MA Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

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Total number of paid staff for all subgrantee victimization program and/or services 3312 2600 303											
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services 2370571 1399387 283147							2				
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Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services 326849 158763 13420			is matimization programs and	or services	226940	159762		13470	1		

Office for Victims of Crime - Performance Measurement Tool (PMT)

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type								
				Number	of Individuals Who Ac	tually Received Service	s Based on a Presenti	ng Victimization
v v	ictimization Type	Number of Subgrantees Indicating	ntent to Serve This Victim Type	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated	and Simple Assault)		88	1237	2588	3019	1228	2018
Adult Sexual Assault			92	759	1643	2329	1203	1483
Adults Sexually Abused/Assaulted as Childre	n		81	85	332	478	259	
Arson			21	14	22	30	33	
Bullying (Verbal, Cyber or Physical)			68 26	106	627	900	133	<u> </u>
Burglary Child Physical Abuse or Neglect			20	576	1178	1/2	728	
Child Pornography			55	47	227	303	228	
Child Sexual Abuse/Assault			98	1222	2230	2661	1872	1
Domestic and/or Family Violence			124	1771	7581	11648	2681	5920
DUI/DWI Incidents			28	167	195	183	190	
Elder Abuse or Neglect			62	108	267	375	129	219
Hate Crime: Racial/Religious/Gender/ Sexual	Orientation/Other (Explanation Required)		44	10	123	173	212	
Human Trafficking: Labor			40	5	24	46	19	1
Human Trafficking: Sex			75	50	367	549	342	
Identity Theft/Fraud/Financial Crime			30	112	161	197	96	
Kidnapping (non-custodial)			44	43	94	90	56	
Kidnapping (custodial)			41	6	20	26	19	
Mass Violence (Domestic/International)			24	10	17	61 95	27	
Other Vehicular Victimization (e.g., Hit and F Robbery	(un)		32	133	102	183	116	
			30	221	964	183	319	
Stalking/Harassment Survivors of Homicide Victims			96	155	964 1259	2557	1729	1425
Teen Dating Victimization			79	135	1239	111	69	
Terrorism (Domestic/International)			13	2	22	6	6	
Other			31	1295	2887	7243	2434	
Special Classifications of Individuals			N. I. A					
Special	Classifications of Individuals	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	ing a Special Classifica	uarter 4 Total	Per	Quarter Average
Deaf/Hard of Hearing		19	76		169		18	678
Homeless		99	832		1320	43		6102
Immigrants/Refugees/Asylum Seekers		398	1621		1956	83	\$7	11623
LGBTQ		84	767		1139	61	13	4555
Veterans		27	78		153	3	57	449
Victims with Disabilities: Cognitive/ Physical	/Mental	793	2219		3394	137	15	15891
Victims with Limited English Proficiency		399	1629		2130	105		11265
Other		24	97		155		9	1889
General Award Information								
		Activities Conducted at the Subgrantee	Level				Number	Percent
Total number of individuals who received ser	vices during the Fiscal Year.	Activities Conducted at the Subgrantee	Level				Number	56428
Total number of individuals who received ser Total number of anonymous contacts who rec		Activities Conducted at the Subgrantee	Level				Number	56428
Total number of anonymous contacts who rec		Activities Conducted at the Subgrantee	Level				Number	
Total number of anonymous contacts who rec Number of new individuals who received serv	eived services during the Fiscal Year		Level				Number	56428 6406
Total number of anonymous contacts who received serv Number of new individuals who received serv Of the clients who received services, how man	eived services during the Fiscal Year vices from your state for the first time during the Fiscal Year.		Level					56428 6406 31198 55.29 %
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Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service	
			Enter the number of times services were provided in each subcategory.		
	95	5 29727	A1. Information about the criminal justice process	32061	
A. Information & Referral			A2. Information about victim rights, how to obtain notifications, etc.	20159	
			A3. Referral to other victim service programs	18052	
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	22483	
	83	3 15246	Enter the number of times services were provided in each subcategory.	0	
			B1. Victim advocacy/accompaniment to emergency medical care	1606	
			[B2. Victim advocacy/accompaniment to medical forensic exam	1184
			B3. Law enforcement interview advocacy/accompaniment	1036	
B. Personal Advocacy/ Accompaniment			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	48940	
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	617	
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	9592	
			B7. Intervention with employer, creditor, landlord, or academic institution	2026	
			B8. Child or dependent care assistance (includes coordination of services)	3588	
			B9. Transportation assistance (includes coordination of services)	2711	

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			Investore and the second se	
			B10. Interpreter services	16008
C. Emotional Support or Safety Services		30018	Enter the number of times services were provided in each subcategory.	
			C1. Crisis intervention (in-person, includes safety planning, etc.)	16122
			C2. Hotline/crisis line counseling	19377
	85		C3. On-scene crisis response (e.g., community crisis response)	901
			C4. Individual counseling	33372
			C5. Support groups (facilitated or peer)	9184
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	6386
			C7. Emergency financial assistance	6647
		2104	Enter the number of times services were provided in each subcategory.	0
D. Shelter/ Housing Services	48		D1. Emergency shelter or safe house	2421
b. Silenes Housing Services	10		D2. Transitional housing	5276
			D3. Relocation assistance (includes assistance with obtaining housing)	6784
		20129	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	18196
			E2. Victim impact statement assistance	1534
			E3. Assistance with restitution	652
			E4. Civil legal assistance in obtaining protection or restraining order	15275
E. Criminal/ Civil Justice System Assistance	79		E5. Civil legal assistance with family law issues	6942
	19		E6. Other emergency justice-related assistance	2976
			E7. Immigration assistance	12004
			E8. Prosecution interview advocacy/accompaniment	1535
			E9. Law enforcement interview advocacy/accompaniment	833
			E10. Criminal advocacy/accompaniment	3121
			E11. Other legal advice and/or counsel	7704

ee Annually Reported Questions Ouestion/Optio Count Were any administrative and training funds used during the reporting period? Did the administrative funds support any education activities during the reporting period? 96 Number of requests received for education activities during the reporting period. Number of people trained or attending education events during the reporting peri 2061 umber of events conducted during the reporting period 41 Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?

Describe any program or educational materials developed during the reporting period.

During the report and reconcisional weak of the second of

Describe any planning or training events held during the reporting period.

Describe any planning or training events held during the reporting period. MOVA conducted 14 separate training sudice vents during the period overed by this report. In detail they were: SAFEPLAN Regional Meetings and SAFEPLAN Continuing Education Trainings take place throughout the award cycle for SAFEPLAN subscriptents to offer opportunities for training. Schedulo 100 (SAFEPLAN continuing Education Trainings take place throughout the award cycle for SAFEPLAN subscriptents to offer opportunities for training. Schedulo 100 (SAFEPLAN Continuing Education Trainings Categories (APS) in Massachuetts, and technical schedule and Pamilies, an introduction to Adult Potextive Services (APS) in Massachuetts for potential to offer a potential to offer a potential of SaFEPLAN continuing Education Trainings Categories (APS) in Massachuetts for the offer and the ole of Domestive and approach to their work with victims. Professional Development Trainings Conference on MOVA a based raining to ear finded programs. Catange through the type and the ole of Domestive and approach to their MoVA heat Trainings for a guest in the ole of Domestive and approach to their Massachuetts programs that MOVA heat Training Training Conference on MoVA a based raining. This SaFEPLAN continuing Education Trainings Conference on Massachuetts programs that MOVA heat Training Training Conference on Massachuetts programs that MOVA heat Training Training Conference on Massachuetts programs that MOVA heat Training Training Conference on Massachuetts programs that MOVA heat Training Training Conference on Massachuetts programs update and effect in PY24. New Advocate Training Conference Onderstand Information (Training Conference) Conferentiation on CSE C voait through Beat Practices and Trauma Informed Large Parateles and Trauma Informed Large

Describe any program policies changed during the reporting period.

During this reporting period MOVA has: Updated our Match Waiver Request Policy, which has been submitted to and approved by OVC. Several key updates are outlined here: o Created a new national emergency section which cites the VOCA fix and outlines clarifying guidance we have received from OVC. O Clarified our dative to solve a fourther and the total out of the solution of the so

ribe any earned media coverage events/episodes during the reporting period.

MOVA regulary engages the media regarding events, nanouncements, and policy issues impacting our constituency of survivors and service providers across the state. During the reporting period, the following earned media was covered in varying outlets throughout the state: Axios Boston, Boston Bombing Survivors Talk Struggles Funding Mental Halth Help (February 2023) https://www.axios.com/local/boston/2023/02/22/boston-bombing-survivors-mental-helith Newburypert Daily News, Healey Seeks funding for vicin services (March 2023) https://www.neburypertnews.com/news/healy-seeks-funding-for-vicint-services/article/96/374447-57-11404a/755-

Describe any coordinated response/services for assisting crime victims during the reporting period. MOVA continues to engage in coordinated responses and services to better asist crime victims during the reporting period and provides crime victims, survivors, and service providers with referrals and general information to community partners and assisted service providers as well as crime victims/ survivors with the coordination of services. Massachuestistications with period and provides crime victims, survivors, and service providers with referrals and general information to community partners and assisted service providers as well as crime victims/ survivors with the condination of services. Massachuestistications with period and services provides as well as crime victims/ survivors with the condination of services. Massachuestistications with period and services providers as well as crime victims/ survivors with the condination of services. Massachuestications of services providers as well as crime victims/ survivors with the chair of The Trial Courts have concluded, but MOVA has continued to maintain a collation with the trial court of have and district attorney? offices ensures that the court ystem understands and addresses the needs of victims from diverse backgrounds, advocating for victims-centered practices that prioritize their vell-being, safety, and rights throughout the legal process. MOVA actively participates in victors staffores. Securid Assault Assault Assault Assault Assault Assault Advisory Council. MOVA has prioritized increasing on presence on digital media platforms to engage with hereices community at large. We anistatin a consistent presence across Facebook, Instagram, Twitter, and routinely update and maintain our websites while regularly sharing email updates to ur content loss twit constant content. Constant Content, content Content, and content and advect and there information to booker our reaches community.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

During the reporting period, MOVA sub-recipients maintained their focus on staff recruitment and retention. However, high turnover nets persist. Moreover, victims/survivors in Massachusetts face significant obstacles in accessing services, including a severe shortage of affordable housing. limited transportation options based geographic location, food insecurity due to inflation and rising prices, exacerbated metal health issues, language barriers, and limited avareness of culturally tallored services. Sub-recipient agencies have also straggled to meet the needs of victims and survivors due to reduced funding available to support victuris/survivor services are decreased and therefore sub-recipient awards were reduced. While subrecipients have worked hard to sustain services, innovate, collaborate, and identify additional funding opportunities, the reality of reduced funding means there are less resources available, less staff positions supported, and less victum service.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

MOVA regularly participates in state or community led working groups, task forces, or legislative commissions that partner with victim service stakeholders to support survivors across Massachusetts. During the reporting period, MOVA actively contributed to the work of the Governor's Council to Address Secual Assault and Damestic Violence, Sexual Assault Name Examiner Advisory Board, Building Partnerships for the Protection of Pensons with Dashities, the Restorative Justice Advisory Committee, and Interagence (Editors) and Council to Address Violence, Sexual Assault Name Examiner Advisory Board, Building Partnerships for the Protection of Pensons with Dashities, the Restorative Justice Advisory Committee, and Interagence (Editors) and Council to Address Vieture Advisory Vieture Adv

describe any notable activities at the grantee level during the reporting period that improved delivery of victim services

Please describe any totable activities at the grantee level during the reporting period that improved during of victim services. At the start of MOVA s SY24 area (yelc), we launched here vechical assistance intains to so subscriptions that will continue forward throughout the award cycle. These initiatives include providing increased technical assistance to subscriptions via thread on pleting Experiments, but obtained in the provide during the report of grants administration tip sheets and/or focus and to subscriptions that will continue forward throughout the award cycle. These initiatives include providing increased technical assistance to subscriptions to increase throughout the award cycle. These initiatives include providing increased technical assistance to subscriptions to increase throughout the award cycle. These initiatives include providing increased technical assistance to the newest subscriptions to receive awards administration to galaxies for the entergence visitors and the provident meetings of the forwards and completing EXPEC (assistance to the newest subscriptions) to receive awards administrative to play the common strengt is subscriptioned to the subscriptions of the receive subscriptions to receive technical assistance and the new contrast and administration to galaxies to the new contrast advective technical assistance and completing EXPEC (assistance to the new contrast advective technical assistance and completing EXPEC (assistance) the contrast of the reporting period. MOVA has held quarterly provide meetings for the second completing EXPEC (assistance) and the new contrast advective technical assistance and completing EXPEC (assistance) advective technical assistance and the new contrast advective technical assistance and new contrast advective technical assistance and new contrast advective technical assistance and new contrast ad

Specific Services Provides' Newtings and SAFEPLAN Regional and Professional Development meetings, as described in previous to provide training and technical assistance and increase collaboration across the field. MOVA prioritizes allocating a minimum of 10% of each VOCA award received to the four priority categories, the provide training and technical assistance and increase collaboration across the field. MOVA prioritizes allocating a minimum of 10% of each VOCA award received to the four priority categories, that have becaused to assist criteria vicinitian during the proprint period. MOVA prioritizes allocating a minimum of 10% of each VOCA award received to the four priority categories, that have becaused to assist criteria vicinitian during the proprint period. MOVA prioritizes allocating a minimum of 10% of each VOCA award received to the four priority categories, that have becaused adaly pick up ber bloopings. Over the coming months our counseler/indivenses worked with this client checkly, helping the provide the with board adolding, and worked with the police department vice to actio the lower priority categories worked with the police department vice to a soft bearing to the provide the with the police department vice to action the avery normal work as a strate for the priority perior technical bearing and the priority categories worked with the police department vice to a strate bearing and the priority categories and the police department vice work as a strate and priority to action the vice the priority and priority and the priority and priority and a strate and the priority and the priority and a strate and the priority and the priority and a strate and the priority and the priority and a strate and the priority and priority and the priority and priority and priority and priority and the priorit

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

MOVA continued to educate and inform Congress and our partner agencies about the critically low halance of the Crime Victims Fund (CVF). In some roles, we provided support and mentorship to states to ensure that other funding could be used to provide programming. This was intentionally to support crime victims not only in our respective states but also the need for a sustainable CVF to support federal crime victims. MoVA co-chairs an interagency task force to support vicines extended influx of migrants to the state and we know that immigrant victims of crime need specialized services and access to victim service resources. MOVA co-chairs an interagency task force to support vicines extended influx of migrants of crime who may be seeking certification on the federal level and/or working with the Department of Justice. This task force also provides guidance and best practices when working with survivor of ratificity, including those who have been trafficide access state lines.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

There is an overvhending demand for resources to support intermingrant spatialities in Masachusetts and MOVA recognize immigrant survivors of crime have diverse needs for support outside of traditional programming. We are preparing for an increase in immigrant survivors accessing services and working with fellow state species to best support their evolving needs, including shelter/bounding access, comergency assistance, education, and wrap around later resources. Generally, access to safe and affordable housing remains an ongoing issue for crime victims. Survivors face various barriers to accessing services and working with fellow state species to best support their evolving needs, including shelter/bounding access, comergency assistance, education, and wrap around later resources. Generally, access to safe and affordable housing remains an ongoing issue for crime victims. Survivors face various barriers to accessing support they remote working a viriability and availability, and general inflation house added additional strain to crime victims in search of safe housing. Victim service programs have reported difficulties in filling open saft positions. They combine added additional strain to crime victims in search of safe housing. Victim service programs have reported difficulties in filling open saft positions. For CA funding, remain areas of concent for future years. Masschwetts in general continues is provident a viriability and viriabilities. LGBTQIA+ individuals – have equitable access to state services and support. MOVA has responded to this need by tailoring auritication and training to introduce the substitue is a noted above, the reduction in VOCA funds availabilities. LGBTQIA+ individuals – have equitable access to state services and support. MOVA has responded to this need by tailoring auritication and training in the state state is anoted above, the reduction in VOCA funds availabilities to continue devoket disting for victim service programming across the state. During the reporting period, the

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period. MOVA does not operate a separate victim assistance program with VOCA funding. However, we recognize that a number of our subrecipient victim service organizations across the Commonwealth have reported challenges in filling vacancies and retaining staff. Over the past year, MOVA has increased supports and technical assistance to subrecipient victim service organizations across the Commonwealth have reported challenges. If challenges, if challenges, if challenges, if we have a subrecipient victim service organizations across the Commonwealth have reported challenges in filling vacancies and retaining staff. Over the past year, MOVA has increased supports and technical assistance to subrecipient victim service organizations sharing meetings and creation of a vacancy tip sheet for subrecipient sequences that a butched in the subrecipient victim service organization sharing meetings and creation of a vacancy tip sheet for subrecipient stage with obtaining information from monthly staffing update forms submitted by subrecipient stage and the subrecipient stage with scheduled external subrecipient stage and the subrecipient stage and the subrecipient stage.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

VOCA funding is distributed via procurement (open or targeted). Any procurement (funding availability) is posted on MOVA s website; the Commonwealth of MasseAusetts procurement website (COMMBUYS), distributed via various subscription-based listervs, and posted on social media such as Facebook, Twitter, and Instagram. MOVA employs a subscription-based listerv to the Constant Contact platform to further announce funding opportunice. During the reporting period, MOVA has worked to create a funded agencies document to be posted to MOVA s website which lists our funded agencies, a summary of their service agencies and sectific envice types fundeousts.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

The exception nor your starts and to direct naming to we runner terrer opposition training in exposing the protocols. During this reporting period, MOV A continued to support the populations defined as underserved by The Victim and Witness Assistance Board. The populations included in MOVA's underserved eategory include, but are not limited to, survivors of homicide victims, culturally specific populations, persons with disabilities and LGBTQIA2+ victims. During this report protocols included the protocol in the finance antininum of 10% of the VOCA awards received to the priority category previously underserved victims of eritms, down that we allocate a minimum of 10% of the VOCA awards received to the priority category and program proving greatered to targeted underserved event populations. That we allocate a minimum of 10% of the VOCA awards received to the priority category and provide greatered to targeted underserved event populations include there organizations for starts or vicines. A group moving is used to avail a program proving greatered to targeted underserved optications include the programs in CLBTQIA+ victims and survivors with disabilities, ad nonexit violence agency fromed to addressed the service gaps for Asian survivors, and a program proving greaterial to support of the funding to support new organizations for starts. Proving of the funding the services to victims expected to the priority attent of the survices to event associated and angly were required to the community-based calutarialy specific populations. The properties of the funding the program is to ender the survices of the funding the program is to the start and were the provide the provide the target of the services of the funding the program. Fouries of the funding the properties of provide to the provide the service of the funding the properties of the funding the properties of the services of the funding the properties of the services of the funding the properties of the start of the provide the properties of the services of th

Please explain how your program is able to respond to gaps in services during the reporting period.

rease capaan now your program is able to respond to gaps in services during the reporting period. MOVA worked lessly with vicins arvices table/bales to the VCCA statute to provide sestianability to the Crime Vicins Fund and ensure continued envices statunally and here in Massachusetts. While the VOCA Fix to Stantin Crime Vicins Fund Act of 2021 was a monumental victory for the vicins service statubules to abvection and and are preparing to make continued relations in SF2025. To best respond to forecasted funding gaps during this reporting period, MOVA has obtained contact funding to subvection in the VOCA statute to provide sestianability to the Crime Vicins Fund act of 2021 was a monumental victory for the vicins service statubules and vocation and during to subvection in the VOCA statute to provide services output defaunts accurate to herdge tills devastating decrease in VOCA funds, To address gaps in services for Massachusetts to were successful and provide services and spond and environmental defaunts accurate to herdge tills devastating decrease in VOCA funds, To address gaps in services for their ability to minimize the barries for fundational services and approved vicins may environ services and approved services and spond and previses to the regression of their ability to minimize the barries for fundational with and institute. Work and their history of provide services vices vicins of errine. Vicins and any provide services to a story defaunt services and sponds the environmental vicins and any environmental vicins and any environmental vicins and any environmental services and approve the vicins services and provide services and approve their mass of the VCA fundad services have and their history of provide services vicins of errine. Clanade Statu data gaps and their history of provide services vicins of errine. Clanade Statu data gaps and their history of provide services vicins of errine clanade services and statute services and statute service and vicins for fundad clanad and erepeares in VCAC fund

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

MOVA s governing Board, the Victim and Witness Assistance Board, is statutorily required to file reports to the Massachusetts Legislature regarding the SAFEPLAN program which is partially funded by VOCA. The SAFEPLAN Legislative Report (due: February 1, 2023) details the SAFEPLAN program, MOVA s domestic and sexual violence civil court advocacy program that was created by the Massachusetts Legislature in 1995. Support for SAFEPLAN is frong VOCA and state appropriation dollars. This report is submitted to the Massachusetts Hase Budget Line (mo (304-00)). The addition, MOVA periodicily and upone request states information to the Legislature and Serveries of Mainstration relative to the impact of VOCA. Indigiting the Commonwealth and throughout information style information to state commission and dimensionation information style information or state information to the impact of VOCA. Indigiting in the Commonwealth and throughout information information information or state information information information information information information information information information infor