

MA Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds						
	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
Federal Award Amount	\$46,944,817.00	\$34,586,511.00	\$21,488,509.00	\$29,803,197.00	\$27,922,083.00	
Total Amount of Subawards	\$48,269,160.00	\$36,173,514.00	\$9,093,649.00	\$0.00	\$0.00	
Total Number of Subawards	190	136	28	0	0	
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Balance Remaining	(\$1,324,343.00)	(\$1,587,003.00)	\$12,394,860.00	\$29,803,197.00	\$27,922,083.00	

Subgrantee Organization Type						
The total number of subgrantees represents all subgrantees funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.						
Type of Organization	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
Government Agencies Only	15	16	14	0	0	
Corrections	1	1	0	0	0	
Courts	4	5	4	0	0	
Juvenile Justice	0	0	0	0	0	
Law Enforcement	2	2	2	0	0	
Prosecutor	6	6	6	0	0	
Other	2	2	2	0	0	
Nonprofit Organization Only	173	118	14	0	0	
Child Abuse Service organization (e.g., child advocacy center)	13	11	2	0	0	
Coalition (e.g., state domestic violence or sexual assault coalition)	2	1	1	0	0	
Domestic and Family Violence Organization	27	18	0	0	0	
Faith-based Organization	0	0	0	0	0	
Organization Provides Domestic and Family Violence and Sexual Assault Services	2	1	0	0	0	
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	4	2	4	0	0	
Sexual Assault Services organization (e.g., rape crisis center)	4	3	0	0	0	
Multiservice agency	20	13	1	0	0	
Other	101	69	6	0	0	
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0	0	
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0	
Court	0	0	0	0	0	
Domestic and Family Violence organization	0	0	0	0	0	
Faith-based organization	0	0	0	0	0	
Juvenile justice	0	0	0	0	0	
Law Enforcement	0	0	0	0	0	
Organization provides domestic and family violence and sexual assault services	0	0	0	0	0	
Prosecutor	0	0	0	0	0	
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0	
Other justice-based agency	0	0	0	0	0	
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0	
Organization by and/or for a specific traditionally underserved community	0	0	0	0	0	
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0	
Other	0	0	0	0	0	
Campus Organizations Only	2	2	0	0	0	
Campus-based victims services	2	2	0	0	0	
Law enforcement	0	0	0	0	0	
Physical or mental health service program	0	0	0	0	0	
Other	0	0	0	0	0	
Total Number of Subawards	190	136	28	0	0	

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose						
A single SAR can select multiple purposes. Numbers are not unique						
	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
A. Continue a VOCA-funded victim project funded in a previous year	189	136	24	0	0	
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	0	4	0	0	
C. Start up a new victim services project	0	0	0	0	0	
D. Start up a new Native American victim services project	0	0	0	0	0	
E. Expand or enhance an existing Native American project	0	0	0	0	0	

VOCA and Match Funds						
A single SAR can select multiple service types. Numbers are not unique						
	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
A.INFORMATION & REFERRAL	110	129	27	0	0	
B.PERSONAL ADVOCACY/ACCOMPANIMENT	98	119	24	0	0	
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	104	116	24	0	0	
D.SHELTER/HOUSING SERVICES	66	57	13	0	0	
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	93	101	25	0	0	
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	113	130	28	0	0	

Priority and Underserved Requirements						
Priority Area	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
Child Abuse						
Total Amount	\$8,920,301.00	\$6,792,895.00	\$3,318,494.00	\$0.00	\$0.00	
% of Total Federal Award	19.00 %	20.00 %	15.00 %			
Domestic and Family Violence						
Total Amount	\$19,807,871.00	\$11,235,659.00	\$1,209,733.00	\$0.00	\$0.00	
% of Total Federal Award	42.00 %	32.00 %	6.00 %			
Sexual Assault						
Total Amount	\$10,664,300.00	\$8,267,553.00	\$880,623.00	\$0.00	\$0.00	
% of Total Federal Award	23.00 %	24.00 %	4.00 %			
Underserved						
Total Amount	\$8,643,136.00	\$9,649,861.00	\$3,650,302.00	\$0.00	\$0.00	
% of Total Federal Award	18.00 %	28.00 %	17.00 %			

Budget and Staffing						
Staffing Information						
	2019-V2-GX-0025	2020-V2-GX-0027	2021-15POVC-21-GG-00629-ASSI	2022-15POVC-22-GG-00755-ASSI	2023-15POVC-23-GG-00422-ASSI	
Total number of paid staff for all subgrantee victimization program and/or services	3312	2600	303			
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	2370571	1399387	283147			
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	25540	9314	6015			
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	326849	158763	13420			

Office for Victims of Crime - Performance Measurement Tool (PMT)

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	88	1237	2588	3019	1228	2018
Adult Sexual Assault	92	759	1643	2329	1203	1483
Adults Sexually Abused/Assaulted as Children	81	85	332	478	259	288
Arson	21	14	22	30	33	24
Bullying (Verbal, Cyber or Physical)	68	106	627	900	258	472
Burglary	26	120	153	172	133	144
Child Physical Abuse or Neglect	81	576	1178	1682	728	1041
Child Pornography	55	47	227	303	228	201
Child Sexual Abuse/Assault	98	1222	2230	2661	1872	1996
Domestic and/or Family Violence	124	1771	7581	11648	2681	5920
DUI/DWI Incidents	28	167	195	183	190	183
Elder Abuse or Neglect	62	108	267	375	129	219
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	44	10	123	173	212	129
Human Trafficking: Labor	40	5	24	46	19	23
Human Trafficking: Sex	75	50	367	549	342	327
Identity Theft/Fraud/Financial Crime	30	112	161	197	96	141
Kidnapping (non-custodial)	44	43	94	90	56	70
Kidnapping (custodial)	41	6	20	26	19	17
Mass Violence (Domestic/International)	24	10	17	61	27	28
Other Vehicular Victimization (e.g., Hit and Run)	32	77	102	95	116	97
Robbery	30	133	156	183	110	145
Stalking/Harassment	96	221	964	1354	319	714
Survivors of Homicide Victims	62	155	1259	2557	1729	1425
Teen Dating Victimization	79	18	105	111	69	75
Terrorism (Domestic/International)	13	2	22	6	6	9
Other	31	1295	2887	7243	2434	3464

Special Classifications of Individuals						
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification					Per Quarter Average
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average	
Deaf/Hard of Hearing	19	76	169	38	678	
Homeless	99	832	1320	435	6102	
Immigrants/Refugees/Asylum Seekers	398	1621	1956	837	11623	
LGBTQ	84	767	1139	613	4555	
Veterans	27	78	153	37	449	
Victims with Disabilities: Cognitive/ Physical /Mental	793	2219	3394	1375	15891	
Victims with Limited English Proficiency	399	1629	2130	1054	11265	
Other	24	97	155	9	1889	

General Award Information				
Activities Conducted at the Subgrantee Level			Number	Percent
Total number of individuals who received services during the Fiscal Year.			56428	
Total number of anonymous contacts who received services during the Fiscal Year			6406	
Number of new individuals who received services from your state for the first time during the Fiscal Year.			31198	55.29 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?			13118	23.25 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.			4089	

Demographics			
Demographic Characteristic of New Individuals Served		Number	Percent
Race/Ethnicity			
American Indian or Alaska Native		74	0.24 %
Asian		723	2.32 %
Black or African American		3801	12.18 %
Hispanic or Latino		4929	15.80 %
Native Hawaiian or Other Pacific Islander		29	0.09 %
White Non-Latino or Caucasian		10196	32.68 %
Some Other Race		721	2.31 %
Multiple Races		1854	5.94 %
Not Reported		7510	24.07 %
Not Tracked		1361	4.36 %
Race/Ethnicity Total		31198	
Gender Identity			
Male		6552	21.00 %
Female		20871	66.90 %
Other		475	1.52 %
Not Reported		2941	9.43 %
Not Tracked		359	1.15 %
Gender Total		31198	
Age			
Age 0- 12		3146	10.08 %
Age 13- 17		3875	12.42 %
Age 18- 24		3568	11.44 %
Age 25- 59		14365	46.04 %
Age 60 and Older		2283	7.32 %
Not Reported		2831	9.07 %
Not Tracked		1130	3.62 %
Age Total		31198	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	95	29727	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	32061
			A2. Information about victim rights, how to obtain notifications, etc.	20159
			A3. Referral to other victim service programs	18052
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	22483
B. Personal Advocacy/ Accompaniment	83	15246	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	1606
			B2. Victim advocacy/accompaniment to medical forensic exam	1184
			B3. Law enforcement interview advocacy/accompaniment	1036
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	48940
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	617
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	9592
			B7. Intervention with employer, creditor, landlord, or academic institution	2026
			B8. Child or dependent care assistance (includes coordination of services)	3588
			B9. Transportation assistance (includes coordination of services)	2711

Office for Victims of Crime - Performance Measurement Tool (PMT)

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

MOVA continued to educate and inform Congress and our partner agencies about the critically low balance of the Crime Victims Fund (CVF). In some roles, we provided support and mentorship to states to ensure that other funding could be used to provide programming. This was intentionally to support crime victims not only in our respective states but also the need for a sustainable CVF to support federal crime victims. Massachusetts is experiencing an unprecedented influx of migrants to the state and we know that immigrant victims of crime need specialized services and access to victim service resources. MOVA co-chairs an interagency task force to support victims seeking U and T visa certification. This is an effort to provide consistency to state certifiers but also immigrant victims of crime who may be seeking certification on the federal level and/or working with the Department of Justice. This task force also provides guidance and best practices when working with survivors of trafficking, including those who have been trafficked across state lines.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

There is an overwhelming demand for resources to support immigrant populations in Massachusetts and MOVA recognize immigrant survivors of crime have diverse needs for support outside of traditional programming. We are preparing for an increase in immigrant survivors accessing services and working with fellow state agencies to best support their evolving needs, including shelter/housing access, emergency assistance, education, and wrap around state resources. Generally, access to safe and affordable housing remains an ongoing issue for crime victims. Survivors face various barriers to accessing supportive housing and risk of homelessness, housing instability, or displacement may impact their ability to leave abusive or violent households. Shelters across the state are at capacity and exacerbated by the increase in immigration to Massachusetts. A limited housing supply, high prices, lack of affordability and availability, and general inflation have added additional strain to crime victims in search of safe housing. Victim service programs have reported difficulties in filling open staff positions, meaning that less advocates are available to assist with the increased demand in services. Difficulties in providing a livable wage, market competition, and limitations for fully remote work models make attracting candidates and retaining staff increasingly difficult for programs. This, combined with ongoing reductions in VOCA funding, remain areas of concern for future years. Massachusetts in general continues to promote an environment in which marginalized communities – including but not limited to racial and ethnic minorities, communities disproportionately impacted by violence, individuals with limited English proficiency, individuals with disabilities, LGBTQIA+ individuals – have equitable access to state services and support. MOVA has responded to this need by tailoring our victim focused work to be in line with these values and constantly assessing the needs of culturally specific populations. Lastly and as noted above, the reduction in VOCA funds and anticipation of continued reduced funding in Massachusetts has presented significant challenges for victim service programming across the state. During the reporting period, the VOCA funds available to support sub-recipients resulted in reductions to the majority of awards administered by MOVA and those reductions are anticipated to continue resulting in less funding for victim service positions and services for victims of crime.

Please identify any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

MOVA does not operate a separate victim assistance program with VOCA funding. However, we recognize that a number of our subsupervising victim service organizations across the Commonwealth have reported challenges in filling vacancies and retaining staff. Over the past year, MOVA has increased supports and technical assistance to subsuprecipients experiencing these challenges. Technical assistance and supports include, but are not limited to, increased internal tracking and information sharing meetings and creation of a vacancy tip sheet for subsuprecipients, along with obtaining information from monthly staffing update forms submitted by subsuprecipients experiencing vacancy paired with regularly scheduled external subsuprecipients status meetings.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

VOCA funding is distributed via procurement (open or targeted). Any procurement (funding availability) is posted on MOVA's website, the Commonwealth of Massachusetts procurement website (COMMBUYS), distributed via various subscription-based listservs, and posted on social media such as Facebook, Twitter, and Instagram. MOVA employs a subscription-based listserv to the Constant Contact platform to further announce funding opportunities. During the reporting period, MOVA has worked to create a funded agencies document to be posted to MOVA's website which lists our funded agencies, a summary of their services and a link to their website. MOVA's website also hosts a feature called AskMOVA, which the public can use to locate victim service agencies and specific service types throughout Massachusetts.

Please explain how your state is able to direct funding to ask/underserved populations during the reporting period.

During this reporting period, MOVA continued to support the populations defined as underserved by The Victim and Witness Assistance Board. The populations included in MOVA's underserved category include, but are not limited to, survivors of homicide victims, culturally specific populations, persons with disabilities and LGBTQIA2+ victims. During the most recent grant renewal, efforts were made to minimize funding reductions to programs serving these populations. While there is a requirement that we allocate a minimum of 10% of the VOCA awards received to the priority category of previously underserved victims of crime, MOVA routinely allocates a percentage larger than 10% to our defined underserved category. A few examples of funding directed to targeted underserved populations include three programs for LGBTQIA+ victims and survivors of violence, a program providing services to sexual assault survivors with disabilities, a domestic violence agency formed to address the service gaps for Asian survivors, and a program providing legal services to survivors of violent crimes who are immigrants, refugees and asylum seekers. As reported in previous annual report questions, in March 2022, MOVA set-aside funding to support new programming specifically targeted to culturally specific organizations for state fiscal years 2023 and 2024. The purpose of the funding is to enhance culturally specific services for victims of crime from communities of color in Hampshire, Hampden, Berkshire & Franklin Counties in Western Massachusetts. Entities that were considered eligible for this funding opportunity were required to be community-based culturally specific programs, led by people of color and created for the primary purpose of providing culturally specific services to one or more communities of color in Western Massachusetts (specifically Berkshire, Franklin, Hampden, and Hampshire Counties), and have an organizational mission primarily focused on one or more communities of color. Currently, MOVA is in the process of conducting a one-year renewal for the SFY25 for all programming currently funded via the Culturally Specific Victim Services in Western Massachusetts (CSVS) awards. Despite the challenging funding picture, MOVA is committed to supporting these programs beyond the initial grant and will be offering each program the ability to request an up to 20% increase to their current award to cover administrative and operational expenses necessary to support the funded programming which may not have been included in the initial grant application. These costs include, but are not limited to, indirect, personnel fringe expenses, payroll taxes for funded staff, insurance, financial and/or accounting needs and supports, database needs and supports, rental and/or utility costs for program space and other administrative and operational costs necessary to support the funded program.

Please explain how your program is able to respond to gaps in services during the reporting period.

MOVA worked closely with victim service stakeholders nationally to advocate for critical changes to the VOCA statute to provide sustainability to the Crime Victims Fund and ensure continued services nationally and here in Massachusetts. While the VOCA Fix to Sustain Crime Victims Fund Act of 2021 was a monumental victory for the victim service community, we have had to reduce funding to subsupervising agencies over the past two award cycles and are preparing to make continued reductions in SFY2025. To best respond to forecasted funding gaps during this reporting period, MOVA has continued to advocate for funding investments from the Commonwealth of Massachusetts to mitigate the declining VOCA funding. We were successful in obtaining \$40 million of state funding for SFY2023 and SFY2024 and continue to advocate for additional state investments for SFY2025 and beyond. In addition, MOVA has obtained no-cost-extensions on three VOCA awards. The circumstances that have caused MOVA to request a no-cost extension include the decrease in VOCA awards combined with an inflexible timeframe to spend state contributed dollars secured to bridge this devastating decrease in VOCA funds. To address gaps in services for victims and survivors of crime with disabilities, MOVA made a best value grant award totaling \$1,001,612.00 for SFY2024 to the Disabled Persons Protection Commission (DPPC). Under the State Grants, Federal Sub-Grants and Subsidies Comptroller policy, MOVA has forgone a competitive procurement and posted a notice of intent to make a best value grant award to DPPC to provide victim services and supports which are limited and precise to their agency. DPPC is in a unique position to provide services to the Commonwealth's victims of crime with disabilities. Via their Sexual Abuse Response Unit, they have been selected for their ability to minimize the barriers for individuals with disabilities, who are victims of crime, in accessing victim services, along with their history of providing these services via VOCA funding on a statewide basis. Additionally, in May 2023, MOVA renewed \$3,360,000.00 in funding to the Massachusetts Legal Assistance Corporation's (MLAC) Civil Legal Aid for Victims of Crime (CLAVC) Initiative for a one-year duration in SFY2024 to address the gap in accessible legal services for victims of crime. CLAVC attorneys and support staff of MLAC-funded legal aid organizations have created a virtual law firm, delivering high-quality, aggressive legal representation in areas of law which victims of crime face daily because of their victimization, including family, housing, immigration, consumer, education, benefits, privacy, safety, employment, and other issues. These additional funds will support services through June 30, 2024. As highlighted previously, MOVA also awarded funding to five culturally specific organizations that are led by and support communities of color in Western Massachusetts. The community-based programs provide victim services to underserved populations in a region of the state that has far fewer services for victims of crime than the more populated eastern half of the state. Funded services range in focus from gun violence and community violence to domestic violence, sexual assault, and harassment. All services provided are culturally specific to subsets of local Black, Indigenous, and People of Color (BIPOC) communities, with the most served groups amongst the grantees being the local Hispanic/Latino and Black communities. The initial two-year contracts, supported through MOVA state dollars and VOCA dollars, will last through June 30, 2024. MOVA is currently in the process of renewing these grants for an additional fiscal year, through June 30, 2025. As previously mentioned, MOVA is committed to supporting these new programs and will be offering up to a 20% increase in funding for each individual award for the next fiscal year.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

MOVA's governing Board, the Victim and Witness Assistance Board, is statutorily required to file reports to the Massachusetts Legislature regarding the SAFEPLAN program which is partially funded by VOCA. The SAFEPLAN Legislative Report (due: February 1, 2023) details the SAFEPLAN program, MOVA's domestic and sexual violence civil court advocacy program that was created by the Massachusetts Legislature in 1995. Support for SAFEPLAN is through VOCA and state appropriation dollars. This report is submitted to the Massachusetts House and Senate Committees on Ways and Means as required by Massachusetts State Budget Line Item 0840-0101. In addition, MOVA periodically and upon request shares information to the Legislature and Governor's Administration relative to the impact of VOCA funding in the Commonwealth and throughout individual counties. This information typically includes total victims served and the breakdown of services provided and victimizations served.