

# RI Annual State Performance Report

## Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

*This aggregated data is self-reported by the grantees and subgrantees in each state/territory.*

OVC VOCA Assistance Funds				
	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
<b>Federal Award Amount</b>	\$5,739,014.00	\$3,718,574.00	\$5,096,442.00	\$4,795,700.00
<b>Total Amount of Subawards</b>	\$5,664,196.00	\$3,279,124.00	\$4,941,951.00	\$0.00
<b>Total Number of Subawards</b>	74	57	60	0
<b>Administrative Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Training Funds Amount</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Balance Remaining</b>	\$74,818.00	\$439,450.00	\$154,491.00	\$4,795,700.00

Subgrantee Organization Type				
The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.				
Type of Organization	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
<b>Government Agencies Only</b>	<b>8</b>	<b>5</b>	<b>5</b>	<b>0</b>
Corrections	0	0	0	0
Courts	1	1	1	0
Juvenile Justice	1	1	1	0
Law Enforcement	0	0	0	0
Prosecutor	1	0	1	0
Other	5	3	2	0
<b>Nonprofit Organization Only</b>	<b>66</b>	<b>52</b>	<b>55</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	2	2	2	0
Coalition (e.g., state domestic violence or sexual assault coalition)	2	1	5	0
Domestic and Family Violence Organization	13	12	9	0
Faith-based Organization	0	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	1	1	1	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	2	2	2	0
Sexual Assault Services organization (e.g., rape crisis center)	1	1	1	0
Multiservice agency	42	31	33	0
Other	3	2	2	0
<b>Federally Recognized Tribal Governments, Agencies, and Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
<b>Campus Organizations Only</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Campus-based victims services	0	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
<b>Total Number of Subawards</b>	<b>74</b>	<b>57</b>	<b>60</b>	<b>0</b>

\*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

<b>Subaward Purpose</b>				
A single SAR can select multiple purposes. Numbers are not unique				
	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	73	57	60	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	0	0	0	0
C. Start up a new victim services project	1	0	0	0
D. Start up a new <b>Native American</b> victim services project	0	0	0	0
E. Expand or enhance an existing <b>Native American</b> project	0	0	0	0

<b>VOCA and Match Funds</b>				
A single SAR can select multiple service types. Numbers are not unique				
	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
A.INFORMATION & REFERRAL	73	55	55	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	68	50	48	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	69	52	50	0
D.SHELTER/HOUSING SERVICES	38	29	35	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	62	50	48	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	74	57	57	0

<b>Priority and Underserved Requirements</b>				
Priority Area	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
<b>Child Abuse</b>				
Total Amount	\$528,774.00	\$362,744.00	\$469,433.00	\$0.00
% of Total Federal Award	9.00 %	10.00 %	9.00 %	
<b>Domestic and Family Violence</b>				
Total Amount	\$2,360,064.00	\$1,449,324.00	\$2,537,503.00	\$0.00
% of Total Federal Award	41.00 %	39.00 %	50.00 %	
<b>Sexual Assault</b>				
Total Amount	\$1,081,674.00	\$586,737.00	\$775,578.00	\$0.00
% of Total Federal Award	19.00 %	16.00 %	15.00 %	
<b>Underserved</b>				
Total Amount	\$1,625,184.00	\$880,319.00	\$1,159,337.00	\$0.00
% of Total Federal Award	28.00 %	24.00 %	23.00 %	

<b>Budget and Staffing</b>				
Staffing Information	2020-V2-GX-0062	2021-15POVC-21-GG-00596-ASSI	2022-15POVC-22-GG-00800-ASSI	2023-15POVC-23-GG-00412-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	979	682	877	

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	225768	99424	112248
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	313	206	221
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	84695	33823	21018

## AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	45	1382	1593	1836	1865	1669
Adult Sexual Assault	45	647	688	846	794	743
Adults Sexually Abused/Assaulted as Children	40	293	235	214	249	247
Arson	9	2	9	4	2	4
Bullying (Verbal, Cyber or Physical)	32	1032	1003	990	859	971
Burglary	19	67	119	88	105	94
Child Physical Abuse or Neglect	37	569	608	613	487	569
Child Pornography	25	428	98	42	32	150
Child Sexual Abuse/Assault	42	631	702	653	543	632
Domestic and/or Family Violence	56	7726	8568	8891	8850	8508
DUI/DWI Incidents	15	89	189	188	199	166
Elder Abuse or Neglect	31	149	142	152	152	148
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	33	83	112	59	76	82
Human Trafficking: Labor	23	26	39	34	38	34
Human Trafficking: Sex	37	137	144	164	203	162
Identity Theft/Fraud/Financial Crime	18	109	107	48	47	77
Kidnapping (non-custodial)	16	24	28	24	22	24
Kidnapping (custodial)	12	8	4	13	15	10
Mass Violence (Domestic/International)	9	3	1	4	244	63
Other Vehicular Victimization (e.g., Hit and Run)	14	32	78	22	47	44
Robbery	19	105	74	59	106	86
Stalking/Harassment	42	637	698	635	643	653
Survivors of Homicide Victims	26	43	81	33	67	56
Teen Dating Victimization	34	78	97	94	76	86
Terrorism (Domestic/International)	4	2	3	8	10	5
Other	15	956	981	1183	1368	1122

Special Classifications of Individuals					
Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	41	50	38	31	299
Homeless	431	530	524	602	4260
Immigrants/Refugees/Asylum Seekers	1040	1005	712	872	5899
LGBTQ	801	842	838	864	4568
Veterans	39	44	38	37	301
Victims with Disabilities: Cognitive/ Physical /Mental	445	418	512	482	5067
Victims with Limited English Proficiency	1288	1254	1018	1159	7381
Other	212	132	200	139	3796

# Office for Victims of Crime - Performance Measurement Tool (PMT)

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	42145	
Total number of anonymous contacts who received services during the Fiscal Year	6707	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	28225	66.97 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	14100	33.46 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	4725	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
<b>Race/Ethnicity</b>		
American Indian or Alaska Native	82	0.29 %
Asian	387	1.37 %
Black or African American	2519	8.92 %
Hispanic or Latino	3729	13.21 %
Native Hawaiian or Other Pacific Islander	89	0.32 %
White Non-Latino or Caucasian	10380	36.78 %
Some Other Race	167	0.59 %
Multiple Races	584	2.07 %
Not Reported	7160	25.37 %
Not Tracked	3128	11.08 %
<b>Race/Ethnicity Total</b>	<b>28225</b>	
<b>Gender Identity</b>		
Male	5612	19.88 %
Female	16529	58.56 %
Other	948	3.36 %
Not Reported	2286	8.10 %
Not Tracked	2850	10.10 %
<b>Gender Total</b>	<b>28225</b>	
<b>Age</b>		
Age 0- 12	2301	8.15 %
Age 13- 17	1448	5.13 %
Age 18- 24	4243	15.03 %
Age 25- 59	13041	46.20 %
Age 60 and Older	1725	6.11 %
Not Reported	2009	7.12 %
Not Tracked	3458	12.25 %
<b>Age Total</b>	<b>28225</b>	

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	52	25278	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	28718
			A2. Information about victim rights, how to obtain notifications, etc.	10967
			A3. Referral to other victim service programs	7482
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	10532
			Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	743
			B2. Victim advocacy/accompaniment to medical forensic exam	1203
			B3. Law enforcement interview advocacy/accompaniment	2237
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	25572

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B. Personal Advocacy/ Accompaniment	51	15239	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1216
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	2267
			B7. Intervention with employer, creditor, landlord, or academic institution	1607
			B8. Child or dependent care assistance (includes coordination of services)	1190
			B9. Transportation assistance (includes coordination of services)	2380
			B10. Interpreter services	6228
C. Emotional Support or Safety Services	52	23176	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	8468
			C2. Hotline/crisis line counseling	14280
			C3. On-scene crisis response (e.g., community crisis response)	2057
			C4. Individual counseling	12840
			C5. Support groups (facilitated or peer)	2301
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	1826
			C7. Emergency financial assistance	1297
D. Shelter/ Housing Services	32	1077	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	517
			D2. Transitional housing	3033
			D3. Relocation assistance (includes assistance with obtaining housing)	1363
E. Criminal/ Civil Justice System Assistance	38	8148	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	3699
			E2. Victim impact statement assistance	450
			E3. Assistance with restitution	357
			E4. Civil legal assistance in obtaining protection or restraining order	1871
			E5. Civil legal assistance with family law issues	638
			E6. Other emergency justice-related assistance	235
			E7. Immigration assistance	672
			E8. Prosecution interview advocacy/accompaniment	1154
			E9. Law enforcement interview advocacy/accompaniment	2135
			E10. Criminal advocacy/accompaniment	4511
E11. Other legal advice and/or counsel	1108			

**ANNUAL QUESTIONS**

Grantee Annually Reported Questions	
Question/Option	Count
<b>Were any administrative and training funds used during the reporting period?</b>	
Yes	1
No	0
<b>Did the administrative funds support any education activities during the reporting period?</b>	
Yes	1
No	0
Number of requests received for education activities during the reporting period.	1
Number of people trained or attending education events during the reporting period.	55
Number of events conducted during the reporting period.	1
<b>Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?</b>	
Yes	1
No	0
<b>Describe any program or educational materials developed during the reporting period.</b>	
Materials for publication and distribution were not produced using grant funds.	
<b>Describe any planning or training events held during the reporting period.</b>	

# Office for Victims of Crime - Performance Measurement Tool (PMT)

Family Service of Rhode Island held a RI State Victim Assistance Academy at Roger Williams University in the summer of 2022. The academy had approximately 55 attendees spanning law enforcement, victim services, child welfare, social services, court advocacy, helpline advocacy, clinicians, community health and outreach workers, physicians, homeless shelter staff, RI Air National Guard, campus security, school personnel immigration advocates, and others attended. They provided approximately 31 hours of training. Days 1-3 had trainings on Trauma Across the Lifespan; Critical Issues in Addressing Domestic Violence; Restorative Justice; VOCA/VAWA; Navigating the Justice System (arrest through parole); Crime Victims Rights; Crime Victim Compensation Program; Creating Safe Spaces for LGBTQ\* Victims of Crime; U.S. Attorney and FBI resources; Office for Victims of Crime; and Ethics in Victim Services. Day 4 had Healthcare Initiatives for Minor Sex Trafficking; Behavioral Health Considerations for Victims; Victimization in the Deaf, Hard of Hearing and Deaf/Blind Community; On-scene Response with Law Enforcement; Mothers Against Drunk Driving/Alcohol Misuse; Immigration Options for Victims of Crime; Elder Abuse; Sexual Victimization; and, Internet Safety/Cyber Crime. Day 5 had Secondary Traumatic Stress; Compassion Fatigue; Self Care; and an open discussion with Law Enforcement. Additionally, the VOCA Grant Manager Bradley Orleck presented on the operations of the PSGAO and the working of the VOCA grant.

## **Describe any program policies changed during the reporting period.**

Program policies were not changed, however in conjunction with the State's VAWA implementation plan, a working group has met several times to discuss policies for the "Law Enforcement Advocate Program" (to be renamed per the plan, but referred to hereafter as "LEA" program). There are 13 victim advocates in 5 agencies that primarily respond to DV/SA victims. The goal is to provide coverage statewide. They are primarily funded through VOCA but the State is using the VAWA plan to provide better coordination amongst the agencies to ensure uniformity and full coverage.

## **Describe any earned media coverage events/episodes during the reporting period.**

None.

## **Describe any coordinated responses/services for assisting crime victims during the reporting period.**

In conjunction with the State's VAWA implementation plan, a working group has met several times to discuss policies for the "Law Enforcement Advocate Program" (to be renamed per the plan, but referred to hereafter as "LEA" program). There are 13 victim advocates in 5 agencies that primarily respond to DV/SA victims. The goal is to provide coverage statewide. They are primarily funded through VOCA but the State is using the VAWA plan to provide better coordination amongst the agencies to ensure uniformity and full coverage. The Rhode Island Coalition Against Domestic Violence is comprised of a network of member agencies with the purpose to end domestic violence in Rhode Island. It is a statewide coalition that serves every county throughout RI. They have been providing free, confidential services to victims of domestic violence for over forty years. The RICADV has successfully coordinated unduplicated services for victims including emergency shelter, transitional and permanent supportive housing, children's services, community outreach, court advocacy, law enforcement advocates and counseling. To ensure that the domestic violence services cover every county the RICADV full member agencies are the Blackstone Valley Advocacy Center who serve Central Falls, Cumberland, Lincoln, Pawtucket, Providence, Woonsocket, and all northern Rhode Island communities. Domestic Violence Resource Center of South County who serve Charlestown, Exeter, Hopkinton, Narragansett, New Shoreham, North Kingstown, Richmond, south Kingstown and Westerly. Elizabeth Buffum Chace Center serves Coventry, Cranston, East Greenwich, Foster, Johnston, North Providence, Scituate, Warwick, West Greenwich and West Warwick. The Women's Resource Center serves Barrington, Bristol, East Providence, Jamestown, Little Compton, Middletown, Newport, Portsmouth, Tiverton, and Warren. The Affiliate Member Agencies are the Center for Southeast Asians, Crossroads Rhode Island, Family Service of Rhode Island, McAuley Ministries, Progreso Latino and YWCA of Rhode Island. The RICADV affirms that all people have the right to live their lives free from fear and violence and to that end has worked with its member agencies to meet the needs of the state's racial and ethnic groups, LGTBQ+, women and men, both as service providers and as employers. The RICADV and its network of member agencies have played a major role in the development of our state's response to domestic violence. The RICADV is organized to facilitate a statewide system of service delivery, to collect and analyze statewide data, to address gaps in systems, and to facilitate an effective public education program in increased awareness about domestic violence and services available to victims.

## **Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.**

The biggest issues pressing is the fluctuation in the federal funding allocation. While it has been stable the last 2-3 years, programs are still recovering the last reduction and preparing for another. No new programs have been funded and budgets have been stable, which has helped in the short term.

## **Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.**

See response to 11.

## **Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.**

The most notable activity has been the boosting of the LEA program in conjunction with the VAWA Implementation plan. As part of the process, OVC VOCA Center assisted with a job market analysis and salary for these advocates was increased, which will help provide stability and keep people in the same jobs for longer. Additionally, the PSGAO introduced Tri-County Community Action, who run a program for the Deaf/hard of hearing to Sojourner House, a DV agency, and they successfully applied for and received funding from the OVW Violence Against Women with Disabilities competitive grant. This will help stabilize funding for Tri-County and provide more DV expertise through the partnership with Sojourner.

## **Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period**

VOCA funds are being used to assist many of the above referenced victims through various agencies in our state. Some examples are: Child Abuse – Adoption Rhode Island serves children in state care who have experienced abuse, neglect, trauma, victimization, and abandonment, serving over 350 youth per month and reaching over 2,000 individuals each year through a wide spectrum of education and advocacy. Adoption Rhode Island has been successful in recruiting highly skilled and specialized staff, who are dedicated to serving children who are victims of crime and has also been able to expand their ability to serve diverse populations through their selection of interns and contract staff. The children who are referred to the VOCA Child and Family Support program have experienced physical or sexual abuse, neglect, abandonment, trafficking and/or other traumatic crimes. Sexual Assault – St. Mary's Home for Children provides services through The Shepard Program working with survivors of trauma, specifically sexual abuse and sexual exploitation. The victims served include children impacted by sexual abuse, and their families, and children and adults impacted by sexual exploitation/human trafficking, and their families. They have a highly skilled and trained sexual trauma treatment team to provide in-home psychological and social service support for up to six months to ameliorate the disruption caused by the trauma and aid in the healing of the victim and the family unit. The overall goal is to preserve families by maintaining the victim in their home and preventing re-victimization. Domestic Assault – East Bay Community Action Program serves all types of victims, but the majority of its clients are victims of domestic violence and seniors. They provide their clients with comprehensive, trauma informed assessment, case management, advocacy, support and access to multiple resources, including legal, basic needs, health/behavioral health, housing, substance recovery services and others. Most of EBCAP's VOCA clients are victims of physical crimes and see a high need for services to women, domestic violence victims and seniors who experience high rates of abuse/neglect and fraud. Underserved – Sojourner House RISE and Woonsocket Program which is a Safe House for women and children in Woonsocket. The RISE Program (Respect, Inclusion, Safety, and Empowerment) is the only domestic and sexual violence organization in the state with dedicated programming for victims who identify as LGBTQ+ and male. They offer emergency shelter available 24/7 along with a 24/7 hotline to assist victims in crisis, advocacy, support groups, access to basic needs and case management to support clients in achieving their long-term goals. They have expertise for serving victims from some of the most marginalized populations, including individuals who identify as LGBTQ+, male-identified victims, immigrants, those who live in rural and isolated areas and victims of human trafficking. People who are additionally marginalized, such as male victims and LGBTQ+ individuals, are as likely (and in some cases more likely) to experience intimate partner and/or sexual violence as any other group, and often have a harder time accessing services due to stigma, discrimination, and lack of programs tailored to their needs.

## **Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.**

In Rhode Island victims of Federal Crimes are treated without differentiation from any other crime.

## **Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.**

Housing continues to be an issue, with affordable housing out of reach for many victims.

## **Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.**

In March 2023 the VOCA Administrator retired. Since then, one grant manager has been handling VOCA along with VAWA and SASP. The state is in process of seeking to hire a new VAWA manager to again have one person handling OVC grants and one OVW.

## **Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.**

Per new State of Rhode Island guidelines, all grants are posted online in eCivis, an online grant management platform. This is intended to be a statewide clearinghouse for all funds subgranted by the state. Agencies are required to sign up for and use this platform. The application is made public through this platform. In addition, all existing grantees were emailed notifying them of this along with an invitation for a virtual application workshop.

# Office for Victims of Crime - Performance Measurement Tool ( PMT )

**Please explain how your state is able to direct funding to new/underserved populations during the reporting period.**

Rhode Island has struggled to level fund programs in recent years, and has continued to fund programs for immigrants, LGBTQ+, and the Deaf/hard of hearing. The PSGAO introduced Tri-County Community Action, who run a program for the Deaf/hard of hearing to Sojourner House, a DV agency, and they successfully applied for and received funding from the OVW Violence Against Women with Disabilities competitive grant. This will help stabilize funding for Tri-County and provide more DV expertise through the partnership with Sojourner.

**Please explain how your program is able to respond to gaps in services during the reporting period.**

The PSGAO is still supporting areas identified in a needs assessment conducted in 2016, and has struggled to keep their funding level. The PSGAO has had internal discussions about a new needs assessment or an outside firm to help with data analysis. The PSGAO introduced Tri-County Community Action, who run a program for the Deaf/hard of hearing to Sojourner House, a DV agency, and they successfully applied for and received funding from the OVW Violence Against Women with Disabilities competitive grant. This will help stabilize funding for Tri-County and provide more DV expertise through the partnership with Sojourner.

**Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.**

None at this time. The PSGAO has had internal discussions about contracting with an outside firm to help with data analysis in the hopes of being better able to report outcome measures.