

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2019 - September 30, 2020

GRANTEE INFORMATION

ORGANIZATION NAME: Office of the Attorney General

POC NAME: Nicole Borja

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2019:
 Q2: Jan-Mar 2020:
 Q3: Apr-Jun 2020:
 Q4: Jul-Sep 2020:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	0	0	0	0
Asian	4	6	0	2	12
Black or African American	2	0	0	0	2
Hispanic or Latino	0	7	0	0	7
Native Hawaiian or Other Pacific Islander	7	9	0	0	16
White Non-Latino or Caucasian	0	1	0	0	1
Some Other Race	0	0	0	0	0
Multiple Races	0	1	0	3	4
Not Reported	2	0	0	2	4
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	15	24	0	7	46
B. GENDER					
Male	7	15	0	6	28
Female	8	9	0	1	18
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Gender Total	15	24	0	7	46
C. AGE					
Age 0- 12	1	3	0	2	6
Age 13- 17	0	2	0	0	2
Age 18- 24	3	2	0	0	5
Age 25- 59	10	12	0	2	24
Age 60 and Older	1	5	0	3	9
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	15	24	0	7	46

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2019:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2020:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2020:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2020:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2019:

Q2: Jan-Mar 2020:

Q3: Apr-Jun 2020:

Q4: Jul-Sep 2020:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	9	0	0	0	9
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	0	0	0	0	0
F. Ineligible crime	0	0	0	0	0
G. Ineligible application	6	0	0	0	6
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2019: Not applicable to my state's process

Q2: Jan-Mar 2020: Not applicable to my state's process

Q3: Apr-Jun 2020: Not applicable to my state's process

Q4: Jul-Sep 2020: Not applicable to my state's process

Annual:

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault																		
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide																		
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total																		

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	12	\$ 0	\$ 0	\$ 574	\$ 0	\$ 64,502	\$ 0	\$ 1,292	\$ 0		\$ 0	\$ 1,423	\$ 67,791	0	0	0	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse																		
DUI/DWI	4	\$ 0	\$ 0	\$ 2,082	\$ 0	\$ 26,047	\$ 0	\$ 0	\$ 0		\$ 0	\$ 7,686	\$ 35,815	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	1	\$ 0	\$ 0	\$ 0	\$ 1,266	\$ 454	\$ 0	\$ 0	\$ 0		\$ 0	\$ 45	\$ 1,765	0	0	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault	1	\$ 0	\$ 0	\$ 7,401	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,401	0	0	0	0	0
Stalking																		
Terrorism																		
Total	18	\$ 0	\$ 0	\$ 10,057	\$ 1,266	\$ 91,003	\$ 0	\$ 1,292	\$ 0	\$ 0	\$ 0	\$ 9,154	\$ 112,772	0	0	0	0	0

* Other expense explanations

Assault	Police reports, car rental, property damage/replacement
DUI/DWI	Police Reports, car rental, property damage/replacement
Homicide	Police reports, car rental, property damage/replacement

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
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DUI/DWI																		
Fraud/Financial Crimes																		
Homicide																		
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total																		

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PAYMENT STATISTICS BY CRIME TYPE

Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
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Homicide																		
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery																		
Sexual Assault																		
Stalking																		
Terrorism																		
Total																		

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
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Homicide	1	\$ 0	\$ 0	\$ 0	\$ 1,266	\$ 454	\$ 0	\$ 0	\$ 0		\$ 0	\$ 45	\$ 1,765	0	0	0	0	0
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Sexual Assault	1	\$ 0	\$ 0	\$ 7,401	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,401	0	0	0	0	0
Stalking																		
Terrorism																		
Total	18	\$ 0	\$ 0	\$ 10,057	\$ 1,266	\$ 91,003	\$ 0	\$ 1,292	\$ 0	\$ 0	\$ 0	\$ 9,154	\$ 112,772	0	0	0	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
Guam saw a slight increase this year in victim compensation applications received as compared to the previous year. No other significant changes occurred during this reporting period.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 120

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Explain the responsibilities of your office in processing a claim: Guam has a centralized system, within the Office of Attorney General of Guam (OAG), administering the Criminal Compensation Program (CICP) and assisting the Criminal Injuries Compensation Commission (CICC). The CICP engages in the following activities: processing applications, providing legal review to the CICC, disbursing funds, providing on-going technical assistance, and routinely monitoring state standards relative to baseline claim processing requirements for local crime victim compensation programs. How long does it take to process a VOCA claim? Pursuant to Guam law, an applicant shall be notified within twenty (20) business days from the date their application is submitted as to whether applicant meets all statutorily eligibility requirements and whether application is complete. Applicant is then informed as to the date and time in which the CICP will hear the case. How long does it take to cut a check for a VOCA claim? The CICP generally disburses compensation funds on a quarterly basis upon receipt of the signed payment authorization order of the CICC.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
During this reporting period, there were no emerging/major issues or notable trends encountered that would impact OAG's ability to meet the needs of crime victims during the ongoing COVID pandemic crisis situation. The CICP continues to assess its processes to enhance or expand its service delivery.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The CICC program has not served any victims of a Federal Crime to date, but continues to stand ready to assist in the same manner as it does for all victims of crime.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The CICP administrative staff created a centralized database to manage, maintain and organize data collected upon receipt of CICP applications. Additionally, we continue to train VOCA subrecipients and allied professionals relative to the CICP.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA compensation funds were/are used strictly for victim compensation claim payments to eligible applicants.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
There were no laws, initiatives, or policy changes regarding victim compensation were done during the reporting period.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The CICP currently receives referrals from non-profit organizations. The CICP also continues to work with prosecutors, law enforcement, courts, victim advocates and other programs/agencies that work with victims and their families to provide information and resource materials relative to victim compensation.
10. **Please explain any public outreach efforts to improve awareness of your program.**
Public Outreach Efforts – The OAG's Victim Service Center, initiated or participated on behalf of the CICP in public outreach events such as the 2020 National Crime Victims Rights Week, Sexual Assault Awareness, Law Week Fair, and Silent Witness Community Outreach.
11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

A semi-annual report is submitted to the Governor's Office and Legislative Office. The report included the following statistical data: compensation awarded, compensation denied, applicants found ineligible, pending applications, and a tabulation of the total amount of compensation awarded. Other than the general statistics captured in this report, the CICP reported compensation/awards that resulted in direct payments to Government of Guam vendors/agencies that were owed by victims of crime.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

There are no additional comments at this time; however, the CICP constantly reassess to improve the Victim Compensation state (CICP) and /or federal program.