

# MO Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2019 to Sept 30, 2020]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

OVC VOCA Assistance Funds				
	2017-VA-GX-0079	2018-V2-GX-0035	2019-V2-GX-0044	2020-V2-GX-0059
<b>Federal Award Amount</b>	\$34,410,174.00	\$61,755,273.00	\$41,725,123.00	\$30,852,300.00
<b>Total Amount of Subawards</b>	\$35,209,887.00	\$58,812,074.00	\$29,820,669.00	\$0.00
<b>Total Number of Subawards</b>	164	128	193	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	(\$799,713.00)	\$2,943,199.00	\$11,904,454.00	\$30,852,300.00

Subgrantee Organization Type				
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.				
Type of Organization	2017-VA-GX-0079	2018-V2-GX-0035	2019-V2-GX-0044	2020-V2-GX-0059
<b>Government Agencies Only</b>	<b>25</b>	<b>21</b>	<b>27</b>	<b>0</b>
Corrections	1	1	1	0
Courts	1	2	2	0
Juvenile Justice	1	1	1	0
Law Enforcement	5	4	6	0
Prosecutor	13	10	12	0
Other	4	3	5	0
<b>Nonprofit Organization Only</b>	<b>131</b>	<b>98</b>	<b>156</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	35	23	23	0
Coalition (e.g., state domestic violence or sexual assault coalition)	1	0	0	0
Domestic and Family Violence Organization	24	20	41	0
Faith-based Organization	2	2	4	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	44	32	59	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	4	3	4	0

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Sexual Assault Services organization (e.g., rape crisis center)	2	1	2	0
Multiservice agency	10	8	11	0
Other	9	9	12	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>0</b>
Campus-based victims services	5	6	7	0
Law enforcement	0	0	0	0
Physical or mental health service program	2	1	1	0
Other	1	2	2	0
<b>Total Number of Subawards</b>	<b>164</b>	<b>128</b>	<b>193</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	<b>2017-VA-GX-0079</b>	<b>2018-V2-GX-0035</b>	<b>2019-V2-GX-0044</b>	<b>2020-V2-GX-0059</b>
A. Continue a VOCA-funded victim project funded in a previous year	129	114	147	0

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B. Expand or enhance an existing project not funded by VOCA in the previous year	71	27	73	0
C. Start up a new victim services project	14	6	6	0
D. Start up a new <b>Native American</b> victim services project	0	1	1	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

**VOCA and Match Funds**

A single SAR can select multiple service types. Numbers are not unique

	2017-VA-GX-0079	2018-V2-GX-0035	2019-V2-GX-0044	2020-V2-GX-0059
A.INFORMATION & REFERRAL	118	2	184	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	114	1	171	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	102	1	160	0
D.SHELTER/HOUSING SERVICES	66	0	117	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	112	1	162	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	120	2	191	0

**Priority and Underserved Requirements**

Priority Area	2017-VA-GX-0079	2018-V2-GX-0035	2019-V2-GX-0044	2020-V2-GX-0059
<b>Child Abuse</b>				
Total Amount	\$11,495,296.00	\$14,454,830.00	\$7,570,063.00	\$0.00
% of Total Federal Award	33.00 %	23.00 %	18.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$16,504,339.00	\$29,388,127.00	\$16,994,270.00	\$0.00
% of Total Federal Award	48.00 %	48.00 %	41.00 %	
<b>Sexual Assault</b>				
Total Amount	\$3,183,507.00	\$6,656,051.00	\$3,300,649.00	\$0.00
% of Total Federal Award	9.00 %	11.00 %	8.00 %	
<b>Underserved</b>				
Total Amount	\$3,898,838.00	\$8,309,062.00	\$1,916,530.00	\$0.00
% of Total Federal Award	11.00 %	13.00 %	5.00 %	

**Budget and Staffing**

Staffing Information	2017-VA-GX-0079	2018-V2-GX-0035	2019-V2-GX-0044	2020-V2-GX-0059
Total number of paid staff for all subgrantee victimization program and/or services	1302821	2396	3594	

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Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	5663904	49262725	49713887
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	15088	7486	7216
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1014197	781121	610878

**AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA**

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	149	6207	6846	4691	7992	6434
Adult Sexual Assault	206	2702	3752	2463	5128	3511
Adults Sexually Abused/Assaulted as Children	144	1291	1094	918	1228	1132
Arson	54	133	145	173	147	149
Bullying (Verbal, Cyber or Physical)	1	1400	1419	622	844	1071
Burglary	59	1975	2059	1992	2423	2112
Child Physical Abuse or Neglect	6	8938	7868	7240	8427	8118
Child Pornography	101	1177	174	214	196	440
Child Sexual Abuse/Assault	1	5437	5960	5151	7899	6111
Domestic and/or Family Violence	26	29039	29106	27599	30409	29038
DUI/DWI Incidents	2	1154	951	1722	936	1190
Elder Abuse or Neglect	114	198	198	358	383	284
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	66	51	38	45	49	45
Human Trafficking: Labor	80	15	24	24	34	24
Human Trafficking: Sex	147	135	150	123	123	132
Identity Theft/Fraud/Financial Crime	57	1372	1318	1425	1658	1443
Kidnapping (non-custodial)	73	151	152	227	287	204
Kidnapping (custodial)	76	103	99	71	126	99

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Mass Violence (Domestic/International)	42	46	230	304	60	160
Other Vehicular Victimization (e.g., Hit and Run)	57	1883	2028	1705	2183	1949
Robbery	60	1090	1015	1102	1193	1100
Stalking/Harassment	174	2089	2033	1761	2612	2123
Survivors of Homicide Victims	1	1005	903	1215	1492	1153
Teen Dating Victimization	142	134	157	124	103	129
Terrorism (Domestic/International)	35	73	121	63	62	79
Other	1	11657	13745	14593	14756	13687

**Special Classifications of Individuals**

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	528	661	683	370	1901
Homeless	5192	4233	4314	5223	14670
Immigrants/Refugees/Asylum Seekers	346	384	561	393	945
LGBTQ	525	622	590	478	1895
Veterans	142	141	436	101	491
Victims with Disabilities: Cognitive/Physical /Mental	3544	3794	3612	3355	9336
Victims with Limited English Proficiency	767	944	1659	726	2339
Other	155	1225	3174	452	1509

**General Award Information**

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	271041	
Total number of anonymous contacts who received services during the Fiscal Year	26131	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	114127	42.11 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	31436	11.60 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	9982	

**Demographics**

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	355	0.31 %
Asian	339	0.30 %
Black or African American	17570	15.40 %

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Hispanic or Latino	4423	3.88 %
Native Hawaiian or Other Pacific Islander	600	0.53 %
White Non-Latino or Caucasian	58427	51.19 %
Some Other Race	818	0.72 %
Multiple Races	2465	2.16 %
Not Reported	21519	18.86 %
Not Tracked	7611	6.67 %
<b>Race/Ethnicity Total</b>	<b>114127</b>	
<b>Gender Identity</b>		
Male	27467	24.07 %
Female	65085	57.03 %
Other	277	0.24 %
Not Reported	15584	13.65 %
Not Tracked	5714	5.01 %
<b>Gender Total</b>	<b>114127</b>	
<b>Age</b>		
Age 0- 12	17250	15.11 %
Age 13- 17	9220	8.08 %
Age 18- 24	10005	8.77 %
Age 25- 59	45957	40.27 %
Age 60 and Older	6749	5.91 %
Not Reported	18811	16.48 %
Not Tracked	6135	5.38 %
<b>Age Total</b>	<b>114127</b>	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	123	133337	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	104529
			A2. Information about victim rights, how to obtain notifications, etc.	69484
			A3. Referral to other victim service programs	36492

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			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	78872
B. Personal Advocacy/ Accompaniment	117	61687	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1707
			B2. Victim advocacy/accompaniment to medical forensic exam	3451
			B3. Law enforcement interview advocacy/accompaniment	8383
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	195330
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	6078
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	693
			B7. Intervention with employer, creditor, landlord, or academic institution	5869
			B8. Child or dependent care assistance (includes coordination of services)	11834
			B9. Transportation assistance (includes coordination of services)	20404
			B10. Interpreter services	1691
C. Emotional Support or Safety Services	108	122902	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	114855
			C2. Hotline/crisis line counseling	75916
			C3. On-scene crisis response (e.g., community crisis response)	32868
			C4. Individual counseling	31086
			C5. Support groups (facilitated or peer)	19387
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	18141
			C7. Emergency financial assistance	9707
D. Shelter/ Housing Services	73	19051	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	236351
			D2. Transitional housing	21522

			D3. Relocation assistance (includes assistance with obtaining housing)	4104
E. Criminal/ Civil Justice System Assistance	116	134953	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	166831
			E2. Victim impact statement assistance	22371
			E3. Assistance with restitution	14479
			E4. Civil legal assistance in obtaining protection or restraining order	20761
			E5. Civil legal assistance with family law issues	23719
			E6. Other emergency justice-related assistance	2968
			E7. Immigration assistance	747
			E8. Prosecution interview advocacy/accompaniment	10434
			E9. Law enforcement interview advocacy/accompaniment	3231
			E10. Criminal advocacy/accompaniment	63742
E11. Other legal advice and/or counsel	15106			

### ANNUAL QUESTIONS

#### Grantee Annually Reported Questions

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	133
Number of events conducted during the reporting period.	4
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	
None	



<b>Describe any planning or training events held during the reporting period.</b>
Four listening sessions were held with VOCA subrecipients to discuss spending levels, what is on the horizon and a Q&A session.
<b>Describe any program policies changed during the reporting period.</b>
The Match Waiver policy was updated with guidance released by OVC in March 2020. Missouri Department of Social Services can initiate Match Waivers for VOCA recipients when there is a direct impact on services provided to victims of crime when unique circumstances exist.
<b>Describe any earned media coverage events/episodes during the reporting period.</b>
None
<b>Describe any coordinated responses/services for assisting crime victims during the reporting period.</b>
Most VOCA subrecipients maintain memoranda of understanding with each other to accommodate each other so victim's needs do not go unmet.
<b>Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.</b>
The majority of the land in Missouri is rural making access to services in those areas challenging. In rural areas many shelters serve multiple counties, which leads them to being filled to capacity. The more urban areas of Missouri face a similar challenge due to larger population sizes and limited amount of shelters able to meet the needs of victims.
<b>Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.</b>
The Department works closely with advocates, local law enforcement, prosecuting attorney's offices, and other agencies to collaborate with community partners to identify the most effective ways to serve victims of crime.
<b>Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.</b>
VOCA subrecipients performed the following activities aimed at improving service delivery. They include but are not limited to: law enforcement training, victim service training and client satisfaction surveys. The Department also worked to identify and eliminate gaps in services in rural areas of the state by working with agencies who provide advocate services in as many Prosecutor's Offices as possible throughout the state.
<b>Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period</b>
Domestic Violence: The Department works in conjunction with the Missouri Coalition Against Domestic and Sexual Violence (MCADSV) to identify best practices and service standards to combat domestic violence in the state. The largest percentage of VOCA funds go to agencies who provide services to victims of domestic violence. Child Abuse: The Department continued to work with Children s Advocacy Centers as well as with Court Appointed Special Advocate (CASA) programs across the state. Sexual Assault: The Department continues to work with several agencies who serve victims of sexual assault, such as the Metropolitan Organization to Counter Sexual Assault. Through this collaboration and others, Missouri is able to meet the 10% requirement in this priority category. Underserved: The Department continues to prioritize the needs of underserved populations. In order to provide better access to services for underserved populations the Department has partnered with several agencies who provide services to underserved communities including the LGBTQ community, Deaf and DeafBlind community, South East Asian Women community, and families affected by drunk driving incidents.
<b>Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.</b>
All subrecipients are required to certify they will serve all victims of Federal Crimes. Human trafficking continues to be an area of concern, therefore most subrecipients have developed a process to screen clients for this type of victimization.
<b>Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.</b>
Notable issues reported to be of concern to victim service providers include: - Growing number of clients with mental health and/or substance abuse issues - Lack of shelter space - Lack of transportation - Lack of affordable housing, healthcare, and legal services - Need for services for the older/elderly population - Need for services relating to hate crimes and cyber attacks - Increase in violent crime in urban areas

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

The Department has had some staff turnover during this reporting period. Many subrecipients continue to report issues with staff retention and turnover.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

The Department publicizes the availability of funding through our agency website, email communications, word of mouth, and social media.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

The Department is able to direct funding to new/underserved populations through discretionary awards, competitive bid process, and amending current contracts to provide additional funding and services.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

The Department encourages all subrecipients to collaborate with each other in order to meet the needs of all victims throughout the state. The Department provides resources to subrecipients to connect them with similar agencies throughout the state to provide more streamlined service coordination. MOUs and letters of collaboration between organizations are required at the time they submit their proposal to ensure gaps in services are kept to a minimum.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

Data collected during the reporting period is utilized in creating efficiency and effectiveness measures that are reviewed by the Director of Social Services, Governor, and Legislature. Also, the quarterly and annual reports are made available to the governor, legislature and other entities.