Physical Abuse or Neglect	35	3095	2389	2600	2303	2596
Child Pornography	20	43	57	92	83	68
Child Sexual Abuse/Assault	1	3151	3115	2813	3182	3065
Domestic and/or Family Violence	1	9822	11923	9744	9812	10325
DUI/DWI Incidents	7	548	252	240	294	333
Elder Abuse or Neglect	1	61	67	65	80	68
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	1	24	41	37	38	35
Human Trafficking: Labor	16	57	39	37	39	43
Human Trafficking: Sex	1	229	250	269	301	262
Identity Theft/Fraud/Financial Crime	12	1418	741	768	801	932
Kidnapping (non-custodial)	6	9	27	32	26	23
Kidnapping (custodial)	5	19	30	19	21	22

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Mass Violence (Domestic/International)	7	6	10	16	6	9
Other Vehicular Victimization (e.g., Hit and Run)	10	180	289	104	165	184
Robbery	14	1392	1179	746	1455	1193
Stalking/Harassment	16	648	653	529	710	635
Survivors of Homicide Victims	14	1808	1435	1107	1281	1407
Teen Dating Victimization	23	119	149	139	153	140
Terrorism (Domestic/International)	3	2	3	9	1	3
Other	8	5651	7345	2786	4562	5086

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	84	67	78	79	317
Homeless	718	752	570	583	3317
Immigrants/Refugees/Asylum Seekers	1824	1774	2443	1709	7096
LGBTQ	427	424	330	376	1414
Veterans	168	139	139	167	449
Victims with Disabilities: Cognitive/Physical /Mental	2483	1752	1575	1419	7072
Victims with Limited English Proficiency	3098	2693	3113	2947	19073
Other	938	1389	349	479	6792

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	117860	
Total number of anonymous contacts who received services during the Fiscal Year	6794	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	61029	51.78 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	23137	19.63 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	17293	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	114	0.19 %
Asian	1006	1.65 %
Black or African American	17486	28.65 %

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Hispanic or Latino	10190	16.70 %
Native Hawaiian or Other Pacific Islander	98	0.16 %
White Non-Latino or Caucasian	15502	25.40 %
Some Other Race	1236	2.03 %
Multiple Races	1006	1.65 %
Not Reported	7688	12.60 %
Not Tracked	6703	10.98 %
Race/Ethnicity Total	61029	
Gender Identity		
Male	13786	22.58 %
Female	36394	59.62 %
Other	107	0.18 %
Not Reported	5178	8.48 %
Not Tracked	5576	9.13 %
Gender Total	61041	
Age		
Age 0- 12	6454	10.57 %
Age 13- 17	4511	7.39 %
Age 18- 24	6019	9.86 %
Age 25- 59	27463	44.99 %
Age 60 and Older	3895	6.38 %
Not Reported	6513	10.67 %
Not Tracked	6186	10.13 %
Age Total	61041	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	104	70250	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	43003
			A2. Information about victim rights, how to obtain notifications, etc.	51507
			A3. Referral to other victim service programs	33775

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	38679
B. Personal Advocacy/ Accompaniment	90	28602	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	2385
			B2. Victim advocacy/accompaniment to medical forensic exam	1061
			B3. Law enforcement interview advocacy/accompaniment	1562
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	25166
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2007
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	1915
			B7. Intervention with employer, creditor, landlord, or academic institution	4910
			B8. Child or dependent care assistance (includes coordination of services)	769
			B9. Transportation assistance (includes coordination of services)	4852
			B10. Interpreter services	8434
C. Emotional Support or Safety Services	88	35724	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	19784
			C2. Hotline/crisis line counseling	16646
			C3. On-scene crisis response (e.g., community crisis response)	452
			C4. Individual counseling	51862
			C5. Support groups (facilitated or peer)	3594
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	16395
			C7. Emergency financial assistance	3144
D. Shelter/ Housing Services	46	3040	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	16086
			D2. Transitional housing	3359

			D3. Relocation assistance (includes assistance with obtaining housing)	2711
E. Criminal/ Civil Justice System Assistance	72	32625	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	24054
			E2. Victim impact statement assistance	7061
			E3. Assistance with restitution	5270
			E4. Civil legal assistance in obtaining protection or restraining order	6940
			E5. Civil legal assistance with family law issues	6464
			E6. Other emergency justice-related assistance	1539
			E7. Immigration assistance	3635
			E8. Prosecution interview advocacy/accompaniment	1835
			E9. Law enforcement interview advocacy/accompaniment	729
			E10. Criminal advocacy/accompaniment	12239
E11. Other legal advice and/or counsel	8605			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1
Describe any program or educational materials developed during the reporting period.	
N/A	

Describe any planning or training events held during the reporting period.

N/A

Describe any program policies changed during the reporting period.

The Office did not change program policies during the reporting period.

Describe any earned media coverage events/episodes during the reporting period.

Via the Communications Unit, the following are examples of earned media coverage of events/episodes during the reporting period: Customer reviews and testimonials are encouraged from the subgrantees. A link is provided via staff email signatures, the agency website, and on our social media networks. Mentions on any social media platforms. Shares/retweets of our content or any content about the agency. Blog posts about events and funding opportunities. Subgrantee events and testimonies.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

The Office continues to administer funding to a majority of victim service providers in the State of Maryland. This allows a more coordinated effort between stakeholders and the Office to determine where the priorities of services are so that funds can be best targeted toward the needs that are most pressing within the State. The Office provides a one stop shop to victim service programs to better leverage scarce resources, identify and better form partnerships, and eliminate program and reporting duplication. The Office continues to give special emphasis to those organizations who demonstrate a record of providing effective services to victims of sexual assault, domestic violence, child abuse, and underserved populations; especially with the support and approval of its services by the community. The Office continues to assist programs that expand or enhance services provided to underserved populations such as Bilingual support staff to better communicate with victims with limited English proficiency, cultural specific victim services, and those victims identifying as LGBTQ. Moreover, the Office will continue to support services to children and victims living in rural areas through innovative approaches and outreach such as brochures and other printed materials in multiple languages placed strategically throughout the area(s) they serve to include law enforcement, hospitals, courts, doctors offices, and library. The Office continues to support emergency shelter programs with supportive services in place as well as those who have a strong referral base. The Office will continue to collaborate with the Maryland Network Against Domestic Violence (MNADV) on the identification of services and state-wide trainings initiatives for frontline staff on building assessment and referral skills. The Office and MNADV continues to collaborate through participation on the Governor's Family Violence Council and the State Board of Victim Services to provide the Governor with timely and accurate information on family violence with recommendations through legislation that will reduce and eliminate abusive behaviors. The Office will continue collaboration with the Maryland Coalition Against Sexual Assault (MCASA) who serves as the State's sexual assault coalition and represents all sexual assault programs to identify gaps in services to this specific population. With the coordination of both MNADV and MCASA, the Office is better equipped in focusing funding efforts. Comprehensive State Crime Control & Prevention Plan The Governor's Office of Crime Control & Prevention was charged with drafting a three-year Comprehensive State Crime Control & Prevention Plan (Plan) for the State of Maryland. This Plan is intended to focus, organize, and coordinate multi-agency initiatives, and serve as a platform for the constant evolution of public safety strategies in Maryland, to include real-time information sharing and the use of best and promising practices. Two key components of Maryland's Plan include (1) ensuring that all crime victims in Maryland are treated with dignity and respect, that their rights are upheld, and that funding is made available to provide assistance and support; and (2) the development of an action plan for reducing family violence in Maryland. These two components are part of the process that drives the funding decisions made by GOCCP. The Plan identifies Maryland's strategic plans for continuing these efforts through effective partnerships at the federal, state, and local level, as well as an ongoing commitment to using best and promising practices throughout the state. The key components to continue our efforts have been categorized to victim-centered various areas: Child Advocacy Centers: To continue funding for Child Advocacy Centers to help investigate child sexual abuse and protect child victims and their families. o The objective of Child Advocacy Center Services is to: Establish, enhance or expand the availability of direct services to children of sexual abuse and their families through designated categories and eligible services; Assure that children of sexual assault and abuse, and their families are apprised of their rights and available services; Assure that child victims and their families receive information about and assistance in filing for Victim's Compensation; and Target unserved and underserved populations for provision of crime victim services. Funds for Child Advocacy Center Assistance Grants support a broad range of functions, to include: Counseling and psychological services for children who have been physically, sexually, and/or emotionally abused; Services to help child victims overcome trauma; Counseling and support for families of children who have been victimized and abused; Forensic/medical evaluations; Specialized equipment; Specialized personnel including Child Protective Service Workers; Training; and Support successf

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

The Governor's Office of Crime Control & Prevention utilizes Maryland's Statewide Victim Services Needs Assessment as a tool to identify areas GOCCP can give priority attention in its efforts to promote access to victim services, especially for the underserved, while executing the goals of federal grants awarded to Maryland. This Assessment was developed with the input and support from numerous organizations and individuals. The contributions of Victim Services Organizations (VSOs) and criminal justice professionals were instrumental to conducting and completing this assessment of all of the participants. After analyzing the interview comments and VSO participant responses, the project team concluded that the main impediment to accessing victim services is transportation. Improving transportation was the number one recommendation by respondents for improving accessibility to services by crime victims. The primary source of transportation to service provider sites include the bus system (86.6%), taxi (76.1%), and own vehicle or family/friend assistance (74.6%). Respondents overwhelmingly indicated paid transportation or travel vouchers would enhance service accessibility for crime victims. Respondents also indicated transportation issues are also a huge barrier and the greatest reason why crime victims are unable to follow through with services. Another barrier centered on the lack of various forms of housing. The lack of available and affordable housing forces victim service providers to often turn away or delay services to victims often forcing the victim back into an at-risk environment. One service provider interviewee stated that of the 900 individuals who requested shelter, only one-third could be accommodated due to space. Because of the unique needs of certain victims, as in the case of human trafficking, transitional housing or shelters can often cause additional stress to the victims rendering the available resources (transitional housing or shelters) ineffective.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

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Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

The Office remains the State Administering Agency for most victim service programs in the State of Maryland. It provides the ability to coordinate funding throughout the State consistent with the desires of the stakeholders and allows the Office to examine gaps in services as provided through various contacts with the organizations that are funded. Victims Services Unit In an effort to prioritize victims of crime, GOCCP took a new direction for state efforts to elevate Maryland's crime victims within the state criminal justice system with the creation of a dedicated Victim Services Unit. The Unit incorporated the Governor's Family Violence Council, which will continue to provide the Governor with timely and accurate information on family violence, and recommend strategies to reduce and eliminate abusive behaviors. GOCCP will continue to work to ensure that all funding sources for victims are coordinated. These include the Victims of Crime Act fund (VOCA), the Violence Against Women Act (VAWA), and the Maryland Victims of Crime Fund (MVOC), as well as other funding sources. This coordination achieves maximum efficiency and provides Maryland's victims of crime with every available resource. Program Evaluation As the State Administering Agency for victim service programs, GOCCP has created a streamlined, efficient process that is consistent with the desires of the stakeholders and consolidates and coordinates funding for victim services within GOCCP. The benefits of overseeing these funding sources include the ability to leverage scarce resources, identify and form partnerships, and eliminate program and reporting duplication, which ultimately leads to the more equitable distribution of funds statewide. GOCCP is able to assess the worth of each organization's overall project based on the following: Past performance and demonstrated effectiveness of existing projects Development of internal evaluation strategy Ability to collect and maintain data that measures the project's effectiveness before and after implementation of grant activity Demonstration of partnerships Additionally, GOCCP is able to assess each jurisdiction's need for funding based on the following criteria: Documentation of need Current availability of existing program services Geographic size and location Ability to recognize and address the needs of underserved populations Demonstrated capacity and effectiveness of existing programs As part of the evaluation process, each program is responsible for completing quarterly programmatic reports to include performance measures and a project progress (narrative) report. The expected results is measured using the performance measures and client surveys which evaluate knowledge of community resources and knowledge of methods to plan for safety as a result of receiving the following services: shelter accommodations, support services and advocacy, support groups, and counseling. In addition, each program must submit a Quarterly Statistical Report which collects program quantitative data as required for Federal reporting. Each service provider is required to provide the services outlined within the Code of Maryland Regulations (COMAR) and each is a member of the MNADV, the statewide coalition of domestic violence programs. Program reviews or site visits are conducted by regional monitors for domestic violence programs receiving funding to determine compliance with all terms and conditions of the grant agreements. The site visits serve as an opportunity for GOCCP staff monitors to meet with service providers and discuss specific needs and accomplishments of the programs. These visits allow monitors and agencies to review expenditures, conditions of the grant, project success, upcoming projects, and/or identify any gaps in services. GOCCP staff members meet frequently to discuss program budget distribution, to include the VOCA funding. Services are also coordinated by daily contact of staff and fund managers regarding programmatic and financial issues. Specialized Services Projects In coordination with the OVC Vision 21 identified comprehensive assessment of victims assistance and the State of Maryland needs assessment, the Governor's Office of Crime Control & Prevention was able to fund specific specialized needs to the victims community supportive of technological improvements, transitional housing, and expansion into identified underserved populations. The Technology grant supported by assessments allowed for sub-grantees to upgrade data reporting systems, make services to victims more accessible, support electronic case management, streamline the administrative burden on service providers, and increase their access to online evidence-based training. The Transitional Housing Assistance grant program sought alternative and expansive housing solutions to address shortfalls in housing capacity in the State of Maryland to m

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse - The Baltimore Child Abuse Center, Inc.'s Multidisciplinary Response to Child Sexual Abuse program assists in developing and implementing strategies specifically intended to provide assistance to victims of crime in the State of Maryland. The program provides core intervention services for alleged victims of child sexual abuse when abuse is reported and for follow-up family advocacy services. Services include forensic interviews, medical exams and victim support/case management services. These comprehensive services aid law enforcement and child protective services with providing a single point of contact for victims that optimizes the investigation process. Program funds provide salary support. Through the life of the award, the Baltimore Child Abuse Center, Inc. (BCAC) has assisted a total of 1115 victims of child sexual abuse. BCAC promotes collaborations in many different ways, including conducting quarterly stakeholder calls and frequently hosting events for partners and victim service providers, participating on multiple local and statewide committees, task forces and other working groups, and establishing and strengthening partnerships with local partners and victim service providers to enhance the service delivery provided to BCAC clients. Some events hosted by BCAC include hosting an access to mental health symposium. Over a dozen local mental health treatment providers and other vested individuals from Baltimore City attended to discuss the lack of parent/caregiver participation in mental health treatment for their children. The event was hosted by the Executive Director of the National Children's Advocacy Center and welcomed the Director of Mental Health from the Chicago CAC to discuss her

experiences in successfully addressing similar issues at her CAC. The event was highly successful, the group identified barriers to access and brainstormed ways BCAC and providers could work together to improve linkages, as well as, set the stage for future meetings to dig deeper into the issue. BCAC consistently shows their commitment to their cause and expanding services throughout the State of Maryland. Domestic Violence - The Mid-Shore Council on Family Violence's Economic Empowerment Victim Services Project (MSCFV) assists in developing and implementing strategies specifically intended to provide assistance to rural victims of domestic violence on the Eastern Shore of Maryland. Empowerment Attorneys provide legal representation in Consumer Law cases so victims can financially restore themselves, minimize expenses and protect assets. In-addition, MOU established partners provide additional pro bono legal services to crime victims. Program funds provide salary support, contractual services, equipment, travel, and operational expenses. Mid-Shore Council on Family Violence served a total of 119 victims of domestic violence. Sexual Assault - The Howard County General Hospital's (HCGH) Sexual Assault and Interpersonal Violence Intervention Program exists specifically to provide direct service to victims of sexual assault and interpersonal violence in the State of Maryland. The program provides crisis intervention, forensic evaluation, counseling, support with volunteer accompaniment, and referral for services to both adult and child victims which include vulnerable and underserved populations. The program also focuses on staff training to increase competency in identifying victims while being cared for at the hospital. The hospital has sustained a 24-hour call schedule for Maryland Board of Nursing certified adult/adolescent and pediatric forensic nurse examiners to respond to victims needs. Under the direction of a forensic nurse examiner coordinator, the forensic nurse examiners (FNEs) have consistently responded to calls from the hospital's Emergency Department to care for adult and child primary and secondary victims of sexual assault. As the only designated resource for emergent care for sexual assault in Howard County, HCGH is committed to providing timely, compassionate, and high quality forensic nursing care services to these victims. A strong, experienced, and consistent leadership supports seasoned FNEs to ensure that consistent standards of practice for evidence collection are practiced and maintained. Program funds provide contractual personnel, personnel, and training support. Underserved- The Women's Law Center of Maryland's Legal Services for Crime Victims of DV/SA project offers legal immigration representation to foreign-born victims of domestic violence, sexual assault, intimate partner stalking, and trafficking primarily in Baltimore City, Baltimore County and Carroll County. The overarching goal is to achieve safety for victims. This goal is accomplished by providing victims with free legal assistance in the immigration process and the civil protective order process to ensure effective access to the courts and positive legal outcomes that maximize their safety. The pro

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

The Office continues to build on existing systems and collaborate with service providers to produce a broad and coordinated response to human trafficking in the State of Maryland. Trafficking has no boundaries and is not limited to just one State. The Office housed a Human Trafficking Policy Manager to collect, analyze, and disseminate data on the scope of human trafficking in Maryland. This allowed the Office to have a better understanding about victims of trafficking, so that efforts to assist this population are better served through collaborative efforts statewide. Maryland Crime Victims Rights Conference Governor Larry Hogan welcomed hundreds of individuals who provide services and support to Marylanders who have been victims of crime at the second statewide Maryland Crime Victims Rights Conference in Ellicott City. The daylong conference, sponsored in part by the Governor's Office of Crime Control & Prevention, provided opportunities for law enforcement officers, prosecutors, victim service providers, nonprofit organizations, and health department officials to learn about new methods to apply a victim-centered approach to every aspect of the criminal justice system in Maryland. The Maryland Crime Victims Rights Conference provided opportunities to listen, learn, and network with speakers and peers about all emerging victims issues and solutions. This Administration is committed to helping these individuals rebuild, and creating a criminal justice system that does not exclude crime victims, and holds those who inflict harm accountable for their actions. During the conference, nine workshops were offered to conference attendees on subjects including human trafficking investigations, housing, domestic violence, child sex trafficking, adversity in childhood, law enforcement, and cyber crimes, among others. Grant Projects The Governor's Office of Crime Control & Prevention supports efforts for victims of Federal crimes. VOCA projects allow for the development of policies and protocols regarding victim identification, service response and data collection, and building capacity for a stronger statewide response to human trafficking. Grant funds support personnel, operating & travel expenses, equipment, and training. The following programs are initiatives funded with the victims of Crime Assistance Fund: The Maryland Coalition Against Sexual Assault (MCASA) – Sexual Assault Legal Institute (SALI) Victims of Sex Crimes Assistance (VOCA-VOSCA) program provides legal services to adult and child survivors of state and federal sex crimes throughout the State of Maryland and provides policy support and coordination to programs working with victims of human sex trafficking. The program provides emergency legal services necessary to stabilize victims' lives after victimization and protection of crime victims' rights to help survivors understand and participate in the criminal justice system. The program includes underserved victims, including non-English speaking victims and children. VOCA grant funds provide salary support for staff attorneys, and travel expenses. The Women's Law Center's Multi-Ethnic Domestic Violence Project (MEDOVI) serves any person who has experienced intimate-partner violence, including stalking and sexual assault, and who is seeking emergency protection through the court system, or immigration status independent of their abuser. MEDOVI additionally represents victims of sex trafficking. MEDOVI provides legal immigration-based representation to foreign-born victims of domestic violence, intimate partner stalking, sexual assault, and sex trafficking. The free legal services, information, and advice provided by MEDOVI helps victims obtain legal status

without the need for sponsorship by their abusers, which in turn allows them to remain independent and to work legally in the United States. VOCA grant funds provide salary support.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

The Governor's Office of Crime Control & Prevention is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. With an influx of funding in FY 2015 being made available to victims of crime in the State of Maryland, the office sought services through an outside vendor to look deeper into services provided to victims of crime through a victims needs assessment. Victim Service Providers throughout the State assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service in order to reduce unmet needs and service gaps. Results of the needs assessment along with concerns reported through quarterly reports would help coordinate funding priorities for the current funding year. The needs assessment, in particular, outlined emerging issues throughout the State. Improving transportation was the number one recommendation by respondents for improving accessibility to services by crime victims. The primary source of transportation to service provider sites include the bus system, taxi, and own vehicle or family/friend assistance. Respondents overwhelmingly indicated paid transportation or travel vouchers would enhance service accessibility for crime victims. Respondents also indicated transportation issues are also a huge barrier and the greatest reason why crime victims are unable to follow through with services. The Eastern Shore is predominantly rural and the transportation system is primarily highway. Southern Maryland has a lot of agricultural land with green space between widely spaced towns. Transportation is primarily automobile with a limited system of fixed bus routes. The Washington-Baltimore metro area has a larger variety of transportation options but also has the added strain of population growth and density. Another continuing area of concern centered on the lack of various forms of housing. The lack of available and affordable housing forces victim service providers to turn away or delay services to victims often forcing the victim back into an at-risk environment. Because of the unique needs of certain victims, as in the case of human trafficking, transitional housing or shelters can often cause additional stress to the victims rendering the available resources (transitional housing or shelters) ineffective. Lastly, the changing demographics of Maryland has created emerging needs for victim service providers to adapt to, as well as, be able to provide effective services and resources. As such, the continuous growth of the documented and undocumented population and the victim service providers capacity to effectively provide services and resources has reached critical mass. The Needs Assessment captured responses from victim service providers who mentioned that the immigrant/undocumented immigrant population is the largest group they serve and that there is a great need for interpreters and Spanish speaking counselors and advocates. The growth of communities where English is not the primary language seems to exceed the capability to provide sufficient bilingual services. The inability to support these groups effectively hinders the capability of victim service providers to identify crime victims or discover new/emerging victim of crimes needs. These challenges limit outreach and public awareness opportunities to address such emerging crimes.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

The Office did not experience staffing retention issues during the reporting period.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The Office recognizes the importance of notifying victim service providers of available funding provided to them. Therefore, our office offers several outlets where available funding is presented. The grant management system (GMS) is an online grant award tracking system where subgrantees gain access to submit applications for available funds, submit quarterly programmatic and financials, submit modification to the budget, as well as upload any documents necessary to promote the success of their project. All correspondents related to the project between the administering agency and subgrantee are logged here as well. Essentially, the GMS is the "hub" for grant management. The HOME Page of the GMS identifies all funding sources available, provides the Notice of Funding Availability; otherwise known as the solicitation for funding, and applicable due dates. A general overview of the available funding source provides a snapshot of who is eligible to apply and what the project goal is. The office also provides available funding through their website located at <http://goccp.maryland.gov/grants/> under the "Programs currently accepting applications" heading. Press Releases and social media also acknowledge available funding through our office. Lastly, Program Managers send out notifications to sub-recipients in each County when funds are available and for what purpose.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

With the unexpectedly large increase in the VOCA cap, the Governor's Office of Crime Control & Prevention had the opportunity to make significant improvements in victim assistance services as well as the responsibility to do so in an accountable and transparent manner. As Maryland effectively manages a sizable increase, it is imperative that funds be sustained in providing essential services. Much of the VOCA funding was used for expansion and targeted projects to assist underrepresented populations of high need. Although sustaining existing projects is important, new projects were awarded as well. To ensure that funding is allocated in an equitable manner, the Governor's Office of Crime Control & Prevention utilized Maryland's Statewide Victim Services Needs Assessment to determine the priorities of our sub-recipients so that we are able to best target funding toward needs that are most pressing. The Assessment is used as a tool to assist us to strategically plan and determine our priority funding needs for the grant application cycle.

Please explain how your program is able to respond to gaps in services during the reporting period.

The Governor's Office of Crime Control & Prevention is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. Beginning in 2009, GOCCP received Maryland's VOCA award to fund direct services to victims of crimes. With the influx of funding being made available to victims of crime in the State of Maryland, the office sought services through an outside vendor to look deeper into services provided to victims of crime through a victims needs assessment. Victim Service Providers throughout the State assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service in order to reduce unmet needs and service gaps. Results of the needs assessment along with concerns reported through quarterly reports helped coordinate funding priorities for FY 2016. The needs assessment, in particular, outlined emerging issues throughout the State. Moreover, the increase in VOCA funds allowed applicants to seek additional methods for reaching out to victims of crime (ie. social media, billboards, advanced technology) and allow more focus on new populations who are without doubt in needs of services. With that said, applicants applied for what they needed; prioritizing their needs budget-wise based on project goals and objectives.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

The Office has moved towards collecting outcome based performance measures; encouraging projects and initiatives to focus on delivering services and show their effectiveness via outcome measures. Guidance is provided in the Notice of Funding Availabilities; otherwise known as solicitations to include measurable change or data in their applications to include a measurable change in the quality of life, change in behavior by a client, or an impact as a result of the program. Outcomes are to be numerical counts, standardized measures, level of functioning scales, or client satisfaction.