

PR Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2020 to Sept 30, 2021]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
Federal Award Amount	\$34,084,036.00	\$22,669,661.00	\$16,524,540.00	\$10,213,676.00
Total Amount of Subawards	\$32,692,979.00	\$19,296,165.00	\$4,809,180.00	\$0.00
Total Number of Subawards	154	94	26	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$1,391,057.00	\$3,373,496.00	\$11,715,360.00	\$10,213,676.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
Government Agencies Only	35	23	4	0
Corrections	1	1	0	0
Courts	1	0	0	0
Juvenile Justice	0	0	0	0
Law Enforcement	3	1	0	0
Prosecutor	1	0	0	0
Other	29	21	4	0
Nonprofit Organization Only	116	69	21	0
Child Abuse Service organization (e.g., child advocacy center)	37	18	7	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	41	26	8	0
Faith-based Organization	11	8	3	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	4	3	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	9	6	2	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Multiservice agency	13	8	1	0
Other	1	0	0	0

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Federally Recognized Tribal Governments, Agencies, and Organizations Only	2	2	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	1	1	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	1	1	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	1	0	1	0
Campus-based victims services	1	0	1	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	154	94	26	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	135	89	26	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	5	1	0	0
C. Start up a new victim services project	16	5	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
A.INFORMATION & REFERRAL	134	78	20	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	112	66	16	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	141	87	21	0
D.SHELTER/HOUSING SERVICES	73	48	11	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	80	52	11	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	154	94	26	0

Priority and Underserved Requirements

Priority Area	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
Child Abuse				
Total Amount	\$11,118,672.00	\$5,532,171.00	\$2,590,921.00	\$0.00
% of Total Federal Award	33.00 %	24.00 %	16.00 %	
Domestic and Family Violence				
Total Amount	\$11,555,108.00	\$8,889,143.00	\$1,497,856.00	\$0.00
% of Total Federal Award	34.00 %	39.00 %	9.00 %	
Sexual Assault				
Total Amount	\$2,716,741.00	\$1,152,300.00	\$96,857.00	\$0.00
% of Total Federal Award	8.00 %	5.00 %	1.00 %	
Underserved				
Total Amount	\$6,999,361.00	\$3,582,747.00	\$623,546.00	\$0.00
% of Total Federal Award	21.00 %	16.00 %	4.00 %	

Budget and Staffing

Staffing Information	2018-V2-GX-0060	2019-V2-GX-0022	2020-V2-GX-0035	2021-15POVC-21-GG-00595-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	244027	552437	180	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	2562446	885131	178870	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	2173	6004	134	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	871922	346926	42212	

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type							
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization					Per Quarter Average
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total		
Adult Physical Assault (includes Aggravated and Simple Assault)	54	654	536	744	733	666	
Adult Sexual Assault	78	238	211	347	257	263	
Adults Sexually Abused/Assaulted as Children	65	163	246	542	273	306	
Arson	19	6	10	12	29	14	
Bullying (Verbal, Cyber or Physical)	84	377	525	534	551	496	
Burglary	29	168	131	161	159	154	
Child Physical Abuse or Neglect	108	975	1143	1292	1315	1181	
Child Pornography	45	55	43	61	81	60	
Child Sexual Abuse/Assault	77	494	698	1160	1028	845	
Domestic and/or Family Violence	157	13127	13160	16025	15476	14447	
DUI/DWI Incidents	13	29	22	30	33	28	
Elder Abuse or Neglect	61	696	614	798	857	741	
Hate Crime: Racial/Religious/Gender/Sexual Orientation/Other (Explanation Required)	33	17	22	20	15	18	
Human Trafficking: Labor	42	2	3	3	10	4	
Human Trafficking: Sex	36	9	9	5	1	6	
Identity Theft/Fraud/Financial Crime	27	74	114	138	245	142	
Kidnapping (non-custodial)	22	26	20	19	24	22	
Kidnapping (custodial)	19	18	26	10	2	14	
Mass Violence (Domestic/International)	23	12	29	9	8	14	
Other Vehicular Victimization (e.g., Hit and Run)	31	126	88	128	91	108	
Robbery	41	296	265	283	260	276	
Stalking/Harassment	41	368	577	656	505	526	
Survivors of Homicide Victims	40	524	533	584	591	558	
Teen Dating Victimization	28	22	37	25	25	27	
Terrorism (Domestic/International)	20	1	0	1	0	0	
Other	25	10294	7109	8385	3782	7392	

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	47	45	42	38	210

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Homeless	257	691	655	656	2701
Immigrants/Refugees/Asylum Seekers	244	178	203	114	1059
LGBTQ	76	69	173	107	629
Veterans	8	52	18	14	125
Victims with Disabilities: Cognitive/ Physical /Mental	920	1259	1243	1383	5994
Victims with Limited English Proficiency	1326	1686	2377	2242	11347
Other	182	310	784	130	1676

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	105965	
Total number of anonymous contacts who received services during the Fiscal Year	642	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	52676	49.71 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	13205	12.46 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	11224	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	10	0.02 %
Asian	10	0.02 %
Black or African American	115	0.22 %
Hispanic or Latino	40712	77.29 %
Native Hawaiian or Other Pacific Islander	15	0.03 %
White Non-Latino or Caucasian	164	0.31 %
Some Other Race	137	0.26 %
Multiple Races	7	0.01 %
Not Reported	4591	8.72 %
Not Tracked	6915	13.13 %
Race/Ethnicity Total	52676	
Gender Identity		
Male	11954	22.69 %
Female	32607	61.90 %
Other	28	0.05 %
Not Reported	2150	4.08 %
Not Tracked	5937	11.27 %
Gender Total	52676	
Age		
Age 0- 12	2770	5.26 %
Age 13- 17	1563	2.97 %
Age 18- 24	5797	11.01 %

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Age 25- 59	25059	47.57 %
Age 60 and Older	3616	6.86 %
Not Reported	6419	12.19 %
Not Tracked	7452	14.15 %
Age Total	52676	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	86	58346	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	27178
			A2. Information about victim rights, how to obtain notifications, etc.	32562
			A3. Referral to other victim service programs	5002
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	25352
B. Personal Advocacy/ Accompaniment	70	7133	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	980
			B2. Victim advocacy/accompaniment to medical forensic exam	358
			B3. Law enforcement interview advocacy/accompaniment	4554
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	1974
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1337
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	85
			B7. Intervention with employer, creditor, landlord, or academic institution	711
			B8. Child or dependent care assistance (includes coordination of services)	5922
			B9. Transportation assistance (includes coordination of services)	4567
			B10. Interpreter services	342
C. Emotional Support or Safety	116	47245	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	25225
			C2. Hotline/crisis line counseling	12549
			C3. On-scene crisis response (e.g., community crisis response)	723

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Services			C4. Individual counseling	69662
			C5. Support groups (facilitated or peer)	3939
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	52402
			C7. Emergency financial assistance	4337
D. Shelter/ Housing Services	60	2537	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	55261
			D2. Transitional housing	6571
			D3. Relocation assistance (includes assistance with obtaining housing)	716
E. Criminal/ Civil Justice System Assistance	52	30606	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	17416
			E2. Victim impact statement assistance	1929
			E3. Assistance with restitution	707
			E4. Civil legal assistance in obtaining protection or restraining order	6716
			E5. Civil legal assistance with family law issues	3131
			E6. Other emergency justice-related assistance	734
			E7. Immigration assistance	466
			E8. Prosecution interview advocacy/accompaniment	883
			E9. Law enforcement interview advocacy/accompaniment	955
			E10. Criminal advocacy/accompaniment	4220
E11. Other legal advice and/or counsel	11038			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1

Describe any program or educational materials developed during the reporting period.
None at this moment.
Describe any planning or training events held during the reporting period.
None at this moment.
Describe any program policies changed during the reporting period.
At this moment, no policies changes during the reporting period.
Describe any earned media coverage events/episodes during the reporting period.
Media coverage events were received during the reporting period when the Puerto Rico population was notified by the continued and stable VOCA Federal Funds for FY 2020. The PR Department of Justice announces every year the amounts of federal funds was received on the official website for the sub-recipients.
Describe any coordinated responses/services for assisting crime victims during the reporting period.
Our efforts have included, among others, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 159 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities, and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations. The subgrantees have to submit with each proposal the Volunteer Services Certifications.
Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.
One of the biggest issues faced in Puerto Rico is that due to our internal process, it takes a long time before we can pay compensation benefits to the victims. We are aware of this situation and are looking for alternatives to solve this problem. Due to the fact that the majority of victims are of scarce resources, we should act faster in order for them to receive their payment sooner. Another issue for these victims is that since most of them are from scarce resources they are not able to pay for all their needs, such as housing, and payments of water, light, and rent bills. The state fund of victim compensation does not cover these needs since the law does not provide for their reimbursement. Nevertheless, there are other programs that provide this kind of help, although resources in Government are scarce.
Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.
Our efforts have included, among others, the improvement and expansion of the services which are offered and are available to the victims by the Victims Assistance Grant Program. The Puerto Rico Department of Justice through the External Resources Division has funded 159 sub-grantees. Among these sub-grantees are private non-profit community bases programs, non-profit faith organizations, municipalities, and government agencies. As a Grantee, we encouraged sub-grantees to maintain coordination between public and private organizations so the services provided may be of the best quality and in accordance with state laws and regulations. The subgrantees have to submit with each proposal the Volunteer Services Certifications.
Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.
Throughout the year we have provided technical assistance to the development of the sub-recipients. We also constantly monitor and evaluate the services offered by the sub recipients. This monitoring process includes two phase of the monitoring guide, wich covers the administrative, fiscal, programmatic, and closeout monitoring. Among many seminars, orientations and workshop our sub grantee have attended to improve the services to crime victims are: Psychological trauma of Crime victimization, crisis intervention, domestics violence and comprehensive intervention with children in dangerous situations. VOCA funds have expand the services during the new VOCA guideline, witch has been a big step to help to assist all of crime victims during the reporting period.
Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period
History Summary 46-year-old female, Puerto Rican, married, with two children. The firstborn was a female of 27 years old and the second child was a 17-year-old boy. Her health came in between her ability to work due to suffering four strokes during several years. These health problems caused different problems in her motor system. Summary of the Case: She started individual psychotherapy on November 9, 2017, at Centro Vida Plena, with social worker Luz Rivera after being referred by the Family Department. The services received were of help with parenting skills and parent workshops. These services were needed due to the problems with her son. He started using drugs and stealing, with these problems he invaded her house. He destroyed several premises inside the house and also attacked her. Due to this, he was entered into a correctional institution. After these problems, the Family Department decided to create a service plan for her and this was how she arrived at Centro Vida Plena. She seemed worried about the situation and wanted to find solutions to regain her relationship with her son. The woman received an initial interview, 10 individual psychotherapies, and eight parent workshops. The psychotherapies were carried out bi-weekly and her parent workshops were weekly. She took about 4 months of nonstop therapies showing her commitment to getting better and prepared herself to be able to help her son once he got out. 2 Case number 17-4489 She was discharged on March 20, 2018. When she was discharged she was stable and showing great success. She met all the goals that were established in her service plan. Achievements: She developed techniques in how to discipline teenagers and parenting skills. How to develop communication with her kids. She learned about the 246 law of child abuse. Worked on developing great self-esteem.
Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

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Among the efforts taken to serve federal crime victims, the Specialized Program for Victims Assistance of the Puerto Rico Department of Justice, has handled victims referrals from the Federal District Attorney's Crime Victims Assistance Office. The Victims Witness Specialist of this office, Ms. Orlando Rios-Walker, maintains contact with this Program, the External Resources Division and he is invited to participate in our official activities. In addition, Mr. Rios Walker refers federal victims to VOCA Funded programs to receive counseling and therapy.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Puerto Rico has an increase in all crime categories between them are suicides, hate crimes, and gender violence. All of these issues emerge from natural phenomena (earthquakes and Pandemic) occurring during the beginning of the year 2020.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Cost of living and minimum salaries wage are not among the real economy of the island. States governments, Non-Profit Organizations, and Municipalities are confronting problems to retain staffing.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Puerto Rico Department of Justice has implemented the method of publishing information about VOCA funds. The funds are announced on the web pages of the Department of Justice for all Non-Profit Organizations, public agencies, Universities, and Municipalities.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

During the reporting period, the state made a public announcement to promote VOCA funds, on special to serve underserved victims populations.

Please explain how your program is able to respond to gaps in services during the reporting period.

The VOCA Program to address service responses has requested as public notice to develop projects in a few served areas (Center part of the island) to offer direct services. An example of this direct services projects that provide for women victims of domestic violence and sexual abuse in the center and west part of the Island are CAPROMUNI Mayaguez and Portal de Amor in San German.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Notification is sent to the government's office regarding statistics, audit results, and the increase of federal funds that benefit crime victims as a top priority in dealing with social and economic problems that our state is facing. Is in the central part of the Island and west as state vision to ensure better services for all participants in P.R.