

# NY Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

OVC VOCA Assistance Funds					
	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
<b>Federal Award Amount</b>	\$132,000,250.00	\$96,706,562.00	\$59,373,683.00	\$83,718,142.00	\$77,783,082.00
<b>Total Amount of Subawards</b>	\$127,358,766.00	\$88,520,270.00	\$45,653,809.00	\$5,544,973.00	\$0.00
<b>Total Number of Subawards</b>	379	101	159	8	0
<b>Administrative Funds Amount</b>	\$4,088,000.00	\$3,703,000.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$553,484.00	\$4,483,292.00	\$13,719,874.00	\$78,173,169.00	\$77,783,082.00

Subgrantee Organization Type					
<small>The total number of subgrantees represents all subgrantees funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>					
Type of Organization	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
<b>Government Agencies Only</b>	<b>60</b>	<b>24</b>	<b>42</b>	<b>0</b>	<b>0</b>
Corrections	2	1	0	0	0
Courts	3	4	7	0	0
Juvenile Justice	0	0	1	0	0
Law Enforcement	5	1	5	0	0
Prosecutor	19	4	8	0	0
Other	31	14	21	0	0
<b>Nonprofit Organization Only</b>	<b>317</b>	<b>77</b>	<b>117</b>	<b>8</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	25	5	13	1	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0	0
Domestic and Family Violence Organization	98	20	23	0	0
Faith-based Organization	0	0	3	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	23	6	4	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	29	2	11	0	0
Sexual Assault Services organization (e.g., rape crisis center)	18	3	2	0	0
Multiservice agency	117	40	57	5	0
Other	7	1	4	2	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0
Court	0	0	0	0	0
Domestic and Family Violence organization	0	0	0	0	0
Faith-based organization	0	0	0	0	0
Juvenile justice	0	0	0	0	0
Law Enforcement	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0	0
Prosecutor	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0
Other justice-based agency	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0
Other	0	0	0	0	0
<b>Campus Organizations Only</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Campus-based victims services	1	0	0	0	0

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Law enforcement	0	0	0	0	0
Physical or mental health service program	0	0	0	0	0
Other	1	0	0	0	0
<b>Total Number of Subawards</b>	<b>379</b>	<b>101</b>	<b>159</b>	<b>8</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b> <small>A single SAR can select multiple purposes. Numbers are not unique</small>					
	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	376	3	0	6	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	1	0	0	0	0
C. Start up a new victim services project	3	98	159	2	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0	0

<b>VOCA and Match Funds</b> <small>A single SAR can select multiple service types. Numbers are not unique</small>					
	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
A.INFORMATION & REFERRAL	343	100	159	8	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	342	100	159	8	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	341	101	159	8	0
D.SHELTER/HOUSING SERVICES	341	101	159	8	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	341	101	159	8	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	343	101	159	8	0

<b>Priority and Underserved Requirements</b>					
Priority Area	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
<b>Child Abuse</b>					
Total Amount	\$13,256,490.00	\$16,185,083.00	\$6,030,828.00	\$201,000.00	\$0.00
% of Total Federal Award	10.00 %	17.00 %	10.00 %	0.00 %	
<b>Domestic and Family Violence</b>					
Total Amount	\$51,747,009.00	\$38,284,600.00	\$17,568,119.00	\$45,100.00	\$0.00
% of Total Federal Award	39.00 %	40.00 %	30.00 %	0.00 %	
<b>Sexual Assault</b>					
Total Amount	\$18,637,372.00	\$10,129,080.00	\$5,034,990.00	\$33,500.00	\$0.00
% of Total Federal Award	14.00 %	10.00 %	8.00 %	0.00 %	
<b>Underserved</b>					
Total Amount	\$33,108,596.00	\$23,113,542.00	\$16,853,596.00	\$5,265,373.00	\$0.00
% of Total Federal Award	25.00 %	24.00 %	28.00 %	6.00 %	

<b>Budget and Staffing</b>					
Staffing Information	2019-V2-GX-0040	2020-V2-GX-0043	2021-15POVC-21-GG-00590-ASSI	2022-15POVC-22-GG-00788-ASSI	2023-15POVC-23-GG-00405-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	16114	8507	2010	113	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	6302289	4038313	995300	91131	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	8144	26070	10674	2533	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	889361	456467	208090	8198	

## AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

<b>Victimization Type</b>						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	256	11045	12311	13234	18504	13773

# Office for Victims of Crime - Performance Measurement Tool (PMT)

Adult Sexual Assault	256	4765	4619	4862	5717	4990
Adults Sexually Abused/Assaulted as Children	256	1309	1320	1185	1422	1309
Arson	256	122	120	167	125	133
Bullying (Verbal, Cyber or Physical)	256	2332	3985	3264	3765	3336
Burglary	256	959	1031	1181	1175	1086
Child Physical Abuse or Neglect	256	5654	5123	6224	6258	5814
Child Pornography	256	384	245	508	353	372
Child Sexual Abuse/Assault	256	10600	9638	10241	10490	10242
Domestic and/or Family Violence	256	33372	34112	35146	43307	36484
DUI/DWI Incidents	256	437	681	488	482	522
Elder Abuse or Neglect	256	1494	1577	1499	2252	1705
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	256	349	370	428	416	390
Human Trafficking: Labor	256	236	256	238	282	253
Human Trafficking: Sex	256	1058	852	1278	965	1038
Identity Theft/Fraud/Financial Crime	256	1569	1418	1368	1404	1439
Kidnapping (non-custodial)	256	131	142	136	150	139
Kidnapping (custodial)	256	42	56	50	53	50
Mass Violence (Domestic/International)	256	177	126	195	211	177
Other Vehicular Victimization (e.g., Hit and Run)	256	671	713	854	1096	833
Robbery	256	1160	1386	1726	1785	1514
Stalking/Harassment	256	6857	7513	8018	10970	8339
Survivors of Homicide Victims	256	1737	1751	1807	2442	1934
Teen Dating Victimization	255	224	232	249	324	257
Terrorism (Domestic/International)	256	192	45	53	50	85
Other	256	397850	192174	189425	68796	212061

## Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	281	286	352	358	2783
Homeless	2129	2417	2698	3407	24553
Immigrants/Refugees/Asylum Seekers	4752	5376	5377	6028	40794
LGBTQ	1381	1719	2138	1829	14439
Veterans	245	261	267	311	2097
Victims with Disabilities: Cognitive/ Physical /Mental	4778	5118	5812	5726	47352
Victims with Limited English Proficiency	5387	5773	6377	6906	56748
Other	663	917	172292	854	50665

## General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	846118	
Total number of anonymous contacts who received services during the Fiscal Year	760755	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	749051	88.53 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	72019	8.51 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	197145	

## Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	819	0.11 %
Asian	6570	0.88 %
Black or African American	41312	5.52 %
Hispanic or Latino	34007	4.54 %
Native Hawaiian or Other Pacific Islander	680	0.09 %
White Non-Latino or Caucasian	64661	8.63 %
Some Other Race	3381	0.45 %
Multiple Races	5661	0.76 %
Not Reported	204868	27.35 %
Not Tracked	387092	51.68 %
<b>Race/Ethnicity Total</b>	<b>749051</b>	

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Gender Identity		
Male		46903
Female		132127
Other		1560
Not Reported		183644
Not Tracked		384817
<b>Gender Total</b>		<b>749051</b>
Age		
Age 0- 12		21473
Age 13- 17		13745
Age 18- 24		18164
Age 25- 59		99365
Age 60 and Older		17119
Not Reported		191552
Not Tracked		387633
<b>Age Total</b>		<b>749051</b>

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	253	282959	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	252870
			A2. Information about victim rights, how to obtain notifications, etc.	641876
			A3. Referral to other victim service programs	123498
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	156534
B. Personal Advocacy/ Accompaniment	245	126514	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	10462
			B2. Victim advocacy/accompaniment to medical forensic exam	9710
			B3. Law enforcement interview advocacy/accompaniment	15513
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	293035
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	5973
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	14650
			B7. Intervention with employer, creditor, landlord, or academic institution	19161
			B8. Child or dependent care assistance (includes coordination of services)	7749
			B9. Transportation assistance (includes coordination of services)	39076
			B10. Interpreter services	32982
C. Emotional Support or Safety Services	243	199195	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	177230
			C2. Hotline/crisis line counseling	253234
			C3. On-scene crisis response (e.g., community crisis response)	4236
			C4. Individual counseling	253884
			C5. Support groups (facilitated or peer)	32645
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	154729
			C7. Emergency financial assistance	34771
D. Shelter/ Housing Services	121	9840	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	133920
			D2. Transitional housing	36674
			D3. Relocation assistance (includes assistance with obtaining housing)	18129
E. Criminal/ Civil Justice System Assistance	240	519384	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	654170
			E2. Victim impact statement assistance	5128
			E3. Assistance with restitution	6664
			E4. Civil legal assistance in obtaining protection or restraining order	31153
			E5. Civil legal assistance with family law issues	86162
			E6. Other emergency justice-related assistance	7506
			E7. Immigration assistance	25904
			E8. Prosecution interview advocacy/accompaniment	35913

# Office for Victims of Crime - Performance Measurement Tool (PMT)

	E9. Law enforcement interview advocacy/accompaniment	34975
	E10. Criminal advocacy/accompaniment	119776
	E11. Other legal advice and/or counsel	22151

**ANNUAL QUESTIONS**
**Grantee Annually Reported Questions**

Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	35
Number of people trained or attending education events during the reporting period.	2994
Number of events conducted during the reporting period.	28
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	
Each training and outreach event offered during this reporting period featured OVS website and social media promotion. In addition, recordings from many trainings are published on the OVS YouTube Channel.	
<b>Describe any planning or training events held during the reporting period.</b>	
During this reporting period, OVS hosted over 28 training events, including multiple webinars series, both web-based and in-person Victim Service Academy Trainings as well as a large-scale professional development conference on service provider resilience, held in Albany, NY.	
<b>Describe any program policies changed during the reporting period.</b>	
During this reporting period, OVS updated the grantee Budget Amendment Request (BAR) policy and procedure. OVS utilized feedback from their Advisory Council along with input from our Contract Management Specialists to develop the changes. Changes that were made increase the ability for grantees to utilize their full award. OVS also made changes in the policy and procedure that make the parameters clearer and more consistent. OVS also made updates to our Management Assessment Plan that was implemented during the last reporting period. After a review of the process, OVS updated various scoring requirements and clarified scoring standards.	
<b>Describe any earned media coverage events/episodes during the reporting period.</b>	
Please see the following link for relevant information <a href="https://ovs.ny.gov/search/news">https://ovs.ny.gov/search/news</a>	
<b>Describe any coordinated responses/services for assisting crime victims during the reporting period.</b>	
OVS has continued to support the Buffalo community following the 5/14 mass shooting at the TOPS grocery store. OVS is currently funding the Buffalo United Resiliency Center through a contract with the Buffalo Urban League, which provides support and resources for community members that have been impacted. OVS has also supported other agencies through funding for their response to the Buffalo tragedy, both with VOCA support and State funding.	
<b>Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.</b>	
Programs have expressed that while they provide compensation information to all clients during their intake process, many victims are reluctant to apply. This may be for a variety of reasons, such as not having the necessary police report or other acceptable documentation, they may be too overwhelmed to initiate the claims process, or they may not have immediate out of pocket expenses at that time. Contract Management Specialists discuss this with programs during site visits and explain that the application process can be revisited later in the client's process if they choose to file. OVS also regularly offers victim assistance program trainings for any programs that wish to attend along with including compensation staff on our site visits to provide additional training and to answer any compensation related questions.	
<b>Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.</b>	
OVS funded programs participate in local coalitions, multidisciplinary teams, and task forces to coordinate services for various victim populations. Programs have also been holding bi-monthly NYS VAP Support Hour phone calls. These calls are attended by OVS staff who answer questions and provide timely updates for the programs. OVS continues to encourage programs to register and participate on VAP Connect, an online forum for OVS-funded Victim Assistance Programs (VAPs) to come together, network, and share valuable information and best practices with one another, while also staying in touch with the latest updates from OVS. In addition, more than 200 stakeholder meetings and approximately 300 community engagement hours were logged by the agency's Community Engagement Liaison (CEL). The CEL position is responsible for helping to cultivate and facilitate inter-agency and stakeholder relationships and to help OVS ensure resources are reaching underserved victims and communities.	
<b>Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.</b>	
Notable Activities: OVS continues to provide support to the Buffalo community after the Tops supermarket hate crime in May of 2022. NYS has dedicated significant resources to the response. More than 3,000 victims of crime survey responses were collected to the first phase of a comprehensive State-wide victim of crime needs assessment being conducted in partnership with the Council of State Governments Justice Center. This multi-year project will help to improve the effectiveness of services and resources to victims by identifying needs in the community and the gaps in services. Research findings and recommendations for improvements should be completed in 2024. OVS hosted more than 350 victim services professionals from across New York State for the 2023 OVS Conference, Resilience: Redefining Victim Services in an Age of Uncertainty, held August 22-24, 2023 in Albany, NY. Attendees heard from nearly four dozen experts in the field about ways resilience impacts victim services and how programs and communities can build professional and personal resiliency. More than 200 victim services providers and allied professionals took advantage of the no-cost professional development programming offered through the agency's Training & Technical Assistance Request Program. In partnership with CUNY Institute for State and Local Governance, OVS processed 35 new requests for custom-tailored organizational leadership and communication services trainings and professional development webinars. OVS issued awards under our latest competitive solicitation for funding subrecipients statewide for the period 10/01/22 – 09/30/25. Over \$373 million dollars, or \$124 million per year, will be provided to NYS Victim Assistance Programs under this solicitation. OVS also awarded continued funding for the period of 10/01/2023 – 09/30/2025 to eight community-based programs that provide funding for gun violence services under the Community Violence Intervention Act (CVIA).	
<b>Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period</b>	
During the reporting period, OVS executed contracts with grantees under our multi-year competitive solicitation for services to victims of crime and survivors. As part of the application process, programs were required to self-identify the percentage of effort that the funding would support in each of these specific categories (numbers represent 3-year total): Domestic Violence \$176.0 million, 47% Underserved \$86.2 million, 23% Child Abuse \$61.8 million, 17% Sexual Assault \$49.2 million, 13% OVS funds many specialized programs, some examples of which are as follows: Domestic Violence o Traditionally over 40% of OVS funding supports Domestic Violence programming. This includes traditional shelter-based services, culturally specific services, attorney services, services specific to LGBTQ+ survivors, among others. Underserved o SNUG – OVS funds case managers and social workers to form part of a public health model approach to addressing gun violence. This unique partnership between the Division of Criminal Justice Services and the Office of Victim Services aims to address the trauma individuals and communities face due to long-term exposure to gun violence and provides help and support to improve lives and strengthen neighborhoods impacted by violence. Social Workers and case managers work at SNUG sites to provide mental health counseling and other services to individuals and families. Social Workers are embedded at hospitals serving SNUG sites to reach victims and families in the immediate aftermath of violence and connect them with services and support from SNUG teams. Child Abuse o In this reporting period, OVS continued to partner with the Office of Children and Family Services (OCFS) to sustain the Child Advocacy Center (CAC) and Multidisciplinary Teams (MDT) that had been previously established in four NY counties. The CAC/MDTs will use cross-discipline expertise to establish an environment staffed by and/or accessible to multiple disciplines for training and equipped to conduct initial and ongoing forensic interviews, medical exams, and psycho/social assessments in a child and family friendly setting. Sexual Assault o OVS funds almost 150 programs providing some element of sexual assault programming. This includes the New York State Coalition Against Sexual Assault (NYSCASA), whose goal is to strengthen responsive service for all sexual assault victims/survivors through collaboration with a wide variety of colleagues, professionals, and stakeholders. OVS also continues to manage OVS Resource Connect, a concern-based online search engine connecting users with potential crime victim resources managed by OVS. This allows users to quickly locate and connect to programs that provide direct services and support, including victim compensation, counselling, legal help, assistance with filing claims, advocacy, and other critical supports that victims of crime need. In 2022-23, the site featured over 129,000 page views from nearly 38,000 users and gained 28 new (498 total) reserves.	
<b>Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.</b>	

# Office for Victims of Crime - Performance Measurement Tool (PMT)

The majority of OVS Victim Assistance Programs deal primarily with local law enforcement on cases and report not being exposed to federal crimes in the course of their activities. They have expressed a willingness to assist victims of such incidents and establish relationships with federal law enforcement and victim service agencies to facilitate services should the need arise.

**Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Affordable housing is an issue and trend that is commonly brought up as a major barrier for crime victims services in this state. The lack of affordable housing is forcing people to stay in the shelters longer, therefore not allowing programs to provide those services to new clients. It is very difficult for programs to facilitate the move from shelters to affordable permanent housing. Transportation for crime victims in rural areas is also an issue and trend that is commonly brought up. Lack of public transportation makes it difficult for people to access the services programs provide.

**Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

Programs report a high turnover of staff for various reasons. One of the main retention issues is that the work is overwhelming and often feels never ending which leads to staff burnout. Programs are also finding it challenging to find professional, educated staff that will stay in their positions long term at the salaries they can afford to pay them. In the previous reporting period, the OVS Advisory Council conducted a survey of programs to ascertain specific challenges and statistics related to staff retention issues. The survey found that 81% of responding organizations reported struggling more than usual to maintain or hire new staff. The primary concerns cited by the organizations related to insufficient wages and salaries, staff burnout, and vicarious trauma due to the nature of the work and increased client needs.

**Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

Comprehensive efforts were made to publicize the OVS 2022 RFA, including publication of the funding opportunity in the New York State Contract Reporter, distribution of the announcement via the OVS Listerv (8,000+ subscribers), and direct outreach with community stakeholders. OVS staff also shared the funding opportunity at regional collation meetings, State-wide association meetings, and intergovernmental engagement meetings.

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

To ensure OVS resources are reaching underserved victims and communities, the OVS Training & Outreach Unit added a Community Engagement Liaison (CEL) position. This new position is currently responsible for the management of a state-wide Victims of Crime Needs Assessment and Gap Analysis, in which findings and results are expected to better inform funding opportunities for underserved populations. In addition, a comprehensive review of the definition of underserved populations was conducted during the agency's primary competitive solicitation for funding during this review period.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

The OVS Community Engagement Liaison is also responsible for helping to cultivate and facilitate inter-agency and stakeholder relationships and has logged nearly 300 community engagement hours in this reporting period. The position's work on the Victims of Crime Needs Assessment and Gap Analysis also allows for the agency to discover unknown gaps in service and will provide future recommendations for addressing these issues. In addition, OVS continues to fund and maintain a State-wide concern-based search engine, OVS Resource Connect, which allows for any crime victim to seek and discover services made available to them.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

OVS is required by law to submit a written Annual Report to the Governor and to the NYS Legislature on our agency activities including, but not limited to, specific information regarding crime victim service programs funded by OVS; other sources of funding for crime victims service programs; and an assessment of the adequacy of the current level of funding to meet the reasonable needs of the crime victims service program.