

CA Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2021 to Sept 30, 2022]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds					
	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI
Federal Award Amount	\$396,642,274.00	\$266,680,824.00	\$195,905,619.00	\$120,361,953.00	\$165,115,554.00
Total Amount of Subawards	\$372,830,099.00	\$241,539,256.00	\$97,661,423.00	\$2,431,570.00	\$0.00
Total Number of Subawards	1754	1432	831	22	0
Administrative Funds Amount	\$15,865,691.00	\$10,667,233.00	\$7,836,224.00	\$4,814,478.00	\$6,604,622.00
Training Funds Amount	\$3,966,422.00	\$2,666,808.00	\$1,959,056.00	\$1,203,619.00	\$1,651,155.00
Balance Remaining	\$3,980,062.00	\$11,807,527.00	\$88,448,916.00	\$111,912,286.00	\$156,859,777.00

Subgrantee Organization Type					
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.					
Type of Organization	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI
Government Agencies Only	424	351	189	1	0
Corrections	4	0	1	0	0
Courts	5	7	6	1	0
Juvenile Justice	3	9	2	0	0
Law Enforcement	7	6	1	0	0
Prosecutor	128	90	49	0	0
Other	277	239	130	0	0
Nonprofit Organization Only	1287	1039	616	20	0
Child Abuse Service organization (e.g., child advocacy center)	186	181	73	2	0
Coalition (e.g., state domestic violence or sexual assault coalition)	11	3	4	0	0
Domestic and Family Violence Organization	296	196	187	1	0
Faith-based Organization	5	1	1	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	41	36	74	1	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	180	125	43	0	0
Sexual Assault Services organization (e.g., rape crisis center)	69	74	21	0	0
Multiservice agency	382	300	137	4	0
Other	117	123	76	12	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	23	17	13	0	0
Child Abuse Service organization (e.g., child advocacy center)	3	5	2	0	0
Court	6	4	3	0	0
Domestic and Family Violence organization	2	2	1	0	0
Faith-based organization	0	0	0	0	0
Juvenile justice	0	0	0	0	0
Law Enforcement	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	3	1	3	0	0
Prosecutor	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Other justice-based agency	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0
Organization by and/or for a specific traditionally underserved community	5	1	2	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	3	3	2	0	0
Other	1	1	0	0	0
Campus Organizations Only	20	25	13	1	0
Campus-based victims services	10	17	7	0	0
Law enforcement	0	0	0	0	0
Physical or mental health service program	4	5	4	1	0
Other	6	3	2	0	0
Total Number of Subawards	1754	1432	831	22	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose					
A single SAR can select multiple purposes. Numbers are not unique					
	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	1593	1392	810	22	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	38	2	2	0	0
C. Start up a new victim services project	129	42	19	0	0
D. Start up a new Native American victim services project	1	0	0	0	0
E. Expand or enhance an existing Native American project	2	0	0	0	0

VOCA and Match Funds					
A single SAR can select multiple service types. Numbers are not unique					
	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI
A.INFORMATION & REFERRAL	1099	841	799	19	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	1040	811	768	16	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	1023	796	773	19	0
D.SHELTER/HOUSING SERVICES	761	529	585	13	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	973	764	730	16	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	1123	857	806	22	0

Priority and Underserved Requirements					
Priority Area	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI
Child Abuse					
Total Amount	\$47,320,606.00	\$40,940,415.00	\$9,980,836.00	\$609,710.00	\$0.00
% of Total Federal Award	12.00 %	15.00 %	5.00 %	1.00 %	
Domestic and Family Violence					
Total Amount	\$62,053,619.00	\$19,569,946.00	\$2,692,930.00	\$0.00	\$0.00
% of Total Federal Award	16.00 %	7.00 %	1.00 %	0.00 %	
Sexual Assault					
Total Amount	\$48,515,966.00	\$35,133,982.00	\$22,724,680.00	\$0.00	\$0.00
% of Total Federal Award	12.00 %	13.00 %	12.00 %	0.00 %	
Underserved					
Total Amount	\$138,756,115.00	\$78,223,885.00	\$27,746,506.00	\$1,318,595.00	\$0.00
% of Total Federal Award	35.00 %	29.00 %	14.00 %	1.00 %	

Budget and Staffing					
Staffing Information	2018-V2-GX-0029	2019-V2-GX-0053	2020-V2-GX-0031	2021-15POVC-21-GG-00613-ASSI	2022-15POVC-22-GG-00708-ASSI

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Total number of paid staff for all subgrantee victimization program and/or services	22145985	23207723	559109	337
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	20580152	16526762	7618233	103547
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	38963	20869	8925	47
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	4500970	2002137	1061425	8184

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	695	26522	26680	28625	27698	27381
Adult Sexual Assault	845	17044	16488	16067	15992	16397
Adults Sexually Abused/Assaulted as Children	731	5748	4317	4149	3860	4518
Arson	398	390	490	505	513	474
Bullying (Verbal, Cyber or Physical)	750	8137	7029	6548	6443	7039
Burglary	455	3909	3884	3787	3536	3779
Child Physical Abuse or Neglect	880	24522	25072	24490	22178	24065
Child Pornography	695	489	456	545	449	484
Child Sexual Abuse/Assault	969	17645	18097	18960	18572	18318
Domestic and/or Family Violence	1172	97897	99197	103617	103438	101037
DUI/DWI Incidents	464	3300	4052	4014	4067	3858
Elder Abuse or Neglect	540	4914	4378	4749	4093	4533
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	575	590	572	570	589	580
Human Trafficking: Labor	707	595	543	528	500	541
Human Trafficking: Sex	955	2785	2590	2355	2297	2506
Identity Theft/Fraud/Financial Crime	475	3958	3866	3464	3295	3645
Kidnapping (non-custodial)	590	856	745	815	819	808
Kidnapping (custodial)	582	295	230	281	276	270
Mass Violence (Domestic/International)	428	249	315	395	284	310
Other Vehicular Victimization (e.g., Hit and Run)	448	3438	3949	3675	3458	3630
Robbery	467	4587	4682	5001	4742	4753
Stalking/Harassment	875	10135	10100	10049	10734	10254
Survivors of Homicide Victims	613	6786	8389	8654	8395	8056
Teen Dating Victimization	798	1325	930	1071	956	1070
Terrorism (Domestic/International)	365	170	281	253	153	214
Other	236	76576	75536	77013	74947	76018

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	768	495	540	504	3734
Homeless	14886	13379	13403	14502	90373
Immigrants/Refugees/Asylum Seekers	7816	7136	7275	7787	51237
LGBTQ	3675	3425	3300	3514	20857
Veterans	526	494	505	494	3310
Victims with Disabilities: Cognitive/ Physical /Mental	10662	10195	13798	13043	72895
Victims with Limited English Proficiency	16875	17074	18056	15963	114126

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Other	14994	14347	10551	10429	66991
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General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	758914	
Total number of anonymous contacts who received services during the Fiscal Year	321926	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	460942	60.74 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	129504	17.06 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	108662	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	5504	1.19 %
Asian	15909	3.45 %
Black or African American	46014	9.98 %
Hispanic or Latino	164353	35.66 %
Native Hawaiian or Other Pacific Islander	2194	0.48 %
White Non-Latino or Caucasian	111248	24.13 %
Some Other Race	7685	1.67 %
Multiple Races	11485	2.49 %
Not Reported	73466	15.94 %
Not Tracked	23084	5.01 %
Race/Ethnicity Total	460942	
Gender Identity		
Male	118010	25.60 %
Female	291878	63.32 %
Other	3639	0.79 %
Not Reported	43586	9.46 %
Not Tracked	3829	0.83 %
Gender Total	460942	
Age		
Age 0- 12	58593	12.71 %
Age 13- 17	33413	7.25 %
Age 18- 24	48543	10.53 %
Age 25- 59	215746	46.81 %
Age 60 and Older	33103	7.18 %
Not Reported	50010	10.85 %
Not Tracked	21534	4.67 %
Age Total	460942	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	1366	568914	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	501611
			A2. Information about victim rights, how to obtain notifications, etc.	440890
			A3. Referral to other victim service programs	206498
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	443225
			Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	10214
			B2. Victim advocacy/accompaniment to medical forensic exam	7666
			B3. Law enforcement interview advocacy/accompaniment	25734
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	383294

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B. Personal Advocacy/ Accompaniment	1250	213569	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	10585
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	12832
			B7. Intervention with employer, creditor, landlord, or academic institution	43243
			B8. Child or dependent care assistance (includes coordination of services)	31873
			B9. Transportation assistance (includes coordination of services)	68359
			B10. Interpreter services	77544
C. Emotional Support or Safety Services	1315	442218	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	292845
			C2. Hotline/crisis line counseling	308631
			C3. On-scene crisis response (e.g., community crisis response)	11857
			C4. Individual counseling	479826
			C5. Support groups (facilitated or peer)	123884
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	84743
			C7. Emergency financial assistance	52316
D. Shelter/ Housing Services	772	58825	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	403163
			D2. Transitional housing	364474
			D3. Relocation assistance (includes assistance with obtaining housing)	55336
E. Criminal/ Civil Justice System Assistance	1105	516301	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	647889
			E2. Victim impact statement assistance	64633
			E3. Assistance with restitution	64579
			E4. Civil legal assistance in obtaining protection or restraining order	85645
			E5. Civil legal assistance with family law issues	73745
			E6. Other emergency justice-related assistance	47362
			E7. Immigration assistance	14447
			E8. Prosecution interview advocacy/accompaniment	44396
			E9. Law enforcement interview advocacy/accompaniment	21039
			E10. Criminal advocacy/accompaniment	124341
E11. Other legal advice and/or counsel	44312			

ANNUAL QUESTIONS

Grantee Annually Reported Questions	
Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	394
Number of people trained or attending education events during the reporting period.	7269
Number of events conducted during the reporting period.	574
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	1
No	0
Describe any program or educational materials developed during the reporting period.	

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TP - Updated Entry Level curriculum, participant manuals and PowerPoint materials. Created an Online Training Series: Legislative Guide and educational materials. Updated the Coordinator Roundtable PowerPoint materials. Updated the Outreach and marketing materials for upcoming events including flyers, Instagram posts and email blasts. CR - Created the Crisis Response Field Response (Phase II) Training materials, including lesson plans, participant manuals and PowerPoint materials. Created Mass Victimization Advocate training materials including participant handouts, PowerPoint materials and Speaker Guides. Created a Crisis Response Refresher Course: Death Notification E-Learning Module. Created new and updated existing outreach and marketing materials for upcoming events, including flyers, Instagram posts and email blasts. EM - Updated the Cal OES 2-920 (Suspicious Injury Report) and shared survey results. TE - April is Sexual Assault Awareness Month (SAAM). To provide advocate leaders at Rape Crisis Centers and our broader audiences with a fundamental understanding of the prevalence of sexual violence, ValorUS developed a detailed facilitation guide to use for outreach within the local community and with community partners seeking an entry-level training on sexual violence and its impact on us all. Additionally, ValorUS staff identified, created scripts, and recorded the podcasts this reporting period. BW - Cultural Responsiveness Organizational Self-Assessment tool (CROS-TAT) - One-on-one meetings with organizational leadership to introduce the framework and purpose of the toolkit and convey the importance of implementing an action plan towards equitable outcomes internally and externally. CH - Updated training materials – monthly/quarterly flyers for each webinar. Webpage offers resources, training schedule, and funding sources and the Tribal Crisis Response brochure. KR - Public Service Announcement featuring Surgeon General, Dr. Nadine Burke Harris. Features information on childhood trauma and the impacts on public health, and the positive impact a CASA volunteer can have on children in foster care. Branding guidelines, communication protocols, and social media and digital campaigns which promote local programs, helping to foster a united message for the CASA network. NC - Updated the Child Forensic Interview Training curriculum.

Describe any planning or training events held during the reporting period.

TP - Conducted four 40-hour Entry Level trainings, five virtual trainings, two virtual Coordinator Roundtable trainings, two virtual Trainer Engagement trainings, one Walk-Through training for facilitators, and one Train the Trainer workshop. The five virtual trainings include: Being Trauma Informed (2 times), Legislative Updates, Restitution with CalVCB, and Working With the LGBTQ+ Community. The Program also met with the Training Committee to review and receive approval for Entry Level participant acceptances. CR - Conducted two Crisis Response Field Response (Phase II) trainings, five virtual Mass Victimization Advocate Roundtable sessions, one Walk-Through training for facilitators, and one Train the Trainer workshop. EM - Delivered training programs on the use of the standardized sexual assault forensic examination kit, examination forms and held the 10th annual Sexual Assault Response Team Summit. TE - During the Regional Meetings, ValorUS staff surveyed the attendees to gather input on their past SAAM experiences and current plans, and identify current trends, needs, and challenges to planning. ValorUS staff developed the 2022 SAAM Toolkit Collective Action for Equity, based on information that was gained from those surveyed. ValorUS staff utilized google documents, Asana and Zoom to plan and coordinate the logistics regarding virtual events and web conferences. ValorUS continues to provide all training virtual and continues to strive to make them accessible through closed captioning and Spanish translations. The registration announcements and outreach materials were translated in Spanish. BW - Central Coast Family Violence Prevention Initiative – The Partnership continues to be actively involved with the Central Coast regional violence prevention initiative project. We have provided technical assistance, training, and support to monthly project meetings, activities, capacity-building, and the initiative's first virtual conference. The conference focused on the intersections of IPV and multiple other areas such as mental health, alcohol and other drugs, and early childhood education. The conference included workshops in these areas and brought together multi-disciplinary teams, organizations, and programs. CC - Planning event with the Coalition for Victims of Child Abuse (CVCA) to plan quarterly symposia and Community of Care meetings that involve Child Abuse Treatment Program Subrecipients. CH - Eleven two-hour live training webinars and one pre-recorded training. Training topics included emergency operation planning, developing an elder protection team, and developing suicide prevention MDTs. KR - Trauma First Aid: how to respond to problematic behaviors, how to prevent a meltdown, and how to increase your knowledge about trauma. Education Advocacy: how to advocate for the child, identify gaps, and provide recommendations. LGBTQ 101: identify key terms relating to LGBTQ populations, how to be a better ally for the LGBTQ community, and components that make a safe space for LGBTQ populations. ICWA 101: why ICWA is important for CASA volunteers and children, how ICWA helps children and their families. NC - Web-based trainings and webinars include Finding Common Ground on Child Psychological Maltreatment; Healthy Relationship Training: Teaching Appropriate Interactions, Boundaries, Self-Advocacy, and Identify Coercion for People with Disabilities. Support for Spanish-Speaking Forensic Interviewers in a series of online meetings. Peer review opportunities in cooperation with Child Advocacy Centers.

Describe any program policies changed during the reporting period.

Program Policy Changes for our Subrecipients - The Victim Services Branch (VSB) is finalizing the annual revise of Subrecipient Handbook, for timely posting of the 2023 edition. This reference document continues to be streamlined to facilitate a clear understanding of Subrecipient compliance requirements, updating information, and reducing redundancy. The VSB continues to revise grant application/grant management forms, converting them to fillable forms to streamline the RFA/RFP grant application and reimbursement process. In 2020, the VSB initiated a Grants Management Memo (GMM) process to convey subaward related updates to Subrecipients. GMMs expeditiously convey information to our entire Subrecipient population via the Cal OES listserv. Program Policy Changes for our Team Members - The 2023 VSB Grants Management Procedural Manual will be published and disseminated prior to the end of the calendar year. Ongoing training is provided to Grants Management Specialists as procedures and processes are streamlined. The VSB transitioned to nearly 100% telework status during the 2020 COVID-19 pandemic. The transition included utilizing the Microsoft Teams platform for communication, document sharing, storage and going paperless has increased our efficiency, reducing document review, processing, and approval time. Cal OES has progressed from hardcopy paper filing to an electronic filing system utilizing GDS SharePoint. All Grant Subaward official files dated FY 2019 forward are now maintained electronically. Grants Management Specialists email documents from their working files, to VU_fileroom@caloes.ca.gov; and Office Technicians transfer the documents into the official files. Transitioning the VOCA match waiver approval to the State Administering Agency level has eased a backlog of work and facilitated speedier processing of Grant Subaward applications and amendments. During the height of the COVID-19 pandemic, when circumstances prohibited physical on-site Performance Assessments, the VSB established a remote/virtual Performance Assessment process that is comprehensive, timesaving, and cost effective. The VSB is currently utilizing a hybrid work model conducting both in person and virtual Performance Assessments. For Subrecipients with multiple Grant Subawards managed across distinct Units within the VSB, Grants Management Specialists work together to conduct Performance Assessments collaboratively. This allows the Subrecipient to be visited just one time for all open Grant Subawards. The Cal OES Grants Monitoring Division continues to conduct desk and on-site compliance assessments. The Victim Services Unit (VSU) which operates during all statewide State Operations Center (SOC) activations, continues to be appropriately staffed. The VSU was established to ensure timely and reliable response to support services for crime victims. Cal OES and the California Victims Compensation Board (CalVCB) maintain a Memorandum of Understanding (MOU) to collaborate on response to mass violence incidents to ensure victims receive timely and appropriate assistance and resources. This integrated and collaborative approach is structured to meet the urgent and various needs of victims of mass violence throughout the state. When criminal/terrorism mass violence incidents occur, Cal OES and CalVCB communicate to ensure victims in impacted jurisdictions receive information and assistance to recover from the incident. Subrecipient Victim Witness (VW) Advocates activate to the impacted jurisdiction implementing field tested best practices and innovative approaches; utilizing expertise; and coordinating resources to provide for the immediate needs of victims.

Describe any earned media coverage events/episodes during the reporting period.

TE - In an interview held in September 2022 with ABC7 Bay Area, CEO Sandra Henriquez spoke on Advocating for Survivors Rights. Key points addressed included the importance of being vigilant and cautious of the information that is shared from a survivor's story. Exposing information without consent can cause re-traumatization and it is always in best practice to obtain consent from the survivor. Building trust, respect and allowing survivors to obtain control of their stories creates a positive pathway for healing and moving forward for the whole community. BW - A member organization, Interface Children and Family Services, did amazing work during this fiscal year and found themselves receiving news media and national recognition on several occasions. In October of 2021, Interface was uplifted in the media for their innovative efforts and success for fundraising approximately \$500,000 at their fundraising gala, which took place in September 2021. The event brought in critical funding to provide prevention and intervention services throughout Ventura County and surrounding areas. In March of 2022, they received national media attention when awarded a multiyear from the Office of Juvenile Justice and Delinquency Prevention and Ventura County Probation in Partnership with the Ventura County District Attorney. The project focused on collaboration with local criminal justice programs and law enforcement organizations to support the establishment and continuation of several new justice services programs for youth populations. KR - Public Service Announcement featuring Surgeon General, Dr. Nadine Burke Harris. Features information on childhood trauma and the impacts on public health, and the positive impact a CASA volunteer can have on children in foster care.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

DV - The Domestic Violence Assistance Program provides local assistance for comprehensive support services to existing domestic violence providers throughout California, including emergency shelter to victims/survivors of domestic violence and their children. RC - Through the Rape Crisis Program, comprehensive and supportive services including crisis intervention, follow-up, accompaniment, and advocacy are provided to sexual assault survivors. CR - The Crisis Response Training Program provides ongoing training and technical assistance for Victim Witness Advocates in California. While no direct services are provided to crime victims, the program provides the field service providers with training on lessons learned and best practices from recent mass victimization events. The program conducted two deliveries of the Crisis Response Field Response (Phase II) training and five Mass Victimization Advocate Roundtable Sessions. VW - Victim Witness Assistance Program Subrecipients have long-term professional relationships with law enforcement, prosecutors, and community-based victim service organizations to provide coordinated victim centered services to victims. Mass Victimization Advocates based in victim/witness centers coordinate with local first responders, county officials, community partners, and Emergency Operations Centers to develop crisis response and mass victimization plans to identify and respond to victim needs i.e., safety, food, shelter, and immediate services, in the aftermath of a mass victimization or terrorism event. UV - Advocates coordinate victim services for federal crime victims when notification is received. Providing assistance and/or referrals for assistance in applying for a U-Visa or a T-Visa. Other assistance may include assisting the federal crime victim with applying for housing.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Office for Victims of Crime - Performance Measurement Tool (PMT)

Providing services to victims in a state as large, culturally, and geographically diverse as California is challenging. The following illustrate the on-going challenges that prevent victims from receiving services in California: Lack of Services/Culturally-Appropriate Services - California continues to struggle with the availability of emergency shelters and transitional housing opportunities for crime victims. Cal OES funds more housing programs than ever before, yet it is still not enough. Many of our Subrecipients struggle to find safe housing units for their victims, and/or landlords willing to work with them. California is home to people from many cultures, including those from more than 100 Native American tribes. It is challenging for our Subrecipients to be 100% culturally competent of the victims that they serve. Knowledge of Services - Many victims of crime are unaware of the services available to them. To help alleviate this, many of the VOCA-funded programs administered by Cal OES during this reporting period continued to include an outreach component. Outreach efforts allow Subrecipients the opportunity to publicize their supportive services, hours of operation, and locations to the public, so that when needed, victims will know where to turn. Accessibility of Services - The inability to access services continues to be a problem. Access issues include limited services in the large rural/geographically isolated communities, the lack of transportation to get to services in both rural and urban communities, language barriers, and physical and programmatic access for victims with disabilities. Limited Services in Rural Communities/Transportation: California has many large rural/geographically isolated areas. Some of these areas are small in population and struggle to attract trained staff for victim services programs. Additionally, confidentiality is an issue in very small communities as most people are acquainted. Transportation to services in neighboring communities is not available or time consuming due to travel time/distance. Language Barriers: Language barriers are significant in California. More than 200 languages are spoken in homes across California. Despite Language Access Plans, many service providers find it challenging to create materials (brochures, forms) in all needed languages and to access appropriate translation services. Access for Victims with Disabilities: Victims with disabilities can be prevented from receiving services due to non-ADA accessible services sites, the lack of appropriate materials for individuals with intellectual or developmental disabilities, and the lack of assistive devices (e.g., ramps, screen readers, grade level picture software, etc.).

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

Cal OES's VOCA Steering Committee (Committee) is a partnership of public and private service providers dedicated to assisting victims. Cal OES convenes the Committee frequently to discuss gaps in services. The Committee has members representing the following: state and local courts, child victim services, sexual assault, domestic violence, elderly victims, homeless youth, government-based victim services, human trafficking, legal resource programs, prosecution, victims with disabilities, tribes, law enforcement, public, legislature, and California counties. Committee meetings are open to the public to allow interested parties to participate in the process. The Committee allows Cal OES the ability to collaborate with many disciplines simultaneously, and the Committee continues to reinforce the need for local coordination in the response to victims of crime. Additionally, Cal OES continues to promote coordination of public and private efforts by requiring nearly all its Subrecipients to have Operational Agreements and/or Second-Tier Subawards formally demonstrating how services will be coordinated between public and private agencies.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

State Supplemental VOCA funding was allocated to the VSB through the California state budget process in FY 2021-22. The VSB continues to utilize those supplemental funds, and together with VOCA award extensions, these efforts have made it possible to avoid program cuts this reporting period. Subrecipient funding is currently being maintained at established levels for the time being. Mass Victimization/Crisis Response - Victim Witness (VW) Assistance Centers statewide continue to collaborate, sharing expertise and best practices, for the development and integration of mass victimization response plans in their respective counties. Integrating victim assistance plans into the County Response Plan supports and enhances immediate response and recovery efforts. Established protocols delineate roles and responsibilities and define the chain of command. VW Mass Victimization Advocates meet regionally to collaborate with each other and with allied service providers. VW Centers have established MOUs with neighboring VW Centers to provide mutual aid. The Crisis Response (CR) Training Program developed a Crisis Response Field Guide for utilization by Cal OES and allied first responders. The field guide remains posted to the Cal OES Website.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse - A seven-year-old was allowed to stay with his mom because he was on the spectrum and CWS thought it would be traumatizing to remove him from the home. A recommendation had been made to close the case, but the CASA strongly advocated for the case to stay open because the mom was not complying with drug testing orders, she was allowing her boyfriend in the home against court orders, and there were other concerns the CASA discovered from talking with the child's teacher. The case stayed open and after a surprise visit by CWS to the mom's house, they put the child in a foster home because the social worker found drugs and drug paraphernalia in the home. CWS did a hair sample on the child and his hair tested positive for meth. The child is thriving in his foster home, he has foster siblings whom he loves, he barely ate when he lived with his home and now eats different kinds of food. The CASA is requesting a new Individualized Education Plan and it is believed his autism was a false diagnosis caused by a result of long-term trauma. Domestic Violence - Survivors are connected to services upon arriving to shelters. Essential items like food, hygiene, housing, case management and advocacy are provided. Participants can choose from a range of services, including emergency shelter, legal advocacy in areas such as divorce, child support, child custody, restraining orders, and immigration; individual, group, family counseling; animal-assisted therapy, and empowerment and/or parenting classes. An example is of a 22-year-old mother with her 2-year-old child were served in an emergency shelter program after a referral from the DA's Office. Once at the shelter, the client was able to meet with a legal advocacy team and file for a Restraining Order. Client was accompanied to court by a legal advocate and was granted a three-year Restraining Order against her abusive partner. Client was referred to childcare services, provided clothing and other items, and was able to start working. Client was able to rent a room after exiting the shelter and continue working. Sexual Assault - A 15-year-old survivor, Veronica, describes her life before working with a Rape Crisis Center as depressing. She says, Everything was overwhelming, and I didn't know how to mentally process anything. Veronica participated in peer counselling and therapy. Initially she was very shy and quiet, but she got her voice back. One challenge she faced was the feeling of helplessness when the legal system determined there was not enough evidence to press charges against her assailant. Her advocates helped her file a restraining order, which was granted, providing her with a renewed feeling of safety. Veronica says that through the program, she learned to trust again, and that people care. Today, Veronica is outspoken and describes herself as very Empowered. She is no longer afraid to tell people her story to encourage them to seek help, so they can get help like she did. Veronica is currently doing very well in school and is in process of completing the STEM program. Underserved - The COVID-19 pandemic has continually impacted the ability to conduct home visits with elder crime victims. The Cal VCB application process is typically through email and assistance over the phone during the COVID-19 pandemic. This can be challenging for our victims and may take multiple phone calls and emails to complete. Many crime victims are not comfortable completing pdf applications or applying through the website. Outreach and community events have been postponed or cancelled due to the continued impacts of the pandemic. Funds have most often been used to ensure clients have someone to advocate for them in court settings, provide crisis interventions, supply funds for food, shelter, transportation, and generally assist them through a particularly difficult time (victim advocates). VOCA has also been used for outreach efforts (tabling, radio ads, bus ads, brochures etc.) to connect with the community and increase referrals to their respective programs. Some organizations operate in rural areas and have thus used VOCA funds to reach those communities that are often isolated and severely underserved. Case Illustration: An elderly man (Victim) recovering in the hospital shared a room with a homeless man. The homeless patient was noisy, and the victim requested that he lower his voice. The victim was then attacked in his hospital bed by the homeless patient, who held a knife to him and called used racial slurs to address him. His life was threatened, and he experienced extreme trauma from the incident. The District Attorney charged the defendant with a hate crime and the UV Victim Advocate assisted the victim with case status, referral for counseling, court support, and information and referral regarding the judicial process.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Federal Crime Victims continue to be educated about the benefits available to them based upon eligibility. Lack of knowledge and fear continue to be the primary reasons clients don't receive available benefits. It is also important that victims are aware of their rights and connected to all appropriate local and national resources when they do reach out for assistance. Organizations such as the National Coalition of Anti-Violence Programs (NCAVP), the American Bar Association's Commission on Domestic and Sexual Violence, the Coalition to Abolish Slavery and Trafficking (CAST), the California Partnership to End Domestic Violence, to name a few, have expertise in serving Federal Crime Victims. And finally, our Subrecipients work closely with federal advocates to ensure efforts are coordinated for victims scheduled to testify for grand juries, victims who must assemble victim impact statements, and victims that require transportation to attend court appointments, including sentencing hearings of their perpetrators. As examples, the Rape Crisis (RC) Program, Rape Crisis Centers provide services to victims of sex trafficking, as well as the Unserved/Underserved Victim Advocacy and Outreach (UV) Program. Advocates coordinate victim services for federal crime victims when notification is received, helping and/or referrals in applying for a U-Visa or a T-Visa. Other assistance may include assisting the federal crime victim with applying for housing and helping identify support groups.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

Recruitment of CASA volunteers have increased due to virtual options for interviews and training. Volunteers have communicated that the ability to attend training virtually has given them the flexibility to make themselves available; commuting to and attending in-person training would have prohibited them from participating in the training program. Program Subrecipients have reported difficulties finding housing for sexual assault survivors. Finding and accessing safe and affordable long-term housing continues to be a challenge for participants, especially as the cost of living has increased over the years. Most clients served are living at or below the poverty line and thus cannot afford the high costs of housing, food, gas, and other necessities. Law enforcement has reported that California has shifted to a rehabilitation and advance structural reform state. Victims feel defeated by the system and do not feel that it provides fair and equitable treatment for all. Defendants serve little time and have very little consequences for the crimes they commit against others. The current Economic crisis has weighed heavy on the clients served, as they are now limited in accessing services. They have also expressed that they are not able to attend court due to the uptick in gas prices, groceries, and utilities. COVID-19 has magnified issues already facing underserved communities. Underserved communities are reporting a rise in unemployed, underemployed, lack of housing, increased physical domestic violence and mental health distress statuses. Programs assisting clients with the judicial process, court rooms were closed or limited due to the pandemic and its prolonged impacts. As a solution, the court systems have limited exposure to COVID-19 by implementing court dates via Zoom. However, for certain victim populations such as elder victims, this process can be difficult due to technical limitations. Some elders do not have internet access or are unfamiliar with Zoom. Victim advocates have increased phone contacts to overcome this technological barrier. Clients have reported their children have lost their school routine and in-person education. This online education poses an increased

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risk of sex trafficking, as physical school attendance often acts as a place of refuge for these minor victims. Clients enhanced relief funding is decreasing resulting in clients seeking entry into the workforce. However, many clients need continued financial assistance due to the income losses sustained by the pandemic. As a solution, case Managers are offering referrals to clients for job placement and support services. Cybercrimes and human trafficking are also on the rise. Organizations are experiencing an influx of refugees and immigrants. This has stretched the capacity for language services not provided by the direct organization themselves (help through LanguageLine) and is reflected in client feedback requesting more language services. For elderly victims, there appears to be an increase in the victimization of elder parents, such as financial abuse by adult children, who have moved back in with their parents. It is also suspected that elder financial abuse is under reported due to victim isolation and fear of reprisals from their caretaker adult children.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Although Cal OES does not have staffing retention issues, it is important to note that some VSB Grants Management Specialists have transitioned out of limited term positions into permanent positions on the emergency management side of the house. This does create an ongoing hiring and training dynamic for the VSB.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

Cal OES publicizes victim assistance funding opportunities through public advisory body meetings, in-person and online trainings/presentations, and listserv announcements. The Cal OES listserv is utilized to publicize all victim services funding opportunities and individuals are strongly encouraged to subscribe. Subscribers receive notifications of competitive funding opportunities and public meeting notices. Listserv subscribers include Cal OES Subrecipients, tribal governments, health departments, statewide associations/entities/advisory bodies with listservs, governmental and non-governmental victim service providers and interested parties. Request for Proposals (RFP) – the VSB's competitive funding instrument – are posted four to six months in advance of the Grant Subaward performance period. The open solicitation period is a minimum of eight weeks. Interested Applicants submit proposals electronically to: VSApplications@caloes.ca.gov Office Technicians log and relay the proposals to the Lead Grants Management Specialist to coordinate the reading and rating process. Request for Application (RFA) – the VSB's non-competitive funding instrument – are posted four to six months in advance of the Grant Subaward performance period. Upon posting, eligible Subrecipients are notified via email by the assigned Grants Management Specialist. Subrecipients submit applications electronically to: VSApplications@caloes.ca.gov. Office Technicians log and relay the applications to the assigned Grants Management Specialists for review and processing. The VSB posts online training to the Cal OES website on the Request for Proposal (RFP) and Request for Application (RFA) processes. Subrecipients and listserv subscribers publicize the availability of grant funding opportunities to allied service providers in their local service areas. Service providers within a particular discipline (e.g., domestic violence, sexual assault, human trafficking, and Victim Witness) list Cal OES RFP notices on their association/coalition websites. Cal OES continues to collaborate with CalVCB on the 2019 Strategic Plan for Victim Services in California, (which includes the development of a victim services and financial assistance portal – per county – to further promote the services provided by Subrecipients) and the Plan is posted to the Cal OES website.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

Cal OES administered two Request for Proposal (RFP) processes, one being in the Domestic Violence Assistance (DV) Program. The DV RFP was released with limited funds and is being offered to two domestic violence service providers to utilize the funds that were allocated to a DV Center that closed their doors and provided an opportunity to open access to this program that is required through statute to not be competitive. The entities who wish to compete must have a primary focus to provide culturally relevant and linguistically specific services. The second RFP released was for the Unserved/Underserved Victim Advocacy and Outreach (UV) Program. The UV Program's RFP was open to all entities that work to increase access to culturally appropriate victim services for unserved/underserved victims of crime. The UV Program is an ongoing program that has an RFP every five years to provide new agencies that are doing this work an opportunity to compete for these funds. Cal OES has various other programs that direct or allow Subrecipients to focus on unserved populations. The following victim groups continue to be the focus for these Programs: African Americans, children in foster care, people with disabilities, elderly, farmworkers, financially disadvantaged, victims of gang violence, victims who are geographically isolated, homeless, immigrants, Latinos, LGBTQ victims, Middle Eastern victims, Native American victims, Spanish speakers, Southeast Asians, and persons participating in parole hearings.

Please explain how your program is able to respond to gaps in services during the reporting period.

The biggest gap experienced during this reporting period was ensuring that victims were adequately supported during the latter part of the COVID-19 pandemic. The VSB received non-VOCA funding to: -- advance the continuity of domestic violence services and/or response to COVID-19 for non-shelter supportive services and/or prevention activities. -- provide domestic violence victims/survivors and their children access to COVID-19 testing, vaccines, and primary health care through weekly mobile health care visits; and -- assist rape crisis centers and sexual assault programs continue adapting to meet the emergency needs of sexual assault survivors in response to the COVID-19 public health emergency.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Annually, the VSB publishes and posts the Joint Legislative Budget Committee (JLBC) Report to the Cal OES website. The JLBC Report contains program summary information, the list of Subrecipients per program, and notable statistical data (derived from several sources, including: the OVC PMT, other federal reporting tools, and Cal OES required progress reports) for all VSB programs