SD Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2022 to Sept 30, 2023]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds					
	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
Federal Award Amount	\$6,436,592.00	\$4,875,035.00	\$3,218,009.00	\$4,256,395.00	\$4,073,383.00
Total Amount of Subawards	\$4,719,708.00	\$5,034,957.00	\$2,042,841.00	\$2,624,294.00	\$0.00
Total Number of Subawards	45	69	34	25	0
Administrative Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	\$1,716,884.00	(\$159,922.00)	\$1,175,168.00	\$1,632,101.00	\$4,073,383.00

Subgrantee Organization Type The total number of subgrants represents all subgrants funded across all federal award unique as there are subgrantee organizations that are continuously funded from each forms.	Is active during the reporting per rederal award.	od. The number is not			
Type of Organization	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
Government Agencies Only	5	8	1	4	0
Corrections	0	0	0	0	0
Courts	0	0	0	0	0
Juvenile Justice	0	0	0	0	0
Law Enforcement	3	5	1	2	0
Prosecutor	2	3	0	2	0
Other	0	0	0	0	0
Nonprofit Organization Only	38	58	30	19	0
Child Abuse Service organization (e.g., child advocacy center)	10	17	8	6	0
Coalition (e.g., state domestic violence or sexual assault coalition)	2	1	1	1	0
Domestic and Family Violence Organization	4	6	4	1	0
Faith-based Organization	1	1	0	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	14	22	11	7	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	1	0
Sexual Assault Services organization (e.g., rape crisis center)	0	1	1	0	0
Multiservice agency	5	6	4	1	0
Other	2	4	1	2	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	2	3	3	2	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0	0
Court	0	0	0	0	0
Domestic and Family Violence organization	0	0	0	0	0
Faith-based organization	0	0	0	0	0
Juvenile justice	0	0	0	0	0
Law Enforcement	0	0	0	0	0
Organization provides domestic and family violence and sexual assault services	2	3	3	2	0
Prosecutor	0	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0	0
Other justice-based agency	0	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0	0
Other	0	0	0	0	0
Campus Organizations Only	0	0	0	0	0
Campus-based victims services	0	0	0	0	0

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Law enforcement	0	0	0	0	0
Physical or mental health service program	0	0	0	0	0
Other	0	0	0	0	0
Total Number of Subawards	45	69	34	25	0

^{*}This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards

Subaward Purpose A single SAR can select multiple purposes. Numbers are not unique					
	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
A. Continue a VOCA-funded victim project funded in a previous year	45	69	32	23	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	7	11	5	1	0
C. Start up a new victim services project	0	1	0	1	0
D. Start up a new Native American victim services project	0	0	0	0	0
E. Expand or enhance an existing Native American project	1	2	0	0	0

VOCA and Match Funds A single SAR can select multiple service types. Numbers are not unique					
	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
A.INFORMATION & REFERRAL	2	64	26	25	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	2	59	22	24	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	1	58	21	20	0
D.SHELTER/HOUSING SERVICES	0	44	17	16	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	2	55	18	21	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	3	67	26	25	0

Priority and Underserved Re	quirements				
Priority Area	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
Child Abuse					
Total Amount	\$1,054,662.00	\$899,272.00	\$605,843.00	\$850,243.00	\$0.00
% of Total Federal Award	16.00 %	18.00 %	19.00 %	20.00 %	
Domestic and Family Violence	e				
Total Amount	\$2,146,332.00	\$2,318,002.00	\$966,889.00	\$888,213.00	\$0.00
% of Total Federal Award	33.00 %	48.00 %	30.00 %	21.00 %	
Sexual Assault					
Total Amount	\$376,058.00	\$400,743.00	\$246,748.00	\$349,784.00	\$0.00
% of Total Federal Award	6.00 %	8.00 %	8.00 %	8.00 %	
Underserved					
Total Amount	\$873,042.00	\$1,278,255.00	\$223,355.00	\$527,120.00	\$0.00
% of Total Federal Award	14.00 %	26.00 %	7.00 %	12.00 %	

Budget and Staffing					
Staffing Information	2019-V2-GX-0057	2020-V2-GX-0025	2021-15POVC-21-GG-00598-ASSI	2022-15POVC-22-GG-00804-ASSI	2023-15POVC-23-GG-00466-ASSI
Total number of paid staff for all subgrantee victimization program and/or services	280	560	246	255	
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	349623	903910	238147	300507	
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	1683	2923	706	790	
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	124563	122791	79626	41522	

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type							
Victimization Type	Number of Subgrantees Indicating Intent to Serve	Number of Individuals Who Actually Received Services Based on a Presenting Victimization					
vicumization Type	This Victim Type	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average	
Adult Physical Assault (includes Aggravated and Simple Assault)	44	331	350	303	356	335	

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Adult Sexual Assault	55	177	143	133	93	136
Adults Sexually Abused/Assaulted as Children	47	45	21	20	21	26
Arson	13	0	0	0	2	0
Bullying (Verbal, Cyber or Physical)	31	50	64	63	67	61
Burglary	12	13	8	16	8	11
Child Physical Abuse or Neglect	63	844	720	912	1017	873
Child Pornography	24	3	10	3	4	5
Child Sexual Abuse/Assault	58	581	529	432	499	510
Domestic and/or Family Violence	63	1943	1785	1824	1115	1666
DUI/DWI Incidents	16	2	5	3	2	3
Elder Abuse or Neglect	45	30	10	17	16	18
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	17	1	0	1	0	0
Human Trafficking: Labor	33	13	2	4	0	4
Human Trafficking: Sex	57	128	62	46	19	63
Identity Theft/Fraud/Financial Crime	12	10	6	2	6	6
Kidnapping (non-custodial)	18	0	5	1	4	2
Kidnapping (custodial)	19	1	1	0	1	0
Mass Violence (Domestic/International)	12	0	0	5	0	1
Other Vehicular Victimization (e.g., Hit and Run)	16	98	54	25	39	54
Robbery	10	3	8	6	8	6
Stalking/Harassment	55	77	65	80	60	70
Survivors of Homicide Victims	31	62	9	20	15	26
Teen Dating Victimization	48	9	14	10	15	12
Terrorism (Domestic/International)	8	0	0	0	0	0
Other	9	146	107	103	107	115

Special Classifications of Individuals					
Special Classifications of Individuals		Number of Inc	lividuals Self Reporting a	Special Classification	
Special Classifications of Individuals	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	26	16	20	10	76
Homeless	815	679	633	538	2774
Immigrants/Refugees/Asylum Seekers	37	20	31	31	128
LGBTQ	133	117	108	94	296
Veterans	25	21	26	15	82
Victims with Disabilities: Cognitive/ Physical /Mental	322	267	287	273	909
Victims with Limited English Proficiency	80	53	60	79	267
Other	1478	1285	1202	1734	6477

General Award Information		
Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	16048	
Total number of anonymous contacts who received services during the Fiscal Year	0	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	16048	100.00 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	0	0.00 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	867	

Demographics		
Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethinicity		
American Indian or Alaska Native	6817	42.48 %
Asian	71	0.44 %
Black or African American	636	3.96 %
Hispanie or Latino	560	3.49 %
Native Hawaiian or Other Pacific Islander	23	0.14 %
White Non-Latino or Caucasian	6929	43.18 %
Some Other Race	115	0.72 %
Multiple Races	0	0.00 %
Not Reported	895	5.58 %
Not Tracked	2	0.01 %
Race/Ethnicity Total	16048	

Gender Identity		
Male	4292	26.74 %
Female	11447	71.33 %
Other	0	0.00 %
Not Reported	294	1.83 %
Not Tracked	15	0.09 %
Gender Total	16048	
Age		
Age 0- 12	5670	35.33 %
Age 13-17	1556	9.70 %
Age 18- 24	1339	8.34 %
Age 25- 59	6469	40.31 %
Age 60 and Older	398	2.48 %
Not Reported	591	3.68 %
Not Tracked	25	0.16 %
Age Total	16048	

Direct Services					
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service	
			Enter the number of times services were provided in each subcategory.	(
			A1. Information about the criminal justice process	72:	
A. Information & Referral	34	4701	A2. Information about victim rights, how to obtain notifications, etc.	315	
			A3. Referral to other victim service programs	1368	
			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	3342	
			Enter the number of times services were provided in each subcategory.	(
			B1. Victim advocacy/accompaniment to emergency medical care	113	
			B2. Victim advocacy/accompaniment to medical forensic exam	99	
			B3. Law enforcement interview advocacy/accompaniment	142	
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	6731	
B. Personal Advocacy/ Accompaniment	42	8034	B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	1053	
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	(
			B7. Intervention with employer, creditor, landlord, or academic institution	120	
			B8. Child or dependent care assistance (includes coordination of services)	100	
			B9. Transportation assistance (includes coordination of services)	1240	
			B10. Interpreter services	28	
			Enter the number of times services were provided in each subcategory.	(
			C1. Crisis intervention (in-person, includes safety planning, etc.)	3938	
			C2. Hotline/crisis line counseling	3175	
			C3. On-scene crisis response (e.g., community crisis response)	80	
C. Emotional Support or Safety Services	39	7148	C4. Individual counseling	959	
			C5. Support groups (facilitated or peer)	194	
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	424	
			C7. Emergency financial assistance	1883	
			Enter the number of times services were provided in each subcategory.	C	
			D1. Emergency shelter or safe house	2494	
D. Shelter/ Housing Services	30 256	2569	D2. Transitional housing	190	
			D3. Relocation assistance (includes assistance with obtaining housing)	119	
			Enter the number of times services were provided in each subcategory.	(
			E1. Notification of criminal justice events	799	
			E2. Victim impact statement assistance	184	
			E3. Assistance with restitution	5	
			E4. Civil legal assistance in obtaining protection or restraining order	804	
E. Criminal/ Civil Justice			E5. Civil legal assistance with family law issues	735	
System Assistance	32	6270	E6. Other emergency justice-related assistance	590	
			E7. Immigration assistance		
			E8. Prosecution interview advocacy/accompaniment	298	

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E9. Law enforcement interview advocacy/accompaniment	0
E10. Criminal advocacy/accompaniment	4502
E11. Other legal advice and/or counsel	114

ANNUAL QUESTIONS

Grantee Annually Reported Questions				
Question/Option	Count			
Were any administrative and training funds used during the reporting period?				
Yes	1			
No	0			
Did the administrative funds support any education activities during the reporting period?				
Yes	1			
No	0			
Number of requests received for education activities during the reporting period.	0			
Number of people trained or attending education events during the reporting period.	0			
Number of events conducted during the reporting period.	0			
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?				
Yes	1			
No	0			

Describe any program or educational materials developed during the reporting period.

All educational materials are developed through subgrantees. SDVS does host links related to state-wide services on the DPS website under Victims' Services.

Describe any planning or training events held during the reporting period.

SDVS hosted a series of four webinars in regards to the last solicitation period for funding. This included one "pre- solicitation webinar" then three more during the solicitation process that is open to everyone to answer common questions our office receives from applicants about the application process. Once the grant period begins, SDVS also hosts a "Welcome to 202_" webinar that walks subrecipients through what their expectations and requirements are of receiving SDVS funding. This covers information such as new or updated special conditions/ assurances, completing drawdowns for reimbursement, reporting requirements and navigating our system as well as providing resources available. SDVS also works with OVC TTAC and the designated statewide DV coalition to host the annual Victims' Services Symposium. A link to the webpage for last year's event can be found here: https://sites.google.com/view/20/23victimsservicessymposium/home. This two day event covered topics such as "Planning for Sustainability, Diversifying Funding, and Writing Grants" with the second day covering the statewide mass violence response planning and other SDVS-specific technical assistance.

Describe any program policies changed during the reporting period.

Significant program policies have not changed during this reporting period. SDVS is continually assessing policies and procedures for managing federal funds and subgrants to ensure efficiencies. This comes in the form of documents required during review of drawdown submissions for reimbursement. SDVS conducts 100% review prior to paying drawdowns, one of the changes that occurred over the last reporting period was requiring copies of bank statements ensuring that checks wrote had cleared the bank account prior to submitting the drawdown. This was proving to slow down the reimbursement process and have subrecipients carry the expense for longer. By reducing this, SDVS was able to go from an average of 29 days to receive payment from the drawdown initially submitted for review, reviewed by SDVS, reviewed by DPS Finance Office, processed by SD Auditor's Office

Describe any earned media coverage events/episodes during the reporting period.

SDVS funding did have limited media exposure due to legislation presented during the state's 2022 legislative session that allocated \$8.2 million in state general funds to support subgrantees following the decrease in VOCA funding. The discussion through the legislative process highlighted services provided and the need for funding to support a continuation of such services. DPS has also utilized Facebook and X (formerly Twitter) to highlight SDVS. 10. The following Executive Proclamations were made by the Governor during this reporting period: January 2023 as Human Trafficking Awareness and Prevention Month. Press Release 06/15/2023 for Attorney General Jackley Encourages Recognition of Elder Abuse Awareness Day.

Describe any coordinated responses/services for assisting crime victims during the reporting period.

11. SDVS has been actively working to establish the Victims Services Mobile Assistance Response Team (VSMART) to coordinate resources should a mass violence event occur in SD. The mission of the VSMART team is to enhance the capacity to prepare, activate, and respond to incidents of mass violence. To provide trained, experienced, and trauma-informed victims services professions to best meet the unique needs of those affected turnique immediate response, immediate crisis care, and have a positive impact on the long-term recovery for affected individuals, families, and communities. The VSMART Core team is comprised of system-based Victim Specialists who work with law enforcement or prosecution agencies and SDVS shelter-based programs as well as SDVS staff. SDVS attended the Law Enforcement Coordination Committee (LECC) annual conference and staffed a vendor table with SDVS information and Crime Victims' Compensation materials, including pocket cards for Law Enforcement to provide crime victims. SDVS attends and provides updates to the Victim/Witness Specialists subcommittee bi-annually in conjunction with the LECC (November) and States Attorneys conference (May). SDVS additionally assists the SDNAFVSA with Basic and Advanced victim's assistance academies by participating on the planning committee, presenting, and participation.

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

12. Two major issues that victim service providers communicate as challenges in assisting victims and survivors are affordable housing options and transportation. According to the US Census data for 2018-2022, the median household income was \$69,457 with 12.5% of people living in poverty. The median value of homes was \$219,500 with the median gross rent \$878. According to the National Low Income Housing Coalition, the number of affordable and available rental homes per 100 extremely low-income renter households is 58. The issue of transportation has many factors. SD is the 47th largest state in ranks of population; however, it is the 17th largest state in terms of square miles. If you were to drive from the northwest corner of the state to the southeast corner, it would take nearly 8 hours. In addition to geographical size, SD also has nine federally recognized tribes with over 12% of the state s square miles being reservation or trust lands. The weather is also a huge barrier to transportation depending on the season. During the summer, there is extremely high tourism, which can make travel difficult due to increased costs, and in the winter, travel may be difficult or even impossible at times.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

13. SDVS has worked to continue building a strong relationship with the designated coalition, South Dakota Network Against Family Violence & Sexual Assault (SDNAFVSA). Part of this partnership because increasing in new ways due to COVID-19. SDVS and SDNAFVSA began what was then weekly COVID update calls to connect victim service providers in challenges and emerging issues and needs in their areas. This gave our network a resource to connect and tackle issues as a group and determine best practices to ensure consistent and safe services could continue to be offered as well as for SDVS to disseminate new information that was constantly coming out in regard to COVID and best practices with victims and survivors. These calls over time shifted to biweekly update calls and still occur to this day. It is now a time where SDNAFVSA can provide updates directly from their office as well as SDVS with any upcoming things to be aware of, upcoming deadlines, new guidance, etc. This is also a time for service providers to spotlight or share things they are doing in their communities or events with others around the state.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

In 2021, SD Crime Victims' Compensation (CVC) rolled out a new data management system that added a new option to apply for compensation online. Efforts to spread awareness of the new opportunity have been well received and have greatly increased processing time and efficiencies in claim management. These efficiencies have allowed the SD CVC Program to increase the claims submitted by 150% from 2021 to 2023 and to decrease the number of days from submission to approval by 86% from 2021 to 2023 with an average approval time of 28 calendar days.

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse: SDVS is currently funding 36 programs that will utilize VOCA funding to support this priority area that will account for 23% of VOCA subawards which includes 6 court appointed special advocate (CASA) programs. Domestic Assault: SDVS is currently funding 37 programs that will utilize VOCA funding to support this priority area that will account for 43% of VOCA subawards. These programs include system-based advocacy, shelter-based programming, counseling services, immigration and legal services, outreach/non-shelter based programming Sexual Assault: SDVS is currently funding 44 programs that will utilize VOCA funding to support this priority area that will account for 22% of VOCA subawards. SDVS funds a rape crisis center in the most populated city/area of the state that is able to provide advocacy services to victims during sexual assault examinations as well as follow-up advocacy and counseling services. Underserved: 1 program that is the only organization in SD providing free legal services and representation for children in immigrant survivors of crime in SD; 4 programs that are located on tribal lands. SDVS is also the state administering agency for Access and Visitation, STOP, SASP, and FVPSA funding. SDVS finds this is beneficial for implementation planning and it assists to prevent duplication of efforts and services where VOCA is concerned as well. In 2022, SDVS completed its STOP Implementation Planning process which is a plan for the next four years of STOP funding programming. Through the planning process, SDVS completed a needs assessment and multiple coordinated meetings with partners.

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

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SDVS subrecipient programs partner with FBI and BIA Victim Advocates to provide comprehensive services. This enables open lines of communication with them as well as with the US Attorney's office. The FBI, BIA, and US Attorney's office are invited to the by-annual victim/witness subcommittee meetings and SDVS appreciates the opportunity to coordinate through these events.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

As mentioned previously, South Dakota is experiencing increases in new residents and population as individuals and families relocate from other states. This increases the demand for affordable housing which has already created challenges for crime victims looking for transitional and affordable housing options. Subgrantees have noted greater medical and mental health challenges with survivors such as being fully physically disabled with daily necessary medical support, and schizophrenia that creates safety challenges for other residents and staff.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

Subrecipients continue to experience frequent turnover in executive and support-level positions. VOCA reductions in funding, low pay, as well COVID-19 compounded the issue of staff retention. The concerns regarding the ongoing VOCA funding levels have made it difficult for programs to increase salaries and pay/ offer benefits due to the uncertainty of being able to sustain.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

SDVS sends an announcement to all current subrecipients when a new grant solicitation is available. Announcements are also sent to the two coalitions within the state and any agency that has made an inquiry in the previous year. SDVS maintains a log of individuals or entities that have requested information or may have the eligibility requirements to be a possible subrecipient. The program identifies programs that do not currently receive funding but may be eligible and begin having conversations prior to annual solicitations to prepare programs of what requirements may be. The grant announcement is also placed on the SDVS portion of the Department of Public Safety website. SDVS also hosts a pre-solicitation webinar for those interested to give an explanation of the funding announcement and allow programs to ask questions.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

SDVS provides funding to many tribally-specific programs. Native Americans and Native American women are often victimized at a higher rate than other victims. According the the Crime in South Dakota 2022 report prepared by the SD Division of Criminial Investigation, over 15% of crime victims were Native American or Alaskan Native. SDVS has also been working with the two coalitions in the state to bring awareness to the LGBTQ communities. These coalitions have both provided training to those interested in understanding and working with LGBTQ survivors of violent crime. SDVS seeks additional applicant programs that serve underserved and unserved populations of victims as potential subrecipients, although this is more of a challenge at a time when VOCA funding levels have decreased.

Please explain how your program is able to respond to gaps in services during the reporting period.

SDVS subrecipients maintain connections with one another to collaborate on services they are able to provide. These subrecipients work together to assist a victim who may be fleeing a violent situation or share resources as needed. SDVS maintains a listing of shelter agencies and other funded programs on our website that is available for viewing. Bi-Weekly calls with subgrantees and stakeholders also assist with networking opportunities. In October 2023, the SD Bureau of Information & Telecommunications was named a 2023 State Government Experience Award recipient by the Center for Digital Government for its work on the South Dakota Citizen Portal, SD.gov. The SD Citizen Portal allows individuals to access all state agency services and maintain the records for services received in one convenient location. Individuals simply have to create their own accounts. South Dakota has also done significant work on the 211 Helpline Center website. This is a resource available online to anyone and is a great resources if there is a service requested by a victim or survivor that an agency cannot assist with to work to connect them with someone who can.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Each year, the Department of Public Safety must present its budget before the Governor and legislation and provide performance indicators. Indicators are provided for the previous year, the current year, and projections for the upcoming year in the following areas: number of unduplicated victims served, number of unduplicated victims sheltered, and the number of victim compensation claims approved. During this period of the decline in VOCA funding, there has been additional attention on SDVS, funding levels, programs funded and future projections for funding. This was in part due to the coalition and non-profit driven additional one-time supplementation of \$8.2 million in state general funds dollars.

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